

# Toolkit on State Actions to Mitigate COVID-19 Prevalence in Nursing Homes

**March 2022** Version 26

Including recent information and guidance on vaccinations to prevent infection with influenza virus, pneumococcus, and SARS-CoV-2, the virus that causes COVID-19

Thank you for your interest in the Toolkit on State Actions to Mitigate COVID-19 Prevalence in Nursing Homes. Version 26 of this toolkit is the last version of this document that will be updated. Please visit [www.QIOProgram.org](http://www.QIOProgram.org) for COVID-19 vaccine and infection control resources on an ongoing basis.



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## **DISCLAIMER:**

This document is a compilation of actions employed by organizations, including state governments, in the United States and outlying territories to assist nursing homes in meeting the needs of nursing home residents since the onset of the COVID-19 pandemic recognized in early 2020.

The actions were collected by the contractors of the QIO Program, a statutorily mandated program of quality improvement contractors who work for the Centers for Medicare & Medicaid Services (CMS) to improve the care of Medicare beneficiaries, including beneficiaries who reside in nursing homes. By law, a QIO works in every state and territory.

This information was collected by the QIOs in late April 2020 and compiled by CMS and its contractors to provide a rapid-access compendium for providers and administrators of nursing homes in the United States to learn from the many creative plans that state governments and other entities have put into operation in a short period of time.

This compendium is not intended as guidance from CMS. It does not replace or serve as a substitute for CMS requirements and policy. The actions outlined in this document have not been evaluated for effectiveness by CMS or any government agency. **This compendium is solely an informational product offered by CMS to nursing homes as well as state and local officials during the National Public Health Emergency.**

## **ACKNOWLEDGEMENTS:**

CMS wishes to thank the many health care providers, state government employees and organizations that generously contributed materials developed in the first and second quarters of 2020 to this toolkit. CMS also extends its sincere appreciation to the management, health care providers and staff members of the nursing homes who work tirelessly to provide the best care for this vulnerable population while acting to stop further transmission of the virus.

## **OBJECTIVE:**

This toolkit catalogs the many innovative solutions designed at the state level to protect our nation's vulnerable nursing home residents during the Coronavirus disease 2019 (COVID-19) pandemic. Beginning in October 2020, the toolkit includes up-to-date information, guidance, and innovative programs designed to increase vaccine use against influenza virus, pneumococcus (bacterium), and SARS-CoV-2, the virus that causes COVID-19.

## **STAKEHOLDERS WHO PROVIDED INPUT INCLUDE GOVERNORS' OFFICES AND GOVERNORS' COVID-19 TASK FORCES:**

- State affiliates of the American Health Care Association (AHCA)
- State affiliates of the American Hospital Association (AHA)
- LeadingAge state chapters
- State Bureaus of Health Provider Standards
- State and county Departments of Public Health
- State chapters of the Society for Post-Acute and Long-term Care Medicine (formerly AMDA)
- State and private universities
- Health facilities licensing and certification agencies
- State Departments of Epidemiology
- State long-term care Ombudsman offices
- State health care-acquired infection programs
- Association for Professionals in Infection Control and Epidemiology (APIC) state chapters
- Nursing home corporations
- State accountable care organizations
- State telemedicine programs
- Area Agencies on Aging (AAA)
- The Veterans Health Administration
- U.S. corporations
- State Departments of Emergency Management
- State Infectious Diseases Associations
- State Departments of Aging
- State Medicaid programs
- CMS regional offices
- End-stage renal disease (ESRD) networks
- Governors' reopening task forces
- State health care coalitions for disaster response
- State Project ECHO programs
- State rural health associations
- American Medical Association (AMA) state chapters
- State primary care associations

## **ORGANIZATION OF THE DOCUMENT:**

- This document has been optimized to help you find information quickly and easily. While the content is organized into sections, you may also rely on key word searches and the index to help you locate the information you need.
- Major categories include:
  - State actions for COVID-19 Management and Response, now including vaccinations
  - Telehealth
  - Organizations Available to Assist Nursing Homes
- State-specific information is included when available.
- The new vaccination section initially focuses on reliable sources of information available at the national level but will explore state-based innovative programs in subsequent editions, especially as vaccination against COVID-19 becomes more widely available. COVID-19 vaccination may require advanced strategies in the vaccine delivery system (such as dual-dose vaccines and complex “cold-chain management”) that providers will need to master in order to be successful.
- When possible, references are given for the innovations, including links to contacts and resources for more information.

## I. STATE ACTIONS FOR COVID-19 MANAGEMENT AND RESPONSE

### 1. CLEANING/DISINFECTION

#### Alabama (AL)

*Alabama Hospital Association, Alabama Department of Public Health*

- Alabama has access to a Battelle Critical Care Decontamination Systems (CCDS)<sup>™</sup> located in Birmingham. Hospitals, nursing homes, and other health care providers have been encouraged to send their N95 masks for decontamination, free of charge, including shipping. The unit can decontaminate 80,000 masks per day  
<https://www.alaha.org/initiating-battelle-n95-decontamination>

*Office of the Governor Kay Ivey*

- Specially trained and equipped National Guard teams disinfect nursing homes that have COVID-19-positive residents. These teams will train staff on the techniques of donning and doffing personal protective equipment as well as sanitize and disinfect nursing homes that have COVID-19-positive residents and/or employees

#### Arizona (AZ)

*Haven Health Group and Pioneer Health Group*

- Uses a UV machine to disinfect face shields, N95 masks, iPads, nurse cart keys, and any other needed items
- Staff shower and change at the end of shifts in designated areas at the facility before leaving unit to reduce spread of COVID-19 in the community or at homes
- Use baby-nursery cameras in COVID-19-positive rooms to remotely monitor patients

#### California (CA)

*Two Palm Nursing Center, Inc.*

- Two Palms Nursing Center created an outside screening and infection prevention station for all health care workers (HCW) and visitors to utilize prior to allowing entrance into the facility. All HCWs and visitors entering the facility are screened one at a time for signs and symptoms of COVID-19
- Following the screening, they proceed to an outside "washing station" where they sanitize their hands and don personal protective equipment, including gowns, N95s and face shields. Prior to entering the nursing home, they step on a bleaching mat to ensure they do not track in contaminants from the outside into the facility

#### Connecticut (CT)

*Battelle CCDS Critical Care Decontamination System<sup>™</sup>*

- Performs decontamination of the novel coronavirus (SARS-CoV-2) to address personal protective equipment (PPE) shortage (cleans up to 80,000 units/day)
- Offered free to health care personnel

## State Actions for COVID-19 Management and Response

### 1. Cleaning/Disinfection Continued

- Provided in eight locations  
<https://www.battelle.org/inb/battelle-ccds-for-covid19-satellite-locations>

#### Illinois (IL)

##### *Health Care Council of Illinois (HCCI)*

- Developed COVID-19 Resource page, updated daily with information regarding state and federal regulations, infection control, personal protective equipment (PPE), and Centers for Disease Control and Prevention (CDC) information
- Prepares weekly member newsletters and email blasts on COVID-19 related resources and events throughout the state  
<http://www.hccil.org/covid-19>

#### Indiana (IN)

##### *Indiana State Department of Health (ISDH)*

- ISDH released the Environmental Steps to Reduce Indoor COVID-19 Transmission, with recommendations and resources for facilities to follow to minimize the risk of virus transmission through indoor airflows  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20environmental%20steps%206.19.20.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20environmental%20steps%206.19.20.pdf)

#### Kansas (KS)

##### *BioKansas: The Bioscience Network in Kansas*

- BioKansas website contains a listing of regional companies that are currently taking orders for critical supplies (i.e., testing and personal protective equipment)  
[https://biokansas.org/?page\\_id=639](https://biokansas.org/?page_id=639)

#### Minnesota (MN)

##### *Minnesota Department of Health (MDH)*

- MDH posted a new document to their website, "Heating, Ventilation, Air Conditioning, and Fan Considerations for Long Term Care During COVID-19." This document provides guidance to long term care facilities on the proper control of air flow and ventilation (e.g., increasing air dilution, filtration, and directional air flows) to prevent transmission of COVID-19 (and other respiratory viruses) among residents and staff  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/hvac.pdf>
- Find current statistics and guidance on COVID-19 from the New Mexico Department of Health at the below link.  
<https://cv.nmhealth.org>

#### North Dakota (ND)

##### *CHI St. Alexius Health - Garrison, ND*

- Facility places contact time for cleaning and disinfecting products in large numbers on side of each bottle to keep that time more present in the mind of those using the products

##### *North Dakota Department of Health*

- Awarded a Battelle Critical Care Decontamination System™ to help address the current shortage of N95 respirators

## State Actions for COVID-19 Management and Response

### 1. Cleaning/Disinfection Continued

<https://www.health.nd.gov/battelle-critical-care-decontamination>

#### Ohio (OH)

*College of Education and Human Ecology at The Ohio State University*

- Infection Prevention 101 for Public Spaces educates participants on how infections are spread through public spaces and provides knowledge on how to clean and disinfect to prevent the spread of infectious diseases in public spaces. Program participants completing this free online course will be able to:
    - Understand how infections are spread in public spaces
    - Describe how cleaning and disinfection can prevent the spread of infectious diseases
    - Identify and use effective cleaning and disinfection practices to prevent infections
    - Develop and improve a cleaning and sanitation plan to prevent the spread of infectious diseases
- <https://osuehe.catalog.instructure.com/courses/infection-prevention-101-for-public-spaces>

*Ohio Department of Health*

- Web page offers suggestions for preventive cleaning against COVID-19 if everyday supplies, such as cleaning wipes or cleaning sprays, run out
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/checklists/english-checklists/cleaning-disinfecting-alternatives-covid-19-checklist>

*Ohio Department of Health, Ohio Department of Medicaid, Ohio Department of Aging, Ohio Department of Mental Health and Addiction Services*

- Includes practical tips for cleaning and disinfecting within the COVID-19 Long Term Services and Support (LTSS) Pre-Surge Planning Toolkit
- <https://medicaid.ohio.gov/COVID/Long-Term-Services-and-Support>

#### Oklahoma (OK)

*Oklahoma Assisted Living Association*

- Posts recommendations from the Centers for Disease Control and Prevention (CDC) to prepare for COVID-19 in long term care facilities and nursing homes
  - Provides additional interim guidance for infection prevention and control
  - Hosts links to COVID-19 resources, such as a COVID-19 checklist, sample letters to families, volunteers and friends, and CDC and Centers for Medicare & Medicaid Services updates
- <https://www.okala.org/covid19>

#### Utah (UT)

*State of Utah*

- Created an official YouTube account, Utah Coronavirus, for COVID-19 response and information. A new set of video resources are available, including the "Protect Yourself" video playlist that includes tips for self-isolation, proper mask wearing, hand hygiene and more
- <https://www.youtube.com/playlist?list=PLa8O8licbk0umwGmBF323D-lv0m2TlBjC>

#### Virginia (VA)

*Laurels of University Park*

- Provided all environmental services staff with laminated daily and terminal room cleaning



*State Actions for COVID-19 Management and Response*

*1. Cleaning/Disinfection Continued*

checklists. They can keep them on their carts and use as reference to ensure all cleaning steps were completed. Because they are laminated, they will use dry erase markers and disinfect between rooms

## 2. REPORTING/GUIDANCE/MANDATED REPORTING

### Alaska (AK)

*Alaska Department of Health and Human Services*

- Receives updates and guidance from the Centers for Disease Control and Prevention (CDC), which is shared through the Alaska Public Health Alert Network (PHAN) to local health officials  
<https://covid19.alaska.gov/health-mandates>

### Arizona (AZ)

*The Arizona Department of Health Services (ADHS)*

- The ADHS released reporting guidance for facilities performing laboratory tests for COVID-19, including facilities using point-of-care devices such as FDA-authorized antigen diagnostic tests. The guidance follows a governor's executive order and requires facilities to report both positive and negative results for COVID-19 directly to ADHS within 24 hours. To assist long term care facilities, ADHS' guidance outlines the reporting process, how to enroll in the state system, and key considerations for establishing an efficient testing and reporting process  
[https://content.govdelivery.com/attachments/AZDHS/2020/09/10/file\\_attachments/1542573/Reporting%20Guidance%20for%20Facilities%20using%20Point-Of-Care%20Devices%20to%20Test%20for%20COVID-19%20in%20Arizona.pdf](https://content.govdelivery.com/attachments/AZDHS/2020/09/10/file_attachments/1542573/Reporting%20Guidance%20for%20Facilities%20using%20Point-Of-Care%20Devices%20to%20Test%20for%20COVID-19%20in%20Arizona.pdf)

### Arkansas (AR)

*Arkansas Department of Human Services (DHS) Office of Long Term Care (OLTC)*

- The state Quality Improvement Organization (QIO) is collaborating with Cecelia Vinson, Director OLTC, on National Healthcare Safety Network (NHSN) COVID-19 reporting and enrollment assistance
  - OLTC will refer nursing homes to the QIO for any assistance needed  
<https://www.cdc.gov/nhsn/ltc/covid19/index.html>

### California (CA)

*California Department of Public Health (CDPH)*

- Provides resources for skilled nursing facilities (SNFs) on preventing, detecting, and preparing for COVID-19 in a toolkit titled "Preparing for COVID-19 in California Skilled Nursing Facilities"  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-01-SNF-Checklist.pdf>

### Florida (FL)

*Florida Department of Health*

- Provides daily data updates for the number of positive cases, tests performed, deaths, number of long term care facilities with positive cases, number of persons under investigation, and other information  
<https://floridahealthcovid19.gov>

### Georgia (GA)

*Georgia Healthcare Facility Regulation Department*

- Worked closely with the Georgia Department of Health, Georgia Health Care Association, and the Georgia National Guard to stay abreast of COVID-19 activity and the impact on centers
- Provides website updates with changes in rules and regulations, contact information, and a

## State Actions for COVID-19 Management and Response

### 2. Reporting/Guidance/Mandated Reporting Continued

nurse aide program temporary waiver for staffing

- Surveyors have been connecting with long term care organizations, collecting information related to COVID-19 and coordinating with the National Guard to develop a system for collection of COVID-19 data
- The data collection platform will update the public daily at 2 PM, replacing a previous report from the Governor's Office

<https://dch.georgia.gov/divisionsoffices/healthcare-facility-regulation>

### Idaho (ID)

#### Idaho Department of Health and Welfare

- The state of Idaho has made the decision not to shorten the quarantine for contacts of persons with COVID-19. The Department of Health and Welfare recommends that long-term care facilities maintain the 14-day quarantine
- The document summarizes recommendations for COVID-19 viral testing for residents and health care personnel in long term care facilities

[https://coronavirus.idaho.gov/wp-content/uploads/2021/01/Shortening-duration-of-quarantine-FINAL-2021\\_1\\_27.pdf](https://coronavirus.idaho.gov/wp-content/uploads/2021/01/Shortening-duration-of-quarantine-FINAL-2021_1_27.pdf)

[https://coronavirus.idaho.gov/wp-content/uploads/2021/05/LTCF-Testing-Strategy-Revised-FINAL-2021\\_5\\_20.pdf](https://coronavirus.idaho.gov/wp-content/uploads/2021/05/LTCF-Testing-Strategy-Revised-FINAL-2021_5_20.pdf)

### Illinois (IL)

#### Health Care Council of Illinois (HCCI)

- Developed COVID-19 Resource page, updated daily with information regarding state and federal regulations, infection control, personal protective equipment (PPE), and Centers for Disease Control and Prevention (CDC) information
- Prepares weekly member newsletters and email blasts on COVID-19 related resources and events throughout the state

<http://www.hccil.org/covid-19>

#### Illinois Department of Public Health

- Collaborating with the Centers for Disease Control and Prevention (CDC) to monitor the spread of identified COVID-19 variants, characterize emerging viral variants, and expand its ability to find new variants. The dashboard includes a variant update
- Issued COVID-19 safety guidance for nursing home residents and employees (e.g., screening and reporting symptoms), as well as visitation restrictions

<http://www.dph.illinois.gov/covid19/variants>

<http://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus/long-term-care-guidance>

- Illinois Department of Public Health released region by region contact tracing data. This data can help inform nursing homes with planning for indoor visits. This website will be updated weekly

<http://www.dph.illinois.gov/covid19/contact-tracing>

### Indiana (IN)

#### Indiana State Department of Health (ISDH)

- On February 26, 2021, ISDH provided guidance that health care workers that are fully vaccinated or have recovered from COVID-19 within 90 days are not required to quarantine upon return

<https://www.ihca.org/wp-content/uploads/2021/02/Travel-Guidance-2.25.2021.-01.pdf>

## *State Actions for COVID-19 Management and Response*

### *2. Reporting/Guidance/Mandated Reporting Continued*

- As testing at long term care (LTC) facilities has expanded with the addition of point of care testing kits, the State has likewise expanded the avenues through which data are collected from facilities. ISDH has released guidelines for facilities to help correctly and accurately submit resident and staff data  
[https://content.govdelivery.com/attachments/INSDH/2020/12/22/file\\_attachments/1632683/LN\\_COVID-19LTCDataSubmissionGuidelines12.22.20%20V2.pdf](https://content.govdelivery.com/attachments/INSDH/2020/12/22/file_attachments/1632683/LN_COVID-19LTCDataSubmissionGuidelines12.22.20%20V2.pdf)
- ISDH released updated guidance concerning the historical reporting of COVID-19 cases and deaths, the new REDCap survey used to capture cases and deaths within 24 hours beginning July 14th, clarification on aggregate facility-level reporting and NHSN submissions, and a request for all long term care facilities to complete a survey regarding their EHR vendor  
[https://www.ihca.org/wp-content/uploads/2020/07/LTC\\_Facilities\\_7\\_11\\_20.pdf](https://www.ihca.org/wp-content/uploads/2020/07/LTC_Facilities_7_11_20.pdf)
- ISDH issued clear guidelines for facilities so they can correctly and accurately submit COVID-19 data regarding their residents and staff. Importantly, the document announced that nursing facilities with SAMS Level 3 Access to National Healthcare Safety Network (NHSN) no longer have to report COVID-19 point of care (POC) test results to the state through the RedCaps Survey for POC test results, so long as those POC test results are reported through NHSN. However, until a nursing facility obtains SAMS Level 3 Access and reports POC test results to NHSN, the nursing facility must continue to report via the RedCaps Survey for POC test results  
[https://content.govdelivery.com/attachments/INSDH/2020/10/29/file\\_attachments/1584487/LTC%20Data%20Submission%20Guidelines%20-%20Update%202%20-%202020.10.29.pdf](https://content.govdelivery.com/attachments/INSDH/2020/10/29/file_attachments/1584487/LTC%20Data%20Submission%20Guidelines%20-%20Update%202%20-%202020.10.29.pdf)

#### *Indiana Health Care Association (IHCA)*

- IHCA pushed notification out to their nursing homes encouraging COVID-19 vaccine reporting into the National Healthcare Safety Network (NHSN) for tracking purposes  
<https://www.ihca.org/resource/covid-19-vaccine-data-reporting-to-nhsn>

#### **Iowa (IA)**

##### *Iowa Department of Inspections and Appeals*

- Fields individual nursing home questions specific to survey or regulation, created a website FAQ document for support on common questions, and provides 1135 waiver guidance. During surveys, the Department encourages nursing homes to reach out to the Quality Improvement Organization (QIO) or Iowa Department of Public Health (IDPH) for support  
<https://dia.iowa.gov/about/novel-coronavirus-covid-19>

##### *Iowa Department of Public Health (IDPH)*

- Long term care facilities are required to notify IDPH if they have a COVID-19 outbreak. A member of the IDPH Healthcare Associated Infections (HAI) team will work with the facility to provide support and assess the number of cases in other residents and staff within 24 hours of reaching outbreak status  
<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Long-Term-Care>
- Provides long term care guidance for COVID-19, including testing, visitation, outbreaks, personal protective equipment (PPE), and more  
<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Long-Term-Care>

##### *Iowa Long Term Care Ombudsman*

## *State Actions for COVID-19 Management and Response*

### *2. Reporting/Guidance/Mandated Reporting Continued*

- Provides individual nursing home support for advocacy of needs at resident level
- Supports residents and families with concerns
- Encourages nursing homes to reach out to the Quality Improvement Organization, the Department of Inspections and Appeals (DIA), and the Iowa Department of Public Health (IDPH) for support
- Website houses multiple resources  
<https://www.iowaaging.gov/educational-resources/covid-19-older-iowans>

#### *LeadingAge of Iowa*

- Provides individual technical assistance; a weekly conference call; regular member newsletters; survey and regulatory guidance; and a website housing multiple COVID-19 topics  
<https://www.leadingageiowa.org/covid-19>

#### **Kansas (KS)**

##### *Kansas Department of Health and Environment (KDHE)*

- The Healthcare-Associated Infections & Antimicrobial Resistance Program released the Infection Prevention and Control Preparation Guide for Long-Term Care and Other Residential Facilities in Kansas  
<https://www.coronavirus.kdheks.gov/DocumentCenter/View/979/LTCF-COVID-19-Preparedness-PDF---5-14-2020>
- KDHE developed a Response and Containment Guide for Long Term Care and Other Residential Facilities in Kansas. The guide was updated October 29, 2020 to include guidance on monitoring, reporting, and testing cases; personal protective equipment (PPE); and new testing strategies  
<https://www.coronavirus.kdheks.gov/DocumentCenter/View/982/LTCFs-COVID-19-Response-and-Containment-PDF---10-29-20>

#### **Massachusetts (MA)**

##### *Massachusetts Department of Public Health*

- Updates to infection control guidance and recommendations updates are reviewed each month during long term care facilities calls, which provide an opportunity for the Department of Public Health to share current clinical information, new requirements, and other emergency prep updates. This format also allows providers the opportunity to seek clarification and support on the updates. Scroll down to the "For long term care facilities" section.  
<https://www.mass.gov/info-details/covid-19-public-health-guidance-and-directives#eohhs-congregate-care->

#### **Michigan (MI)**

##### *Michigan Department of Health and Human Services*

- Michigan Department of Health and Human Services posted long term care data for COVID-19 cases  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98163\\_98173-526911--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98163_98173-526911--,00.html)

##### *Michigan Long Term Care Ombudsman Program (MLTCOP)*

- MLTCOP conducts Frequently Asked Questions: Nursing Homes and COVID-19 weekly calls to respond to questions from family and friends of residents in nursing homes, adult foster care, and homes for the aged. Summaries of the questions and answers are posted on the website  
<https://mltcop.org/coronavirus>

*State Actions for COVID-19 Management and Response*  
*2. Reporting/Guidance/Mandated Reporting Continued*

**Minnesota (MN)**

*Minnesota Association for Geriatrics Inspired Clinicians (MAGIC) Clinical Practice Alliance Committee (CPAC)*

- Released “Managing COVID-19: A Guide for Skilled Nursing Facilities and Assisted Living Settings”

*Minnesota Department of Health (MDH)*

- MDH introduced new RedCap survey to share COVID-19 positive test results. Facilities are to use this survey when a positive COVID-19 case is confirmed. Usually the assigned MDH case manager will send the survey link to the facility, but providers are also encouraged to utilize the tool prior to a case manager being assigned  
<https://redcap-c19.web.health.state.mn.us/redcap/surveys/?s=H8MT9TTNCD>
- On February 2, 2021, the Minnesota Department of Health released guidance called Potential Exposure to Residents with COVID-19 in Long term Care, Nursing Home, and Assisted Living Settings. This is a risk assessment and public description of public management of health care workers potentially exposed to COVID-19 from a resident  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/ltcassess.pdf>

**Mississippi (MS)**

*Mississippi Division of Medicaid*

- Released the Civil Money Penalty (CMP) Reinvestment Application Template: Coronavirus Disease 2019 (COVID-19) Communicative Technology Request  
[https://medicaid.ms.gov/wp-content/uploads/2020/05/COVID-19\\_Amended-Application-Template\\_Final\\_508\\_20200428.pdf](https://medicaid.ms.gov/wp-content/uploads/2020/05/COVID-19_Amended-Application-Template_Final_508_20200428.pdf)

*Mississippi State Department of Health*

- Partner with Mississippi State Department of Health (MSDH) Licensure & Certification with frequent contact
- Provide consultation to prevent the spread of COVID-19 in nursing homes
- Assist with personal protective equipment (PPE) attainment
- Nursing homes with COVID-19 cases receive daily follow-up
- Provides a table by county of Mississippi COVID-19 cases in long term care facilities  
[https://msdh.ms.gov/msdhsite/\\_static/14,0,420.html](https://msdh.ms.gov/msdhsite/_static/14,0,420.html)

*Mississippi State Department of Health, Office of Epidemiology*

- Long term care facilities are required to report COVID-19 cases to Mississippi State Department of Health. Mississippi State Department of Health collaborates with the facility administrators to ensure that appropriate prevention measures are being taken

**Missouri (MO)**

*The Quality Improvement Program for Missouri (QIPMO)*

- QIPMO is a cooperative service between the University of Missouri Sinclair School of Nursing and the Missouri Department of Health and Senior Services. It is composed of gerontological nurses who provide education on state actions to improve care delivery and outcomes for nursing home residents

## State Actions for COVID-19 Management and Response

### 2. Reporting/Guidance/Mandated Reporting Continued

#### Montana (MT)

##### Montana Department of Public Health and Human Services

- Receives daily updates and guidance from the Centers for Disease Control and Prevention (CDC), which is shared through the state's Health Alert Network to local health officials. At the link below, scroll down and select 2022 HAN Messages.  
<https://dphhs.mt.gov/publichealth/han#1514810139-2020-han-messages>

#### Nevada (NV)

##### Nevada Health and Human Services

- Nevada Department of Health and Human Services has updated its COVID response site to include facility-level data representing the number of COVID-19 cases by facility and facility type  
<https://app.powerbigov.us/view?r=eyJrIjojNDMwMDI0YmQtNmUyYS00ZmFjLWl0MGltZDM0OTY1Y2Y0YzNhliwidCI6ImU0YTM0MGU2LWI4OWUtNGU2OC04ZWFlLTE1NDRkMjcwMzk4MCI9>

#### New Jersey (NJ)

##### New Jersey Department of Health (NJDH)

- NJDH released an updated version to the Outbreak Management Checklist for COVID-19 in Nursing Homes and other Post-Acute Care Settings. This checklist covers a wide array of areas to address when dealing with an outbreak, including Communications, Control Measures, Transfers, Infection Prevention and Control, Resident Management, and Staff Management.  
[https://www.nj.gov/health/cd/documents/topics/NCOV/COVID\\_Outbreak\\_Management\\_Checklist.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Outbreak_Management_Checklist.pdf)
- Long term care facilities in New Jersey are required to report COVID-19 cases to their local health departments

##### New Jersey COVID-19 Information HUB

- Website provides county-based data dashboard, COVID-19 frequently asked questions, jobs portal, symptom checks, and state based updates  
<https://covid19.nj.gov>

#### New Mexico (NM)

##### New Mexico Department of Health

- On September 22, 2021, the New Mexico Department of Health released guidance and requirements for volunteers to enter long term care facilities. Volunteers must be fully vaccinated against COVID-19 and take any infection prevention control training required of staff, health care providers or health care workers  
<https://cv.nmhealth.org/wp-content/uploads/2021/09/DHI-LTC-Temporary-Volunteer-Guidance-20210922.pdf>
- The New Mexico Department of Health on February 4, 2021 updated its Letter of Direction for All Nursing Homes and Assisted Living Facilities. The updates include guidance on proper wearing of a N95 or KN95 mask and the use of gowns in patient care areas  
[https://growthzonesitesprod.azureedge.net/wp-content/uploads/sites/799/2021/02/Updated-LTC-Directives-2-4-21\\_Final-2.pdf](https://growthzonesitesprod.azureedge.net/wp-content/uploads/sites/799/2021/02/Updated-LTC-Directives-2-4-21_Final-2.pdf)
- See the NMDOH page for Long-Term Care (LTC) Guidelines & Resources for continual updates to LTC guidance  
<https://cv.nmhealth.org/long-term-care-guidelines>

*State Actions for COVID-19 Management and Response*  
*2. Reporting/Guidance/Mandated Reporting Continued*

**New York (NY)**

***New York State Department of Health, Office of the Governor Andrew Cuomo***

- See this link for up-to-date COVID-19 statistics by county  
<https://forward.ny.gov/regional-monitoring-dashboard>
- Within fourteen days of the effective date of this April 15, 2021 regulation, the operator and administrator of every nursing home must ensure that all new personnel, including employees and contract staff, and every new resident and resident readmitted to the facility has an opportunity to receive the first or any required next dose of the COVID-19 vaccine within fourteen days of having been hired by or admitted or readmitted to such facility, as applicable. Both staff and residents who opt out will need to sign a written affirmation for their signature, which indicates that they were offered the opportunity for a COVID-19 vaccination but declined. The facility must maintain signed affirmations on file at the facility and make such forms available at the request of the Department and certify on a weekly basis, that the facility has proactively offered all new unvaccinated residents and personnel an opportunity to obtain the COVID-19 vaccine. Facilities that don't comply with the new rules may be penalized up to \$2,000 per violation  
[https://regs.health.ny.gov/sites/default/files/pdf/emergency\\_regulations/COVID-19%20Vaccinations%20of%20Nursing%20Home%20and%20Adult%20Care%20Facility%20Residents%20and%20Personnel.pdf](https://regs.health.ny.gov/sites/default/files/pdf/emergency_regulations/COVID-19%20Vaccinations%20of%20Nursing%20Home%20and%20Adult%20Care%20Facility%20Residents%20and%20Personnel.pdf)

**North Carolina (NC)**

***North Carolina Department of Health and Human Services (NCDHHS)***

- See this link for information about the SlowCOVIDNC app that can help protect yourself, your loved ones and your community  
<https://covid19.ncdhhs.gov/slowcovidnc>
- NCDHHS recently updated the state's online COVID-19 dashboard to include average turnaround time for COVID-19 testing. Located on the testing page, the graph shows the average daily turnaround time based on data from all laboratories that report electronically to NCDHHS.  
<https://covid19.ncdhhs.gov/dashboard/testing>
- Statewide Standing Order for COVID-19 Diagnostic Testing and Reporting revised January 5, 2022  
<https://files.nc.gov/covid/documents/guidance/healthcare/COVID-19-Statewide-Standing-Order.pdf>
- Updated May 6, 2021, NCDHHS provided an update to the COVID-19 guidance for North Carolina clinicians and laboratories which includes:
  - Updated information and guidance on social gatherings
  - Updated information on who should be tested for COVID-19
  - Updated information on assessment of patients with acute respiratory illness symptoms when SARSCoV-2 and influenza viruses are both circulating  
<https://files.nc.gov/covid/documents/guidance/healthcare/COVID-19-Provider-Guidance-Final.pdf>
- NCDHHS has provided guidance on outbreak response support in their long term care toolkit  
<https://files.nc.gov/covid/documents/guidance/healthcare/Long-Term-Care-Outbreak-Toolkit-Instructions.pdf>
- NCDHHS endorsed use and posted the COVID-19 Long Term Care Infection Control Assessment and Response (ICAR) Tool for Local Health Departments  
<https://files.nc.gov/covid/documents/guidance/healthcare/Long-Term-Care-Infection-Control->



## State Actions for COVID-19 Management and Response

### 2. Reporting/Guidance/Mandated Reporting Continued

#### [Assessment-Tool.pdf](#)

- Providers serve an important role in connecting eligible residents to available isolation and quarantine support. This fact sheet gives an overview of what support is available to help eligible residents in target counties to safely isolate/quarantine and what providers can do to connect residents to available resources

<https://files.nc.gov/covid/documents/info-for/health-care/NCDHHS-Support-Services-Testing-and-Contact-Tracing-Fact-Sheet.pdf>

## Ohio (OH)

### *American Health Care Association (AHCA)*

- The Accepting Admissions AHCA Policy provides guidance to skilled nursing facilities (SNFs) to help make decisions about accepting hospital discharges to SNFs

[https://www.ahcanca.org/facility\\_operations/disaster\\_planning/Documents/SNF-Admit-Transfer-COVID19.pdf](https://www.ahcanca.org/facility_operations/disaster_planning/Documents/SNF-Admit-Transfer-COVID19.pdf)

### *Office of the Governor Mike DeWine*

- Governor DeWine's web page announces any new changes to public policy as it pertains to COVID-19 and nursing homes. It also directs visitors to Ohio Department of Health's COVID-19 website that provides the latest data on COVID-19. Some of this data does specifically pertain to Ohio's nursing homes

<https://governor.ohio.gov/wps/portal/gov/governor>

### *Ohio Department of Aging*

- Created the following resources:
  - Caring for Residents with Dementia During the COVID-19 Outbreak: Provides specific guidance on caring of residents with dementia while requiring social distancing  
<https://aging.ohio.gov/wps/wcm/connect/gov/41a0bffe-2fbe-4030-83f6-f21056a4d561/covid-caregiver-checklist-2-dementia-care.pdf?MOD=AJPERES&CVID=n4iolj5>
  - COVID-19 Education for Residents and their Families: Simple one-page document explains what residents and families can do for COVID-19  
<https://aging.ohio.gov/wps/wcm/connect/gov/edcf1bfa-745d-422f-ad89-f2d179e1fbae/COVID-19-Information-for-ltc-residents.pdf?MOD=AJPERES&CVID=n4ir1IN>

### *Ohio Department of Health*

- Revised March 16, 2021, see this checklist developed to collect population and occupation information for COVID-19 vaccine recipients

<https://odh.ohio.gov/static/covid19/vaccine-providers/covid-19-vaccine-checklist-population-data.pdf>

### *Ohio Health Care Association*

- Fact sheet lists the various ways nursing homes must report test results to both government agencies and notification of families. Fact sheet provides direct links to report entities for ease of access. Scroll and select "COVID Reporting Document"

[https://www.ohca.org/admin/covid19\\_1](https://www.ohca.org/admin/covid19_1)

## State Actions for COVID-19 Management and Response

### 2. Reporting/Guidance/Mandated Reporting Continued

#### State of Ohio Board of Pharmacy

- The Ohio Board of Pharmacy temporarily expanded multi-dose packaged prescriptions from a maximum 31-day fill to a 60-day fill, which will decrease pharmacy deliveries to nursing homes. This will reduce COVID-19 exposure from outside visitors and will also ensure that nursing home residents have sufficient medications during the pandemic  
<https://www.pharmacy.ohio.gov/Documents/Pubs/Special/COVID19Resources/Temporary%20Expansion%20of%20the%20Maximum%20Days%20Supply%20for%20Multidose%20Packaging.pdf>

#### Oregon (OR)

##### Department of Human Services (DHS), Social Security Administration (SSA)

- DHS and the SSA have partnered to develop facility assessment requests from the Centers for Disease Control and Prevention (CDC) and the Centers for Medicare & Medicaid Services (CMS) that are similar to aid in reporting

#### Pennsylvania (PA)

##### Pennsylvania Department of Health (DOH), Pennsylvania Department of Human Services

- To prepare for guidance from the Centers for Disease Control and Prevention (CDC) and the Food and Drug Administration (FDA) on COVID-19 booster vaccines for those 65 and older, the Pennsylvania Department of Health and Department of Human Services will survey long term care facilities, congregate care facilities and community homes to gather information on their plans to access and administer COVID-19 vaccine boosters among residents  
<https://form.jotform.com/212066323150139>
- The Department of Health has shared COVID-19 resources  
<https://www.health.pa.gov/topics/disease/coronavirus/Pages/Coronavirus.aspx>
- State Registrar Notices include guidance on mandatory electronic reporting to the Bureau of Health Statistics and Registries of deaths caused or suspected to be caused by COVID-19  
<https://www.health.pa.gov/topics/Reporting-Registries/Pages/State-Registrar-Notices.aspx>

#### South Carolina (SC)

##### Pruitt Health Corporation

- Pruitt Health Corporation added emergency preparedness information and data to its public website. The data include resident vaccination status, COVID-19 cases and resident testing results  
<https://pruithhealth.com/emergency-preparedness>

#### Tennessee (TN)

##### The Middle Tennessee Regional Healthcare Quality Improvement Collaborative Communication Coalition

- The Middle Tennessee Regional Healthcare Quality Improvement Collaborative Communication Coalition formed a task force that meets every other Thursday with representation from multiple counties in the Nashville area. Nursing homes, assisted living centers, the Mayor's office, and the Tennessee Department of Health are represented. They are working together to coordinate Personal Protective Equipment, testing, and National Healthcare Safety Network needs, such as assistance needed for enrollment and/or reporting in the COVID-19 module. Providers in the area network to invite other providers. A Senior Quality Advisor at Alliant Health Solutions, Julie Clark, [julie.clark@allianthealth.org](mailto:julie.clark@allianthealth.org), is available to assist connection with this coalition

*State Actions for COVID-19 Management and Response*  
*2. Reporting/Guidance/Mandated Reporting Continued*

**Texas (TX)**

*The Academy of Medicine, Engineering and Science of Texas (TAMEST)*

- Experts discuss what the science says about the spread of COVID-19 in Texas and steps officials and individuals can take to mitigate the outbreak in the state. The moderator was Peter J. Hotez, MD, PhD (NAM), Dean for the National School of Tropical Medicine, Baylor College of Medicine. Speakers included Rebecca Fischer, PhD, Assistant Professor of Epidemiology & Biostatistics, Texas A&M University, and Lauren Ancel Meyers, PhD, Professor of Integrative Biology, The University of Texas at Austin  
<https://tamest.org/digital-conversations>

*Texas Department of Health and Human Services*

- Developed a nursing home COVID-19 response plan, which incorporates direction from state and federal agencies into an easy-to-use set of instructions for prevention of COVID-19 and actions to prioritize and initiate when there is a suspected or confirmed COVID-19 case. It includes an easy-to-remember acronym of S.P.I.C.E. (see page 18). This document is updated regularly as guidance changes  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-response-nursing-facilities.pdf>
- On July 27, 2020, the Texas Health and Human Services Commission began to electronically post to its website COVID-19 case counts and deaths by facility name for state supported living centers, state hospitals, and state licensed nursing and assisted living facilities. They can be found in separate downloadable Excel files. The data is updated Monday through Friday by 3:00 PM Central Time, except state holidays. All data is provisional and subject to change.  
<https://hhs.texas.gov/services/health/coronavirus-covid-19>

*Texas Health and Human Services Commission (HHSC)*

- Updated January 13, 2022, the Texas HHSC released the Long-Term Care Regulatory Provider Letter outlining provider reporting requirements related to COVID-19 in Assisted Living Facilities, Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions, or Nursing Facilities.  
<https://apps.hhs.texas.gov/providers/communications/2020/letters/PL2020-37.pdf>
- Long-term Care Regulation has published Provider Letter 2021-04 HHSC COVID-19 Reporting Process. The letter clarifies the triggering events and process for providers to report positive COVID-19 cases to Texas Health and Human Services Commission consumer incident and intake unit  
<https://apps.hhs.texas.gov/providers/communications/2021/letters/PL2021-04.pdf>

**Utah (UT)**

*Office of the Governor Gary Herbert*

- The state of Utah has implemented a color-coded statewide health guidance system to guide health behaviors for individuals and businesses. Each level of the dial is guided by a rigorous measurement system for each region, county, city or community  
<https://coronavirus.utah.gov/utahs-health-guidance-system>
- The Utah COVID-19 task force developed a COVID-19 Business Manual for Utah businesses. This is a step by step plan from the Utah Department of Health created to prevent the spread of COVID-19. This guide provides guidance that can be used throughout the pandemic for any

## *State Actions for COVID-19 Management and Response*

### *2. Reporting/Guidance/Mandated Reporting Continued*

business and has current recommendations from the Centers for Disease Control and Prevention (CDC) and U.S. Department of Labor

[https://coronavirus-download.utah.gov/business/COVID-19\\_Business\\_Packet\\_FIN.pdf](https://coronavirus-download.utah.gov/business/COVID-19_Business_Packet_FIN.pdf)

#### *Utah COVID Task Force*

- Shared guidelines for non-essential travel for communities  
<https://coronavirus.utah.gov/travel>

#### **Virginia (VA)**

##### *Virginia Hospital and Healthcare Association (VHHA)*

- VHHA launched a nursing home dashboard with statistics associated with COVID-19 cases in licensed nursing facilities. The dashboard is updated daily with information nursing facilities voluntarily submit via the Virginia Healthcare Alerting and Status System (VHASS) related to:
    - Confirmed and pending resident COVID-19 cases
    - The number of residents who have recovered from COVID-19
    - Challenges in obtaining specific types of personal protective equipment (PPE)
- <https://www.vhha.com/communications/virginia-licensed-nursing-facility-covid-19-dashboard>

#### **Washington (WA)**

##### *Washington State Department of Health*

- Updated recommendations for long term care facilities with sample visitor announcements, employee callout logs and outdoor visitation guidelines for facilities  
<https://www.doh.wa.gov/Emergencies/COVID19/HealthcareProviders/LongTermCareFacilities>

#### **West Virginia (WV)**

##### *Stonerise Healthcare Corporation*

- This corporation of nursing homes developed its own reporting page related to COVID-19 that listed its nursing homes along with location, current patients, and number of negative and positive COVID-19 patients in each facility. The corporation also schedules tele-visits with residents for family members  
<http://www.stonerisehealthcare.com/coronavirus-update>

##### *West Virginia Department of Health and Human Services, West Virginia Health Care Association*

- Offers guidelines for COVID-19 outbreaks in long term care facilities through its website, including:
  - Contact precautions
  - Hand hygiene observation tool
  - Long term care facility outbreak resources toolkit
- Outlines provider responsibility for reporting requirements for suspected or confirmed cases
- Provides general information on West Virginia resources, including medical transport guidelines
- Developed guidelines for COVID-19 outbreaks in long term care facilities. Topics include:
  - Outbreak definitions
  - Preventing an outbreak
  - What to do if a case is detected
  - Measures to control the outbreak
  - Lab testing
  - Health care personnel exposure

*State Actions for COVID-19 Management and Response*

*2. Reporting/Guidance/Mandated Reporting Continued*

- Management of residents returning from hospitalization or new admissions
- Criteria to remove residents from isolation  
<https://dhr.wv.gov/COVID-19/Pages/default.aspx>

### 3. TESTING

#### Alabama (AL)

##### *Office of the Governor Kay Ivey*

- An Alabama state based COVID-19 taskforce is maintaining a website which provides a wide variety of helpful COVID-19 information, including testing sites, news, and resources. The website is intended to also connect businesses, nonprofits, and people that need help with the right program partners and to connect program partners with people and resources to help those most in need  
<https://covid19.alabama.gov>

##### *United States Department of Health and Human Services (HHS)*

- HHS is sending rapid point of care testing instruments to several Alabama nursing homes based on priority. Nursing homes are being prioritized by the Centers for Medicare & Medicaid Services through data sources that consider epidemiological hot spots, availability of testing, and COVID-19 rates within nursing homes. The following link provides a downloadable file with details about the device allocation  
<https://data.cms.gov/Special-Programs-Initiatives-COVID-19-Nursing-Home/Nursing-Home-Data-Point-of-Care-Device-Allocation/jbvf-tb74>

#### Arizona (AZ)

##### *Arizona Department of Health Services*

- Released COVID-19 diagnostic testing recommendations for long term care facilities providing guidance on the types of tests and testing frequency. The document offers insight into planning for specimen collection, testing, data management, and coordinating reporting. In addition, it includes recommendations for swabbing, which includes appropriateness, location of specimen collection, PPE, and cleaning and disinfection  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/healthcare-providers/recommendations-long-term-care-facility-diagnostic-testing.pdf>

##### *Maricopa County Department of Public Health*

- Updated March 16, 2021, the Maricopa County Department of Public Health (MCDPH) updated its long-term care guidance on visitation during COVID-19. MCDPH recommends that all CMS-licensed long-term care facilities in the county follow this guidance, which aligns with the recently released Centers for Medicare & Medicaid Services visitation guidance. The guidance includes information about outdoor visitation; indoor visitation; compassionate care visitation; communal activities and dining; and visitor testing and vaccination status  
[https://www.maricopa.gov/DocumentCenter/View/63758/LTCF-Visitation-Guidance\\_CMS?bidId=](https://www.maricopa.gov/DocumentCenter/View/63758/LTCF-Visitation-Guidance_CMS?bidId=)

#### California (CA)

##### *California COVID-19 Testing Task Force*

- Governor Newsom launched the COVID-19 Testing Task Force, a public-private working group with stakeholders across the state, to quickly boost California's testing capacity. The Testing Task Force ensures California has enough capacity and supplies to administer a significantly greater number of tests statewide. The task force maintains and publishes a list of approved labs that have met all criteria for readiness, and disseminates information to nursing homes

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

throughout the state to ensure facilities have access to testing

<https://testing.covid19.ca.gov>

#### *California Department of Public Health (CDPH)*

- CDPH posts All Facilities Letters here:  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-53.aspx>

#### **Colorado (CO)**

##### *Colorado Department of Public Health & Environment (CDPHE)*

- The CDPHE COVID-19 testing website offers testing guidance for Colorado health care professionals and consumers. This includes test sites and locations, testing resources and information  
<https://covid19.colorado.gov/testing>

#### **Florida (FL)**

##### *Florida Department of Health*

- Provides daily data updates for number of positive cases, tests performed, deaths, number of long term care facilities with positive cases, number of persons of interest, and other information  
<https://floridahealthcovid19.gov>

##### *Florida Agency for Health Care Administration*

- Implemented emergency rules to require hospitals test all residents before discharge to a nursing home, and to require nursing homes to test all staff when arranged by the Department of Health

##### *United States Department of Health and Human Services (HHS)*

- HHS is sending rapid point of care testing instruments to several Florida nursing homes based on priority. Nursing homes are being prioritized by the Centers for Medicare & Medicaid Services through data sources that consider epidemiological hot spots, availability of testing, and COVID-19 rates within nursing homes. The following link provides a downloadable file with details about the device allocation  
<https://data.cms.gov/Special-Programs-Initiatives-COVID-19-Nursing-Home/Nursing-Home-Data-Point-of-Care-Device-Allocation/jbvf-tb74>

#### **Georgia (GA)**

##### *Georgia National Guard, Department of Public Health, Department of Community Health*

- Developed a testing strategy in response to Governor Brian Kemp's recommendations to support broader testing and to prioritize testing of vulnerable populations and health care professionals
- Ultimately, this strategy will expand to include private or commercial labs. More than 200 nursing homes have invited teams into their centers for cleaning and sanitizing, staff education, and assistance with testing  
[https://www.ghca.info/Files/National Guard Test Team for LTCF Process.pdf](https://www.ghca.info/Files/National%20Guard%20Test%20Team%20for%20LTCF%20Process.pdf)

##### *Georgia Department of Public Health (GDPH)*

- GDPH is using an online contact tracing program called Healthy Georgia Collaborative. Following

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

a confirmed positive case, the department will contact those who were in contact with the individual two days before illness set in and enroll them in symptom monitoring. Individuals will be asked to monitor and report their symptoms through text messaging or phone calls and are asked to stay home for 14 days

<https://dph.georgia.gov/contact-tracing>

- The Georgia Department of Public Health COVID-19 county positivity rate report has been relocated

<https://dph.georgia.gov/covid-19-daily-status-report>

#### *United States Department of Health and Human Services (HHS)*

- HHS is sending rapid point of care testing instruments to several Georgia nursing homes based on priority. Nursing homes are being prioritized by the Centers for Medicare & Medicaid Services through data sources that consider epidemiological hot spots, availability of testing, and COVID-19 rates within nursing homes. The following link provides a downloadable file with details about the device allocation

<https://data.cms.gov/Special-Programs-Initiatives-COVID-19-Nursing-Home/Nursing-Home-Data-Point-of-Care-Device-Allocation/jbvf-tb74>

#### **Idaho (ID)**

##### *Office of the Governor Brad Little, Idaho State Department of Health*

- The Idaho Rebounds plan was released which is a guideline for re-opening Idaho in stages based on qualifying criteria, inclusive of testing.

[https://rebound.idaho.gov/wp-content/uploads/opening-up-guidelines\\_rev080620.pdf](https://rebound.idaho.gov/wp-content/uploads/opening-up-guidelines_rev080620.pdf)

#### **Illinois (IL)**

##### *Chicago Department of Public Health*

- Created a dedicated website with specific long term care guidance to help implement appropriate infection prevention and control, rapidly identify potentially infected staff/visitors, monitor residents for signs and symptoms of infection, access testing for residents and facility staff, investigate clusters of COVID-19, and connect to needed resources, including personal protective equipment (PPE)

<https://www.chicagohan.org/covid-19/LTCF>

##### *Health Care Council of Illinois (HCCI)*

- Developed COVID-19 Resource page, updated daily with information regarding state and federal regulations, infection control, personal protective equipment (PPE), and Centers for Disease Control and Prevention (CDC) information
- Prepares member newsletters and email blasts on COVID-19 related resources and events throughout the state

<http://www.hccil.org/covid-19>

##### *Illinois Department of Public Health*

- Launch of a new, web-based COVID-19 electronic test ordering and reporting portal will allow health care providers to enter all necessary data to electronically submit a COVID-19 test sample from a computer or tablet

- <https://www.team-ih.org/files/non-gated/quality/electronic-test-ordering-reporting-portal.aspx>



## State Actions for COVID-19 Management and Response

### 3. Testing Continued

- The Illinois Department of Public Health posted a new testing resource to its website, “Long Term Care Facility COVID-19 Viral Testing Flow Chart: Interim Guidance.” The flow chart guides facilities through initial, immediate, and repeat testing plans for residents and staff following an outbreak  
<https://www.dph.illinois.gov/sites/default/files/COVID19/LTC%20testing%20flowchart%208.11.2020.pdf>

#### *LeadingAge Illinois*

- LeadingAge Illinois added new updates from the Illinois Department of Public Health (IDPH) to their online COVID-19 resource page. New resources include the latest guidance from IDPH, including question and answer webinar recordings, phased reopening plans, and antigen testing guidelines  
<https://leadingageil.org/coronavirus>

#### *Office of the Governor J.B. Pritzker*

- Drive-through testing sites are available throughout the state; all health care workers and residents with symptoms are eligible for testing  
<https://www2.illinois.gov/sites/gov/COVID-19/Pages/default.aspx>

## **Indiana (IN)**

#### *Indiana Health Care Association (IHCA)*

- Following guidance issued by the Indiana State Department of Health on October 2, the IHCA released a decision tree guiding nursing homes through resident and staff testing. The decision tree covers decisions regarding test selection, reporting and follow-up testing  
<https://www.ihca.org/wp-content/uploads/2020/10/Decision-Tree.pdf>

#### *Indiana State Department of Health (ISDH)*

- As testing at long term care (LTC) facilities has expanded with the addition of point of care testing kits, the State has likewise expanded the avenues through which data are collected from facilities. ISDH has released guidelines for facilities to help correctly and accurately submit resident and staff data  
[https://content.govdelivery.com/attachments/INSDH/2020/12/22/file\\_attachments/1632683/IN\\_COVID-19LTCDataSubmissionGuidelines12.22.20%20V2.pdf](https://content.govdelivery.com/attachments/INSDH/2020/12/22/file_attachments/1632683/IN_COVID-19LTCDataSubmissionGuidelines12.22.20%20V2.pdf)
- On October 28, 2020, ISDH released guidelines to help nursing homes interpret COVID-19 antigen test results  
[https://www.coronavirus.in.gov/files/20\\_COVID%20nursing%20home%20antigen%2010.28.20.pdf](https://www.coronavirus.in.gov/files/20_COVID%20nursing%20home%20antigen%2010.28.20.pdf)
- Clarified which long term care staff members can administer COVID-19 tests. Indiana recommends the anyone administering the tests follow the CDC Interim Guidelines for Collecting, Handling, and Testing Clinical Specimens for COVID-19  
[https://content.govdelivery.com/attachments/INSDH/2020/10/29/file\\_attachments/1584512/Who%20Can%20Swab.pdf](https://content.govdelivery.com/attachments/INSDH/2020/10/29/file_attachments/1584512/Who%20Can%20Swab.pdf)
- Finalized an electronic lab reporting process by which interested facilities can compile point of care (POC) test results in a spreadsheet and send them to ISDH in a .CSV file format. The process is an optional alternative to replace a facility’s need to report POC test results individually through the REDCaps Survey. Interested facilities must work with ISDH to set up a credentialed account for submitting these test results

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

<https://www.ihca.org/resource/new-pathway-to-report-poc-test-results-through-electronic-lab-reporting-process>

- Issued antigen screening guidelines to supplement the testing recommendations and requirements provided by the Centers for Disease Control and Prevention and Centers for Medicare & Medicaid Services. ISDH's antigen screening guidelines recommend facilities use CDC-provided county positivity rates to direct testing frequency and ensure accuracy across the state

[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20Antigen%20testing%20and%20Visitation%20Updates%209.25.20.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20Antigen%20testing%20and%20Visitation%20Updates%209.25.20.pdf)

#### Iowa (IA)

##### *Iowa Department of Public Health*

- On January 7, 2021, the Iowa Department of Public Health provides information on Iowa's COVID-19 testing guidance for long-term care. This updated guidance includes FAQs, algorithms for the results, what actions to take based on those results, quick tips for testing and resources [https://idph.iowa.gov/Portals/1/userfiles/61/covid19/LTC%20Antigen%20Testing%20Guidance%201\\_7\\_2021.pdf](https://idph.iowa.gov/Portals/1/userfiles/61/covid19/LTC%20Antigen%20Testing%20Guidance%201_7_2021.pdf)

##### *Iowa State Hygienic Laboratory (SHL)*

- *Nursing homes may order test kits and schedule a free pick-up to deliver the tests to the SHL. A web portal and electronic order forms have streamlined the process* <https://covidtesting.shl.uiowa.edu>

##### *Office of the Governor Kim Reynolds COVID-19 Response*

- TestIowa.com was launched to help officials target areas of opportunity and to help them make decisions about reopening the state. New testing sites will test an additional 3,000 people a day. First responders and medical personnel are prioritized for testing <https://www.testiowa.com/en>

#### Kansas (KS)

##### *Kansas Department of Health and Environment (KDHE)*

- The Go Get Tested website is a partnership between KDHE, Well Health, HealthTracRX, Texas Health and Human Services, Wellpay, PODs, Lead Commerce, and the South Carolina Department of Health and Environmental Control (DHEC) that allows individuals to find COVID-19 testing sites and book appointments for testing. Availability updates automatically every 60 seconds <https://www.gogettested.com/kansas>
- KDHE, in partnership with State Epidemiologist Dr. Farah S. Ahmed, developed and distributed a statewide strategy for COVID-19 specimen collection and testing <https://www.coronavirus.kdheks.gov/DocumentCenter/View/1292/KS-Statewide-Strategy-for-COVID-19-Testing>
- KDHE developed a Response and Containment Guide for Long Term Care and Other Residential Facilities in Kansas. The guide was updated October 29, 2020 to include guidance on monitoring, reporting, and testing cases; personal protective equipment (PPE); and new testing strategies <https://www.coronavirus.kdheks.gov/DocumentCenter/View/982/LTCFs-COVID-19-Response-and-Containment-PDF---10-29-20>

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

#### *LeadingAge*

- LeadingAge Kansas added a new Testing: Frequently Asked Questions (FAQ) resource page to its website. The FAQ page addresses topics related to resident and staff testing, including questions on frequency, baseline and follow-up testing, consent, as well as testing equipment, supplies, and costs  
<https://www.leadingagekansas.org/testing>

#### **Kentucky (KY)**

##### *Kentucky Hospital Association (KYHA)*

- KYHA created an online COVID-19 toolkit that focuses on hospital administrators, health care professionals and Kentucky residents.  
<https://www.kyha.com/covid-19-ltc-guidance>

##### *TEAM KENTUCKY (Kentucky Cabinet for Health and Family Services, Kentucky Public Health)*

- The state of Kentucky is maintaining a COVID-19 website which contains information about state restriction guidance, rates of infection by state and county, a COVID-19 Hotline (800-722-5725), a link to a daily report of COVID-19 epidemiological data, and a link to the most current long term care update by the state  
<https://govstatus.egov.com/kycovid19>

#### **Louisiana (LA)**

##### *Louisiana Department of Health (LDH)*

- Assembled the LDH Nursing Home Facility Toolkit for nursing home support. This toolkit provides state and best practice guidance for personal protective equipment (PPE), information about an option for safely sanitizing N95 masks for re-use, staffing resources, and testing recommendations, along with a variety of pertinent contact numbers  
[http://ldh.la.gov/assets/medicaid/hss/docs/Coronavirus\\_2019/LDH\\_NH\\_Facility\\_Toolkit.pdf](http://ldh.la.gov/assets/medicaid/hss/docs/Coronavirus_2019/LDH_NH_Facility_Toolkit.pdf)

##### *Office of the Governor John Bel Edwards, Louisiana Department of Health*

- Louisiana Gov. John Bel Edwards announced on January 22, 2021 a new app from the Louisiana Department of Health (LDH) that is designed to tell people if they have had close contact with the coronavirus, hopefully giving them a chance to self-quarantine and avoid spreading it to others. The app is “COVID Defense” and it is anonymous, it does not share data, and it does not feed data to the Louisiana Department of Health (LDH). If any app user gets a positive COVID-19 test and then uploads that information into the app, it will let other app users know if they have been in proximity. This app is voluntary and requires people to put in their own test results. LDH is calling it a COVID-19 exposure notification app  
<https://www.coviddefensela.com>

#### **Maryland (MD)**

##### *The Office of Governor Larry Hogan*

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

- On December 21, 2021, Governor Hogan announced \$100 million in emergency funding to address staffing needs at Maryland hospitals and nursing homes. The governor announced a new funding injection of \$100 million to spur an immediate ramp up in hospital and nursing home staffing resources, including:
  - \$50 million through Maryland's Health Services Cost Review Commission to immediately stabilize hospital workforce and staffing needs;
  - \$25 million for hospitals and \$25 million for nursing homes to also help expand the availability of COVID-19 testing, treatments, and vaccines

Additional Actions to Ramp Up COVID-19 Testing: with demand increasing, Governor Hogan announced that State health officials are continuing to make 500,000 at-home rapid tests available at BWI Airport and through local health departments and are working to increase those weekly shipments to get more tests out more quickly

<https://governor.maryland.gov/2021/12/21/governor-hogan-announces-covid-19-testing-surge-100-million-in-emergency-funding-to-address-staffing-needs-at-maryland-hospitals-and-nursing-homes/>

### Michigan (MI)

#### Michigan Department of Civil Rights

- Released Michigan COVID-19 Test Sites video in sign language  
<https://www.youtube.com/watch?v=d6J5gL4Y7Lw&feature=youtu.be>

#### Michigan Department of Health and Human Services (MDHHS)

- MDHHS has released guidance for Testing of Nursing Home Inspection Staff  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_98455-549259--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_98455-549259--,00.html)
- MDHHS has added new data to its website with lab turnaround times and announced its holiday data schedule  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98163\\_98173-545615--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98163_98173-545615--,00.html)
- MDHHS has released a Frequently Asked Questions and Resources document about the Abbot BinaxNOW™ Antigen Test  
[https://www.michigan.gov/documents/coronavirus/BinaxNOW\\_FAQ\\_706167\\_7.pdf](https://www.michigan.gov/documents/coronavirus/BinaxNOW_FAQ_706167_7.pdf)
- Issued April 2, 2021, this document is to assist residential care facilities with how to determine when residents should be placed into quarantine or tested when returning to the facility  
[https://cdn.ymaws.com/www.leadingagemi.org/resource/resmgr/covid-19/documents/MDHHS\\_LTCF\\_Guidance-Quaranti.pdf](https://cdn.ymaws.com/www.leadingagemi.org/resource/resmgr/covid-19/documents/MDHHS_LTCF_Guidance-Quaranti.pdf)

### Minnesota (MN)

#### Alzheimer's Association Minnesota-North Dakota

- Alzheimer's Association Minnesota-North Dakota released a video on YouTube about tips and resources for dementia care during COVID-19 testing  
<https://www.youtube.com/watch?v=rZ4txJ9RbBI&feature=youtu.be>

#### Minnesota Department of Health (MDH)

- "Reporting Results of COVID-19 Tests Performed Inside your Long Term Care Facilities" was updated on July 2, 2021 to identify required reporting through the National Healthcare Safety Network (NHSN) for nursing facilities and streamlined links for MDH reporting  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lc antigenreport.pdf>
- Released a website reference titled, "Reporting Point of Care COVID-19 Test Results through the

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

CDC National Healthcare Safety Network (NHSN)"

[https://www.careproviders.org/members/2020/COVID\\_NHSN\\_POC\\_Test\\_Reporting\\_LTC\\_1026.pdf](https://www.careproviders.org/members/2020/COVID_NHSN_POC_Test_Reporting_LTC_1026.pdf)

- Posted website reference titled, "Using Antigen-based Point-of Care Testing for COVID-19 in Long Term Care Facilities," which provides guidance on: 1) when antigen testing is/isn't appropriate; 2) antigen testing limitations; 3) using results to guide further actions  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lcantigentest.pdf>
- Posted "COVID-19 Testing Recommendations for Long term Care Facilities." This resource provides information on specimen collection and processing, individual and population-based testing, ongoing test strategies, and cohorting and isolation  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lctctestrec.pdf>
- MDH created a Road Map for Conducting a COVID-19 Point Prevalence Survey (PPS)  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/pps0roadmap.pdf>
- MDH created a health care worker consent form for Point Prevalence Testing  
[https://www.careproviders.org/members/2020/COVID\\_TestingStaffConsent.pdf](https://www.careproviders.org/members/2020/COVID_TestingStaffConsent.pdf)
- MDH released the Road Map for Conducting a COVID-19 Point Prevalence Survey (PPS)  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/pps0roadmap.pdf>
- MDH updated COVID-19 testing recommendations for long term care facilities  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lctctestrec.pdf>
- Essential Resources and Forms for COVID-19 Testing and Case Management in Long Term Care Facilities  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lctformsguide.pdf>

#### *Minnesota National Guard*

- The Minnesota National Guard offers ongoing support to the Minnesota Department of Health by staffing and coordinating no-barrier COVID-19 testing locations across the state. Sites are updated at the following link.  
<https://minnesotanationalguard.ng.mil/mnng-covid-19>

#### *State of Minnesota*

- The state budget agency approved spending \$4,359,230 to purchase up to 1,000,000 swabs. Funding comes from the COVID-19 Minnesota Fund  
<https://mn.gov/mmb/budget/covid19-mn-fund>

### **Mississippi (MS)**

#### *Mississippi Department of Health*

- From June 15 until September 30, 2021, all nursing home healthcare workers, staff, and employees of Mississippi nursing homes are required to be fully vaccinated against COVID-19 or receive COVID-19 testing twice weekly. All nursing home healthcare workers, staff, and employees who test positive shall be immediately excluded from the setting and remain in isolation for at least 10 days after the date of the positive test  
[https://msdh.ms.gov/msdhsite/\\_static/resources/14517.pdf](https://msdh.ms.gov/msdhsite/_static/resources/14517.pdf)
- Developed two-week strategy to test residents and employees in long term care facilities for COVID-19

### **Missouri (MO)**

#### *Missouri Department of Health & Senior Services (DHSS)*

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

- As reported by the United States Department of Health and Human Services, the Missouri DHSS released its COVID-19 testing strategy to include testing entities, venues, and specific at-risk populations targeted (i.e., nursing homes and health care workers)  
<https://www.hhs.gov/sites/default/files/missouri.pdf>
- To assist with testing, testing kits may be ordered through the state public health laboratory  
<https://ltc.health.mo.gov>
- The Department of Natural Resources (DNR) and the University of Missouri-Columbia are collaborating on a statewide project to test wastewater for genetic markers of SARS-CoV-2, the virus that causes COVID-19. Long Term Care Facilities (LTCFs) are currently being recruited to join this project to help investigate the usefulness of sewershed monitoring in identifying variants and measuring community immunity  
<https://storymaps.arcgis.com/stories/f7f5492486114da6b5d6fdc07f81aacf>

#### Montana (MT)

##### *Montana Department of Public Health and Human Services (MDPHHS)*

- MDPHHS published a resource on its website to provide guidance for health care providers that conduct laboratory tests. This is especially helpful as nursing homes that conduct point of care testing are required to maintain a clinical laboratory improvement amendments of 1988 (CLIA) waiver. The resource details important life safety code compliance considerations  
<https://dphhs.mt.gov/qad/Certification/CLIA>

#### Nebraska (NE)

##### *Nebraska Department of Health and Human Services*

- Provider Bulletin 20-38, released on October 21, 2020, clarifies Nebraska Medicaid policies regarding COVID-19 testing for residents of Nebraska nursing and long term care facilities and provides updates on recent guidance from the Centers for Medicare and Medicaid Services  
<http://dhhs.ne.gov/Medicaid%20Provider%20Bulletins/Provider%20Bulletin%2020-38.pdf>
- TestNebraska is a new initiative in partnership with the state leaders and private corporations. Their goal is to dramatically increase the rate of COVID-19 testing so Nebraskans can have better access to testing and help stem the spread of COVID-19 to get us back to normal as quickly as possible. The website is interactive whereby someone can take an assessment. For those who currently have symptoms, have interacted with someone who has already tested positive, or have recently visited places where COVID-19 is more widespread they will be given an appointment and direct them to a drive-through testing location  
<https://www.testnebraska.com/en>
- The COVID-19 Long-Term Care and Assisted Living Facility Baseline Testing Project is designed to provide baseline testing for all facilities in Nebraska. The goal of Nebraska Department of Health and Human Services is to test all staff for COVID-19 at all Nebraska facilities. If a positive result is found in the staff testing pool, then a secondary testing session is performed to include every resident. On October 9, 2020, the link was updated to indicate the project is suspended. However, if your facility does still need to establish baseline testing, there is information provided at the link regarding how to go about acquiring baseline testing.  
<http://dhhs.ne.gov/Pages/COVID-19-Testing.aspx>

#### Nevada (NV)

##### *Nevada Department of Health and Human Services*

- On the Nevada department's COVID-19 website, "Nevada Health Response," you will find

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

information updated by state's Office of Analytics with the latest statistics on confirmed cases, testing and hospitalizations

<https://nvhealthresponse.nv.gov>

#### *Office of the Governor Steve Sisolak*

- Nevada Governor Steve Sisolak formed the Nevada COVID-19 Response, Relief and Recovery Task Force to secure medical supplies and monetary donations for the state's response to COVID-19. The mission of the task force is to mobilize the private sector in securing supplies, equipment, and funding to meet the community's most urgent needs and to remove barriers to direct and efficient collaboration between partners. In the first week of operation, the Nevada Energy Foundation donated \$1 million in collaboration with the Task Force to nine organizations across Nevada to support those in need

<https://nvc19.org>

#### *Southern Nevada Health District*

- The Southern Nevada Health District has updated its COVID-19 resource page and now offers COVID-19 testing by appointment at two Las Vegas locations

<https://registration.southernnevadahealthdistrict.org/#>

### **New Jersey (NJ)**

#### *Hackensack Meridian Health's Center for Discovery and Innovation*

- Experts at the Hackensack Meridian Center for Discovery and Innovation (CDI) have developed a high-throughput test that can detect multiple variants of the SARS-CoV-2 virus in two-and-a-half hours, a major advance in tracking the virus and in treating patients. The test can detect the known UK, Brazil, and South African variants, as well as others containing the key E484K mutation, which are gaining prominence as the virus evolves

<https://www.hackensackmeridianhealth.org/press-releases/2021/04/01/hackensack-meridian-healths-center-for-discovery-and-innovation-develops-advanced-test-to-track-and-diagnose-covid-19-variants>

#### *New Jersey Department of Health (NJDOH)*

- See the NJDOH Communicable Disease Service webpage for current New Jersey COVID-19 testing information.

[https://www.nj.gov/health/cd/topics/covid2019\\_professionals.shtml](https://www.nj.gov/health/cd/topics/covid2019_professionals.shtml)

Requires that all facility residents and staff be tested no later than May 26, 2020, with additional follow-up testing required no more than one week later

<https://covid19.nj.gov/NJfaqs?query=screening+nursing+home+visitors&tabOrder=search.html%2CAASfaqs%2CNJfaqs%2Ccoronavirus%2Cresources%2Clocations%2Cstatus&Facets.filterbox.filter0=%5B%5D>

- The Guidance for COVID-19 Diagnosed and/or Exposed Healthcare Providers resource provides guidance for healthcare providers as to if and when they should be tested for COVID-19

[https://www.nj.gov/health/cd/documents/topics/NCOV/Guidance\\_for\\_COVID19\\_Diagnosed\\_and\\_or\\_Exposed\\_HCP.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/Guidance_for_COVID19_Diagnosed_and_or_Exposed_HCP.pdf)

- Symptom Tracker uses simple questions to guide people through possible COVID-19 exposures and symptoms and suggested next steps, including testing recommendations

<https://covid19.nj.gov/faqs/nj-information/general-public/where-and-how-do-i-get-tested-for-covid-19-in-new-jersey-who-should-get-testing>

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

- On March 20, 2020, the New Jersey Department of Health posted an update stating “The New Jersey Department of Health recommends against using any antibody testing to attempt to diagnose current or past infection with SARS-CoV-2. A positive result on a SARS-CoV-2 antibody test should not be viewed as evidence of immunity to or past infection with COVID-19.”  
<https://covid19.nj.gov/faqs/nj-information/testing-information/should-i-get-tested-for-covid-19-antibodies-can-antibody-testing-tell-whether-someone-has-been-exposed-to-the-virus-that-causes-covid-19#:~:text=There%20is%20still%20a%20lot,with%20COVID%2D19>

#### **New Mexico (NM)**

##### *New Mexico Department of Health*

- Developed a testing strategy in response to Governor recommendations to support broader testing and to prioritize testing of vulnerable populations and health care professionals including:
  - Created strike teams to go to nursing homes to conduct testing when potential or positive COVID-19 cases are seen in residents or staff members
  - Weekly surveillance testing for 15 percent of staff and residents where COVID-19 is not present and weekly 100 percent testing for staff and residents where COVID-19 is present
  - New Mexico COVID-19 website provides a list of drive-through testing sites available throughout the state; all health care workers and residents with symptoms are eligible for testing, as well as a list of vendors who will come onsite to perform COVID-19 testing
  - With the support of the New Mexico hospital and health care association, a testing protocol has been developed for patients prior to transfer from hospitals to long term care facilities

#### **New York (NY)**

##### *Mount Sinai Icahn School of Medicine*

- Using artificial intelligence (AI) with imaging, clinical symptoms, exposure history, and laboratory data, created an algorithm to rapidly diagnose COVID-19 in patients  
<https://www.nature.com/articles/s41591-020-0931-3.pdf>
- Newly launched mobile contact tracing app, *COVID Alert NY*, is a voluntary, anonymous, exposure-notification smartphone app. The app will send a user an alert if they were in close contact with someone who tested positive for COVID-19. Knowing about a potential exposure allows an individual to self-quarantine immediately, get tested, and reduce the potential exposure risk to family, friends, neighbors, co-workers and others. The free mobile app is available to anyone 18 or older who lives, works, or attends college in New York or New Jersey. It is available for download from the Google Play Store or Apple App Store. *COVID Alert NY* is available in English, Spanish, Chinese, Bengali, Korean, Russian and Haitian Creole  
<https://coronavirus.health.ny.gov/covid-alert-ny>
- Issued Health Advisory: Respiratory Illness in Nursing Homes and Adult Care Facilities in Areas of Sustained Community Transmission of COVID-19
  - Any febrile acute respiratory illness or clusters of acute respiratory illness (whether febrile or not) in nursing homes and adult care facilities in New York City, Long Island, Westchester County, or Rockland County should be presumed to be COVID-19 unless diagnostic testing reveals otherwise
  - Community Organized Relief Effort (CORE), a nonprofit organization dedicated to strengthening communities affected by or vulnerable to crisis, has assisted in



## State Actions for COVID-19 Management and Response

### 3. Testing Continued

establishing COVID-19 testing sites in New York City's vulnerable neighborhoods to increase access to COVID-19 testing for high risk populations

<https://coronavirus.health.ny.gov/home>

#### *Office of the Governor Andrew Cuomo*

- Pharmacists have been added to the list of providers who can administer a COVID-19 test. New York State Medicaid will pay of the test when administered by a pharmacist. Billing instructions are included in the document  
[https://coronavirus.health.ny.gov/system/files/documents/2020/05/nysmedicaid\\_ffs\\_guidanceforpharmacylabtesting\\_5\\_22\\_20.pdf](https://coronavirus.health.ny.gov/system/files/documents/2020/05/nysmedicaid_ffs_guidanceforpharmacylabtesting_5_22_20.pdf)

#### *State of New York*

- See this New York State website for a wide array of COVID-19 information and data, including a tracking dashboard, color zone maps, quarantine guidance, restrictions, travel guidelines and more  
<https://coronavirus.health.ny.gov/home>

### **North Carolina (NC)**

#### *North Carolina Department of Health and Human Services (NCDHHS)*

- NCDHHS launched an online portal for primary care providers to request reimbursement for COVID-19-related costs for individuals without insurance  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-launches-online-portal-reimburse-providers-treating-those-without-health>
- In September, the NCDHHS launched a statewide COVID-19 exposure notification app, "SlowCOVIDNC." The app will help North Carolinians slow the spread of COVID-19 by notifying users who have been in close contact with someone that has tested positive for the virus  
<https://covid19.ncdhhs.gov/slowcovidnc>
- The online resources are Check My Symptoms, Find My Testing Place, and COVID-19 Community Team Outreach Tool (a password protected site that helps people track their own symptoms)  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-launches-testing-and-contact-tracing-resources-help-slow-spread-covid-19>
- The Department is targeting additional testing and tracing resources for the nine counties that have some of the highest COVID-19 cases: Mecklenburg, Wake, Durham, Johnston, Alamance, Guilford, Forsyth, Lee, and Duplin
- Statewide Standing Order for COVID-19 Diagnostic Testing and Reporting adopted on July 7, 2020  
<https://files.nc.gov/covid/documents/guidance/healthcare/COVID-19-Statewide-Standing-Order.pdf>

#### *United States Department of Health and Human Services*

- United States Department of Health and Human Services is sending rapid point-of-care testing instruments to several North Carolina nursing homes based on priority. Nursing homes are being prioritized by the Centers for Medicare & Medicaid Services through data sources that consider epidemiological hot spots, availability of testing, and COVID-19 rates within nursing homes. The following link provides a download link for a file that provides detail about the device allocation  
<https://data.cms.gov/Special-Programs-Initiatives-COVID-19-Nursing-Home/Nursing-Home-Data-Point-of-Care-Device-Allocation/jbvf-tb74>

3. Testing Continued

**Ohio (OH)**

*Office of the Governor Mike DeWine, Ohio Department of Health (ODH)*

- Governor DeWine announced a new order regarding the mandates on COVID-19 testing for employees at nursing homes and assisted living facilities in Ohio. Governor DeWine announced on May 3, 2021 that fully vaccinated employees of nursing homes and assisted living facilities are now exempt from normal routine COVID-19 testing at those facilities. Staff who are not fully vaccinated will have to continue to be tested twice a week  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/news-releases-news-you-can-use/covid-19-update-05-03-21>

*Ohio Department of Aging (ODA)*

- As part of the Responsible RestartOhio program, the Department of Aging (ODA) published materials on the revised skilled nursing facility (SNF) testing program that took effect October 26, 2020. ODA provides information on the new testing guidelines, including a weekly testing frequency for all counties except those designated as red by CMS, along with availability of state support for all required tests, which will be a combination of BinaxNOW cards and polymerase chain reaction (PCR) tests. For BinaxNOW, state support means the cards are free. For PCR, state support means the state arranges for and delivers the tests, plus requires laboratories to bill third-party payers, with state reimbursement for self-insured providers. ODA posted a survey for SNFs to opt-in or opt-out of state support for testing that offers four options: full state support, two kinds of partial state support, and no state support  
<https://aging.ohio.gov/wps/portal/gov/aging/care-and-living/coronavirus-response/nursing-facility-covid-19-testing-program>

*Ohio Department of Health (ODH)*

- The ODH Testing in Nursing Homes website provides clinical checklists for specimen collection of COVID-19 tests, specimen storage and transport  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/healthcare-providers-and-local-health-districts/Testing-Nursing-Homes>
- On January 28, 2022, the Ohio Department of Health announced a new partnership to make more COVID-19 rapid tests available to Ohioans. Through Project Access COVID Tests (Project ACT), the Rockefeller Foundation is joining six states to make tests available to households in traditionally underserved areas. Ohio's initial allocation through this partnership will be 175,000 tests made available through home delivery. Eligible communities were determined based on Centers for Disease Control and Prevention recommendations and state data  
<https://odh.ohio.gov/media-center/odh-news-releases/odh-news-release-01-28-22>

*Ohio Health Care Association*

- The following steps are being implemented to ramp up COVID-19 testing of residents and staff of nursing homes to better prevent the spread of the disease among some of Ohio's most vulnerable residents  
[https://www.ohca.org/docs/documents/5963/Testing in Nursing Homes Final 05.26.2020.pdf](https://www.ohca.org/docs/documents/5963/Testing%20in%20Nursing%20Homes%20Final%2005.26.2020.pdf)

**Oklahoma (OK)**

*Oklahoma State Department of Health (OSDH)*

- OSDH, in partnership with Governor Kevin Stitt and federal, state, and private industry

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

leadership, announced the establishment of the Oklahoma Pandemic Center for Innovation and Excellence (OPCIE), the first center of its kind in the nation at the intersection of agriculture, animal and human medicine, food safety, public health testing, and preparedness

<https://coronavirus.health.ok.gov/articles/gov-stitt-osdh-announce-oklahoma-pandemic-center-innovation-and-excellence-move-public>

- OSDH announced the expansion of contact tracing outreach efforts to include text messaging. This functionality will help streamline the process for contact tracers as they reach out to individuals who have been in close contact with infected individuals  
<https://coronavirus.health.ok.gov/articles/oklahoma-contact-tracing-now-includes-text-messages-07242020>
- On April 2020, the OSDH launched the web-based COVID-19 symptom tracker. The tracker can be used to register symptoms online and help determine next steps for mitigating the spread of COVID-19  
<https://intake-app-dot-osdh-mms.appspot.com/intake-form>

#### Oregon (OR)

*The Oregon Health Authority*

- The Oregon Health Authority manages the COVID-19 response for the state and supports a hotline and several resources, dashboard views, FAQs and state reports  
<https://govstatus.egov.com/OR-OHA-COVID-19>

#### South Carolina (SC)

*Pruitt Health Corporation*

- Pruitt Health Corporation added emergency preparedness information and data to its public website. The data include resident vaccination status, COVID-19 cases and resident testing results  
<https://pruithhealth.com/emergency-preparedness>

*South Carolina Department of Health and Environmental Control (DHEC)*

- Developed a new resource, “Interim Point-of-Care Antigen Testing Guidance for Long term Care Facilities” to help facilities interpret and report test results and provide recommendations for specific testing situations  
[https://scdhec.gov/sites/default/files/media/document/Interim\\_Long\\_Term\\_Care\\_POC\\_Antigen\\_Testing\\_Guidance\\_09.21.2020.pdf](https://scdhec.gov/sites/default/files/media/document/Interim_Long_Term_Care_POC_Antigen_Testing_Guidance_09.21.2020.pdf)
- See the DHEC’s Coronavirus Disease 2019 (COVID-19) website for current South Carolina COVID data as well as multiple links to relevant COVID-19 resource documents.  
<https://scdhec.gov/covid19>
- Maintains a web page that provides state and federal resources and updates on changes to infection control policies and guidelines  
<https://scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19/nursing-homes-covid-19>

#### South Dakota (SD)

*Michael J Fitzmaurice South Dakota Veterans Home, Hot Springs, SD*

- The maintenance and HVAC departments designed and constructed a negative pressure area for point of care testing adjacent to their employee entrance. This allows for safe swabbing in a convenient area upon employees entering the facility. The link below is an image of this

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

swabbing station

<https://greatplainsqin.org/wp-content/uploads/2020/11/covid-testing-fitzmaurice-veterans-home.jpg>

#### *Tieszan Memorial Home*

- Tieszan Memorial Home used its social media page to inform community and resident's families about COVID 19 mass testing. The intent was for families and residents' representatives to have an opportunity to read the information prior to the personal call to obtain consent for the testing. This provided time for representatives to gather any questions they might have, ultimately contributing to a quicker process in obtaining consents

### **Tennessee (TN)**

#### *Tennessee Department of Health*

- Tennessee has released a new tool, the Quarantine and Isolation Calculator, that can help an individual determine the date for isolation and quarantine if exposed or received a positive test result  
<https://covid19.tn.gov/prevention/quarantine-isolation-calculator>

#### *The Middle Tennessee Regional Healthcare Quality Improvement Collaborative Communication Coalition*

- The Middle Tennessee Regional Healthcare Quality Improvement Collaborative Communication Coalition formed a task force that meets every other Thursday with representation from multiple counties in the Nashville area. Nursing homes, assisted living centers, the Mayor's office, and the Tennessee Department of Health are represented. They are working together to coordinate personal protective equipment, testing, and National Healthcare Safety Network (NHSN) needs, such as assistance needed for enrollment and/or reporting in the COVID-19 module. Providers in the area network to invite other providers. A senior quality advisor at Alliant Health Solutions, Julie Clark, [julie.clark@allianthealth.org](mailto:julie.clark@allianthealth.org), is available to assist connection with this coalition

#### *United States Department of Health and Human Services*

- HHS is sending rapid point of care testing instruments to several Tennessee nursing homes based on priority. Nursing homes are being prioritized by the Centers for Medicare & Medicaid Services through data sources that consider epidemiological hot spots, availability of testing, and COVID-19 rates within nursing homes. The following link provides a downloadable file with details about the device allocation  
<https://data.cms.gov/Special-Programs-Initiatives-COVID-19-Nursing-Home/Nursing-Home-Data-Point-of-Care-Device-Allocation/jbvf-tb74>

### **Texas (TX)**

#### *Texas Health and Human Services Commission*

- Texas is distributing test kits to certain nursing facilities located in counties where the COVID-19 positivity rate is greater than 10 percent  
<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/attestation-free-covid-19-test-kits.pdf>
- Long-term Care Regulatory Provider Letter PL 20-46, released on October 21, 2020, outlines responsibilities related to reporting COVID-19 test results for long term care providers conducting point-of-care (POC) antigen tests within their facilities. This letter is not intended for

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

use by providers that do not conduct COVID-19 POC tests within their facilities.

<https://apps.hhs.texas.gov/providers/communications/2020/letters/PL2020-46.pdf>

- Commissioner Dr. John Hellerstedt released a letter on November 12, 2020 stating: Beginning November 14, 2020, skilled nursing facilities, long term care facilities and intermediate care facilities who are currently submitting COVID-19 laboratory data into the National Healthcare Safety Network (NHSN) should discontinue their direct reporting to Texas Department of State Health Services National Electronic Disease Surveillance System. Reporting through NHSN will fulfill the state reporting requirement for facilities actively entering into NHSN. It is important to note that facilities must continue to comply with their local health authority directive for reporting. Questions may be emailed here: [COVID-19ELR@dshs.texas.gov](mailto:COVID-19ELR@dshs.texas.gov)
- The State of Texas is distributing a limited number of free BinaxNOW point of care antigen COVID-19 test kits under limited circumstances to certain nursing facilities, assisted living facilities, intermediate care facilities for individuals with an intellectual disability or related conditions, home and community-based services program providers, and home and community support services agencies in counties. Providers can request the free BinaxNOW point-of-care antigen COVID-19 test kits by filling out the attestation form. The attestation form includes instructions for requesting the free COVID-19 testing kits for each eligible provider type <https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/attestation-free-covid-19-test-kits.pdf>

#### *Texas Health and Human Services Commission Long-term Care Regulation*

- Texas Health and Human Services revises guidance allowing long-term care providers to use free COVID-19 POC antigen tests on anyone. The revised letter expands the ability of long-term care providers to use the requested free BinaxNOW COVID-19 point of care antigen test kits on anyone. Previously, the tests were allowed only for use on essential caregivers <https://apps.hhs.texas.gov/providers/communications/2020/letters/PL2020-49.pdf>

### **Utah (UT)**

#### *State of Utah*

- The State of Utah website clarifies how are rapid antigen tests may be used in long term care facilities. Rapid antigen tests have been validated for COVID-19 diagnostic testing, but not for COVID-19 screening. However, there are certain circumstances in which the Food and Drug Administration (FDA) allows antigen tests to be used for screening. This is referred to as “off-label” use. People who work or live in congregate care settings, like a long term care facility, may need frequent testing because of the high risk of COVID-19 spread in these environments. Repeated use of antigen testing may be a more time- and cost-effective strategy to control the spread of the virus in these settings <https://coronavirus.utah.gov/long-term-care-facilities#mental-health-resources>
- There are a number of organizations working to support nursing homes to implement and spread COVID-19 state actions
- State actions identified include:
  - Mobile unit outreach testing to all state facilities, with special emphasis on rural long term care facilities
  - Mobile testing providers bring their own personal protective equipment to perform tests, and they also guide the facility in their response to persons under investigation (PUI) cases
- With the support of the hospital and health care associations, a testing protocol has been

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

developed for patients prior to transfer from hospitals to long term care facilities

- This has helped nursing homes ease resistance to accepting new patients in the absence of testing
- On January 4, 2021, the state of Utah is offering free COVID-19 testing using the rapid antigen testing in many counties. New sites are targeted each week based on a number of surveillance data

[https://health.utah.gov/featured-news/free-covid-19-testing-expanded-across-utah#:~:text=\(Salt%20Lake%20City%2C%20UT\),throughout%20the%20state%20of%20Utah](https://health.utah.gov/featured-news/free-covid-19-testing-expanded-across-utah#:~:text=(Salt%20Lake%20City%2C%20UT),throughout%20the%20state%20of%20Utah)

#### Utah State Department of Health

- Utah has a new campaign called “Crush the Curve” that demonstrates the power we have when we work together. This new initiative is sponsored through Silicon Slopes in partnership with state leaders and private corporations, with the goal to dramatically increase the rate of COVID-19 testing to help the state of Utah get “back to normal” as quickly as possible

<https://www.testutah.com/en>

#### Vermont (VT)

##### Vermont Department of Health

- Universal Testing at Facilities: When a person tests positive, testing is offered to all staff and residents

<https://www.healthvermont.gov/response/coronavirus-covid-19/long-term-care-and-group-living-settings>

#### Virginia (VA)

##### Virginia Department of Health (VDH)

- Launched a new external dashboard, “COVID-19 PCR (Polymerase Chain Reaction) Test Positivity Rates by Locality.” The dashboard is updated every Monday with county positivity rates and may be utilized by nursing homes to determine testing frequency

<https://www.vdh.virginia.gov/coronavirus/health-professionals/virginia-long-term-care-task-force/covid-19-in-virginia-pcr-positivity-rates>

- VDH released a portal for reporting point of care COVID-19 test results. The portal will assist testing sites in satisfying the CARES Act requirement to report every diagnostic and screening test performed for the detection of SARS-CoV-2 or to diagnose a possible case of COVID-19

<https://apps.vdh.virginia.gov/pocreporting/login/login.aspx>

#### Washington (WA)

##### Washington State Department of Health

- The Washington State Department of Health (DOH) has increased its capacity to identify new strains of COVID-19 using next-generation genome sequencing equipment. The goal is to test several thousand specimens a month at the Public Health Lab in Shoreline, Washington

<https://coronavirus.wa.gov/news/washington-state-department-health-provides-next-generation-genome-sequencing>

#### West Virginia (WV)

##### Genesis HealthCare

- To help patients and families be aware of current protocols at facilities, Genesis HCC has added buttons on each centers’ online information page that give users an at-a-glance status update

## State Actions for COVID-19 Management and Response

### 3. Testing Continued

on visitation and testing. The visitation button might say one of three things: compassionate care, outdoor and indoor. The testing button could say one of five things: monthly, every 2 weeks, weekly, twice weekly, and every 3-7 days. Users can learn more about the current visitation and testing statuses by clicking on the buttons. A general coronavirus update is at the beginning of each facilities' page, which details current vaccination efforts. An example of the visitation and testing buttons can be found here

<https://www.genesishcc.com/dunbar>

#### *Office of the Governor Jim Justice*

- On Friday November 13, 2020, West Virginia's Governor issued Executive Order 79-20 requiring all nursing home and assisted living staff to be tested twice a week. Per the order, all doctors, nurses, staff, and employees working in nursing homes and assisted livings throughout the state will need to be tested for COVID-19 twice a week until further notice  
<https://governor.wv.gov/Documents/2020%20Executive%20Orders/EO%2079-20%20-%20Nursing%20Home%20and%20Assisted%20Living%20Testing.pdf>

#### *West Virginia Healthcare Association*

- West Virginia Healthcare Association has placed on their site a link to the CDC Community Spread Data. This link will allow homes to easily access and assess the community spread in their county which is an indicator for the frequency of testing  
<https://www.wvhca.org/covid-19-resources/>

## **Wisconsin (WI)**

#### *LeadingAge Wisconsin*

- Updated their online batch entry spreadsheet, "Antigen Test Results Reporting," to reflect edits that reduce provider time with data entry. The spreadsheet is available in the Nursing Home heading on the website's COVID-19 resource page. At the link below, scroll to find the Nursing Home heading where you can find the download link.  
<https://leadingagewi.org/members-subscribers/coronavirus-covid-19-information-resources>

#### *Wisconsin Department of Health Services (WDHS)*

- Issued a standing order intended to make it easier for organizations with point-of-care (POC) tests to use these supplies efficiently, effectively, and safely  
<https://www.dhs.wisconsin.gov/dph/wi-standingorder-102020.pdf>
- Expanded information for providers on ordering/securing test supplies, process, and procedures  
<https://www.dhs.wisconsin.gov/covid-19/providers.htm>
- The State of Wisconsin and Vault Medical Services have teamed up to offer a new COVID-19 testing option for everyone who lives in Wisconsin, with or without symptoms, at no cost. This new service allows people to collect their own saliva samples for testing in their home. The capacity is expected to expand over time  
<https://www.dhs.wisconsin.gov/covid-19/collection.htm>

## **Wyoming (WY)**

#### *Wyoming Department of Health*

- Wyoming offers free at-home COVID-19 testing through a company called Vault Health. These tests are available to Wyoming residents at no cost; insurance is not necessary. This saliva-based test does not require a nasal swab. The test uses high-quality laboratory technology for a high level of effectiveness. The sample collection process is performed under the supervision of a

*State Actions for COVID-19 Management and Response*

*3. Testing Continued*

Vault health care provider through an online, video-based telehealth visit

<https://health.wyo.gov/publichealth/infectious-disease-epidemiology-unit/disease/novel-coronavirus/covid-19-at-home-testing>



## 4. WORKFORCE AND STAFFING

### Alabama (AL)

*Office of the Lieutenant Governor Will Ainsworth, Business Council of Alabama, Chamber of Commerce Association of Alabama, AlabamaWorks!, The Chamber of Commerce of West Alabama, Dothan Area Chamber of Commerce, Southeast AlabamaWorks!, West AlabamaWorks!*

- Alabama has created an online personal protective equipment (PPE), employment, and material resource guide for health care providers to find available supplies, disinfectants, PPE, employer/employee guidance, and more external pertinent links  
<https://tuscaloosachamber.com/business-toolkit>

### California (CA)

*California Department of Public Health (CDPH)*

- Recognizing the strain caused by staffing shortages in California due to a surge in COVID-19 cases, CDPH released All Facilities Letter (AFL) 21-07 on January 24, 2021, to notify all skilled nursing facilities that they can seek cost-sharing assistance and a state staffing contract to help increase staffing levels. The AFL provides a temporary waiver of staffing requirements; however, CDPH urges nursing homes that waivers should be the last resort and that diligent efforts to recruit and retain staff to return to the required staffing levels will be monitored by CDPH  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-07.aspx#>
- Provided resources for skilled nursing facilities (SNFs) on preventing, detecting, and preparing for COVID-19 with a toolkit titled “Preparing for COVID-19 in California Skilled Nursing Facilities”  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-01-SNF-Checklist.pdf>

*County of Santa Clara Emergency Operations Center*

- Organized local resources to meet projected needs for skilled nursing facilities (SNFs)
- Distributed a survey for residents to document skills and match them with specific nursing home needs, such as janitorial services and social work  
<https://www.sccgov.org/sites/covid19/Pages/i-can-help.aspx>

### Colorado (CO)

*Colorado Unified Coordination Center*

- The Colorado Unified Coordination Center announced the activation of the Staffing Shortage Fusion Center. Organizations eligible for assistance include residential living facilities (such as homeless shelters, prisons, and correctional facilities), long term care facilities, and hospitals  
<https://covid19.colorado.gov/press-release/state-of-colorado-creates-staffing-shortage-fusion-center-to-address-covid-19-needs>

### Delaware (DE)

*Delaware Health Care Facilities Association*

- Temporary nursing aide training allows staffing to increase and may be able to recruit later, giving unemployed workers a job  
<https://www.dhcfa.org>

4. Workforce and Staffing Continued

**District of Columbia (DC)**

*Government of District of Columbia*

- Emergency Childcare Initiative: As part of the District of Columbia Government’s response, the Office of the State Superintendent of Education is partnering with licensed child care providers to offer emergency care for the children of health care professionals. Health care professionals who currently hold a childcare voucher will continue to have their child care costs covered and will not be charged a copay  
[https://mcusercontent.com/67e7a773996f97d87b3be7633/files/6c6dd6d1-9680-4a1d-b3af-d2a3304222c2/COVID\\_Flyer\\_2020.01.pdf](https://mcusercontent.com/67e7a773996f97d87b3be7633/files/6c6dd6d1-9680-4a1d-b3af-d2a3304222c2/COVID_Flyer_2020.01.pdf)

**Florida (FL)**

*Florida Department of Health*

- Extended health care practitioner licensure to avoid lapse and allowed reactivation of licensure for those whose license lapsed in the last two years

*Florida Health Care Association (FHCA)*

- The Florida Health Care Association (FHCA) is sponsoring a long term care photo contest with a “Bright Spots During COVID” theme. Photos are sought that represent how staff and residents have stayed resilient throughout the COVID-19 pandemic with activities, virtual visits, community support, drive-by parades, and more. The contest is open to amateur photographers who live, work, or volunteer in an FHCA member skilled nursing center or assisted living facility or are employed by an FHCA member  
[https://www.fhca.org/media\\_center/photocontest](https://www.fhca.org/media_center/photocontest)

**Georgia (GA)**

*Georgia Association of Nurses in Long Term Care*

- Continued supportive efforts of the Georgia Health Care Association for updates to nursing staff and encouraged centers to take advantage of applicable waivers to reduce staffing burdens  
<https://www.ghca.info/ganltc>

*Georgia Healthcare Facility Regulation Department*

- Worked closely with the Georgia Department of Public Health, the Georgia Health Care Association (GHCA), and the National Guard to stay abreast of COVID-19 activity and the impact on centers, while remaining vigilant for highest quality of care for the residents in Georgia
- Provided website updates with changes in rules/regulations, contact information and nurse aide program temporary waiver for staffing
- Surveyors have been connecting with long term care organizations collecting information related to COVID-19 and coordinating with the Georgia National Guard to develop a system for collection of COVID-19 data
- The data collection platform will update the public daily at 2 PM, replacing a previous report from the Office of the Governor Brian Kemp  
<https://dch.georgia.gov/divisionsoffices/healthcare-facility-regulation>

*LeadingAge*

- Developed and shared an 1135 Nursing Home Blanket Waiver Chart  
[https://leadingageil.new-media-release.com/2020/coronavirus/assets/NursingHome\\_BlanketWaiver\\_HighLevel\\_May1\\_Final.pdf](https://leadingageil.new-media-release.com/2020/coronavirus/assets/NursingHome_BlanketWaiver_HighLevel_May1_Final.pdf)

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

- Worked to get temporary nursing assistants (TNAs) during emergency to alleviate shortages of certified nursing assistants (CNAs)

#### Illinois (IL)

##### *American Medical Association*

- Illinois is one of eight states to partner with the American Medical Association (AMA) on volunteer health care professionals
- The AMA Guide includes information for physicians and health care professionals to support communities severely impacted by COVID-19. It tells how and where to volunteer—and things to consider before registering. For state agencies and institutions, the guide includes information on third-party organizations that can identify and match volunteers accordingly, as well as resources for credentialing in an emergency  
<https://www.ama-assn.org/delivering-care/public-health/covid-19-volunteer-guide-health-care-professionals>

##### *Illinois Department of Aging*

- The Illinois Department of Aging maintains a webpage with multiple links to IDoA COVID-19 Virtual Conferences of multiple relevant topics.  
<https://www2.illinois.gov/aging/forprofessionals/Pages/QualityAssurance.aspx>

##### *LeadingAge*

- LeadingAge recently released a new research report, Making Care Work Pay: How Paying at Least a Living Wage to Direct Care Workers Could Benefit Care Recipients, Workers and Communities  
<https://leadingage.org/sites/default/files/Making%20Care%20Work%20Pay%20Report.pdf>

##### *Office of the Governor J.B. Pritzker*

- See the following link for current Executive Orders by the state of Illinois related to COVID-19  
<https://coronavirus.illinois.gov/resources/executive-orders.html>
- On February 4, 2022, Governor Pritzker issued Executive Order 2022-05, which re-issued section 1 of Executive Order 2020-12. Section 1 of EO 2020-12 relaxed certain requirements in the Healthcare Worker Background Check Act [225 ILCS 46] for inactive Certified Nursing Assistants (CNAs) to apply for reinstatement in Illinois  
<https://www.illinois.gov/government/executive-orders/executive-order-executive-order-number-05.2022.html>

#### Indiana (IN)

##### *Indiana State Department of Health (ISDH)*

- On February 15, 2021, ISDH updated its quarantine guidelines based on vaccination status for long term care staff members per Centers for Disease Control and Prevention (CDC) guidance. Quarantine guidelines are unchanged for vaccinated residents  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19\\_Quarantine\\_Guidance\\_LTC\\_02.15.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19_Quarantine_Guidance_LTC_02.15.21.pdf)
- Posted on October 19, 2020, ISDH developed health workforce related resources that are available to all long term care providers should an urgent or emergency need for additional workers arise. Established partnership with the Bowen Center for Health Workforce Research and Policy to manage the Indiana Health Care Reserve Workforce. Requests for additional health care workers can be submitted through a request form hosted on the State's coronavirus home

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

page. All submissions are responded to within 24 hours and include a list of reserve workforce members available within the community

<https://www.ihca.org/resource/indiana-health-care-reserve-workforce>

- On July 30, 2021, the Indiana State Department of Health (ISDH) renewed Emergency Orders issued in March and April granting Temporary Blanket Waivers for comprehensive care facilities and residential care facilities. The orders include extending the temporary blanket waiver for transfers and discharges, allowing nursing homes to transfer/discharge residents as part of an emergency response and containment measures  
<https://www.ihca.org/resource/isdh-renews-blanket-waivers-for-comprehensive-and-residential-care-facilities>
- On October 20, 2020, the Indiana Department of Health released a letter that clarifies the requirements for return to work  
[https://content.govdelivery.com/attachments/INSDH/2020/10/20/file\\_attachments/1575565/Return%20to%20work%20letter%2010.20.20.pdf](https://content.govdelivery.com/attachments/INSDH/2020/10/20/file_attachments/1575565/Return%20to%20work%20letter%2010.20.20.pdf)
- On October 27, 2020, the Indiana Department of Health released an Employee Screening Tool for nursing homes to use in screening employees on whether they are “fit for duty”  
<https://www.coronavirus.in.gov/files/Employee%20Screening%20for%20Fit%20for%20Duty%20form%2010-20-20.pdf>
- The Indiana Department of Health issued updated orders regarding waivers to reduce the number of CNA training hours with the addition of COVID-19 specific resident care procedures, provide a process for training Personal Care Attendants (PCAs) and Temporary Nurse Aides (TNAs) can be trained as CNAs, and authorize the training of PCAs and TNAs as CNAs in facilities that are subject to CNA training bans as long as the training is provided by an approved CNA training program  
<https://www.ihca.org/resource/idh-issues-certified-nurse-aide-training-program-orders>
- Based on the Centers for Disease Control and Prevention guidance with options to reduce time in quarantine, the Indiana Department of Health supports decreased (10 or 7 day depending on guidance) quarantine time for staff in facilities operating in a contingency or crisis staffing status  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20Quarantine%20Guidance%20LTC%2012.8.20.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20Quarantine%20Guidance%20LTC%2012.8.20.pdf)

#### *Office of the Governor Eric Holcomb*

- Updated March 23, 2021 – Executive Order 21-07 Renewal of Directives Issued in Response to the COVID-19 Outbreak - This Executive Order extended the Temporary Licensing of Health Care Workers for 90 days. This allows additional staffing with retired health care professionals and students  
<https://www.in.gov/gov/files/Executive-Order-21-07-Renewal-of-COVID-Directives.pdf>

#### **Iowa (IA)**

##### *University of Iowa*

- The National Nursing Home Social Work Network is a geriatric workforce enhancement program funded by grants from the Health Resources and Services Administration (HRSA) to develop a health care workforce that maximizes patient safety and engagement and to improve health outcomes for older adults. Much of its work is focused on long term care
- The program offers a weekly online support group meeting and multiple online resources for advance care planning, ethical decisions, and how to prepare and support residents, staff, families, and themselves

4. Workforce and Staffing Continued

<https://clas.uiowa.edu/socialwork/nursing-home/national-nursing-home-social-work-network>

**Kentucky (KY)**

*TEAM Kentucky*

- On November 25, 2020, TEAM Kentucky released Contingency and Crisis Staffing Strategies for Health Care Facilities  
<https://chfs.ky.gov/agencies/dph/covid19/ContingencyandCrisisStaffingStrategiesforHealthcareFacilities.pdf>

*TEAM Kentucky (Kentucky Cabinet for Health and Family Services, Kentucky Public Health)*

- On November 25, 2020, TEAM Kentucky released Guidance for Health Care Personnel for Work while in Quarantine or Isolation  
<https://chfs.ky.gov/agencies/dph/covid19/GuidanceforHealthcarePersonnelforWorkwhileinQuarantineorIsolation.pdf>

**Louisiana (LA)**

*Louisiana Department of Health (LDH)*

- Assembled the LDH Nursing Home Facility Toolkit for nursing home support. This toolkit provides state and best practice guidance for personal protective equipment (PPE), information about an option for safely sanitizing N95 masks for re-use, staffing resources, and testing recommendations, along with a variety of pertinent contact numbers  
[http://ldh.la.gov/assets/medicaid/hss/docs/Coronavirus\\_2019/LDH\\_NH\\_Facility\\_Toolkit.pdf](http://ldh.la.gov/assets/medicaid/hss/docs/Coronavirus_2019/LDH_NH_Facility_Toolkit.pdf)

*Louisiana Spirit*

- Louisiana Spirit created a “Conquer COVID-19 Crisis Text Line – REACHOUT”. The Crisis Text Line provides free, 24/7 support via text message. It is designed to provide assistance and to reach people in their moments of crisis during the COVID-19 pandemic. Located on its website are digital assets, printable materials, and its Keep Calm Hotline number. When someone is in crisis, they can text REACHOUT to 741741 and they will be connected to a crisis counselor. The counselors are trained volunteers who—with the support of full-time crisis text line staff—use active listening, collaborative problem solving, and safety planning to help people in their moment of crisis  
<https://conquercovid19.la>

**Maryland (MD)**

*FutureCare Nursing Homes*

- Employee support videos by Dr. William Mansbach provide tips on managing stress during the COVID-19 pandemic  
<https://futurecare.com/employeesupport>

*Health Facilities Association of Maryland*

- David Combs, a photographer, composer, and producer of instrumental music, is offering free access to many of his music videos via YouTube. His soothing and relaxing music has proven to play a constructive role in reducing the stress and anxiety in the current stressful environment of isolation in health care facilities  
<https://www.youtube.com/channel/UCrvuWa0VW2Umc5NgQyUQKMg>

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

#### Maryland Department of Health

- Issued November 11, 2020, Health Care Worker Exemptions and Contingency Capacity Standards to Mitigate Health Care Staffing Shortages: Revised guidance for health care staff working if they have been advised to quarantine because of an exposure to COVID-19, allows health care facilities to conduct risk assessments and make decisions about whether specific asymptomatic staff who are quarantined because of household or other community exposures to a confirmed case may continue to work while quarantined. The work excuse letter provided by the Department of Health contact tracers during case investigations has been modified for cases who indicate they work in health care settings to reflect that although they have been advised to quarantine, they may follow the guidance of their employer regarding working during quarantine  
<https://files.constantcontact.com/c16fad48501/eb16d55d-54a7-41ae-88ee-3848891ecb20.pdf>

#### Maryland Hospital Association

- On January 18, 2022, the Maryland Hospital Association, shining the spotlight on the severe challenges hospitals are facing in response to the pandemic, launched a four-pronged effort to give short-term relief while working toward long-term solutions with a Task Force on Maryland's Future Health Workforce that are advocating for policies that:
  - Maximize Maryland's existing health care workforce
  - Ensure access to health care providers in neighboring states
  - Leverage the state's historic budget surplus to bolster the health care workforce
  - Provide tools to fight nurse staffing agencies' anti-competitive activities<https://www.mhaonline.org/connect/from-mhas-president/mha-update-message/2022/01/18/sounding-the-alarm-on-workforce>

#### The Office of Governor Larry Hogan

- On December 21, 2021, Governor Hogan announced \$100 million in emergency funding to address staffing needs at Maryland hospitals and nursing homes. The governor announced a new funding injection of \$100 million to spur an immediate ramp up in hospital and nursing home staffing resources, including:
  - \$50 million through Maryland's Health Services Cost Review Commission to immediately stabilize hospital workforce and staffing needs;
  - \$25 million for hospitals and \$25 million for nursing homes to also help expand the availability of COVID-19 testing, treatments, and vaccines

Additional Actions to Ramp Up COVID-19 Testing: with demand increasing, Governor Hogan announced that State health officials are continuing to make 500,000 at-home rapid tests available at BWI Airport and through local health departments and are working to increase those weekly shipments to get more tests out more quickly

<https://governor.maryland.gov/2021/12/21/governor-hogan-announces-covid-19-testing-surge-100-million-in-emergency-funding-to-address-staffing-needs-at-maryland-hospitals-and-nursing-homes/>

#### Massachusetts (MA)

##### Betsy Lehman Center for Patient Safety

- The Betsy Lehman Center for Patient Safety is offering a free 6-week support group for nurses working with COVID-19 patients in any health care setting in Massachusetts. The Center is working with partners to explore ways to use or adapt peer support models to help frontline workers in all health settings given the stresses of their work during the pandemic

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

<https://betsylehmancenterma.gov/news/support-group-for-nurses-caring-for-covid-patients-to-start-next-month>

#### Mass.gov

- Enacted a 10 percent MassHealth rate increase (approximately \$50 million) across the board for all nursing facilities
- A long term care portal matches individuals that have registered through the portal with the staffing requests submitted by facilities (with a \$1,000 sign on bonus)  
<https://www.mass.gov/info-details/covid-19-updates-and-information>

#### Michigan (MI)

##### Michigan Department of Health and Human Services (MDHHS)

- MDHHS will be offering Rapid Response Staffing Resources in select counties to assist long term care facilities experiencing staffing shortages. Rapid Response Staffing Resources will be available to nursing homes, assisted living centers, homes for the aged, and adult foster care homes
  - Facilities facing shortages can request a maximum of one registered nurse and four certified nursing assistance/resident care assistants per shift
  - MDHHS will provide up to a total of 72 consecutive hours of staffing coverage, supplied by 22nd Century Technologies, Inc. (TSCTI)  
[https://www.michigan.gov/documents/coronavirus/Rapid\\_Response\\_Staffing\\_Guidance\\_for\\_LTC\\_Facilities\\_Final\\_695568\\_7.pdf](https://www.michigan.gov/documents/coronavirus/Rapid_Response_Staffing_Guidance_for_LTC_Facilities_Final_695568_7.pdf)
- On September 15, 2020 MDHHS expanded its rapid response staffing program aiding long term care facilities with staffing shortages. The newly expanded program offers up to 120 hours of staffing assistance to facilities across the state. New staffing options have also been added to include licensed practical nurses, social workers, direct care workers, dietary aides, dietary cooks, and environmental services staff  
<https://www.michigan.gov/coronavirus/0,9753,7-406-98158-539674--,00.html>

##### Michigan Department of Labor and Economic Opportunity

- Offers a one-stop shop for workplace health promotion that gives employers resources to create a healthy work environment. There is a breakout by industry, including healthcare.  
<https://www.michigan.gov/leo/0,5863,7-336-100207---,00.html>

##### Michigan Occupational Safety and Health Administration

- The Michigan Occupational Safety and Health Administration updated the COVID-19 Emergency rules effective until October 14, 2021. Employers must continue to develop and implement COVID-19 plans, conduct surveillance activities, and safety precautions. New rules for vaccinated vs. unvaccinated staff regarding wearing masks unless in a health care setting, then mask requirements for all staff continue  
[https://www.michigan.gov/documents/leo/MIOSHA\\_COVID\\_Emergency\\_Rules\\_726100\\_7.pdf](https://www.michigan.gov/documents/leo/MIOSHA_COVID_Emergency_Rules_726100_7.pdf)

##### State of Michigan, Office of Governor Gretchen Whitmer

- On September 10, 2020 Governor Whitmer's office announced a new program that offers essential, frontline workers a tuition-free path to community college. The "Futures for Frontliners" program is available to adult workers who provided essential services during statewide Stay Home, Safe Orders (between April to June 2020). This first in the nation program

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

creates a tuition-free path for Michigan adults without college degrees or high school diplomas to gain the skills necessary to obtain high-demand, high-wage careers. In addition to the medical field, funding is available to essential workers in manufacturing, nursing homes, grocery stores, sanitation, delivery, retail and more

<https://www.michigan.gov/coronavirus/0,9753,7-406-98158-539206--,00.html>

#### *Vanderbilt University Medical Center, Michigan Medicine*

- The multi-institutional collaborative is developing tools to support hospitals, nursing homes, and other medical institutions in projecting front-line workforce needs, re-deploying clinical teams, and protecting the health and well-being of providers
- Tools include a hospital staffing needs calculator, staffing needs projections, COVID-19 response planner, staffing surveys and allocation tools, daily personal protective equipment usage calculator, provider care and resources, and educational resources

<https://www.covidstaffing.org>

#### *Wayne State University Institute of Gerontology*

- Researchers at Wayne State University and Eastern Michigan University are studying the impact of the COVID-19 pandemic on front line health care workers

<https://myemail.constantcontact.com/Covid-19---Healthcare-Wellness-Survey.html?soid=1109914538426&aid=zVaADxY48ew>

### **Minnesota (MN)**

#### *Care Providers of Minnesota*

- Established a long term care (LTC) support line for LTC workers and family members who need to talk with someone about difficult situations during the COVID-19 pandemic

<https://www.careproviders.org/members/2020/LTCSupportLineFlyer.pdf>

#### *Minnesota Department of Health*

- Health care workers living with a person suspected of having COVID-19, or who have been exposed to a patient, co-worker, or social contact with COVID-19, have expressed concerns regarding self-quarantine and exclusion from work. The Minnesota Department of Health and the health care community must balance workforce challenges with the need to prevent further spread of SARS-CoV-2, the virus that causes COVID-19 in health care settings. See this 3/15/2021 guidance:

<https://www.health.state.mn.us/diseases/coronavirus/hcp/hcwrecs.pdf>

- Developed video about self-care and applying psychological first aid for COVID-19 responders

<https://www.youtube.com/watch?v=m8vEFrQr9co&feature=youtu.be>

- Developed Best Practices for Masks: Considerations for People with Disabilities and Special Health Needs

<https://www.health.state.mn.us/diseases/coronavirus/guidemasks.pdf>

#### *National Alliance on Mental Illness (NAMI) Minnesota*

- The NAMI Minnesota, in collaboration with McCubbin Training and LeadingAge Minnesota, are offering free, online training to help staff and caregivers develop personal strategies for managing stress and practicing self-care

<https://rise.articulate.com/share/RcMYbAt9S1DRYjBwB7c1H3giOPHAg4AC#>



## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

#### Statewide Health Care Coordination Center

- Partnered with stakeholders, such as the Board of Nursing, to recruit nursing staff to work in long term care facilities that are not able to fully staff due to staff illness

#### Missouri (MO)

##### *University of Missouri Sinclair School of Nursing's Quality Improvement Program for Missouri (QIPMO)*

- QIPMO is a cooperative service between the University of Missouri Sinclair School of Nursing and the Missouri Department of Health and Senior Services. It is composed of gerontological nurses who provide education on best practices to improve care delivery and outcomes for nursing home residents
- QIPMO hosts nursing home leadership support group meetings from which the best practices emerged from participating homes:
  - Alternating staff in teams (one team of 7-10, including housekeeping, dietary, nursing, and one from nursing administration) work 5-7 days on, then 5-7 days off
  - Staff team in 12-hour shifts—again, all staff—this keeps the consistency of patients to staff and allows the staff real rest time, which otherwise they are not getting
  - COVID-19-specific teams in 12-hour rotations
  - Cross-training of staff for housekeeping tasks in the COVID-19 unit to minimize the number of people in the unit
  - Place for staff to change and keep their street clothes, perhaps even shower so it reduces the spread and reduces staff anxiety about bringing it out of the building  
<https://nursinghomehelp.org/qipmo-program>

#### Montana (MT)

##### *Montana Healthcare Mutual Aid System (MHMAS)*

- MHMAS is the emergency system for the advance registration of volunteer health professionals for the state of Montana. It serves as the system for identifying, activating, and deploying volunteers during disasters, and functions as a communication tool to provide volunteers with information about training and exercises  
<https://dphhs.mt.gov/publichealth/phep/mhmas>

#### Nebraska (NE)

##### *The National Emerging Special Pathogen Training and Education Center (NETEC)*

- NETEC developed a webinar to support health care workers in managing the unique challenges in a pandemic and the elements of a comprehensive “care of the caregiver” strategy, including peer support, building resilience, streamlined behavioral health referrals, preventing moral injury, supporting health care worker families, and leadership. The webinar includes downloadable resources to implement a program  
<https://www.nebraskamed.com/for-providers/covid19/workforce-behavioral-health-support>

##### *Nebraska Department of Health and Human Services (NDHHS)*

- NDHHS posted November and December 2020 public hearing dates for review and discussion of proposed regulation changes which include nursing facilities and nursing programs  
<http://dhhs.ne.gov/Pages/Upcoming-Public-Hearings.aspx>

#### Nevada (NV)

##### *State of Nevada*

## *State Actions for COVID-19 Management and Response*

### *4. Workforce and Staffing Continued*

- Battle Born Volunteers
- State licensed nursing pools provided as a resource to facilities that require assistance with staffing

#### **New Hampshire (NH)**

##### *New Hampshire Employment Security*

- Established the Long Term Care Workforce Stabilization Program
- This temporary stabilization funding incentivizes front line, direct-care workers to remain or rejoin this critical workforce during the COVID-19 emergency  
<https://www.nhes.nh.gov/services/employers/longtermcare.htm>

#### **New Jersey (NJ)**

##### *New Jersey Department of Health (NJDH)*

- NJDH maintains a webpage dedicated to COVID-19 Information for Healthcare Professionals. Several guidance documents were updated in early August 2020, including: Guidance for COVID-19 Diagnosed and/or Exposed Healthcare Personnel, Quick Reference – Discontinuation of Transmission-Based Precautions and Home Isolation for Persons Diagnosed with COVID-19, Considerations for Cohorting COVID-19 Patients in Post-Acute Care Facilities, and Hand Hygiene in Healthcare Settings.  
[https://www.state.nj.us/health/cd/topics/covid2019\\_healthcare.shtml](https://www.state.nj.us/health/cd/topics/covid2019_healthcare.shtml)
- The State of New Jersey COVID-19 Jobs and Hiring Portal provides job postings for those out of work due to COVID-19 as well as an additional link for employers to post open positions related to COVID-19  
<https://jobs.covid19.nj.gov/?Facets.filterbox.filter0=%5B%5D&Facets.filterbox.filter1=%5B%5D>
- The Road Back: Restoring Economic Health Through Public Health references six key principles for stages of reopening businesses and safely staffing them in New Jersey  
<https://covid19.nj.gov/faqs/nj-information/general-public/how-does-new-jersey-plan-to-lift-restrictions-what-does-a-responsible-and-strategic-restart-of-new-jerseys-economy-look-like>

##### *New Jersey Poison Center*

- Introduced a health hotline to address the concerns of New Jersey residents. Anyone in the state of New Jersey can call 1-800-962-1253 to speak directly with a health care professional who can provide general information and answer questions about the current outbreak  
<https://www.njpies.org/coronavirus>

##### *Office of the Governor Phil Murphy*

- Facilities are expected to provide basic safety and infection orientation
- Facilities must document attempts to meet the staffing standards

#### **New Mexico (NM)**

##### *State of New Mexico*

- Nursing homes have designated staff for COVID-19 wings, which helps staff take ownership of these residents
- Some staff are now asking to be part of the designated COVID-19 staff team, whereas previously facilities had staff resigning once active cases were identified

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

- Condensed certified nursing assistant (CNA)/ certified medical assistant (CMA) training program to reduce training time without reducing quality
- Removed restrictions on out-of-state health care workers to assist in COVID-19 response

#### **New York (NY)**

##### *LeadingAge New York*

- The organization's free, nine-hour basic care aide skill competency course for individuals seeking employment as a temporary nursing assistant is available to both members and non-members and shares the knowledge needed to perform person-centered tasks in nursing homes. Many state waivers now allow for this testing to assist with staffing during the COVID-19 public health emergency

<https://learninghub.leadingage.org/courses/basic-care-aide-skill-competency>

##### *New York State Health Facilities Association, New York State Center for Assisted Living*

- COVID-19 – Skilled Nursing Facility Visitation Guidance: Utilizing Non-Direct Care Staff to Support Needs describes how some direct or non-direct, non-urgent care can be redirected during the pandemic to assist staff in essential activities. Typical Nurse Aide duties can be shifted to other non-direct care staff so Aides can support staff and resident care

<https://www.nyshfa-nyscal.org/covid-19-skilled-nursing-facility-visitation-guidance>

##### *Office of the Governor Andrew Cuomo*

- The Governor and the Commissioner of Health have sent out letters to active and inactive licensees in New York State seeking volunteers to assist in the COVID-19 response efforts

<http://www.op.nysed.gov/COVID-19Volunteers.html>

##### *Office of the Governor Kathy Hochul*

- Governor Kathy Hochul announced a State University of New York and City University of New York scholarship program called the Nurses For Our Future Scholarship that will cover tuition for 1,000 new health care workers. The program comes in an effort to help address the shortage of health care workers in hospitals around the state and is designed to recruit and retrain nursing and health care professionals. Students will be able to complete their studies with a flexible schedule, either part-time or full-time. This effort will incentivize New York State residents active in the health care field to upskill their career path and advance their education through the State University of New York or City University of New York system

<https://www.governor.ny.gov/news/governor-hochul-announces-suny-and-cuny-scholarship-program-cover-tuition-1000-new-registered>

#### **North Carolina (NC)**

##### *North Carolina Division of Health and Human Services*

- Established online registration for medical providers interested in picking up additional staffing that includes long term care facilities
- These applications will be matched with requests from health care facilities

<https://nc.readyop.com/fs/4cjq/697b>

#### **North Dakota (ND)**

##### *Valley Senior Living on Columbia, Grand Forks*

- A critical staffing matrix was created and utilized to plan for a worst case scenario in which the

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

facility would know the lowest staffing needs to care safely for residents. The Matrix suggests nursing, med aide, and CNA coverage for each unit

#### Ohio (OH)

##### Ohio Department of Health

- Responsible Restart Ohio: A Guide for Health Care designed to provide insight and best practices to resume non-urgent health care services across the state through a stepwise approach. This guide is intended to be a resource for patients, providers, health systems, and Ohio's COVID-19 Three Zone response infrastructure as the state begins to resume typical standards of health care  
<https://coronavirus.ohio.gov/static/responsible/RestartOhio-Health-Care-Guide.pdf>
- COVID-19 Checklist: Recommendations for essential employees in health care and other high risk settings on actions to help protect their households from COVID-19  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/checklists/english-checklists/high-risk-workers-returning-home-covid-19-checklist>
- The Congregate Care Unified Response Bridge Team responds to a nursing facility's identified need in emergency situations. The team will collect relevant information from the facility and others on the ground to assist decision making. Once activated, the Bridge Team will coordinate facility communication with all relevant state agencies, the Emergency Operations Center, health care zones, hospitals in the area, and the local health department to provide immediate assistance  
[https://www.ohca.org/docs/documents/5963/BRIDGE%20TEAM%20GUIDANCE%20AND%20INF%20FINAL\\_6.1.20201617139567.pdf](https://www.ohca.org/docs/documents/5963/BRIDGE%20TEAM%20GUIDANCE%20AND%20INF%20FINAL_6.1.20201617139567.pdf)

##### Ohio Department of Medicaid

- Significantly enhanced Medicaid's telehealth policy to allow reimbursement for a wider group of practitioners, services, and setting, including those delivered to residents in nursing facilities and other long term care settings. This was part of the state's overall effort to help reduce exposure to COVID-19 for patients, their families, and the health care workforce engaged in Ohio's response to the pandemic  
<https://medicaid.ohio.gov/COVID/ODM-Emergency-Telehealth>

#### Rhode Island (RI)

##### Brown University

- Brown University has initiated a national survey of frontline staff in long term care facilities to understand their responses to COVID-19, document front line experiences, and rapidly disseminate best practices  
<https://www.brown.edu/academics/public-health/qandi/news/2020/05/survey-long-term-care-staff-working-during-pandemic-now-live>

##### Rhode Island Responds

- Offers recruitment and management of Rhode Island's health care volunteers under one statewide system  
<http://www.riresponds.org>

#### Tennessee (TN)

Vanderbilt University Medical Center, the University of Michigan, the Procedural Learning and Safety

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

#### Collaborative

- Volunteers created a website to help hospitals and nursing facilities of all sizes anticipate their staffing and personal protective equipment (PPE) needs for the COVID-19 surge. Modules included:
  - COVID-19 Staffing Needs Calculator: Calculated staffing needs by clinical role as inpatient census increased  
<https://www.covidstaffing.org/modules/staffing-needs>
  - COVID-19 Response Planner: Planned a phased staffing response to COVID-19, based on available beds, staff, and locations  
<https://www.covidstaffing.org/modules/response-planner>
  - Personal Protective Equipment (PPE) Needs Calculator: Calculated PPE needs as inpatient census increased  
<https://www.covidstaffing.org/modules/daily-ppe-calculator>
  - Staff Skills Surveys: Determined staff skills specific to COVID-19 patient care needs  
<https://www.covidstaffing.org/modules/supply>
  - Role Allocation Toolkits: Based on staff and trainee skills, assessed COVID-19 patient care roles where staff members could re-deploy  
<https://www.covidstaffing.org/modules/supply>

#### Texas (TX)

##### Health and Human Services Long-Term Care Regulatory Commission

- In August 2021, the Office of the Governor directed the Department of State Health Services to use staffing agencies to provide medical personnel to Texas health care facilities to assist in COVID-19 operations  
<https://www.hhs.texas.gov/about-hhs/communications-events/news/2021/08/ltc-providers-may-request-covid-19-emergency-support>

##### State of Texas Assistance Request (STAR), Texas Health and Human Services Commission (HHSC)

- To ensure the safety of residents in facilities that have COVID-19-infected staff, Texas has contingency contracts to provide short-term staffing assistance to facilities that cannot maintain adequate staffing due to COVID-19. This assistance may be requested through a STAR (State of Texas Assistance Request) in coordination with HHSC or local emergency management

##### Texas Department of Health and Human Services

- Emergency Rule Enhancements for nursing facilities include that each facility must have a COVID-19 response plan that includes designated staff to work with cohorts of residents who have tested positive for COVID-19, and staff should not change designation from one day to another, unless required to maintain adequate staffing for a cohort  
<https://hhs.texas.gov/about-hhs/communications-events/news/2020/08/hhsc-allow-limited-visitation-nursing-facilities-long-term-care-facilities>

#### Utah (UT)

##### Utah Department of Health

## State Actions for COVID-19 Management and Response

### 4. Workforce and Staffing Continued

- COVID-19 put a serious strain on healthcare facilities, creating a medical surge and spurring a shortage in clinical staff in Utah and throughout the world. The Utah COVID-19 Unified Command, through the Utah Department of Health, has been working on clinical staffing mitigation strategies since April 2020 using the framework given to States by the Federal Emergency Management Agency (FEMA) and Health and Human Services (HHS). They have developed many options to assist hospitals and long term care facilities experiencing clinical staffing shortages, including licensure flexibilities, recruitment efforts and volunteer programs <https://coronavirus.utah.gov/clinical-staffing-support>

#### Virginia (VA)

##### Virginia Department of Health (VDH)

- VDH developed a resource page that provides information and the tools to request and mobilize volunteers from the Virginia Medical Reserve Corp to provide long term care staffing and medical surge support needed for COVID-19 response in the Commonwealth <https://www.vdh.virginia.gov/mrc/covid19request>

#### West Virginia (WV)

##### Stonerise Healthcare LLC

- Stonerise, a nursing home chain in West Virginia, has started “safe harbor” units used to safely accept new admissions. Safe harbor is designed exclusively for all new admissions, distinct units with dedicated staff, and more stringent admission criteria to limit the risk of COVID-19 to existing patients <http://www.stonerisehealthcare.com/coronavirus-update>

##### West Virginia Responder Emergency Deployment Information (REDI) System

- Web-based system was developed to facilitate health and medical response through identification, credentialing, and deployment of West Virginians willing to serve in an emergency, as well as non-emergent situations
- Registration is open to West Virginia's health and medical professionals, as well as others who live or work in West Virginia and are willing to assist during a health-related emergency or event <https://www.wvredi.org>

#### Wisconsin (WI)

##### Department of Health Services WisCaregiver Career Program

- Goal is to connect nursing homes with qualified nursing assistants. Nursing assistants are provided a \$500 bonus following six months of work <https://www.dhs.wisconsin.gov/caregiver-career/cna.htm>

##### Wisconsin Department of Health Services

- Nurse Aide training was revised by the Wisconsin Department of Health Services, Division of Quality Assurance to address the unprecedented need for additional nursing assistants to join the workforce <https://www.dhs.wisconsin.gov/covid-19/nurse-aide.htm>
- See this form for state reporting of Nursing Home Notification of Intent to Use Asymptomatic, COVID-19 Positive Staff <https://www.dhs.wisconsin.gov/library/f-02734.htm>

## 5. COHORTING

### Alabama (AL)

*University of Alabama at Birmingham (UAB), Rehab Select at Talladega*

- Opened a special 16-bed unit to treat patients from nursing home facilities who have COVID-19. The unit will be housed in a separate building on the campus of Rehab Select at Talladega and is funded through the state's coronavirus relief fund. This will be UAB's second unit that is designed to serve the region and begins accepting patients on October 5  
<https://www.uab.edu/news/health/item/11588-special-unit-to-treat-nursing-home-patients-with-covid-19-opens-in-talladega-county>

### California (CA)

*California Department of Public Health*

- Provided resources for skilled nursing facilities (SNFs) on preventing, detecting and preparing for COVID-19 through the following:
- A toolkit titled "Preparing for COVID-19 in California Skilled Nursing Facilities"  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-01-SNF-Checklist.pdf>
- A toolkit titled "Assessment of California Skilled Nursing Facilities to Receive Patients with Confirmed COVID-19"  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-05-SNF-Assessment-Checklist.pdf>
- A toolkit titled "Detection and Management of COVID-19 Cases in Skilled Nursing Facilities"  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-02-SNF-Flowchart.pdf>

*San Mateo County Health and the Health Plan of San Mateo*

- Announced Centers of Excellence Program for Skilled Nursing Facilities
- Designated three skilled nursing facilities (SNFs) as Centers of Excellence to proactively coordinate care for COVID-19 residents, which were identified for their high standards of patient care and expertise with infection control
- Centers of Excellence will treat COVID-19-positive patients discharged from local hospitals, as well as patients from community settings who have COVID-19 and require a higher level of care  
[https://www.smchealth.org/sites/main/files/file-attachments/san\\_mateo\\_county\\_health\\_press\\_release\\_centers\\_for\\_excellence\\_skilled\\_nursing\\_facilities\\_april\\_21st\\_2020\\_1.pdf](https://www.smchealth.org/sites/main/files/file-attachments/san_mateo_county_health_press_release_centers_for_excellence_skilled_nursing_facilities_april_21st_2020_1.pdf)

### Connecticut (CT)

*Northbridge Health Care Center (NHCC)*

- As a COVID-19 home, NHCC has established routines and care that lend comfort to residents and staff alike  
<https://ctmirror.org/2020/05/01/a-visit-outside-a-home-where-all-the-patients-have-covid-19>

### Idaho (ID)

*The Idaho Healthcare Association, Idaho Department of Health*

- In Idaho, the prevalence of active COVID-19 cases in nursing homes is relatively low. The Idaho Healthcare Association, the Idaho Department of Health, and the long term care community

## State Actions for COVID-19 Management and Response

### 5. Cohorting Continued

have contributed ideas to a state actions report

- Larger nursing home corporations are setting up COVID-19-only units for COVID-19-positive residents and for residents transferred from hospitals for treatment of COVID-19

#### Indiana (IN)

##### *Indiana Department of Health*

- Updated January 14, 2021 – COVID-19 Toolkit for Long-Term Care Facility Staff - ISDH toolkit update highlights areas updated with the most current information available  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20IP%20Toolkit%20ISDH\\_1.14.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20IP%20Toolkit%20ISDH_1.14.21.pdf)
- New signage provided for nursing homes noting personal protective equipment (PPE) needed when aerosol-generating procedures (AGPs) are in progress  
<https://www.coronavirus.in.gov/files/AGP%20IN%20PROGRESS.pdf>
- Updated zone signs for nursing homes to denote what personal protective equipment (PPE) is required for each zone  
<https://www.coronavirus.in.gov/files/Stop%20Signs%203.31.21.pdf>

#### Massachusetts (MA)

##### *Mass.gov*

- Approaches to expand capacity for dedicated COVID-19 skilled nursing facilities have included converting existing occupied facilities to fully dedicated COVID-19 facilities; converting empty facilities to new dedicated COVID-19 nursing facilities; and creating dedicated COVID-19 wings within a broader nursing facility
- On-site management and operational support has been provided to assist with staffing, vendors, implementing infection control measures, etc.  
<https://www.mass.gov/info-details/covid-19-updates-and-information>

#### Minnesota (MN)

##### *Minnesota Department of Health*

- Bed tracking and cohorting is available to help the Minnesota Department of Health (MDH) identify and communicate to homes where there are private rooms, cohorted units, and cohorted buildings to help facilitate care of COVID-19 nursing home residents. Providers are asked to complete a MDH Red Cap survey. Data from the survey is uploaded into the MNTrac system  
<https://dps.mn.gov/divisions/hsem/seoc/Pages/default.aspx>
- COVID-19 case workers are assigned once a nursing home has a COVID-19-positive case. Case managers make daily calls to congregate facilities to help them manage their cases
- The case manager is responsible for communicating, collaborating, and coordinating the care of the COVID-positive residents and develops an infection prevention plan to keep staff and other residents safe
- Principles for COVID-19 Cohorting in Long Term Care  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/ltpchhort.pdf>

#### Nebraska (NE)

##### *Nebraska Department of Health and Human Services (NDHHS)*

- See this link for a library of NDHHS COVID-19 webinars, updated regularly  
<https://icap.nebraskamed.com/covid-19-webinars>



5. Cohorting Continued

**Nevada (NV)**

*Nevada Division of Public and Behavioral Health*

- Issued technical bulletin to health care facilities that included cohorting information
- Issued chief medical officer orders regarding cohorting to facilities experiencing infection control issues

**New Mexico (NM)**

*State of New Mexico*

- A COVID-19-only nursing home opened with the support of the health care association and the state survey agency, offering a creative way to address reimbursement of beds that remain open for future COVID-19-positive patients
- An NCI was developed for special populations in a seriously affected rural areas
- Medical shelters were created statewide to provide medical monitoring for self-isolating COVID-19-positive individuals

**New York (NY)**

*Greater New York Hospital Association (GNYHA) Continuing Care Leadership Coalition (CCLC)*

- Two New York nursing homes that continue to share their dialysis service quality practice during the COVID-19 outbreak separate COVID-19-positive patients in an isolation room. As the number of COVID-19-positive patients increase, and only if numbers go beyond the isolation room capacity, positive patients will cohort in one unit under Centers for Disease Control and Prevention (CDC) guidelines. All patients and staff are masked at all times; handwashing practices are strictly enforced; all dialysis chairs are six feet or more from each other; and routine practice includes cleaning of all surfaces with bleach (1:10 solution) between uses <http://www.cclcnyc.org>

*New York Department of Health*

- On August 6, 2021, updated guidance for all New York State skilled nursing facilities and responses to frequently asked questions about cohorting residents was issued [https://coronavirus.health.ny.gov/system/files/documents/2021/08/doh\\_covid19\\_nursinghome\\_cohortingfaqs\\_080621.pdf](https://coronavirus.health.ny.gov/system/files/documents/2021/08/doh_covid19_nursinghome_cohortingfaqs_080621.pdf)

**South Carolina (SC)**

*South Carolina Department of Health and Environmental Control (DHEC)*

- The DHEC created on demand education called, “Managing the Flow of Residents – Cohorting during COVID Times” to guide nursing homes on best practices for cohorting residents <https://www.scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19/managing-flow-residents-cohorting-during-covid-19-times>

**Texas (TX)**

*Texas Health and Human Services Commission Regulatory Services*

- Created COVID-19 response plan for nursing facilities, which is updated regularly based on federal guidance and state COVID-19 response actions.
- Nursing facilities have created plans for cohorting residents with symptoms of respiratory infection

<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-response-nursing-facilities.pdf>

**Utah (UT)**

*State of Utah*

- Created an official YouTube account, Utah Coronavirus, for COVID-19 response and information. A new set of video resources are available, including the "Protect Yourself" video playlist that includes tips for self-isolation, proper mask wearing, hand hygiene and more  
<https://www.youtube.com/playlist?list=PLa8O8licbk0umwGmBF323D-lv0m2Tlbc>
- In Utah, a COVID-19-only nursing home opened with the support of the health care association and the state survey agency, offering creative ways to handle reimbursement of beds that remain open for future positive COVID-19 patients

## 6. INFECTION CONTROL “STRIKE TEAMS”

### California (CA)

*California Department of Public Health*

- Provided resources for skilled nursing facilities (SNFs) to help prevent, detect, and prepare for COVID-19 through the following:
- A toolkit titled “Assessment of California Skilled Nursing Facilities to Receive Patients with Confirmed COVID-19”  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-05-SNF-Assessment-Checklist.pdf>
- A toolkit titled “Detection and Management of COVID-19 Cases in Skilled Nursing Facilities”  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-02-SNF-Flowchart.pdf>

### Colorado (CO)

*Office of the Governor Jared Polis*

- The Strike Force Team set a goal to conduct proactive widespread asymptomatic testing for both nursing home residents and staff, to identify cases early and minimize the potential for an outbreak. The team has prioritized facilities serving the most residents, as they are at the highest risk for an outbreak
- To date, 110,690 testing kits have been distributed to 176 facilities who have indicated they just need support with supplies. Governor Polis has asked the federal government to extend the National Guard deployment past the current authorization in August to assist with these efforts  
<https://www.eprail.com/2020/07/24/colorado-covid-19-response-update>

### Florida (FL)

*Orlando Health System*

- Orlando Health System implemented “COVID Safety Officers (CSOs)” in all its facilities. This health system includes acute care, two long term care facilities and physician practices. Every shift, a designated staff person is the CSO tasked to observe employees donning and doffing personal protective equipment (PPE), performing appropriate hand hygiene, and assuring that all other infection control and prevention policies and procedures are being followed. This has provided a level of reassurance to the long term care facilities in the greater Orlando area when accepting transfers from acute care from this health system

### Idaho (ID)

*The Idaho Healthcare Association, Idaho Department of Health*

- The Office of the Governor Brad Little COVID-19 strike team has focused primarily on supporting hospitals and nursing homes by releasing emergency funding and enacting stay-at-home guidance

### Indiana (IN)

*The Indiana State Department of Health Division of Survey and Certification*

- Developed COVID-19-focused state survey requirements
- Created strike teams to conduct testing in nursing homes when potential or positive COVID-19 cases are seen in residents or staff members

## State Actions for COVID-19 Management and Response

### 6. Infection Control “Strike Teams” Continued

#### Iowa (IA)

##### *Iowa Department of Public Health*

- Iowa Department of Public Health (IDPH) summarizes their strike team and preparedness planning. Iowa’s four public health response teams assist local partners across Iowa in responding to public health emergencies. Members of each team are volunteers from health care institutions, local public health and environmental health agencies, county medical examiner’s offices, private industry, Office of the State Medical Examiner and IDPH staff. Iowa’s volunteer response partners have been an important part of the public health response system since the first team was established in 2003  
<https://idph.iowa.gov/BETS/preparedness/ph-response>

##### *Office of the Governor Kim Reynolds*

- A testing strike team was sent to Tama County in response to an outbreak at a long term care facility. All staff at the facility were tested for COVID-19

#### Kentucky (KY)

##### *Kentucky Health and Family Services Cabinet*

- As mentioned on Kentucky.com, the Kentucky Health and Family Services Cabinet will utilize nurse strike teams that consist of two licensed nurses and four certified nurse assistants. Interim assignment is to achieve staffing stability equal to 3-7 days. The Cabinet uses an agency to hire those individuals, and the Emergency Preparedness Branch manages the logistics. The strike teams are mentioned near the end of this linked article about short staffing in Kentucky nursing homes  
<https://www.kentucky.com/news/coronavirus/article24672222.html>

#### Michigan (MI)

##### *Michigan Department of Health & Human Services*

- The Michigan Department of Health & Human Services (MDHHS) Infection Prevention Resource and Assessment Team (IPRAT) is a team of subject matter experts from the Communicable Disease Division. The IPRAT is a group that local health departments (LHDs) and/or long term care facilities (LTCs) can go to with questions about infection prevention, personal protective equipment (PPE), and Centers for Disease Control and Prevention guidance interpretation. The onsite teams component of IPRAT uses a referral inbox to triage requests from organizations. The onsite teams consist of infection preventionists, data analysts, and a nurse. This team also uses proactive outreach to nursing homes in counties with widespread activity but who have reported 0-1 cases in the past four weeks  
[https://www.michigan.gov/mdhhs/0,5885,7-339-71550\\_5104\\_55205\\_55207-528363--,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71550_5104_55205_55207-528363--,00.html)

#### Mississippi (MS)

##### *Mississippi State Department of Health, Office of Epidemiology*

- Created regional outbreak response teams to facilitate testing in nursing homes when potential or positive COVID-19 cases are seen in residents or staff members. Providing guidance and support to nursing homes with outbreaks

#### Montana (MT)

##### *Montana Department of Health and Human Services*

- Governor Bullock established five strike teams made up of a certified nurse and National Guard

## State Actions for COVID-19 Management and Response

### 6. Infection Control “Strike Teams” Continued

Members to be deployed across Montana to respond to COVID-19 cases in nursing homes and long term care facilities or to provide training and assistance with proper infectious disease control protocols as requested

<https://dphhs.mt.gov/aboutus/news/2020/frameworktorampuptestingcapacity>

#### **Nebraska (NE)**

*Nebraska Department of Health and Human Services*

- Facilities are to reach out to Nebraska Infection Control Assessment and Promotion Program (ICAP) and their local health departments if they identify a COVID-19 outbreak. ICAP will then assist the facilities with the implementation of the Red-Yellow-Green-Gray process. The survey agency team relies on ICAP to serve as their strike team

<https://icap.nebraskamed.com>

#### **New Jersey (NJ)**

*U.S. Department of Veterans Affairs (VA)*

- The VA organized five 10-person health care strike teams in five New Jersey nursing homes, consisting of VA medical workers, clinical staff, nurses, and nursing assistants

<https://www.msn.com/en-us/news/us/federal-va-to-send-strike-teams-to-coronavirus-stricken-nj-nursing-homes-as-deaths-mount/ar-BB145Fnr>

#### **New Mexico (NM)**

*State of New Mexico*

- Implemented enhanced respiratory surveillance in long term care facilities to rapidly identify any potential outbreaks of COVID-19

#### **New York (NY)**

*Continuing Care Leadership Coalition*

- Members established and educated staff regarding its COVID-19 response strategic plan
- Responses comprised the areas of clinical management; personal protective equipment (PPE) and relevant supplies inventory, procurement, distribution, use and conservation; staff management and volunteer coordination; wellness and symptom monitoring; risk assessment; establishment of criteria for testing; infection control; non-essential personnel suspension; immediate reporting of significant changes in resident and/or staff condition; ancillary services management; partnership with hospitals; advance care planning establishment or review; and ongoing communication with staff, residents and families

<http://cclcnny.org/providing-quality-across-the-continuum/care-coordination-across-the-continuum>

*New York State Department of Health*

- COVID-19 Infection Control Guidance for Nursing Homes and Adult Care Facilities: Official state guidance regarding infection control practices, case reporting, and other vital aspects of the COVID-19 response in nursing homes in New York

<https://coronavirus.health.ny.gov/system/files/documents/2020/03/covid-19infectioncontrolguidanceguidancewebinarfornhsandacfs3-26-20.pdf>

- Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19: Official state recommendations regarding supplies and processes to be utilized to reduce transmission of COVID-19

*State Actions for COVID-19 Management and Response*  
6. Infection Control “Strike Teams” Continued

[https://coronavirus.health.ny.gov/system/files/documents/2020/03/cleaning\\_guidance\\_general\\_building.pdf](https://coronavirus.health.ny.gov/system/files/documents/2020/03/cleaning_guidance_general_building.pdf)

*New York State Office of Information Technology Services*

- In response to the COVID-19 crisis, New York State initiated a Technology SWAT Team led by the Office of Information Technology Services and Department of Financial Services to secure pro bono partnerships with the private sector to aid in the state’s response efforts. The Tech SWAT effort brought in private sector experts to work on critical projects, assist in building new applications, and train NY State employees on technical skills necessary for responding to the crisis. The Playbook provides recommendations and guidelines for any government entity that is standing up a similar effort and highlights challenges that government entities will want to consider when standing up and managing their SWAT teams

<https://www.ny.gov/sites/ny.gov/files/atoms/files/nys-tech-swat-playbook.pdf>

**North Dakota (ND)**

*Valley Senior Living on Columbia, Grand Forks*

- Valley Senior Living implemented a strike team and procedure for communicating a COVID-19 positive resident. The procedure outlines when the notification occurs and by whom, who to contact immediately (including phone numbers), and the use of walkie talkies to notify staff internally. The document outlines when to call huddles, personal protective equipment (PPE) utilization, hand hygiene, and communication for the resident families. The procedure then outlines the communication to the COVID-19 Care Team, Contact Tracing Team, Social Services notification to families, Operations to perform Zoom huddles with IDT and COVID-19 Command Team for briefing, as well as communication for Environmental Services

**Oklahoma (OK)**

*Oklahoma State Department of Health*

- The Oklahoma State Department of Health (OSDH) COVID-19 Vaccination Plan includes deploying strike teams to ensure equitable distribution and attention is paid to successful administration of the vaccine to Oklahoma’s most vulnerable populations

[https://coronavirus.health.ok.gov/sites/g/files/gmc786/f/state\\_of\\_oklahoma\\_covid-19\\_vaccination\\_plan.pdf](https://coronavirus.health.ok.gov/sites/g/files/gmc786/f/state_of_oklahoma_covid-19_vaccination_plan.pdf)

**Texas (TX)**

*Texas Health and Human Services Commission*

- The Rapid Assessment Quick Response Force (RA-QRF) team provides initial triage, site assessment, reviews of the facility’s policies and procedures, personal protective equipment (PPE), and infection control guidelines, and provides recommendations to help reduce the spread of COVID-19. A facility can request their assistance if they are facing issues with any infection prevention and control. To activate RA-QRF team assistance, facilities should contact the long term care regulation (LTCR) associate commissioner at

[Michelle.dionne-vahalik@hhsc.state.tx.us](mailto:Michelle.dionne-vahalik@hhsc.state.tx.us)

**Utah (UT)**

*State of Utah*

- Utah has created a number of medical strike teams working to stop the spread of COVID-19. Strike teams have been deployed to various care facilities across the state. Not all deployments resulted in drastic response to COVID-19 but served as a way to educate and guide the facilities

*6. Infection Control “Strike Teams” Continued*

to be prepared. The teams all operate under the Utah health emergency response team (UHERT) which falls under the bureau of emergency medical service and preparedness. UHERT has taken on responsibility to ensure the Expo Center is ready for patients if the need arises <https://bemsp.utah.gov/operations-and-response/response-resources/healthmedical-logistics>

**West Virginia (WV)**

*West Virginia Department of Health*

- West Virginia Department of Health State officials announced on October 21, 2020, the implementation of a new system for nursing home strike teams for COVID-19 outbreaks. When an outbreak occurs, the team will be activated through the health command phone call system. The team will be made up of National Guard members and others, including infectious disease specialists, pulmonary specialists, nursing home specialists, and other physicians. Through regionalized teams around the state, the goal is to be into outbreak nursing homes within 24-48 hours of notification. The state has used strike teams at nursing homes before; however, this time the state has partnered with other organizations, as well as local health departments, and the National Guard. The strike teams are especially needed to help small nursing homes in rural areas. The state is encouraging volunteer consult teams to participate more actively <https://www.wvpublic.org/government/2020-10-23/new-strike-team-formed-to-respond-to-coronavirus-outbreaks-in-w-va-nursing-homes>

## 7. INFECTION CONTROL SURVEYS AND OTHER STATE SURVEY ACTIVITY

### Alaska (AK)

*Alaska State Department of Epidemiology and State Survey Agency*

- Organized collaborative weekly sessions to review and provide updates to nursing homes and assisted living facilities
- Revised infection prevention assessment checklists to be relevant to smaller rural settings
- Updated survey assessment tool

### Arizona (AZ)

*Arizona Health Care Association*

- The Arizona Health Care Association's Disaster Ready Emergency Preparedness Infection Control (EPIC) program created "Top 10 Survey Deficiency Tip Sheets" to support nursing home infection control programs and COVID-19 mitigation efforts. The EPIC team analyzed infection control issues identified in nursing home state surveys to create the tip sheets, which include the associated regulation, examples of deficiencies cited, corrective actions and best practice recommendations, and additional resources. The 10 topics include: personal protective equipment (PPE), infection control precautions, housekeeping/laundry, tuberculosis, isolation precautions, hand hygiene, disinfecting common equipment, water management, social distancing, and visitor and staff screening  
<https://epic.disasterreadyaz.org/clinical-regulatory/tip-sheet>

### California (CA)

*California Department of Public Health*

- Effective January 1, 2021, Assembly Bill 2644 requires all California skilled nursing facilities (SNFs) to have a full-time infection preventionist (IP) on staff. Per the California Department of Public Health (CDPH) All Facilities Letter 20-85, the role of the IP may be shared by two staff members if the total time dedicated to the infection preventionist role is equivalent to one full-time staff member. CDPH also specified in AFL 20-84 that 10 hours of IP training and education are required each year. To assist SNFs in meeting the annual educational requirement, CDPH launched a 22-module, self-directed infection preventionist training course  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-84.aspx>

*Health Services Advisory Group (HSAG)*

- HSAG infection preventionists created a mini-webinar series to assist nursing homes with the Centers for Medicare & Medicaid Services (CMS) COVID-19 Focused Survey for Nursing Homes. The series highlights the components of the survey and provides guidance. Each 10-minute section is meant to be reviewed with nursing home staff members, possibly during daily huddles. Sections include:
  - Part 1 and 2: General Standard Precautions and Hand Hygiene
  - Part 2: Transmission-Based Precautions
  - Part 2.1: Personal Protective Equipment
  - Part 3: Resident Care and Infection Prevention Standards, Policies, and Procedures
  - Parts 4 and 5: Infection Surveillance
  - Parts 6 and 7: Visitor Entry, Education, Monitoring, and Screening of Staff
  - Parts 8 and 9: Emergency Preparedness, Staffing in Emergencies, and a Summary of the



7. Infection Control Surveys and Other State Survey Activity Continued

Survey

<https://www.hsag.com/en/covid-19/long-term-care-facilities/cms-covid-19-focused-survey-for-nhs>

**Connecticut (CT)**

*Connecticut Department of Public Health*

- Conducts on-site visits to all of Connecticut’s nursing homes and long term care facilities for infection control survey  
<https://portal.ct.gov/DPH/Facility-Licensing--Investigations/NURSING-HOME-SITE/Nursing-Home-Inspections>

**Florida (FL)**

*Agency for Health Care Administration (SSA)*

- Nursing home infection control surveys are being completed and shared on its website  
<https://ahca.myflorida.com>

**Georgia (GA)**

*Georgia Department of Public Health*

- The ability to provide on-site support and develop a process for video audits has been invaluable to those in “hot spots” of COVID-19 activity. The agency collects data from health care facilities on the State Electronic Notifiable Disease Surveillance System for Georgia (SENDSS) network, supports health care facilities with virtual and on-site visits, and tests COVID-19 samples at the Georgia Department of Public Health Laboratory  
<https://dph.georgia.gov>

**Indiana (IN)**

*Indiana State Department of Health (ISDH)*

- ISDH announced on February 12, 2021 that standard recertification surveys and life safety code surveys for comprehensive care facilities will resume on April 12, 2021  
<https://www.in.gov/isdh/files/LTC%20Newsletter%202021-08%20-%20Web.pdf>
- ISDH will continue the scheduling of clinical nurse observers in long term care facilities through February 2021  
<https://www.ihca.org/resource/idh-covid-19-clinical-nurse-observers-extended-through-february-2021>

**New Jersey (NJ)**

*New Jersey Department of Health*

- The New Jersey COVID-19 Information Hub provides the most up-to-date information about COVID-19 and the state's response, including information about services such as food support and small business assistance  
<https://www.nj.gov/health/cd/topics/ncov.shtml>

**New Mexico (NM)**

*State of New Mexico*

- Organized collaborative weekly sessions to review and provide updates to nursing homes, intermediate care facilities (ICFs), skilled nursing facilities (SNFs), and assisted living facilities

## *State Actions for COVID-19 Management and Response*

### *7. Infection Control Surveys and Other State Survey Activity Continued*

- State survey staff use video monitoring for daily surveillance calls to nursing facilities

#### **South Carolina (SC)**

##### *South Carolina Department of Health and Environmental Control (DHEC)*

- SC DHEC maintains a web page that provides state and federal resources and updates on changes to infection control policies and guidelines  
<https://scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19/nursing-homes-covid-19>

#### **Texas (TX)**

- The Texas Health and Humans Services Commission maintains a webpage of COVID-19 Provider Information which contains multiple helpful links including information about Special Issues in Skilled Nursing Facilities and Nursing Facilities during the COVID-19 pandemic, strategies to mitigate personnel shortages, Infection control guidance, proper N95 use, and helping residents with dementia prevent the spread of COVID-19, among other topics.  
<https://hhs.texas.gov/services/health/coronavirus-covid-19/coronavirus-covid-19-provider-information>

##### *Texas Department of State Health Services*

- The Texas Department of State Health Services has created a robust contact tracing program and web-based application to find and follow up with people who have been in close contact with someone who has tested positive for COVID-19. This will also be helpful for tracking cases related to nursing facility outbreaks  
<https://dshs.texas.gov/coronavirus/tracing.aspx>

##### *Texas Health and Human Services Commission (HHSC)*

- The HHSC has published IL 20-41: Preadmission Screening and Resident Review (PASRR) Evaluations Using Telephone or Videoconferencing Interviews. Medicaid-certified nursing facilities must comply with these guidelines for PASRR Evaluations conducted by phone interviews or videoconferencing  
<https://apps.hhs.texas.gov/providers/communications/2020/letters/IL2020-41.pdf>
- Texas Health and Human Services Commission (HHSC) published Flu Vaccine Guidance during COVID-19 (PL 20-50). The letter provides a brief overview of the Adult Influenza Vaccine Initiative and guidance on the administration of the influenza vaccine to residents and staff with and without COVID-19. The letter also informs facilities when an individual should receive the influenza vaccine, even if the facility is not the vaccine administrator  
<https://apps.hhs.texas.gov/providers/communications/2020/letters/PL2020-50.pdf>

#### **Virginia (VA)**

##### *Health Quality Innovators (HQI)*

- Developed a COVID-19 Focused Survey Readiness Book Guide to help facilities prepare for the COVID-19 Focused Survey  
[https://www.hqi.solutions/wp-content/uploads/2020/04/COVID-19-Focused-Survey-Readiness-Book-5-19-2020\\_508.pdf](https://www.hqi.solutions/wp-content/uploads/2020/04/COVID-19-Focused-Survey-Readiness-Book-5-19-2020_508.pdf)

#### **West Virginia (WV)**

##### *West Virginia Department of Health and Human Resources*

*State Actions for COVID-19 Management and Response*

*7. Infection Control Surveys and Other State Survey Activity Continued*

- The Office of Inspector General, Office of Health Facility, Licensure and Certification maintains regular contact and communication via a statewide listserv with all nursing home administrators, regional nursing home representatives, corporate nursing home representatives, the provider association, and the state long term care ombudsman to disseminate information and answer questions. In addition, the office, among other actions:
  - Coordinated the fitting of 12 nursing home surveyors with N95 masks and Tyvek suits
  - Disseminated Centers for Medicare & Medicaid Services (CMS) and Centers for Disease Control and Prevention (CDC) guidance to all West Virginia nursing homes via listserv, including the Infection Control Toolkit
  - Mandated all nursing home administrators and key personnel participate in a webinar to discuss statewide testing requirements for the Governor's Executive Order

**Wisconsin (WI)**

*Wisconsin Department of Human Services Division of Quality Assurance*

- Offers weekly Q&A calls for nursing homes; shares resources for community and health care providers; and integrates the expertise of infectious disease leader Dr. Chris Crnich, State Survey Agency Bureau of Nursing Home Resident Care Director Ann Angell, and state public health leadership

**Wyoming (WY)**

*Wyoming Aging Division, Survey and Certification Bureau and Surveillance Epidemiologist, Wyoming Healthcare Association*

- The Wyoming Healthcare Association offers weekly collaborative calls and bilateral support sessions for long term care and assisted living facilities

## 8. NURSING HOME (NH) COMMUNICATIONS

### **Alabama (AL)**

*Alabama Department of Public Health (ADPH)*

- ADPH has created the Alabama Emergency Response Technology (ALERT) to push health alert network (HAN) messages via email to health care providers statewide. ALERT HAN and Federal Drug Administration (FDA) messages are intended to keep health care providers updated on new or emerging health care-related situations. ADPH will also send out the Centers for Disease Control and Prevention (CDC) HAN messages using ALERT  
<https://www.alabamapublichealth.gov/bcd/han-messages.html>

### **Alaska (AK)**

*Office of the Governor Mike Dunleavy, Alaska Department of Health and Social Services, Alaska Division of Homeland Security and Emergency Management*

- The Alaska.gov website includes a unified command page with a section providing guidance and a checklist for developing critical infrastructure community/workforce protective plans
- Plans must be developed and submitted to the state prior to the start of any interstate and intra-state travel of essential employees unable to complete a 14-day self-quarantine  
<https://covid19.alaska.gov/unified-command>

### **Arkansas (AR)**

*Arkansas Department of Health, Arkansas Healthcare Association, and Arkansas Department of Human Services Office of Long Term Care*

- Arkansas Healthcare Association hosted several webinars to provide updates to AR nursing homes about statewide reopening plans and how they are working together with Arkansas Department of Health and Arkansas Department of Human Services to reopen safely

*Arkansas Department of Human Services Office of Long Term Care*

- The Arkansas Office of Long Term Care reached out to the Quality Improvement Organization (QIO) in their state to refer a nursing home that was not performing well

### **Arizona (AZ)**

*2-1-1 Arizona*

- Launched a statewide COVID-19 Hotline that offers an entry point to field questions and concerns from Arizona residents about COVID-19  
<https://211arizona.org/covid-19>

*Bandera Healthcare*

- Hosts weekly calls with key physicians in nursing homes and local nearby hospitals (e.g., hospitalists, skilled nursing facilities (SNFs), primary care providers, and infectious disease physicians) to identify gaps in knowledge, training, and personal protective equipment (PPE) issues and to provide updates on the current state of operations and address staff shortages and fears

*Maricopa County Public Health Department*

- Holds weekly calls with long term care providers to update the community on case counts, guidelines, personal protective equipment (PPE) distribution, and other important issues during

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

the pandemic

<https://www.maricopa.gov/5496/Long-Term-Care-Facilities>

- Facilities receive a weekly survey, which is then analyzed by county officials. Infection preventionists can then target facilities most in need of technical assistance and PPE distribution
- The Arizona Department of Human Services and Unified Command are both purchasing PPE and are prioritizing distributing the bulk of the PPE to long term care facilities for the protection of the most vulnerable

<https://www.maricopa.gov/5460/Coronavirus-Disease-2019>

#### *The Navajo Nation Commission on Emergency Management*

- Declared a public health state of emergency for the Navajo Nation and created a web page with information, maps, and resources about the coronavirus response in their local area

<https://navajo-nation-coronavirus-response-ndoh-nec.hub.arcgis.com>

#### *Poison Control Hotline*

- Developed an additional line to field COVID-19-specific questions from nursing homes across the state
- COVID-19 Hotline: 1-844-542-8201

### **Colorado (CO)**

#### *Colorado Department of Public Health and Environment*

- The Residential Care Strike Team is committed to helping residential care facilities provide safe care in the least restrictive way possible and recognizes that the mental health of residents is equally as important as their physical health

<https://cdphe.colorado.gov/health-facility-covid-19-response/residential-care-strike-team>

- Colorado Department of Public Health and Environment's Residential Care Facility Mitigation Guidance document has been restored and is now available on the Long-term and Residential Care Facilities webpage. The document provides guidance to residential care facilities responding to cases of COVID-19 (staff or residents) and the recommendations to prevent transmission within the facility. This document is not intended to replace existing guidance but serves as a single document to assist Residential Care Facilities in mitigation, incorporating all existing guidance in one place.

<https://covid19.colorado.gov/lctf>

### **Delaware (DE)**

#### *Delaware Health Care Facilities Association (DHCFA)*

- Placed large signs with room numbers on long term care facility windows so families could easily identify their loved ones
- Initiated a cohort for medical directors, directors of nursing, and infection preventionists within nursing homes and assisted living facilities in collaboration with the AMDA – Society for Post-Acute and Long-term Care Medicine. This cohort has hosted speakers on best practices and lessons learned from other states
- A medical director listserv was created for peer-to-peer communication
- Facilitates one-on-one electronic communication with facility ombudsman to ensure families are connected to staff on important information

<https://www.dhcfa.org>

8. Nursing Home (NH) Communications

**Florida (FL)**

*Florida Department of Health and Agency for Health Care Administration*

- The Florida Health Care Association hosts weekly conference calls for all nursing homes with presentations and Q&A sessions with the State Surgeon General Scott Rivkees and Secretary Mary Mayhew of the Florida Agency for Health Care Administration. Each session is recorded and posted online  
[https://www.fhca.org/facility\\_operations/coronavirus](https://www.fhca.org/facility_operations/coronavirus)
- Information is routinely shared through Eblasts and posted on the Agency's COVID-19 website at [http://ahca.myflorida.com/COVID-19\\_Facilities.shtml#facility](http://ahca.myflorida.com/COVID-19_Facilities.shtml#facility)

*Florida Health Care Association (FHCA)*

- The Florida Health Care Association (FHCA) is sponsoring a long term care photo contest with a "Bright Spots During COVID" theme. Photos are sought that represent how staff and residents have stayed resilient throughout the COVID-19 pandemic with activities, virtual visits, community support, drive-by parades, and more. The contest is open to amateur photographers who live, work, or volunteer in an FHCA member skilled nursing center or assisted living facility or are employed by an FHCA member  
[https://www.fhca.org/media\\_center/photocontest](https://www.fhca.org/media_center/photocontest)
- Healthcare Heroes' Stories of Care is a special weekly communication designed to keep Florida FHCA members, legislators, state officials, and other stakeholders abreast of the positive news in the long term care profession during the COVID-19 public health emergency. To share stories and photos, please email [herostories@fhca.org](mailto:herostories@fhca.org)  
[https://www.fhca.org/media\\_center/healthcare\\_heroes\\_stories\\_of\\_care](https://www.fhca.org/media_center/healthcare_heroes_stories_of_care)
- The FHCA created a COVID-19-dedicated web page with information on its personal protective equipment (PPE) train-the-trainer webinar and more  
[https://www.fhca.org/facility\\_operations/coronavirus](https://www.fhca.org/facility_operations/coronavirus)
- The FHCA created a special communication designed to keep FHCA members, legislators, state officials, and other stakeholders abreast of the positive news in the long term care profession during the COVID-19 public health emergency

*Florida Hospital Association (FHA), Florida Health Care Association (FHCA)*

- FHA and FHCA are hosting 21 regional Acute/Post-acute Collaborative (APAC) calls. The regions are in alignment with the QIN-QIO community coalitions. The objective of these calls is to bring providers and local stakeholders together and to increase collaboration and communication, share challenges, best practices, data, support, and resources. The calls began on June 10, 2020 and will continue every four to six weeks with topics based on the communities' needs. The call schedule can be viewed on the FHCA website  
<https://www.fhca.org>

*Florida Medical Director's Association*

- Convened a collaborative call with the Florida Healthcare Association, Florida Hospital Association, Emergency Medical Services, and Social Security Administration

**Georgia (GA)**

*Georgia Medical Directors Association/Georgia Society for Post-Acute and Long term Care*

- Announced the free "Grand Rounds Webinar Series" for medical directors and skilled nursing and assisted living facility leadership and staff. The series, occurring on the second Thursday of

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

each month, will present timely topics that encourage thought, discussion and collaboration among participants. Each presentation will be uploaded to the Georgia Medical Directors Association YouTube Channel for viewing

[https://www.youtube.com/channel/UC6A212OHH2mghE86D\\_iJS3Q](https://www.youtube.com/channel/UC6A212OHH2mghE86D_iJS3Q)

#### *Georgia Department of Public Health*

- The Georgia Department of Public Health has updated its Administrative Order for long term care communities as of April 7, 2021  
<https://dph.georgia.gov/document/administrative-order/long-term-care-facility-administrative-order-updated-472021/download>

### **Illinois (IL)**

#### *Chicago Department of Public Health*

- Created a dedicated website with specific long term care guidance to implement appropriate infection prevention and control, rapidly identify potentially infected staff/visitors, monitor residents for signs and symptoms of infection, access testing for residents and facility staff, investigate clusters of COVID-19, and connect to needed resources, including personal protective equipment (PPE)  
<https://www.chicagohan.org/covid-19/LTCF>

#### *Health Care Council of Illinois (HCCI)*

- Developed COVID-19 Resource page, updated daily with information regarding state and federal regulations, infection control, personal protective equipment (PPE), and Centers for Disease Control and Prevention (CDC) information
- Prepares weekly member newsletters and email blasts on COVID-19-related resources and events throughout the state  
<http://www.hccil.org/covid-19>

#### *Illinois Department of Public Health*

- Created the Coronavirus Disease 2019 website, which includes long term care guidance, information on facility outbreaks, and a link to Governor J.B. Pritzker's daily briefing  
<https://www.dph.illinois.gov/covid19>
- Alerts Illinois long term care providers daily through the COVID-19 communication plan and the State of Illinois Rapid Electronic Notification System (SIREN)  
<https://www.siren.illinois.gov>  
<https://www.dph.illinois.gov/covid19/daily-communications>

### **Indiana (IN)**

#### *Indiana State Department of Health (ISDH)*

- ISDH unveiled a Long Term Care (LTC) COVID-19 website dedicated specifically to LTC questions and guidance for COVID-19. The website contains links for guidance on long term care facilities, visitation, personal services, essential family caregivers, and outdoor family visitation.  
<https://www.coronavirus.in.gov/longtermcare>
- Use the following link to review November 2020 updates to ISDH guidance to long term care facilities, including upcoming holiday considerations. Check both the link for Recent Public Updates and the link for Recent Professional Updates.  
<https://www.coronavirus.in.gov>

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

- Issued March 15, 2021, the Indiana Department of Health updated communication guidelines to require long-term care facilities to transmit the facility emergency transfer form to the local ombudsman on a monthly basis instead of weekly  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19\\_comm%20guidelines%203.15.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19_comm%20guidelines%203.15.21.pdf)
- Communication Guidelines now require long-term care facilities to issue cumulative COVID-19 updates to residents and designated representatives on a weekly basis rather than a daily basis. However, when a new confirmed COVID-19 infection is identified, or when three or more residents or staff with new onset of respiratory systems occur within 72 hours of each other, the facility must communicate the new case(s) to residents and their designated representatives by the next calendar day  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19\\_comm%20guidelines%203.15.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19_comm%20guidelines%203.15.21.pdf)

#### *Office of the Governor Eric Holcomb*

- On January 28, 2021, Governor Eric Holcomb extended the public health emergency status in Indiana through at least March 1, 2021. This also extends emergency orders and waivers until that time  
<https://www.in.gov/gov/files/Executive-Order-21-03-Eleventh-Renewal-of-Emergency-Declaration.pdf>

#### *The Richard M. Fairbanks School of Public Health ECHO Center at Indiana University Purdue University of Indianapolis*

- Developed a COVID-19-specific ECHO program effective April 1, 2020. ECHO uses Zoom teleconferencing for real-time answers from subject-matter experts to questions from physician practices, produced live and at no-cost with clinical continuing medical education (CME) credits available  
<https://fsp.h.iupui.edu/doc/COVID-19-ECHO-Launch-.pdf>

### **Iowa (IA)**

#### *Iowa Department of Inspections and Appeals*

- Fields individual nursing home questions specific to survey or regulation, created a website FAQ document for support on common questions, and provides 1135 waiver guidance. During surveys, the Department encourages nursing homes to reach out to the Quality Improvement Organization (QIO) or Iowa Department of Public Health (IDPH) for support  
<https://dia.iowa.gov/about/novel-coronavirus-covid-19>

#### *Iowa Department of Public Health*

- IDPH provides long term care guidance for COVID-19, including testing, visitation, outbreaks, personal protective equipment (PPE), and more  
<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Long-Term-Care>
- IDPH has developed a checklist for nursing homes experiencing a COVID-19 outbreak. These steps are intended for immediate action to take to help prevent further spread at the facility  
[https://idph.iowa.gov/Portals/1/userfiles/61/covid19/LTC/LTC%20Outbreak%20Checklist%20%287\\_1\\_21%29%20.pdf](https://idph.iowa.gov/Portals/1/userfiles/61/covid19/LTC/LTC%20Outbreak%20Checklist%20%287_1_21%29%20.pdf)

#### *Iowa Long Term Care Ombudsman*

- Provides individual nursing home support for advocacy of needs at resident level
- Supports residents and families with concerns



## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

- Encourages nursing homes to reach out to the Quality Improvement Organization, the Department of Inspections and Appeals (DIA), and the Illinois Department of Public Health (IDPH) for support
- Website houses multiple resources  
<https://www.iowaaging.gov/educational-resources/covid-19-older-iowans>

#### **Kansas (KS)**

##### *Kansas Department for Aging and Disability Services (KDADS)*

- KDADS created an Isolation and Quarantine Frequently Asked Questions (FAQs)  
<https://www.coronavirus.kdheks.gov/DocumentCenter/View/134/Isolation--Quarantine-Guidance-and-FAQs-PDF---11-4-20?bidId=>

##### *Kansas Department for Aging and Disability Services, Kansas Department of Health and Environment (KDHE), the Kansas Division of Emergency Management*

- The Kansas Department for Aging and Disability Services, KDHE, Kansas Department of Agriculture, and the Kansas Division of Emergency Management collaborated to create the Kansas Resource Guide for COVID-19. The guide is intended share accurate information and resources for the physical, mental, and emotional well-being of Kansas citizens. It can be used to increase both knowledge and availability of resources and services during COVID-19  
[https://www.kdads.ks.gov/docs/default-source/covid-19/kdhe-resource-guide/kansas-resource-guide-for-covid-19.pdf?sfvrsn=8af002ee\\_0](https://www.kdads.ks.gov/docs/default-source/covid-19/kdhe-resource-guide/kansas-resource-guide-for-covid-19.pdf?sfvrsn=8af002ee_0)

##### *Kansas Department of Health and Environment (KDHE)*

- KDHE created a map of COVID-19 cases in Kansas containing a variety of data at the state and county level, including nursing home metrics. The nursing home metrics provides a rolling two-week percent positivity rate by county  
<https://www.coronavirus.kdheks.gov/160/COVID-19-in-Kansas>

##### *LeadingAge Kansas*

- Guide to outdoor time for residents during COVID-19  
<https://lks.memberclicks.net/outdoor-time-for-residents>

#### **Kentucky (KY)**

##### *Kentucky Cabinet for Health and Family Services*

- The Kentucky Cabinet for Health and Family Services (CHFS) developed a long term care (LTC) portal for COVID-19 resources. The "e-storefront" was developed to help LTC providers more easily find CHFS resources online, including guidance memos, FAQs, forms and instructions, and the Kentucky COVID-19 LTC county indicator  
<https://chfs.ky.gov/agencies/os/oig/dhc/Pages/cvltc.aspx>

#### **Louisiana (LA)**

##### *Patterson Health Care*

- Patterson Health Care in Patterson, Louisiana utilized a resident to help spread reminders to adopt best practices. Patterson has a nursing home resident who was a radio announcer, and he recorded 2-4 minute messages that were played overhead a few times each day to remind staff to choose best practices, such as how to choose the correct personal protective equipment (PPE), wash their hands, and reminders to remain socially distanced

*State Actions for COVID-19 Management and Response*  
*8. Nursing Home (NH) Communications*

**Maryland (MD)**

*Health Facilities Association of Maryland (HFAM)*

- Provides daily email updates to facilities with information about new Centers for Medicare & Medicaid Services (CMS) or Centers for Disease Control and Prevention (CDC) guidance, new Maryland Health Department transmittals, and reminders to submit COVID-19 information daily to CRISP (Chesapeake Regional Information System). They include links to the CMS weekly COVID-19 calls. There have been links to personal protective equipment (PPE) suppliers, available childcare, best practices, etc. They have included supportive letters and YouTube clips from legislators  
<https://www.hfam.org/covid-19>

*LifeSpan Network*

- Provides long term care providers with COVID-19 resources for the state of Maryland and nationwide via its website. Lifespan is the official Chesapeake Regional Information System for our Patients (CRISP) liaison for Maryland nursing homes  
<https://www.lifespan-network.org/coronavirus-resources-long-term-care-providers>

*Lorien Health Services*

- Released a CEO letter to families, giving them an update on the current status of positive COVID-19 cases amongst residents and staff in its different nursing centers  
<https://www.lorienhealth.com/coronavirus-info>

**Massachusetts (MA)**

*Executive Office of Health and Human Services/MassHealth*

- The Office of Health and Human Services has issued reopening guidelines on its COVID-19 website  
<https://www.mass.gov/info-details/covid-19-updates-and-information#reopening-massachusetts->

*Massachusetts Senior Care*

- Secured donations of 750 tablets from companies including Amazon, Walmart, Teel Technologies, and Acer, as well as a financial contribution from Personable, Inc., to nursing home residents across the state to facilitate face-to-face communication with their loved ones during the COVID-19 pandemic

**Minnesota (MN)**

*Minnesota Department of Health (MDH)*

- Offers public reporting of congregate facilities with COVID-19 cases updated daily on the MDH website. MDH waits 48 hours to list the congregate facilities to allow the facility to notify residents and families
- Guidance for window visits at long term care facilities  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lcwindows.pdf>
- Outdoor visitation guidance for long term care facilities  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lcOutdoor.pdf>
- Contingency standards of care for COVID-19 personal protective equipment for congregated care settings

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

<https://www.health.state.mn.us/communities/ep/surge/crisis/ppegrid.pdf>

- Aerosol-generating procedures and patients with suspected or confirmed COVID-19  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/aerosol.pdf>
- A framework that long term care providers can use to designate people to be essential caregivers, striking a balance between meeting residents' needs and limiting infection risks  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/ltccaregiver.pdf>
- On January 25, 2021, the Minnesota Department of Health released long term Care guidance for non-medically necessary outings. The Centers for Disease Control and Prevention (CDC) and the Minnesota Department of Health (MDH) recommend people at increased risk of severe illness from COVID-19 avoid in-person gatherings with anyone who does not live with them  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/ltceoguide.html>

#### *The State Emergency Operations Center (SEOC)*

- The SEOC Health Care Resource Call Center is available for providers to access a special long term care line and receive prompts to reach information related to specific topics such as infection control, personal protective equipment (PPE), COVID-19 testing or licensing issues, as well as triage support in crisis management and finding a COVID-19 support site  
<https://dps.mn.gov/divisions/hsem/seoc/Pages/default.aspx>

### **Missouri (MO)**

#### *Center for Practical Bioethics*

- The Center for Practical Bioethics created, "Caring Conversations in a time of COVID-19: Advance Care Planning – Always important and suddenly urgent." This resource provides six steps and related tools to help facilitate advance care planning  
<https://www.practicalbioethics.org/files/pandemic/CPB-COVID-19-Tip-sheet.pdf>

#### *Long-Term Care Ombudsman Program*

- Provides guidance and links to the national Long Term Care Ombudsman Resource Center, fact sheets, Q&As, newsletters, and Centers for Medicare & Medicaid Services communications regarding COVID-19 for long term care facilities, residents, and their families  
<https://health.mo.gov/seniors/ombudsman/covid-19.php>

#### *Missouri Department of Health and Senior Services (MDHSS)*

- The MDHSS website provides a local, zip code-level map of positive cases as well as charts/graphs of COVID-19 cases and deaths by age, sex and race. A map of testing locations also is provided, with a hotline number and resources for the public  
<https://www.stlcorona.com>
- Issued November 17, 2020, the Missouri Department of Health and Senior Services (DHSS) issued Guidance for Long Term Care Facilities and Beauty/Barber Shop Services for Residents. The guidance is for facilities to utilize in making decisions about resuming beauty/barber shop services  
<https://nursinghomehelp.org/wp-content/uploads/2020/11/Beauty-and-Barber-Shop-Services-Memo-11-17-20.pdf>

#### *Missouri University School of Nursing – Quality Improvement Program for Missouri (QIPMO)*

- QIPMO developed a "Back to Basics" handout that outlines visitation restrictions, hand washing, hydration, mobility, hygiene, and mental health

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

<https://nursinghomehelp.org/wp-content/uploads/2020/03/Back-to-the-Basics-with-QIPMO.pdf>

- QIPMO is hosting Nursing Home Administrator Support Group calls and Director of Nursing (DON) Support Group calls. These sessions help to keep administrators and DONs up to date regarding state and federal guidelines, updates and resources

<https://nursinghomehelp.org/educational/important-information-helpful-links-on-coronavirus-covid-19>

#### Montana (MT)

##### *Association for Professionals in Infection Control and Epidemiology (APIC)*

- Provides infection control tools and resources for providers via long term care email listserv and weekly conference calls in coordination with the Montana Department of Health and Human Services
- Communicable Disease Prevention and Control Bureau APIC Chapter, Pam Webb  
[pwebb@bresnan.net](mailto:pwebb@bresnan.net)

##### *State of Montana*

- The State Emergency Coordination Center website provides COVID-19-related epidemiologic data and situational reports updated daily  
<https://covid19.mt.gov>

#### Nebraska (NE)

##### *Nebraska Department of Health and Human Services*

- Provider Bulletin 20-44: Kepro is Nebraska's new Preadmission Screening and Resident Review (PASRR) vendor. Beginning January 1, 2021, PASRR Level I screenings and Level II PASRR evaluations and determinations must be completed in Kepro's online provider portal  
<http://dhhs.ne.gov/Medicaid%20Provider%20Bulletins/Provider%20Bulletin%2020-44.pdf>
- Nursing Homes can complete a survey for New COVID-19 Cases Eligible to Receive Bamlanivimab  
<https://asap.nebraskamed.com/monoclonal-antibody-project>
- Proposed Regulations - Public Hearing to be held on April 19, 2021 on Title 471 NAC 12 - Nursing Facility Regulations and Title 471 NAC 44 - Nursing Facility Level of Care Determination for Adults. The adoption of this new chapter will clarify and align the language in the regulations with the new assessment tool used in nursing facility level of care determinations for adults age 18 or older. It will also update definitions; specify how information about limitations in activities of daily living is obtained; clarify what are considered risk factors and limitations on cognitive functioning; and update the requirements for level of care determinations  
<https://dhhs.ne.gov/Pages/Upcoming-Public-Hearings.aspx>
- Civil Money Penalty (CMP) Fund Frequently Asked Questions is now available  
<https://dhhs.ne.gov/Pages/Medicaid-CMP-Program.aspx>
- New Guidance on COVID-19 Vaccine Payment with updated rates for COVID-19 vaccine administration and to update Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) providers on the procedure for billing for administering a COVID-19 vaccine  
<https://dhhs.ne.gov/Medicaid%20Provider%20Bulletins/Provider%20Bulletin%2021-06.pdf>

##### *Nebraska Department of Health and Human Services - Medicaid*

- Nebraska Medicaid will host regular conference calls to provide updates on its response to COVID-19. To join the call, please dial 877-399-0501, Attendee Code: 8559164#. Calls are held on the third Tuesday of every month

<http://dhhs.ne.gov/Pages/Medicaid-Providers.aspx>

### **Nevada (NV)**

#### *Nevada Division of Public and Behavioral Health*

- Skilled nursing facilities and assisted living facilities were contacted to assess personal protective equipment (PPE) needs and prepared an inventory of facilities with PPE requests

#### *Nevada Department of Health and Human Services*

- The Nevada Department of Health and Human Service hot line for concerns about COVID-19 in a skilled nursing facility, call 1-800-225-3414. This phone line will be answered as staff are available from 8 a.m. to 5 p.m. Monday through Friday. If no answer, leave a message and calls will be returned within 24-48 hours

[http://dpbh.nv.gov/Reg/HealthFacilities/HF-Medical/Facility\\_for\\_Skilled\\_Nursing](http://dpbh.nv.gov/Reg/HealthFacilities/HF-Medical/Facility_for_Skilled_Nursing)

### **New Jersey (NJ)**

#### *Deaf and Hard of Hearing COVID Communication Card*

- Communication cards in English and Spanish are available that enable deaf or hard of hearing patients or care partners to communicate COVID-19-related symptoms and potentially related exposure

[https://nj.gov/humanservices/documents/covid/Corona%20Virus%20Card%20-%20%20up-RB\\_v2.pdf](https://nj.gov/humanservices/documents/covid/Corona%20Virus%20Card%20-%20%20up-RB_v2.pdf)

<https://nj.gov/humanservices/ddhh/assets/documents/DDHH%20CVcard-WEB-SP.pdf>

#### *New Jersey Department of Health (NJDOH), New Jersey Poison Control Center*

- A COVID-19 hotline is staffed by health care providers to answer questions and address concerns. The Poison Control Center works closely with the NJDOH to stay up-to-date on new or changing information, if people think they have been exposed to COVID-19

<https://www.njpies.org/coronavirus>

#### *Official Site of the State of New Jersey*

- The COVID-19 HUB website provides a county-based data dashboard, COVID-19 frequently asked questions (FAQs), a jobs portal, symptom checks, and state based updates

<https://covid19.nj.gov>

### **New Mexico (NM)**

#### *New Mexico Ombudsman Program*

- The long term care ombudsman communicates directly with residents and families of those who have died from or contracted COVID-19
- Town Halls are used to answer questions from the public and family members and educate on resident rights, family councils and their importance and impact, technology innovations, Create Connect, and the ombudsman program
- The ombudsman is setting up a process to track and analyze the use of tablets in long term care facilities
- A tiered approach to volunteering creates a fast track to increase volunteer capacity

*New Mexico State Entities (Survey Agency, Health and Human Services, Aging and Long term Services, the Health Care Association)*

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

- State entities hold weekly 30-minute calls to support communication between nursing homes, assisted living, and intermediate care facilities for intellectually/developmentally disabled individuals with immediate needs

#### State of New Mexico

- Hosts weekly calls with nursing homes, assisted living facilities, and skilled nursing facilities to identify gaps in knowledge, training, and personal protective equipment (PPE) issues, provide updates on the current state of operations, and address staff shortages and fears

#### New York (NY)

##### New York City (NYC) Health

- Released a guide to well-being and emotional support to reduce stress and help manage the feeling of being overwhelmed, sad, anxious and afraid during an infectious illness outbreak such as COVID-19
- Trained professional volunteers are made available to the public at New York's COVID-19 Emotional Support Helpline  
<https://www1.nyc.gov/site/doh/covid/covid-19-mental-health.page>

##### New York State Department of Health (NYSDOH)

- Governor Cuomo announced the implementation of a new Early Warning Dashboard to monitor and review how the virus is being contained on an ongoing basis  
<https://forward.ny.gov/early-warning-monitoring-dashboard>

#### North Carolina (NC)

##### North Carolina Department of Health and Human Services (NCDHHS)

- On May 6, 2021, NCDHHS provided an update to the COVID-19 guidance for North Carolina clinicians and laboratories which includes:
  - Updated information and guidance on social gatherings
  - Updated information on who should be tested for COVID-19
  - Updated information on assessment of patients with acute respiratory illness symptoms when SARS-CoV-2 and influenza viruses are both circulating  
<https://files.nc.gov/covid/documents/guidance/healthcare/COVID-19-Provider-Guidance-Final.pdf>
- NCDHHS created the Supporting Our Long-Term Care Facilities During COVID-19 Fact Sheet that outlines COVID-19 challenges and provides NCDHHS actions and guidance to address each challenge  
<https://files.nc.gov/covid/documents/info-for/health-care/Supporting-Our-Long-Term-Care-Facilities.pdf>
- NCDHHS released, "What to Expect: Response to New COVID-19 Cases or Outbreaks in Long Term Care Settings" on September 4, 2020. The resource captures relevant actions a nursing home should take when encountering new COVID infections  
[https://files.nc.gov/covid/documents/guidance/healthcare/What\\_To\\_Expect\\_Response\\_to\\_COVID19\\_Cases\\_Long\\_Term\\_Care.pdf](https://files.nc.gov/covid/documents/guidance/healthcare/What_To_Expect_Response_to_COVID19_Cases_Long_Term_Care.pdf)

#### North Dakota (ND)

##### Catholic Health Initiatives (CHI) St. Alexius Health - Garrison, ND

- Facility places contact time for cleaning and disinfecting products in large numbers on side of

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

each bottle to keep that time more present in the mind of those using the products

#### *North Dakota Health Information Exchange (HIE)*

- Works with Department of Health to identify addresses for patients being tested to track disease spread where they live rather than where they sought health care; when there are positives, they can look at patient history to project what the disease manifestation might be
- Creates notifications to the state epidemiologist for positive tests to start contact tracing and to track hospital admissions and discharges (in development)
- Onboards providers to have the electronic medical record (EMR) connect to the state lab system
- Works with EMR vendors to add occupation and employer to the feed sent to the HIE to assist with contact tracing

#### *North Dakota Office of the Governor Doug Burgum, North Dakota Department of Health, ProudCrowd*

- The Care19 app was developed in North Dakota and stores the location of any place a person visits for 10 minutes or more. If an individual tests positive for COVID-19, it assists with contact tracing <https://ndresponse.gov/covid-19-resources/care19>

#### *Valley Senior Living on Columbia, Grand Forks*

- Valley Senior Living implemented a strike team and procedure for communicating a COVID-19 positive resident. The procedure outlines when the notification occurs and by whom, who to contact immediately (including phone numbers), and the use of walkie talkies to notify staff internally. The document outlines when to call huddles, personal protective equipment (PPE) utilization, hand hygiene, and communication for the resident families. The procedure then outlines the communication to the COVID-19 Care Team, Contact Tracing Team, Social Services notification to families, Operations to perform Zoom huddles with IDT and COVID-19 Command Team for briefing, as well as communication for Environmental Services

## **Ohio (OH)**

### *Ohio Department of Health*

- COVID-19 education/resources are made available through a website. Selected topics include basic care guidelines, infection control/resident care posters, basic infection control guidelines, nursing home infection control preventionist training, and links to resources from the Centers for Disease Control and Prevention (CDC) <https://aging.ohio.gov/wps/portal/gov/aging/care-and-living/coronavirus-response#1566596-those-serving-older-ohioans>

### *Ohio Department of Medicaid (ODM)*

- An ODM directive requires all Medicaid Managed Care Organizations (MCOs) and MyCare Ohio plans (MCOPs) to lift all prior authorizations and/or pre-certifications for all long term acute care facility (hospital), skilled nursing facility (SNF), and inpatient rehabilitation facility (IRF-hospital) admissions for services where Medicaid is the primary payer. This is to remove barriers to care and to reduce administrative burden on hospitals, SNFs, and IRFs. MCOs and MCOPs are to assist providers with discharge planning activities, including:

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

- Ensuring that members are transferred to the appropriate facility and level of care
  - Adding services for members' home care needs
  - Expediting referrals to participating providers
  - Implementing discharge plans for members
- <http://38.111.163.21/webdata/Coronavirus/Ohio%20Managed%20Medicaid%20Waiver%20Effective%20Immediately%20-%2008.27.2021.pdf>

#### *Ohio Hospital Association (OHA)*

- OHA provides COVID-19 education and resources on selected topics, including basic care and infection control guidelines, infection control/resident care posters, nursing home Infection control preventionist training, and links to resources from the Centers for Disease Control and Prevention (CDC)
- <https://aging.ohio.gov/wps/portal/gov/aging/care-and-living>

#### *Office of the Governor Mike DeWine*

- The Governor, Lieutenant Governor, agency directors, and other state leaders provide updates on COVID-19 in Ohio during near-daily press conferences
- In March, Ohio launched a COVID-19 Hotline to address questions from Ohio citizens, providers, and others in the medical community

#### *State of Ohio Board of Pharmacy*

- The Ohio Board of Pharmacy temporarily expanded multi-dose packaged prescriptions from a maximum 31-day fill to a 60-day fill, which will decrease pharmacy deliveries to nursing homes. This will reduce COVID-19 exposure from outside visitors and will also ensure that nursing home residents have sufficient medications during the pandemic
- <https://www.pharmacy.ohio.gov/Documents/Pubs/Special/COVID19Resources/Temporary%20Expansion%20of%20the%20Maximum%20Days%20Supply%20for%20Multidose%20Packaging.pdf>

### **Oklahoma (OK)**

#### *Oklahoma State Department of Health*

- A COVID-19 website was created for additional notifications and resources, including 77 swab-pods set-up around the state
- <https://coronavirus.health.ok.gov>

### **Oregon (OR)**

#### *Oregon Department of Human Services*

- The Oregon Department of Human Services requires long-term care facilities in the state to take extra precautions to prevent illness during the pandemic. Facilities with a staff member or resident with a reported or suspected case of COVID-19 must post a restriction of admission sign at the entrance and exits. The sign states that the Oregon Department of Human Services is monitoring the facility for exposure to the virus
- <https://www.oregon.gov/dhs/COVID-19/Pages/LTC-Facilities.aspx>

#### *Oregon Office of Oversight and Quality*

- The Oregon Office of Oversight and Quality (the state survey agency) wrote a letter to health care providers to express appreciation and share results of its technical assistance review. The



## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

survey agency also partnered with the health care authority to provide supportive, non-punitive messaging to providers

<https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/DISEASESAZ/Pages/COVID-19.aspx>

#### *The State of Oregon*

- Developed a media campaign to support health care workers under the tag: #ORHealthcareHeroes

#### **Pennsylvania (PA)**

##### *Pennsylvania Department of Aging, Office of State Long-Term Care Ombudsman Program*

- Family and friends who are unable to see loved ones living in long term care facilities because of the COVID-19 emergency may struggle with changes in protocol, rights, and policies. The Pennsylvania Long-Term Care Ombudsman Program is available to help with a new statewide resource called Virtual Family Council. The program offers weekly online meetings with a local ombudsman and a team of 10 local experts. Anyone can participate and ask questions, share concerns, or just listen to learn and gather information. The meetings will not only provide an opportunity for dialogue and networking, but updates to resources and policies will be provided as well. The meetings will not address specific issues regarding a resident or a facility  
<https://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Ombudsman.aspx>

##### *Pennsylvania Department of Health (PADOH)*

- On August 12, 2021, PADOH released a new mandate for nursing homes, setting an 80 percent staff vaccination goal by October 1, 2021. PADOH will require more frequent testing of unvaccinated employees in nursing homes that do not meet this expectation by the deadline. PADOH will support surveillance and outbreak testing through federal epidemiology and laboratory capacity (ELC) grant funding for facilities that reach the goal  
<https://www.media.pa.gov/Pages/Health-Details.aspx?newsid=1553>

##### *PHCA-Pennsylvania Health Care Association*

- Developed a recommended long term care facilities preparedness assessment for COVID-19 in checklist format for communication  
<https://www.phca.org/covid19>

#### **South Carolina (SC)**

##### *South Carolina Department of Health and Environmental Control (DHEC)*

- Developed Closed Window Visit Frequently Asked Questions (FAQs) for nursing homes and assisted living facilities  
<https://www.scdhec.gov/sites/default/files/media/document/NH-CRCF-Closed-Window-Visit-FAQs.pdf>

##### *South Dakota Department of Health*

- The Care19 app (developed in North Dakota) helps users log and categorize locations they had visited for at least 10 minutes, assists in contact tracing, and is a tool to stay informed on potential exposure  
<https://covid.sd.gov/care19app.aspx>

##### *Rolling Hills Healthcare*

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

- This nursing home communicates with its staff which residents have not tested positive for COVID-19 by printing off a "Golden Ticket" sign that alerts them to take extra precautions in resident care  
<https://greatplainsqin.org/blog/golden-ticket-a-best-practice-at-rolling-hills-healthcare-in-belle-fourche-sd>

#### *Tieszan Memorial Home*

- Tieszan Memorial Home used its social media page to inform community and resident's families about COVID 19 mass testing. The intent was for families and residents' representatives to have an opportunity to read the information prior to the personal call to obtain consent for the testing. This provided time for representatives to gather any questions they might have, ultimately contributing to a quicker process in obtaining consents

### Tennessee (TN)

#### *Tennessee Department of Health*

- The Weekly Long Term Facility COVID-19 Update Call is held every Wednesday at 11:00 CT/Noon ET. It includes updates on outbreak numbers, reporting-testing updates, available resources, and a Q&A section  
<https://tngov.webex.com/webappng/sites/tngov/meeting/download/93a8c91dda8e4cd38ddeb3eebc61618f?siteurl=tngov&MTID=m7ff6bbba2d9c9a0e27657ec4cde4f009>

### Texas (TX)

#### *Texas Department of State Health Services (DSHS)*

- A new webpage called Delta Variant FAQs covers frequently asked questions (FAQs) about the variants of COVID-19.  
<https://www.dshs.texas.gov/coronavirus/variant-faqs.aspx>
- Beginning September 13, 2021, health care providers may call the COVID-19 Provider Support Help Desk at 833-832-7068, Monday through Friday, 8 AM to 5 PM Central Time. Providers can call with questions regarding COVID-19 Vaccine Provider Program enrollment, vaccine ordering and shipment, ImmTrac2 reporting, COVID-19 vaccine safety and medical information and more. At the link, scroll down to Provider Support Resources  
<https://www.dshs.state.tx.us/coronavirus/immunize/vaccine-manage-resources.aspx>
- Updated COVID-19 Response Plan for Nursing Facilities [Version 3.7], published July 20, 2021. This document provides guidance to Nursing Facilities on Response Actions in the event of a COVID-19 exposure  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-response-nursing-facilities.pdf>
- Texas Department of State Health Services COVID-19 Vaccine Frequently Asked Questions (FAQs) is updated regularly  
<https://www.dshs.texas.gov/coronavirus/immunize/vaccine-faqs.aspx>

#### *Texas Health and Human Services Commission*

- The Frequently Asked Questions (FAQ) related to COVID-19 Vaccine Billing is only applicable to facilities that have chosen to be COVID-19 vaccine providers, not facilities that received vaccinations via a pharmacy or other health care institution  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-19-vaccine-billing-faqs.pdf>

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

- The Texas Health and Human Services Commission sends communications to its regulated nursing homes through surveyor staff. State and regional levels speak with the nursing facilities in their regions daily
- The Texas Health and Human Services Commission Regulatory Services hosts biweekly calls with long term care provider associations to communicate policy changes and answer questions
- The agency has also produced over 100 guidance communications to providers, including letters, webinars, alerts, emergency rules, and temporary suspensions of regulatory requirements to give providers flexibility in responding to COVID-19
- Texas Health and Human Services Commission Long-term Care Regulation has updated the frequently asked questions regarding the Centers for Medicare and Medicaid Services COVID-19 testing requirements. The update includes a clarification on testing requirements for non-emergency medical transport personnel  
<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/nf-cms-mandated-covid-testing-faqs.pdf>
- Nursing Facilities COVID-19 Expanded Visitation Emergency Rules Extended. The rule was set to expire on January 22, 2021. The extension took effect on January 22 and will expire on March 22, 2021  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/nf-covid-19-expansion-reopening-visitation-emergency-rule.pdf>
- Long-Term Care Facilities Council Issues First Report. The council was to study and make recommendations for nursing facilities, assisted living facilities and intermediate care facilities for individuals with an intellectual disability or related condition  
<https://hhs.texas.gov/sites/default/files/documents/laws-regulations/reports-presentations/2021/sb-1519-ltc-facilities-council-report-jan-2021.pdf>
- Texas Health and Human Services Commission Issues Updated Nursing Facilities COVID-19 Mitigation and Response Emergency Rules, requiring actions by nursing facilities to mitigate the spread of COVID-19. The rule became effective Feb. 2, 2021  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/nursing-facility-covid-19-response-emergency-rule.pdf>
- State Infusion Hotline Now Active to Request Monoclonal Antibodies. Texas Health and Human Services Commission Long-term Care Regulation and the Department of State Health Services are encouraging long-term care providers to contact the State Infusion Hotline at 1-800-742-5990 to request infusions of monoclonal antibodies and a medical team at their facility. Long-term care providers set up to provide infusions may also request immediate delivery of monoclonal antibody therapeutics to their facility  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/how-request-monoclonal-antibodies.pdf>
- On January 27, 2021, Texas Health and Human Services Commission published an update for the Nursing Facilities COVID-19 Frequently Asked Questions. Updates include: adds information related to the CDC's shortened quarantine options; clarifies quarantine protocol for those who have tested positive for COVID-19 in the past 90 days, and have fully recovered; clarifies that COVID-19 screenings may happen just inside a facility; adds information related to guidance for antigen tests and when a confirmatory PCR test is needed  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/coronavirus-nursing-facility-frequently-asked-questions.pdf>
- Texas Health and Human Services Commission has updated the COVID-19 Response for Nursing Facilities to Version 3.8, effective Feb. 2, 2021. Updates include: additional information related

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

to CDC reduced quarantine guidance; TB screening guidance for staff and residents; COVID-19 and Waste Disposal; guidance for use of antigen tests on asymptomatic staff and residents (such as during an outbreak response)

<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-response-nursing-facilities.pdf>

- The State of Texas is distributing a limited number of free BinaxNOW point of care antigen COVID-19 test kits under limited circumstances to certain nursing facilities, assisted living facilities, intermediate care facilities for individuals with an intellectual disability or related conditions, home and community-based services program providers, and home and community support services agencies in counties. Providers can request the free BinaxNOW point-of-care antigen COVID-19 test kits by filling out the attestation form. The attestation form includes instructions for requesting the free COVID-19 testing kits for each eligible provider type <https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/attestation-free-covid-19-test-kits.pdf>
- Suspension of Deallocation of Nursing Facilities Medicaid Beds Due to COVID-19 Continues for 2021, due to the impact COVID-19 has had on Texas nursing facilities <https://hhs.texas.gov/about-hhs/communications-events/news/2021/03/suspension-deallocation-nf-medicaid-beds-due-covid-19-continues>

#### *Texas Health and Human Services Commission Long-term Care Regulation*

- Dated September 14, 2021, Provider Letter PL 2021-29 replaces PL 2020-21 and 2020-26 and ends the suspension of certain rules, meaning the rules go back into effect. This letter describes the rule suspensions that ended, the rule suspensions that are still in place, and the rule suspensions that will end in the future <https://www.hhs.texas.gov/sites/default/files/documents/providers/communications/2021/letters/PL2021-29.pdf>
- Dated September 2, 2021, this guidance for providers regards entry into long term care facilities (PL 2021-33). This letter reminds providers that they must allow persons providing critical assistance or essential services to enter a facility if they pass the facility's COVID-19 screening <https://www.hhs.texas.gov/sites/default/files/documents/providers/communications/2021/letters/PL2021-33.pdf>
- Texas Health and Human Services revises guidance allowing long-term care providers to use free COVID-19 POC antigen tests on anyone. The revised letter expands the ability of long-term care providers to use the requested free BinaxNOW COVID-19 point of care antigen test kits on anyone. Previously, the tests were allowed only for use on essential caregivers <https://apps.hhs.texas.gov/providers/communications/2020/letters/PL2020-49.pdf>
- The Joint Training Program of Long-Term Care Regulation is revising its training academy for directors of nursing (DONs). DONs of all experience levels are invited to complete a brief survey to identify training needs from your perspective. The survey is open until April 30, 2021 <https://www.surveymonkey.com/r/YV5S5MS>

#### *Texas Health and Human Services Commission, Department of State Health Services*

- The Long-Term Care Options for COVID-19 Vaccination resource document provides COVID-19 vaccination options for nursing facilities; assisted living facilities; state supported living centers; community-based intermediate care facilities regardless of size for individuals with an intellectual disability or related condition; and small group home residence settings (three- and four- person residences) that are owned and operated by certified home and community-based

## State Actions for COVID-19 Management and Response

### 8. Nursing Home (NH) Communications

services Medicaid waiver program providers

<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/ltc-covid-vaccine-options.pdf>

*Office of Governor Greg Abbott, the Texas Division of Emergency Management (TDEM), and the Texas Military Department (TMD)*

- The Mobile Vaccine Program will be expanded to include groups of five or more Texans and Texans who voluntarily choose to be vaccinated against COVID-19. Texans can call 844-90-TEXAS and select Option 3 to schedule a mobile vaccine clinic to vaccinate groups of friends, families, employees, volunteers, and more

<https://gov.texas.gov/news/post/governor-abbott-tdem-tmd-expand-mobile-vaccine-program-to-include-groups-of-five-or-more-texans>

### **Vermont (VT)**

*Vermont Department of Health*

- The Department is proactively contacting all long term care facilities, nursing homes, assisted living facilities, and senior housing facilities to review strategies to prevent COVID-19 infection and to develop plans to respond immediately if an infection is identified
- If a case of COVID-19 is associated with a long term care facility, an epidemiology team is quickly activated. The team contacts the facility to provide recommendations and infection control support and begins contact tracing to determine the source of the infection and how it may be spreading
- The team contacts the facility to provide recommendations and infection control support and begins contact tracing to determine the source of the infection and how it may be spreading

<https://www.healthvermont.gov/response/coronavirus-covid-19/long-term-care-and-group-living-settings>

### **Virginia (VA)**

*Virginia Department of Health (VDH)*

- Virginia's official COVID-19 exposure notification app, COVIDWISE, launched on August 5, 2020. Virginia is the first state to deploy an exposure notification app in the United States using the Apple/Google Bluetooth Low Energy framework which affords greater privacy and security to the user. The VDH and the Virginia Hospital and Healthcare Association (VHHA) are committed to transparency related to privacy and acknowledge that no personally identifiable information or location data is ever collected, stored, or tracked through COVIDWISE. Use of the app is voluntary and can be deleted by the user at any time

<https://www.vdh.virginia.gov/covidwise>

### **West Virginia (WV)**

*Stonerise Healthcare*

- Stonerise Healthcare has created a comprehensive web page with the latest news on COVID-19 at its facilities, including location status, media resources, how you can help, and family resources. The page also shares its safety promise, along with visitor guidelines link

<https://stonerisehealthcare.com/coronavirus-updates>

## 9. PERSONAL PROTECTIVE EQUIPMENT (PPE): ACTIONS TO IMPROVE ACCESS TO PPE

### Alabama (AL)

*Office of the Governor Kay Ivey*

- On January 21, 2021, the Safer at Home Order that includes a statewide mask requirement was extended. Individuals are required to wear a mask or other facial covering when in public and in close contact with other people, as described in the order. This order extends until March 5, 2021  
<https://governor.alabama.gov/assets/2021/01/GKI-Health-Order-Update-03.05.21-Horizontal.pdf>

*Office of the Lieutenant Governor Will Ainsworth, Business Council of Alabama, Chamber of Commerce Association of Alabama, AlabamaWorks!, Chamber of Commerce of West Alabama, Dothan Area Chamber of Commerce, Southeast AlabamaWorks!, West AlabamaWorks!*

- Alabama has created an online personal protective equipment (PPE), employment, and material resource guide for providers to find available supplies, disinfectants, PPE, employer/employee guidance, and more external pertinent links  
<https://tuscaloosachamber.com/business-toolkit>

### Arizona (AZ)

*Pioneer Health Group*

- To increase the supply of personal protective equipment (PPE) at the nursing home level, visit hardware stores, which have large supplies of PPE (coveralls to supplement gowns, eye protection, face shields, shoe covers, masks, and gloves)

### California (CA)

*California Association of Health Facilities (CAHF)*

- CAHF developed the “Just-In-Time Respiratory Protection Program” to assist nursing homes in responding to events or situations, such as COVID-19, that will require them to implement a program for the respiratory protection of their employees. The nine-page guide contains a step-by-step process to get nursing homes prepared to set up and implement a plan to protect their employees, including a Fit-Test video to help prepare staff to use personal protective equipment (PPE)  
<https://www.cahf.org/Portals/29/DisasterPreparedness/pandemic/JustInTimeRespProtProgram.pdf>

*California Department of Public Health, California Governor's Office of Emergency Services*

- In April 2021, the California Department of Public Health released All Facilities Letter (AFL) 21-13 notifying skilled nursing facilities (SNFs) of personal protective equipment (PPE) push pack distribution. Beginning May 3, 2021, the California Governor's Office of Emergency Services (Cal OES) began distributing a new round of PPE push packs to SNFs as part of California's continued effort to provide necessary supplies to prevent the spread of COVID-19 and help ensure the health and safety of SNF residents and staff  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-13.aspx>

### Colorado (CO)

*Department of Health Care Policy and Financing (HCPF)*

- Prioritized facilities for personal protective equipment and testing distribution

## State Actions for COVID-19 Management and Response

### 9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued

<https://www.colorado.gov/pacific/hcpf/COVID>

#### Connecticut (CT)

*Battelle Critical Care Decontamination System (CCDS)<sup>™</sup>*

- Performed decontamination of the novel coronavirus (SARS-CoV-2) to address personal protective equipment (PPE) shortage (cleans up to 80,000 units/day)
- Offered free to health care personnel
- Provided in eight locations

<https://www.battelle.org/inb/battelle-ccds-for-covid19-satellite-locations>

#### Delaware (DE)

*The Delaware Collaboration with Community Volunteers Ombudsman Office Collaboration*

- Volunteers called “Help for Healthcare Delaware” made masks for all non-clinical staff, generating 20,000 masks for all facilities

#### Florida (FL)

*Florida Division of Emergency Management (FDEM)*

- The Division made another major push for personal protective equipment (PPE) to support health care workers in long term care facilities. This includes 4 million masks, 200,000 face shields, and 500,000 gloves

<https://floridadisaster.org/covid19>

*Orlando Health System*

- Orlando Health System implemented “COVID Safety Officers (CSOs)” in all its facilities. This health system includes acute care, two long term care facilities and physician practices. Every shift, a designated staff person is the CSO tasked to observe employees donning and doffing personal protective equipment (PPE), performing appropriate hand hygiene, and assuring that all other infection control and prevention policies and procedures are being followed. This has provided a level of reassurance to the long term care facilities in the greater Orlando area when accepting transfers from acute care from this health system

#### Georgia (GA)

*Georgia Health Care Association (GHCA)*

- The GHCA emergency preparedness leader has been in constant contact with the Georgia Emergency Preparedness Command Center and stands ready to assist with all facets of needs from personal protective equipment (PPE) to all other equipment needed

<https://www.ghca.info>

#### Idaho (ID)

*Idaho Health Care Association, Idaho Department of Health (IDOH)*

- IDOH has taken the lead in coordination between Idaho nursing homes and the Federal Emergency Management Agency (FEMA) for distribution of personal protective equipment (PPE) supplies

#### Illinois (IL)

*Health Care Council of Illinois (HCCI)*

- Developed COVID-19 Resource page, updated daily with information regarding state and federal

## State Actions for COVID-19 Management and Response

### 9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued

regulations, infection control, personal protective equipment (PPE), and Centers for Disease Control and Prevention (CDC) information

<http://www.hccil.org/covid-19>

#### Indiana (IN)

Indiana Health Care Association

- See updated COVID-19 news and guidance for long term care providers by the Indiana Health Care Association

<https://www.ihca.org/covid-19>

Indiana State Department of Health (ISDH)

- ISDH updated the COVID-19 toolkit for long term care facilities to include guidance for use of personal protective equipment (PPE) (specifically National Institute for Occupational Safety and Health [NIOSH]-approved N95 respirators), use of eye protection, and visitation rights  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19\\_IP\\_Toolkit\\_ISDH\\_6.4.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19_IP_Toolkit_ISDH_6.4.21.pdf)
- An ISDH waiver issued guidance for creating COVID-19 long term care facilities:
  - Waiving facility staffing requirements
  - Enhancing reimbursement rates for COVID-19 facilities by 50 percent
  - Providing liability protection
  - Giving data support to help hospitals identify post-acute COVID-19 facilities for transfer
  - Providing infection control teams to train facilities on COVID-19 testing
  - Provisions all necessary personal protective equipment (PPE) as a “priority” facility, similar to hospitals[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20State%20Requirements%20and%20Guidance%20for%20COVID%20dedicated%20faciliti....pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20State%20Requirements%20and%20Guidance%20for%20COVID%20dedicated%20faciliti....pdf)
- Guidelines were updated to add use of Transmission Based Precaution PPE for the duration of Aerosol Generating Procedures including CPAP/BIPAP/Nebulizer and post procedure for one hour. Updated eye protection for use in moderate to substantial transmission based on county positivity rates, outbreak testing, and continued use in any type of Contact-Droplet Transmission Based Precautions for COVID-19, suspected and confirmed  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20eye%20protection%2003.31.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20eye%20protection%2003.31.21.pdf)  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20LTC%20SOP%20checklist%2003.31.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20LTC%20SOP%20checklist%2003.31.21.pdf)

#### Iowa (IA)

Iowa Department of Public Health

- Provides support through emergency response team available (for example, personal protective equipment [PPE] supply)

<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Long-Term-Care>

#### Kansas (KS)

Kansas Health Care Association (KHCA)

- The KHCA created the Kansas Health Care Facility Personal Protective Equipment (PPE) Request Process Algorithm to outline the PPE request process for Kansas facilities

<https://files.constantcontact.com/64f0b60b701/922ff4ca-9d2f-437e-9f2a-47f3450d0b4d.pdf>



## State Actions for COVID-19 Management and Response

### 9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued

#### Louisiana (LA)

##### Louisiana Department of Health (LDH)

- Assembled the LDH Nursing Home Facility Toolkit for nursing home support. This toolkit provides state and best practice guidance for personal protective equipment (PPE), information about an option for safely sanitizing N95 masks for re-use, staffing resources, and testing recommendations, along with a variety of pertinent contact numbers  
[http://ldh.la.gov/assets/medicaid/hss/docs/Coronavirus\\_2019/LDH\\_NH\\_Facility\\_Toolkit.pdf](http://ldh.la.gov/assets/medicaid/hss/docs/Coronavirus_2019/LDH_NH_Facility_Toolkit.pdf)
- Created a PPE State Supply Hotline at 225-325-5900 so nursing homes can be informed as supplies become available. This phone line is available seven days a week from 8:00 AM to 5:00 PM Central Time  
<http://ldh.la.gov/index.cfm/page/3884>

#### Minnesota (MN)

##### Minnesota Department of Health, Regional Health Care Preparedness Coordinators

- Nursing homes communicate personal protective equipment (PPE) shortages or supply chain issues to Minnesota Department of Health Regional Health Care Preparedness Coordinators (RHPC)

#### Mississippi (MS)

##### Mississippi State Department of Health (MSDH) Epidemiology Department

- Partner with MSDH Licensure and Certification with frequent contact
- Provide consultation to prevent the spread of COVID-19 in nursing homes
- Assist with personal protective equipment (PPE) attainment
- Provide daily follow-up to nursing homes that have COVID-19 cases
- Partner with Mississippi Emergency Management Agency (MEMA)
- Nursing homes are to request PPE from their county Emergency Management Agency (EMA) contact  
<https://www.msema.org/county-ema>

#### Missouri (MO)

##### Missouri Department of Health & Senior Services

- The Department has developed the Missouri COVID-19 Supply Solution Personal Protective Equipment (PPE) Marketplace to engage medical equipment manufacturers and distributors to open new supply chains for PPE and other critical medical supplies  
<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/ppe.php>

##### State Emergency Management Agency (SEMA)

- Nursing homes experiencing a shortage of personal protective equipment (PPE) can contact SEMA to obtain immediate short term PPE supplies

#### Montana (MT)

##### Montana Department of Health and Human Services

- The State Disaster & Emergency Services (DES) has extra gowns and masks for providers. If you center is in need, please use the link below to order. This resource was very timely given that long term care facilities have new CDC guidelines for PPE and caring for those with COVID-19  
[https://dmades.formstack.com/forms/des\\_medical\\_supply\\_request](https://dmades.formstack.com/forms/des_medical_supply_request)

## State Actions for COVID-19 Management and Response

### 9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued

#### Nevada (NV)

##### Nevada COVID-19 Task Force

- The Nevada COVID task force has set up a manufacturing and retooling program for manufacturing companies to learn how they can help provide PPE in Nevada. The interested business completes an online survey which helps to determine if the business with potential competencies and capacity to contribute PPE  
<https://www.surveymonkey.com/r/COVIDPPEM>

#### New Jersey (NJ)

##### Office of the Governor Phil Murphy

- The state of New Jersey has assembled a Personal Protective Equipment (PPE) Wholesale Supplier Registry Public Listing. The listing provides information about vendors and products for the purpose of assisting private businesses and organizations in New Jersey access to potential suppliers for PPE and other COVID-19 related goods and services  
<https://forms.business.nj.gov/ppevendor/list>

#### New Mexico (NM)

##### State of New Mexico

- Personal protective equipment (PPE) reporting portal established to monitor PPE levels statewide pursuant to Executive Order
- Nursing homes are to request PPE from their county Emergency Manager; working in conjunction with the Department of Homeland Security, critical PPE is delivered to the point of request

#### Ohio (OH)

##### Ohio Department of Health, Ohio Department of Developmental Disabilities

- A Pre-Surge Planning Toolkit for Providers of Long Term Services and Supports (LTSS) includes concept diagrams and tools related to COVID-19; provides resources to support evaluation and re-evaluation of needs and capacity to address future quarantines of people who have been exposed; offers guidelines for isolation of people who are tested or presumed positive; and assists with planning for critical shortages of personal protective equipment (PPE)  
<https://dodd.ohio.gov/wps/portal/gov/dodd/providers/all-provider-resources/resource-ltss-pre-surge-planning-toolkit>
- Resource provides guidance on masks or face coverings in the workplace and COVID-19 frequently asked questions  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/general-resources/cloth-masks-or-face-coverings-in-the-workplace>

##### State Medical Board of Ohio, Centers for Disease Control and Prevention (CDC)

- Shared CDC website including information on eye protection, isolation gowns, gloves, face masks, N95 respirators, powered air purifying respirators, elastomeric respirators, and ventilators  
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/index.html>

#### Oklahoma (OK)

##### Oklahoma State Department of Health (OSDH)

- The Oklahoma Commissioner of Health authorized the substitution of KN95 masks per Centers

## State Actions for COVID-19 Management and Response

### 9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued

for Disease Control and Prevention (CDC) and the National Institute for Occupational Safety and Health (NIOSH) guidelines. Physicians from the University of Oklahoma College of Public Health have performed filtering tests on sample masks received. If the masks do not meet minimum filtration standards, they are not distributed to health care workers and first responders

<https://oklahoma.gov/covid19/what-you-should-know/kn95s.html>

- The OSDH COVID-19 website was created for additional notifications and resources, including a personal protective equipment (PPE) survey and the ability to compile and submit PPE burn rate data

#### Oklahoma State Ombudsman

- Coordinates and delivers personal protective equipment (PPE) to long term care facilities  
<http://www.okdhs.org/services/aging/Pages/ombudsman.aspx>

#### Pennsylvania (PA)

##### *Pennsylvania Health Care Association (PHCA)*

- PHCA developed a recommended long term care facilities preparedness assessment for COVID-19 in checklist format to track availability of personal protective equipment (PPE) and other supplies  
<https://www.phca.org/covid19>

#### South Carolina (SC)

##### *South Carolina COVID-19 Emergency Supply Collaborative*

- The state established a collaborative between federal, state, and local South Carolina governments and organizations that connects South Carolina health care providers with sources for clinical care equipment, clothing and protection, disinfectants, eyewear and masks, gloves, and hazardous waste handling  
<https://sccovid19.org/#criticalneeds>

#### South Dakota (SD)

##### *Sanford Health*

- Provided instructions on how to sew a face mask, how to make a no-sew face mask, and how to wear a face mask. Volunteers were asked to sew masks for health care personnel  
<https://news.sanfordhealth.org/coronavirus-disease-2019-covid-19/how-to-make-face-masks>

#### Tennessee (TN)

##### *Tennessee Health Care Association (THCA)*

- Developed COVID-19 resources for consumers
- Created guidance for facilities facing personal protective equipment (PPE) shortage
- Developed a PPE request form  
<https://www.thca.org/for-consumers/resource-center>
- Posted a toolkit for facility visitor screening  
<https://www.thca.org/files/2020/03/FHCA-COVID-19-Visitor-Screening-Toolkit.pdf>

#### COVID-19 Staffing Project

- Volunteers created a website to help hospitals and nursing facilities of all sizes anticipate their staffing and personal protective equipment (PPE) needs for the COVID-19 surge  
<https://www.covidstaffing.org>

## State Actions for COVID-19 Management and Response

### 9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued

- Modules included:
  - COVID-19 Staffing Needs Calculator: Calculated staffing needs by clinical role as inpatient census increased  
<https://www.covidstaffing.org/modules/staffing-needs>
  - COVID Response Planner: Planned a phased staffing response to COVID-19, based on available beds, staff, and locations  
<https://www.covidstaffing.org/modules/response-planner>
  - PPE Needs Calculator: Calculated PPE needs as inpatient census increased  
<https://www.covidstaffing.org/modules/daily-ppe-calculator>
  - Staff Skills Surveys: Determined staff skills specific to COVID-19 patient care needs  
<https://www.covidstaffing.org/modules/supply>
  - Role Allocation Toolkits: Based on staff and trainee skills, assessed COVID-19 patient care roles where staff members could re-deploy  
<https://www.covidstaffing.org/modules/supply>

#### *Hamilton County*

- Task force meets weekly with nursing homes and assisted living facilities to help them obtain personal protective equipment (PPE) and testing for COVID-19 and antibodies. All Hamilton County hospitals are part of the task force  
<http://www.hamiltontn.gov>

#### *Mid-South Emergency Planning Coalition*

- Works with the Memphis Task Force for Skilled Nursing and Assisted Living to obtain personal protective equipment (PPE)
- Developed a request form for skilled nursing facilities to request PPE and posted drive-through testing locations  
<http://www.midsouthepec.org>

#### *The Middle Tennessee Regional Healthcare Quality Improvement Collaborative Communication Coalition*

- The Middle Tennessee Regional Healthcare Quality Improvement Collaborative Communication Coalition formed a task force that meets every other Thursday with representation from multiple counties in the Nashville area. Nursing homes assisted living centers, the Mayor's office, and the Tennessee Department of Health are represented. They are working together to coordinate personal protective equipment, testing, and National Healthcare Safety Network needs, such as assistance needed for enrollment and/or reporting in the COVID-19 module. Providers in the area network to invite other providers. A Senior Quality Advisor at Alliant Health Solutions, Julie Clark, [julie.clark@allianthealth.org](mailto:julie.clark@allianthealth.org), is available to assist on connection with this coalition

#### **Texas (TX)**

##### *Texas Department of Health and Human Services*

- Emergency Rule Enhancements for nursing facilities include that each facility must have plans for obtaining and maintaining a two-week supply of personal protective equipment and resident recovery plans for continuing care when a resident recovers from COVID-19  
<https://hhs.texas.gov/about-hhs/communications-events/news/2020/08/hhsc-allow-limited-visitation-nursing-facilities-long-term-care-facilities>

*State Actions for COVID-19 Management and Response*

*9. Personal Protective Equipment (PPE): Actions to Improve Access to PPE Continued*

**Washington (WA)**

*Washington State Entities*

- Established the Washington State COVID-19 Health System Response Management Team, appointed by the Office of the Governor Jay Inslee, to coordinate and optimize health care resources
- Implemented a centralized statewide process to request emergency restocking of personal protective equipment (PPE) and volunteer health care staff to address staffing shortages  
[http://www.wsha.org/wp-content/uploads/WSHA-Presentation-Adm.-Raquel-Bono\\_May-4-2020.pdf](http://www.wsha.org/wp-content/uploads/WSHA-Presentation-Adm.-Raquel-Bono_May-4-2020.pdf)

**Wisconsin (WI)**

*Wisconsin Health Care Association*

- Provides daily COVID-19 updates for members and business partners with a focus on acquiring personal protective equipment (PPE)  
<https://www.whcawical.org>

## 10. PERSONAL PROTECTIVE EQUIPMENT (PPE): ACTIONS TO IMPROVE UTILIZATION OF PPE

### Alabama (AL)

*State of Alabama, Office of Governor Kay Ivey*

- Issued supplemental emergency proclamation amending the “Safer at Home Order” to include a statewide mask requirement. Individuals will be required to wear a mask or other facial covering when in public and in close contact with other people. This amended order extends until Sunday, November 8, 2020 at 5:00 p.m.

<https://governor.alabama.gov/newsroom/2020/08/governor-ivey-issues-amended-safer-at-home-order-6>

*Office of the Governor Kay Ivey, Alabama Nursing Home Association, Alabama Hospital Association*

- Alabama’s Nursing Homes and Hospitals Urge Mask Usage. While Alabama’s mask mandate is set to expire Friday, April 9, the Alabama Nursing Home Association and the Alabama Hospital Association are joining the Governor and others in calling on Alabamians to continue wearing masks to help the state sustain its progress in fighting COVID-19

<https://anha.org/alabamas-nursing-homes-and-hospitals-urge-mask-usage-issue-reminders-on-visitation>

### Arizona (AZ)

*Arizona National Guard (AzNG)*

- AzNG has obtained level II and level III reusable (fabric) gowns. AzNG representatives are calling nursing homes to determine need and create a priority list for distribution. In addition, AzNG has created mobile teams to provide training on how to use and maintain the gowns

### Arkansas (AR)

*Arkansas Health Care Association (AHCA), Arkansas Department of Health (ADH)*

- AHCA had ADH’s health care-associated infections preventionist and infectious disease physician present on findings from their COVID-19 visits and answer questions
- The virtual event was open to all nursing homes and assisted living facilities
- Arkansas Department of Human Services Office of Long Term Care were also present

### California (CA)

*California Department of Public Health All Facilities Letters (AFL)*

- Provides resources for skilled nursing facilities (SNFs) on preparing for COVID-19 and a toolkit for management of exposures and recognized cases in SNFs
- The Assessment of California SNFs to Receive Patients with Confirmed COVID-19 provides guidance for SNFs planning to designate a specific wing/unit to care for residents with suspected or confirmed COVID-19

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25-Attachment-05-SNF-Assessment-Checklist.pdf>

### Georgia (GA)

*Sadie G. Mays Health and Rehabilitation Center*

- Instituted a “Buddy System” intervention empowering all levels of staff to monitor and correct

## State Actions for COVID-19 Management and Response

### 10. Personal Protective Equipment (PPE): Actions to Improve Utilization of PPE Continued

for the appropriate use and wear of PPE. This has been well received by staff as a good intervention to assure their residents are receiving the best care

- Instituted the “Shift Champions” intervention to monitor and replenish PPE inventory. The facility is currently COVID-19 and attributes these interventions to that status

#### Hawaii (HI)

##### *University of Hawaii, Hawaii State Rural Health Association*

- Provided a COVID-19 Project ECHO education and training series, with weekly sessions for all long term care and assisted living facilities. The series topics included: donning/doffing personal protective equipment (PPE), repurposing PPE, COVID-19 testing procedures, resident isolation and staff quarantine, and telemedicine in long term care  
<https://geriatrics.jabsom.hawaii.edu/ltss>

#### Indiana (IN)

##### *Indiana State Department of Health (ISDH)*

- On October 19, 2020, ISDH posted updated infection control guidance for long term care requiring usage of N95 masks, single resident gowns, and eye protection (face shield or goggles) when providing direct care to residents who tested positive or under investigation for COVID-19  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20LTC%20SOP%20checklist%2010.19.20.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20LTC%20SOP%20checklist%2010.19.20.pdf)
- To align with updated Centers for Disease Control and Prevention (CDC) guidelines, ISDH is now recommending the use of eye protection as a standard safety measure to protect personnel providing essential direct care within six feet of the resident, especially when doing procedures that lead to sprays and splashes  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20eye%20protection%209.2.20.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20eye%20protection%209.2.20.pdf)
  - New language added July 15, 2020, specifies that protective eyewear (e.g., safety glasses, trauma glasses) with gaps between glasses and the face likely do not protect eyes from all splashes and sprays

#### Iowa (IA)

##### *Meyer Pharmacy*

- Meyer Pharmacy has a respiratory therapist on staff and is performing mask fit training for local nursing home staff  
<https://meyerpharmacy.com/pharmacy/covid-19>

#### Kansas (KS)

##### *Kansas Department of Health and Environment (KDHE)*

- KDHE created an infographic designed to help explain when and what Personal Protective Equipment (PPE) is necessary when interacting with a person who is suspected or confirmed to have COVID-19. These guidelines show the “Preferred PPE” but can be modified based on what PPE is available  
<https://www.coronavirus.kdheks.gov/DocumentCenter/View/1174/PPE-Cheat-Sheet-PDF---10-29-20?bidId=>

##### *LeadingAge Kansas*

- LeadingAge Kansas added a respiratory protection resource page providing guidance on N95 and KN95 utilization including OSHA requirements, fit, testing and decontamination

<https://lks.memberclicks.net/respiratory-protection-need-to-know>

### **Louisiana (LA)**

#### *Heritage Manor South*

- Heritage Manor South has developed a way for staff to engage and motivate staff while promoting the correct usage of Personal Protective Equipment (PPE) and hand hygiene practices. Each day, a random staff member is selected to be the “Lucky Duck.” The Lucky Duck must educate/demonstrate proper PPE and hand hygiene skills to surrounding staff members. If performed correctly, staff are given immediate praise and applause by supervisors and co-workers

#### *Patterson Health Care*

- Patterson Health Care in Patterson, Louisiana utilized a resident to help spread reminders to adopt best practices. Patterson has a nursing home resident who was a radio announcer, and he recorded 2-4 minute messages that were played overhead a few times each day to remind staff to choose best practices, such as how to choose the correct personal protective equipment (PPE), wash their hands, and reminders to remain socially distanced

### **Maine (ME)**

#### *Maine Health Care Association*

- Guidance was created by the Maine Health Care Association on optimizing personal protective equipment (PPE) during a crisis  
<https://www.mehca.org/files/QualityRegs/MHCA-Optimizing-PPE-During-Crisis-Levels.pdf>

### **Maryland (MD)**

#### *University of Maryland Medical System (UMMS)*

- UMMS’ *Conserve PPE!* Video covers personal protective equipment (PPE) conservation, proper ways to re-use specific types of masks, and how to correctly remove PPE  
<https://www.youtube.com/watch?v=I6JqZyu9du4>

### **Michigan (MI)**

#### *University of Michigan*

- Personal cold plasma ‘air curtain’ design for COVID-19 protection moves forward. The next generation of protective masks—under development at the University of Michigan—could harness the power of nonthermal, or cold, plasma into a small headset that both blocks and neutralizes airborne pathogens  
<https://news.umich.edu/personal-cold-plasma-air-curtain-design-for-covid-19-protection-moves-forward>

### **Minnesota (MN)**

#### *Minnesota Department of Health*

- Developed Best Practices for Masks: Considerations for People with Disabilities and Special Health Needs  
<https://www.health.state.mn.us/diseases/coronavirus/guidemasks.pdf>
- The Minnesota Department of Health released COVID-19 Personal Protective Equipment (PPE) grid for Congregate Care Settings  
<https://www.health.state.mn.us/communities/ep/surge/crisis/ppegrid.pdf>



### Missouri (MO)

Missouri University Sinclair School of Nursing – Quality Improvement Program for Missouri (QIPMO)

- The St. Louis Post-Acute Care Long Term Care Roundtable created a visual guide resource for bag mask storage  
<https://nursinghomehelp.org/wp-content/uploads/2020/04/BAG-MASK-STORAGE.pdf>
- QIPMO developed a Personal Protective Equipment (PPE) Protocol that provides guidance for the use of PPE in multiple situations in the nursing facility (i.e., visitors, direct or non-direct staff, active COVID-19 units, laundry, dietary, during testing, etc.)  
<https://nursinghomehelp.org/wp-content/uploads/2020/10/PPE-Protocol-102720.pdf>

### New Jersey (NJ)

Centers for Disease Control and Prevention (CDC)

- Shared resource guide with COVID-19 recommendations, including clarification that cloth face coverings are not considered personal protective equipment (PPE) because their capability to protect health care personnel (HCP) is unknown  
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html>

Sanford Health

- Provided instructions on how to sew a face mask, how to make a no-sew face mask, and how to wear a face mask. Volunteers were asked to sew masks for health care personnel  
<https://news.sanfordhealth.org/coronavirus-disease-2019-covid-19/how-to-make-face-masks>

### New Mexico (NM)

New Mexico Department of Health (NMDOH)

- Updated mask guidance for children and youth which can be relevant for nursing home visitors.  
[https://cv.nmhealth.org/wp-content/uploads/2020/07/Mask-Guidance-for-Children-and-Youth\\_Final1.pdf](https://cv.nmhealth.org/wp-content/uploads/2020/07/Mask-Guidance-for-Children-and-Youth_Final1.pdf)

### North Carolina (NC)

North Carolina Department of Health and Human Services (NCDHHS)

- NCDHHS launched the “Whatever Your Reason” campaign to encourage every North Carolinian to wear a mask in the collective fight against COVID-19. An online resource page was created to amplify this message with links to multi-media content (social media, video PSAs, digital ads, flyers, radio ads) available in English and Spanish  
<https://covid19.ncdhhs.gov/materials-resources/whatever-your-reason>
- NCDHHS partnered with four Latin American sports figures to increase awareness of wearing a mask to slow the spread of COVID-19  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-partners-latin-american-sports-figures-increase-awareness-wearing-mask>

### North Dakota (ND)

Valley Senior Living on Columbia, Grand Forks

- There were not enough supply carts for all rooms in the COVID-19 transfer unit and the monitoring hall. A 3-drawer cart was placed outside of each room near the door. The leadership team and staff developed a process for use. If in use, the drawers face the hallway and supplies are stocked. When not in use, the drawers are turned toward the wall. After each use, the cart is

## State Actions for COVID-19 Management and Response

### 10. Personal Protective Equipment (PPE): Actions to Improve Utilization of PPE Continued

emptied and disinfected prior to turning to face the wall

#### Ohio (OH)

##### Office of the Governor Mike DeWine

- Ohio Governor Mike DeWine and Lt. Governor Jon Husted were appreciative of the U.S. Food and Drug Administration's (FDA's) approval of the Battelle Critical Care Decontamination System (CCDS)<sup>™</sup>, which is being used to perform decontamination of the novel coronavirus (SARS-CoV-2) to address personal protective equipment (PPE) shortage (cleans up to 80,000 units/day) in Columbus, Ohio  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/news-releases-news-you-can-use/Governor-DeWine-Lt-Governor-Husted-Thank-FDA-for-Approval-Use-Battelle-Technology>

##### State Medical Board of Ohio, Centers for Disease Control and Prevention

- Shared information on the process to safely put on (don) and take off (doff) personal protective equipment (PPE) recommended for health care personnel caring for patients with COVID-19  
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/using-ppe.html>

##### Ohio Department of Health, Ohio Department of Developmental Disabilities

- Pre-Surge Planning Toolkit for Providers of Long Term Services and Supports (LTSS): Resource with strategies on assistance with planning for critical shortages of personal protective equipment (PPE)  
<https://dodd.ohio.gov/wps/portal/gov/dodd/providers/all-provider-resources/resource-ltss-pre-surge-planning-toolkit>

#### Oklahoma (OK)

##### Oklahoma State Department of Health (OSDH)

- The OSDH COVID-19 website was created for additional notifications and resources, including information on county task forces to assist nursing homes with testing, delivery, and identification of personal protective equipment (PPE) needs
- OSDH released a Long Term Care Facility Staff Personal Protective Equipment (PPE) Usage Grid to help nursing homes select correct PPE for staff and residents  
[https://coronavirus.health.ok.gov/sites/g/files/gmc786/f/ltc\\_facility\\_staff\\_ppe\\_usage\\_grid.pdf](https://coronavirus.health.ok.gov/sites/g/files/gmc786/f/ltc_facility_staff_ppe_usage_grid.pdf)

#### Texas (TX)

##### Texas Health and Human Services Commission Regulatory Services

- The Texas Health and Human Services Commission Regulatory Services and the Strike Force are trained to teach staff at facilities the “donning and doffing” of personal protective equipment (PPE)
- The Texas Health and Human Services Commission is also offering webinars on best-practices of PPE use in infection control

#### Utah (UT)

##### State of Utah

- Created an official YouTube account, Utah Coronavirus, for COVID-19 response and information. A new set of video resources are available, including the "Protect Yourself" video playlist that includes tips for self-isolation, proper mask wearing, hand hygiene and more  
<https://www.youtube.com/playlist?list=PLa8O8licbk0umwGmBF323D-lv0m2TlBjC>

## **Virginia (VA)**

### *Virginia Department of Health (VDH)*

- The Virginia Department of Health is hosting multiple sessions of an N95 Respiratory Fit Testing Train-the-Trainer Course. The purpose of the course is to ensure that each health district has two individuals qualified to provide respirator fit testing for their district. In addition, the attendee will be able to train others in the proper procedures for fit testing  
[https://www.train.org/virginia/course/1046592/live\\_event](https://www.train.org/virginia/course/1046592/live_event)
- Released 12/21/2020, Virginia Department of Health created a guide, “Considerations for Personal Protective Equipment (PPE) and Cohorting during COVID-19 Response in Long-Term Care”. This guide crosswalks indications for PPE when there is no COVID-19 outbreak and during COVID-19 outbreaks. It also provides guidance for designating hot, warm and cold units during a COVID-19 outbreak  
<https://www.vdh.virginia.gov/content/uploads/sites/182/2020/12/PPE-Chart.pdf>

### *Virginia Health Care Association – Virginia Center for Assisted Living (VHCA-VCAL)*

- The Virginia Department of General Services developed an online listing of emergency vendors offering supplies, inclusive of PPE, and services during the COVID-19 pandemic  
<https://dgs.virginia.gov/procurement/resources/covid-19-emergency-vendor-list>

## **West Virginia (WV)**

### *West Virginia Department of Health and Human Services, Bureau of Public Health*

- COVID-19 website includes homeless service providers and home care resources, such as home care and self-isolation guidance for people with suspected or confirmed COVID-19 and guidance on cleaning when caring for ill person in the home  
<https://dhr.wv.gov/COVID-19/Pages/default.aspx>

## 11. HOUSING AND SHELTERING

### California (CA)

*The County of San Luis Obispo, in partnership with Cal Poly San Luis Obispo, Dignity Health, and Tenet Healthcare*

- Opened its Alternate Care Site located at Cal Poly San Luis Obispo's Recreation Center. This site will help relieve local hospitals and nursing homes by housing patients with needs between home care and hospitalization  
<https://www.emergencyslo.org/en/alternate-care-site.aspx>

### Iowa (IA)

*Iowa Long Term Care Ombudsman*

- Provides individual nursing home support for advocacy of needs at resident level
- Supports residents and families with concerns
- Encourages nursing homes to reach out to the Quality Improvement Organization, the Department of Inspections and Appeals (DIA), and the Iowa Department of Public Health (IDPH) for support
- Website houses multiple resources  
<https://www.iowaaging.gov/educational-resources/covid-19-older-iowans>

### Maryland (MD)

*Chesapeake Regional Information System for our Patients (CRISP) Health Information Exchange Daily Bed Reporting*

- This new daily CRISP bed reporting survey provides key pieces of skilled nursing facility availability information
- The Post-Acute Capacity form has been relocated to the CRISP Unified Landing Page (ULP) at <https://ulp.crisphealth.org>
- If you do not have access to the CRISP Unified Landing Page, please contact the CRISP Customer Care Team and request access to "Post-Acute Capacity." Call 1-877-952-7477 or email [support@crisphealth.org](mailto:support@crisphealth.org)

### Michigan (MI)

*Michigan Office of the Governor Gretchen Whitmer*

- COVID-19 Regional Hubs are dedicated to treating COVID-19-affected individuals from congregate care settings who do not require hospital-level care. The Hubs will be designated by the Michigan Department of Health and Human Services and announced as they are established
- Facilities across the state are being considered for this model based on willingness to serve as a hub facility, capacity to contribute to local need for services, proximity to acute care facilities experiencing high COVID-19-related demand, ability to effectively quarantine COVID-19-affected residents, and performance history of the facility
- COVID-19 Regional Hubs will be required to complete daily enhanced reporting to the department  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98163\\_98173-526911,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98163_98173-526911,00.html)

### Mississippi (MS)

## State Actions for COVID-19 Management and Response

### 11. Housing and Sheltering Continued

#### Mississippi State Department of Health, Mississippi Emergency Management Agency

- The COVID-19 System of Care helps arrange for COVID-19 convalescence for patients being discharged from a hospital before being readmitted to a nursing home
- For more information, contact David Hall, Bureau Chief for the Acute Care Systems – Mississippi State Department of Health at 601-933-2440  
[https://msdh.ms.gov/msdhsite/\\_static/44,22004,397,881.html](https://msdh.ms.gov/msdhsite/_static/44,22004,397,881.html)

#### Nebraska (NE)

##### Department of Health and Human Services (DHHS)

- Temporary housing for health care workers, emergency medical services, and law enforcement personnel is provided to mitigate the potential of COVID-19 exposure to their loved ones when they return home after shifts worked. The goal of this program is to reduce spread and exposure to families of health care workers and first responders while they continue to work their assigned shifts  
<http://dhhs.ne.gov/Pages/Nebraska-Accommodation-Project.aspx>

##### Department of Health and Human Services (DHHS), University of Nebraska, Nebraska National Guard

- Temporary lodging and accommodations are available to Nebraskans exposed to COVID-19 and in need of a quarantine/isolation location outside of their usual residence due to a high risk household member  
<http://dhhs.ne.gov/Pages/Pilot-Program-for-COVID-19-Housing-Accommodation-Expands.aspx>

#### Nevada (NV)

##### Nursing Homes

- Larger, urban nursing homes are creating COVID-19 units at COVID-19-naïve facilities

#### New Jersey (NJ)

##### Housing and Community Development Network of New Jersey

- Received funding from the Federal Emergency Management Agency (FEMA) to house COVID-19-positive individuals and families who required isolation using hotels, motels and dormitories. The five-category criteria includes:
  - Homeless individuals and families who live in congregate shelters who are symptomatic or tested positive for COVID-19
  - Homeless individuals who require quarantine or isolation due to being symptomatic or having a positive test for COVID-19
  - Children and adults living in congregate living settings who have tested positive for COVID-19
  - First responders and health care workers who do not require hospitalization but nevertheless need to avoid direct contact with their families due to exposure to COVID-19
  - Other groups that may need assistance as the state continues to respond to the COVID-19 pandemic, such as COVID-19 positive patients who do not require hospitalization in a traditional setting, but nevertheless require quarantine and isolation outside their residence to prevent the further spread of the virus  
<https://www.hcdnj.org/coronavirusresources#homeless>

#### New Mexico (NM)

## *State Actions for COVID-19 Management and Response*

### *11. Housing and Sheltering Continued*

#### *Nursing Homes*

- Larger nursing home corporations have instituted COVID-19-specific facilities

#### **New York (NY)**

##### *Coalition for the Homeless*

- The Coalition has developed COVID-19 guidance material for shelters. The guidance material, all of which are available for viewing, download, and use, includes:
  - Best practices for shelters
  - Isolation procedures and guidance
  - Face mask guidance
  - Isolation discharge criteria
  - COVID-19 overview and testing form
  - Shelter provider COVID-19 FAQs document  
<https://www.coalitionforthehomeless.org/covid-19>

#### **Pennsylvania (PA)**

##### *Pennsylvania Health Care Association*

- Provided hotel rooms for staff needing distancing  
<https://www.phca.org/covid19>

#### **Texas (TX)**

##### *Texas Department of State Health Services*

- Contracts to staff and outfit alternate care sites are in place throughout the state, as well as to coordinate planning efforts with multiple jurisdictions that may have their own surge capacity plans. For instance, the City of Austin used models from the University of Texas to prepare to set up hospital-level care sites with select buildings  
<https://www.austintexas.gov/news/surge-plan-developed-treat-covid-19-patients-if-hospitals-are-overwhelmed>

#### **West Virginia (WV)**

##### *West Virginia Department of Health and Human Services, Bureau of Public Health*

- COVID-19 website includes homeless service providers and home care resources, such as home care and self-isolation guidance for people with suspected or confirmed COVID-19 and guidance on cleaning when caring for ill person in the home  
<https://dhhr.wv.gov/COVID-19/Pages/default.aspx>

## 12. TRANSPORTATION NEEDS

### California (CA)

#### *The State of California*

- California partnered with United Airlines in April 2020 to provide free, round-trip flights for volunteer medical professionals from across California and the country who join the state's health care workforce

### Georgia (GA)

#### *Georgia Health Care Association (GHCA)*

- Developed a modified infection control transfer form to help members communicate when admitting hospital transfers. This form can be used bi-directionally by hospitals and skilled nursing facilities  
<https://www.ghca.info//Files/Final%20Infection%20Control%20Transfer%20Form%20-%20Fillable.pdf>

### Iowa (IA)

#### *Iowa Long Term Care Ombudsman*

- Provides individual nursing home support for advocacy of needs at resident level
- Supports residents and families with concerns
- Encourages nursing homes to reach out to the Quality Improvement Organization, the Department of Inspections and Appeals (DIA), and the Iowa Department of Public Health (IDPH) for support
- Website houses multiple resources  
<https://www.iowaaging.gov/educational-resources/covid-19-older-iowans>

### New Mexico (NM)

#### *State of New Mexico*

- Developed transportation capacity with state emergency management function to transport individuals requiring medical sheltering and placement at an alternative care site

### New York (NY)

#### *New York State Department of Health*

- Interim Guidance for Cleaning and Disinfection of Public Transportation Settings for COVID-19 resource covers cleaning and disinfection guidelines to prevent the spread of COVID-19 in public transportation, including information on routine cleaning; high risk locations; cleaning and disinfection; and staff guidance (hand hygiene, personal protective equipment, and respiratory hygiene)  
[https://coronavirus.health.ny.gov/system/files/documents/2020/03/cleaning\\_guidance\\_public\\_transportation.pdf](https://coronavirus.health.ny.gov/system/files/documents/2020/03/cleaning_guidance_public_transportation.pdf)  
<https://oklahoma.gov/content/dam/ok/en/health/health2/aem-documents/protective-health/long-term-care-services/covid-19/nursing-home-grids/NH%20Miscellaneous%20Grid%20LA-OK%2020201210.pdf>

*State Actions for COVID-19 Management and Response*

*12. Transportation Needs Continued*

**West Virginia (WV)**

*West Virginia Department of Health and Human Services, Bureau of Public Health*

- COVID-19 website includes information on medical transport guidelines  
<https://dhhr.wv.gov/COVID-19/Pages/default.aspx>



### 13. PATIENT TRANSFER

#### Alabama (AL)

*Alabama Nursing Home Association, Alabama Hospital Association, University of Alabama-Birmingham*

- The Alabama Nursing Home Association (ANHA), Alabama Hospital Association (AlaHA), and the University of Alabama at Birmingham (UAB) joined forces to create a ‘Ticket to Ride’ tool that provides for a consistent and safe discharge to congregate facilities. These stakeholders collaborated for six months with University of Alabama-Birmingham (UAB) Medicine, care transition leaders, geriatricians, and infectious disease experts to develop the tool based on Centers for Disease Control and Prevention (CDC) guidelines that includes information about COVID-19 patient status. Facilities are asked to communicate at the point of transition to the next level of care via a paper document or electronic medical record form that can ‘ride’ with the patient upon transfer. Dr. Rachel Lee, a UAB health care epidemiologist and assistant professor of infectious diseases, and Alison Garretson, UAB assistant vice president for care transitions, led a webinar on Wednesday, January 13, 2021 to discuss the tool’s development <https://attendee.gotowebinar.com/recording/2766881841182345741>

#### Arizona (AZ)

*Arizona Department of Health Services (ADHS)*

- The ADHS SurgeLine was developed to help health facilities transfer patients with presumed or confirmed COVID-19 in an effort to mitigate hospital surges during the pandemic. ADHS has also contracted with skilled nursing facility (SNF) operators to hold open beds to care for patients from acute care while they complete isolation. Once patients have been cleared from COVID-19 isolation, according to ADHS guidelines, they can be transferred to their final placement. This practice has now been expanded to allow SNF-to-SNF transfer of COVID-19 patients requiring isolation. Acute care hospitals will have first access to the daily bed allotment. If these beds are not filled, skilled nursing units can transfer to these locations, as needed <https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-surge-line>
- Newly developed, centralized 24/7 call line facilitates interfacility transfer of patients to and from hospitals and nursing homes. This free service is an algorithm based on protocols created by Arizona transfer centers, ADHS, and chief medical officers. In addition, the state has identified two large alternative sites in the event of large hospital surges. This includes St. Luke’s Medical Center, which recently closed, and a mall department store
- This system will manage throughput and deter bottlenecks in the emergency department (ED) with four key components:
  - Expediting patient transfer to a higher level of care
  - Expediting patient transfer to a lower level of care
  - Providing a safety net for interfacility transport
  - Providing critical care and palliative care consultation
  - 1.877.SURGE.AZ (1.877.787.4329) <https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php - novel-coronavirus-surge-line>
- An algorithm for nursing homes and hospitals on accepting admissions and readmissions from higher acuity facilities clarifies when patients need to be in isolation or quarantine due to COVID-19

## State Actions for COVID-19 Management and Response

### 13. Patient Transfer Continued

<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-diseases-services/coronavirus/guidance-accepting-admissions-readmissions-higher-acuity-facilities.pdf>

- By Executive Order, Arizona nursing homes are required to report daily bed availability and status of COVID-19 patients. To facilitate this, a web-based application, the Post Acute Care Capacity Tracker (PACCT), was developed. Having a centralized reporting mechanism will ensure appropriate level of care and reduce redundant phone calls from various hospitals to nursing homes

<https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-surge-line>

- A statewide centralized call station, Arizona (AZ) Surge Line, was created through the Office of the Governor Doug Ducey to facilitate COVID-19 transfers. To match ongoing patient transfer needs with available Intensive Care Unit (ICU) and post-acute beds, a web-based application was developed to capture data such as centralized bed availability, vents, staffing, personal protective equipment (PPE), etc., from hospitals and nursing homes. This tracker provides data to AZ Surge Line which arranges COVID-19 transfers from hospitals to nursing homes and from remote rural areas, such as the Navajo County which has COVID-19 hot-spots, to ICUs in hospitals

<https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-surge-line>

#### *Arizona Hospital and Healthcare Association*

- The Arizona Palliative Care Telehealth Program offers free, virtual expert care to people suffering from COVID-19-related symptoms and post-acute sequelae of COVID-19 (PASC), also known as “Long COVID-19.” The program offers nursing homes and other providers access to a trained team of doctors, nurses, and specialists to provide support to the resident’s existing healthcare team. The goal is to improve quality of life for residents and their families

<https://palliative.vsee.me>

#### *Innovation Care Partners / HonorHealth*

- Innovation Care Partners (ICP), a clinically integrated care delivery system within the HonorHealth health system, developed an innovative post-acute care collaborative strategy to proactively identify skilled nursing facility COVID-19 outbreaks and mitigate severity
- ICP provides daily, real-time reports that identify potential outbreaks and direct immediate assistance, including assessment of testing, staff protection, personal protective equipment (PPE), and physician communication
- ICP actively surveys partners about PPE which has resulted in the delivery of 1,200 isolation gowns, 18,000 surgical masks, and 1,000 N95 masks
- HonorHealth connects partners through virtual webinars that review national and local data, guidelines, advanced care planning, and PPE
- ICP updates partners via text messages and developed a website that includes a post-acute care COVID-19 toolkit. These strategies help ICP and HonorHealth strengthen partnerships, hear emerging concerns, disseminate timely information, educate post-acute care providers, and improve quality outcomes

#### **California (CA)**

##### *California Department of Public Health*

- The California Department of Public Health (CDPH) issued All Facilities Letter (AFL) 20-87

13. Patient Transfer Continued

"Movement of Patients/Residents in the Healthcare Continuum During Seasonal Surges and the COVID-19 Pandemic" to skilled nursing facilities and general acute care hospitals in California. This AFL provides guidance for admission and readmission of skilled nursing facility residents during seasonal hospital surges and the COVID-19 pandemic. The AFL also provides guidance on working with local public health departments and hospital discharge planners to ensure appropriate placement of residents following hospital discharge. The AFL also clarifies considerations for SARS-CoV-2 testing and quarantine of new skilled nursing facility admissions in the yellow-observation area, management of readmissions, and for limitations on new admissions during an outbreak

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-87.aspx>

**Delaware (DE)**

*Delaware Health Care Facilities Association (DHCFA)*

- A discharge planning task force works with accountable care organizations (ACOs) for each county and eBright Health, the state ACO, and all hospitals. It coordinates transfers from hospital to nursing home or assisted living, or vice versa. This takes a lot of communication and has worked extremely well. They want to keep this in place after the crisis.

<https://www.dhcfa.org>

**District of Columbia (DC)**

*District of Columbia Hospital Association*

- The COVID-19 Patient Transfer Communication Tool for Hospitals and Skilled Nursing Facilities allows sending and receiving facilities to document a patient's medical status related to COVID-19. It is an algorithm which supports assessment of all hospitalized patients for COVID-19 before transfer to a post-acute facility

[https://higherlogicdownload.s3.amazonaws.com/DCHA/751f0cb7-ab59-4ad3-8e48-c9a6ec516cea/UploadedImages/Documents/COVID-19\\_Patient\\_Transfer\\_Questionnaire\\_DCHA\\_DCHCA.pdf](https://higherlogicdownload.s3.amazonaws.com/DCHA/751f0cb7-ab59-4ad3-8e48-c9a6ec516cea/UploadedImages/Documents/COVID-19_Patient_Transfer_Questionnaire_DCHA_DCHCA.pdf)

**Florida (FL)**

*Florida Agency for Health Care Administration*

- Early in the epidemic, worked with Florida Health Care Association and Florida Hospital Association to provide guidance related to transfers between nursing homes and hospitals
- Implemented emergency rule mandating hospital testing prior to discharge to long-term care facility
- Directed nursing homes to transfer residents if the nursing home is unable to appropriately isolate and following Centers for Disease Control and Prevention (CDC) guidance
- Facilitated regional collaboratives of hospitals and nursing homes to provide critical infection control education and support

[http://ahca.myflorida.com/COVID-19\\_Facilities.shtml-facility](http://ahca.myflorida.com/COVID-19_Facilities.shtml-facility)

[http://ahca.myflorida.com/COVID-19\\_Facilities.shtml#facility](http://ahca.myflorida.com/COVID-19_Facilities.shtml#facility)

**Georgia (GA)**

*Georgia Health Care Association (GHCA)*

- Developed a modified infection control transfer form to help members communicate when admitting hospital transfers. This form can be used bi-directionally by hospitals and skilled nursing facilities

13. Patient Transfer Continued

<https://www.ghca.info//Files/Final%20Infection%20Control%20Transfer%20Form%20-%20Fillable.pdf>

**Illinois (IL)**

*Illinois Critical Access Hospital Network (ICAHN)*

- Provides swing beds for COVID-19-positive patients upon discharge from the hospital  
<https://www.c-span.org/video/?471210-3/washington-journal-pat-schou-discusses-rural-health-care-coronavirus-pandemic>

**Indiana (IN)**

*Indiana State Department of Health (ISDH)*

- An ISDH waiver issued guidance for creating COVID-19 long term care facilities:
  - Waiving facility staffing requirements
  - Enhancing reimbursement rates for COVID-19 facilities by 50 percent
  - Providing liability protection
  - Giving data support to help hospitals identify post-acute COVID-19 facilities for transfer
  - Providing infection control teams to train facilities on COVID-19 testing
  - Provisioning all necessary personal protective equipment (PPE) equipment as a “priority” facility, similar to hospitals  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19\\_State\\_Requirements\\_and\\_Guidance\\_for\\_COVID\\_dedicated\\_faciliti....pdf](https://www.coronavirus.in.gov/files/IN_COVID-19_State_Requirements_and_Guidance_for_COVID_dedicated_faciliti....pdf)
- Working with local organizations, ISDH created documents and best-practice sheets to help facilities and hospital to better communicate around facility transfers
  - COVID-19: Hospital Hand-off to Nursing Home  
<https://www.coronavirus.in.gov/files/Hosp%20Hand%20Off%20to%20NH%20Final.pdf>
  - COVID-19 Nursing Home Accepting Transfer from Hospital  
[https://www.coronavirus.in.gov/files/NH\\_accepting\\_transfer\\_from\\_Hosp\\_Final.pdf](https://www.coronavirus.in.gov/files/NH_accepting_transfer_from_Hosp_Final.pdf)

*Indiana Department of Homeland Security*

- Emergency Medical Services, through the Indiana Department of Homeland Security, coordinated with the 911 system and nursing homes to use 911 as the method of communication for a positive COVID-19 resident prior to transfer to the hospital so that emergency medical services (EMS) crews are prepared and 911 dispatch is aware that the unit will be out of service for two hours after transfer to decontaminate

**Iowa (IA)**

*Unity Point Healthcare (UPH) Accountable Care Organization Response*

- Unity Point Healthcare launched an initiative to ensure safe transfers of patients transitioning to a skilled nursing facility (SNF)
- UPH will test any patient for COVID-19 prior to transition to a SNF. UPH is identifying space within each of its hospitals where patients who remain positive for COVID-19 but no longer require acute care can remain until they are safe to transition to a SNF  
<https://www.unitypoint.org/coronavirus.aspx>

**Kentucky (KY)**

*Kentucky Association of Health Care Facilities (KAHCF)*

- KAHCF, in collaboration with long term care administrators, developed guidance on hospital

13. Patient Transfer Continued

transfer from hospitals to long term care facilities

*Kentucky Hospital Association*

- The Kentucky Hospital Association (KHA) developed a COVID-19 toolkit that is available on its website and includes guidance documents on closure and reopening of elective procedures, visitation, health care employee return to work, and discharge of hospital patients to long term care

<https://www.kyha.com/admin-resources>

**Maine (ME)**

*MaineHealth, Northern Light Healthcare*

- Two large health systems collaborated with hospital, nursing home, and home health associations to create a protocol/recommendations for skilled nursing facility (SNF) transfers

<https://files.constantcontact.com/61812921601/bbba135e-b54a-4d96-8385-d3218b31397f.pdf>

**Michigan (MI)**

*University of Michigan*

- Increasingly, many individuals transition from hospitals to nursing homes to complete their recovery from serious health events as post-acute care patients. The Preventing Resistance and Infection by Integrating Systems in Michigan (MI PRIISM) project aims to develop a robust, integrated infection prevention program leveraging the increasingly close relationship between hospitals and their preferred referral nursing homes

<https://priism.med.umich.edu/home>

**Nebraska (NE)**

*Nebraska Health Care Foundation, Nebraska Medical Center Partners in Preparedness Mentor Project*

- Awarded grant to foster mentorship with hospitals and nursing homes to enhance navigation through rapidly changing recommendations, connection with resources, provision of best practices, and encouragement

<http://www.providermagazine.com/news/Pages/2020/JUNE%202020/New-Partnership-Helps-Nebraska-Pandemic-Response.aspx>

*New Jersey Long Term Care Ombudsman (LTCO)*

- Centers for Medicare & Medicaid Services (CMS) drafted a memorandum to State Survey Agency Directors. The CMS memorandum directed notification requirements for facilities when transferring residents to an acute care facility on an emergent basis. The resource speaks to the LTCO responding to requests for clarification about what information facilities should send to LTCO when a resident is subject to a transfer to an acute care facility on an emergency basis, the background of this issue, and direction on what information the LTCO will accept

<https://ichoosehome.nj.gov/ooie/emergency.shtml>

**New Mexico (NM)**

*New Mexico Department of Health*

- On January 20, 2021, the New Mexico Department of Health has updated its Long-Term Care Letter of Direction, which includes guidance on quarantine for those who return to a facility after medical appointments or are newly admitted and have recovered from COVID-19 within the last 90 days, and requirements for staff changes of clothing

13. Patient Transfer Continued

<https://growthzonesitesprod.azureedge.net/wp-content/uploads/sites/799/2021/01/LTC-Directives-1.20-Update-PDF.pdf>

*New Mexico Department of Health, Home Care Association and Medical Advisory Team*

- Collaborated with New Mexico Home Care Association and Medical Advisory Team on the development of transfer guidance from hospital settings to skilled and intermediate long-term care settings

**New York (NY)**

*New York State Department of Health (NYSDOH)*

- Created an Advisory: Hospital Discharges and Admissions to Nursing Homes/ Expedited Receipt of Residents Returning from Hospitals to Nursing Homes
- Residents are deemed appropriate for return to a nursing home upon a determination by the hospital physician or designee that the resident is medically stable for return
- Hospital discharge planners must confirm to the nursing home, by telephone, that the resident is medically stable for discharge. Comprehensive discharge instructions must be provided by the hospital prior to the transport of a resident to the nursing home.
- No resident shall be denied re-admission or admission to the nursing home solely based on a confirmed or suspected diagnosis of COVID-19. Nursing homes are prohibited from requiring a hospitalized resident who is determined medically stable to be tested for COVID-19 prior to admission or readmission

<https://www1.nyc.gov/assets/doh/downloads/pdf/imm/contingency-surge-methods-alternate-care-sites.pdf>

**Nevada (NV)**

*Nevada Health Care Association, Hospital Association, and Rural Hospital Partners*

- A COVID-19-specific transfer form has been developed and is being implemented across these memberships, representing a very large portion of the Nevada health care community

**Ohio (OH)**

*End-Stage Renal Disease (ESRD) Network*

- To ensure care quality and patient safety, the ESRD Network established education to assist in care transitions

*LeadingAge Ohio*

- This resource includes Q&A discussion and guidance to health care providers related to protocols in place for patients returning from hospitalization; screening new admissions; and accommodating individuals and families requesting a tour of the facility in anticipation of admission

[https://www.leadingageohio.org/aws/LAO/asset\\_manager/get\\_file/434627?ver=49](https://www.leadingageohio.org/aws/LAO/asset_manager/get_file/434627?ver=49)

*Ohio Department of Health*

- The Health Department created a checklist that can be used by shelters and congregate sites to minimize exposure to COVID-19. Shelters and other congregate housing sites can use this checklist to ensure they are following COVID-19 precautions. The directions are clear and succinct

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/checklists/english-checklists/special->

13. Patient Transfer Continued

[populations-shared-living-facilities-covid-19-checklist](#)

- Released a resource that speaks to emergency preparedness in long term care facilities and the resident transport component of the preparedness plan as it links to infectious disease (transfer agreements and outside sources of transportation)  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/healthcare-providers-and-local-health-districts/for-healthcare-providers/Emergency-Preparedness-in-Long-Term-Care-Facilities>
- Created a resource that discusses Ohio workplaces COVID-19 requirements for cloth masks or face coverings and addresses FAQs pertaining to the topic (i.e., proper way to wear, available face coverings, why to wear face coverings, and types of face coverings)  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/general-resources/cloth-masks-or-face-coverings-in-the-workplace>

*Ohio Department of Medicaid (ODM)*

- An ODM directive requires all Medicaid Managed Care Organizations (MCOs) and MyCare Ohio plans (MCOPs) to lift all prior authorizations and/or pre-certifications for all long term acute care facility (hospital), skilled nursing facility (SNF), and inpatient rehabilitation facility (IRF-hospital) admissions for services where Medicaid is the primary payer. This is to remove barriers to care and to reduce administrative burden on hospitals, SNFs, and IRFs. MCOs and MCOPs are to assist providers with discharge planning activities, including:
  - Ensuring that members are transferred to the appropriate facility and level of care
  - Adding services for members' home care needs
  - Expediting referrals to participating providers
  - Implementing discharge plans for members<http://38.111.163.21/webdata/Coronavirus/Ohio%20Managed%20Medicaid%20Waiver%20Effective%20Immediately%20-%2008.27.2021.pdf>

*Ohio Funeral Directors Association*

- The Ohio Funeral Directors Association prepared recommendations to facilitate the transfer of deceased patients from nursing homes, long term care, and hospitals into the care of the funeral director  
[https://www.ema.ohio.gov/Documents/covid19/Hospice\\_Guidance.pdf](https://www.ema.ohio.gov/Documents/covid19/Hospice_Guidance.pdf)

*OMDA - The Ohio Society for Post-Acute and Long-Term Care Medicine*

- The Skilled Nursing Facility to Hospital and Hospital to Skilled Nursing Facility COVID- 19 Transfer Communication Tool documents an individual's medical status related to COVID-2019 to help facilitate communication between skilled nursing facilities and hospitals during patient transfers and admissions  
<http://ohioamda.org/aws/OMDA/pt/sp/resources>

**Pennsylvania (PA)**

*Pennsylvania Health Care Association (PHCA)*

- Nursing home association representing most nursing homes in Pennsylvania allows nursing homes to transfer residents if unable to care for them  
<https://www.phca.org/covid19>

**Texas (TX)**

*Texas Health and Human Services Commission Regulatory Services*

## *State Actions for COVID-19 Management and Response*

### *13. Patient Transfer Continued*

- A patient/resident transfer assessment guidance and process flow assists with transfers of patients from hospitals to long term care facilities

#### **Virginia (VA)**

##### *Virginia Department of Health (VDH)*

- Updated January 19, 2021, VDH developed Closing a Healthcare Facility to New Admissions or Readmissions during the COVID-19 Pandemic: Interim Guidance for Local Health Departments and Long-Term Care Facilities. Facilities are to use this guide to assess admission or readmission status based on criteria related to the number of current COVID-19 cases, compliance with infection prevention and control practices, cohorting capabilities, staffing and personal protective equipment (PPE) supply levels  
<https://www.vdh.virginia.gov/content/uploads/sites/182/2021/01/LTC-Guidance-Closing-to-New-Admissions-Jan2021.pdf>

#### **Washington (WA)**

##### *State of Washington*

- The state of Washington has responded well to the pandemic, with many organizations working to support the implementation and spread of nursing home- related state action
- Larger facilities and corporations are establishing COVID-19-specific facilities to receive discharges from hospitals, with increased hazard pay for employees and dedicated resources
- The state of Washington, with support of the hospital and nursing home associations, developed a standardized statewide process for coordinating discharges from hospitals to nursing homes so as not to overwhelm any one facility

#### **West Virginia (WV)**

##### *West Virginia Health Care Association and West Virginia Department of Health and Human Services (WVDHHS)*

- In conjunction with WVDHHS Bureau for Public Health Division of Infectious Disease Epidemiology, developed guidelines for COVID-19 outbreaks in long term care facilities, which covers management of residents returning from hospitalization or new admissions; criteria to remove residents from isolation; and nursing facility transfers  
<https://dhr.wv.gov/COVID-19/Pages/default.aspx>



## 14. RESOURCES

### Alabama (AL)

#### *Alabama Nursing Home Association (ANHA)*

- Released the ANHA Disaster Preparedness Toolkit  
<https://anha.org/anha-launches-new-disaster-preparedness-toolkit>

#### *Office of the Governor Kay Ivey*

- An Alabama state based COVID-19 taskforce is maintaining a website which provides a wide variety of helpful COVID-19 information, including testing sites, news, and resources. The website is intended to also connect businesses, nonprofits, and people that need help with the right program partners and to connect program partners with people and resources to help those most in need  
<https://covid19.alabama.gov>

### Alaska (AK)

#### *Alzheimer's Resource of Alaska*

- This organization provides care coordination services and education and connects residents to meaningful activities and community  
<https://www.alzalaska.org/programs-services>

#### *Alaska State Hospital and Nursing Home Association*

- In an effort to coordinate and disseminate the ever-changing data, guidance and best practices with Alaska Health Care Providers they have established a standing weekly call for their membership. ASHNHA member COVID-19 briefing calls – Every Friday 12 noon – 1 pm. Contact [info@ashnha.com](mailto:info@ashnha.com) if you would like more information or click on the following link:  
<https://www.ashnha.com/covid-members>

### Arizona (AZ)

#### *Arizona Department of Health Services*

- The Arizona Department of Health Services provides regular, statewide COVID-19 vaccination data updates. These data are organized by county and provide the following information: vaccination phase, total vaccines administered, vaccination rate (per 100,000), number of vaccines ordered, partial vaccine series administered, and complete vaccine series administered. Nursing homes, in particular, can use this report to understand county-level vaccine uptake  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/vaccine-phases.pdf>

#### *Arizona Department of Human Services (ADHS)*

- ADHS developed guidance to help skilled nursing facilities identify plans and resources; assess cleaning and access to hand hygiene; implement visitor restrictions; screen health care providers and residents; provide health care provider and resident education; coordinate testing; report positive cases to local public health agencies; optimize personal protective equipment (PPE) supply; arrange release from isolation and quarantine; accept patients/residents from higher acuity facilities; and contact local public health agencies about staff concerns  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/healthcare-providers/long-term-care-facility-covid-19->

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

[guidance.pdf](#)

- ADHS developed the Arizona Surge Line (ASL) to serve as a statewide call center and one stop resource and coordination center for COVID-19 patient transfers for all facilities. The ASL will expedite the transfer of patients with presumed or confirmed COVID-19 to a higher level of care; expedite transfer of patients with presumed or confirmed COVID-19 to a lower level of care, including skilled nursing facilities; equalize and optimize patient numbers across hospital facilities; optimize clinician time spent doing patient care; coordinate air and ground transportation, and support clinicians managing COVID-19 and end of life care  
<https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-surge-line>
- The Arizona Department of Health Services (ADHS) created a "Pandemic Vaccine Provider Onboarding Tool," which allows skilled nursing facilities (SNFs) and other healthcare providers to submit applications to administer the COVID-19 vaccine. The system allows ADHS to collect the required data, including provider information, facility type, facility target populations, facility capacity, cold storage capacity, and training completed versus needed  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/vaccine/covid19-pandemic-vaccine-provider-onboarding-tool.pdf>

#### Arizona Health Care Association (AHCA)

- Held a free, statewide webinar covering COVID-19 and seasonal influenza. Topics covered by the state's epidemiologist included similarities and differences between flu and COVID-19, the importance of vaccinations for staff and residents, ways nursing homes can decrease health care system burden, and vaccine misconceptions  
[https://zoom.us/rec/play/MkPK1fooLTW2oGvYYQSiZt2r-w8sCGduBF9BWHslkmgj076rAn\\_XmGoMhZbk2Z3OJ\\_erLJmSVkriCt3x.SM9AhNmeki0JzYe9?startTime=1600885828000&x\\_zm\\_rtaid=9ezLG-kPSkK5GWQyBdqz1A.1601992831580.d853d2aca04002d39fdcf0e6a6375fb&x\\_zm\\_rhtaid=890](https://zoom.us/rec/play/MkPK1fooLTW2oGvYYQSiZt2r-w8sCGduBF9BWHslkmgj076rAn_XmGoMhZbk2Z3OJ_erLJmSVkriCt3x.SM9AhNmeki0JzYe9?startTime=1600885828000&x_zm_rtaid=9ezLG-kPSkK5GWQyBdqz1A.1601992831580.d853d2aca04002d39fdcf0e6a6375fb&x_zm_rhtaid=890)
- AHCA has expanded infection control support across Arizona through a new program called Disaster Ready (DR) EPIC (Emergency Preparedness Infection Control). The program is funded by a grant through the Arizona Department of Health Services (ADHS) Hospital Preparedness Program. DR EPIC is an extension of the AHCA's ongoing Disaster Ready program, which has been in place since 2012. The program team includes expertise in nursing, infection prevention, and industrial hygiene. All Arizona skilled nursing facilities (SNFs) are eligible for technical assistance. SNFs with questions can email the DR EPIC Online Help Center at [EPIC@azhca.org](mailto:EPIC@azhca.org). They can also call the Helpline at 602-241-4644  
<https://vimeo.com/448284857/1194ddb244>
- AHCA developed a program to implement emergency preparedness and incident command training for nursing homes, funded by a grant from the Arizona Department of Health Services
- AHCA created a COVID-19 web page with information relevant to nursing homes, which includes information on national, state, and local guidelines
- The AHCA website provides a COVID-19 webpage that contains a compendium of COVID-19 relevant links and resources.  
<https://www.disasterreadyaz.org/prepare/covid-19-information>

#### California (CA)

California Department of Public Health

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- The California Department of Public Health's Center for Health Care Quality (CHCQ) is taking a proactive approach to maintain access to quality care and to minimize infection and death rates in skilled nursing facilities (SNFs), among both residents and health care workers. CHCQ surveyors have increased frequency of onsite visits at SNFs during the COVID-19 pandemic to support SNFs on their infection control plans. Additional ways that CHCQ is working with SNFs include:
  - Activating the Medical Health Coordination Center with staff available seven days a week to answer questions from SNFs and respond to resource requests
  - Issuing more than 60 COVID-19-specific policy guidance documents and All Facility Letters
  - Hosting three weekly All Facility Calls to answer questions and provide up to date information for testing, labs, infection control, and policies
  - Retraining and redirecting 600 CHCQ health facility evaluator nurses to provide infection control education to SNFs during onsite visits
  - Deploying strike teams to SNFs to assist in containing and mitigating outbreaks, conduct contact tracing risk exposure assessments, and coordinate testing with local health departments

[https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/SNFsCOVID\\_19.aspx](https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/SNFsCOVID_19.aspx)  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/LNCAFL20.aspx>  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-78.aspx>
- In March 2021, the California Department of Public Health released updated risk assessment and quarantine guidance for health care personnel and residents exposed to COVID-19 in All Facilities Letter (AFL) 21-08.1. The AFL was updated to align with CDC guidance indicating that fully vaccinated health care personnel who have a high-risk exposure no longer need to quarantine or be restricted from work for 14 days. The AFL also provides updates on quarantine guidance for fully vaccinated residents with no known exposures, including that new admissions and residents who leave for nonessential purposes no longer need to quarantine  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-08.aspx>

#### *California Health Care Foundation*

- Provides COVID-19 resources to support nursing home providers, patients, and families to have conversations about serious illness and end of life care
- Online resources cover topics such as support for health care providers, patients, and families; the importance of advance care planning and palliative care in the context of COVID-19; and support for health systems regarding critical care resources  
<https://www.chcf.org/publication/covid-19-resources-serious-illness-end-of-life-care>

#### *California Partnership to Improve Dementia Care*

- Produced six COVID-19 recorded webinars, including:
  - Optimizing Dementia Care in the Era of COVID-19
  - Activities for Persons with Dementia During COVID-19
  - Tips for Reducing Wandering During COVID-19
  - Reducing Emotional Distress in Patients with Dementia During COVID-19
  - Supporting Family Members of Residents in Long Term Care
  - Coping During a Pandemic: Support for Long Term Care Staff

[https://www.caltcm.org/index.php?option=com\\_content&view=article&id=577:covid-19-training-video-series--brought-to-you-by-the-california-partnership-to-improve-dementia-care&catid=22:news&Itemid=111](https://www.caltcm.org/index.php?option=com_content&view=article&id=577:covid-19-training-video-series--brought-to-you-by-the-california-partnership-to-improve-dementia-care&catid=22:news&Itemid=111)

14. Resources Continued

*Coalition for Compassionate Care of California*

- Offers a COVID-10 Conversations Toolbox for patients, families, and providers in nursing homes as they navigate end of life decision-making during these challenging times
- The toolbox includes decision aids, COVID-19-specific scripts, conversation tips, and other tools to help facilitate conversations about care  
<https://coalitionccc.org/covid-conversations-toolbox>

*County of Los Angeles*

- In April 2021, Los Angeles County announced \$15 million in state funding that would be granted to local partners to vaccinate residents in communities most highly impacted by COVID-19. These partners include home health care agencies, independent pharmacies, mobile vaccinators, and community health providers, etc. These entities support local vaccination efforts that can impact residents who return home after a short nursing home stay, homebound seniors, and family members of nursing home residents  
[https://hildalsolis.org/los-angeles-county-governor-newsom-blue-shield-of-california-come-together-secure-15-million-expand-vaccine-infrastructure-communities-disproportionately-impacted-covid-19/?utm\\_content=&utm\\_medium=email&utm\\_name=&utm\\_source=govdelivery&utm\\_term=](https://hildalsolis.org/los-angeles-county-governor-newsom-blue-shield-of-california-come-together-secure-15-million-expand-vaccine-infrastructure-communities-disproportionately-impacted-covid-19/?utm_content=&utm_medium=email&utm_name=&utm_source=govdelivery&utm_term=)

*County of Santa Clara Emergency Operations Center*

- Organized local resources to meet projected needs for skilled nursing facilities
- Distributed a survey for residents to document skills and matched them with specific nursing home needs, such as janitorial services and social work  
<https://www.sccgov.org/sites/covid19/Pages/i-can-help.aspx>

*YMCA of Orange County*

- Twenty-eight YMCAs in Orange County are offering childcare services from 6:45 AM to 6:00 PM so that nurses can go to work. A staff member is dedicated at each site to sterilize and disinfect everything that the children and staff come in contact with. Children are screened for symptoms each day and stay in the same group of 10 throughout the day  
<https://abc7.com/ymca-free-childcare-oc-covid-coronavirus/6056867>

**Colorado (CO)**

*Colorado Department of Public Health and Environment (CDPHE)*

- CDPHE recently launched a newly designed data visualization for COVID-19, featuring interactive tools for customizing views. Outbreak data can now be viewed by county. Hospital charts now include data by age, sex, race and ethnicity, and post-hospital outcomes  
<https://covid19.colorado.gov/data>
- Add your phone to the COVID-19 fight. Exposure notifications can quickly notify you if you have likely been exposed, allowing you to reduce risk for your loved ones, seek timely medical attention, and stay home  
<https://www.addyourphone.com>
- The Residential Care Strike Team is committed to helping residential care facilities provide safe care in the least restrictive way possible and recognizes that the mental health of residents is equally as important as their physical health  
<https://cdphe.colorado.gov/health-facility-covid-19-response/residential-care-strike-team>

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- Colorado Department of Public Health and Environment's Residential Care Facility Mitigation Guidance document has been restored and is now available on the Long-term and Residential Care Facilities webpage. The document provides guidance to residential care facilities responding to cases of COVID-19 (staff or residents) and the recommendations to prevent transmission within the facility. This document is not intended to replace existing guidance but serves as a single document to assist Residential Care Facilities in mitigation, incorporating all existing guidance in one place.  
<https://covid19.colorado.gov/lcfc>

#### **Connecticut (CT)**

##### *Connecticut Department of Public Health*

- The department created a summary document of critical COVID-19 pandemic response information for long term care facilities, providing guidance and direct links to regulations on testing, infection control, personal protective equipment (PPE), and temporary staffing resources. This guidance document also includes a summary of targeted response efforts for facilities experiencing an outbreak of COVID-19, to include ongoing case monitoring standards, participation in Outbreak Response Meetings and onsite assessment standards and testing guidance  
<http://mutualaidplan.org/Common/Document.aspx?DDID=17543&klv=1&key=ebVxR4rwR0QPwD5MwJc20DD2xUw%3d>

#### **Delaware (DE)**

##### *Delaware Health Care Facilities Association (DHCFA)*

- Arranged a dance party for staff
- There was a DJ set up outside of the facility and staff came out to dance while residents watched from the windows  
<https://www.dhcfa.org>

#### **District of Columbia (DC)**

##### *District of Columbia Hospital Association*

- Journey Live gives you guided meditation to help reduce your stress and anxiety, increase focus and productivity and find balance. Access to the App is free for the remainder of the year  
[https://mcusercontent.com/67e7a773996f97d87b3be7633/files/86437965-69b3-4452-9f16-47cae08871a6/DCHA\\_Journey\\_Meditation.pdf](https://mcusercontent.com/67e7a773996f97d87b3be7633/files/86437965-69b3-4452-9f16-47cae08871a6/DCHA_Journey_Meditation.pdf)

#### **Florida (FL)**

##### *Florida Health Care Association*

- Shares COVID-19 information on its website  
<https://www.fhca.org>

##### *Florida Health Care Coalitions*

- Offers dedicated page on website for COVID-19 information, including information about symptoms, handwashing, social distancing, and Q&As  
<https://floridahealthcovid19.gov>

##### *Florida Hospital Association*

- Shares COVID-19 information on its website

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

<http://www.fha.org>

#### *Florida Society for Post-Acute and Long-Term Care Medicine (FMDA)*

- Provides COVID-19 library of related resources on web page  
<https://www.fmda.org/covid-19.php>

#### **Georgia (GA)**

##### *Department of Behavioral Health and Developmental Disabilities, Georgia Department of Public Health*

- The Department of Behavioral Health and Developmental Disabilities and the Georgia Department of Public Health are offering webinars on self care tips and support for emotional wellbeing during the pandemic  
<https://dbhdd.georgia.gov/bh-prevention/2x2-series>

##### *Georgia Department of Public Health (GA DPH)*

- Georgia DPH has been a supportive agency for all facets of health care during this pandemic
- Its ability to provide on-site support and develop a process for video audits has been invaluable to those that are in “hot spots” of COVID-19 activity
- Collects data from health care facilities on the State Electronic Notifiable Disease Surveillance System (SENDSS) network
- Supports health care facilities with virtual and on-site visits
- Tests for COVID-19 samples at the GA DPH laboratory  
<https://dph.georgia.gov>

#### **Guam (GU)**

##### *Department of Public Health and Social Services*

- Download the Department of Public Health and Social Services GUAM COVID ALERT app to help protect your community while protecting your privacy. After you download the Alert on your iPhone or Android, follow the app instructions to turn on your Exposure Notifications. This allows you to be notified if you’ve likely been exposed  
<https://guamcovidalert.guam.gov>

#### **Hawaii (HI)**

##### *Center to Advance Palliative Care*

- Created COVID-19 toolkit to assist with palliative care, hospice, and end of life decisions  
<https://www.capc.org/toolkits/covid-19-response-resources>

##### *Hawaii Long Term Care (LTC) Workgroup, Hawaii Department of Health*

- The following resources from the Hawaii LTC Workgroup, which are accessible through the Mountain-Pacific Quality Health website, offer education and awareness around providing care during the COVID-19 outbreak, in accordance with the Hawaii Department of Health (DOH) and Centers for Disease Control and Prevention (CDC) guidelines:
  - 5 Steps to Prepare You for Caring for a Person in a Foster or Care Home – PDF
  - 5 Steps When Caring for a Person with COVID-19 in the Home – PDF
  - 5 Steps to Practice Prevention of COVID-19 Every Day – PDF
  - Guidance for Other Care Givers and Case Managers – PDF
  - Guidance on What to Do if You Are A Caregiver Diagnosed with COVID-19 – PDF  
<https://www.mpqhf.org/QIO/quality-improvement-tools-resources/nursing-home->

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

#### [quality-improvement-tools-resources](#)

##### *Kokua Mau Continuous Care*

- Deployed a COVID-19-specific resource page  
<https://kokuamau.org/covid-19-resources>

##### *Panhandle Health District*

- The Panhandle Health District has created an online dashboard for counties in the Idaho panhandle that provides localized COVID-19 information guidance for businesses and health care professionals  
<https://panhandlehealthdistrict.org/covid-19>

## **Idaho (ID)**

##### *State of Idaho*

- The official Idaho government website features several COVID-related resources for long term care facilities. The page is updated often and includes current tallies of facility case numbers and deaths, vaccine information for staff members, guidance on visitors and safety protocol, and information on pharmacy partnerships and medical supply vendors  
<https://coronavirus.idaho.gov/ltc>

##### *Idaho Department of Health & Welfare*

- Dated May 5, 2021, the Idaho Department of Health & Welfare has released a checklist to guide assisted living facility COVID-19 preparation and response. The checklist can be utilized in conjunction with the Idaho Assisted Living Q&A. If you have questions related to your infection prevention program, please contact the state healthcare associated infection program at [HAi@dhw.idaho.gov](mailto:HAi@dhw.idaho.gov) for consultation  
[https://coronavirus.idaho.gov/wp-content/uploads/2020/03/12\\_16\\_ALF\\_checklist\\_final.pdf](https://coronavirus.idaho.gov/wp-content/uploads/2020/03/12_16_ALF_checklist_final.pdf)
- The state of Idaho is offering 24/7 telephone counseling assistance to frontline workers. Other offerings include assistance with benefits navigation and a five-session professional assistance program. Frontline staff may call 866-536-0239 for more information  
<https://healthandwelfare.idaho.gov/frontlineworkers>

## **Illinois (IL)**

##### *Chicago Department of Public Health*

- Created a web page of resources to provide guidance for the prevention and control of COVID-19 in long term care facilities (LTCFs)  
<https://www.chicagohan.org/covid-19/LTCF>

##### *Consumer Voice*

- Consumer Voice posted a fact sheet that summarizes the key points of Centers for Disease Control and Prevention (CDC) recommendations for holiday visits in nursing homes  
[https://theconsumervoicework.org/uploads/files/issues/Holiday\\_Visits\\_and\\_COVID-19\\_Fact\\_Sheet\\_final.pdf](https://theconsumervoicework.org/uploads/files/issues/Holiday_Visits_and_COVID-19_Fact_Sheet_final.pdf)

##### *Health Care Council of Illinois (HCCI)*

- Developed COVID-19 Resource page, updated daily with information regarding state and federal

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

regulations, infection control, personal protective equipment (PPE), and Centers for Disease Control and Prevention (CDC) information

- Prepares weekly member newsletters and email blasts on COVID-19 related resources and events throughout the state  
<http://www.hccil.org/covid-19>

#### *Illinois Department of Public Health (IDPH)*

- IDPH monitors several indicators that measure the health burden of COVID-19 in each Illinois county and capture a county's ability to respond. These metrics are intended to be used for local-level awareness of each county's progress during Phase 4 and will help local leaders, businesses, local health departments, and the public make informed decisions and promote healthy behaviors  
<https://dph.illinois.gov/countymetrics?county=Adams>
- IDPH had long term care facilities complete a COVID-19 infection control assessment
- The IDPH COVID-19 website includes long term care guidance, information on facility outbreaks, and links to the governor's daily briefings, as well as key indicators to identify early but significant increases of COVID-19 transmission, which can signify a resurgence for 11 newly described regions  
<https://www.dph.illinois.gov/covid19>  
<https://dph.illinois.gov/regionmetrics?regionID=1>
- The COVID-19 media and publications page posted: COVID-19 Monoclonal Antibodies Treatment Flyers in English and Spanish  
<https://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus/media-publications>

#### *Illinois Health Care Association (IHCA)*

- Offers resource on steps to prevent COVID-19 from entering facility  
[https://www.ihca.com/Files/Comm\\_Article\\_Info&Updates/Preventing\\_COVID-19\\_From\\_Entering\\_Facilities.pdf](https://www.ihca.com/Files/Comm_Article_Info&Updates/Preventing_COVID-19_From_Entering_Facilities.pdf)

#### *LeadingAge Illinois*

- LeadingAge Illinois posted "Isolation and Precautions Quick Sheet," a resource with updated guidance from the CDC on the following:
  - Duration of isolation and precautions for adults with COVID-19
  - Discontinuation of transmission-based precautions and disposition of COVID-19 patients in health care settings
  - Return-to-work criteria for health care personnel with SARS-CoV-2 infection  
[https://leadingageil.org/resources/2020/coronavirus/assets/Isolation\\_and\\_Precaution\\_Quick\\_Sheet.pdf](https://leadingageil.org/resources/2020/coronavirus/assets/Isolation_and_Precaution_Quick_Sheet.pdf)

#### *Office of the Governor J.B. Pritzker*

- Illinois Governor J.B. Pritzker issued a Gubernatorial Disaster Proclamation in response to the ongoing COVID-19 situation to assist Illinois agencies in coordinating state and federal resources, including the Strategic National Stockpile of medicines and protective equipment, to support local governments in preparation for any action that may be necessary related to the potential impact of COVID-19 in the state of Illinois  
<https://www2.illinois.gov/sites/gov/Documents/APPROVED%20-%20Coronavirus%20Disaster%20Proc%20WORD.pdf>



## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- The Governor provides a coronavirus update briefing daily
- Drive through testing sites are available throughout the state; all health care workers and residents with symptoms are eligible for testing  
<https://dph.illinois.gov/covid19/covid-19-testing-sites>
- The State of Illinois updated their COVID-19 plan and website. The Restore Illinois Plan now has been divided up into 11 regions (there were four previously). This will provide a more focused approach to each area's COVID-19 response as the pandemic continues  
<https://coronavirus.illinois.gov/s/news>

#### *Rush University Geriatric Workforce Enhancement Program (GWEP)*

- Collaborating and supporting other Rush facilities and Illinois trade associations by providing free COVID-19 and infection prevention-related learning collaboratives and learning sessions to all provider types  
<http://catch-on.org>

### **Indiana (IN)**

#### *Indiana Health Care Association*

- The Emotional PPE Project offers free mental health resources to healthcare workers  
[https://emotionalppe.org/?cm\\_ven=ExactTarget&cm\\_cat=COVID-19+Update+%23177&cm\\_pla=All+Subscribers&cm\\_ite=Emotional+PPE+Project.&cm\\_lm=lbrown@ihca.org&cm\\_ainfo=&&&&](https://emotionalppe.org/?cm_ven=ExactTarget&cm_cat=COVID-19+Update+%23177&cm_pla=All+Subscribers&cm_ite=Emotional+PPE+Project.&cm_lm=lbrown@ihca.org&cm_ainfo=&&&&)
- Updated February 8, 2021 – COVID-19 Monoclonal Antibody Access and Infusion. Information on accessing resources for monoclonal antibody therapy  
<https://www.ihca.org/resource/covid-19-monoclonal-antibody-access-and-infusion/>

#### *Indiana State Department of Health (ISDH)*

- On December 20, 2020, ISDH released a process for facilities and physicians interested in administering monoclonal antibody treatment for COVID-19. ISDH will coordinate with interested facilities and Amerisource Bergen for registration and distribution  
<https://www.ihca.org/resource/ltc-administered-monoclonal-antibody-treatment>
- ISDH created a position to oversee the state's COVID-19 long term care response. This position worked between both ISDH, which provides the regulatory oversight of the facilities, and the Family and Social Services Administration (FSSA) Medicaid Agency and Division of Aging, which oversees the payment and care responses
- ISDH developed a COVID-19 toolkit for long term care facility staff with Respiratory Surveillance Line List and Respiratory Surveillance Outbreak Summary. The toolkit is a comprehensive list of resources and guidance for long term care facilities  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20IP%20Toolkit%20ISDH\\_7.9.2020.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20IP%20Toolkit%20ISDH_7.9.2020.pdf)
- ISDH created dedicated area on its page for all long term care guidance  
<https://www.coronavirus.in.gov/2399.htm>
- ISDH reports weekly aggregate long term care data on its web page dashboard  
<https://www.coronavirus.in.gov/2393.htm>
- See the March 2021 updates to the ISDH COVID-19 Toolkit for Visitor and Employee Screening in long term care facilities  
<https://www.coronavirus.in.gov/files/Visitor%20Screening%20form%20for%20COVID-19%20%203.12.21.pdf>  
<https://www.coronavirus.in.gov/files/Employee%20Screening%20for%20Fit%20for%20Duty%20>

14. Resources Continued

[form%203.12.21.pdf](#)

**Iowa (IA)**

*Iowa Department of Inspections and Appeals (IDIA)*

- IDIA fields individual nursing home questions specific to survey or regulation, created a website FAQ document for support on common questions, and provides 1135 waiver guidance. During surveys, the Department encourages nursing homes to reach out to the Quality Improvement Organization (QIO) or Iowa Department of Public Health (IDPH) for support  
<https://dia.iowa.gov/about/novel-coronavirus-covid-19>
- Resources are provided and posted for nursing homes to access the most current updates or locate assistance according to their needs  
<https://dia.iowa.gov/about/novel-coronavirus-covid-19>

*Iowa Department of Public Health (IDPH)*

- The IDPH health care associated infections (HAI) team hosts monthly office hours for long term care facilities. The office hours provide an open forum where attendees can ask questions regarding infection prevention and control. Relevant and updated information regarding guidelines and practices is provided  
<https://www.leadingageiowa.org/assets/Announcement%20Flyer%208.20.2021.pdf>
- IDPH website houses multiple resources for COVID-19 guidance and long term care recorded webinars
- IDPH conducts support webinars with ample Q&A time
- IDPH manages hotline and individual nursing home assistance via email
- IDPH provides support through emergency response team available (for example, personal protective equipment [PPE] supply)
- IDPH creates guidance documents for state specific requirements and reporting support  
<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Long-Term-Care>
- For nursing homes newly identified or with a time span since the last COVID-19 case was reported, IDPH is calling nursing homes to complete a preparedness checklist with the facility
- *In combined effort with the Iowa Department of Inspections and Appeals (DIA), the IDPH is performing Tele-ICAR assessment to non-COVID facilities and minimal amount of COVID active cases. This is in response to urgent needs in prevention of an outbreak at the facility*

*Iowa Health Care Association*

- Provides individual technical assistance; group meeting support; a weekly conference call; regular member newsletters; survey, reporting, and regulatory guidance; and a website that houses multiple COVID-19 resources  
<https://www.iowahealthcare.org/member-resources/emergency-preparedness/infection-control-resources>
- Iowa Health Care Association (IHCA) received a grant from the Iowa Department of Public Health to create a website called "Getfactsaboutvax.com." This website was created to target unvaccinated women working in long-term care as they are the most prevalent among the workforce. This website provides vaccination facts, testimonial videos, digital marketing and media outreach information  
<https://getfactsaboutvax.com/>

*Iowa Long Term Care Ombudsman*

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- Provides individual nursing home support for advocacy of needs at resident level
- Supports residents and families with concerns
- Encourages nursing homes to reach out to the Quality Improvement Organization (QIO), the Department of Inspections and Appeals (DIA), and the Iowa Department of Public Health (IDPH) for support
- Website houses multiple resources  
<https://www.iowaaging.gov/educational-resources/covid-19-older-iowans>

#### *LeadingAge of Iowa*

- Provides individual technical assistance; a weekly conference call; regular member newsletters; survey and regulatory guidance; and a website housing multiple COVID-19 topics  
<https://www.leadingageiowa.org/covid-19>

#### *Office of the Governor Kim Reynolds*

- The governor's COVID-19 website includes information for long term care facilities that link to resources from the Centers for Disease Control and Prevention (CDC)  
<https://coronavirus.iowa.gov>

#### *University of Iowa*

- The National Nursing Home Social Work Network is a geriatric workforce enhancement program funded by grants from the Health Resources and Services Administration (HRSA) to develop a health care workforce that maximizes patient safety and engagement and to improve health outcomes for older adults. Much of its work is focused on long term care
- The program offers a weekly online support group meeting and multiple online resources for advance care planning, ethical decisions, and how to prepare and support residents, staff, families, and themselves  
<https://clas.uiowa.edu/socialwork/nursing-home/national-nursing-home-social-work-network>

### **Kansas (KS)**

#### *Topeka Center for Rehab*

- Facility worked with the Federal Emergency Management Agency (FEMA) on the development of their surge plan, including an establishing a morgue plan. The morgue plan includes outside facilities that the nursing home would be able to use if needed and a separate area/room which has supplies such as body bags, toe tags and deodorizer

### **Kentucky (KY)**

#### *Kentucky Cabinet for Health and Family Services (KCHFS)*

- KCHFS created a single point-of-entry for long term care providers for COVID-19 resources. From this site, one can access various department and programs relevant to COVID-19  
<https://chfs.ky.gov/agencies/os/oig/dhc/Pages/cvltc.aspx>
- KCHFS developed a long term care (LTC) portal for COVID-19 resources. The "e-storefront" was developed to help LTC providers more easily find CHFS resources online, including guidance memos, FAQs, forms and instructions and the Kentucky COVID-19 LTC county indicator  
<https://chfs.ky.gov/agencies/os/oig/dhc/Pages/cvltc.aspx>
- As of January 2021, the KY Weekly HAI Office Hours has been changed to every two weeks, starting January 11, 2021
  - IP Office Hours will be every two weeks at 12:30

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- Join from PC, Mac, Linux, iOS or Android (Zoom link below)
  - Password: 953490
  - Or Telephone: USA 713 353 0212, USA 888 822 7517 (US Toll Free)
  - Conference code: 326912
- <https://us02web.zoom.us/j/81710806833?pwd=b1lNUzBJYUI2ZjVrNzR5ZDFnSjVYZz09#success>

#### *Kentucky Department of Health, Kentucky Hospital Association*

- The Kentucky Department of Health and Kentucky Hospital Association are hosting a weekly COVID-19 Infection Prevention Office Hour. Nursing homes and hospitals are invited to attend. While there is no formal presentation or structure, Office Hours provides a platform for attendees to ask questions and share best practices
  - Call in #: 1.866.754.7476
  - Passcode:7411903133#

#### *Kentucky Hospital Association*

- The Kentucky Hospital Association (KHA) developed a COVID-19 toolkit that is available on its website and includes guidance documents on closure and reopening of elective procedures, visitation, health care employee return to work, and discharge of hospital patients to long term care
- <https://www.kyha.com/admin-resources>

#### *Norton Health Care*

- Developed a post-acute team and call line to assist skilled nursing facilities
  - Expects the call line to be rolled out statewide (more guidance on the web page)
- <https://kahcfkcal.org>

#### *State of Kentucky*

- The state of Kentucky is maintaining a website which contains information about COVID-19 testing center locations, rates of infection by state and county, a COVID-19 Hotline (800-722-5725), a link to a daily report of COVID-19 epidemiological data, and a link to the most current long term care update by the state
- <https://govstatus.egov.com/kycovid19>

#### *TEAM KENTUCKY (Kentucky Cabinet for Health and Family Services, Kentucky Public Health)*

- The state of Kentucky established the KYCOVID19 website with interactive maps (red counties are noted as critical for decision making and community planning) and daily reports, including test data
- <https://govstatus.egov.com/kycovid19>

### **Maine (ME)**

#### *Maine Department of Health and Human Services (DHHS)*

- The Division of Licensing and Certification partnered with the state health department and the ombudsman program to pool resources to complete Infection Control Assessment and Response (ICAR) programs in all Maine nursing facilities within three days
- <https://www.maine.gov/tools/whatsnew/index.php?topic=DHS+Press+Releases&id=2410756&v=article>

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

#### *Maine Health Care Association*

- Encouraged children to write notes, upload a drawing, or send a short video to residents in nursing homes and assisted living facilities  
<https://www.mehca.org/e-notes4ltc>

#### *Maine Health Care Association, Maine Leading Age, Maine Long Term Care Ombudsman Program*

- The Maine Health Care Association launched a targeted social media campaign featuring long term care residents and employees who share why they chose to get vaccinated against COVID-19. These short videos will run on Facebook and Instagram until October 29, 2021. Using the state's vaccination dashboard, areas of the state with lower staff vaccination rates were specifically targeted. The association is also sharing the videos on their YouTube page and providing them to members to use for organic reach  
[https://www.mehca.org/blog\\_home.asp?display=464](https://www.mehca.org/blog_home.asp?display=464)

#### **Maryland (MD)**

##### *Anne Arundel County Department of Aging and Disabilities*

- MY STORY is a form developed to help families document personalized information about the needs and preferences of their loved one. The form provides important information to support high quality, person-centered care from health care professionals and caregivers  
<https://www.aacounty.org/services-and-programs/my-story>

##### *FutureCare Nursing Homes*

- Established an employee phone line for staff to answer questions related to COVID-19
- The phone line is open between 9 AM – 5 PM daily  
<https://futurecare.com/covidanswerline>
- Dr. William Mansbach developed five employee support videos on diet and hydration, breathing, information overload, physical exercise, and cognitive exercises  
<https://futurecare.com/employeesupport>

##### *Health Facilities Association of Maryland*

- Maryland COVID-19 Crisis Support Program provides free, confidential mental health support to employees of Maryland's long term health care facilities impacted by the COVID-19 outbreak  
<https://www.hfam.org/covid-19>

##### *Maryland Department of Health*

- On November 12, 2021, the Maryland Department of Health (MDH) announced the opening of a new state-run COVID-19 vaccination and testing site at State Center in Baltimore City. The site is accessible to all the members of the community, including people with disabilities, and is close to public transportation  
<https://health.maryland.gov/newsroom/Pages/Maryland-Department-of-Health-and-partners-open-new-vaccine-and-testing-site-at-State-Center-in-Baltimore-City.aspx>

##### *SavaSeniorCare Administrative Services*

- Created a toolkit to support residents and staff in having meaningful engagement while practicing social distancing and precautions
- The goal is to ensure there is connection in the ways it matters most

14. Resources Continued

<https://www.savaseniorcare.com/sava-announcements>

*The Green House Project*

- In partnership with Project ECHO® (Extension for Community Healthcare Outcomes), a video tele-mentoring platform that spreads knowledge through real-time sharing, learning, and access to subject matter experts, the COVID-19 Best Practices in Nursing Homes initiative will identify and share proven protocols and lessons learned that long term care professionals can use for preparedness, management, and treatment of COVID-19. All sessions are offered free of charge to all nursing home providers

<https://www.thegreenhouseproject.org/events/covid-19-best-practices-ltc-initiative>

*The Office of Governor Larry Hogan*

- On December 21, 2021, Governor Hogan announced \$100 million in emergency funding to address staffing needs at Maryland hospitals and nursing homes. The governor announced a new funding injection of \$100 million to spur an immediate ramp up in hospital and nursing home staffing resources, including:
  - \$50 million through Maryland's Health Services Cost Review Commission to immediately stabilize hospital workforce and staffing needs;
  - \$25 million for hospitals and \$25 million for nursing homes to also help expand the availability of COVID-19 testing, treatments, and vaccines

Additional Actions to Ramp Up COVID-19 Testing: with demand increasing, Governor Hogan announced that State health officials are continuing to make 500,000 at-home rapid tests available at BWI Airport and through local health departments and are working to increase those weekly shipments to get more tests out more quickly

<https://governor.maryland.gov/2021/12/21/governor-hogan-announces-covid-19-testing-surge-100-million-in-emergency-funding-to-address-staffing-needs-at-maryland-hospitals-and-nursing-homes/>

**Massachusetts (MA)**

*Massachusetts Department of Public Health*

- Updates to infection control guidance and recommendations are reviewed each month during long term care facilities calls, which provide an opportunity for the Department of Public Health to share current clinical information, new requirements, and other emergency prep updates. This format also allows providers the opportunity to seek clarification and support on the updates. Scroll down to the "For long term care facilities" section

<https://www.mass.gov/info-details/covid-19-public-health-guidance-and-directives#eohhs-congregate-care->

**Michigan (MI)**

*Henry Ford Health System (HFHS)*

- Uses information technology with CarePort to help find appropriate beds for patients during peak crisis. Donated excess personal protective equipment (PPE) to skilled nursing facilities, home health care agencies, and community partners
- Work collaboratively with CarePort/Allscripts to help home dialysis facilities cohort patients. Certain organizations are contacted twice daily to notify them of patients being discharged and their COVID-19 status. This ensures that these organizations were able to isolate and protect all patients and staff
- Collaborate with a regional hub for an outpatient COVID-19 unit by providing staff support to

14. Resources Continued

prepare the new unit to accept COVID-19-positive patients that needed placement

<https://www.henryford.com/coronavirus>

*Michigan Department of Health and Human Services (MDHHS)*

- Michigan's older adults can connect virtually with family and friends this holiday season  
<https://www.michigan.gov/coronavirus/0,9753,7-406-98158-545927--,00.html>
- The Michigan Nursing Homes COVID-19 Preparedness Task Force presented its final recommendations on nursing home resident protection to the Governor  
[https://www.michigan.gov/mdhhs/0,5885,7-339-73970\\_71692-538524--,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-73970_71692-538524--,00.html)
- Updated May 21, 2021, the Michigan Department of Health and Human Services (MDHHS) have revised the requirements for Residential care Facilities Rescission of March 17, 2021 order. This guidance requires facilities to make efforts to allow communal dining and activities for any resident not in isolation or quarantine  
[https://www.michigan.gov/documents/coronavirus/5.21.21\\_RCF\\_Final\\_726030\\_7.pdf](https://www.michigan.gov/documents/coronavirus/5.21.21_RCF_Final_726030_7.pdf)

*University of Michigan College of Engineering, Precision Health, Michigan Medicine*

- Developed the model which uses a machine-learning algorithm to crunch more than 200 health and demographic variables of individual COVID-19 patients. The model then outputs a numerical score, updated every four hours, that predicts the patient's likelihood of requiring intensive care unit-level care. Preliminary validation of the model has shown it to be effective in predicting the progression of the disease  
<https://ihpi.umich.edu/news/faster-covid-computer-model-predicts-diseases-next-move>

*University of Michigan-Dearborn Aging Well Lab*

- The Aging Well Lab at the University of Michigan-Dearborn is conducting a research study, currently in progress, to capture how older adults' perceptions, behaviors, and experience shift as the COVID-19 pandemic develops  
<https://www.umdagingwelllab.com/research-studies>

**Minnesota (MN)**

*Beaumont*

- Advance care planning in-service provides skilled nursing facilities and other health care settings tools and resources for initiating the advance care planning conversation during COVID-19  
[www.beaumont.org/patients-families/respecting-choices-at-beaumont-advance-care-planning](http://www.beaumont.org/patients-families/respecting-choices-at-beaumont-advance-care-planning)

*Minnesota Department of Health (MDH)*

- The COVID-19 Infection Control Assessment and Response (ICAR) Action Plan developed by MDH prepares nursing homes for COVID-19 by addressing these topics: administrative, surveillance, education, hand hygiene, transmission-based precautions, personal protective equipment, cleaning, and transfers
- Posted a long term care toolkit, intended for use to plan for a potential COVID-19 case or during an outbreak at a facility. Nursing homes can download this toolkit to implement measures to prevent and control disease spread in their homes, and to collect data that will help track respiratory illness and COVID-19 in residents and staff  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/ltctoolkit.pdf>
- Released May 19, 2021, the Minnesota Department Health released guidance on how ventilation systems can work with or against infection prevention efforts in long term care

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

facilities. This document provides guidance to long term care facilities on methods to increase air dilution and filtration and improve directional airflows. Improved airflow and ventilation help prevent transmission of COVID-19 and other respiratory viruses among residents and staff in long term care facilities

<https://www.health.state.mn.us/diseases/coronavirus/hcp/hvac.pdf>

#### *Minnesota Association for Geriatrics Inspired Clinicians (MAGIC)*

- Dated January 2021, provider Treatment Considerations of COVID-19 Management in Congregate Living web page guides health care providers with decision making in the management of COVID-19 by outlining treatment considerations based on patients' goals of care  
[https://www.minnesotageriatrics.org/uploads/1/1/8/4/118442543/magics\\_covid-19\\_provider\\_treatment\\_considerations.pdf](https://www.minnesotageriatrics.org/uploads/1/1/8/4/118442543/magics_covid-19_provider_treatment_considerations.pdf)
- Created Managing COVID-19: A Guide for Skilled Nursing Facilities and Assisted Living Settings developed by MAGIC Clinical Practice Alliance Committee (CPAC)
- MAGIC thoroughly reviewed publications from the Centers for Disease Control and Prevention (CDC), Minnesota Department of Health (MDH), and AMDA The Society for Post-Acute and Long Term Care Medicine and developed a comprehensive guide to provide concise information for managing COVID-19  
<https://www.minnesotageriatrics.org/covid-19.html>

#### **Mississippi (MS)**

##### *Mississippi State Department of Health (MSDH) – Epidemiology Department*

- Partners with MSDH Licensure & Certification with frequent contact
- Provides consultation to prevent the spread of COVID-19 in nursing homes
- Assists with personal protective equipment attainment
- Nursing homes that have COVID-19 cases receive daily follow-up

#### **Missouri (MO)**

##### *Missouri Department of Health and Senior Services (DHSS)*

- In response to the pandemic, the Missouri Department of Health and Senior Services (DHSS) is partnering with the University of Missouri Sinclair School of Nursing's Quality Improvement Program for Missouri (QIPMO). In doing so, QIPMO has formed a new Infection Control Assessment and Response (ICAR) team with a primary goal of assisting Missouri long term care facilities to navigate the challenges of the COVID-19 pandemic and other infectious diseases  
<https://ltc.health.mo.gov/wp-content/uploads/sites/18/2020/12/ICAR-Project-New-Release.pdf>

##### *Missouri Department of Public Health*

- Website provides a local, zip code-level map of positive cases, as well as charts/graphs of COVID-19 cases and deaths by age, sex, and race
- A map of testing locations also is provided, with a hotline number and resources for the public  
<https://www.stlcorona.com>

##### *Nursing Home Help (Sinclair School of Nursing)*

- See this website for a wide variety of current links helpful to nursing homes in Missouri.  
<https://nursinghomehelp.org/educationcategory/coronavirus-covid-19>



## State Actions for COVID-19 Management and Response

### 14. Resources Continued

#### *The Quality Improvement Program for Missouri (Sinclair School of Nursing)*

- The Quality Improvement Program for Missouri (QIPMO) – Sinclair School of Nursing, University of Missouri-Columbia developed a Long Term Care Infection Prevention and Control Manual. The manual is to serve as guide to assist with infection prevention and control practices unique to long-term care facilities. The manual includes general infection disease prevention and control program practices and pandemic management guidance  
<https://nursinghomehelp.org/wp-content/uploads/2021/03/ICP-Manual-0321.pdf>

#### **Montana (MT)**

##### *Montana Department of Public Health*

- Emergency preparedness program assists providers and communities with COVID-19 resources, information, and supplies/personal protective equipment requests  
<https://dphhs.mt.gov/publichealth/PHEP>

#### **Nebraska (NE)**

##### *American Red Cross Innovative Blood resources (IBR)*

- Facilitates plasma donation from people who have fully recovered from COVID-19 for at least two weeks  
<https://www.innovativebloodresources.org>  
<https://www.ncbb.org>  
<https://www.redcrossblood.org/donate-blood/dlp/plasma-donations-from-recovered-covid-19-patients.html>

##### *Catholic Health Initiatives (CHI)*

- Lists facilities involved in Mayo Clinic Protocol-COVID-19 convalescent plasma donation  
<https://www.catholichealthinitiatives.org/en/patient-care/locations.html>

##### *Nebraska Department of Health and Human Services*

- In association with the Nebraska Infection Control Assessment and Promotion Program (ICAP) team, hosts webinars with COVID-19 situation updates and essential information. There are 20 recorded sessions available as of November 12, 2020  
<https://icap.nebraskamed.com/covid-19-webinars>
- Opened a statewide COVID-19 information line to answer general questions and share the latest information and resources to help keep Nebraskans informed. The number is (402) 552-6645 or toll-free at (833) 998-2275; hours of operation are 8 AM to 8 PM Central Time, 7 days a week  
<http://dhhs.ne.gov/Pages/DHHS-Friday-COVID-19-Update-071020.aspx>
- Each Thursday at 12pm CST Nebraska Department of Health and Human Services in association with the Nebraska Infection Control Assessment and Promotion Program hosts a recurring webinar on COVID-19 specific to Post-Acute and Long Term Care Facilities in the State of Nebraska to address situation updates and essential information on COVID-19. There will be time following the presentation to ask questions via “Q&A” format  
<https://icap.nebraskamed.com/covid-19-webinar-invite-ltcf>

#### **Nevada (NV)**

##### *Nevada Department of Health and Human Services*

- The Nevada Department of Health and Human Services has developed a free, easy-to-use mobile phone app called COVID Trace that provides information needed to fight COVID-19

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

without compromising privacy. The app will notify you if you have likely been exposed to COVID-19

<https://nvhealthresponse.nv.gov/covidtrace>

#### *Nevada Health Response, Urban Indian Health Institute*

- The Nevada Health Response has a set of community resources available on their website that includes COVID-19 fact sheets for tribes and urban Indian communities. These materials were created by the Urban Indian Health Institute and are available for download on the website <https://cv.nmhealth.org/wp-content/uploads/2021/03/2021.3.19-Equity-Plan-Final.pdf>

#### *Nevada Rural Hospital Partners*

- The Nevada rural hospital partners that support all rural health care facilities, including nursing homes, developed a COVID-19 resource toolkit <https://nrhp.org/coronavirus>

#### *State of Nevada*

- Immunize Nevada website has a full library of bite-sized COVID-19 video resources <https://www.youtube.com/playlist?app=desktop&list=PLxlfMZZQDAvtDqGbvwxgUaa4y2sUeBCII>
- The State of Nevada has a new COVID Trace phone application that is free and easy to use, providing information needed to fight COVID-19 without compromising privacy. The app notifies you if you've likely been exposed to the coronavirus, empowering safe and effective quarantine, timely medical attention and reduced risk <https://nvhealthresponse.nv.gov/covidtrace>

#### *Immunize Nevada*

- Immunize Nevada continues to refresh its COVID-19 Vaccine Frequently Asked Questions webpage with information about vaccine eligibility, efficacy, and safety, making it a good resource for providers facing vaccine hesitation <https://www.immunizenevada.org/covid-19-faq>

### **New Hampshire (NH)**

#### *New Hampshire Department of Education*

- Nursing homes have been offering a resource to staff created by the New Hampshire Department of Education called Healthy Habits for Well-Being, which provides self-care guidance to help relieve anxiety during the pandemic. It includes instructions to help identify the five signs that someone may need help <https://www.education.nh.gov/sites/g/files/ehbemt326/files/inline-documents/2020/healthyhabits.pdf>

### **New Jersey (NJ)**

#### *LeadingAge*

- Resident engagement during social isolation: Presentations and recommendations from members to keep residents engaged during social isolation [https://leadingage.org/resident-engagement-during-social-isolation?mkt\\_tok=eyJpIjoiT1RReVlXSTFZekl3TkdvVeilsInQiOiJGRUJKZEHbckJuQ2hnM2tBWDZCcDZBV2xuNWJyXC9mTE1XQ1c1R1pZVnFnem8yUW45NkNSWTBYMkVBUE5CZXBycDjmc2xiYkt4Sm5zNlhaXC9RQzRHY09aelA1TWwhGaXJkS1VubW5XeXpW](https://leadingage.org/resident-engagement-during-social-isolation?mkt_tok=eyJpIjoiT1RReVlXSTFZekl3TkdvVeilsInQiOiJGRUJKZEHbckJuQ2hnM2tBWDZCcDZBV2xuNWJyXC9mTE1XQ1c1R1pZVnFnem8yUW45NkNSWTBYMkVBUE5CZXBycDjmc2xiYkt4Sm5zNlhaXC9RQzRHY09aelA1TWwhGaXJkS1VubW5XeXpW)

*Health Care Association of New Jersey*

- Statewide organization providing updates on most current and authoritative information on COVID-19 relevant to facilities in New Jersey  
<https://www.hcanj.org/covid-19-information>

*New Jersey Department of Health*

- The Tele-ICAR tool for long-term care and assisted living facilities was developed by the Centers for Disease Control and Prevention (CDC) and is intended to help long term care (LTC) and assisted living facilities (ALF) respond effectively to COVID-19 by evaluating the status of their current response activities  
[https://www.nj.gov/health/cd/documents/topics/NCOV/COVID\\_Tele\\_ICAR\\_Assess\\_Tool.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Tele_ICAR_Assess_Tool.pdf)
- The Guidance for COVID-19 Diagnosed and/or Exposed Healthcare Personnel resource addresses the widespread transmission of COVID-19 in New Jersey, the likelihood of asymptomatic and pre-symptomatic transmission, and the feasibility and benefits of formal contact tracing in health care settings  
[https://www.nj.gov/health/cd/documents/topics/NCOV/Guidance\\_for\\_COVID19\\_Diagnosed\\_and\\_or\\_Exposed\\_HCP.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/Guidance_for_COVID19_Diagnosed_and_or_Exposed_HCP.pdf)
- The Quick Reference: Discontinuation of Transmission-Based Precautions and Home Isolation for Persons Diagnosed with COVID-19 tool helps health care facilities, health care providers, and local public health officials determine when to discontinue isolation for persons with confirmed COVID-19  
[https://www.nj.gov/health/cd/documents/topics/NCOV/COVID-QuickRef\\_Discont\\_Isolation\\_and\\_TBP.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/COVID-QuickRef_Discont_Isolation_and_TBP.pdf)
- Developed the retrospective assessment tool for health care personnel (HCP) potentially exposed to COVID-19. This tool can be used to assess HCP exposure risk prior to the patient being identified as having COVID-19  
<https://www.nj.gov/health/cd/documents/topics/NCOV/Retrospective%20Assessment%20Tool%20for%20Healthcare%20Personnel%20Potentially%20Exposed%20to%20COVID-19.pdf>
- This document can be used to assess the type of potential exposure health care personnel may have experienced while caring for the COVID-19 patient and assign risk level (high, medium, low, or no risk). It also provides guidance on the management of exposed health care personnel  
[https://www.nj.gov/health/cd/documents/topics/NCOV/Healthcare%20Personnel%20\(HCP\)%20Exposure%20to%20Confirmed%20COVID-19%20Case%20Risk%20Algorithm.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/Healthcare%20Personnel%20(HCP)%20Exposure%20to%20Confirmed%20COVID-19%20Case%20Risk%20Algorithm.pdf)
- This tool can be used to monitor and assess the appropriate use of personal protective equipment (PPE) for health care personnel caring for the COVID-19 patient after they have been identified in the facility  
[https://www.nj.gov/health/cd/documents/topics/NCOV/NJDOH%20COVID-19%20Healthcare%20Personnel%20\(HCP\)%20Exposure%20Checklist.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/NJDOH%20COVID-19%20Healthcare%20Personnel%20(HCP)%20Exposure%20Checklist.pdf)
- Tool incorporates recommendations and reporting requirements to assist in the control of outbreak at facility  
[https://www.nj.gov/health/cd/documents/topics/NCOV/COVID\\_Outbreak\\_Management\\_Checklist.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Outbreak_Management_Checklist.pdf)
- Information for providers and families on Physicians Orders for Life Sustaining Treatment (POLST) and end of life conversations  
<https://nj.gov/health/advancedirective/polst>
- Tool can be used by a health care facility or local health department to track HCP under active

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

monitoring

[https://www.nj.gov/health/cd/topics/covid2019\\_healthcare.shtml#2](https://www.nj.gov/health/cd/topics/covid2019_healthcare.shtml#2)

#### *New Jersey Department of Health Infection Control Assessment Response Team (ICAR)*

- New Jersey Department of Health ICAR team provides one-hour virtual consultations to nursing homes to support infection prevention and control (IPC) activities based on the nursing home's completed tele-ICAR assessment

[https://www.nj.gov/health/cd/documents/topics/NCOV/COVID\\_Tele\\_ICAR\\_Assess\\_Tool.pdf](https://www.nj.gov/health/cd/documents/topics/NCOV/COVID_Tele_ICAR_Assess_Tool.pdf)

### **New Mexico (NM)**

#### *New Mexico Department of Health*

- The New Mexico Department of Health has created two COVID-19 hotlines. New Mexico also uses the Health Alert Network for community health care updates on current response activities and guidelines for diagnosis, infection control, and notification procedures

<http://www.newmexico.gov/hotlines>

- The New Mexico Department of Health has issued guidance on COVID-19 monoclonal antibody treatments. This site provides information and frequently asked questions related to the protocol, including treatment types, cost, limitations and side effects

<https://cv.nmhealth.org/covid-19-monoclonal-antibody-treatments>

- The state of New Mexico COVID-19 Vaccine Equity Plan is now available in Spanish

<https://cv.nmhealth.org/wp-content/uploads/2021/03/2021.3.19-Equity-Plan-FinalSPOz.pdf>

#### *State of New Mexico*

- Set up a COVID-19 website, including information about symptoms, handwashing, social distancing, and Q&As
- Informational hotlines established to educate and inform on fact vs. fiction
- Nursing homes have distributed iPads for residents to facilitate virtual communication and visits with families
- Infection preventionists from the local public health districts and state departments of health are providing consultations to nursing homes

- The state of New Mexico has a support line specifically for health care workers and first responders. The New Mexico Health Care Association (NMHCA) and New Mexico Crisis and Access Line (NMCAL) encourages facilities to download the flyer and post it in their facility

<https://growthzonesitesprod.azureedge.net/wp-content/uploads/sites/799/2020/11/NM-Health-Support-Poster-EngSpan.pdf>

### **New York (NY)**

#### *Association for Aging in New York*

- Launched "CV19 CheckUp," an online tool that provides a personalized COVID-19 risk report. After spending 5 to 10 minutes answering questions, users will immediately receive a custom report based on lifestyle and habits. The report includes the user's likelihood of contracting and spreading COVID-19, the potential severity of symptoms and steps for reducing risk

<https://newyork.cv19checkup.org/?fbclid=IwAR0n6Du7QZa8p36PmXs9IYKX8Yg0XHPFTVtcLkH5rUF2aIVWB7v9uFbqWvA>

#### *Long Term Care Community Coalition*

- The Emergency Action Plan: Save Lives of Residents in New York Long Term Care Facilities

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

resource highlights components of a recommended COVID-19 action plan based on existing policies, known issues and concerns (i.e., preventing COVID-19 from entering nursing homes, daily resident monitoring, sufficient staffing, infection prevention and control transparency, personal protective equipment availability, resident and staff testing)

<https://nursinghome411.org/covid-emergency-action-plan>

#### *Greater New York Health Care Facilities Association*

- Current updates and resources relevant to facilities in the metropolitan New York area  
<https://gnyhcfa.org/covid-19>

#### *New York City Department of Health & Mental Hygiene / Fund for Public Health in New York City*

- As part of the City of New York's commitment to ensure fair and equitable access to COVID-19 vaccinations, 33 community and faith-based organizations have been selected to partner with the New York City Department of Health and Mental Hygiene in the COVID-19 Vaccine Equity Partner Engagement Project. Partner organizations will encourage conversation about vaccination within their communities, gather feedback, and use these learnings to develop tailored and culturally relevant vaccine messaging, and offer one-on-one assistance to boost vaccine confidence

<https://fphnyc.org/blog/vaccine-equity-partner-engagement-project/>

#### *New York-Presbyterian Health System*

- This guide was created by the departments of rehabilitation medicine at Columbia University Irving Medical Center and Weill Cornell Medicine as part of the New York-Presbyterian Hospital System. The guide provides information about recovering from COVID-19 and guidance on how to maximize recovery from COVID-19 through breathing exercises, nutrition and steps to maintain mental health

[https://rehabmed.weill.cornell.edu/sites/default/files/post\\_covid\\_rehab\\_-\\_patient\\_guide\\_4.pdf](https://rehabmed.weill.cornell.edu/sites/default/files/post_covid_rehab_-_patient_guide_4.pdf)

#### *New York State Department of Health (NYSDOH)*

- New York City (NYC) COVID-19 Care Network: A volunteer network of support for essential workers, their families, and any uninsured New Yorkers
- Front line essential workers and their families have free access to support from a volunteer mental, emotional, or spiritual care professional

<https://nyccovidcare.org>

- Health care workers can text NYFRONTLINE to 741-741 to access 24/7 emotional support services

<https://coronavirus.health.ny.gov/home>

#### *New York State Office of Mental Health*

- Released a resource on managing anxiety in an anxiety-provoking situation, including guidance and tips for individuals receiving mental health services; parents, including parents of children with pre-existing anxiety disorders; caregivers of older adults; and mental health providers  
<https://omh.ny.gov/omhweb/guidance/covid-19-managing-stress-anxiety.pdf>
- Outlines health care decisions process for individuals who are intellectually disabled and Medical Orders for Life Sustaining Treatment (MOLST) to comply with New York State public health law for end of life decisions for individuals with developmental or intellectual disorders
  - Links to resources and information to expedite the process for obtaining urgent

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- approval for end of life decisions for individuals who are intellectually disabled
- Instructions on how to get urgent access and training to utilize the electronic MOLST and access the MOLST electronic database  
<https://molst.org/covid-19-guidance>

#### *New York University (NYU)*

- On the Front Line – COVID-19 Initiatives outlines ways to manage different facets of life under the spread of the COVID-19 virus, ranging from how to combat racially driven bias and fake news to how to increase cooperation and better manage stress  
<https://www.nyu.edu/life/safety-health-wellness/coronavirus-information/nyu-responds-to-covid-19/on-the-frontline.html>

#### *Office of the Governor Andrew Cuomo, New York Department of Health*

- Due to a statutory change which the legislature approved at the beginning of March, Governor Cuomo can change or suspend laws unilaterally, so long as doing so assists the state in its disaster response

#### *Soho MD*

- Soho MD psychiatrists offer virtual and text messaging support via telehealth. The company has begun using the Lief Smart Patch to monitor a patient's heart rate and breathing patterns to identify anxiety levels in real time. This information can be downloaded into the electronic health record (EHR)  
<https://mhealthintelligence.com/news/a-nyc-telemental-health-clinic-uses-mhealth-to-gain-new-insights-into-care>

#### *Vital Talk*

- The COVID-19 Communication Playbook guide offers practical advice on how to talk about difficult COVID-19-related topics, such as resource allocation to a patient, family, or caregiver  
<https://www.vitaltalk.org/guides/covid-19-communication-skills/#introduction>

### **North Carolina (NC)**

#### *Division of Health and Human Services, Office of the Governor Roy Cooper*

- The Governor's COVID-19 task force created a website specific to long term care facilities and a long term care facility toolkit  
<https://www.ncdhhs.gov/divisions/public-health/covid19/long-term-care-facilities>  
<https://www.ncdhhs.gov/divisions/public-health/covid19/covid-19-guidance#long-term-care-facilities>

#### *Duke Health Population Health Management Office*

- Duke Health Population Health Management Office created a Skilled Nursing Facility COVID-19 Advisory Team that includes experts in infectious disease, geropsychiatry, palliative care, and case management who can answer questions and find solutions to any problem related to COVID-19. Questions can be submitted online through their website or tweeted to @DukePhmo  
<https://phmo.dukehealth.org/covid-19-snf>

#### *Duke University, Duke Health Population Health Management*

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- Duke Health Population Health Management offers a website and updates for skilled nursing facilities  
<https://phmo.dukehealth.org/covid-19-snf>
- Offers frequent updates to the COVID-19 for skilled nursing facilities materials repository  
<https://duke.app.box.com/v/COVID19forSNF>

#### *North Carolina Area Health Education Center, North Carolina Department of Public Health*

- North Carolina Area Health Education Center (AHEC) and North Carolina Department of Public Health (DPH) hosts calls on the second and fourth Thursday at 10am for long term care facilities. Subject matter experts from DPH will provide a quick update on any new developments and respond to questions received during the forum. Slides are archived on the website  
<https://www.ncahec.net/covid-19/webinars>

#### *North Carolina Department of Health and Human Services (NCDHHS)*

- NCDHHS added hospitalization demographic data to the North Carolina COVID-19 Hospitalizations Demographics Dashboard. Data are provided by age, gender, race, and ethnicity for patients who are newly admitted to the hospital and confirmed or suspected to be positive for COVID-19 at the time of admission. The data provide further insight into the different demographic groups being hospitalized due to COVID-19  
<https://covid19.ncdhhs.gov/dashboard/hospitalization-demographics>
- NCDHHS has launched a new Initiative to promote face mask use, social distancing, and hand washing: "Know your W's: Wear Wait Wash"  
<https://files.nc.gov/covid/documents/guidance/healthcare/COVID-19-Statewide-Standing-Order.pdf>
- NCDHHS released a fact sheet that gives an overview of what support is available to help eligible residents in target counties to safely isolate/quarantine and what providers can do to connect residents to available resources  
<https://files.nc.gov/covid/documents/info-for/health-care/NCDHHS-Support-Services-Testing-and-Contact-Tracing-Fact-Sheet.pdf>
- NCDHHS has provided guidance on outbreak response support in their long term care toolkit  
<https://files.nc.gov/covid/documents/guidance/healthcare/Long-Term-Care-Outbreak-Toolkit-Instructions.pdf>
- NCDHHS endorsed use and posted the COVID-19 Long Term Care Infection Control Assessment and Response (ICAR) Tool for Local Health Departments  
<https://files.nc.gov/covid/documents/guidance/healthcare/Long-Term-Care-Infection-Control-Assessment-Tool.pdf>
- Providers serve an important role in connecting eligible residents to available isolation and quarantine support. This fact sheet gives an overview of what support is available to help eligible residents in target counties to safely isolate/quarantine and what providers can do to connect residents to available resources  
<https://files.nc.gov/covid/documents/info-for/health-care/NCDHHS-Support-Services-Testing-and-Contact-Tracing-Fact-Sheet.pdf>

#### *North Carolina Department of Transportation, North Carolina Department of Health and Human Services*

- The North Carolina Department of Transportation and the North Carolina Department of Health and Human Services announced that approximately \$2.5 million in COVID-19 relief funding is being distributed to local transit agencies across the state to help fund transit to COVID-19

14. Resources Continued

vaccination sites

<https://www.ncdhhs.gov/news/press-releases/ncdot-and-ncdhhs-announce-solution-help-fund-transit-rides-and-covid-19-vaccine>

**North Dakota (ND)**

*North Dakota Council on the Arts - Art for Life Program*

- To combat the stress, loneliness and other negative health factors during the COVID-19 quarantine, the North Dakota Council on the Arts - Art for Life Program has redesigned art activities to align with physical distancing and other safety factors while still generating meaningful, impactful interaction. One such effort was beautifully done by Chuck Suchy, a talented and highly respected folk singer, musician and songwriter from rural Mandan, North Dakota (ND). Chuck called elders on the phone and visited with them about their lives, thoughts, and experiences. Using words of inspiration generated from those conversations, four songs were written, performed, and recorded to be shared with those elders, their families, and others within those organizations and in those communities. "We Worked with Horses," was inspired by conversations from Jamestown, ND; "Listen to the Wise," from Enderlin, ND; "At the Center," and "How Will I Know Your Heart," both from Bismarck, ND. The production and sharing of these poignant, relevant tributes is also made possible through the partnering entities of Bismarck Art & Galleries Association and Burleigh County Senior Adults Program in Bismarck, ND, Enderlin Municipal Fine Arts Association and Maryhill Manor Nursing Home in Enderlin, ND, and Jamestown Fine Arts Association and Ave Maria Village/Heritage Centre in Jamestown, ND  
<https://greatplainsqin.org/blog/music-the-art-of-life>

**Northern Mariana Islands (MP)**

*Commonwealth of the Northern Mariana Islands Office of the Governor Ralph DLG. Torres*

- Updated January 29, 2022, the CNMI (Commonwealth of the Northern Mariana Islands) Governor's COVID-19 Task Force is implemented new entry protocols  
<https://governor.gov.mp/news/cnmi-updates-quarantine-and-entry-protocols/>

**Ohio (OH)**

*Canterbury Rehab*

- Lessons learned from the COVID-19 outbreak at Canterbury Rehab useful for pre-surge planning on stocking STAT boxes, cohorting, testing, personal protective equipment supplies, and tracking  
[https://www.ohiomda.org/aws/OMDA/asset\\_manager/get\\_file/439319/lessons\\_learned.pdf](https://www.ohiomda.org/aws/OMDA/asset_manager/get_file/439319/lessons_learned.pdf)

*City of Cincinnati Health Department*

- This resource includes a compendium of targeted strategies to reach people who are hesitant about receiving COVID-19 vaccines. Focus groups were conducted in Cincinnati and greater Ohio to test strategies that approach the issue of vaccine hesitancy with patience and respect, promote vaccination to protect the vulnerable, address key questions around safety and efficacy with confidence using relatable messengers  
[https://8f66d408-1442-42d2-9a45-212e0bbeb2b2.filesusr.com/ugd/7f23c4\\_8a2ece2e4b7b4a7e8fd22c47ef28e128.pdf](https://8f66d408-1442-42d2-9a45-212e0bbeb2b2.filesusr.com/ugd/7f23c4_8a2ece2e4b7b4a7e8fd22c47ef28e128.pdf)

*Leading Age*

- Website on helping residents stay connected during the pandemic created a warrior spirit while preparing for COVID-19 cases



## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- State actions shared for preparing staff for “normalizing the experience” of caring for residents who are COVID-19 positive
- Includes collaborative activities/drills performed in an effort to allay staff fears and elevate morale  
[https://leadingage.org/helping-residents-stay-connected-during-pandemic?mkt\\_tok=eyJpIjoiWTJRNpUSTRNR1F4WWprMilsInQiOiI0cGZzaWZNXC9LUkFvcGRUdKVMa1BxNzBPa2JOU1RiZ3loZys4VTRxbGZZb0IBU21jakg4azJ3YXRiekpKQjBxR0IzbWNaeFFkaTh6VVHK0hCeG0xR1Z1bmxMQ05pVU9SeEtnanI](https://leadingage.org/helping-residents-stay-connected-during-pandemic?mkt_tok=eyJpIjoiWTJRNpUSTRNR1F4WWprMilsInQiOiI0cGZzaWZNXC9LUkFvcGRUdKVMa1BxNzBPa2JOU1RiZ3loZys4VTRxbGZZb0IBU21jakg4azJ3YXRiekpKQjBxR0IzbWNaeFFkaTh6VVHK0hCeG0xR1Z1bmxMQ05pVU9SeEtnanI)
- Created a new technology that enables people to record remotely through a computer or a mobile device. Through StoryCorps Connect, participants can record conversations and instantly share them with the StoryCorps Archive and the American Folklife Center at the Library of Congress  
[https://www.leadingage.org/sites/default/files/SC\\_Connect\\_Toolkit\\_Organizations\\_OlderAdults.pdf?ga=2.33962017.1076603912.1589991326-147757919.1574109328](https://www.leadingage.org/sites/default/files/SC_Connect_Toolkit_Organizations_OlderAdults.pdf?ga=2.33962017.1076603912.1589991326-147757919.1574109328)

#### National Rural Health Association

- Offers COVID-19 resource toolkit for rural providers and health systems
- Toolkit for rural providers is maintained and updated by rural health providers  
<https://www.ruralhealthweb.org/programs/resources/covid-19-resources>

#### Ohio Department of Aging

- A free, daily check-in by phone service for Ohio’s older residents to ensure their well-being amid the ongoing COVID-19 public health emergency and beyond. The Staying Connected service is open to Ohio residents age 60 or older living alone in the community. The automated service, which is available 7 a.m. to 6 p.m. seven days a week, contacts participants each day within a one-hour window selected by them during sign-up. After confirming the caller is okay, it offers to connect the caller with the local Area Agency on Aging for information about services or assistance. If a participant does not answer after three attempts, a call is placed to an alternate contact, if one is on file. After multiple failed attempts to reach the participant and the alternate contact, a call is placed to the non-emergency services line of the local sheriff’s office  
<https://aging.ohio.gov/wps/portal/gov/aging/care-and-living/get-help/staying-connected/>

#### Ohio Department of Health

- The Ohio Departments of Aging, Health, Developmental Disabilities, and Medicaid worked together to create a toolkit for provider organizations and staff serving Ohioans who use long term services and supports (LTSS) or home visiting services during the COVID-19 crisis. This toolkit reflects an aggressive approach to protecting the community for any possible “surge” of individuals contracting COVID-19  
<https://coronavirus.ohio.gov/static/docs/Pre-Surge-Longer-Term-Planning-Toolkit.pdf>

#### Office of the Governor Mike DeWine

- Governor DeWine’s web page announces any new changes to public policy as it pertains to COVID-19 and nursing homes
- Web page also directs visitors to Ohio Department of Health’s COVID-19 website that provides the latest data on COVID-19
- Some of this data does specifically pertain to Ohio’s nursing homes  
<https://governor.ohio.gov/wps/portal/gov/governor> (log in required)

14. Resources Continued

*Ohio Council for Home Care and Hospice*

- Personal protective equipment (PPE) COVID-19 recommendations: PowerPoint presentations covering PPE strategies, optimization of supplies, and use and re-use protocols  
<https://www.dropbox.com/s/gah35m6xfijutim/PPE%20PP%202.pptx?dl=0>

*Ohio Department of Mental Health and Addiction Services*

- Developed a free confidential call line to assist those struggling with mental health issues stress and mental fatigue (including health care workers)  
<https://mha.ohio.gov/Health-Professionals/About-Mental-Health-and-Addiction-Treatment/Emergency-Preparedness/Coronavirus/COVID-CareLine>

*Ohio Department of Health*

- Created a call center to answer questions about COVID-19 that operates from 9 AM to 8 PM daily, including weekends. Call center staff includes licensed nurses and infectious disease experts available to answer questions and provide accurate information about COVID-19, how to protect yourself and prepare for COVID-19 in your community, its risk to the public, and the state's response  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/COVID-19-Call-Center>
- COVID-19 education/resource allocation
- Allocation of personal protective equipment from the federal government
- Education/resources made available through website
  - The What Workers and Employers Can Do to Manage Workplace Fatigue During COVID-19 web page outlines general strategies that workers and employers can use to manage workplace fatigue and work safely  
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/managing-workplace-fatigue.html>
  - Other topics include but are not limited to: face mask decontamination, emergency preparedness, preserving personal protective equipment, lab testing, trauma-informed care, exposure management, medication use, care for critically ill, infection control practices, Centers for Disease Control and Prevention resources, World Health Organization resources, and health care provider stress  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/healthcare-providers-and-local-health-districts/for-healthcare-providers/for-healthcare-providers>
- STRIVE: The new Strategies for Preventing health care acquired infections (HAIs) training is the latest of 11 new infection control training courses. These courses are part of the new STRIVE curriculum intended for the infection prevention team, hospital leaders, clinical educators, nurse and physician managers, environmental services managers, all patient care staff, and patient/family advisors  
[https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/healthcare-associated-infections/news-and-events/newcourse\\_strive](https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/healthcare-associated-infections/news-and-events/newcourse_strive)
- Infectious Disease Control Manual: The Infectious Disease Control Manual (IDCM) is a project of the Ohio Department of Health State Bureau of Infectious Diseases created with the assistance of the Bureau of Health Services and the Bureau of Public Health Laboratories. It is designed to be a reference for local health departments, hospitals, laboratories, and physicians in providing information about infectious diseases from a public health perspective, including prevention, control, and reporting of suspected and diagnosed cases  
<https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/infectious-disease-control->

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

#### [manual/infectious-disease-control-manual](#)

- Avoiding Scams - COVID-19 Checklist: Scammers are trying to monopolize on the fear and uncertainty that COVID-19 has brought to so many  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/checklists/english-checklists/avoiding-scams-covid-19-checklist>

#### *The Academy of Senior Health Sciences*

- A listing of various links/guides/educational resources regarding COVID-19 in relation to nursing home resident care  
<http://www.seniorhealthsciences.org/covid.shtml>

### **Oklahoma (OK)**

#### *Be a Neighbor Organization*

- Ready.Help.Go. is a volunteer readiness program to connect Oklahomans to volunteer opportunities in their communities  
<https://beaneighbor.ok.gov/s/volunteer-page>

#### *Care Providers of Oklahoma*

- Links to resources on developments, guidelines, protocols, policies, and tools for partners and providers  
<https://www.careoklahoma.com>

#### *Oklahoma Assisted Living Association*

- Posts recommendations from the Centers for Disease Control and Prevention (CDC) to prepare for COVID-19 in long term care facilities and nursing homes
- Provides additional interim guidance for infection prevention and control
- Hosts links to COVID-19 resources, such as a COVID-19 checklist, sample letters to families, volunteers and friends, and CDC and Centers for Medicare & Medicaid Services updates  
<https://www.okala.org>

#### *Oklahoma County Health Department*

- Oklahoma County Health Department implemented a Disaster Distress Helpline to answer calls and texts related to infectious disease outbreaks  
<https://www.occhd.org/resources>

#### *Oklahoma Hospice & Palliative Care Association*

- Home page includes COVID-19 resource links and training  
<https://ohpca.wildapricot.org>

#### *Oklahoma Mental Health and Aging Coalition*

- Offers website resources, educational materials, and videos for health care staff  
<http://omhac.org>

#### *Oklahoma State Department of Health (OSDH)*

- OSDH has created an interactive map to locate vaccine distribution centers throughout the state  
<https://vaccinate.oklahoma.gov/vaccine-centers>
- OSDH uses the 2-1-1 Call Center to share the COVID-19 Symptom Tracker with the public and to

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

release COVID-19 updates

<https://coronavirus.health.ok.gov>

- OSDH has developed the Oklahoma COVID-19 Alert System. This tool offers the public and local elected officials an easy way to recognize each county's risk level  
<https://coronavirus.health.ok.gov/covid-19-alert-system>
- OSDH created a COVID-19 website created for additional notifications and resources
- Assistant Deputy Commissioner James Joslin, Service Director Mike Cook, and the Long Term Care Survey Division are holding weekly conference calls with providers and stakeholders
- OSDH created a website to track long term care facilities color coded by county and the county's alert status. This will enable the long term care facilities to monitor and align their reopening plans to the alert status  
<https://coronavirus.health.ok.gov>
- OSDH announced long term care grants available to long term care facilities to enhance infectious disease prevention and mitigation as part of the implementation of Oklahoma's plan for phased reopening in long term care facilities  
<https://coronavirus.health.ok.gov/ltc-cares-grant>

#### *Oklahoma Long-term Care Ombudsman*

- Provides aid and resources to residents and families during the COVID-19 crisis  
<http://www.okdhs.org/services/aging/Pages/ombudsman.aspx>

#### *Oklahoma State University Center for Health Sciences*

- Updates Extension for Community Healthcare Outcomes (ECHO) to keep health care providers updated as the situation changes, including the state surge plan, extensive resources and tools and State of the State COVID-19 updates every Monday, Wednesday, and Friday  
<https://health.okstate.edu/echo/covid-19-project-echo.html>

### **Oregon (OR)**

#### *Oregon Department of Human Services*

- On September 9, 2021, the Oregon Department of Human Services expanded its network of COVID-19 recovery units to eight long term care facilities statewide to ensure care access as the COVID-19 delta variant continues to spread. The units within existing care facilities will give the state flexibility in responding to COVID-19 outbreaks in long term care facilities and help ease demand for hospital beds statewide. Five units will also provide monoclonal antibody therapy, which can prevent those with COVID-19 from experiencing severe complications  
<https://www.oregon.gov/dhs/DHSNEWS/NewsReleases/ODHS%20expands%20COVID-19%20Recovery%20Unit%20network%20statewide.pdf>
- Dated February 2, 2021, the Oregon Department of Human Services has issued an NF-21-005 Provider Alert regarding COVID-19 vaccinations. These materials are designed for use by providers in hopes of offering reassurance to those who have concerns about the safety of the vaccine  
<https://www.oregon.gov/dhs/PROVIDERS-PARTNERS/LICENSING/AdminAlerts/NF-21-005%20-%20Provider%20Alert%20-%20COVID-19%20Vaccine%20Resource%20Information.pdf>

#### *Oregon Health Authority*

- The Oregon Health Authority posted a resource for understanding COVID-19 testing results in October 2020

14. Resources Continued

<https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2743.pdf>

- In Oregon, there are many players working to support nursing homes and the greater Oregon health care community. State actions identified include:
  - Developed a toolkit for nursing homes  
<https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/COMMUNICABLEDISEASE/HAI/Pages/Long-Term-Care-Facilities.aspx>
  - Has an excellent COVID-19 web page with resources  
<https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/DISEASESAZ/Pages/COVID-19.aspx>
- The Oregon Health Authority is committed to providing updates and accessible resources as the state responds to the coronavirus (COVID-19) pandemic  
<https://www.safestrongoregon.org>

*Oregon Health Care Association*

- The Oregon Health Care Association maintains a COVID-19 Information Page dedicated to helping members and consumers understand the impacts of the virus and the measures taken to reduce the risk of transmission by Oregon's long-term care providers. The page contains up-to-date charts and graphs that reflect current confirmed COVID-19 cases in state facilities, as well as links to multiple resources  
<https://www.ohca.com/members/coronavirus>

*Oregon Health and Science University (OHSU)*

- See the OHSU coronavirus (COVID-19) response website for current information about what OHSU is doing to collaborate with local public health authorities and health systems to contain the spread of the COVID-19 virus.  
<https://news.ohsu.edu/2020/09/11/preparing-for-the-novel-coronavirus-at-ohsu>

*Oregon U.S. Senators Jeff Merkley and Ron Wyden*

- Oregon U.S. senators Jeff Merkley and Ron Wyden announced that over \$22 million has been allocated to the state to combat the spread of COVID-19 through senior living facilities and to fund other protective measures against the virus. The Federal Emergency Management Agency (FEMA) grant will help provide medical shelter to residents who test positive for COVID-19 and to reduce the number of affected individuals in nursing home communities, ensuring that infected residents are able to safely isolate away from other vulnerable seniors, and providing targeted care to those who need it. Funds will also go toward the operational needs of the 211 Info call center  
<https://www.merkley.senate.gov/news/press-releases/merkley-wyden-announce-over-22-million-to-protect-senior-living-facilities-from-covid-19-2021>

**Pennsylvania (PA)**

*Pennsylvania Department of Health*

- The Pennsylvania Department of Health has released an update to the interim guidance for skilled nursing facilities during COVID-19 that was originally released on October 13, 2020. The most significant update relates to the Department of Health's new COVID-19 Alert PA app, which can be downloaded to a smartphone. The app uses Bluetooth Low Energy (BLE) technology and the Exposure Notification System that was developed by Apple and Google to help give public health notification and guidance to anyone who may have come in close contact

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

with a person who has tested positive for COVID-19

[http:// www.pa.gov/covid/covid-alert-pa](http://www.pa.gov/covid/covid-alert-pa)

- To help assist the public in receiving a COVID-19 vaccination, Pennsylvania Department of Health has created weekly listing of COVID-19 vaccine deliveries by provider. The spreadsheet shows providers who have received a delivery of vaccine, the total doses delivered, and the date of delivery  
<https://www.health.pa.gov/topics/programs/immunizations/Pages/COVID-19-Vaccine-Providers.aspx#map>

#### *Pennsylvania Health Care Association*

- Nursing home association representing most nursing homes in Pennsylvania
- Developed long term care facilities preparedness assessment for COVID-19 (recommended to do before any cases identified in their facility) in checklist format for:
  - Visitor restrictions
  - Steps to conduct contact tracing for COVID-19 case
  - Procedure for contact tracing if case of positive test for COVID-19 is a staff person, along with form to document date of exposure, location, and notes
  - Developed three documents on Knowledge Center Reporting Resource Guides to assist nursing homes answer state requests for information (long term care capacity reference guide, long term care manually reporting capacity reference guide, and COVID-19 electronic export information data set long term care)
  - Contracted with Pennsylvania Patient Safety Organization to provide guided technical assistance

#### *Pennsylvania Patient Safety Authority*

- Hosts overview, key data, and statistics on COVID-19 web page
- Offers educational tools and resources
- Maintains Twitter feed on COVID-19 alerts and issues  
[http://patientsafety.pa.gov/pst/Pages/COVID-19\\_Coronavirus/hm.aspx](http://patientsafety.pa.gov/pst/Pages/COVID-19_Coronavirus/hm.aspx)

### **Rhode Island (RI)**

#### *CareLink, the RI Foundation*

- CareLink and the RI Foundation are sponsoring a new show, viewable on a TV, called “Room with a View,” to help reduce social isolation for older adults. This engaging TV show is designed just for older adults. It will include activities for mind, body, and spirit. The show is to bring the activities directly to patient and resident rooms  
<https://agefriendlyri.org/carelink-and-ri-foundation-partner-to-produce-evidence-based-tv-programming-for-older-adults>

#### *Rhode Island Department of Health*

- Completed modified infection control assessment and response (ICAR) at all high risk sites to prioritize support  
[https://hcportal.org/portal/uploads/ICAR\\_BLANK.pdf](https://hcportal.org/portal/uploads/ICAR_BLANK.pdf)
- Self-Symptom Checker assists individuals, including nursing home personnel, in determining if/when they should seek medical care, available in English, Spanish, and Portuguese  
<https://covidselfcheck.ri.gov/welcome>

### South Dakota (SD)

#### *Neighborhoods at Brookview, Brookings, SD*

- Facility purchased two tandem wheelchair bicycles that allow residents to participate in bike riding and social engagements in a one-on-one or small-group setting, giving the residents a unique and innovative experience to enjoy the freedom of the outdoors. Each bicycle has a passenger seat at the front, while the cyclist sits behind the passenger. The passenger seat can be quickly released from the cyclist seat and used as a normal wheelchair if needed. Funding was provided through the innovation grant program from the South Dakota Department of Human Services Division of Long Term Care Services and Supports  
<https://www.dakotanewsnow.com/content/news/Brookings-senior-living-center-purchases-tandem-wheelchair-bicycle-570922371.html>

### Tennessee (TN)

#### *Alzheimer's Tennessee, The Alzheimer's Association*

- The COVID-19 pandemic has been challenging for all Tennesseans, especially caregivers. It is especially important that caregivers have the support and tools they need to care for their loved ones and for themselves. The Alzheimer's Association and Alzheimer's Tennessee have support available  
[https://www.alz.org/help-support/caregiving/coronavirus-\(covid-19\)-tips-for-dementia-care](https://www.alz.org/help-support/caregiving/coronavirus-(covid-19)-tips-for-dementia-care)

#### *Tennessee Community Engaged Alliance against COVID-19*

- TN CEAL (Tennessee Community Engaged Alliance against COVID-19) "Taking on COVID-19." The overall aim of the TN CEAL is to increase understanding of factors that contribute to the disproportionate burden of COVID-19 in medically underserved communities and vulnerable populations of Tennessee. Goals include: establish effective, community-engaged strategies that will increase knowledge about COVID-19; provide awareness of who is at greatest risk; list precautions that can be taken to prevent the spread of COVID-19; explain COVID-19 testing so that people can make informed decisions; address any concerns or questions a person might have about the vaccine; share information about participation in COVID-19 vaccine trial so that there is accurate information about how effective the vaccine is; and address social challenges that make it difficult to stay safe  
<https://www.tnceal.org>

#### *Tennessee Department of Health (TDOH)*

- Join the listserv for emails from the Tennessee COVID-19 Long Term Care Taskforce. This service is intended for all Tennessee residents interested in receiving weekly email updates about COVID-19 topics, resources, and vaccinations  
<https://tdhrc.health.tn.gov/redcap/surveys/?s=JKLYAP799H>
- TDOH has released a quarantine and isolation calculator, a new tool that can help an individual determine the date for isolation and quarantine if exposed or following a positive test result  
<https://covid19.tn.gov/prevention/quarantine-isolation-calculator>
- The TDOH has established an extensive website dedicated to resources for COVID-19 guidance for congregate care settings  
<https://www.tn.gov/health/cedep/ncov/congregate-care-settings.html>
- All Tennessee residents are invited to sign up to receive updates from the Tennessee COVID-19 Long Term Care Taskforce  
<https://tdhrc.health.tn.gov/redcap/surveys/?s=JKLYAP799H>

14. Resources Continued

*Tennessee Department of Health (TDOH), Tennessee COVID-19 Unified-Command*

- On September 17, 2020, TDOH and Tennessee COVID-19 Unified-Command announced three new initiatives, including expanded visitation options, enhanced resident interactions, and a new Tennessee COVID-19 Long Term Care Task Force  
<https://www.tn.gov/health/news/2020/9/17/tennessee-launches-new-initiatives-for-long-term-care-facility-residents.html>

**Texas (TX)**

*Texas Department of State Health Services*

- The Department of State Health Services has released a video for long term care providers about COVID-19 precautions. The recording is called Infection Prevention and Control Long term Care Facility COVID-19 Preparedness 1  
<https://www.youtube.com/watch?v=0F16p1OLHVo&feature=youtu.be>
- Updated COVID-19 Response Plan for Nursing Facilities [Version 3.7], updated 12/3/21. This document provides guidance to Nursing Facilities on Response Actions in the event of a COVID-19 exposure  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-response-nursing-facilities.pdf>

*Texas Health and Human Services Commission*

- January 21, 2021 Webinars - Flu & COVID: What You Need to Know - In this webinar, we will review: The similarities and the differences between flu and COVID-19; The importance of getting a flu shot; How flu vaccination along with good infection control practices protect everyone; Centers for Disease Control and Prevention guidance on administering flu vaccines this season amid the coronavirus pandemic. This webinar is appropriate for all provider types. No continuing education hours or units are available for this webinar. A certificate of attendance will be provided  
<https://register.gotowebinar.com/register/2747493052363421966>

*Texas Health and Human Services Commission, Department of State Health Services*

- Provide targeted online resources for nursing facilities, including webinars, Centers for Disease Control and Prevention (CDC) resources, Centers for Medicare & Medicaid Services (CMS) resources, Occupational Safety and Health Administration guidance, mental health support lines for Texans, and provider letters

*Texas Health and Human Services Commission (HHSC) Long-Term Care Regulatory Division (LTCR)*

- The Texas HHSC posted slides from a September 2, 2020, presentation that is loaded with helpful information for Texas nursing homes. The information is inclusive of: government text alerts, online training, N-95 mask availability, Relief Fund information, Doctors Without Borders assistance, testing, and more  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/providers/long-term-care/nf/nf-covid-updates-qa-webinar-sept-2-2020.pdf>
- The Texas HHSC LTCR has updated the frequently asked questions regarding the Centers for Medicare and Medicaid Services COVID-19 testing requirements. The update includes a clarification on testing requirements for non-emergency medical transport personnel  
<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/nf->



## State Actions for COVID-19 Management and Response

### 14. Resources Continued

[cms-mandated-covid-testing-faqs.pdf](#)

- State Infusion Hotline Now Active to Request Monoclonal Antibodies. Texas Health and Human Services Commission Long-term Care Regulation and the Department of State Health Services are encouraging long-term care providers to contact the State Infusion Hotline at 1-800-742-5990 to request infusions of monoclonal antibodies and a medical team at their facility. Long-term care providers set up to provide infusions may also request immediate delivery of monoclonal antibody therapeutics to their facility  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/how-request-monoclonal-anitbodies.pdf>

### Utah (UT)

#### *Alzheimer's Association*

- Provided guidance on managing patients with dementia as these patients can be difficult in complying with safety guidelines, such as maintaining a safe distance

#### *State of Utah*

- Check out the Utah COVID-19 response story map updated monthly (scroll to the bottom of timeline)  
<https://storymaps.arcgis.com/stories/cabf07b39a6046ee992f1630949a7c80>  
<https://coronavirus.utah.gov/google-apple-exposure-notification-express-launches-in-utah>

#### *Utah Coronavirus Task Force*

- The Facebook page, “The State of Utah’s COVID-19,” posted new videos covering the following topics: quarantine, quarantine vs. isolation, staying home after testing, and protecting higher risk individuals. The page provides regular updates and information resources from the task force, led by Lt. Governor Spencer Cox  
<https://www.facebook.com/utahcoronavirus/photos/a.118780509742021/171252414494830>

#### *Utah Department of Health*

- The state of Utah has modified its Provider Order for Life-Sustaining Treatment (POLST) form, waiving the requirement of in-person signing of documents and using national tools and guidance to ensure providers are prepared for end of life discussions and processes  
[https://health.utah.gov/hflcra/forms/POLST/POLSTStatic\\_Revised2-16.pdf](https://health.utah.gov/hflcra/forms/POLST/POLSTStatic_Revised2-16.pdf)
- Utah Department of Health has released a report to show the impact of the COVID-19 pandemic is having on Utahns’ mental and behavioral health.  
[https://coronavirus-download.utah.gov/Health/COVID\\_Mental\\_Health\\_Report\\_.pdf?form=MY01SV&OCID=MY01SV](https://coronavirus-download.utah.gov/Health/COVID_Mental_Health_Report_.pdf?form=MY01SV&OCID=MY01SV)

### Vermont (VT)

#### *Vermont State Department of Health*

- Modified infection control assessment and response (ICAR) programs in all facilities to prioritize support
- A COVID-19 hotline is available for providers to call with questions about screening patients for testing  
<https://www.healthvermont.gov/response/coronavirus-covid-19/long-term-care-and-group-living-settings>
- The Vermont Department of Health has initiated a new consolidated report for nursing homes

14. Resources Continued

and interested stakeholders with weekly updates on rates, vaccines, outbreaks and other useful information

<https://www.healthvermont.gov/sites/default/files/documents/pdf/COVID-19-VT-LTCFs.pdf>

**Virginia (VA)**

*Virginia Department of Health (VDH)*

- VDH developed a guide of holiday considerations for long term care facility residents and their families. This document includes factors to consider when making decisions about residents joining holiday celebrations  
[https://www.vdh.virginia.gov/content/uploads/sites/182/2020/11/Copy-of-Considerations\\_LTC-Residents-Leaving-for-Holiday\\_FINAL.pdf](https://www.vdh.virginia.gov/content/uploads/sites/182/2020/11/Copy-of-Considerations_LTC-Residents-Leaving-for-Holiday_FINAL.pdf)
- Virginia Project ECHO is offering a Just-in-Time COVID-19 Learning Series, covering testing, telehealth, personal protective equipment (PPE), isolation, cohorting, medical management, and vulnerable populations  
<https://www.vdh.virginia.gov/project-echo>
- Through the Virginia's Governor COVID-19 Long Term Care (LTC) Task Force, an LTC Facility Playbook to Access Resources to Support COVID-19 Outbreak Response was created. The playbook serves as a resource for how to access various staffing, supplies, infection control expertise, and other resources to support response to COVID-19 outbreaks  
<https://www.vdh.virginia.gov/content/uploads/sites/182/2020/05/VirginiaLongTermCareFacilityTaskForceCOVIDPlaybook.pdf>

*Virginia Hospital Alerting & Status System (VHASS)*

- VHASS, an emergency management partnership between the Virginia Department of Health and the Virginia Hospital & Healthcare Association, created an online COVID-19 resource center and Virginia COVID-19 surveillance data
- A long term care VHASS daily situation report, posted daily, includes the number of nursing home residents with reported/confirmed COVID-19, number of residents pending confirmation, and current personal protective equipment (PPE) needs in nursing homes
- Regional health care coalitions are the point of contact for skilled nursing facilities, dialysis centers, and hospitals that need PPE  
<https://vhass.org/regional-info>

**Washington (WA)**

*Office of the Governor Jay Inslee, Washington State Department of Health*

- Governor Jay Inslee has set out a four-phase process for lifting restrictions in the state of Washington, with several available resources for businesses, including:
  - Back to the workplace presentation for unit leaders
  - COVID-19 Safety Training: Back to the Workplace
  - Signage, posters, and graphics
  - Guide to face coverings, masks, and other personal protective equipment (PPE)
  - Campus reopening guide  
<https://www.washington.edu/coronavirus/work-task-force>
- Governor Jay Inslee and state public health leaders developed an online COVID-19 risk assessment dashboard to help make determinations about whether it is safe for a county to enter a new phase of reopening  
<https://coronavirus.wa.gov/what-you-need-know/covid-19-risk-assessment-dashboard>

*State of Washington*

- The state of Washington has multilingual content available for information related to safer gatherings during the COVID-19 pandemic. The guide shares best practices for celebrations and provides a safety checklist for those who decide to gather with people from outside their household  
<https://coronavirus.wa.gov/information-for/you-and-your-family/safer-gatherings>

*Washington State Counties*

- Washington state residents can call a toll-free number or text “coronavirus” to a designated number and receive the most current information on COVID-19 including county-level updates and resources for families, businesses, students and more  
<https://www.doh.wa.gov/Emergencies/Coronavirus>

*Washington State Department of Health*

- Washington State Department of Health has introduced a new tool to help stop the spread of COVID-19 called Washington Exposure Notifications, or WA Notify. The app works with a smartphone to alert users if they may have been exposed to COVID-19. The system is completely private and cannot know or track who you are or where you go  
<https://www.doh.wa.gov/Emergencies/COVID19/WANotify>
- Dated May 10, 2021, the Washington State Department of Health has issued updated guidance on the Risk Assessment Template to Assess COVID-19 Exposure Risk for Residents/Clients After Community Visits  
[https://www.doh.wa.gov/Portals/1/Documents/1600/coronavirus/riskassessment\\_community\\_isit.pdf](https://www.doh.wa.gov/Portals/1/Documents/1600/coronavirus/riskassessment_community_isit.pdf)
- Dated May 10, 2021, the Washington State Department of Health has issued updated guidance on the Long-Term Care Facility Testing for Staff and Residents  
<https://www.doh.wa.gov/Portals/1/Documents/1600/coronavirus/420-334-TestingLongTermCareFacilities.pdf>

**West Virginia (WV)**

*Stonerise*

- Stonerise, a provider of transitional care in West Virginia, provides education to staff, patients, and families through multiple videos focused on vaccine confidence. They currently have seven videos with topics on COVID-19 facts, women’s health and pregnancy, and staff insights and testimonials. The videos are part of their larger vaccination education page  
<https://stonerise.com/vaccine/>

*West Virginia Department of Health and Human Resources*

- Launched “WV’s Emotional StrengthLine: Help304,” a hotline providing healthcare workers social, emotional, and supportive counseling via call, text or chat. The hotline’s crisis counselors provide information on stress management, COVID-19 testing, food pantries, and more  
<https://www.help304.com/covid-stress/healthcare-workers>

*West Virginia Department of Health and Human Services, Bureau of Public Health*

- Developed a COVID-19 website  
<https://dhhr.wv.gov/COVID-19/Pages/default.aspx>

## State Actions for COVID-19 Management and Response

### 14. Resources Continued

- Outlines provider responsibility for reporting requirements for suspected or confirmed cases of COVID-19
- Offers general information on West Virginia resources:
  - Resuming elective surgeries
  - Medical transport guidelines
  - Emergency department recommendations
  - Long term care (LTC) guidelines
  - Homeless service providers
  - Criteria and resources for specimen collection and testing specific to West Virginia
  - Death reporting guidelines for COVID-19
- Includes long term care (LTC) facility outbreak resources:
  - Guidelines for COVID-19 outbreaks in LTC facilities:
    - Contact precautions
    - Hand hygiene observation tool
    - Long term care facility outbreak resources toolkit
    - Home care resources:
      - Home care and self-isolation guidance for people with suspected or confirmed COVID-19
      - Guidance on cleaning when caring for ill person in the home

*West Virginia Health Care Association, West Virginia Department of Health and Human Services Bureau for Public Health Division of Infectious Disease Epidemiology*

- Developed guidelines for COVID-19 outbreaks in long term care facilities  
<https://dhhr.wv.gov/COVID-19/Pages/default.aspx>
- Covers following topics:
  - Outbreak definitions
  - Preventing an outbreak
  - What to do if case detected
  - Measures to control outbreak
  - Lab testing
  - Health care personnel exposure
  - Management of residents returning from hospitalization or new admissions
  - Criteria to remove residents from isolation
  - Criteria for returning to work for exposed health care workers
  - Environmental cleaning and disinfection
  - Implement environmental infection control
  - Employee screening tool
  - Visitor screening tool
  - Nursing facility transfer

*West Virginia Health Care Association*

- The West Virginia Healthcare Association (WVHCA) has placed the latest CMS Nursing Home data on their COVID-19 Resources page. The page displays West Virginia county breakdown for the CMS COVID-19 Positivity Rate Summary. This CMS Community Spreadsheet dictates the frequency which testing needs to take place (Monthly/Weekly/ Twice-a-week). They also provide a link to the CMS Nursing Home data.  
<https://www.wvhca.org/covid-19-resources>

### Wisconsin (WI)

#### *LeadingAge*

- Sends daily email for members and business partners highlighting practical tools for staff conversations
- Focus on staff morale and facilitating challenging conversations and a motivational quote called “Thought for the Day,” in addition to sharing many resources and training opportunities

#### *LeadingAge and LeadingChoice Network*

- Released policy, FAQ, and audit tools for conducting outdoor visits safely, among several other topics. Upon clicking the link, scroll down to the nursing home heading  
<https://leadingagewi.org/members-subscribers/coronavirus-covid-19-information-resources>

#### *Wisconsin Department of Health Services*

- The Wisconsin Department of Health Services has a webpage of COVID-19 guidance for Wisconsin nursing homes inclusive of patient care, staffing, testing, infection control, visitation, and more  
<https://www.dhs.wisconsin.gov/covid-19/nursing-homes.htm>
- Shared resources specific to memory care individuals and ways to keep residents engaged, such as through the use of technology  
<https://www.dhs.wisconsin.gov/covid-19/ltc.htm>
- Shared resources to support skilled nursing facilities in determining admission policies during a COVID-19 outbreak  
<https://www.dhs.wisconsin.gov/dph/memos/communicable-diseases/snf-considerations-admissions-during-outbreak.pdf>
- Wisconsin Exposure Notification is a smartphone app that uses Bluetooth Low Energy technology to help stop the spread of COVID-19 in Wisconsin  
<https://www.dhs.wisconsin.gov/covid-19/notification.htm>
- The Wisconsin DHS has released new and improved features to case activity metrics on the COVID-19 Disease Activity Dashboard. These updates are designed to help the public better understand important case activity metrics  
<https://www.dhs.wisconsin.gov/covid-19/disease.htm>

#### *Wisconsin Department of Health Services, Resilient Wisconsin*

- Building Resilience During Winter Celebrations  
<https://www.dhs.wisconsin.gov/publications/p02843.pdf>

#### *Wisconsin State Laboratory of Hygiene*

- Wisconsin State Laboratory of Hygiene released an online training program which details the Occupational Safety and Health Administration (OSHA) requirements for a respiratory protection program. The scope of this program is limited to use of N-95 respirators for protecting employees against COVID-19  
<http://www.slh.wisc.edu/ppe-decon-uv-c/respiratory-protection-program-requirements-covid>

#### *Stop the COVID Spread! Coalition*

- “Stop the COVID Spread!” is a coalition of Wisconsin’s leading health care, business, and advocacy organizations along with prominent individuals who have joined together to urge the

14. Resources Continued

public to take preventative measures seriously so that community members can all continue to safely participate in Wisconsin's economy

<https://www.wha.org/stopthecovidsread>

**Wyoming (WY)**

*Wyoming Department of Health*

- Wyoming offers free at-home COVID-19 testing through a company called Vault Health. These tests are available to Wyoming residents at no cost; insurance is not necessary. This saliva-based test does not require a nasal swab. The test uses high-quality laboratory technology for a high level of effectiveness. The sample collection process is performed under the supervision of a Vault healthcare provider through an online, video-based telehealth visit

<https://health.wyo.gov/publichealth/infectious-disease-epidemiology-unit/disease/novel-coronavirus/covid-19-at-home-testing/>

*Wyoming Department of Health Regional Long Term Care Ombudsman*

- Proposed to use civil penalties monies to purchase iPads for nursing homes' statewide use for residents to keep in contact with families and loves ones
- Wyoming Department of Health contact person is Lee Alter at [lee.alter@wyogov.com](mailto:lee.alter@wyogov.com)

*Wyoming Community Protection Initiative Team*

- Community Protection Initiative team will support the Wyoming Department of Health with the following:
  - Data systems and data analysis
  - Prevention, infection control, and containment of infections in long term care facilities and psychiatric facilities
  - Community mitigation and infection prevention and control among tribal communities
  - Case identification and contact tracing

<https://health.wyo.gov/cdc-team-deployed-to-wyoming-to-supplement-existing-efforts>

*Wyoming Office of the First Lady Jennie Gordon, Wyoming Department of Health Aging Division*

- Collaborating to send cards, letters, and notes to residents of skilled nursing facilities and senior centers
- First Lady Jennie Gordon produced a video explaining the concept

<https://www.facebook.com/watch/?v=519102808788094>

*University of Wyoming, Wyoming Center of Aging, Montana Geriatric Education Center*

- Through the UW ECHO® in Geriatrics, sponsored by the Wyoming Center on Aging, the Montana Geriatric Education Center, and Mountain-Pacific Quality Health healthcare professionals throughout the region have the opportunity to receive best-practice recommendations for consideration in management of older adults. Healthcare providers are invited to present challenging cases for discussion and feedback to a network of colleagues as well as a specialist care team. Each ECHO network will also feature a brief community discussion on a variety of important topics related to geriatrics

[https://www.uwyo.edu/wycoa/educational\\_and\\_training\\_opportunities/uw\\_echo\\_in\\_geriatrics.html](https://www.uwyo.edu/wycoa/educational_and_training_opportunities/uw_echo_in_geriatrics.html)

## 15. SCREENING/VISITORS

### Alabama (AL)

#### *Alabama Nursing Home Association (ANHA)*

- The ANHA developed materials to assist facilities with facilitating indoor visitation in accord with Centers for Medicare & Medicaid Services September 2020 guidance <http://www.anha.org/uploads/ANHAIndoorVisitationGuidance.pdf>

#### *Office of the Governor Kay Ivey*

- Governor Kay Ivey and State Health Officer Dr. Scott Harris announced an updated Safer at Home order on March 4, 2021. The updated order allows up to two visitors at a time per resident/patient in hospitals, nursing homes, and assisted living facilities. The order notes that nursing homes must follow current Centers for Medicare & Medicaid Services (CMS) guidance on visitation. The Alabama Nursing Home Association (ANHA) issued a statewide press release addressing the change. The order is extended until April 9, 2021 <https://governor.alabama.gov/assets/2021/03/GKI-Health-Order-Update-04.09.21-Horizontal.pdf>

### Arizona (AZ)

#### *Arizona Department of Health Services (ADHS)*

- Revised November 10, 2020, ADHS updated its guidance to address off-site visitation. ADHS does not recommend off-site visitation for long term care residents when a county is experiencing moderate or substantial COVID-19 spread. Exposure cannot be ruled out if a resident leaves the facility to stay with a family member. This recommendation does not, however, apply to medically necessary trips <https://www.azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/healthcare-providers/congregate-visitation.pdf>
- ADHS approved new guidelines regarding visitation in congregate settings, including nursing homes. The guidelines were proposed by the Governor's Task Force for Long-Term Care and cover the thresholds for community spread of COVID-19 and facility implementation of mitigation strategies. Community spread thresholds set visitation requirements based on COVID-19 cases, COVID-19-like illness and the percentage of positive COVID-19 tests. The guidance calls for facilities to allow compassionate care visits regardless of the level of community spread. Mitigation strategies require visitors to present a negative COVID-19 test less than 48 hours old; attestations regarding isolation after testing; limited contact time and dedicated visitation space; mask-wearing requirements for residents (when safe), visitors, and staff; hand sanitizing requirements; visitor logs to facilitate contact tracing; and enhanced facility cleaning and sanitation <https://www.azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/community/congregate-visitation.pdf>
- The Arizona Department of Health Services (ADHS) released updated guidance on March 16, 2021, for visitation at congregate care settings for vulnerable adults and children. These guidelines were prepared by the state's Long-Term Care Task Force. The updated guidance states that outdoor visitation is allowed at all times for visitors and that indoor visitation is allowed without testing with few exceptions, including high community transmission and facility outbreaks. Furthermore, indoor visitation is allowed for all levels of community spread if 70 percent of residents are fully vaccinated. If less than 70 percent of residents are vaccinated,

15. Screening/Visitors Continued

then visitation is restricted if county positivity rates exceed 10 percent

[https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/healthcare-providers/congregate-visitation.pdf?utm\\_medium=email&utm\\_source=govdelivery](https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/healthcare-providers/congregate-visitation.pdf?utm_medium=email&utm_source=govdelivery)

*Maricopa County Department of Public Health*

- Created a nursing home visitation reference that combines guidance from the Centers for Medicare & Medicaid Services (CMS) and the Arizona Department of Health Services. The guidance notes key differences between the two sources and identifies situations when CMS guidance is more stringent. The document also describes what types of visitation are permitted based on COVID-19 community spread, facility policies, communication, and mitigation measures

[https://www.maricopa.gov/DocumentCenter/View/63758/LTCF-Visitation-Guidance\\_CMS\\_FINAL\\_109](https://www.maricopa.gov/DocumentCenter/View/63758/LTCF-Visitation-Guidance_CMS_FINAL_109)

**Arkansas (AR)**

*Greenhurst Nursing Center*

- Facility has been highlighted in the news and social media for its “visiting station”  
<https://www.5newsonline.com/article/news/health/coronavirus/greenhurst-living-center-made-visiting-stations-for-residents/527-5ca4dd04-da93-4701-9af3-4fb594cdef06>

**California (CA)**

*California Department of Public Health (CDPH)*

- CDPH issued All Facilities Letter (AFL) 20-22.6 "Guidance for Limiting the Transmission of COVID-19 in Long-Term Care Facilities" on March 8, 2021, which notifies skilled nursing facilities of updated visitation guidance, including expanded opportunities for indoor, in-room visitation and physical touch, and infection control measures for fully vaccinated residents and visitors. CDPH recognizes the adverse impacts of restrictions on visitation, physical contact, and group activities upon residents' physical, mental, and psychosocial well-being and quality of life during the pandemic. Due to these factors and the progression of COVID-19 vaccination in California, CDPH revised the visitation guidance for LTC facilities to expand opportunities for social interaction and improved quality of life  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-22.aspx>
- On November 16, 2020, CDPH provided COVID-19 infection control recommendations and guidance to nursing homes to help ensure safety during holiday celebrations for residents, families, and facilities. The guidance includes tips on private gatherings, resident placement after returning to the facility, and communal activities in facilities  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-86.aspx>
- The California Department of Public Health (CDPH) issued an All Facilities Letter (AFL) on Updated August 8, 2021, providing updated guidance relative to visitation in long term care facilities.  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-22.aspx>
- The California Department of Public Health All Facilities Letter (AFL) provides resources and guidance for skilled nursing facilities on preparing for COVID-19 and a toolkit for management of exposures and recognized cases in skilled nursing facilities titled, “Preparing for COVID-19 in California Skilled Nursing Facilities”  
<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-25->



15. Screening/Visitors Continued

[Attachment-01-SNF-Checklist.pdf](#)

- The California Department of Public Health (CDPH) distributed All Facilities Letter (AFL) 20-77 to notify nursing homes about the availability of a new federal civil money penalty grant opportunity for facilities to purchase materials that aid with in-person visitation. Up to \$3,000 is available for tents, clear partitions, and installation costs. The AFL provided the link to the fillable, electronic template application and instructions on submitting the request <https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-20-77.aspx>

**Florida (FL)**

*Advent Health Care Center Orlando North*

- The Advent Health Care Center Orlando North has implemented a successful visitation program for family members. As part of the program, visitors receive a Centers for Disease Control and Prevention video prior to the visit to ensure understanding and expectations during the visit

*Florida Agency for Health Care Administration*

- Shared Florida Health Care Association tool kit with screening resources [https://www.fhca.org/facility\\_operations/coronavirus](https://www.fhca.org/facility_operations/coronavirus)

**Georgia (GA)**

*Georgia Department of Community Health*

- On September 21, 2020, the Georgia Department of Community Health issued a revised Administrative Order outlining long term care facility reopening guidance. Topics covered in the order include:
  - Recommendations for progression through phases
  - Critical components of infection prevention and control
  - Considerations to identify pandemic phase and recommended mitigation steps
  - Testing requirements and guidance
  - Guidance for time outdoors, window visits, and outdoor visits
  - Considerations for assisted living communities
  - Considerations for memory care units
  - Reporting to the National Healthcare Safety Network<https://dch.georgia.gov/announcement/2020-09-21/dph-issues-revised-guidance-allow-safe-visitation-georgias-long-term-care>

*Georgia Department of Public Health (GDPH)*

- GDPH released new quarantine guidelines based on the changes in Centers for Disease Control and Prevention (CDC) recommendations. The requirements differ for long term care and independent living settings. In independent living settings, guidelines are also dependent on vaccination status <https://dph.georgia.gov/contact>

**Indiana (IN)**

*Indiana State Department of Health (ISDH)*

- ISDH updated its signage for long term care facility visitation guidelines [https://www.coronavirus.in.gov/files/21\\_LTC\\_visitation\\_6-3.pdf](https://www.coronavirus.in.gov/files/21_LTC_visitation_6-3.pdf)
- Dated November 13, 2020, Visitation Guidelines for Long-Term Care Facilities updated guidance

## State Actions for COVID-19 Management and Response

### 15. Screening/Visitors Continued

on recommended limitations on excursions outside of long term care facilities

[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20Back%20On%20Track%20Guidelines%2011.13.20.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20Back%20On%20Track%20Guidelines%2011.13.20.pdf)

- Dated November 22, 2020, the COVID-19 Toolkit for Long-Term Care Facility Staff includes revised visitation guidelines  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20IP%20Toolkit%20ISDH\\_10.30.2020.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20IP%20Toolkit%20ISDH_10.30.2020.pdf)
- On March 16, 2021, ISDH updated guidelines to note that precautions and restrictions in place at long-term care facilities should be balanced against residents' fully vaccinated status for COVID-19 and the need for increased socialization and visitation, as well as their physical and mental well-being  
<https://www.coronavirus.in.gov/files/LTC%20guidelines%20response%20to%20COVID-19%20Vaccination%2003.16.21.pdf>
- The ISDH COVID-19 Toolkit for long term care facility staff also updated these visitation guidelines on March 16, 2021
- [https://www.coronavirus.in.gov/files/IN\\_COVID-19%20IP%20Toolkit%20ISDH\\_3.9.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20IP%20Toolkit%20ISDH_3.9.21.pdf)
- See the March 2021 updates to the ISDH COVID-19 Toolkit for Visitor and Employee Screening in long term care facilities  
<https://www.coronavirus.in.gov/files/Visitor%20Screening%20form%20for%20COVID-19%20%203.12.21.pdf>  
<https://www.coronavirus.in.gov/files/Employee%20Screening%20for%20Fit%20for%20Duty%20form%203.12.21.pdf>
- Guidelines were updated to add information regarding guidelines for residents and staff returning from travel. The COVID-19 Toolkit has been updated  
<https://www.coronavirus.in.gov/files/LTC%20guidelines%20response%20to%20COVID-19%20Vaccination%2004.07.21.pdf>  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20IP%20Toolkit%20ISDH\\_4.7.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20IP%20Toolkit%20ISDH_4.7.21.pdf)
- On May 13, 2021, long-term guidance was updated to reflect current recommendations for masking requirements in fully vaccinated individuals  
<https://www.coronavirus.in.gov/files/LTC%20guidelines%20response%20to%20COVID-19%20Vaccination%2005.13.21%20.pdf>
- On May 13, 2021, COVID-19 LTC Facility Infection Control Guidance Standard Operating Procedure was updated to reflect guidance from CDC related to masking requirements in fully vaccinated individuals  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20LTC%20SOP%20checklist%2005.13.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20LTC%20SOP%20checklist%2005.13.21.pdf)

#### *Office of the Governor Eric Holcomb*

- Executive Order 20-48 released on November 13, 2020 provides guidance on visitation restrictions based on county positivity rates that are aligned with Centers for Medicare & Medicaid Services (CMS) and Indiana State Department of Health guidelines  
<https://www.ihca.org/resource/governor-holcomb-issues-executive-order-20-48>

#### **Maine (ME)**

*Maine Department of Health and Human Services*

## State Actions for COVID-19 Management and Response

### 15. Screening/Visitors Continued

- Document provides guidance on the elements that must be included in facility visitation processes based upon questions asked by providers and families  
[https://www.mehca.org/files/Visitation%20guidance%204-15-2021\(1\).pdf](https://www.mehca.org/files/Visitation%20guidance%204-15-2021(1).pdf)

#### *The Lincoln Home, Newcastle, Maine*

- The Lincoln Home's porch in Newcastle has been transformed to serve as a safe place for family visitation. The home divided the screened porch in half with Plexiglass to allow family to enter their part of the porch from the outside and residents enter from the inside  
[https://www.mehca.org/files/QualityRegs/MHCA\\_COVID\\_Update\\_InnovationCorner\\_Frontline\\_Warmline\\_ResOutApptsQuar\\_NewABNForm\\_CMSReleasesFAQVisitations\\_062520.pdf](https://www.mehca.org/files/QualityRegs/MHCA_COVID_Update_InnovationCorner_Frontline_Warmline_ResOutApptsQuar_NewABNForm_CMSReleasesFAQVisitations_062520.pdf)

### **Michigan (MI)**

#### *Michigan Department of Health and Human Services (MDHHS)*

- On March 2, 2021, MDHHS expanded information on nursing home visitation, communal dining, and group activities  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_98455-553388--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_98455-553388--,00.html)
- MDHHS maintains a Frequently Asked Questions (FAQ) document, regarding visitation, to support facilities in their implementation of MDHHS Emergency Order Under MCL 333.2253  
[https://www.michigan.gov/documents/mdhhs/MDHHS\\_LTCF\\_COVID19\\_Visitation\\_FAQs\\_v3\\_10.30.20\\_706642\\_7.pdf](https://www.michigan.gov/documents/mdhhs/MDHHS_LTCF_COVID19_Visitation_FAQs_v3_10.30.20_706642_7.pdf)

#### *The State of Michigan*

- The State of Michigan issued guidance effective February 8, 2021 to continue to restrict gatherings and establish procedures including the face mask order  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_98455-551407--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_98455-551407--,00.html)
- The State of Michigan released an order that provides a safe plan for visitation, and continues necessary protections for residents and staff in facilities across the state  
[https://www.michigan.gov/documents/coronavirus/3-2\\_Visitation\\_Order\\_v4\\_717903\\_7.pdf](https://www.michigan.gov/documents/coronavirus/3-2_Visitation_Order_v4_717903_7.pdf)

### **Minnesota (MN)**

#### *Minnesota Department of Health (MDH)*

- Issued March 17, 2021, MDH released COVID-19 Guidance: Long Term Care Indoor Visitation for Nursing Facilities and Assisted Living-type Settings  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lcindoor.pdf>
- Issued March 17, 2021, MDH released the Long Term Care Visitation Guidance Flowchart for Outbreak Status  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lcoutbreak.pdf>
- Issued March 17, 2021, MDH released guidance that long term care facilities should allow indoor visitation at all times and for all residents, regardless of whether residents are vaccinated for COVID-19, except for a few instances when visitation should be limited due to a high risk of spreading COVID-19. Exceptions for indoor visitation are shown in this flowchart  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/lcexcept.pdf>
- MDH released a short video for nursing home residents and visitors that outlines the new nursing home visitation guidance  
<https://www.health.state.mn.us/diseases/coronavirus/materials/videos.html#protect>

### Missouri (MO)

Missouri Department of Health and Senior Services (DHSS)

- Missouri DHSS issued guidance for long term care facilities to establish essential caregiver programs and allow visits  
<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/pdf/visitation-guidance.pdf>

### Nebraska (NE)

Nebraska Department of Health and Human Services, Nebraska Medicine, Nebraska Infection Control Assessment and Promotion Program

- Dated January 21, 2021, indoor visitation at assisted living facilities is now possible when more than 90 percent of staff and residents are vaccinated (see slide 22). Skilled nursing facilities are still required to comply with QSO-20-39-NH related to visitation, until the Centers for Medicare & Medicaid Services (CMS) provides new or updated guidance  
<https://icap.nebraskamed.com/wp-content/uploads/sites/2/2021/01/COVID-19-and-LTC-1.21.2021-FINAL.pdf>

### Nevada (NV)

Nevada Department of Health and Human Services

- Dated May 17, 2021, the Nevada Department of Health and Human Services released a technical bulletin containing updated CMS and CDC guidance for visitation in nursing homes. It features recommendations and resources for state facilities to access, and multiple options that enable providers to reach out with additional questions  
[https://nvhealthresponse.nv.gov/wp-content/uploads/2021/05/TB\\_Facility-Visitation\\_05172021.pdf](https://nvhealthresponse.nv.gov/wp-content/uploads/2021/05/TB_Facility-Visitation_05172021.pdf)

### New Mexico (NM)

New Mexico Department of Health

- New Mexico Department of Health updated visitation and activity guidance for nursing homes and assisted living facilities on March 24, 2021. This seven page document offers guidance to ensure that every facility allows visitation in accordance with the new policy
- <https://cv.nmhealth.org/wp-content/uploads/2021/03/3.24.2021-LTC-Visitation-and-Activities-by-TCC-3.24.21.pdf>

### New York (NY)

Hebrew Home, Riverdale, New York

- Hebrew Home implemented an innovative drive-in visit protocol for families to visit residents who are COVID-19 negative  
<https://www.riverspringhealth.org/drive-in-visits>

New York State Department of Health

- Guidance on new, expanded guidelines for nursing home resident visitation in accordance with Centers for Medicare & Medicaid Services and Centers for Disease Control and Prevention guidelines begins on February 26, 2021. This guidance recommends that visitors receive a rapid COVID-19 test before entry into a facility; the Department of Health will provide rapid tests to nursing homes to test visitors on-site and at no cost. Visitation continues to depend on nursing home facilities remaining free of COVID-19 cases for 14 days with no current outbreak testing.

15. Screening/Visitors Continued

For counties with COVID-19 positivity rates between five to 10 percent on a seven-day rolling average, visitor testing is required. Visitors must either present with a negative PCR or rapid COVID-19 test given within 72 hours, or facilities may use rapid tests to meet the requirement. For counties with COVID-19 positivity rates below five percent on a seven-day rolling average, visitor testing is strongly encouraged, and rapid tests may be used. Visitation will not be permitted if a county's COVID-19 positivity rate is greater than 10 percent

[https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NH\\_Visitation\\_update\\_2-22-2021.pdf](https://www.governor.ny.gov/sites/governor.ny.gov/files/atoms/files/NH_Visitation_update_2-22-2021.pdf)

- Newly launched mobile contact tracing app, *COVID Alert NY*, is a voluntary, anonymous, exposure-notification smartphone app. The app will send a user an alert if they were in close contact with someone who tested positive for COVID-19. Knowing about a potential exposure allows an individual to self-quarantine immediately, get tested, and reduce the potential exposure risk to family, friends, neighbors, co-workers and others. The free mobile app is available to anyone 18 or older who lives, works, or attends college in New York or New Jersey. It is available for download from the Google Play Store or Apple App Store. *COVID Alert NY* is available in English, Spanish, Chinese, Bengali, Korean, Russian and Haitian Creole  
<https://coronavirus.health.ny.gov/covid-alert-ny>

**North Carolina (NC)**

*North Carolina Department of Health and Human Services (NCDHHS), Office of the Governor Roy Cooper*

- New COVID-19 cases in North Carolina long term care facilities have declined rapidly in the last several weeks. Case rates are down over 15-fold in skilled nursing facilities, adult care homes, and other licensed facilities since the peak of transmission in January 2021. Given the rapid decline in new cases, most facilities currently meet criteria to resume indoor visitation while continuing to follow infection prevention recommendations  
<https://www.ncdhhs.gov/news/press-releases/covid-19-cases-declining-rapidly-north-carolina-long-term-care-settings>
- NCDHHS updated its visitation guidance March 10, 2021, for long term care facilities to allow for in-person, indoor or outdoor, visitation in most circumstances. The change aligns with recent guidance from the Centers of Medicare and Medicaid Services and the Centers for Disease Control and Prevention and reflects rapidly improving trends in long term care facilities. In addition to updating its guidance, the department is rescinding Secretarial Order 6: Visitation for Long Term Care Facilities  
<https://covid19.ncdhhs.gov/media/2312/open>  
<https://www.ncdhhs.gov/news/press-releases/cms-relaxes-guidance-visitation-long-term-care-facilities-ncdhhs-rescinds-ltcf>

**Ohio (OH)**

*Ohio Department of Health, Department of Veterans Services*

- Issued directive limiting nursing home visits, except in end of life cases  
[https://content.govdelivery.com/attachments/OHOOD/2020/03/12/file\\_attachments/1398815/ODH%20Order%20on%20Nursing%20Homes.pdf](https://content.govdelivery.com/attachments/OHOOD/2020/03/12/file_attachments/1398815/ODH%20Order%20on%20Nursing%20Homes.pdf)

*Ohio Department of Health*

- Website houses a visitation dashboard that allows the public to view and sort information by facility type, county, visitation status or by a particular facility. The site also links to view the county status on the COVID-19 Testing Programs for Aging Service  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/dashboards/long-term-care->

## State Actions for COVID-19 Management and Response

### 15. Screening/Visitors Continued

[facilities/visitation-browser](#)

- Screening Employees for COVID-19: COVID-19 Information for Employers and Employees  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/general-resources/Screening-Employees-for-COVID-19>

#### Oklahoma (OK)

*Governor's COVID-19 Solution Task Force and Response Team*

- Transformed Oklahoma's 2-1-1 hotline into a tool for Oklahomans to call and receive screening support for COVID-19  
<https://coronavirus.health.ok.gov/governors-actions>

*Oklahoma State Department of Health (OSDH)*

- See the OSDH webpage pertaining to long term care COVID-19 resources. The site covers a wide variety of information for providers as well as residents and visitors.  
[https://www.ok.gov/health/Protective\\_Health/Long\\_Term\\_Care\\_Service/LTC\\_COVID-19\\_Resources/index.html](https://www.ok.gov/health/Protective_Health/Long_Term_Care_Service/LTC_COVID-19_Resources/index.html)
- The Oklahoma State Department of Health Long Term Care COVID-19 Nursing Home Visitation Grid provides an outline for Medicare certified nursing homes to assist with new visitation guidance in the nursing homes  
<https://oklahoma.gov/content/dam/ok/en/health/health2/aem-documents/protective-health/long-term-care-services/covid-19/nursing-home-grids/20210317%20NH%20Visitation%20Grid%20LA-OK.pdf>

#### Oregon (OR)

*State of Oregon*

- In October, the Oregon Department of Human Services updated visitation guidance for long term care facilities  
<https://www.oregon.gov/dhs/COVID-19/Documents/Limited-Indoor-Visitation-Overview.pdf>

#### Pennsylvania (PA)

*Pennsylvania Department of Health (PADOH)*

- On August 12, 2021, PADOH released a new mandate for nursing homes to set an 80 percent staff vaccination goal by October 1, 2021. PADOH will require more frequent testing of unvaccinated employees for nursing homes that do not meet this expectation by the deadline. PADOH will support surveillance and outbreak testing through federal epidemiology and laboratory capacity (ELC) grant funding for facilities reaching the goal  
<https://www.media.pa.gov/Pages/Health-Details.aspx?newsid=1553>

*Pennsylvania Health Care Association*

- To reflect the latest update Pennsylvania Department of Health Acting Secretary Alison Beam announced revising the Department of Health visitation guidance to align the state with the CMS visitation guidance. Pennsylvania Health Care Association has released an update Visitation Best Practices to consider document, with outdoor and indoor visitation protocols. See this link for visitation best practices:  
<https://www.phca.org/wp-content/uploads/2021/03/Visitation-Best-Practices-Table-Updated-March-2021.pdf>

*State Actions for COVID-19 Management and Response*  
*15. Screening/Visitors Continued*

*Pennsylvania Health Care Association (PHCA)*

- Nursing home association representing most nursing homes in Pennsylvania  
<https://www.phca.org/covid19>
- Developed long term care facilities preparedness assessment for COVID-19 (recommended to complete before any cases identified in their facility) in checklist format for:
  - Education, monitoring, and screening of all residents
  - Document active screening of residents every 12 hours for COVID-19 symptoms
  - Screen staff prior to shift for symptoms of COVID-19

**South Carolina (SC)**

*South Carolina Department of Health and Environmental Control (DHEC)*

- DHEC developed a dashboard listing nursing homes and community residential care facilities that are allowing visitation. The dashboard includes the facility name, county, visitation status and visitation type (i.e., outdoor or indoor)  
<https://scdhec.gov/covid19/nursing-homes-extended-care-facilities-impacted-covid-19>

**South Dakota (SD)**

*Avera Prince of Peace Retirement Community*

- Avera Prince of Peace Retirement Community created a visitation booth that separates residents from their visitors by a piece of plexiglass. Family members can contact the nursing home to reserve a time for the booth  
<https://www.dakotanewsnow.com/content/news/Avera-Prince-of-Peace-Retirement-Community-opens-visitacion-booth-571012061.html>

*Prairie Heights Healthcare*

- The maintenance department constructed a hand-holding booth for residents and family members that promotes resident safety and social distancing while still providing human connection  
<https://www.facebook.com/prairieheightshc/posts/688976608720678>

**Tennessee (TN)**

*Tennessee Department of Health (TDOH)*

- The Tennessee Department of Health (TDOH) announced on February 24, 2021 that state-specific visitation restrictions for long term care facilities will end effective February 28, 2021  
<https://www.tn.gov/health/news/2021/2/24/tennessee-removes-state-visitacion-restrictions-for-long-term-care-facilities.html>
- The TN COVID-19 Long Term Care Taskforce has developed a file to help inform the community of the steps to take prior to visiting a loved one in long-term care communities. The document also provides quick references for individuals that may have additional questions  
<https://www.tn.gov/content/dam/tn/health/program-areas/long-term-care-taskforce/LTC%20Visitation%20one-pager.pdf>
- The Tennessee COVID-19 Long-Term Care Taskforce has compiled best practices related to long-term care community visitation to serve as a resource to long-term care facilities, residents, families, and volunteers. Click the link below to access the file titled, "Virtual and In-Person Visitation," and learn more about how to safely facilitate visitation with among loved ones  
<https://www.tn.gov/health/health-professionals/hcf-main/health-care-facilities-covid-19->

## State Actions for COVID-19 Management and Response

### 15. Screening/Visitors Continued

[measures-information-page/long-term-care-taskforce/long-term-care-facility-resources.html](https://www.hhs.gov/ohca/long-term-care-taskforce/long-term-care-facility-resources.html)

#### Tennessee Health Care Association (THCA)

- Posted toolkit for facility visitor screening  
<https://www.thca.org/files/2020/03/FHCA-COVID-19-Visitor-Screening-Toolkit.pdf>

#### Texas (TX)

##### State of Texas

- All licensed long term care facilities must screen all individuals entering the facility, including staff and newly admitted residents
- Based on federal guidance, Texas restricts non-essential visitors to nursing homes and encourages the use of alternate means of communication between residents and family members and friends

##### Texas Health and Human Services Commission (HHSC)

- Infection Control Basics and Personal Protective Equipment (PPE) Training for Essential Caregivers dated November 9, 2020. The document meets the requirements for training of essential caregivers in nursing homes, assisted living facilities, intermediate care facilities, hospices and home and community-based services group homes  
<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/infection-control-basics-ppe-essential-caregivers.pdf>
- Issued March 22, 2021, this Long Term Care Regulatory Provider Letter clarifies COVID-19 visitation flexibilities permitted by newly revised nursing facility rules  
<https://apps.hhs.texas.gov/providers/communications/2021/letters/PL2021-08.pdf>

#### Washington (WA)

##### Washington State Department of Health

- Updated recommendations for long term care facilities with sample visitor announcements, employee callout logs and outdoor visitation guidelines for facilities  
<https://www.doh.wa.gov/Emergencies/COVID19/HealthcareProviders/LongTermCareFacilities>
- Developed a website that provides long term care facilities with up-to-date information and guidance on COVID-19. Resources include risk assessments, visitor announcements, outbreak criteria, outdoor visitation guidance, signage, point prevalence testing information, and more  
<https://www.doh.wa.gov/Emergencies/NovelCoronavirusOutbreak2020COVID19/HealthcareProviders/LongTermCareFacilities>

#### West Virginia (WV)

##### Department of Health and Human Services

- West Virginia Department of Health and Human Services has released an updated Long Term Care (LTC) visitation guidance on March 24th, 2021, as a follow-up to CMS' issuance of updated guidance (QSO 20-38 revised). The WV guidance adopts in whole the revised CMS memo, and ceases utilization of the multi-phase scheme utilized since last year. In addition, the WV visitation guidance is applicable to both nursing homes and assisted living facilities
- <https://files.constantcontact.com/f9656c64601/56460b1a-a1cd-42de-a54c-02e54f3d60b3.pdf>

##### Genesis HealthCare



## State Actions for COVID-19 Management and Response

### 15. Screening/Visitors Continued

- To help patients and families be aware of current protocols at facilities, Genesis HCC has added buttons on each centers' online information page that give users an at-a-glance status update on visitation and testing. The visitation button might say one of three things: compassionate care, outdoor and indoor. The testing button could say one of five things: monthly, every 2 weeks, weekly, twice weekly, and every 3-7 days. Users can learn more about the current visitation and testing statuses by clicking on the buttons. A general coronavirus update is at the beginning of each facilities' page, which details current vaccination efforts. An example of the visitation and testing buttons can be found here <https://www.genesishcc.com/dunbar>
- Genesis Healthcare Nursing Homes, to keep visitors up to date on current vaccination status and visitation, has posted information buttons on each nursing home's page. The visitation button when clicked on informs about the latest in visitation precautions. Beside the visitation button is a vaccination rate button when clicked on gives updated vaccination information <https://www.genesishcc.com/whitesulphursprings>

#### West Virginia Health Care Association

- In conjunction with West Virginia Department of Health and Human Services Bureau for Public Health Division of Infectious Disease Epidemiology, developed guidelines for COVID-19 outbreaks in long term care facilities <https://dhhr.wv.gov/COVID-19/Pages/default.aspx>
  - Employee screening tool
  - Visitor screening tool

#### Wyoming (WY)

##### Wyoming Department of Health (WDH)

- Issued March 24, 2021, and because of the continued decrease in transmission levels, and to ensure consistency with federal guidelines and recommendations, WDH has updated its COVID-19 recommendations for long term care facilities – including nursing facilities and assisted living facilities. Visitation for all long term care facilities must follow the guidance for indoor, outdoor, and compassionate care visitation outlined in the CMS memorandum that was originally issued on September 17, 2020, and revised on March 10, 2021 <https://health.wyo.gov/aging/hls/nursing-home-and-assisted-living-facility-guidance-and-state-health-officer-instructions/>

## 16. VACCINATIONS

### APPLICABLE TO ALL STATES

#### *American Health Care Association (AHCA) and National Center for Assisted Living (NCAL)*

- AHCA and NCAL drafted new guidance on accessing the COVID-19 vaccine after the Long Term Care (LTC) Pharmacy Partnership Program is completed. The guidance outlines steps that should be taken immediately to ensure ongoing access to the vaccine  
[https://www.ahcancal.org/News-and-Communications/Documents/GetVaccinated/LTC%20Accessing%20COVID-19%20Vaccine%20in%20Phase%202.pdf?cm\\_ven=ExactTarget&cm\\_cat=COVID-19+Update+%23163&cm\\_pla=All+Subscribers&cm\\_ite=guidance&cm\\_lm=svarner@phca.org&cm\\_ainfo=&&&&](https://www.ahcancal.org/News-and-Communications/Documents/GetVaccinated/LTC%20Accessing%20COVID-19%20Vaccine%20in%20Phase%202.pdf?cm_ven=ExactTarget&cm_cat=COVID-19+Update+%23163&cm_pla=All+Subscribers&cm_ite=guidance&cm_lm=svarner@phca.org&cm_ainfo=&&&&)
- AHCA and NCAL created an overview of COVID-19 vaccine coverage under Medicare Part B and how it coordinates with Medicare Part A and Medicare Advantage. It discusses common situations, such as when LTC pharmacies may be responsible for vaccine administration for claim billing. It summarizes the key coverage and coding requirements for Skilled Nursing Facilities that administer and bill for the COVID-19 vaccine  
[https://www.ahcancal.org/News-and-Communications/Documents/GetVaccinated/COVID-19%20Vaccine%20Coverage%20and%20Billing%20Guidance.pdf?cm\\_ven=ExactTarget&cm\\_cat=COVID-19+Update+%23163&cm\\_pla=All+Subscribers&cm\\_ite=fact+sheet&cm\\_lm=svarner@phca.org&cm\\_ainfo=&&&&](https://www.ahcancal.org/News-and-Communications/Documents/GetVaccinated/COVID-19%20Vaccine%20Coverage%20and%20Billing%20Guidance.pdf?cm_ven=ExactTarget&cm_cat=COVID-19+Update+%23163&cm_pla=All+Subscribers&cm_ite=fact+sheet&cm_lm=svarner@phca.org&cm_ainfo=&&&&)

#### *Centers for Disease Control and Prevention (CDC)*

- The CDC website includes a webpage dedicated to influenza as it pertains to people 65 years of age and older. Information covers the importance of influenza vaccination during the COVID-19 pandemic, the elevated risk of older adults, types of vaccine formulated for older adults (such as higher potency vaccine), pneumococcal vaccination, other preventive actions, symptoms, treatment, and more  
<https://www.cdc.gov/flu/highrisk/65over.htm>
- The CDC website contains a toolkit for increasing influenza vaccination among health care workers in long term care settings  
<https://www.cdc.gov/flu/toolkit/long-term-care/index.htm>
- The CDC webpage, “Pneumococcal Vaccination: What Everyone Should Know,” provides information about who should and who should not get pneumococcal vaccine, types of vaccine, efficacy of the vaccine, side effects, and more  
<https://www.cdc.gov/vaccines/vpd/pneumo/public/index.html>
- Information for health care professionals about pneumococcal vaccination, including storage and handling guidance as well as proper administration with specified intervals between doses  
<https://www.cdc.gov/vaccines/vpd/pneumo/hcp/index.html>
- The CDC released the Long-Term Care Facility Toolkit: Preparing for COVID-19 Vaccination at Your Facility  
<https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care/index.html>
- See the below link for CDC COVID-19 related videos in American Sign Language:  
[https://www.youtube.com/results?search\\_query=+cdc+covid-19+american+sign+language](https://www.youtube.com/results?search_query=+cdc+covid-19+american+sign+language)

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

#### Centers for Medicare & Medicaid Services (CMS)

- CMS does not currently require written consent for vaccines; however, there is a legal requirement to provide the Vaccine Information Statement (VIS) for specified vaccines. See this helpful document posted by the Immunization Action Coalition <https://www.immunize.org/catg.d/p2027.pdf>
- CMS maintains a webpage for providers presenting an array of information about billing and coding for flu shots <https://www.cms.gov/flu-provider>
- See this October 28, 2020, news release from CMS which reports that the federal government will be providing access to the COVID-19 vaccine at no cost to all Americans <https://www.cms.gov/newsroom/press-releases/trump-administration-acts-ensure-coverage-life-saving-covid-19-vaccines-therapeutics>

#### United States Department of Health and Human Services (HHS)

- Health care providers are required by law to report adverse events, following vaccination, that fall under certain criteria. HHS' online resource, "Vaccine Adverse Events Reporting System (VAERS)," provides complete information about reporting and includes links for reporting online or via PDF form <https://vaers.hhs.gov/reportevent.html>
- On September 23, 2020, HHS announced upcoming action by the Centers for Disease Control and Prevention (CDC) to provide \$200 million to jurisdictions for COVID-19 vaccine preparedness. Funding from the Coronavirus Aid, Relief, and Economic Security Act (CARES) will provide critical infrastructure support to existing grantees through CDC's immunization cooperative agreement. CDC is awarding \$200 million to 64 jurisdictions through the existing Immunizations and Vaccines for Children cooperative agreement. These funds, along with the previous support CDC has provided, will help states prepare for the COVID-19 vaccine <https://www.hhs.gov/about/news/2020/09/23/administration-announces-200-million-from-cdc-jurisdictions-covid-19-vaccine-preparedness.html>
- HHS posted a report, "From the Factory to the Frontlines: The Operation Warp Speed Strategy for Distributing a COVID-19 Vaccine." This report to Congress details a strategy to achieve the principal purpose and objective of Operation Warp Speed: ensuring that every American who wants to receive a COVID-19 vaccine can receive one, by delivering safe and effective vaccine doses to the American people beginning January 2021 <https://www.hhs.gov/sites/default/files/strategy-for-distributing-covid-19-vaccine.pdf>
- See this slide deck of the CDC's COVID-19 Vaccination Program Interim Playbook for Jurisdiction Operations. It covers considerations for states, territories, and local public health programs regarding operationalizing COVID-19 vaccine response in their jurisdiction. [https://www.cdc.gov/vaccines/imz-managers/downloads/COVID-19-Vaccination-Program-Interim\\_Playbook.pdf](https://www.cdc.gov/vaccines/imz-managers/downloads/COVID-19-Vaccination-Program-Interim_Playbook.pdf)

## STATE-SPECIFIC ACTIONS

### Alabama (AL)

#### *Alabama Department of Public Health (ADPH)*

- Starting March 22, 2021, ADPH will extend eligibility for COVID-19 vaccinations to include people age 55 and older, people with intellectual and developmental disabilities, and the population defined as Allocation Phase 1c in the Alabama COVID-19 Vaccination Allocation Plan, which includes people ages 16 to 64 with high-risk medical conditions  
<https://www.alabamapublichealth.gov/covid19vaccine/assets/adph-covid19-vaccination-allocation-plan.pdf>  
<https://www.alabamapublichealth.gov/covid19vaccine>
- On December 23, 2020, ADPH reported a controlled anaphylactic reaction to the COVID-19 vaccine  
<https://www.alabamapublichealth.gov/news/2020/12/23.html>
- Visit this link to see Alabama's COVID-19 Vaccine Distribution Dashboard, filtered county:  
<https://alpublichealth.maps.arcgis.com/apps/dashboards/e4a232feb1344ce0afd9ac162f3ac4ba>
- The ADPH's Immunization Division is announcing a call for proposals for coronavirus vaccine activities to support broad-based distribution access and vaccine coverage for high-risk underserved populations, including racial and ethnic minority populations and rural communities  
<https://www.alabamapublichealth.gov/immunization/call-for-proposals.html>

#### *Alabama Nursing Home Association*

- The Alabama Nursing Home Association Education Foundation created an education campaign to help nursing homes inform employees, residents, and resident families about the upcoming COVID-19 vaccine. The campaign's goal is to help residents and employees make informed decisions about receiving the COVID-19 vaccine. The campaign website contains detailed information, helpful links, and answers to frequently asked questions about COVID-19 vaccines. Digital materials for the campaign have been emailed to all nursing homes.  
<http://www.vaxxnow.com>

#### *Methodist Nursing Homes of Alabama*

- The CEO of Methodist Homes of Alabama and Northwest Florida created a personal message to all the associates to educate about the COVID-19 vaccine, encourage those who have not accepted the vaccine, and thank them for all that they do. To accompany the CEO communication, one of the AL Methodist Homes (Fair Haven), identified the "informal leaders" of all races, religions, genders etc. within their nursing home, and videotaped these "informal leaders" encouraging their peers to take their vaccine. The nursing home is also sending regular text messages to all associates cell phones encouraging and counting down to the next clinic; as well as posting informational flyers throughout the facility. Videos are streamed on an in-house channel that goes to every television in the facility, resident and common areas, and sent out via a link to all associate cell phones  
<https://www.youtube.com/watch?v=n4asC95Gxzg&feature=youtu.be>

#### *Office of the Governor Kay Ivey, Alabama Department of Public Health*

- Governor Kay Ivey activated the Alabama National Guard (ALNG) to set up mobile sites to bring

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

COVID-19 vaccinations to underserved and rural residents throughout Alabama in at least 24 counties with limited access to medical facilities. Beginning March 23, 2021, the ALNG can field two mobile vaccination teams with a capacity of at least 1,000 vaccinations per site, per day - Tuesdays through Fridays, 9 AM to 5 PM - for a total of 8,000 doses each week. The Alabama Department of Public Health, local emergency management officials, and law enforcement will also provide support. At this time, appointments are not required, but individuals are asked to wear a mask

<https://www.alabamapublichealth.gov/covid19vaccine/ng-clinics.html>

#### *University of Alabama at Birmingham*

- The University of Alabama at Birmingham (UAB) and Pathcheck Foundation partnered to create a vaccination dashboard covering all states. The dashboard provides information to the public as a one-stop-shop where people can visualize the content in an easy-to-understand manner. Visit the UAB and Pathcheck Foundation vaccination dashboard at the link below

<https://vax.uab.edu>

#### *Walmart*

- Walmart and Sam's Clubs in Alabama began administering COVID-19 vaccine through the U.S. Federal Retail Pharmacy Program on Friday, February 12, 2021. According to Walmart, the locations were selected in order to "reach customers in underserved communities with limited access to health care"
- <https://corporate.walmart.com/newsroom/2021/02/09/walmart-and-sams-club-pharmacies-administer-covid-19-vaccines-through-federal-retail-pharmacy-program>

#### **Alaska (AK)**

##### *Alaska State Hospital and Nursing Home Association (ASHNA)*

- ASHNA continues to create a weekly vaccine update for the health care workforce. The update provides timely, accurate and ongoing information, including information about the allocation and distribution of the COVID-19 vaccine and vaccine safety
- The first COVID-19 vaccines are likely to be available on a limited basis before the end of the year. Health care workers (including nursing home staff) will be among the first groups eligible to receive the vaccines. Recognizing there are many questions about the safety and efficacy of the COVID-19 vaccines that need to be answered so health care workers will choose to get the vaccine. See this link for ongoing updates

<https://www.ashnha.com/covid-members>

##### *Alaska Department of Health & Social Services*

- Alaska now counts more people who have been vaccinated with their first dose of COVID-19 vaccine and reported into VacTrAK – the state's immunization tracking system – than residents who have tested positive for COVID-19 whose cases have been entered into the state's data dashboard

[http://dhss.alaska.gov/News/Documents/press/2021/DHSS\\_PressRelease\\_VaccineTracker\\_2021\\_1220.pdf](http://dhss.alaska.gov/News/Documents/press/2021/DHSS_PressRelease_VaccineTracker_2021_1220.pdf)

##### *Alaska Department of Health & Social Services & Alaska State Hospital and Nursing Home Association*

- The State of Alaska is using a phased approach to allocate the initial limited supply of COVID-19

16. Vaccinations Continued

vaccine to Alaskans. At the national level, allocation recommendations are being made by the Centers for Disease Control's Advisory Committee on Immunization Practices (ACIP). To suitably adapt the ACIP recommendations for Alaska, the COVID-19 Vaccine Task Force, in cooperation with the Alaska State Hospital and Nursing Home Association, convened the Alaska Vaccine Allocation Advisory Committee (AVAAC). The recommendations from the AVAAC apply only to the management of Alaska's COVID-19 vaccine allocation. This process does not apply to Indian Health Service, Veterans Affairs, and Department of Defense allocations  
<http://dhss.alaska.gov/dph/Epi/id/Pages/COVID-19/VaccineAllocation.aspx>

**Arizona (AZ)**

*Arizona Department of Health Services (ADHS)*

- The Arizona Department of Health Services (ADHS) created a "Pandemic Vaccine Provider Onboarding Tool," which allows skilled nursing facilities (SNFs) and other healthcare providers to submit applications to administer the COVID-19 vaccine. The system allows ADHS to collect the required data, including provider information, facility type, facility target populations, facility capacity, cold storage capacity, and training completed versus needed  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/vaccine/covid19-pandemic-vaccine-provider-onboarding-tool.pdf>

*Devon Gables Rehabilitation Center*

- Arizona's largest nursing home, Devon Gables in Tucson, has vaccinated more than 90 percent of its residents and nearly 80 percent of its staff members. Leadership created and repeated a message of "getting back to normal" to motivate staff. They also met one-on-one with staff who needed more information to make their decision. Leadership also worked with community vaccination sites to ensure staff could access the vaccine after completion of the three pharmacy partnership clinics. In addition, they promoted staff carpooling to community vaccine sites so they can all get vaccinated at the same time creating a team environment and positive vaccination camaraderie

**Arkansas (AR)**

*Arkansas Department of Health*

- The Arkansas Department of Health provides updates on the COVID-19 vaccination plan in the state  
<https://www.healthy.arkansas.gov/programs-services/topics/covid-19-vaccination-plan>

**California (CA)**

*Los Angeles County Department of Public Health (LAC DPH)*

- LAC DPH rolled out a county-specific vaccine distribution program for skilled nursing facilities (SNFs) that allocates Moderna vaccines to all staff and residents. The program aims to stagger staff vaccinations to minimize absences, achieve higher vaccine coverage, and prepare for ongoing vaccination. The second link (.htm) takes you to the webpage where the LAC DPH continually posts new informative webinars on a timely basis  
[http://publichealth.lacounty.gov/acd/docs/COVID19\\_SNF\\_VaccineUpdate12.11.20.pdf](http://publichealth.lacounty.gov/acd/docs/COVID19_SNF_VaccineUpdate12.11.20.pdf)  
<http://publichealth.lacounty.gov/acd/snf.htm>

*Office of the Governor Gavin Newsom*

- Office of the Governor Gavin Newsom announced a partnership with CVS and Walgreens to

16. Vaccinations Continued

provide Pfizer vaccines to residents and staff in California long term care facilities. Nursing home staff and residents began receiving the vaccine on December 28, 2020, and it's estimated that the distribution of the vaccine to nursing homes in California will take an estimated 3-4 weeks. Following vaccine distribution to nursing homes and staff and residents in assisted living, residential care and other long term facilities will receive the vaccine

<https://www.gov.ca.gov/2020/12/28/governor-newsom-announces-partnership-with-cvs-and-walgreens-to-provide-pfizer-vaccines-to-residents-and-staff-in-long-term-care-facilities>

*The Western States Scientific Safety Review Workgroup*

- The Western States Scientific Safety Review Workgroup completed its review of the federal process and has recommended expanding Pfizer-BioNTech booster dose eligibility to anyone 12 years of age and older who completed their primary vaccination series at least five months ago. The Workgroup also confirmed the federal authorization of a third vaccine dose for certain immunocompromised children ages 5 to 11. The Workgroup provided its confirmation to the Governors of California, Nevada, Oregon and Washington on January 6, 2022. The Workgroup recommended the following actions regarding the Pfizer-BioNTech COVID-19 vaccine:
    - Expand the use of a single Pfizer-BioNTech booster dose to include use in individuals 12 through 15 years of age;
    - Shorten the time between the completion of primary vaccination of the Pfizer-BioNTech COVID-19 vaccine and a booster dose to at least five months;
    - Allow for a third primary series dose for certain immunocompromised children 5 through 11 years of age
- <https://www.gov.ca.gov/2022/01/06/western-states-scientific-safety-review-workgroup-expands-use-of-pfizer-biontech-booster-dose-for-12-to-15-year-olds/#:~:text=The%20workgroup%2C%20made%20up%20of,go%20through%20the%20federal%20process>

**Colorado (CO)**

*Colorado Department of Public Health & Environment*

- See the link below for Colorado's vaccination plan for long term care facilities  
<https://cdphe.colorado.gov/health-facility-covid-19-response/residential-care-strike-team/ongoing-covid-19-long-term-care>
- The Colorado Department of Public Health and Environment hosts a health facilities blog for communities to share resources and updates related to the ongoing vaccination plan  
<https://healthfacilitiescommunity.blogspot.com/2021/03/ongoing-covid-19-long-term-care.html>
- See the link below for information on Colorado's Phase 1A which prioritizes the vaccine for long-term care staff and residents. It also includes data on how many vaccines are available and phases of vaccine administration  
<https://covid19.colorado.gov/vaccine>
- See the link below for vaccine info for Coloradans – when can they get vaccine  
<https://covid19.colorado.gov/for-coloradans/vaccine/vaccine-for-coloradans>
- The link below provides information regarding vaccine training programs for providers. Includes information about the different COVID-19 vaccine suppliers, FAQs, how to enroll, store, and administer the vaccines. Includes communication resources for patients. Guidance about vaccine planning and implementation for healthcare providers, including vaccine PPE, and data requirements

16. Vaccinations Continued

<https://covid19.colorado.gov/vaccine-providers>

- The Colorado Department of Public Health & Environment COVID-19 vaccine website provides information on Colorado's vaccine administration plan for health care providers and consumers. This site includes information on vaccine safety and efficacy and public health guidance  
<https://covid19.colorado.gov/vaccine>
- Posted January 25, 2021, the Colorado Department of Public Health & Environment launched a new call center for the public to ask questions specifically about the COVID-19 vaccine. The new toll-free number is 1-877-CO VAX CO (1-877-268-2926)  
<https://covid19.colorado.gov/press-release/colorado-launches-new-covid-19-vaccine-hotline>
- The Colorado Department of Public Health and Environment has added new metrics to the Colorado state COVID-19 vaccine dashboard. The dashboard will now include vaccine administration by race/ethnicity, age group, and sex  
<https://covid19.colorado.gov/press-release/state-adds-new-data-metrics-to-vaccine-dashboard>
- Colorado's COVID-19 vaccination data dashboard is updated daily  
<https://covid19.colorado.gov/vaccine-data-dashboard>
- The link below provides Colorado 's vaccination plan for long-term care facilities  
<https://cdphe.colorado.gov/health-facility-covid-19-response/residential-care-strike-team/ongoing-covid-19-long-term-care>

**District of Columbia (DC)**

*Government of the District of Columbia, Office of Mayor Muriel Bowser*

- DC Health has launched DC MyIR, a web-based portal that gives District residents secure, easy, and free access to their official COVID-19 vaccination records. The portal allows users to view and print official copies of their vaccination records, and their dependents' records, at any time. Using a simple registration process, DC MyIR allows users to create and activate an account and utilizes a 2-step verification process to match the registration information to locate an exact match in the immunization registry. The certified vaccination records provided by the portal will be accepted by places that require proof of immunization  
<https://mayor.dc.gov/release/dc-health-launches-portal-residents-access-covid-19-vaccination-records>

**Florida (FL)**

*Brevard County Health Coalition - Health Council of East Central Florida, VIP America, Yates and Associates, One Senior Place, Florida Department of Health Brevard County*

- The Brevard County Health Coalition has started a flu vaccine campaign to increase the rates of flu immunization in their county. In less than a month, they created a publicity campaign and identified multiple partners and data sources. The campaign will be focused on the community but targeting businesses and organizations. They have developed public service announcements and promote flu clinic events  
<https://www.321flushotliftoff.com>

*Duval County Medical Society Foundation*

- #FluVaxJax is a community-wide campaign, led by the Duval County Medical Society (DCMS) Foundation, aimed at raising the flu vaccination rate in Clay, Duval, Nassau, and St. Johns Counties. With flu season coming soon, the campaign aims to decrease the number of patients that need to be seen for flu to ensure there is plenty of capacity to treat COVID-19 and other illnesses. The #FluVaxJax campaign is also providing no-cost flu shots to the uninsured. Those in



## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

need can visit [fluvaxjax.com](https://www.fluvaxjax.com) and click “Get a Vaccine.” Learn more about the #FluVaxJax campaign by visiting the webpage at [fluvaxjax.com](https://www.fluvaxjax.com)

<https://www.dcmsonline.org/page/FluVaxjax>

#### *Florida Department of Health*

- Florida residents can now pre-register for a COVID-19 vaccine. COVID-19 vaccines continue to arrive in Florida in extremely limited supply. As the state awaits additional vaccine supply from the Federal Government, they are urging currently eligible Florida residents to save their place in line by accessing a new pre-registration system. When additional vaccines are received and new appointments are available, the resident will be notified. This system includes the ability to call for a reservation instead of being limited to the use of technology and internet to make an appointment

<https://myvaccine.fl.gov>

#### *Florida Health Care Association*

- Florida Health Care Association recently launched the webpage “FHCA COVID-19 Facility Vaccine Readiness”. This site is a one-stop shop of information about the COVID-19 vaccine including vaccination resources, pharmacy resources, the latest news on the COVID-19 vaccine, and COVID-19 communication and educational materials for staff and residents of long term care facilities

[https://www.fhca.org/facility\\_operations/covid\\_19\\_vaccine\\_readiness](https://www.fhca.org/facility_operations/covid_19_vaccine_readiness)

#### *Office of the Governor Ron DeSantis*

- Dated 12/23/2020, Executive Order Number 20-315 refocused COVID vaccination priority to assure that individuals 65 and older receive vaccines in priority over “essential workers,” during the next phase of vaccination

[https://www.flgov.com/wp-content/uploads/2020/12/EO\\_20-315.pdf](https://www.flgov.com/wp-content/uploads/2020/12/EO_20-315.pdf)

### **Georgia (GA)**

#### *Georgia Department of Public Health*

- The Georgia COVID-19 Vaccination Plan and Vaccine Status Dashboard can be found on the Georgia Department of Public Health COVID-19 Vaccine webpage
- The Georgia Department of Public Health (DPH) has a message for Georgians: “Everyone needs a flu shot. Yes, you!” That’s the focus of a new campaign urging all Georgians over the age of six months to get a flu shot this year

<https://dph.georgia.gov/press-releases/2020-10-13/dph-urges-all-georgians-get-flu-shot>

#### *Office of the Governor Brian Kemp*

- Released 12/30/2020, The Governor ordered expansion of COVID-19 vaccinations to individuals 65 and over and first responders based on uptake and availability of vaccines

<https://gov.georgia.gov/press-releases/2020-12-30/gov-kemp-dr-toomey-announce-plans-phase-1a-expansion>

### **Guam (GU)**

#### *Department of Public Health and Social Services*

- American Medical Center (AMC), in partnership with Triple J Enterprises, Inc. announced the

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

launch of a mobile AMC community outreach testing and vaccination clinic to reach residents who are unable to leave home to get a COVID-19 test or vaccination. The Ford Transit Wagon XL, donated by Triple J, will bring the AMC medical team into the community to deliver testing and vaccinations to homebound and vulnerable residents

<https://www.pncguam.com/amc-triple-j-launch-mobile-vaccination-and-testing-effort>

#### Hawaii (HI)

##### *Hawaii State Department of Health*

- The Hawaii State Department of Health (HDOH) formed a core planning team with representatives from local, state, and federal levels as well as private sector partners to develop the state's COVID-19 vaccination plan. The plan provides operational and logistical guidance for planning and coordinating a statewide COVID-19 vaccination effort to effectively request, secure, receive, store, stage, distribute, dispense and recover vaccine assets. The plan further describes the concept of operations and identified anticipated roles and responsibilities of organizations supporting this effort  
[https://hawaiiicovid19.com/wp-content/uploads/2020/10/Hawaii-COVID-19-Vaccination-Plan-Draft\\_Executive-Summary\\_101620.pdf](https://hawaiiicovid19.com/wp-content/uploads/2020/10/Hawaii-COVID-19-Vaccination-Plan-Draft_Executive-Summary_101620.pdf)
- The State of Hawai'i is working with the federal government, counties, providers, and local partners to conduct the state's comprehensive COVID-19 Vaccination Plan and ensure a smooth rollout of vaccinations for high-risk individuals in Phase 1. The COVID-19 vaccine will reduce COVID-19 related illnesses, hospitalizations and deaths — and help Hawai'i reopen safely  
<https://hawaiiicovid19.com/vaccine>
- The Hawai'i Department of Health is moving forward with implementing a robust, comprehensive vaccination plan to ensure the COVID-19 vaccine is available to Hawai'i residents in an efficient, orderly manner. As Hawai'i continues to receive more dosages of the vaccine, these dosages are being distributed to vaccination hubs throughout the state as rapidly as possible. The Department of Health is working in tandem with local, state and federal government agencies as well as hospitals and other organizations in the healthcare community to safely and quickly administer the vaccines  
<https://hawaiiicovid19.com/vaccine>
- The Hawai'i Department of Health continues to receive and distribute shipments of COVID-19 vaccine as quickly and efficiently as possible. The link below articulates the total vaccinations administered as well as the Pfizer and Moderna doses received. The Hawaii Department of Health provides a link with an important best practice #HIGotVaccinated  
<https://hawaiiicovid19.com/hawaii-department-of-health-vaccine-distribution-update-january-15-2021>

##### *Healthcare Association of Hawaii*

- Nursing Facilities and other long-term facilities in Hawaii are vaccinating an average of 78% of their staff against COVID-19, demonstrating rates far higher than the national average of 38%, and highlighting a growing acceptance of the COVID-19 vaccines as time goes on. See full report at link below which provides effective tactics deployed to achieve the higher vaccination rates  
<https://www.hah.org/news/new-survey-reveals-hawaii-long-term-care-providers-outpace-mainland-counterparts-in-covid-vaccinations>

#### Idaho (ID)

##### *Idaho Department of Health and Welfare*

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- Health officials in Idaho announced a new centralized state pre-registration system that will allow residents to save their names to a list for a future coronavirus vaccine appointment. Officials said that the new system is designed to improve communication, so people don't have to check multiple websites or call providers  
<https://covidvaccine.idaho.gov>

#### *The State of Idaho*

- Idaho is hosting statewide vaccination updates on its website, which include epidemiological information about COVID-19, a COVID-19 vaccination dashboard, and vaccination locations  
<https://coronavirus.idaho.gov>
- The State of Idaho has released a Frequently Asked Questions (FAQs) for the “Pharmacy Partnership for Long-term Care Program for COVID Vaccination” program, a partnership between the Centers for Disease Control and Prevention (CDC), CVS, and Walgreens. This partnership provides end-to-end management of the COVID-19 vaccination process, including cold chain management, on-site vaccinations, and fulfillment of reporting requirements to facilitate safe vaccination of the long term care population  
[https://coronavirus.idaho.gov/wp-content/uploads/2020/10/FAQ-Pharmacy-Partnership-for-LTC-Program-for-COVID-19-Vaccination\\_Final.pdf](https://coronavirus.idaho.gov/wp-content/uploads/2020/10/FAQ-Pharmacy-Partnership-for-LTC-Program-for-COVID-19-Vaccination_Final.pdf)
- The state of Idaho has released an FAQ document for the COVID-19 vaccine which was updated last week with current status of the number of expected doses. The state is directing Idaho residents to the department of health blog and coronavirus website for vaccine updates  
<https://coronavirus.idaho.gov/wp-content/uploads/2020/12/VaccineFAQs12.17.2020FINAL-1.pdf>

#### **Illinois (IL)**

##### *The American Health Care Association & National Center for Assisted Living*

- Dated January 11, 2021, see these tactics for effectively communicating COVID-19 vaccination information with staff  
<https://www.ahcancal.org/News-and-Communications/Documents/GetVaccinated/COVID-19%20Vaccine%20Communications%20Tactics.pdf>

##### *Chicago Department of Public Health*

- See this webpage for COVID information relate to Chicago. This includes vaccination distribution as well as other relevant COVID information.  
<https://www.chicago.gov/city/en/sites/covid19-vaccine/home/vaccine-planning-in-chicago.html>
- The City of Chicago and Zocdoc today announced a partnership where Zocdoc will serve as the City's main platform for eligible Chicago residents to find and book COVID-19 vaccinations  
[https://www.chicago.gov/city/en/depts/cdph/provdrs/health\\_protection\\_and\\_response/news/2021/february/city-of-chicago-partners-with-zocdoc-to-streamline-chicagoans--a.html](https://www.chicago.gov/city/en/depts/cdph/provdrs/health_protection_and_response/news/2021/february/city-of-chicago-partners-with-zocdoc-to-streamline-chicagoans--a.html)

##### *Chicago International Medicine Practice and Research*

- Chicago International Medicine Practice and Research in collaboration with the Chicago Department of Public health, Cook County Department of Public Health, DuPage County Health Department has scheduled on-site clinics to vulnerable and underserved seniors living in congregate settings to mitigate the mobility and transportation issues that could prevent them from access to the vaccine  
<https://sites.google.com/view/cimparcovid19/home>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

#### *DuPage County Health Department*

- The DuPage County's website is updated with COVID-19 vaccination prioritization and additional information for Phase 1a, including FAQs, know the facts, the county plan and a link to sign up for weekly updates  
<https://www.dupagehealth.org/667/COVID-19-Vaccine>

#### *Illinois Department of Public Health (IDPH)*

- IDPH is collaborating with the Centers for Disease Control and Prevention (CDC) to monitor the spread of identified COVID-19 variants, characterize emerging viral variants, and expand its ability to find new variants. The dashboard includes a variant update  
<http://www.dph.illinois.gov/covid19/variants>
- IDPH posted a COVID-19 Mass Vaccination Planning Guide. It provides an array of pertinent information including the requirement for providers to enroll in the Illinois Comprehensive Automated Immunization Registry Exchange (I-CARE)  
<http://dph.illinois.gov/covid19/vaccination-plan>
- This IDPH website provides updated information regarding the Illinois COVID-19 Vaccination Plan  
<https://www.dph.illinois.gov/covid19/vaccine-faq>
- Dr. Ngozi Ezike, Illinois Department of Public Health, recorded a video promoting the vaccine for long-term care facility frontline workers  
<https://multimedia.illinois.gov/dph/DPH-Director-011221.html>

#### *Illinois Department on Aging*

- COVID-19 Vaccine resources page updated with information in 10 languages  
<https://www2.illinois.gov/aging/Coronavirus/Vaccine/Pages/default.aspx>

#### *LeadingAGE Illinois*

- LeadingAGE Illinois continues to update providers via weekly meetings, updates to their website and fielding questions from providers  
<https://leadingageil.org/enews/the-lead-january-8-2021/#anchor2>

#### *Office of the Governor J.B. Pritzker*

- On October 25, 2021, Governor Pritzker announced that nearly 10,000 state workers, including those represented by the American Federation of State, County and Municipal Employees (AFSCME), are now covered under union vaccine agreements  
<https://www.illinois.gov/news/press-release.24047.html>
- Executive Order 2021-20 (COVID-19 Executive Order NO.87) was issued on August 26, 2021. Scroll down to Section 2 to see vaccination requirements for health care workers  
<https://www.illinois.gov/government/executive-orders/executive-order.executive-order-number-20.2021.html>

#### *Will County Health Department & Community Health Center*

- Will County Health Department posted a vaccine sign-up form designed to assist them with planning for the COVID-19 vaccine distribution  
<https://willcountyhealth.org/you-may-now-fill-out-this-survey-for-the-participation-list-for-covid-19-vaccination>

## Indiana (IN)

### Indiana Health Care Association

- The Indiana Health Care Association provided its members with a link to an American Health Care Association/National Center for Assisted Living resource about asking for or displaying COVID-19 vaccination status for staff, residents, and visitors  
<https://www.ihca.org/wp-content/uploads/2021/05/Vaccination-Status-and-HIPAA-5.21.21.pdf>
- The Indiana Health Care Association provides frequently asked questions and answers to help LTCF administrators and clinical leadership prepare for residents and staff who may get their first COVID-19 vaccine dose at the third and final clinic  
<https://www.ihca.org/wp-content/uploads/2021/02/FAQs-on-1st-Doses-at-3rd-Clinics-at-LTCFs-2.5.pdf>

### Indiana Health Care Association, American Health Care Association, National Center for Assisted Living

- Released January 16, 2021, COVID-19 Vaccination: Tactics for Effectively Communicating with Staff provides information from the American Health Care Association & National Center for Assisted Living, giving nursing homes tips on promoting the importance of being vaccinated  
<https://www.ahcancal.org/News-and-Communications/Documents/GetVaccinated/COVID-19%20Vaccine%20Communications%20Tactics.pdf>

### Indiana State Department of Health (ISDH)

- The State Health Commissioner briefed a vaccine stakeholder committee on November 13, 2020 about the status of the COVID-19 vaccine rollout. Surveys were sent to all long term care staff on November 16, 2020 to gauge willingness to receive the COVID-19 vaccine as soon as it becomes available. This is being done to prioritize distribution and access to the vaccine.  
<https://www.ihca.org/resource/vaccine-survey-for-al>
- ISDH released a draft plan for statewide distribution of COVID-19 vaccines on October 20, 2020. Nursing home staff are included in Phase 1-A, while nursing home residents would fall under Phase 1-B (vulnerable)  
<https://www.coronavirus.in.gov/files/Indiana%20COVID-19%20Vaccination%20Plan%20Interim%20Draft.pdf>
- Fact sheet for long term care facilities regarding the COVID-19 vaccine, including information about the clinical trials and approval process, was released December 22, 2020  
[https://content.govdelivery.com/attachments/INSDH/2020/12/22/file\\_attachments/1632692/LTCVaccineFactSheet\\_12222020%20V2.pdf](https://content.govdelivery.com/attachments/INSDH/2020/12/22/file_attachments/1632692/LTCVaccineFactSheet_12222020%20V2.pdf)
- Statewide Standing Order for the Administration of Vaccines by Other Providers - The purpose of this standing order is to permit eligible providers to administer or dispense vaccines as recommended by the latest federal Centers for Disease Control and Prevention (CDC) Advisory Committee on Immunization Practices. Released December 15, 2020  
<https://www.coronavirus.in.gov/files/Statewide%20Standing%20Order%20for%20Administration%20of%20Vaccines.pdf>
- Statewide Protocol for the Administration of Vaccines by Other Providers - The protocol is designed to reduce the morbidity and mortality of vaccine preventable disease by creating a statewide vaccination protocol to allow providers to assess the need for, educate patients on, administer, monitor for, and manage adverse effects related to, and document the administration of vaccines. Updated December 15, 2020  
<https://www.coronavirus.in.gov/files/StatewideStanding%20Order%20for%20Administration%20of%20Vaccines.pdf>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

#### [Oof%20Vaccines%20Other%20Providers%20with%20Appendix.pdf](#)

- Noted on the ISDH COVID-19 website, nursing homes were scheduled to begin receiving vaccinations from CVS on Monday, December 28, 2020. Per an email contact with the Indiana Department of Health Immunization Program, 190 nursing homes in Indiana are scheduled to receive vaccines from CVS between December 28, 2020, and January 22, 2021  
<https://www.coronavirus.in.gov/vaccine>
- Fact sheet for long-term care facilities regarding the COVID-19 vaccine, including information about the clinical trials and approval process  
<https://www.coronavirus.in.gov/files/LTC%20Vaccine%20Fact%20Sheet.pdf>
- The purpose of this standing order is to permit eligible providers to administer or dispense vaccines as recommended by the latest federal Centers for Disease Control and Prevention (CDC) Advisory Committee on Immunization Practices  
<https://www.coronavirus.in.gov/files/StatewideStanding%20Order%20for%20Administration%20of%20Vaccines%20Other%20Providers%20with%20Appendix.pdf>
- The protocol is designed to reduce the morbidity and mortality of vaccine preventable disease by creating a statewide vaccination protocol to allow providers to assess the need for, educate patients on, administer, monitor for, and manage adverse effects related to, and document the administration of vaccines  
<https://www.coronavirus.in.gov/files/StatewideStanding%20Order%20for%20Administration%20of%20Vaccines%20Other%20Providers%20with%20Appendix.pdf>
- On January 22, 2021, The Indiana Department of Health released a PowerPoint presentation for healthcare providers that highlights the COVID-19 vaccines, including safety information, life cycle of the vaccine, etc.  
[https://www.coronavirus.in.gov/files/HCP\\_VaccineInfoPP\\_approved1\\_20\\_21.pdf](https://www.coronavirus.in.gov/files/HCP_VaccineInfoPP_approved1_20_21.pdf)
- On January 22, 2021, a fact sheet regarding the COVID-19 Vaccine FAQ was released  
[https://www.coronavirus.in.gov/files/VaccineToolForHCP\\_Aproved1\\_20\\_21.pdf](https://www.coronavirus.in.gov/files/VaccineToolForHCP_Aproved1_20_21.pdf)
- Updated fact sheet on current status of vaccines in Indiana and offers guidance on vaccinations, released February 3, 2021  
[https://www.coronavirus.in.gov/files/20\\_COVID%20vaccine%20update%202-3-21.pdf](https://www.coronavirus.in.gov/files/20_COVID%20vaccine%20update%202-3-21.pdf)
- On February 15, 2021, ISDH updated its quarantine guidelines based on vaccination status for long term care staff members per Centers for Disease Control and Prevention (CDC) guidance. Quarantine guidelines are unchanged for vaccinated residents  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19\\_Quarantine\\_Guidance\\_LTC\\_02.15.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19_Quarantine_Guidance_LTC_02.15.21.pdf)
- On April 7, 2021, guidelines were updated to add information regarding guidelines for residents and staff returning from travel. The COVID-19 Toolkit has been updated  
<https://www.coronavirus.in.gov/files/LTC%20guidelines%20response%20to%20COVID-19%20Vaccination%2004.07.21.pdf>  
[https://www.coronavirus.in.gov/files/IN\\_COVID-19%20IP%20Toolkit%20ISDH\\_4.7.21.pdf](https://www.coronavirus.in.gov/files/IN_COVID-19%20IP%20Toolkit%20ISDH_4.7.21.pdf)

#### Office of the Governor Eric Holcomb

- Executive Order 20-51 was released on December 23, 2020 to outline which health care professionals are considered “covered persons” to administer the Food and Drug Administration (FDA)-approved COVID-19 vaccines. This executive order also extends the temporary licensing of health care workers by 90 days to meet the staffing needs of various health care providers in Indiana  
[https://www.in.gov/gov/files/Executive\\_Order\\_20-51\\_New\\_Directives-Renewal\\_of\\_Other\\_Directives.pdf](https://www.in.gov/gov/files/Executive_Order_20-51_New_Directives-Renewal_of_Other_Directives.pdf)

## Iowa (IA)

### *Iowa Department of Public Health (IDPH)*

- IDPH has released vaccine information for health care providers, including instructions on Iowa's Immunization Registry Information System (IRIS) documentation and vaccine administration how-to videos  
<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Vaccine/Information-for-Vaccine-Providers>
- Updated 12/4/2020, this IDPH document includes state-level information on COVID-19 vaccine allotment, distribution, documentation, and storage and handling  
[https://idph.iowa.gov/Portals/1/userfiles/61/covid19/vaccine/V%202%20IOWA%20COVID-19%20VACCINATION%20STRATEGY%2012\\_4\\_20\\_FINAL.pdf](https://idph.iowa.gov/Portals/1/userfiles/61/covid19/vaccine/V%202%20IOWA%20COVID-19%20VACCINATION%20STRATEGY%2012_4_20_FINAL.pdf)

### *Iowa Healthcare Association*

- Iowa Health Care Association (IHCA) received a grant from the Iowa Department of Public Health to create a website called "Getfactsaboutvax.com." This website was created to target unvaccinated women working in long-term care as they are the most prevalent among the workforce. This website provides vaccination facts, testimonial videos, digital marketing and media outreach information  
<https://getfactsaboutvax.com/>

### *Iowa Public Health Association*

- Iowa Immunizes is a coalition of individuals and organizations committed to protecting the health of Iowans through vaccinations. Their goal is to reduce barriers, encouraging evidence-based recommendations and accurate science-based immunization information  
<https://www.iowapha.org/resources/iowa-immunizes>

### *LeadingAge Iowa*

- LeadingAge has prepared information on the long term care (LTC) Pharmacy Partnership, distribution, and administration of the COVID-19 vaccine for LTC partners  
<https://www.leadingageiowa.org/lai-covid-19-news---12-7-2020>

## Kansas (KS)

### *Kansas Department of Health and Environment (KDHE)*

- A weekly COVID-19 Vaccine Update is posted to the KDHE COVID-19 Vaccine web page to keep everyone up to date on the status of the vaccine in Kansas  
<https://www.coronavirus.kdheks.gov/284/COVID-19-Vaccine>

## Kentucky (KY)

### *Kentucky Department for Public Health (KDPH)*

- Providers who enroll in the KDPH COVID-19 vaccination program will receive the vaccine at no cost and must agree to provide the vaccine regardless of a patient's availability to pay. Providers will have the opportunity to bill insurers for administration costs and to file a reimbursement claim to a fund set up by the Health Resources and Services Administration for vaccination of uninsured individuals. See this Frequently Asked Questions document, under the Billing section  
<https://chfs.ky.gov/agencies/dph/covid19/KYCv19VaccineFAQ.pdf>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

#### Kentucky Cabinet for Health and Family Services

- The following link provides Kentucky Vaccine Update Phases for groups currently identified to receive the vaccine  
[https://gscdn.govshare.site/a0f6d8c0872e778a4428d6bf02c51ea2063a0096/Phases%201%20-%204%20\(2\).pdf](https://gscdn.govshare.site/a0f6d8c0872e778a4428d6bf02c51ea2063a0096/Phases%201%20-%204%20(2).pdf)

#### Office of the Governor Andy Beshear

- On March 22, 2021, all Kentucky residents aged 50 and older can register for COVID-19 vaccination appointments. All Kentucky residents aged 16 and older will be able to register for vaccinations by April 12, 2021, with a goal of administering 90 percent of all vaccines received in the state within seven days of arrival. Three new regional vaccination locations are also open – raising the state’s total number of vaccination sites to 570. Beginning April 12, 2021, Cardinal Stadium will become Kentucky’s largest COVID-19 vaccination site, capable of hosting vaccinations for up to 4,000 people per day  
<https://uoflhealth.org/louisville-covid-19-vaccinations>  
<https://chfs.ky.gov/News/Documents/nrall50oversignup.pdf>
- On February 26, 2021, Governor Beshear joined Louisville NAACP leaders to address vaccine hesitancy among some Black Kentuckians and discuss how the administration is working to provide all Kentuckians access to the COVID-19 vaccine. The Governor learned that Kentuckians want to see and hear from people trusted in their respective communities about why it’s important to take the COVID-19 vaccine  
<https://kentucky.gov/Pages/Activity-stream.aspx?n=GovernorBeshear&prld=634>
- On Thursday, March 4, 2021, Gov. Andy Beshear announced 157 new vaccination sites, including one new regional site at Baptist Health LaGrange, bringing the state’s total number of vaccination locations to 567. New locations also include 10 Kroger sites, 10 Walmart sites and 136 independent pharmacies. To see lists of all sites, organized by program and provider brand, visit:  
<https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkjoxMDEsInVyaSI6ImJwMjpicjBGljaylsmJ1bGxldGluX2lkjoiMjAyMTAzMDQuMzYzODYxNDEiLCJ1cmwiOiJodHRwczovL2t5Y292aWQxOS5reS5nb3Yva3ktY292aWQtdmFjY2luZS9J.26I5qfhFINZz2I zYBz0b8YwWD7CD7UGT5q2uvDITtc/s/1380423887/br/99457941405-l>
- On January 14, 2021, Governor Andy Beshear, state officials and Kroger leadership announced a new partnership to significantly increase the speed of COVID-19 vaccinations across the commonwealth. The first Kroger regional, drive-through vaccination sites will open the week of Feb. 1 for Kentuckians in Phase 1A, 1B and 1C. On Jan. 28, 2021, the Governor said more details would be announced on site locations and how to sign up  
<https://kentucky.gov/Pages/Activity-stream.aspx?n=GovernorBeshear&prld=556%20%20%20%20%20%20>

#### Team Kentucky

- A list of all new Kentucky vaccination sites can be found at the first link below. To see a map of all regional vaccination sites, see the second link  
<https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkjoxMDAsInVyaSI6ImJwMjpicjBGljaylsmJ1bGxldGluX2lkjoiMjAyMTAyMTguMzU1MTMzODEiLCJ1cmwiOiJodHRwczovL2dvdmVybW9yLmt5Lmdvdi9hdHRhY2htZW50cy8yMDIxMDIxOF90ZXdfVmFjY2luZV9TaXRlcy5wZGYifQ.0V67bps09qXN1Rwi-OoEjpoVnSlazb5uqfGemP85U-8/s/1380423812/br/97896825278-l>  
<https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkjoxMDEsInVyaSI6ImJwMjpicjBGljaylsmJ1bGxldGluX2lkjoiMjAyMTAzMDQuMzYzODYxNDEiLCJ1cmwiOiJodHRwczovL2t5Y292aWQxOS5reS5nb3Yva3ktY292aWQtdmFjY2luZS9J.26I5qfhFINZz2I zYBz0b8YwWD7CD7UGT5q2uvDITtc/s/1380423887/br/99457941405-l>



## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

[GljaylslmJ1bGxldGluX2lkljoiMjAyMTAyMTguMzU1MTMzODEiLCJ1cmwiOiJodHRwczovL2dvdnNOYXR1cy5lZ292LmNvbS9rZW50dWNreS12YWNjaW5lLW1hcCJ9.wLT45ZU6wuoad7pz192iRWum2oSyWLYgz8q4b6NxTBU/s/1380423812/br/97896825278-l](https://www.youtube.com/watch?v=wSeiZCVclxQ)

#### Louisiana (LA)

##### City of New Orleans

- In New Orleans (NOLA), the City created a public service announcement “Sleeves Up NOLA” to encourage COVID vaccination. This effort spotlights multicultural individuals providing their reasons for getting the COVID Vaccine around Mardi Gras theme. These reasons include family protection and being with their family members for normal events again  
<https://www.youtube.com/watch?v=wSeiZCVclxQ>

##### Health Resources and Services Administration (HRSA)

- Three Louisiana health centers have been selected to receive Moderna vaccines directly from the federal government in Phase 2: St. Thomas Community Health Center, Paul Community Health Center of New Orleans, and Primary Health Services Center located in Monroe. The allocation provided for this program is separate from jurisdictions' weekly allocations. These vaccines are being provided to health centers to increase access to vaccines for providers serving the nation's underserved communities and disproportionately affected populations. Read more about Ensuring Equity in COVID-19 Vaccine Distribution at this link:  
<https://www.hrsa.gov/coronavirus/health-center-program>

##### Louisiana Department of Health (LDH)

- LDH started a vaccination dashboard that is updated on Tuesday and Thursday at noon. It lists the total doses administered, the providers enrolled, and what phase of distribution the state is in – which is currently Phase 1B, Tier 1 found at the link below  
<https://ldh.la.gov/Coronavirus>
- LDH has a COVID-19 vaccination information webpage that has links for vaccine locations that lists out the pharmacies with the vaccine and their contact information for consumers to call or connect via their webpage. The website also contains a FAQ document, information on safety, and how to report adverse reactions  
<https://ldh.la.gov/covidvaccine>
- On January 25, 2021, LDH sent a memo to nursing facilities that provided information and resources to utilize when encouraging staff member participation in COVID-19 vaccinations. High vaccination participation is perhaps the most important way to ensure protection  
<https://files.constantcontact.com/513b9959001/63767b74-d769-4f30-9a71-1281f5616bda.pdf>
- The Louisiana Department of Health hosted a live event webinar, “COVID-19 Vaccines: A Conversation with the African American Community” on January 22, 2021, addressing the issues of mistrust and sharing of facts and information  
[https://us02web.zoom.us/rec/play/zA-9byhamNVNIOvMf3u4Jun8QFWwwLCWzN989TRwmNf1ej-AwXi5rfiustpwD3IRInlp-rUZ6WaK11sx.RISiOX7uLFfPRHzm?continueMode=true&\\_xzm\\_rtaid=VzqD8mamTjShLOSBRHTh-g.1613079576126.7dfe41e7bb3d2ea22bbd58cee0cfaea5&\\_xzm\\_rhtaid=637](https://us02web.zoom.us/rec/play/zA-9byhamNVNIOvMf3u4Jun8QFWwwLCWzN989TRwmNf1ej-AwXi5rfiustpwD3IRInlp-rUZ6WaK11sx.RISiOX7uLFfPRHzm?continueMode=true&_xzm_rtaid=VzqD8mamTjShLOSBRHTh-g.1613079576126.7dfe41e7bb3d2ea22bbd58cee0cfaea5&_xzm_rhtaid=637)

#### Maine (ME)

##### Maine Department of Health

- This online survey collects information on nursing homes' needs for assistance in vaccinating

16. Vaccinations Continued

new residents and staff who would like to receive a COVID-19 vaccine

[https://forms.office.com/Pages/ResponsePage.aspx?id=q6g\\_QX0gYkubz eoajy-GTseHDCzroMNHgsaKj3vr645UQ0YxOFhCNU01UjU2V0VSMDV MRU9OM115Vy4u](https://forms.office.com/Pages/ResponsePage.aspx?id=q6g_QX0gYkubz eoajy-GTseHDCzroMNHgsaKj3vr645UQ0YxOFhCNU01UjU2V0VSMDV MRU9OM115Vy4u)

**Maryland (MD)**

*City of Baltimore, Office of the Mayor Brandon Scott*

- On January 10, 2022, the Mayor’s Office issues a press release about the launch of a Baltimore Vs. COVID Campaign to convince unvaccinated residents to get their shots. The Campaign engages trusted neighborhood leaders and community advocates to leverage their voice and message about the importance of the COVID-19 vaccination series to provide residents with the tools necessary to make informed decisions. The Public Service Announcement highlights the diversity of reasons real Baltimore City residents of all ages, backgrounds and demographics decided to get the vaccine, using their own words and personal stories. It focuses on the pragmatic, and personal, reasons that Baltimore City residents received the vaccine — continuing the Baltimore City Health Department’s use of credible messengers to educate unvaccinated residents on the importance of getting the COVID-19 vaccine  
<https://mayor.baltimorecity.gov/news/press-releases>

*Maryland Department of Health*

- On November 12, 2021, the Maryland Department of Health (MDH) announced the opening of a new state-run COVID-19 vaccination and testing site at State Center in Baltimore City. The site is accessible to all the members of the community, including people with disabilities, and is close to public transportation  
<https://health.maryland.gov/newsroom/Pages/Maryland-Department-of-Health-and-partners-open-new-vaccine-and-testing-site-at-State-Center-in-Baltimore-City.aspx>

*University of Maryland, Baltimore*

- At the University of Maryland, Baltimore (UMB), thoughts and experiences matter. They are encouraging those who are eligible to complete their COVID-19 vaccine series and get the booster shot to share their story about why receiving the vaccine booster is important to them, via social media. Students and staff are encouraged to “Tell Us Why You Got the COVID-19 Vaccine Booster” and take the opportunity to showcase their story and inspire others on campus. University of Maryland, Baltimore is also highlighting members of the community and their vaccine booster experience on Twitter and Instagram  
<https://elm.umaryland.edu/elm-stories/Elm-Stories-Content/Why-I-Got-the-COVID-19-Booster-Sturdivant.php>

**Massachusetts (MA)**

*Massachusetts Department of Health*

- This toolkit gathers all the creative assets developed for the Commonwealth of Massachusetts COVID Vaccine campaign. These assets can be printed or posted to social media to bring vaccine awareness to the community  
<https://www.mass.gov/doc/creative-materials-toolkit-trust-the-facts-get-the-vax/download>

*Massachusetts Senior Care Organization*

- Kicked off “Fight the Flu” campaign, on October 1, 2020, with goal to reach 90 percent of nursing home staff and speak directly to those declining the vaccine. The campaign features strategies and resources for promoting influenza vaccinations within long term care facilities,

16. Vaccinations Continued

including offering the shot during routine COVID-19 testing

<https://www.maseniorcare.org/member-resources/e-news-updates/mass-senior-care-kicks-fight-flu-campaign>

**Michigan (MI)**

*Michigan Department of Health and Human Service*

- Michiganders over age 65 and some frontline essential workers can receive the safe, effective COVID-19 vaccine starting Monday, January 11, 2021 when Michigan enters the next phase for COVID-19 vaccinations

<https://www.michigan.gov/coronavirus/0,9753,7-406-98158-548999--,00.html>

*The State of Michigan*

- COVID-19 Vaccination Dashboard shows allotment, doses administered, enrolled providers, and other metrics  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_103214\\_103272-547150--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_103214_103272-547150--,00.html)
- Michigan.gov updated their website with the most recent information on the COVID-19 vaccine including how to get the vaccine and multiple other resources  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_103214---,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_103214---,00.html)
- The State of Michigan website includes how to get the safe, effective vaccine by finding a site in your county  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_103214\\_104822---,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_103214_104822---,00.html)
- In Michigan, there may be vaccination of individuals in different phases that occurs simultaneously. The timing of the start of vaccination in a phase is dependent on the supply of vaccine from the manufacturer.  
[https://www.michigan.gov/documents/coronavirus/MI\\_COVID-19\\_Vaccination\\_Prioritization\\_Guidance\\_2152021\\_716344\\_7.pdf](https://www.michigan.gov/documents/coronavirus/MI_COVID-19_Vaccination_Prioritization_Guidance_2152021_716344_7.pdf)
- Obtain a vaccination slot in Michigan by to preregistering via text messaging. This resource also contains information on vaccine safety and recommended immunization schedules  
<https://ivaccinate.org/meijer-expands-covid-19-vaccination-slots-in-michigan>
- The state of Michigan released the Michigan Vacc to Normal Milestone Tracker to complement the Michigan COVID-19 Vaccine Dashboard. It provides an estimate of the number of Michigan residents 16 and older who have received their first dose of the vaccine  
[https://www.michigan.gov/coronavirus/0,9753,7-406-98178\\_103214-547150--,00.html](https://www.michigan.gov/coronavirus/0,9753,7-406-98178_103214-547150--,00.html)

**Minnesota (MN)**

*Minnesota Association of Geriatrics Inspired Clinicians (MAGIC) Clinical Practice Alliance Committee (CPAC)*

- Posted a new resource, “2020-2021 Influenza Protocol for Recognition, Diagnosis, Treatment and Prophylaxis for use in Skilled Nursing and Assisted Living Facilities”

[https://www.minnesotageriatrics.org/uploads/1/1/8/4/118442543/2020-2021\\_cpac\\_influenza\\_protocol\\_pdf.pdf](https://www.minnesotageriatrics.org/uploads/1/1/8/4/118442543/2020-2021_cpac_influenza_protocol_pdf.pdf)

*Minnesota Department of Health*

- The Minnesota Department of Health issued Minnesota Guidance for Allocating and Prioritizing COVID-19 Vaccine – Phase 1a

<https://www.health.state.mn.us/diseases/coronavirus/vaccine/phase1aguide.pdf>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- Short video message health care workers who have been on the front lines of this pandemic. This video thanks the workers and encourages them to take the COVID-19 vaccine  
<https://www.youtube.com/watch?app=desktop&v=dJyNGtObsU0&feature=youtu.be>
- Interim COVID-19 vaccine provider guide  
<https://www.health.state.mn.us/diseases/coronavirus/vaccine/guide.pdf>
- On-demand trainings for registered COVID-19 vaccine providers  
<https://www.health.state.mn.us/diseases/coronavirus/vaccine/training.html#demand>
- Dated January 14, 2021, Minnesota Department of Health updated their Interim COVID-19 Vaccine Provider Guide  
<https://www.health.state.mn.us/diseases/coronavirus/vaccine/guide.pdf>
- See this link for Minnesota Long Term Care weekly reporting of COVID-19 vaccination  
<https://redcap-vac.web.health.state.mn.us/redcap/surveys/?s=W9XCKCDALW>
- Dated January 22, 2021, the Minnesota Department of Health released Information about COVID-19 Vaccination in Long Term Care Facilities which includes information about what nursing home staff should get vaccinated and what will change in nursing homes once vaccination is complete  
<https://www.health.state.mn.us/diseases/coronavirus/hcp/litcvaccine.pdf>
- The Minnesota COVID-19 Vaccine Connector is a tool that helps Minnesotans find out when, where, and how to get a COVID-19 vaccine  
<https://mn.gov/covid19/vaccine/connector>

#### Mississippi (MS)

##### Mississippi State Department of Health

- This alert issues a statewide order requiring vaccination or twice-weekly testing of all paid and unpaid Mississippi Nursing Home healthcare workers, staff and employees effective June 15, 2021, until September 30, 2021, unless revoked prior to that time. See first link for the order. The second link can be used to monitor updates to this order.  
[https://msdh.ms.gov/msdhsite/\\_static/14,0,420,976.html](https://msdh.ms.gov/msdhsite/_static/14,0,420,976.html)  
[https://msdh.ms.gov/msdhsite/\\_static/resources/14517.pdf](https://msdh.ms.gov/msdhsite/_static/resources/14517.pdf)

#### Missouri (MO)

##### Missouri Department of Health & Senior Services (DHSS)

- Missouri Department of Health & Senior Services has created a *COVID-19 Vaccine Information for Vaccinators* webpage. The webpage contains the State of Missouri COVID-19 vaccination plan as of October 11, 2020, Centers for Disease Control & Prevention (CDC) vaccination information, and general vaccine information  
<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/vaccine.php>

#### Montana (MT)

##### Montana Department of Health and Human Services

- Montana developed a Vaccination Plan with submission to the Centers for Disease Control and Prevention (CDC) for review. Montana's planning efforts are based upon CDC guidance to anticipate a phased approach due to anticipated initial limited vaccine availability. This strategic approach accounts for the overlap of work between phases and is flexible for any updated guidance at the federal level. The plan is also collaborative and includes stakeholders from various sectors of the state, including health systems and hospitals, local health departments, Tribal governments, various congregate settings and others

16. Vaccinations Continued

<https://dphhs.mt.gov/Portals/85/Documents/Coronavirus/MontanaCOVID-19VaccinationPlanInterimDRAFT.pdf>

**Nebraska (NE)**

*Nebraska Department of Health and Human Services*

- The purpose of the State of Nebraska COVID-19 Vaccination Plan is to assist partners in a shared understanding of pandemic response that includes planning assumptions, roles and responsibilities, ordering and reporting, and mass vaccination tools for local providers to substantially reduce morbidity and mortality from COVID-19  
<http://dhhs.ne.gov/Documents/COVID-19-Vaccination-Plan.pdf>
- This New Resident and Staff Vaccination Survey will assist Nebraska in determining the appropriate amount of vaccine to allocate for vaccination of new residents admitted to a nursing or assisted living facility and new staff hires during a one-month period  
<https://www.surveymonkey.com/r/56N8JJH>
- New Guidance on COVID-19 Vaccine Payment with updated rates for COVID-19 vaccine administration and to update Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) providers on the procedure for billing for administering a COVID-19 vaccine  
<https://dhhs.ne.gov/Medicaid%20Provider%20Bulletins/Provider%20Bulletin%2021-06.pdf>

*Nebraska Department of Health and Human Services, Nebraska Medicine, Nebraska Infection Control Assessment and Promotion Program*

- Indoor visitation at assisted living facilities is now possible when more than 90 percent of staff and residents are vaccinated (see slide 22). Skilled nursing facilities are still required to comply with QSO-20-39-NH related to visitation, until the Centers for Medicare & Medicaid Services (CMS) provides new or updated guidance  
<https://icap.nebraskamed.com/wp-content/uploads/sites/2/2021/01/COVID-19-and-LTC-1.21.2021-FINAL.pdf>

**Nevada (NV)**

*Immunize Nevada*

- Immunize Nevada's COVID Fighter website features information about COVID-19 vaccination and prevention and tools for providers and business owners. The site also offers a series of video resources featuring state officials and respected medical professionals as they explain the vaccines' safety and efficacy, and how Nevada residents can do their part to put an end to the pandemic  
<https://www.immunizenevada.org/nv-covid-fighter>
- The Nevada State Immunization Program Guidance on Vaccine Access for Nevadans was updated with underlying health conditions. This technical bulletin includes challenges, recommendations and a list of chronic illnesses that could affect resident eligibility  
[https://nvhealthresponse.nv.gov/wp-content/uploads/2021/03/TB\\_Underlying-Health-Conditions-Guidance\\_030321.pdf](https://nvhealthresponse.nv.gov/wp-content/uploads/2021/03/TB_Underlying-Health-Conditions-Guidance_030321.pdf)

*Southern Nevada Health District*

- Southern Nevada Health District is currently providing vaccines to Tier 1 groups. Staff at smaller outpatient and home health facilities are receiving vaccines at the public health center, while

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

long term care facility staff, psychiatric and behavioral health hospital staff, and laboratory staff are being vaccinated at a clinic set up at Western High School. These sites have accommodated 12,000 appointments, with additional clinic dates being scheduled. Vaccines are also being administered by community health care partners in Clark County

<https://www.southernnevadahealthdistrict.org/news-release/southern-nevada-health-district-covid-19-vaccine-update>

#### State of Nevada

- Immunize Nevada has a wonderful website with quick links and resources helping Nevadans understand why the vaccine is necessary and what they can expect from being immunized. The site has videos in English and Spanish with a lot of activity in social media promoting the vaccine <https://www.immunizenevada.org>
- Immunize Nevada has a set of colorful slides that are easy to understand and promotes the COVID-19 vaccine as safe, effective, free and private. These slides are available for download on their website [https://www.immunizenevada.org/sites/default/files/2021-03/IN\\_210166%20-%20COVID-19%20Spanish%20consulate%20slides%20EN\\_F2.pdf](https://www.immunizenevada.org/sites/default/files/2021-03/IN_210166%20-%20COVID-19%20Spanish%20consulate%20slides%20EN_F2.pdf)

#### The Western States Scientific Safety Review Workgroup

- The Western States Scientific Safety Review Workgroup completed its review of the federal process and has recommended expanding Pfizer-BioNTech booster dose eligibility to anyone 12 years of age and older who completed their primary vaccination series at least five months ago. The Workgroup also confirmed the federal authorization of a third vaccine dose for certain immunocompromised children ages 5 to 11. The Workgroup provided its confirmation to the Governors of California, Nevada, Oregon and Washington on January 6, 2022. The Workgroup recommended the following actions regarding the Pfizer-BioNTech COVID-19 vaccine:
  - Expand the use of a single Pfizer-BioNTech booster dose to include use in individuals 12 through 15 years of age;
  - Shorten the time between the completion of primary vaccination of the Pfizer-BioNTech COVID-19 vaccine and a booster dose to at least five months;
  - Allow for a third primary series dose for certain immunocompromised children 5 through 11 years of age<https://www.gov.ca.gov/2022/01/06/western-states-scientific-safety-review-workgroup-expands-use-of-pfizer-biontech-booster-dose-for-12-to-15-year-olds/#:~:text=The%20workgroup%2C%20made%20up%20of,go%20through%20the%20federal%20process>

#### New Hampshire (NH)

##### Dartmouth-Hitchcock Medical Center

- Dartmouth-Hitchcock Medical Center (DHMC) is offering drive thru flu clinics to promote the annual flu vaccine and make it easier for patients to get their shots. A number of drive-up clinics are happening throughout the month of October. [https://www.dartmouth-hitchcock.org/flu/dhmc\\_flu\\_vaccine\\_schedule.html](https://www.dartmouth-hitchcock.org/flu/dhmc_flu_vaccine_schedule.html)

##### New Hampshire Department of Health and Human Services

- The New Hampshire (NH) adult immunization awareness campaign was created by the NH Immunization Program to promote two-way conversations between healthcare providers and patients that stress the importance of vaccination. The overarching goal of this campaign is to

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

increase NH adult immunization rates

<https://www.dhhs.nh.gov/dphs/immunization/campaign.htm>

- Guidance document with information on investigating facts and myths regarding COVID-19 vaccination and strategies for managing cumulative stress or anxiety about COVID-19 and the vaccine to purposefully practice stress management and self care  
<https://www.dhhs.nh.gov/dphs/cdcs/covid19/documents/coping-covid-vaccine-stress.pdf>

### New Jersey (NJ)

#### State of New Jersey Department of Health

- The New Jersey Department of Health employee communication toolkit contains resources to help employers educate, inform, and raise awareness about COVID-19 vaccines. Resources include email messaging, online resources, and marketing tools for social media to support vaccine acceptance  
[https://www.nj.gov/health/documents/COVID19\\_Awareness\\_Campaign\\_Digital\\_Resource\\_Toolkit.pdf](https://www.nj.gov/health/documents/COVID19_Awareness_Campaign_Digital_Resource_Toolkit.pdf)
- In anticipation of the approval of a safe and effective COVID-19 vaccine, the New Jersey Department of Health is working with other state, federal, and local agencies to plan for the fast and equitable distribution of a vaccine to all New Jersey communities. This webpage provides resources such as: “The 8 Things to Know about Vaccination Planning, ensuring the safety of COVID-19 Vaccines” and “Frequently Asked Questions About COVID-19 Vaccination”  
[https://www.state.nj.us/health/cd/topics/covid2019\\_vaccination.shtml](https://www.state.nj.us/health/cd/topics/covid2019_vaccination.shtml)
- The NJ Department of Health toll-free vaccination hotline, launched 1/25/21, assists callers with identifying if they are currently eligible for a vaccination, pre-register for the vaccine, and to help them identify locations nearest to them where they can get vaccinated. The hotline can help callers in more than 240 different languages. Call center agents are able to assist callers in looking up registrations and scheduling appointments  
<https://covid19.nj.gov/faqs/nj-information/slowing-the-spread/is-there-any-help-available-if-i-have-a-problem-registering-for-the-vaccine-with-the-nj-vaccine-scheduling-system>
- The New Jersey Department of Health provided a easy-to-use employee communication toolkit with information that will help employers and employees educate, inform, and raise awareness about the COVID-19 vaccine. The Toolkit provides links to resources for healthcare providers to help communicate with staff regarding the COVID-19 vaccine  
[https://www.nj.gov/health/documents/COVID19\\_Awareness\\_Campaign\\_Digital\\_Resource\\_Toolkit.pdf](https://www.nj.gov/health/documents/COVID19_Awareness_Campaign_Digital_Resource_Toolkit.pdf)

### New Mexico (NM)

#### New Mexico Department of Health (NMDOH)

- Below, find the October 2020 NMDOH Preliminary COVID-19 Vaccination Plan to define the activities, roles and resources necessary to provide a coordinated COVID-19 vaccine response  
<https://cv.nmhealth.org/wp-content/uploads/2020/10/10.19.20-New-Mexico-Preliminary-COVID-vaccine-plan-ID.pdf>
- NMDOH is helping the states’ residents understand how to register for the vaccine, how the distribution of the vaccine will take place, and how to obtain accurate information to dispel myths  
<https://cv.nmhealth.org/covid-vaccine>
- NMDOH has a plan for putting equity at the center of the New Mexico COVID-19 Vaccination Program. The department has put measures into place to ensure equity allocation of vaccines

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

using the CDC's Social Vulnerability Index (SVI) and COVID-19 rates, reallocating up to 25% of the vaccine supply each week to populations with a high SVI

<https://cv.nmhealth.org/wp-content/uploads/2021/03/2021.3.19-Equity-Plan-Final.pdf>

#### *Office of the Governor Michelle Lujan Grisham*

- New Mexico Gov. Michelle Lujan Grisham has announced many workers will be required to receive a booster shot when eligible to protect against the ongoing spread of COVID-19. Among those required to receive the booster are those who work in higher-risk environments, including workers in all health care and congregate-care settings. Those employees must complete the booster dose no later than Jan. 17 or within four weeks of becoming eligible, the governor's order stated

<https://www.governor.state.nm.us/2021/12/02/updated-public-health-order-to-require-boosters-for-some-vaccinated-workers/>

#### **New York (NY)**

##### *New York City Health Department*

- Consumer directed informational brochure addressing preparation for receiving the COVID-19 vaccine, side effects, vaccine actions and precautions to follow post vaccination

<https://www1.nyc.gov/assets/doh/downloads/pdf/covid/covid-19-brochure-after-vaccine.pdf>

##### *New York City Department of Health & Mental Hygiene / Fund for Public Health in New York City*

- As part of the City of New York's commitment to ensure fair and equitable access to COVID-19 vaccinations, 33 community and faith-based organizations have been selected to partner with the New York City Department of Health and Mental Hygiene in the COVID-19 Vaccine Equity Partner Engagement Project. Partner organizations will encourage conversations about vaccination within their communities, gather feedback, and use these lessons to develop tailored and culturally relevant vaccine messaging and offer one-on-one assistance to boost vaccine confidence

<https://fphnyc.org/blog/vaccine-equity-partner-engagement-project/>

##### *New York City (NYC) Health Vaccine Command Center*

- NYC COVID-19 Vaccination Tracker provides web-based daily updates on vaccination numbers including Vaccinations Reserved, Vaccinations Delivered, First Dose Delivered, and Second Dose Delivered

<https://www1.nyc.gov/site/doh/covid/covid-19-data-vaccines.page>

##### *Office of the Governor Kathy Hochul*

- Governor Kathy Hochul announced a new program called #GetTheVaxFacts to combat COVID-19 vaccine misinformation online. The campaign includes a dedicated web page and downloadable toolkits to address the most pressing misinformation topics around the COVID-19 vaccine in a thorough and easy-to-understand way. The new resources cover misinformation related to pregnancy and infertility, side effects, safety and speed, as well as government conspiracy theories that continue to circulate on social media and digital forums. The State will also launch digital advertising to help reach populations that continue to seek accurate information about COVID-19 vaccines

<https://covid19vaccine.health.ny.gov/combating-misinformation-about-covid-19-vaccines>

#### **North Carolina (NC)**



16. Vaccinations Continued

North Carolina Department of Health and Human Services (NCDHHS)

- On December 20, 2020, NCDHHS released a COVID-19 Vaccine Update that addresses concerns the public may have about receiving the COVID-19 vaccine  
<https://files.nc.gov/covid/documents/COVID-19-Vaccine-Update.pdf>
- NCDHHS encourages all North Carolina residents to get vaccinated against the flu through a website that shares community locations for flu vaccination  
<https://vaccinefinder.org/find-vaccine>
- Issued press release and online resources urging residents to get vaccinated against influenza to help protect themselves, their families and those around them as the state enters flu season amid the COVID-19 pandemic  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-officials-urge-north-carolinians-get-vaccinated-flu-season-begins-stress>
- On October 16, 2020, North Carolina submitted its COVID-19 Vaccination Plan to the Centers for Disease Control and Prevention. North Carolina's vaccine plan reflects five principles that guide the planning for and distribution of one or more COVID-19 vaccines in the state  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-submits-covid-19-vaccination-plan-cdc-0>
- NCDHHS announced it updated its vaccination plan to align with new federal recommendations issued last week. The changes simplify the vaccine process and continue the state's commitment to first protect health care workers caring for patients with COVID-19, people who are at the highest risk of being hospitalized or dying, and those at high risk of exposure to COVID-19. North Carolina is currently in Phase 1a, which includes health care workers fighting COVID-19 and long-term care staff and residents  
<https://covid19.ncdhhs.gov/vaccines>
- NCDHHS COVID Vaccine Infographic regarding phased distribution:  
<https://files.nc.gov/covid/documents/vaccines/NCDHHS-Vaccine-Infographic.pdf>
- NCDHHS is partnering with the North Carolina Central University's Advanced Center for COVID-19 Related Disparities (NCCU ACCORD) to ensure comprehensive COVID-19 information is effective in reaching underserved communities in North Carolina. The partnership aims to help everyone make informed decisions about COVID-19 vaccines  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-announces-new-partnership-nccu-enhance-covid-19-outreach-efforts-among>
- The Vaccination Dashboard shows the total number of people statewide and by reported county of residence who have received the first dose of the COVID-19 vaccine. It also includes statewide data on vaccinations by race, ethnicity, gender, and age group. Current vaccines require two doses. Data for people who have received the second dose of the vaccine will be added in January 2021  
<https://covid19.ncdhhs.gov/dashboard/vaccinations>
- NCDHHS launched a new online tool to help North Carolinians know when they will be eligible to get their vaccine. This website walks users through a series of questions to determine their vaccine group. People can then sign up to be notified when their group can be vaccinated  
<https://findmygroup.nc.gov>
- NCDHHS developed this bilingual flyer to encourage COVID vaccinations, "You Have a Spot, Take Your Shot"  
<https://files.nc.gov/covid/documents/vaccines/NCDHHS-Vaccines-Bilingual-Flyer.pdf>
- See the following link for ongoing NCDHHS Weekly COVID-19 Vaccine Updates  
<https://files.nc.gov/covid/documents/COVID-19-Vaccine-Update.pdf>
- The following link provides COVID-19 Vaccine Information for North Carolinians 75 and over

16. Vaccinations Continued

<https://files.nc.gov/covid/documents/vaccines/NCDHHS-Vaccines-Flyer-75-Plus.pdf>

- The Find a Vaccine Location tool is being updated regularly with the latest available data. Users should contact vaccine providers directly to confirm availability and schedule appointments. Vaccine supplies remain very low, and people eligible to be vaccinated may have to wait for an appointment  
<https://myspot.nc.gov/map-view>
- See the NCDHHS COVID-19 Vaccine Communications Toolkit:  
<https://covid19.ncdhhs.gov/vaccines/covid-19-vaccine-communications-toolkit>
- NCDHHS expanded its vaccine data dashboard to provide information on people who have been partially or fully vaccinated through the federal long-term care and retail pharmacy programs. Users will be able to view information about who has been vaccinated through these federal pharmacy programs by county, race, ethnicity, gender and age group, and by week.  
<https://covid19.ncdhhs.gov/dashboard/vaccinations>
- NCDHHS has partnered with the NC Counts Coalition to implement the Healthier Together initiative. Healthier Together will implement strategies to drive demand and increase access to vaccines to Black, Indigenous, and People of Color (BIPOC) and other historically marginalized populations. This is through conducting outreach and education efforts, coordinating local vaccine events at trusted and accessible locations, helping people schedule and get to vaccine appointments, providing on-site translation services, and helping ensure people get to second dose appointments  
<https://covid19.ncdhhs.gov/vaccines/nc-vaccine-strategy/healthier-together-health-equity-action-network>
- NCDHHS released findings from recent public opinion research on COVID-19 vaccine risks, rewards and vaccination motivations across the state. Findings show a clear and welcome improvement in North Carolinians' attitudes related to COVID-19 vaccines. The number of people who would recommend COVID-19 vaccination to family and friends nearly doubled from 30% in November to 59% in March  
<https://www.ncdhhs.gov/news/press-releases/ncdhhs-new-data-covid-19-vaccine-adoption-and-public-perceptions>  
<https://covid19.ncdhhs.gov/media/2430/open>
- North Carolina's work to reach underserved and historically marginalized populations and deliver equitable access to COVID-19 vaccines is a model approach for the country, according to a new report released this week by the Duke-Margolis Center for Health Policy and the National Governors Association Center for Best Practices (NGA). The report, *Prioritizing Equity in COVID-19 Vaccinations: Promising Practices from States to Reduce Racial and Ethnic Disparities*, highlights promising actions states can take to promote equitable vaccination within historically marginalized communities, reduce systemic barriers to vaccine access, and improve race and ethnicity data to inform vaccine distribution  
<https://healthpolicy.duke.edu/publications/prioritizing-equity-covid-19-vaccinations-promising-practices-states-reduce-racial-and>

*North Carolina Department of Health and Human Services (NCDHHS), Healthier Together*

- A new public-private partnership, Healthier Together - Health Equity Action Network, will enhance the state's work to deliver equitable access to vaccines. NCDHHS released a new biweekly equity data report to provide another avenue for transparency  
<https://covid19.ncdhhs.gov/vaccines/nc-vaccine-strategy/healthier-together-health-equity-action-network>

16. Vaccinations Continued

<https://covid19.ncdhhs.gov/media/2388/open>

*North Carolina Department of Transportation, North Carolina Department of Health and Human Services*

- The North Carolina Department of Transportation and the North Carolina Department of Health and Human Services announced that approximately \$2.5 million in COVID-19 relief funding is being distributed to local transit agencies across the state to help fund transit to COVID-19 vaccination sites  
<https://www.ncdhhs.gov/news/press-releases/ncdot-and-ncdhhs-announce-solution-help-fund-transit-rides-and-covid-19-vaccine>

*North Carolina Institute of Medicine*

- The North Carolina Institute of Medicine is convening a state COVID-19 Vaccine Advisory Committee to provide feedback to the North Carolina Department of Health and Human Services on its COVID-19 vaccination plan. The Advisory Committee is comprised of stakeholders including public health experts, health care providers, advocacy organization leaders, and representatives of essential workers and at-risk populations  
<https://nciom.org/north-carolina-institute-of-medicine-convenes-state-covid-19-vaccine-advisory-committee>

*Office of the Governor Roy Cooper, North Carolina Department of Health and Human Services (NCDHHS)*

- Governor Roy Cooper and NCDHHS announced an accelerated timeline for COVID-19 vaccine eligibility for Groups 4 and 5. The remainder of Group 4 became eligible on March 31, 2021, and followed by all adults on April 7, 2021. This allows the state and vaccine providers to continue to get vaccines into arms quickly and to continue to reach underserved and historically marginalized populations  
<https://covid19.ncdhhs.gov/vaccines/find-your-spot-take-your-shot>
- The Office of the Governor Roy Cooper and NCDHHS Secretary Mandy Cohen provided an update on COVID-19, including the news that safe, effective vaccines should be available soon. The state is working hard to hit the ground running when these vaccines are approved and shipped. The COVID-19 vaccine will be free to everyone regardless of health insurance status  
<https://covid19.ncdhhs.gov/vaccines>
- Governor Roy Cooper and NCDHHS Secretary Mandy Cohen announced that additional frontline essential workers in Group 3 will be eligible for vaccinations beginning March 3. The expedited timeline follows the approval of the Johnson & Johnson one-shot vaccine and an expected increase in vaccine supply to North Carolina. The Johnson & Johnson vaccine comes as the federal government has also increased vaccine in North Carolina beyond the state's allocation  
<https://governor.nc.gov/news/gov-cooper-announces-frontline-essential-workers-eligible-vaccination-beginning-march-3>

**North Dakota (ND)**

*Center for Immunization Research and Education, Department of Public Health, North Dakota State University*

- The Center for Immunization Research and Education (CIRE) in the Department of Public Health at North Dakota State University (NDSU) is working with the North Dakota Department of Health to develop education which addresses COVID-19 vaccine related concerns and questions in North Dakota long term care facilities. The education includes highly tailored, one-on-one sessions, which focus on each organization's unique needs. Training can be offered virtually or

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

asynchronously in 30-minute to one-hour sessions

<https://greatplainsqin.org/wp-content/uploads/2021/03/LTCF-Education-Brochure-3.11.21.pdf>

#### *Elbowoods Memorial Health Center, New Town*

- Health care workers on the Mandan, Hidatsa and Arikara Nation received the tribe's first doses of COVID-19 vaccine and hoped to serve as role models for people who might have uncertainty about the COVID-19 vaccine  
<https://www.bemidjipioneer.com/newsmd/coronavirus/6816142-Vaccine-brings-hope-to-North-Dakota-tribe-thats-lost-elders-youth-to-COVID-19>

#### *North Dakota Department of Health (NDDoH)*

- Guidance on best practices for addressing COVID-19 vaccination in long term care facilities is located on the North Dakota Department of Health website  
[https://www.health.nd.gov/sites/www/files/documents/COVID%20Vaccine%20Page/COVID-19\\_Vaccine\\_Best\\_Practices\\_LTCF%20.pdf](https://www.health.nd.gov/sites/www/files/documents/COVID%20Vaccine%20Page/COVID-19_Vaccine_Best_Practices_LTCF%20.pdf)
- NDDoH published its COVID-19 Vaccination Plan  
<https://www.health.nd.gov/sites/www/files/documents/COVID%20Vaccine%20Page/Covid-19%20Mass%20Vaccination%20Plan.pdf>
- On August 10, 2020, NDDoH announced that North Dakota was selected by the Centers for Disease Control and Prevention (CDC) as one of four states to be part of a pilot project to plan for distribution of a COVID-19 vaccine. This is not a vaccine trial  
<https://www.health.nd.gov/news/north-dakota-selected-cdc-pilot-project-covid-19-vaccine-planning>
- A COVID-19 Vaccine Dashboard is updated weekly every Tuesday and provides a snapshot of vaccine doses administered and coverage rates for North Dakota  
<https://www.health.nd.gov/covid19vaccine/dashboard>
- A table outlining Phase 1A for COVID-19 vaccine administration is provided by the ND Department of Health  
[https://www.health.nd.gov/sites/www/files/documents/COVID%20Vaccine%20Page/COVID-19\\_Vaccine\\_Prioritization\\_Phase1A-C.pdf](https://www.health.nd.gov/sites/www/files/documents/COVID%20Vaccine%20Page/COVID-19_Vaccine_Prioritization_Phase1A-C.pdf)
- The North Dakota Department of Health provides a vaccine toolkit with posters focusing on 65 and older, the general population, and health care and long-term care  
<https://www.health.nd.gov/vaccine-toolkits>

#### *North Dakota State University*

- A "COVID-19 Vaccine Education" 30 minute presentation for long term care facility staff was developed by the North Dakota State University's Center for Immunization Research and Education. A thorough Q&A session followed by fact-based responses to common questions was provided. The program also developed a few shorter [2-3 minute] videos that focus on specific questions. Additional educational videos are in progress  
<https://greatplainsqin.org/blog/covid-19-additional-resources-and-education-for-long-term-care-staff/>

## **Ohio (OH)**

### *Ohio Department of Health*

- The Ohio Department of Health has been aggressively working with COVID-19 vaccine providers across the state to identify tactics to administer as many doses of the single-dose Johnson &

## 16. Vaccinations Continued

Johnson vaccine as possible before they expire. Some of these tactics include the formation of community partnerships to offer special vaccination clinics and mobile vaccination options at community events and for homebound individuals. The vaccines are also offered as part of ongoing maintenance programs for congregate setting staff, residents, and correctional and detention centers

<https://governor.ohio.gov/wps/portal/gov/governor/media/news-and-media/dewine-issues-urgent-appeal-to-covid19-vaccine-providers-06072021>

- The COVID-19 Vaccination Dashboard displays the most recent data reported to the Ohio Department of Health regarding the number of individuals who have started and completed the COVID-19 vaccination series by various demographics and county of residence. “Vaccination started” indicates that the individual has received at least one valid dose of COVID-19 vaccine. The number listed as “vaccination completed” is a subset of the number included in “vaccination started,” indicating that those individuals within that group have received all recommended COVID-19 vaccine doses and are considered fully immunized. This dashboard will be updated daily  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/dashboards/temp/vaccine-dashboard/vaccine-dashboard>
- COVID-19 Vaccine webpage provides guidance and resources related to common myths and facts regarding the vaccine to educate the public about COVID-19 vaccines  
<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/covid-19-vaccination-program/19-vaccine-myths-vs-facts>
- Ohio Department of Health issued a notice on July 21, 2021 to COVID-19 vaccine providers listing several important requirements for vaccine handling, reporting, disposal, and documentation  
<http://38.111.163.21/webdata/Coronavirus/Important%20Reminders%20on%20Recording%20and%20Reporting%20Vaccine%20in%20Ohio%207.21.21.pdf>

### *Ohio Department of Health & Ohio Department of Aging*

- Homebound individuals are a vulnerable population that may require tailored efforts to special planning and accommodations to support in-home vaccinations. This Toolkit provides recommendations for operational planning based on best practices being implemented across Ohio  
<https://coronavirus.ohio.gov/static/vaccine/homebound-vaccinations-playbook.pdf>

## **Oklahoma (OK)**

### *Oklahoma City – County Health Department*

- The Oklahoma City-County Health Department has launched VaxOKC.com, a new website that can be used to schedule local COVID-19 vaccine appointments for Oklahoma County residents  
<https://www.vaxokc.com>

### *Oklahoma State Department of Health (OSDH)*

- The Vaccine Scheduler Portal is an online scheduling tool to help Oklahoma residents determine when they are eligible to receive the COVID-19 vaccine and help them schedule vaccination appointments  
<https://oklahoma.gov/covid19/vaccine-information.html>
- OSDH has created an interactive map to locate vaccine distribution centers throughout the state  
<https://vaccinate.oklahoma.gov/vaccine-centers>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- The OSDH COVID-19 vaccination appointment web page allows Oklahoma residents to register for the COVID-19 vaccine. Once eligible, residents will receive an email to schedule their vaccination, pending supply and appointment availability  
<https://vaccinate.oklahoma.gov>
- The COVID-19 vaccine website includes: The Priority Population Framework, Vaccination FAQ's and real time updates on vaccine distribution throughout the state  
<https://oklahoma.gov/covid19/vaccine-information.html>
- Oklahoma State Department of Health reported on December 23, 2020 that all 66,200 of the initial expected doses of the Moderna COVID-19 vaccine arrived in the state, at a total of 26 sites. The state now expects to see close to 175,000 total doses of the Pfizer and Moderna COVID-19 vaccines by the end of December 2020  
<https://oklahoma.gov/covid19/newsroom/2020/december/entire-initial-shipment-of-moderna-covid-19-vaccine-doses-arrive.html>
- The ODSH update hub provides real-time updates on the COVID-19 vaccine: how much is available, how it is being distributed statewide, and how it is accessible to Oklahoma residents  
<https://oklahoma.gov/covid19/vaccine-information.html>
- The Vaccine Scheduler Portal is an online scheduling tool to help Oklahomans determine when they are eligible to receive the COVID-19 vaccine and help them schedule an appointment when it is their turn  
<https://oklahoma.gov/covid19/vaccine-information.html>

### Oregon (OR)

#### *Oregon Department of Human Services, Oregon Health Authority*

- The Oregon Department of Human Services (ODHS) and Oregon Health Authority (OHA) are asking facilities to develop vaccine maintenance plans to ensure the protection of LTC residents and staff beyond the conclusion of the three-clinic vaccine rollout via the CDC's Federal Pharmacy Partnership for Long-Term Care Program (FPP)  
[https://www.oregon.gov/dhs/COVID-19/Documents/Long-Term%20Care%20Facility%20COVID-19%20Vaccine%20Maintenance%20Planning\\_Website%20Resource%20Guide.pdf](https://www.oregon.gov/dhs/COVID-19/Documents/Long-Term%20Care%20Facility%20COVID-19%20Vaccine%20Maintenance%20Planning_Website%20Resource%20Guide.pdf)

#### *Oregon Health Authority*

- The Oregon COVID-19 vaccine website includes the number of vaccinations by day since December 16, 2020 and promotes the safety and effectiveness of the vaccine as the way we stop the spread  
<https://covidvaccine.oregon.gov>
- The Oregon Health Authority has released a vaccine information tool on its website to help residents determine when they are eligible to receive a COVID-19 vaccination. The tool even provides a live chat feature  
<https://covidvaccine.oregon.gov>
- The Oregon Health Authority has new COVID vaccine tools including templates for providers such as administration records, pharmacy protocol, and standing orders on their website  
<https://www.oregon.gov/oha/PH/PREVENTIONWELLNESS/VACCINESIMMUNIZATION/IMMUNIZATIONPROVIDERRESOURCES/Pages/COVIDvaccine.aspx>
- The Oregon Health Authority now offers additional ways to answer your questions about the vaccine on its COVID-19 Updates site. You can sign up via text or email to have regular updates sent to you. And, you can call 211 if you can't find the answer you need online. The COVID-19 vaccine call service is available in English and Spanish, while the email update option can

16. Vaccinations Continued

accommodate all languages

<https://govstatus.egov.com/OR-OHA-COVID-19>

- Getting a flu shot is one simple thing residents can do to keep themselves and their loved ones healthy this fall and winter. It's more important than ever as Oregonians continue to fight COVID-19. The Oregon Health Authority website includes a vaccine finder, tips on how to avoid the flu and other related resources

<https://www.oregon.gov/oha/ph/preventionwellness/fluprevention/Pages/index.aspx>

*The Western States Scientific Safety Review Workgroup*

- The Western States Scientific Safety Review Workgroup completed its review of the federal process and has recommended expanding Pfizer-BioNTech booster dose eligibility to anyone 12 years of age and older who completed their primary vaccination series at least five months ago. The Workgroup also confirmed the federal authorization of a third vaccine dose for certain immunocompromised children ages 5 to 11. The Workgroup provided its confirmation to the Governors of California, Nevada, Oregon and Washington on January 6, 2022. The Workgroup recommended the following actions regarding the Pfizer-BioNTech COVID-19 vaccine:
  - Expand the use of a single Pfizer-BioNTech booster dose to include use in individuals 12 through 15 years of age;
  - Shorten the time between the completion of primary vaccination of the Pfizer-BioNTech COVID-19 vaccine and a booster dose to at least five months;
  - Allow for a third primary series dose for certain immunocompromised children 5 through 11 years of age

<https://www.gov.ca.gov/2022/01/06/western-states-scientific-safety-review-workgroup-expands-use-of-pfizer-biontech-booster-dose-for-12-to-15-year-olds/#:~:text=The%20workgroup%2C%20made%20up%20of,go%20through%20the%20federal%20process>

**Pennsylvania (PA)**

*Department of Health*

- On June 23, 2021, the Pennsylvania Department of Health rescinded the order that required nursing homes to complete a COVID-19 Vaccine Needs Assessment Survey to report data about vaccination needs and uptake in their facilities. The public can now access nursing home data through the Centers for Medicare & Medicaid Services (CMS) COVID-19 Nursing Home Data website

<https://www.media.pa.gov/pages/health-details.aspx?newsid=1502>

- The Pennsylvania Department of Health has launched a website to help with those wondering if they are eligible for the COVID-19 vaccine. The link provides an eligibility along with a map to find a provider if you are eligible. There is an additional link that is specific to Philadelphia County

<https://www.pa.gov/guides/get-vaccinated/#Step1ChecktoSeeifYoureEligible>

- Pennsylvania Department of Health (PADOH) is leveraging federal COVID-19 vaccine allocations through the Federal Pharmacy Partnership (FPP) for Long-Term Care Program to ensure the provision of vaccine to staff and residents of long-term care facilities on an ongoing basis. The long-term care facilities impacted by this strategy includes those licensed by either the Department of Health or the Department of Human Services. PADOH has developed checklists to help long-term care facilities and long-term care pharmacies in navigating this process

<https://www.health.pa.gov/topics/Documents/Diseases%20and%20Conditions/COVID-19%20Vaccine%20-%20Long-Term%20Care%20Facility%20Checklist.pdf>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- To help assist the public in receiving a COVID-19 vaccination, Pennsylvania Department of Health has created weekly listing of COVID-19 vaccine deliveries by provider. The spreadsheet shows providers who have received a delivery of vaccine, the total doses delivered, and the date of delivery  
<https://www.health.pa.gov/topics/programs/immunizations/Pages/COVID-19-Vaccine-Providers.aspx#map>

#### *Department of Human Services and Department of Health*

- Department of Human Services and Department of Health have begun a new partnership with Pennsylvania based Rite Aid to administer COVID-19 vaccinations to designated long term care facilities residents and staff along with some congregate care settings. This partnership will allow prioritization for designated facilities in Phase 1A who were not included in the Pharmacy Partnership Program  
<https://www.media.pa.gov/Pages/Health-Details.aspx?newsid=1261>

#### **Puerto Rico (PR)**

##### *Puerto Rico Department of Health (PRDOH)*

- See the draft PRDOH COVID-19 Vaccination Plan at this link:  
<http://www.salud.gov.pr/Documents/coronavirus/PR%20COVID-19%20Vaccination%20Plan.pdf>

#### **Rhode Island (RI)**

##### *Rhode Island Department of Health*

- Guidance document from the Rhode Island Department of Health for healthcare providers who are vaccinating individuals who cannot provide informed consent and do not have a guardian or power of attorney  
[https://health.ri.gov/publications/guidance/Consent-Procedures-for-COVID-Vaccine.pdf?mc\\_cid=0247501086&mc\\_eid=7cade7d13c](https://health.ri.gov/publications/guidance/Consent-Procedures-for-COVID-Vaccine.pdf?mc_cid=0247501086&mc_eid=7cade7d13c)
- RI Department of Health partnered with healthcare organizations and community leaders throughout the state to educate Rhode Islanders with the facts and help to build trust and adoption of the COVID-19 vaccine. The campaign is based upon research showing that community members trust healthcare professionals the most, especially primary care physicians. Guidance document provides social media strategies for community leaders to amplify vaccine facts and messages to build the community's trust and confidence  
<https://health.ri.gov/publications/actionplans/COVID-vaccine-outreach.pdf>
- At this link, you can scroll down to "Schedule Your COVID-19 Vaccine Appointment" to find a variety of locations to obtain this vaccine, including community clinics, retail locations, provider locations, and even at-home vaccination  
<https://covid.ri.gov/vaccination>

#### **South Carolina (SC)**

##### *Pruitt Health Corporation*

- Pruitt Health Corporation added emergency preparedness information and data to its public website. The data include resident vaccination status, COVID-19 cases and resident testing results  
<https://pruithhealth.com/emergency-preparedness>

#### **South Dakota (SD)**



## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

#### *Avera Health*

- Avera Health provides a COVID-19 Vaccination Information web page with up-to-date resources and FAQs on topics such as safety, access and timing, the vaccine and your health, and cost <https://www.avera.org/services/primary-care/immunizations/covid-19-vaccine>

#### *The Evangelical Lutheran Good Samaritan Society*

- Resources are provided on topics related to the COVID-19 vaccination, such as "why you should get a shot," "what are the side effects," and "separating myths from facts" <https://www.good-sam.com/resources?category=11744>

#### *Monument Health*

- Monument Health provides a webpage dedicated to COVID-19 Vaccine Safety <https://monument.health/covid-19-south-dakota/covid-19-vaccine-safety>

#### *South Dakota Department of Health*

- The South Dakota Department of Health provides a color-coded map with COVID-19 vaccine providers by county <https://doh.sd.gov/COVID/Vaccine/vaccineproviders.aspx>
- On November 18, 2020, the South Dakota Department of Health published its COVID-19 Vaccination Plan. The plan includes vaccination strike teams, Points of Dispensing (PODs), and mobile vaccination units for broad access to the COVID-19 vaccine [https://doh.sd.gov/documents/COVID19/SD\\_COVID-19VaccinationPlan.pdf](https://doh.sd.gov/documents/COVID19/SD_COVID-19VaccinationPlan.pdf)
- A COVID-19 Vaccine Dashboard is updated daily and provides number of doses administered, along with total persons administered a vaccine. A breakdown of doses and persons administered the vaccine by county of residence is also provided <https://doh.sd.gov/COVID/Dashboard.aspx>
- An infographic with the COVID-19 Vaccine Priority Groups for Phase 1 was distributed via SD Department of Health listservs [https://doh.sd.gov/documents/COVID19/Vaccine/COVIDVaccineDistribution\\_Phase1.pdf](https://doh.sd.gov/documents/COVID19/Vaccine/COVIDVaccineDistribution_Phase1.pdf)
- The South Dakota Department of Health offers an interactive online tool to assist South Dakotans to identify the appropriate vaccination phase and how to register to be notified when the vaccine is available to them <https://covid.sd.gov/vaccine/default.aspx>
- The South Dakota Department of Health offers an infographic of the COVID-19 Vaccination Process from the provider to South Dakota residents [https://doh.sd.gov/documents/COVID19/Vaccine/COVID\\_VaxProcess.pdf](https://doh.sd.gov/documents/COVID19/Vaccine/COVID_VaxProcess.pdf)

#### **Tennessee (TN)**

##### *Alzheimer's Tennessee, Alzheimer's Association*

- The COVID-19 pandemic has been challenging for all Tennessee residents, especially caregivers. It is especially important that caregivers have the support and tools they need to care for their loved ones and for themselves. The Alzheimer's Association and Alzheimer's Tennessee have support available <https://www.alz.org/tn>

##### *Office of the Governor Bill Lee*

- The Governor announced the availability of a new digital tool to help inform Tennesseans to

16. Vaccinations Continued

identify and be notified when they will be eligible to receive the vaccine

<https://covid19.tn.gov/covid-19-vaccines/eligibility>

*Tennessee Commission on Aging and Disability*

- Call the Tennessee Commission on Aging and Disability toll-free number at 1-866-836-6678 for help with COVID-19 vaccination registration and to schedule transportation for seniors getting vaccinated. More information about transportation services can be found here <https://www.tn.gov/content/tn/aging/resources/transportation-map.html>
- Tennessee Commission on Aging and Disability information for older adults about COVID-19 vaccination can be found at the below link: Information includes instructions on how to determine a person's vaccine phase, COVID-19 guidance for caregivers of people living with dementia in community settings, COVID-19 vaccine scams, and more <http://www.tn.gov/aging/vaccines.html>
- The Tennessee Commission on Aging and Disability is assisting older adults with registering for a COVID-19 vaccine and with requests for a free ride to the appointment [https://www.tn.gov/content/dam/tn/health/program-areas/long-term-care-taskforce/Older%20Adults%20Vaccination%20Outreach%20Flyer%20March%2012%202021%20\(002\).pdf](https://www.tn.gov/content/dam/tn/health/program-areas/long-term-care-taskforce/Older%20Adults%20Vaccination%20Outreach%20Flyer%20March%2012%202021%20(002).pdf)

*Tennessee Department of Health (TDH)*

- TDH updated its vaccination plan to move to the 1C phase. The 1C phase expands vaccine eligibility to an additional 1.5 million Tennessee residents. The expanded groups include permanent household members aged 16 or older living with pregnant women, people 16 or older with diagnosed diabetes, people 16 or older with Down Syndrome, and people 16 or older with progressive neuromuscular diseases like ALS (amyotrophic lateral sclerosis), multiple sclerosis, or muscular dystrophy <https://www.tn.gov/health/news/2021/3/9/tdh-updates-covid-19-vaccination-plan.html>
- TDH created a Fact vs Fiction webpage related to the Johnson and Johnson COVID-19 vaccine <https://covid19.tn.gov/stay-informed/blogs/fact-v-fiction-johnson-johnson-vaccine>
- All Tennessee residents are invited to sign up to receive updates from the Tennessee COVID-19 Long Term Care Taskforce. Please provide your email and information through this link <https://tdhrc.health.tn.gov/redcap/surveys/?s=JKLYAP799H>
- Tennessee residents eligible for COVID-19 vaccination can visit [Vaccinate.tn.gov](https://vaccinate.tn.gov) to book their vaccination appointment at their county health department <https://vaccinate.tn.gov>
- Join the listserv for emails from the Tennessee COVID-19 Long Term Care Taskforce. This service is intended for all Tennessee residents interested in receiving weekly email updates about COVID-19 topics, resources, and vaccinations <https://tdhrc.health.tn.gov/redcap/surveys/?s=JKLYAP799H>
- Tennessee continues to update its COVID-19 Vaccine website and Distribution Plan <https://covid19.tn.gov/prevention/vaccine>
- TDH has launched a vaccine dashboard that will provide data on COVID-19 vaccines administered in the state. The dashboard is updated every Tuesday and Friday <http://www.tn.gov/health/cedep/ncov/covid-19-vaccine-information.html>
- TDH has developed its COVID-19 vaccination plan [https://www.tn.gov/content/dam/tn/health/documents/cedep/novel-coronavirus/COVID-19\\_Vaccination\\_Plan.pdf](https://www.tn.gov/content/dam/tn/health/documents/cedep/novel-coronavirus/COVID-19_Vaccination_Plan.pdf)

16. Vaccinations Continued

- TDH will provide data on COVID-19 vaccines administered in the state via a dashboard at the link below. This dashboard was launched 12/18/2020 and is updated each Tuesday and Friday <https://www.tn.gov/health/cedep/ncov/covid-19-vaccine-information.html>
- The Tennessee vaccination plan is available online at the following link [https://www.tn.gov/content/dam/tn/health/documents/cedep/novel-coronavirus/COVID-19\\_Vaccination\\_Plan.pdf](https://www.tn.gov/content/dam/tn/health/documents/cedep/novel-coronavirus/COVID-19_Vaccination_Plan.pdf)
- During the TDH long term care Update meeting on 1-6-21, Dr. Fill stated that some TN areas are now in the 1b phase of vaccine allocations. This is a link to the PDF Vaccine Phase Information by County. It also includes vaccination availability by county <https://www.tn.gov/content/dam/tn/health/documents/cedep/novel-coronavirus/CountyPhaseStatus.pdf>
- Tennessee will begin administering COVID-19 vaccinations to Tennesseans in the community who are aged 70 and older. Tennesseans aged 70 and older may begin registering for COVID-19 vaccination on February 2, 2021 <https://www.tn.gov/health/news/2021/2/1/tennessee-to-begin-covid-19-vaccination-of-adults-age-70-and-older.html>
- Tennesseans can find county-based information on the phases eligible for vaccination and can use the “COVID-19 Eligibility Tool”, and when eligible, register for vaccination through their county health department <https://covid19.tn.gov/covid-19-vaccines/county-vaccine-information>
- TDH is expanding access to COVID-19 vaccination with a particular focus on rural and underserved areas. TDOH is collaborating with pharmacies and community health clinics to add more than 100 new vaccination sites across the state. Tennessee’s COVID-19 Vaccination Plan remains focused on equity to ensure those with limited access to health care resources will be able to receive vaccinations when they meet eligibility criteria outlined in the plan <https://www.tn.gov/health/news/2021/1/28/tdh-expands-access-to-covid-19-vaccination-in-rural-and-underserved-areas.html>
- TDH created a short video titled “HOW TO GET A FREE COVID-19 VACCINE”. Viewers are provided step by step visual and audio explanation on how to utilize the Tennessee Department of Health’s Vaccination Enrollment site to sign up for vaccinations in their county <https://covid19.tn.gov/covid-19-vaccines>
- TDH created a new website How You Can Save Lives and Protect Seniors in efforts to improve communication to community senior citizens during COVID-19. The state is now asking those with friends and loved ones among Tennessee’s senior citizens to join the COVID-19 vaccination effort and register their loved ones to receive a safe, free, and highly effective vaccine that could save lives <https://covid19.tn.gov/stay-informed/blogs/how-you-can-save-lives-protect-older-adults>
- TDH Fact vs. Fiction COVID-19 Vaccination website sets the record straight on myths circulating about the COVID-19 vaccines <https://covid19.tn.gov/stay-informed/blogs/fact-v-fiction-more-covid-19-vaccine-myths>
- Vaccine supplies remain limited, and availability varies by county. Tennessee counties may progress through COVID-19 vaccination phases at different times depending on supplies of vaccines. Tennesseans can learn what phase(s) their county is vaccinating at by visiting this link: <https://covid19.tn.gov/covid-19-vaccines/vaccine-phases>
- Information on Tennessee community pharmacies providing COVID-19 vaccinations can be found here: <https://covid19.tn.gov/covid-19-community-pharmacy-vaccination-locations>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- Tennessee COVID-19 Fact vs. Fiction Videos: These videos provide responses to the most common misconceptions about the COVID-19 vaccine such as the use of microchips, causing infertility, and use of fetal tissue  
<https://covid19.tn.gov/stay-informed/explainer-videos>
- COVID-19 Vaccines are now widely available to all Tennesseans 16+ in all 95 counties across Tennessee. Tennesseans eligible for COVID-19 vaccination can visit [Vaccinate.tn.gov](https://vaccinate.tn.gov/) to book their appointment for vaccination at their county health department  
<https://vaccinate.tn.gov/>
- Tennessee Department of Health has updated the Vaccination Reporting site to include TennIIS, the Tennessee Immunization Information System, percentages of people statewide with one dose and percentage of people statewide fully vaccinated  
[https://data.tn.gov/t/Public/views/TennIISCOVID-19VaccineReporting/SUMMARY?:showAppBanner=false&:display\\_count=n&:showVizHome=n&:origin=viz\\_share\\_link&:toolbar=no&:embed=yes](https://data.tn.gov/t/Public/views/TennIISCOVID-19VaccineReporting/SUMMARY?:showAppBanner=false&:display_count=n&:showVizHome=n&:origin=viz_share_link&:toolbar=no&:embed=yes)
- See the links below for information about how to Tennessee residents can receive a free COVID-19 vaccine. The first link is in Spanish and the second link is in English  
<https://www.youtube.com/watch?v=AHjw6-84-YM>  
[https://www.youtube.com/watch?v=S\\_1rSVHu-rw](https://www.youtube.com/watch?v=S_1rSVHu-rw)

### Texas (TX)

#### *Texas Department of State Health Services, Office of the Governor Greg Abbott*

- The first vaccines included in the federal Pharmacy Partnership for Long-Term Care Program will be provided to pharmacies the week of December 21, 2020. The program will begin on December 28, 2020  
<https://gov.texas.gov/news/post/state-of-texas-activates-federal-covid-19-vaccination-program-for-long-term-care-staff-residents>

#### *Texas Department of State Health Services*

- The Opening the State of Texas webpage has updated health recommendations, overall health recommendations, and Executive Orders related to opening the state of Texas  
<https://www.dshs.texas.gov/coronavirus/opentexas.aspx>
- Long term care facilities that have not enrolled in the pharmacy program may choose to enroll with the Texas Department of State Health Services' Immunization Program to receive vaccines and vaccinate their own staff and residents, or partner with a local pharmacy or other vaccine provider  
<https://enrolltexasiz.dshs.texas.gov/emrlogin.asp>
- Texas Department of State Health Services has created an Expert Vaccine Allocation Panel (EVAP) to make recommendations on vaccine allocation decisions, including identifying groups that should be vaccinated first to provide the most protection to vulnerable populations and critical state resources. The panel has recommended and the Commissioner of Health John Hellerstedt, MD, has approved the following guiding principles that provide the foundation for the Texas vaccine allocation process  
[https://dshs.texas.gov/immunize/covid19/COVID\\_Vaccine\\_Principles\\_HCW\\_Definition.pdf](https://dshs.texas.gov/immunize/covid19/COVID_Vaccine_Principles_HCW_Definition.pdf)
- Texas Department of State Health Services has created a website for COVID-19 Vaccine Information. Included is a map of the number of vaccines given across the state along with FAQs and information for providers and citizens  
<https://www.dshs.texas.gov/coronavirus/immunize/vaccine.aspx>

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- State of Texas announces COVID-19 vaccine allocations weekly  
<https://www.dshs.texas.gov/news/releases.shtm>
- Texas Department of State Health Services COVID-19 Vaccine Frequently Asked Questions (FAQs) is updated regularly  
<https://www.dshs.texas.gov/coronavirus/immunize/vaccine-faqs.aspx>
- See the below link for a series of recordings of COVID-19 Vaccine Provider webinars by DSHS.  
<https://www.dshs.texas.gov/immunize/covid19/COVID-19-Vaccine-Provider-Webinars>
- Weekly COVID-19 vaccine allocations for the state of Texas  
<https://www.dshs.texas.gov/coronavirus/immunize/vaccineallocations.aspx>
- Texas opened COVID-19 vaccination to all adults on March 29, 2021. All adults will be eligible to receive a COVID-19 vaccine in Texas beginning Monday, March 29. The Texas Department of State Health Services expects vaccine supplies to increase next week, and providers in multiple parts of the state have made great strides in vaccinating people in the current priority groups. The state's Expert Vaccine Allocation Panel recommended opening vaccination to everyone who falls under the current Food and Drug Administration emergency use authorizations to protect as many Texans as possible  
<https://www.dshs.texas.gov/news/releases/2021/20210323.aspx>
- As Texas opens COVID-19 vaccine eligibility to everyone age 16 and older, the Texas Department of State Health Services is launching the Texas Public Health Vaccine Scheduler. The scheduler gives people one place to sign up for a COVID-19 shot through multiple public health departments, including the eight DSHS public health regions, which provide public health services in nearly 200 Texas counties, and more than a dozen local health entities across the state. Texas residents can visit the website to create a profile that includes their contact information, demographic details, and preferred time of day and days of the week for an appointment. Within a day, people eligible to be vaccinated will be matched with the next available appointment within their home county and preferred times. If none are available, the scheduler will continue to search for appointments as new clinics are scheduled and contact individuals when they have an appointment  
<https://getthevaccine.dshs.texas.gov>

### *Texas Health and Human Services Commission*

- Updated February 8, 2021, the Frequently Asked Questions (FAQ) related to COVID-19 Vaccine Billing is only applicable to facilities that have chosen to be COVID-19 vaccine providers, not facilities that received vaccinations via a pharmacy or other health care institution  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-19-vaccine-billing-faqs.pdf>
- Per New Provider Letter 21-01 - COVID-19 Vaccination Reporting dated January 12, 2021, nursing facilities and assisted living facilities are required to report vaccinations administered by a facility or pharmacy partner  
<https://apps.hhs.texas.gov/providers/communications/2021/letters/PL2021-01.pdf>
- Dated February 5, 2021, the Long-Term Care Options for COVID-19 Vaccination resource document provides COVID-19 vaccination options for nursing facilities; assisted living facilities; state supported living centers; community-based intermediate care facilities regardless of size for individuals with an intellectual disability or related condition; and small group home residence settings (three- and four- person residences) that are owned and operated by certified home and community-based services Medicaid waiver program providers

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/ltc-covid-vaccine-options.pdf>

- Texas Health and Human Services Commission Long-Term Care Regulation published COVID-19 Vaccine FAQs on February 8, 2021  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-19-vaccine-faqs-nf.pdf>
- Texas Health and Human Services Commission Long-Term Care Regulation publishes an update to the COVID-19 Vaccine Billing FAQs for Vaccinators, effective February 10, 2021. This guidance is for facilities that enrolled with the Department of State Health Services to be a vaccine provider. This FAQ document is not applicable to facilities that were vaccinated via a pharmacy or other health care institution, or for facilities that received vaccines through the CDC's Pharmacy Partnership for Long-term Care Program  
<https://hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/provider-portal/long-term-care/nf/covid-19-vaccine-billing-faqs.pdf>

### Utah (UT)

#### State of Utah

- The state of Utah has developed a Striving Toward Equity vaccine distribution roadmap to ensure that COVID-19 vaccinations are available to every Utah resident  
[https://coronavirus-download.utah.gov/Health/Vaccine\\_Equity\\_Roadmap.pdf](https://coronavirus-download.utah.gov/Health/Vaccine_Equity_Roadmap.pdf)
- The state of Utah has updated its vaccination plan status to include residents ages 50 and older, and offers an online vaccine Frequently Asked Questions (FAQ) guide  
[https://coronavirus-download.utah.gov/Health/Coronavirus\\_Vaccine\\_FAQ.pdf](https://coronavirus-download.utah.gov/Health/Coronavirus_Vaccine_FAQ.pdf)
- The state of Utah released a "What is a Vaccine?" video featuring state epidemiologist Dr. Angela Dunn of the Utah Department of Health. The one-minute video is intended to help Utah residents understand how to win the fight against COVID-19  
<https://www.youtube.com/watch?v=iNfp3YN9uvk&feature=youtu.be>
- The state of Utah has a page dedicated to debunking the myth of non-vaccine herd immunity in COVID-19  
<https://coronavirus.utah.gov/debunking-the-myth-of-non-vaccine-herd-immunity-in-covid-19>
- The state of Utah has page on its website dedicated to what you need to know about the vaccine right now  
<https://coronavirus.utah.gov/what-you-need-to-know-about-the-covid-19-vaccine-right-now>
- The state of Utah has an option to sign up for vaccine information and updates from the Utah Department of Health including recommendations to help residents make informed decisions  
<https://coronavirus.utah.gov/vaccine/#sign-up>
- The state of Utah has a vaccine FAQ guide last updated January 6, 2021  
[https://coronavirus-download.utah.gov/Health/Coronavirus\\_Vaccine\\_FAQ.pdf](https://coronavirus-download.utah.gov/Health/Coronavirus_Vaccine_FAQ.pdf)
- The state of Utah has updated their vaccine website with the ability to sign up for vaccine updates from the Utah Department of Health providing updates to help Utahans make informed decisions  
<https://coronavirus.utah.gov/vaccine#sign-up>

### Virginia (VA)

#### Virginia Department of Health (VDH)

- Updated March 9, 2021, VDH has developed the Long Term Care Facilities (LTCFs) Bridge Program to meet the ongoing vaccination needs of these facilities after the Pharmacy

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

Partnership for Long-Term Care program ends

<https://www.vdh.virginia.gov/content/uploads/sites/191/2021/03/Vaccination-Plan-for-LTCFs.pdf>

- VDH developed Guidelines for the Prevention and Control of Influenza and COVID-19 in Nursing Homes and Long-Term Care Facilities, 2020-2021. This document contains recommendations for the prevention and management of cases and outbreaks of influenza, consistent with recommendations that are issued annually, and references COVID-19 where both infections need to be considered  
[https://www.vdh.virginia.gov/content/uploads/sites/3/2020/12/Influenza\\_COVID-Prevention-Guidelines-for-Long-Term-Care-2020-21\\_12072020.pdf](https://www.vdh.virginia.gov/content/uploads/sites/3/2020/12/Influenza_COVID-Prevention-Guidelines-for-Long-Term-Care-2020-21_12072020.pdf)
- To prepare for the future availability of a COVID-19 vaccine, Virginia’s Unified Command, which oversees the state response to COVID-19, established a vaccine unit to coordinate vaccination efforts  
<https://www.vdh.virginia.gov/covid-19-vaccine>
- VDH posted a September 24, 2020 YouTube video for training health care providers on the use of dry ice safety and vaccine storage due to the extreme cold required to effectively store COVID-19 vaccines  
<https://www.youtube.com/watch?v=myUsKw6KTVY&feature=youtu.be>
- VDH created a COVID-19 Vaccination Dashboard. The dashboard serves to inform the public regarding the number of vaccines distributed and administered across the Commonwealth of Virginia. The data is updated daily and provides an overall summary of vaccines distributed and administered plus geographic and demographic analysis  
<https://www.vdh.virginia.gov/coronavirus/covid-19-vaccine-summary>
- VDH added a Frequently Asked Questions (FAQ) page to the VDH Vaccination website. The FAQs include but are not limited to guidance for Long-Term Care Facilities regarding vaccination administration, side effects, staff and resident vaccine consent and the CDC Pharmacy Partnership Program  
<https://www.vdh.virginia.gov/covid-19-faq>

#### *The Virginia Health Care Association – Virginia Center for Assisted Living (VHCA-VCAL)*

- VHCA-VCAL developed and launched the Vaccine Status Reporting System (VSRS) for use by all facilities, not only members. The system allows facilities to enter a daily update of their ongoing COVID-19 vaccination needs for residents and staff. The system provides real-time information to the Virginia Department of Health (VDH) which uses the information to connect facilities with pharmacies that can supply the COVID-19 vaccines  
<https://apps.vhca.org/vsrs/request>

#### *Virginia Hospital and Healthcare Association (VHHA)*

- The Virginia Hospital and Healthcare Association (VHHA) has set up a website to identify health care professionals willing to support the screening, testing, treatment, and vaccination efforts needed to fight the COVID-19 pandemic. The website helps to connect hospitals, health systems, long term care facilities, and other health care providers that are seeking to hire trained professionals on a full-time, part-time, or as needed basis with interested health care professionals  
<https://www.vhha.com/resources/covid-19-hospital-staffing-opportunities-for-health-care-professionals>

## Washington (WA)

### State of Washington Department of Health

- The State of Washington Department of Health offers online resources and tools for residents to learn more about vaccine safety and effectiveness. The site includes nine different vaccine-related topics with videos and useful reference materials  
<https://www.doh.wa.gov/Emergencies/COVID19/vaccine>
- The State of Washington Department of Health has developed an online vaccine locator to help residents find vaccine appointments within a 50-mile radius  
<https://vaccinelocator.doh.wa.gov>
- The State of Washington Department of Health released a Frequently Asked Questions (FAQs) document to help answer common questions about the plan for vaccine distribution  
<https://www.doh.wa.gov/Emergencies/COVID19/Vaccine>
- Updated 1/4/2021, State of Washington Department of Health released a vaccination resource for providers in the vaccination enrollment process  
<https://www.doh.wa.gov/Emergencies/COVID19/HealthcareProviders/VaccineInformationforHealthcareProviders>
- Some vaccinations for Washington nursing homes began on December 21, 2020 with more doses going to long term care facilities this week. The Washington department of health is working to develop a dashboard to share vaccine administration data and the department of health has updated the vaccine FAQs page  
<https://www.doh.wa.gov/Emergencies/COVID19/Vaccine>
- The State of Washington Department of Health updated summary guidance for Phases 1a and 1b of vaccination distribution on January 7, 2021. Phase 1a is eligible for vaccine as of December 31, 2020, and Phase 1b is anticipated to be eligible in mid-January of 2021  
<https://www.doh.wa.gov/Portals/1/Documents/1600/coronavirus/SummaryInterimVaccineAllocationPrioritization.pdf>
- The State of Washington Department of Health (DOH) has published a flyer that can be utilized to address vaccine hesitancy. This valuable resource can be helpful when trying to share information and resources with staff, residents, family members or others who inquire about the COVID-19 vaccine  
<https://www.doh.wa.gov/Portals/1/Documents/1600/coronavirus/348-801-AddressingVaccineHesitancy.pdf>

*The Western States Scientific Safety Review Workgroup*



16. Vaccinations Continued

- The Western States Scientific Safety Review Workgroup completed its review of the federal process and has recommended expanding Pfizer-BioNTech booster dose eligibility to anyone 12 years of age and older who completed their primary vaccination series at least five months ago. The Workgroup also confirmed the federal authorization of a third vaccine dose for certain immunocompromised children ages 5 to 11. The Workgroup provided its confirmation to the Governors of California, Nevada, Oregon and Washington on January 6, 2022. The Workgroup recommended the following actions regarding the Pfizer-BioNTech COVID-19 vaccine:
  - Expand the use of a single Pfizer-BioNTech booster dose to include use in individuals 12 through 15 years of age;
  - Shorten the time between the completion of primary vaccination of the Pfizer-BioNTech COVID-19 vaccine and a booster dose to at least five months;
  - Allow for a third primary series dose for certain immunocompromised children 5 through 11 years of age

<https://www.gov.ca.gov/2022/01/06/western-states-scientific-safety-review-workgroup-expands-use-of-pfizer-biontech-booster-dose-for-12-to-15-year-olds/#:~:text=The%20workgroup%2C%20made%20up%20of,go%20through%20the%20federal%20process>

**West Virginia (WV)**

*Office of the Governor Jim Justice*

- Through aggressive strategies to vaccinate residents and staff members at long term care facilities across West Virginia, Governor Jim Justice announced on January 6th, 2021 that second doses of the COVID -19 vaccine had begun. One of the strategies deployed by the State of West Virginia included partnering with chain and non-chain affiliated pharmacies to allow for more rapid distribution of the vaccine to Long Term Care Facilities
- <https://governor.wv.gov/News/press-releases/2020/Pages/COVID-19-UPDATE-Gov.-Justice-announces-aggressive-vaccination-plan-for-long-term-care-facilities;-provides-Phase-2-details.aspx>

*Stonerise Healthcare*

- Stonerise Healthcare in West Virginia has created a Vaccine Resources page as part of its COVID-19 awareness page on their website. The Vaccine Resource page is for patient families, team members, and their loved ones. The page contains videos, along with FAQs, Pfizer-specific vaccine resources, and links to CDC resources
- <https://stonerise.com/vaccine>
- Stonerise is keeping its residents and families up to date on vaccination adoption through a vaccine dashboard on its website. It details the percentage of residents and team members vaccinated along with the number of vaccines administered
- <https://stonerise.com/family-resources/coronavirus-updates>
- Stonerise provides education to staff, patients, and families through multiple videos focused on vaccine confidence. They currently have seven videos with topics on COVID-19 facts, women's health and pregnancy, and staff insights and testimonials. The videos are part of its larger vaccination education page
- <https://stonerise.com/vaccine/>

**Wisconsin (WI)**

*Wisconsin Department of Health Services (DHS)*

## State Actions for COVID-19 Management and Response

### 16. Vaccinations Continued

- The Wisconsin DHS released its COVID-19 Vaccination Plan  
<https://www.dhs.wisconsin.gov/publications/p02813a.pdf>
- The Wisconsin DHS launched the Be an InFLUencer Campaign to improve vaccination rates in communities of color  
<https://www.channel3000.com/dhs-launches-be-an-influencer-campaign-to-increase-vaccination-rates-in-communities-of-color>
- The COVID-19 Vaccine Data webpage by the Wisconsin DHS includes data on allocated, shipped and administered vaccine doses  
<https://www.dhs.wisconsin.gov/covid-19/vaccine-data.htm>
- The Wisconsin DHS released information that addresses five key messages related to the COVID-19 vaccination, including safety and rationale for getting the vaccine  
[https://content.govdelivery.com/attachments/topic\\_files/WIDHS/WIDHS\\_574/2021/01/15/file\\_attachments/1660092/Vaccine%20Communication%20Framework%20Presentation\\_1660092.pdf](https://content.govdelivery.com/attachments/topic_files/WIDHS/WIDHS_574/2021/01/15/file_attachments/1660092/Vaccine%20Communication%20Framework%20Presentation_1660092.pdf)
- The Wisconsin COVID-19 Vaccine Registry allows Wisconsin residents to register for and schedule COVID-19 vaccinations locally – when they are eligible, and as vaccine becomes available. Those who are not eligible or unable to get an appointment have the option of being placed on a waitlist  
<https://www.dhs.wisconsin.gov/covid-19/vaccine-registry.htm>
- The Wisconsin DHS released a new map of providers aimed at helping people connect with vaccine providers and improve transparency  
<https://www.dhs.wisconsin.gov/covid-19/vaccine-map.htm>
- The Wisconsin DHS opened a new call center that will be equipped to help individuals find vaccine locations, answer medical questions related to the COVID-19 vaccine, and assist with registration, including but not limited to using the Wisconsin COVID-19 vaccine registry  
<https://www.dhs.wisconsin.gov/covid-19/vaccine.htm>

### Wyoming (WY)

#### Wyoming Department of Health (WDH)

- QDH presented its interim draft vaccination plan for the long-term care facilities and assisted living facilities in the state of Wyoming. The plan identifies critical populations and acknowledges key assumptions such as dose availability, vaccine storage and number of doses anticipated, as well as number of days of separation between doses  
<https://health.wyo.gov/wp-content/uploads/2020/10/Interim-Draft-WDH-COVID-19-Vaccination-Plan10-16-20-b.pdf>
- Enrolled COVID-19 vaccine providers will be able to submit vaccine orders, at no cost, through the Wyoming Immunization Registry link below  
<https://health.wyo.gov/publichealth/immunization/wyoming-covid-19-vaccine-information/covidvaccineproviders>
- WDH has updated its website displaying the vaccination status data as well as introducing a new tool featuring short, downloadable visual/audible vaccination updates from the Wyoming State Health Officer, Dr. Alexia Harrist  
<https://health.wyo.gov/publichealth/immunization/wyoming-covid-19-vaccine-information>

## II. TELEHEALTH

### Alaska (AK)

*Alaska State Hospital and Nursing Home Association*

- Developed a telehealth quick start toolkit for all care settings

### Arizona (AZ)

*United Telehealth Corporation*

- This corporation facilitated telehealth technician visits for several of the post-acute facilities to test residents (free of charge) for transfer clearance to assisted living during this pandemic. They have also been utilized by physicians and staff in skilled nursing facilities

*The University of Arizona*

- The Arizona Telemedicine Program is conducting virtual webinars to help providers, such as nursing homes, across the state quickly strengthen their telemedicine programs  
<https://telemedicine.arizona.edu>
- This group created a position dedicated to coordinating telehealth visits. This person arranges a time with the provider and nurse. This helps the nurse stay on task by not having to coordinate these efforts

### California (CA)

*Los Angeles Jewish Home*

- Student pharmacists are conducting Zoom meetings with residents to review medication regimens and to provide education to residents about their medications. The student pharmacists are also providing medication regimen review to prescribers to potentially deprescribe medications. This best practice is a win-win, including active learning for the student pharmacists and social interaction for the residents

### Georgia (GA)

*Office of the Governor Brian P. Kemp*

- The Governor's Office of Planning and Budget, working with the Department of Community Health, has requested that Georgia Health Information Network (GaHIN) provide certain information as part of the state's COVID-19 response and re-opening planning
- It is likely that the information request will be on a continuing basis during the COVID-19 public health emergency
- The data elements requested at this time include the following: admits, discharges, transfers (ADT); death reporting; electronic lab reports (ELR); and emergency management services (EMS)
- Provided member updates on Health Insurance Portability and Accountability Act (HIPAA) privacy and other Department of Health and Human Services, Centers for Medicare & Medicaid Services, and agency information  
<https://www.gahin.org>

## II. Telehealth Continued

### Hawaii (HI)

*University of Hawaii, Hawaii State Rural Health Association*

- A COVID-19 Project ECHO (Extension for Community Health Outcomes) education and training series is provided weekly. All long term care and assisted living facilities are invited. The series topics include: donning/doffing personal protective equipment (PPE), repurposing PPE, COVID-19 testing procedures, resident isolation, staff quarantine, and telemedicine in long term care <https://geriatrics.jabsom.hawaii.edu/ltss>

### Iowa (IA)

*Iowa Pharmacy Association (IPA)*

- The IPA Long Term Care and Senior Care Advisory Committee advises the IPA Board of Trustees and staff on issues including short cycle dispensing, geriatric therapy updates, and changing federal rules related to long term care (LTC) and senior care. The committee includes about 25 IPA members that hold differing roles across LTC practice – such as dispensing only to facilities, serving as consultants to facilities, serving as geriatric clinic-based pharmacists, etc. The group recently discussed sharing sample data-sharing agreements to sign with a LTC facility to gain access to the electronic health record (EHR) for consulting documentation. Its members endorse access to facility e-charts. Facilities have also used FaceTime/Skyping services to observe medication passes, helping to ensure these requirements still occurred when a pharmacist was not present in the facility <https://www.iarx.org>

### Massachusetts (MA)

*Partners Healthcare*

- Digital Technology to Curve COVID-19 Pandemic: Organization offers implementation guidance and policy insights relevant to the use of virtual care tools to meet the challenges of the COVID-19 pandemic
  - The Virtual Visits program depicts a real time video interaction between a provider and patient
  - The Virtual Consults program depicts a real time video interaction between a referring provider and the expert teleconsultant
  - The eVisits program depicts a secure text-based exchange between a provider and patient<https://www.nature.com/articles/s41746-020-0279-6>

### Michigan (MI)

*Michigan Office of the Governor*

- Theoria Medical x 5-Star Telemed is providing telemedicine in long term care facilities with 24-hour physician access, including on-demand behavioral health access, comprehensive assessment training for nursing using mobile equipment (remote auscultation, tele-ultrasound, 12-lead electrocardiogram (EKG) test, wireless spirometry, blood glucose, and blood pressure capability). A multi-camera device allows for wound assessment and integration of patient centered communication (PCC) with electronic health records (EHR) for interoperability <https://www.5startelemed.com>

### Missouri (MI)

*Show-Me ECHO (Extension for Community Healthcare Outcomes)*

- Launched a COVID-19 ECHO. ECHO is a best-practice method for transferring appropriate

## II. Telehealth Continued

specialty knowledge to non-specialist clinicians, such as primary care providers in rural areas. A multidisciplinary expert team, led by the state's Department of Health and Senior Services director and including university physicians, uses video and teleconferencing to share the latest information, answer questions, and discuss management of patient cases presented by participants

<https://showmeecho.org/clinics/covid-19>

### **Nevada (NV)**

*Nevada Department of Health and Human Services*

- The department is helping seniors who are hoping to avoid unnecessary hospitalizations connect with their health care providers through telehealth services. The program helps seniors understand what is covered and staff members can assist with telehealth visits

<https://www.nevada211.org/wp-content/uploads/2019/12/NV-CAN-Telehealth-flyer-general-ADA-3.pdf>

*Various Nursing Homes*

- Many nursing homes have turned to the use of technology and telehealth. Attending physicians and psychologists are using telehealth for patient visits, with some using tablets attached to an IV pole to accommodate a meaningful telehealth visit between patient and doctor

### **New Jersey (NJ)**

*Exchange Physical Therapy Group*

- This provider was able to implement telehealth visits quickly to ensure that patients continued to receive rehabilitation services. The practice has maintained 10 percent of its patients via telehealth, continuing to employ six out of 11 therapists at about 40 percent of their pre-COVID-19 visit volume. The practice plans to continue telehealth availability for patients who are unable to get to the clinic

<https://www.exchangephysicaltherapygroup.com/blog/how-one-pt-clinic-adopted-telehealth-in-response-to-covid-19-by-webpt>

### **New Mexico (NM)**

*University of New Mexico Project ECHO*

- The University of New Mexico Project ECHO is offering case scenario discussions focusing on nursing staff resiliency and infection control

<https://echo.unm.edu/covid-19/sessions/mqiha>

### **New York (NY)**

*New York State Department of Health, LeadingAge NY*

- Developed COVID-19 response recommendations for nursing homes
  - Scheduled a call-in phone conference with the medical director specifically for families to provide information on COVID-19 and to give families the ability to ask questions in real time
  - Initiated an e-mail newsletter for families with pictures and news about what the facility is doing to help keep residents busy and occupied during this time
  - Set up an automated phone call system to make mass calls to families with updates

<https://www.leadingageny.org>

## II. Telehealth Continued

### Ohio (OH)

#### *Ohio Department of Health (ODH)*

- Launched a telehealth line for the general public to ask questions about how to protect themselves and prepare for COVID-19 in their community. The ODH COVID-19 call center staffers operate the center from 9 AM to 8 PM daily, including weekends. Call center staff includes licensed nurses and infectious disease experts. They are available to answer questions and provide accurate information about COVID-19, its risk to the public, and the state's response

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/resources/covid-19-call-center/covid-19-odh-call-center>

#### *Ohio Guidestone*

- The expansion of telehealth outreach during pandemic provided increased access to patients. Since the stay-at-home order, Guidestone has expanded its services throughout the state and increased access to people with substance abuse disorders. It transitioned its in-person visits to telephone contact. Monthly call volume is normally 850 calls; this jumped to 11,000 calls in March and 27,000 calls in April

<https://katu.com/features/mental-health-matters/ohio-guidestone-expands-telehealth-services-during-covid-19-pandemic-05-27-2020>

### Oregon (OR)

#### *Various State Agencies/Stakeholders*

- In Oregon, there are many players working to support nursing homes and the greater Oregon health care community. State actions identified include:
  - Larger corporations have supported facilities with the implementation of telehealth practices to conduct visits whenever appropriate

### Virginia (VA)

#### *Mid-Atlantic Telehealth Resource Center*

- Created and posted resources online for rapidly deploying telehealth in post-acute care and long term care settings

<https://www.matrc.org/matrc-telehealth-%20resources-for-covid-19>

#### *Our Lady of Peace Retirement Community, University of Virginia Health System (UVA)*

- Upon having residents test positive for COVID-19, Our Lady of Peace Retirement Community partnered with its community academic health system, UVA, to use Project ECHO (Extension for Community Healthcare Outcomes) to provide support and clinical consultations to the facility. Using this system, the facility accessed geriatricians, a pulmonologist, and an infection preventionist. Each morning, the facility conducts virtual rounds with a medical team comprised of a geriatrician, pulmonologist and primary care physician via ECHO to review the clinical status of COVID-19-positive residents

<https://uvahealth.com/services/telemedicine/echo>

### West Virginia (WV)

#### *Stonerise Health Care Corporation*

- Stonerise Healthcare Corporation owns a chain of nursing homes in West Virginia and has developed its own reporting page related to COVID-19 with scheduling tele-visits with residents

*II. Telehealth Continued*

for family members

<http://www.stonerisehealthcare.com/coronavirus-update>

### III. ORGANIZATIONS AVAILABLE TO ASSIST NURSING HOMES

#### NATIONAL GUARD

##### **Alabama (AL)**

###### *Alabama National Guard*

- The Alabama National Guard, under the leadership of Governor Kay Ivey, will assist designated nursing homes in the state response to the COVID-19 pandemic. Specially trained and equipped National Guard teams will sanitize and disinfect nursing homes that have COVID-19 positive residents and/or employees and will train staff on the techniques of donning and doffing personal protective equipment

##### **Arizona (AZ)**

###### *Arizona National Guard (AzNG)*

- AzNG has obtained level II and level III reusable (fabric) gowns. AzNG representatives are calling nursing homes to determine need and create a priority list for distribution. In addition, AzNG has created mobile teams to provide training on how to use and maintain the gowns

##### **Colorado (CO)**

###### *Colorado National Guard, Office of the Governor Jared Polis*

- Colorado Governor Jared Polis initiated a COVID-19 Innovation Response Team with a multi-pronged response, including increased testing, tailored social-distancing measures, a reinforced health care system, and a bolstering of state epidemiological resources
- The Colorado National Guard was deployed to test residents and staff at three of the state's largest nursing homes, even though outbreaks had not been reported at the facilities
- The Strike Force Team set a goal to conduct proactive widespread asymptomatic testing for both nursing home residents and staff, to identify cases early and minimize the potential for an outbreak. The team has prioritized facilities serving the most residents, as they are at the highest risk for an outbreak
- To date, 110,690 testing kits have been distributed to 176 facilities who have indicated they just need support with supplies. Governor Polis has asked the federal government to extend the National Guard deployment past the current authorization in August to assist with these efforts

##### **Georgia (GA)**

###### *Georgia Healthcare Facility Regulation Department*

- Georgia Healthcare Facility Regulation Department worked closely with the Department of Public Health, the Georgia Health Care Association, and the National Guard to stay abreast of COVID-19 activity and its impact on centers while remaining vigilant for highest quality of care for the residents in Georgia
- Surveyors connected with long term care organizations to collect information related to COVID-19 and coordinated with the Georgia National Guard to develop a system for collection of



### III. Organizations Available to Assist Nursing Homes National Guard Continued

COVID-19 data. The data collection platform was released daily at 2 PM, replacing a previous report from the Governor's Office

<https://dch.georgia.gov/divisionsoffices/healthcare-facility-regulation>

#### *Georgia National Guard, Department of Public Health, Department of Community Health*

- Developed a testing strategy in response to Governor Kemp's recommendations to support broader testing and to prioritize testing of vulnerable populations and health care professionals
- Ultimately, this strategy will expand to include private or commercial labs. Approximately 200+ nursing homes have invited teams into their centers for cleaning and sanitizing, staff education, and assistance with testing

<https://www.ghca.info/Files/National%20Guard%20Test%20Team%20for%20LTCF%20Process.pdf>

#### **Indiana (IN)**

##### *Indiana State Department of Health*

- On November 3, 2020, an updated deployment schedule and list of resources available to nursing facilities were released by the Indiana National Guard

<https://www.ihca.org/wp-content/uploads/2020/11/LTC-facility-NG-Deployment-1-Page-11-3-20.pdf>

##### *Office of the Governor Eric Holcomb*

- National Guard members will remain in Indiana nursing facilities through February 2021 to continue to provide support. National Guard Strike Teams with clinical personnel will also continue to be available based on facility need
- On the October 21, 2020, video broadcast to provide updates to the Indiana fight against COVID-19, Governor Holcomb and the Chief Medical Officer for the Indiana Department of Health, discussed five targeted steps to combat the spread of COVID-19. Among these steps is the November 1 deployment of the National Guard to assist long term care staff with the burden of COVID-19 testing in Indiana nursing homes. See video at the 20-minute mark:

<https://www.youtube.com/watch?v=KiwjtKO7yRI>

- Beginning November 1, 2020, the Indiana National Guard will help nursing homes with COVID-19 testing and data entry to allow long term care staff more time to directly care for residents. Facilities currently experiencing outbreaks will receive the first priority for assistance

<https://www.beckershospitalreview.com/post-acute/indiana-national-guard-to-help-combat-covid-19-in-long-term-care-facilities.html>

#### **Iowa (IA)**

##### *Office of the Governor Kim Reynolds*

- TestIowa.com was launched to help officials target areas of opportunity and help them make decisions about reopening the state
- New testing sites were set up to test an additional 3,000 people a day
- First responders and medical personnel were prioritized for testing
- Iowa National Guard troops were mobilized to respond to COVID-19 outbreaks at the state's meat packing companies. Troops helped deliver testing equipment to packing plants, transported kits to labs, and helped packing plants with cleaning
- A "testing strike team" was sent to Tama County in response to an outbreak at a long term care facility. All staff at the facility were tested for COVID-19

### *III. Organizations Available to Assist Nursing Homes National Guard Continued*

- Daily briefings were held, state resources were activated, and equipment, personnel, technical assistance/guidance, supplies, and essential services were deployed to provide assistance in the form of traffic control, security, vaccines, transportation, and other emergency response and recovery capabilities
- The Governor's COVID-19 website included information for long term care facilities that link to Centers for Disease Control and Prevention (CDC) resources  
<https://coronavirus.iowa.gov>

#### **Kentucky (KY)**

##### *Kentucky National Guard, Office of the Governor Andy Beshear*

- As reported by local news station WLKY on November 17, 2020, the Kentucky National Guard is deploying 10 Operations Support Teams for at least 30 days, consisting of up to five soldiers for non-clinical duties and relief for long term care facilities. The National Guard relieves administrative tasks to re-assign facility staff where most needed, including entry screening and temperature checks; visitation scheduling, screening and temperature checks, escorting and monitoring visits; sanitation, including cleaning high-touch surfaces and proper and safe disposal of trash and refuse; COVID-19 testing processes, including registration and records, logistics support and other approved duties; and data entry, including reporting results for point of contact antigen tests and other local, state, and federal reporting  
<https://www.wlky.com/article/kentucky-national-guard-members-to-help-long-term-care-facilities-as-covid-19-surges/34703399>

#### **Minnesota (MN)**

##### *Minnesota National Guard*

- The Minnesota National Guard offers ongoing support to the Minnesota Department of Health by staffing and coordinating no-barrier COVID-19 testing locations across the state. Sites are updated at the following link.  
<https://minnesotanationalguard.ng.mil/mnng-covid-19>

#### **Nevada (NV)**

##### *Nevada National Guard*

- Partnered with the Nevada Department of Health Bureau of Health Care Quality and Compliance to visit skilled nursing facilities for spot checks on infection prevention and control (cleanliness of facility, adequate staffing, and personal protective equipment)

#### **New Mexico (NM)**

##### *New Mexico National Guard*

- The National Air Guard actively participated in the CARES Act team, allowing members to be put on orders full time to support state needs during the pandemic  
[https://www.nationalguard.mil/News/Article/2403656/new-mexico-air-guard-help-the-state-with-cares-act-team/Assist in decontamination of facilities where a COVID-19 infection has occurred](https://www.nationalguard.mil/News/Article/2403656/new-mexico-air-guard-help-the-state-with-cares-act-team/Assist%20in%20decontamination%20of%20facilities%20where%20a%20COVID-19%20infection%20has%20occurred)
- Specimen collection and transport from testing sites statewide
- Staffing alternative care sites

#### **New York (NY)**

##### *New York State Health Facilities Association*

### III. Organizations Available to Assist Nursing Homes

#### National Guard Continued

- Statewide organization providing updates on most current and authoritative information on COVID-19 relevant to facilities in New York  
<https://www.nyshfa-nyscal.org/advocacy-updates>
- Organizing tech volunteers to assist in providing technology, data driven products to provide resources for the COVID-19 response; over 6,500 experts have volunteered and tools have already been created  
<https://www.ny.gov/programs/new-york-state-covid-19-technology-swat-team>

#### North Carolina (NC)

##### North Carolina Army National Guard

- The North Carolina Army National Guard supported North Carolina Emergency Operations with planning and predictive analysis. Soldiers also worked with the North Carolina Department of Health and Human Services to help prepare vital, in-demand medical equipment for shipment to supply centers across the state

#### North Dakota (ND)

##### North Dakota Department of Health

- The National Guard assisted with pick-up and delivery of lab specimens and assisted with clean-up of nursing homes if needed

#### Puerto Rico (PR)

##### Puerto Rico National Guard

- Screened passengers at airports, saving the medical professionals for health care settings. Medical schools collaborated with the Puerto Rico National Guard during the screenings to allow health care workers to focus on providing care at hospitals and skilled nursing facilities

#### West Virginia (WV)

##### Office of the Governor Jim Justice

- Issued orders on April 17, 2020 for testing of all nursing home residents and workers by the West Virginia National Guard. These orders were issued before any reported nursing home outbreaks. These tests began in early April 2020 when at least one resident or staff member at a facility tested positive for COVID-19

##### West Virginia Department of Health

- West Virginia Department of Health State officials announced on October 21, 2020, the implementation of a new system for nursing home strike teams for COVID-19 outbreaks. When an outbreak occurs, the team will be activated through the health command phone call system. The team will be made up of National Guard members and others, including infectious disease specialists, pulmonary specialists, nursing home specialists, and other physicians. Through regionalized teams around the state, the goal is to be into outbreak nursing homes within 24-48 hours of notification. The state has used strike teams at nursing homes before; however, this time the state has partnered with other organizations, as well as local health departments, and the National Guard. The strike teams are especially needed to help small nursing homes in rural areas. The state is encouraging volunteer consult teams to participate more actively  
<https://www.wvpublic.org/government/2020-10-23/new-strike-team-formed-to-respond-to-coronavirus-outbreaks-in-w-va-nursing-homes>

## PROJECT ECHO-ASSOCIATED ACTIVITIES FOR NURSING HOMES

### *Agency for Healthcare Research and Quality (AHRQ)*

- On September 29, 2020, AHRQ, in partnership with New Mexico's ECHO Institute in Albuquerque and the Institute for Healthcare Improvement in Boston, announced the establishment of a National Nursing Home COVID Action Network, which will provide free training and assistance with infection control to nursing homes nationwide. This work is being funded through an AHRQ contract that is funded by the Provider Relief Fund authorized under the Coronavirus Aid, Relief, and Economic Security (CARES) Act.  
<https://www.ahrq.gov/news/newsroom/press-releases/covid-action-network.html>

### *Indiana National Nursing Home COVID-19 Action Network (INNHCAN) ECHO*

- INNHCAN ECHO has announced the launch of up to 120 Project ECHO sites beginning the week of November 9, 2020  
<https://www.ihca.org/resource/announcing-the-launch-of-indianas-nursing-home-covid-19-action-network-echo>

### *Los Angeles County Department of Public Health*

- The Los Angeles County Department of Public Health partners with Health Services Advisory Group (HSAG) and Stanford School of Medicine to distribute vaccine updates to Los Angeles nursing homes during ECHO National Nursing Home COVID-19 Action Network weekly sessions. The purpose of the 16-week ECHO program is to help California nursing homes advance improvements in COVID-19 preparedness, safety, and infection control. The engagement of the Los Angeles County Department of Public Health in the weekly Los Angeles ECHO sessions creates a platform for nursing homes to receive timely information from the Department of Public Health on issues and challenges related to the vaccine distribution  
<http://www.hsag.com/echo>

### *Office of the Governor David Ige*

- Provides a COVID-19 Project ECHO education and training series. Sessions occur weekly and all long term care and assisted living facilities are invited

### *Oklahoma State University Center for Health Sciences*

- Updates Extension for Community Healthcare Outcomes (ECHO) to keep health care providers updated as the situation changes, including the state surge plan, extensive resources and tools and State of the State COVID-19 updates every Monday, Wednesday, and Friday  
<https://health.okstate.edu/echo/covid-19-project-echo.html>

### *Our Lady of Peace Retirement Community, University of Virginia Health System (UVA)*

- Upon having residents test positive for COVID-19, Our Lady of Peace Retirement Community partnered with its community academic health system, UVA, to use Project ECHO (Extension for Community Healthcare Outcomes) to provide support and clinical consultations to the facility. Using this system, the facility accessed geriatricians, a pulmonologist, and an infection preventionist. Each morning, the facility conducts virtual rounds with a medical team comprised of a geriatrician, pulmonologist and primary care physician via ECHO to review the clinical status of COVID-19-positive residents  
<https://uvahealth.com/services/telemedicine/echo>

*III. Organizations Available to Assist Nursing Homes  
Project Echo Continued*

*Show-Me ECHO (Extension for Community Healthcare Outcomes)*

- Launched a COVID-19 ECHO. ECHO is a best-practice method for transferring appropriate specialty knowledge to non-specialist clinicians, such as primary care providers in rural areas. A multidisciplinary expert team, led by the state's Department of Health and Senior Services director and including university physicians, uses video and teleconferencing to share the latest information, answer questions, and discuss management of patient cases presented by participants  
<https://showmeecho.org/clinics/covid-19>

*The Green House Project*

- In partnership with Project ECHO® (Extension for Community Healthcare Outcomes), a video tele-mentoring platform that spreads knowledge through real-time sharing, learning, and access to subject matter experts, the COVID-19 Best Practices in Nursing Homes initiative will identify and share proven protocols and lessons learned that long term care professionals can use for preparedness, management, and treatment of COVID-19. All sessions are offered free of charge to all nursing home providers  
<https://www.thegreenhouseproject.org/events/covid-19-best-practices-ltc-initiative>

*The Richard M. Fairbanks School of Public Health ECHO Center at Indiana University Purdue University of Indianapolis*

- Developed a COVID-19-specific ECHO program effective April 1, 2020. ECHO uses Zoom teleconferencing for real-time answers from subject-matter experts to questions from physician practices, produced live and at no-cost with clinical continuing medical education (CME) credits available  
<https://fsph.iupui.edu/doc/COVID-19-ECHO-Launch-.pdf>

*University of Hawaii Department of Geriatrics, Hawaii State Rural Health Association*

- The Long Term Care (LTC) COVID-19 Project Extension for Community Healthcare Outcomes (ECHO) series included topics such as COVID-19 testing, planning for dementia residents, symptom management, and readiness in care homes and congregate settings  
<https://geriatrics.jabsom.hawaii.edu/ltss>

*University of New Mexico*

- The University of New Mexico Project ECHO is offering case scenario discussions focusing on nursing staff resiliency and infection control  
<https://echo.unm.edu/covid-19/sessions/mqiha>

*University of Wyoming, Wyoming Center of Aging, Montana Geriatric Education Center*

- Through the UW ECHO® in Geriatrics, sponsored by the Wyoming Center on Aging, the Montana Geriatric Education Center, and Mountain-Pacific Quality Health healthcare professionals throughout the region have the opportunity to receive best-practice recommendations for consideration in management of older adults. Healthcare providers are invited to present challenging cases for discussion and feedback to a network of colleagues as well as a specialist care team. Each ECHO network will also feature a brief community discussion on a variety of important topics related to geriatrics  
[https://www.uwyo.edu/wycoa/educational\\_and\\_training\\_opportunities/uw\\_echo\\_in\\_geriatrics](https://www.uwyo.edu/wycoa/educational_and_training_opportunities/uw_echo_in_geriatrics).

*III. Organizations Available to Assist Nursing Homes  
Project Echo Continued*

[html](#)

*Virginia Department of Health (VDH)*

- Virginia Project ECHO is offering a Just-in-Time COVID-19 Learning Series, covering testing, telehealth, personal protective equipment (PPE), isolation, cohorting, medical management, and vulnerable populations. Find a link to session recordings here:  
<https://www.vdh.virginia.gov/project-echo>

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