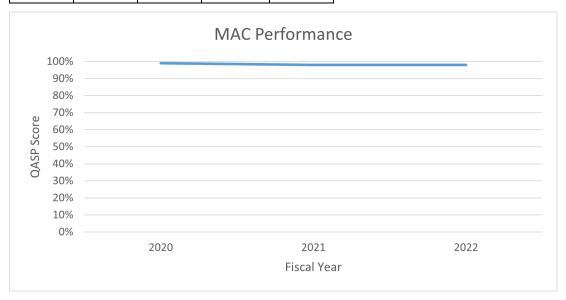
QASP Appeals

What is measured?

The various Appeals QASP standards measure the timeliness and accuracy of processing Medicare Redetermination Notices, as well as the timeliness of Redetermination Effectuations and Qualified Independent Contractor case file submissions.

Performance Data

Fiscal Year	Avg	Low	Median	High
2020	99%	86%	100%	100%
2021	98%	88%	100%	100%
2022	98%	88%	100%	100%



Trends and Observations

An overall steady trend can be observed from Fiscal Year 2020 - 2022. There has been an overall increase in the lowest score during the period. Every year, at least one MAC was in 100% compliance.