

**Meeting of the Advisory Panel on Outreach and Education (APOE)
Centers for Medicare & Medicaid Services (CMS)
Wednesday, April 10, 2019
The Hubert H. Humphrey Building
200 Independence Avenue S.W. Room 425A
Washington, D.C. 20201
8:30 a.m. – 2:30 p.m.**

8:30 - 8:35 a.m.	Open Meeting Lisa Carr Designated Federal Official (DFO), Office of Communications (OC), CMS
8:35 – 8:45 a.m.	Welcome and Introduction of Panel Members Louise Knight, APOE Chair Susie Butler, Director, Partner Relations Group, OC, CMS
8:45– 8:55 a.m.	Presentation of Certificates of Appreciation Louise Knight, APOE Chair Susie Butler, Director, Partner Relations Group, OC, CMS
8:55 - 9:00 a.m.	Recap of the January 16, 2019 Meeting Louise Knight, APOE Chair Susie Butler, Director, Partner Relations Group, OC, CMS
9:00 – 9:10 a.m.	Review of the CMS Responses to the Panel’s Recommendations from the January 16, 2019 Meeting Susie Butler, Director, Partner Relations Group, OC, CMS
9:10 – 9:50 a.m.	Patients over Paperwork: Understanding the Beneficiary Experience Stefanie Costello, Director, Division of Professional Affairs, Office of Communications; Leslie Flaherty, Senior Advisor, and Suzanne Martin-Devroye, Design Lead, Office of the Administrator, CMS
9:50 – 10:20 a.m.	Discussion of Recommendations between APOE Members and Speaker
10:20 – 10:35 a.m.	Break
10:35 – 11:10 a.m.	Emergency Triage, Treat and Transport (ET3) Model Nina C. Brown-Ashford, MPH, CHES Deputy Group Director, Prevention & Population Health Group Acting Deputy Group Director, State Innovation Group Center for Medicare & Medicaid Innovation, CMS
11:10 – 11:40 a.m.	Discussion of Recommendations between APOE Members and Speaker
11:40 a.m. – 12:45 p.m.	Lunch – Panel Members Only
12:45 – 1:20 p.m.	Diabetes Provider Resource Directory Jordan Luke, Director, Program Alignment and Partner Engagement Group, Office of Minority Health, CMS

Caitlin Carroll Oppenheimer, Senior Vice President, Public Health, NORC at the University of Chicago

1:20 – 1:50 p.m.	Discussion of Recommendations between APOE Members and Speaker
1:50 – 2:00 p.m.	Public Comment
2:00 – 2:30 p.m.	Recap of Meeting and Final Comments - Roanne Osborne-Gaskin, APOE Co-Chair
2:30 p.m.	Adjourn Lisa Carr, DFO, OC, CMS

FURTHER INFORMATION

Information and summary minutes of this meeting or other Committee matters will be available at <http://www.cms.gov/Regulations-and-Guidance/Guidance/FACA/APOE.html>, or by contacting Lisa M. Carr, MSW via E-mail at lisa.carr@cms.hhs.gov or by telephone at (202) 690-5742. Press inquiries are handled through the CMS Press Office at (202) 690-6145.