I00  Rheumatic fever without heart involvement
I010 Acute rheumatic pericarditis
I011 Acute rheumatic endocarditis
I012 Acute rheumatic myocarditis

**CMS ICD-10**
CENTERS FOR MEDICARE & MEDICAID SERVICES
Official CMS Industry Resources for the ICD-10 Transition
**www.cms.gov/ICD10**

# Questions to Ask Your Systems Vendors about ICD-10

As the health care industry embraces broader use of health IT, many providers are looking to purchase or upgrade their clinical and administrative health IT systems. ICD-10 should be a consideration when choosing either clinical or administrative health IT systems.

ICD-10 is the next code set for diagnosis and inpatient procedure coding. The switch to the ICD-10 code set is mandated for October 1, 2015. The new codes will impact many parts of the health care process, from patient referrals to billing and payment.

> ## ICD-10 DEADLINE
> # OCT 1, 2015

Asking the right questions about ICD-10 will help ensure that a new system will meet your practice's health IT goals.

### Questions to Ask Your Practice Management Vendor

Your current health IT vendor may be planning to upgrade your practice management system to function with ICD-10. To check whether a practice management vendor's ICD-10 upgrades or products will meet your needs, ask vendors these questions:

- ☐ Will you install products well before the October 1, 2015, deadline, so I can begin testing them in 2014?

- ☐ Will support for my current products be discontinued after the October 1, 2015, ICD-10 deadline?

- ☐ When will you update my current products and applications for ICD-10?

- ☐ Will you provide periodic updates for new products? Will there be a charge for these updates?

- ☐ Will I need new hardware to accommodate ICD-10-related software changes?

- ☐ What are the costs associated with maintaining new products?

- ☐ Will you offer product support? If so, how long will the vendor support the application?

- ☐ How do I report issues and how quickly will you respond?

- ☐ Will you provide training on your software?

- ☐ Will you offer support during and after internal ICD-10 testing?

- ☐ Will you help me test my system with payers and other trading partners?

- ☐ Does your product give me the ability to search for codes by the ICD-10 alphabetic and tabular indexes? By clinical concept?

- ☐ Will your product allow for coding in both ICD-9 and ICD-10 to accommodate transactions with dates of service before October 1, 2015, and transactions with dates of service after October 1, 2015?

**Questions to Ask Your EHR Vendor**

Clinical health IT systems, such as electronic health records (EHRs), will also need to be compatible with ICD-10 in order to make the most of your health IT investment. When purchasing or upgrading an EHR system, be sure to ask the following questions about ICD-10:

☐ Are your EHR products ICD-10 ready? If not, when will they be?

☐ Can your products help me with the ICD-10 transition? For example, will the products suggest ICD-10 codes based on the clinical data I enter about specific patients?

☐ Do your products map SNOMED-CT to ICD-10 codes to help connect clinical and administrative data?

**Partner with Your Vendor**

After assessing your vendors' capabilities, continue to work with them throughout the ICD-10 transition. Ask your vendor to share strategies that other clients have used successfully.

**For More Information**

To learn more about working with vendors and other business partners, consult the ICD-10 resources available on the CMS ICD-10 website.

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