



JOHN DEJONGH

Governor, Virgin Islands

In January of 2007, Gov. deJongh became the 7th elected Governor of U.S. Virgin Islands. Prior to serving as Governor, Gov. de Jongh was the Commissioner of Finance. He was key to successful financial reforming and boosting the economy of the territory in the early 1990s. He also worked as an executive assistant to the governor's office, and he helped to coordinate better interagency cooperation. In 1992, Gov. de Jongh left politics to pursue a successful business career. He worked as a consultant for Public Financial Management and was one of the creators of the oversight committee to help Washington, D.C. become financially sound. Gov. de Jongh has also been an executive at Lockhart and Chilmark Partners, two large Caribbean real estate firms.

GREGORY FRANCIS

Lieutenant Governor, Virgin Islands

Mr. Francis was inaugurated as the Lt. Governor of the United States Virgin Islands in 2007. Lt. Gov. Francis spent 27 years in the military; he served in Germany, Puerto Rico, and the Virgin Islands. While in the military, he served as a Command Program Support Specialist, Supervisory Military Personal Specialist and Recruiting and Retention Manager. Lt. Gov. Francis served as the Administrator of St. Croix from 2001 to 2006 when he resigned to announce his candidacy for Lieutenant Governor on the ticket with John de Jongh. Lt. Gov. Francis' reputation for community service involvement has spanned several decades.

FADESOLA ADETOSOYE

Project Officer, Regional Extension Center Cooperative Agreement Program, Office of the National Coordinator for Health Information Technology

Fadesola Adetosoye is a Project Officer with the Regional Extension Center (REC) Cooperative Agreement Program in the Office of the National Coordinator (ONC) for Health Information Technology (IT). She is responsible for REC programs located in Connecticut, Maine, Massachusetts, New Hampshire, New York, Puerto Rico, Rhode Island, Vermont, and the U.S. Virgin Islands. Collectively, these projects will assist over 21,000 providers achieve meaningful use of electronic health records by 2012.

Ms. Adetosoye serves as the focal point for responding to scientific, technical, and programmatic correspondence from grantees. She evaluates programmatic performance, progress, and any requested changes in scope or objectives. While monitoring project successes, risks, and best practices, Ms. Adetosoye is the ONC lead on the Vendor Selection & Management and the Health Disparities Communities of Practice. As lead, her goal is to foster collaboration to help identify, create, and share best practices among RECs and the Health IT community at large.

Prior to joining the Department of Health and Human Services (DHHS), Ms. Adetosoye was the Assistant Program Manager for an independent, not-for-profit corporation designated by the FCC as the administrator of the Federal Universal Service Fund. She worked with state public service commission to help low income, rural, and tribal communities across the nation gain access to emergency telephone services.

Ms. Adetosoye holds a Master of Science degree in Health Policy and a Bachelor of Science degree in Biological Anthropology and Biology. She received both degrees from George Washington University.

IRIS BERMUDEZ

Director, CMS Puerto Rico/Virgin Islands Field Office

Iris Bermudez serves as the Director of the CMS Puerto Rico/Virgin Islands Field Office. Ms. Bermudez is very familiar with the territory's concerns about Medicare services and formerly served as Director of the VISHIP/Medicare program.

DONNA M. CHRISTENSEN

Representative, the 111th United States Congress

The Honorable Donna M. Christensen continues to distinguish herself as a leader in the United States Congress. As a Member serving her seventh term, she is the first female physician in the history of the U.S. Congress, the first woman to represent an offshore Territory, and the first woman Delegate from the United States. She earned a Bachelor of Science in 1966 at St. Mary's College in Notre Dame, Indiana and earned an M.D. from George Washington University School of Medicine in Washington, D.C.

CORA CHRISTIAN, M.D., MPH

Medical Director, Virgin Islands Medical Institute

Born in the Virgin Islands, Dr. Christian is the first native female to become a doctor. Dr. Christian has many accomplishments in her career including having served as the Medical Director for the Healthcare Improvement Project, Medical Director of HOVENSA, and the Chief Medical Consultant at Hovensa. Dr. Christian has received numerous honors, International, National and within the Territory.

JOHN V. COCCHIARA

Special Assistant to the Consortium Administrator for Medicare Health Plans Operations, Centers for Medicare and Medicaid Services

John V. Cocchiara is currently serving as a Special Assistant to the Consortium Administrator for Medicare Health Plans Operations at the Centers for Medicare and Medicaid Services. In his role he serves as CMS' Lead Regional Pharmacist for the Medicare Prescription Drug (Part D) Program with involvement in other various Medicare pharmacy related initiatives.

Mr. Cocchiara initially joined CMS in early 2005 as the New York Regional Pharmacist Consultant in the Division of Medicare Operations charged with assisting in the implementation of the Medicare Part D program. His contributions have been recognized by the United States Department of Health and Human Services, the CMS Administrator and the New York City Federal Executive Board.

Prior to going to the Centers for Medicare and Medicaid Services, he was practicing as a registered Pharmacist for 20 years. His areas of expertise are in the operational management of Long Term Care and Community Pharmacy. He has developed, managed and directed operations in retail pharmacy settings as well as in institutional and non institutional Long Term Care Pharmacy settings.

Mr. Cocchiara graduated from the Arnold and Marie Schwartz College of Pharmacy and was the recipient of the 2007 Daniel Stateman Distinguished Alumnus Award.

JEWEL P. HARRIGAN

Interim Executive Director, Bureau of Health Insurance Medical Assistance

Jewel P. Harrigan was born on the Island of St. Thomas, where she received her Elementary Education. Ms. Harrigan completed the rest of her education in New York City and graduated from Adelphi University in Garden City, New York.

Ms. Harrigan has worked in the area of Account Receivables recovery, both professionally and privately, for various Corporations and Medical Billing firms in New York & Virginia. She relocated to St. Thomas in 1999. Ms. Harrigan served as Director of Patient Accounting at Roy L. Schneider Hospital and currently works as the Interim Executive Director for BHIMA (Medical Assistance).

LAMAR JAMES

Vice President of Operations and MAC J9 Project Manager, First Coast Service Options

Lamar James is Vice President of Medicare Operations for First Coast Service Options (FCSO) and serves as the MAC J9 Project Manager for the traditional Medicare Program. In this role, Mr. James provides Medicare Program administrative oversight for Florida, Puerto Rico and the U.S. Virgin Islands and participates on FCSO's executive leadership team to develop and execute corporate-wide strategies. Mr. James also provides operational leadership for Medicare operations, including claims processing, customer service, provider and beneficiary appeal requests, provider outreach and education, enrollment services, medical review and mail services.

Mr. James holds a Bachelor of Arts in Accounting, a Master's degree from the University of North Florida, and a CPA certificate in the state of Florida.

FCSO contracts with Centers for Medicare & Medicaid Services (CMS) to provide quality Medicare administrative services to approximately 2.6 million beneficiaries in Jurisdiction 9 and the providers who care for them. FCSO is headquartered in Jacksonville, Florida, and has field offices in Miami, Orlando, Tampa and Camarillo, California. Additionally, FCSO subcontracts to Triple-S Salud to provide limited MAC J9 Medicare operational support for the island of Puerto Rico. For more information concerning FCSO, please see its Web site at www.fcso.com.

LISANDRA I. LATORRE

Director of Aging and Adult Services, Department of Human Services, Division of Senior Citizen Affairs

Lisandra Latorre was born in Guaynabo, Puerto Rico and lived the first seven years of her life in the Dominican Republic, her mother's native country. Her first experiences on St. Thomas were as a Spanish speaking student surrounded by English speakers. She has since mastered the English language and is an advocate for immigrants, special populations and the underserved in the community.

Ms. Latorre graduated from the University of the Virgin Islands in 1996 with a Bachelor's in Social Work and holds a Masters degree in Education, concentrating in Guidance and Counseling. She has worked with the Family Resource Center since 1994 when she started as a volunteer and has been the Bilingual Social Worker, Bilingual Program Supervisor, and Men Terminating Violence Program Coordinator. Ms. Latorre continues to volunteer in various capacities.

Ms. Latorre also worked at the Charlotte Amalie High School as the Guidance Counselor for the English as Second Language students and the Special Education Department. A member of the Delta Sigma Theta Sorority, she is currently the Director of Aging and Adult Services at the Department of Human Services, Division of Senior Citizen Affairs. Ms. Latorre is the proud mother of three, Gianelli, (a Barry University senior), Gellani, (a junior at Florida International University), and 12-year old Degianni.

DEBRA LOWERY-WILLIAMS

Project Consultant, Provider Outreach and Education, First Coast Serve Options Inc.

Debra Lowery-Williams is a Project Consultant in the Medicare Education and Performance Solutions Service Center and serves as the outreach liaison for providers in the U.S. Virgin Islands. Debra has extensive experience in the healthcare insurance industry, having worked in the industry for more than 25 years. She leverages this experience to develop and enhance FCSO's relationships with all its internal and external constituencies. Debra's success has resulted in significant business outcomes. Debra holds a Bachelor of Science degree in Education from the Southern Illinois University in Carbondale, Illinois.

FERNANDO MORALES

Chief Regional Civil Rights Counsel, Office of the General Counsel, HHS

Fernando Morales is the Chief Regional Civil Rights Counsel for Region II of the United States Department of Health and Human Services. In this capacity, Mr. Morales is responsible for providing legal representation to the Office for Civil Rights (OCR), Region II. OCR is the agency responsible for monitoring and enforcing compliance with federal civil rights laws that prohibit discrimination based on race, color, national origin and disability in health and welfare programs funded by the Department. OCR is also the agency responsible for overseeing and enforcing the Standards for Privacy of Individually Identifiable Health Information of the Health Insurance Portability and Accountability Act (HIPAA).

As Chief Regional Civil Rights Counsel for HHS, Mr. Morales provides legal guidance and represents OCR in all matters relating to the legal authorities enforced by the agency. In addition to his OCR-related duties, Mr. Morales provides legal representation to the Department's regional operating divisions in a variety of administrative and program matters, including federal labor and employment, Medicare and Medicaid enforcement and disallowance, and contract procurement.

Prior to his employment with the Department, Mr. Morales worked as an attorney for the New York City Commission on Human Rights where he specialized in litigating and prosecuting complex civil rights matters brought before the Commission. Mr. Morales has also served as Chief legal counsel to the Majority Whip for the Council of the City of New York.

Mr. Morales received his B.A. from the City College of New York in 1990, and his J.D. from Hofstra University, School of Law in 1993.

NANCY NG

Director, Customer Services Branch, Division of Medicare Health Plans Operations

Nancy Ng is the Director of the Customers Services Branch in the Division of Medicare Health Plans Operations. She has more than twenty years of experience with the Centers for Medicare & Medicaid Services (CMS). Her areas of responsibilities include Beneficiary Outreach, Provider Outreach, State Health Insurance Programs (SHIP) for New York and New Jersey, Regional Preventive Health Initiatives, and the Regional Train-the-Trainer Program. She oversees the Customer Service Representatives responsible for Parts C and D inquiries, Congressional correspondence and beneficiary telephone inquiries.

Prior to her work in the Customer Services area, Ms. Ng was the Director of the Health Plans Branch with responsibilities for the Medicare Managed Care Program in Region II. She also worked in a variety of areas on Medicare Part B.

Ms. Ng received her BA from the University of Rochester and her MPA from the New York University.

KIRK PUMPHREY

Vice President, Part D Product for Ovations, UnitedHealth Group

Kirk Pumphrey currently serves as Vice President of Part D Product for Ovations at UnitedHealth Group, where he leads the development and bid strategy efforts for the market's leading stand alone Part D product. Prior to his current role, he has served in many roles at UnitedHealth Group, including Vice President of Strategic Initiatives Part D, Chief of Staff for the Part D Chief Executive Officer, and Director for UnitedHealth Group's Corporate Marketing and Business Development team.

Prior to UnitedHealth Group, Mr. Pumphrey spent 18 months in Kiev, Ukraine as a consultant and entrepreneur. From 1994 to 2001, Pumphrey managed a portfolio of Eastern European and former Soviet embassy and foreign mission accounts for Riggs National Bank in Washington, D.C.

Mr. Pumphrey has a master's degree in business administration from the University of Chicago Booth School of Business, a fellowship from the University of Minnesota Humphrey Institute of Public Policy. His bachelor's degree is in Slavic and Eastern European studies from the University of Virginia.

ROHAN RAMDEHOLL, MS

Medicaid Integrity Group State Liaison, Virgin Islands

Rohan Ramdeholl, Health Insurance Specialist, joined the Centers for Medicare and Medicaid Services, Medicaid Integrity Group, October 2007 as a Medicaid Integrity Specialist and Audit Liaison. He currently serves as a Medicaid Integrity Specialist, Audit Liaison, for IPRO, a Medicaid Integrity Audit Contractor, and as the Medicaid Integrity Group State Liaison for the US Virgin Islands.

In 2000 Mr. Ramdeholl began his career with the US Department of Health & Human Services, Office of the Inspector General (HHS-OIG), Office of Audit Services, as a Senior Auditor until October 2007.

Mr. Ramdeholl earned his Master's of Science in Accounting from Queens College of the City University of New York.

PETER REISMAN

Associate Regional Administrator, CMS New York Regional Office

Peter Reisman is the Associate Regional Administrator for the Division of Financial Management and Fee for Service Operations in the New York Regional Office of the Centers for Medicare & Medicaid Services (CMS). This office is responsible for oversight of Medicare program safeguards and fee for service activities in New York, New Jersey, Puerto Rico and the Virgin Islands.

After graduation from Bucknell University and service in the U.S. Army, Mr. Reisman started his career in health care working in a variety of Medicare program areas for the New York Regional Office of the Bureau of Health Insurance and then the Health Care Financing Administration, predecessor agencies to CMS. After several years he left to take a position as Manager of Provider Reimbursement at Empire Medicare Services with responsibility for institutional rate setting and cost report settlement and then performed healthcare auditing and consulting services for Deloitte & Touche LLP as a Manager and Senior Manager. In 1998, he returned to his original organization in his current capacity. He is the recipient of two CMS Administrator's Achievement Awards.

RENA SARA UW

SHIP Director and Medicare Coordinator, Virgin Islands

*Bio unavailable at time of print order.

JULIA SHEEN-AARON

Health Commissioner, Virgin Islands

Julia Sheen Aaron was nominated by Gov. John P. deJongh, Jr. on June 10, 2009, to head the U.S. Virgin Islands Department of Health. She was confirmed on August 20, 2009 by the 28th Legislature and sworn in to office as Health Commissioner on September 21, 2009. Prior to her nomination to the top post, Ms. Sheen-Aaron served as Assistant Health Commissioner from October 2007 until she was promoted by Governor deJongh on February 17, 2009 to serve as Acting Health Commissioner. Ms. Sheen-Aaron holds a Master of Science degree in Public Health from Emory University in Atlanta, Georgia, a Graduate Certificate of Public Health from the University of Washington in Seattle, Washington, and a Bachelor of Science degree in Management from Morgan State University in Baltimore, Maryland.

REGINALD G. SLATEN

Associate Regional Administrator, Division of Medicare Health Plans Operations

Reginald Slaten is the Associate Regional Administrator (ARA) for the Division of Medicare Health Plans Operations at the Centers for Medicare & Medicaid Services' (CMS) New York Regional Office, one of ten such positions in the country. Mr. Slaten's office serves as the Regional focal point for all interactions with managed health care organizations, Medicare Advantage Plans, and Medicare Prescription Drug Plans for issues relating to CMS programs, policy and operations, and is the point of entry for inquiries from appropriate members of Congress, Governors, Federal, State, and local officials, and tribal governments concerning the Medicare program.

As the ARA, Mr. Slaten is responsible for leading CMS's oversight of the Medicare Advantage and Prescription Drug Plan programs in New York, New Jersey, Puerto Rico, and the U.S. Virgin Islands, through the management of over 80 contracts with more than 40 healthcare organizations. His office is also charged with addressing all interactions with beneficiaries, their families, care givers, health care providers, and others operating on their behalf concerned with improving beneficiaries' ability to make informed

decisions about their health and about Medicare Advantage and Prescription Drug Plan program benefits administered by CMS.

A vital aspect of Mr. Slaten's position is to build a range of partnerships with other national organizations for effective consumer outreach, awareness, and education efforts in support of CMS programs, and to support efforts to establish, manage, and foster partnerships within the region with State and local governments, providers and provider associations, beneficiaries and their representatives, and the media that are focused on CMS' goals and objectives.

Mr. Slaten joined CMS (formerly the Health Care Financing Administration) in 1979, following the start of his Federal career with the Social Security Administration. His many years of public service have given him extensive knowledge and experience with most of the technical and operational aspects of the Medicare and Medicaid programs. He holds a Bachelor of Science degree in Management Science from Kean University and pursued M.B.A. graduate studies at Rutgers University. Mr. Slaten is currently a Senior CMS Fellow in the Council for Excellence in Government Fellows Program, a leadership program that promotes improving government through vision, action and results concepts.

DEBRA GAIL SMITH

Region II End Stage Renal Disease (ESRD) Coordinator, Outreach Coordinator and Trainer for the New York Regional Office, Centers for Medicare and Medicaid

Debra Gail Smith has worked for the Centers for Medicare and Medicaid (CMS) and its predecessor agency, the Health Care Financing Administration, for more than 35 years. Her experience in the Medicare program is varied and extensive. She has actively been involved in all facets of the Medicare program, including Medical Review, Beneficiary and Provider Outreach, Medicare Secondary Payor and Administrative Law Judge decisions.

Ms. Smith was the Region II Medicare Secondary Payor (MSP) Coordinator when the MSP provisions were first introduced to the program in the 1980's. She is currently the Region II End Stage Renal Disease (ESRD) Coordinator and nationally recognized as a Medicare ESRD policy specialist. In addition, she is also an Outreach Coordinator and Trainer for the New York Regional Office in Parts A, B, C and D of the program.

Ms. Smith graduated Magna Cum Laude from Brooklyn College with Phi Beta Kappa honors. She is married and has three children.

JANEL D. TODMAN

Social Insurance Specialist, Social Security Office

Janel D. Todman is a Social Insurance Specialist working at the Social Security Office for the past 14 years. Ms. Todman is responsible for securing and processing Retirement, Disability, and Survivor claim applications. She has a Bachelor of Science in Business Administration from Eastern Connecticut State University and a Master's Degree in Business Administration from the University of The Virgin Islands.

Ms. Todman is guided by these two mottos: "treat others as you would like them to treat you" and "don't worry about things you cannot control."

JAIME TORRES, DPM, MS

New York Regional Director, U.S. Department of Health & Human Services

Jaime Torres, DPM, MS, was named Regional Director of the New York Regional Office for HHS by Secretary Kathleen Sebelius on April 6, 2010.

As the HHS Regional Director, Dr. Torres serves as the Region II representative of Secretary Sebelius and helps coordinate the implementation of departmental policies and initiatives in Region II, which includes New York, New Jersey, Puerto Rico, the U.S. Virgin Islands, and seven Tribal nations. He will play a vital role in HHS' effort to effectively implement the Patient Protection and Affordable Care Act.

Previously, Dr. Torres was Associate Director of Consultative Services at Coler-Goldwater Specialty Hospital, part of New York City's Health and Hospitals Corporation - the nation's largest public hospital system. He is also the founder and President of Latinos for National Health Insurance, a national coalition working for equality in healthcare.

Dr. Torres has served on the Board of Directors of the National Hispanic Council on Aging and on the Advisory Board of the National Hispanic Medical Association (NHMA) from 2000-2006.

For eight years, Dr. Torres represented the NHMA in the National Diabetes Education Program (NDEP), which is sponsored by the National Institutes of Health and the Centers for Disease Control and Prevention. As vice-chair of NDEP's Hispanic/Latino Work Group, he was instrumental in creating bilingual health campaigns for people with diabetes.

In 2006, Dr. Torres served as a spokesman for the American Podiatric Medical Association's campaign "Descubras Sus Pies" (Discover Your Feet), which educated the Latino community on how to prevent foot ailments related to diabetes.

Dr. Torres earned his Doctorate of Podiatric Medicine from the New York College of Podiatric Medicine, and a master's degree in Community Health from Long Island University.

ANNETTE TUCKER-OSBORNE

Branch Chief, CMS

Annette is a Branch Chief at CMS. Prior to this appointment Ms. Tucker-Osborne served as the Chief Nurse at the 8th Medical Brigade. In addition, Annette was the Associate Executive Director at the New York City Health & Hospital Home Care and a Licensed Nursing Home Administrator at St. Barnabus Nursing Home.

KITICHIA C. WEEKES

Health Insurance Specialist, CMS, DMHPO

Kitichia C. Weekes, a native of St. Croix, US Virgin Islands received her Bachelor of Science Degree in Health Care Management from Florida A&M University in December of 1997 and a Master of Arts Degree in Rehabilitation Counseling from the University of Maryland College Park in May 2002. She is presently serving as a Health Insurance Specialist at the Centers for Medicare & Medicaid Services (CMS) Atlanta Regional Office, Division of Medicare Health Plan Operations (DMHPO). From March 2008 to August 2010, Ms. Weekes served as a DMHPO Account Manager, as well as a Special Assistant to the Associate Regional Administrator in the CMS New York Regional Office.

Prior to coming to CMS, Ms. Weekes served as the Office of the Lieutenant Governor's Virgin Islands Medicare Coordinator/SHIP Director from April 2004 to February 2008. She also worked as a Perinatal Case Manager for the Virgin Islands Perinatal, Inc. from January 2002 to April 2004 and the Office Coordinator for the Governor Juan F. Luis Hospital Nursing Administration Department from May 1999 to August 2000.

LAURA WILSON, PHARM.D.

Vice President of Clinical Operations, MemberHealth

Dr. Wilson is Vice President of Clinical Operations at MemberHealth, where she is responsible for formulary management, clinical programs, and coverage determinations and appeals.

MemberHealth, part of the Universal American family of companies, is the Prescription Benefits Manager (PBM) for one of the nation's largest Medicare Part D plans, Community CCRxSM. Before joining MemberHealth in 2005, Dr. Wilson spent 12 years at Kaiser Foundation Health Plan of Ohio, most recently as Manager of Clinical Pharmacy Services, where she directed regional formulary and clinical program activities.

FRANK WINTER

Partnership Manager, New York Regional Office

Frank Winter works as the Partnership Manager in CMS' New York Regional Office. He is responsible for conducting outreach and building partnerships with providers, beneficiaries, and community organizations.

Mr. Winter was the primary presenter for a series of seminars on Part D sponsored by the Medical Society of the State of New York. He also planned CMS's first Regional conference on Medicare Modernization for the Asian American Community and collaborated with the Pharmacist's Society of the State of New York to provide Continuing Medical Education on Medicare Part D to pharmacists throughout New York in 2006.

Mr. Winter is a regular guest on India TV's Medicare programming, as well as a frequent co-host on the Regional Office's "CMS & You" cable program.

BARBARA JACKSON

Health Reform Coordinator,

Over the past 30 years Barbara has applied her expertise in public health and health services planning and administration in government, private and non-profit sectors. She is a well-respected leader and visionary in the field of public and community health and responsible for establishing an effort to building a more responsive system of care to reduce health disparities in the United States Virgin Islands. Whether at the New York City Health and Hospitals Corporation, Kings County Hospital Center, University Research Corporation, The Bennie and Martha Benjamin Foundation, or the U.S. Virgin Islands Department of Health, Barbara's vision of achieving health care equity continues to be her passion.

Prior to becoming the Health Reform Coordinator, she served as the Executive Director of Virgin Islands Perinatal Incorporated which she founded in 2002 and also led the Virgin Islands' Healthy Start Program, Virgin Islands Perinatal Partnership as the Project Director. Under her leadership the "partnership" was successful in reducing the infant mortality rate of 11.0 infant deaths per 1000 live births to 4.0 infant deaths on St. Croix. She also served as lead management for two non-profit organizations, namely: the Bennie and Martha Benjamin Foundation and the Virgin Islands Legal Assistance Foundation creating grant management systems and managing general foundation operations.

Along with the Virgin Islands Perinatal Incorporated, Barbara also founded the St. Croix Hospital-Benjamin Foundation Scholarship Fund. She also established the "Healthy Families...Healthy Babies Initiative" on the island of St. Thomas through a grant from the U.S. Virgin Islands government, institutionalizing the healthy start model in the Virgin Islands. With two Ford Foundation grants, she established the "Women of Color: Living in the Virgin Islands: Path to Health Justice Initiative" a reproductive and sexual health and rights training initiative using a human rights framework and then the "Community Action Initiative", which ensured broader community involvement in developing realistic and responsive health care policies in the Virgin Islands.