



Centers for Medicare & Medicaid Services

Healthcare Effectiveness Data and Information Set (HEDIS®)

2020 Patient-Level Detail (PLD) Data File Submission Instructions (2019 Measurement Year)

Version 1.1

12/23/2019

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1. General Information

1.1 Introduction

This document provides Medicare Advantage Organizations (MAOs), Cost Plans, Demonstration Plans and their Third-Party Vendors with instructions for the annual submission of Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) Patient Level Detail (PLD) quality of care measures to the Centers for Medicare & Medicaid Services (CMS).

CMS requires MAOs, Cost Plans, and Demonstration Plans to report HEDIS 2020 data for measurement year 2019 and to provide the PLD that is used to calculate the summary data for each submission. The PLD data files should be submitted between **8:00 AM ET on May 26, 2020 and no later than 11:59 PM ET on June 15, 2020** to meet CMS requirements.

This document provides instructions for reporting the two HEDIS PLD files that are required to be submitted. The format and validation rules for the fixed width text files submitted with the patient-level results are given in the following two documents:

1. 2020 HEDIS Patient-Level Data File Specifications File 1 of 2.
2. 2020 HEDIS Patient-Level Data File Specifications File 2 of 2.

The HEDIS PLD files must be submitted by MAOs, Cost Plans, Demonstration Plans and their Third-Party Vendors following the instructions outlined below in Section 2.7 titled “Submitting Patient-Level Detail Data Files.”

1.2 Why CMS Collects Patient-Level Data

The PLD, with patient-level identifiers (Health Insurance Claim Number (HICN) or Medicare Beneficiary Identifier (MBI)) for the numerator and denominator of each measure, allows CMS to match HEDIS PLD data to other PLD from CMS enrollment systems. This data source is significant as CMS uses this data to examine the impact of socio-economic status (SES) and disability status on the HEDIS PLD measures. The PLD with HICNs are necessary for determining the Categorical Adjustment Index (CAI) values for the Part C Star Ratings. The PLD with the HICNs are also used in analyses to assess whether certain groups (e.g., ethnic, racial, gender, geographic) receive fewer or more services than others.

1.3 Updates to HEDIS 2020 Technical Specifications

Review the HEDIS 2020 Technical Specifications (Volume 2) closely when performing measure calculations. Updates to the HEDIS 2020 specifications can be purchased from the NCQA store at <http://store.ncqa.org/index.php/performance-measurement.html>.

¹ HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA)

1.4 Plan All-Cause Readmissions (PCR) Measure File

For the HEDIS 2020 Data Collection Period, the PCR measure will be collected as a separate file and should be submitted in the same manner as File 1. File naming conventions and a file detail record for the PCR measure file will be made available in a separate file specification document known as "2020 HEDIS Patient-Level File Specification File 2 of 2 (2019 Measurement Year)."

2. PLD Submission Instructions

2.1 PLD Submission Process Overview

MAOs, Cost Plans, and Demonstration Plans need to create PLD files conforming to the specifications in this document and upload files to CMS via CMS' Enterprise File Transfer (EFT) infrastructure using an existing Gentran, Managed File Transfer (MFT) Internet or Connect:Direct account. It is imperative that each organization confirm their ability to use the CMS EFT infrastructure prior to attempting an upload. Alternately, MAOs, Cost Plans, and Demonstration Plans may use a third-party vendor for data file submissions. In either case, Gentran, MFT Internet, or Connect:Direct is the approved method for PLD file submissions.

All files submitted are subjected to a two-tiered validation process. Tier 1 consists of validating the PLD file naming convention. Tier 2 consists of a character-level validation of the contents of the PLD file.

2.1.1 Tier 1 Validation

The CMS EFT will verify that the file is named in accordance with the Gentran, MFT Internet or Connect:Direct file naming conventions. Files that fail this initial check will not get processed at CMS. In those instances, the CMS EFT will notify the user via a failure email message confirming that their HEDIS PLD file was not processed. If an email of this nature is received, the user will need to correct any naming convention errors and resubmit the file. All the HEDIS PLD file submissions that pass the Tier 1 verification confirming to the correct naming convention will be responded by a success email message from CMS EFT.

2.1.2 Tier 2 Validation

Files that conform to the file naming convention will be further validated to ensure that they are in the correct format and file layout. Processes are run to ensure that the files conform to the validation rules outlined in Section 2.12 of this document.

When a PLD file passes the Tier 2 validation requirements, two things happen:

1. The HEDIS PLD Web-Portal will be automatically updated with the status of the process file as "pass". Refer to Section 2.2 titled "Accessing the HEDIS PLD Web-Portal" for more information on the HEDIS PLD Web-Portal.
2. The system will automatically send the following email to the HEDIS PLD File Point-of-Contact (POC) and/or their designee.

2.1.2.1 HEDIS PLD File Passes Tier 2 Validation

When the HEDIS PLD File passes validation, the below referenced successful email communication in Figure 1 will be sent to the HEDIS PLD File POC and/or their designee from the no-reply_HEDISPLD@cms.hhs.gov email address. If the POC does not receive an email communication within two business days of submitting the PLD files, the POC is suggested to check their spam inbox and verify whether their company's firewall is rejecting emails from no-reply_HEDISPLD@cms.hhs.gov.

Figure 1: Sample Email to Communicate Success

*From: no-reply_HEDISPLD@cms.hhs.gov
[mailto:no-reply_HEDISPLD@cms.hhs.gov]
Sent: Thursday, June 4, 2020 4:13 PM
To: Participating Plans POC*

Subject: HEDIS Submission P.HEDIS.Hxxxx.D190604.T1052594 Successful

Congratulations! Your 2020 HEDIS PLD Data file submission on Thursday, June 04, 2020 for file P.HEDIS.Hxxxx.DYYMMDD.THHMMSST was successfully processed without error. No further action is needed on your part regarding the aforementioned file. If you have any questions, please feel free to contact us via email or phone at HEDISPLD_Helpdesk@cms.hhs.gov or 1-877-996-1333.

2.1.2.2 HEDIS PLD File Fails Tier 2 Validation

When a HEDIS PLD file fails the Tier 2 validation requirements, two things happen:

1. The HEDIS PLD Web-Portal will be automatically updated with the status of the process file as "failed". Refer to Section 2.2 titled "Accessing the HEDIS PLD Web-Portal" for more information on the HEDIS PLD Web-Portal.
2. The system will automatically send the error email in Figure 2 and an error report to the HEDIS PLD File POC and/or their designee from the no-reply_HEDISPLD@cms.hhs.gov email address. The error report provides detailed information so that the POC can easily identify the specific areas in the file that failed the validation process. All errors must be resolved and resubmitted to CMS to successfully process the file; therefore, the file may be resubmitted as often as necessary until all the errors have been resolved. Each resubmission should contain all the data records of the PLD file. For instructions on how to read error reports accurately, refer to Section 2.13 titled "The Error Report Log."

Figure 2: Sample Email to Communicate Failure

*From: no-reply_HEDISPLD@cms.hhs.gov
[mailto:no-reply_HEDISPLD@cms.hhs.gov]
Sent: Thursday, June 4, 2020 11:07 AM
To: Participating Plans POC*

Subject: HEDIS Submission P.HEDIS.Hxxxx.D190604.T1052594 Error

Your 2020 HEDIS PLD Data file submission on Thursday, June 4, 2020, for file P.HEDIS.Hxxxx.DYYMMDD.THHMMSST was processed and one or more errors were discovered. Attached is a detailed error report describing the discrepancies. Please correct these errors and resubmit your data file. If you have any questions, please feel free to contact us via email or phone at HEDISPLD_Helpdesk@cms.hhs.gov or 1-877-996-1333.

2.2 Accessing the HEDIS PLD Web-Portal

All MAOs, Cost Plans, Demonstration Plans and their Third-Party Vendors have access to the HEDIS PLD Web-Portal home page; however, only authorized users can log in to the HEDIS PLD Web-Portal.

HEDIS PLD Web-Portal URL for Test Submission:

<https://hedispld-val.cms.gov/>

HEDIS PLD Web-Portal URL for Production Submission:

<https://hedispld.cms.gov/>

An email will be sent to the HEDIS PLD POCs that will include the availability of the test submission URL and the production submission URL before the start of the test submission period and production submission period respectively. The HEDIS PLD Web-Portal is intended for MAOs, Cost Plans, Demonstration Plan POCs, and POC designees. It is not necessarily intended for use by Medicare Advantage (MA) Contract Third-Party Vendors or HEDIS PLD Auditors, although the information available on the home page is accessible to them. From the home page, all participating Plans can:

- Download Submission Documentation.
- View Frequently Asked Questions (FAQs).
- Request a password reset link.
- Log in to the HEDIS PLD Web-Portal.

Login accounts are created and provided to each organization's HEDIS PLD POC. The HEDIS PLD POC is the primary person responsible for the submission of an organization's PLD files to CMS. Historically, this person has been the organization's Quality Contact, as identified in the CMS Health Plan Management System (HPMS) system. If the person listed as the Primary POC is unavailable or no longer works for the company, please notify the HEDIS PLD Help Desk and a request will be sent to CMS and NCQA for approval to make the correct updates.

HEDIS PLD POCs will have to reset their password before they can view their submissions. To reset the password, the POCs should visit the HEDIS PLD Web-Portal login page and click on "Forgot Password?". The web page will prompt users for their email address. Once the users enter their email address, solve the reCAPTCHA, and click the "Continue" button, the system will generate a link to reset their password which will be sent to their email address. If the password reset email was not received within fifteen minutes, it is suggested that the user check his or her junk mail folder. If the password reset link was sent to the junk email folder, the user needs to select the email and click "Not Spam", which will allow future messages to get through. When the user clicks on the password reset link, they will be redirected to a page where they can follow the password rules to create their new password. If the user does not receive an email with the password reset link within fifteen minutes of requesting the password reset link, the user should contact the HEDIS PLD Help Desk. Once the password is reset, the user should be able to log in using their email address and new password. Please note that, for security reasons, the reset password link the user receives is valid only for 24 hours. For additional support, users may contact the HEDIS PLD Help Desk at:

Email: HEDISPLD_Helpdesk@cms.hhs.gov

Phone: 877-996-1333

Hours of Operation:

Test Submission Period:

- April 6 – May 1, 2020: M-F 9:00 AM to 5:00 PM ET
- Production Submission Period:
- May 26 – June 12, 2020: M-F 8:00 AM to 6:30 PM ET
 - June 15, 2020: 8:00 AM to 11:59 PM ET

2.3 HEDIS PLD Web-Portal User Management

MAOs, Cost Plans, and Demonstration Plans will use the HEDIS PLD Web-Portal to manage their users and contact information. The Primary POC may request to add a back-up POC by contacting the HEDISPLD Help Desk at HEDISPLD_Helpdesk@cms.hhs.gov. Only the Primary POC may request to add a back-up POC to the HEDIS PLD Portal.

POCs are asked to verify their contact information at the beginning of the submission period, specifically their email IDs. Incorrect contact information can result in the POCs not receiving pertinent information regarding the status of their submitted HEDIS PLD files. The HEDIS PLD Primary POC can request to add a backup HEDIS PLD POC to specific CMS contract numbers for viewing the file processing status and receiving file processing status emails or error log information for those contracts.

CMS strongly recommends that the HEDIS PLD Primary POC set up at least one additional user with access to the HEDIS Web-Portal. If the person assigned as the HEDIS PLD Primary POC changes during the submission cycle it is the MAO's responsibility to contact the HEDIS PLD Help Desk immediately. Contact information is provided in Section 2.2.

2.4 Checking the Status of Submitted Patient-Level Data Files

To obtain the status of the processed PLD files, users can check the HEDIS PLD Web-Portal. The user must have a valid user ID and password to access the site. When logged in, the system will automatically display the status of the processed HEDIS PLD files assigned to the users.

After a file is submitted to CMS EFT, it may take up to two business days to process the file and post the status to the HEDIS PLD Web-Portal. Users are therefore suggested not to contact the HEDIS PLD Help Desk prior to that two-day period regarding their data file status. Users may, however, check the status of their HEDIS PLD file at any time by logging into the HEDIS PLD Web-Portal.

2.5 Accessing Project Documentation

Copies of the “2020 Patient-Level Data File Specifications” and this document can be obtained:

1. By accessing the HEDIS PLD Web-Portal Links to the submission documentation are available by clicking on the ‘Documents’ tab; users do not have to log into the HEDIS PLD Web-Portal to view the submission documentation.
2. On the CMS.gov website under the “Downloads” Section:
<https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDENrolData/index.html>.

2.6 Getting Help

If the users are experiencing difficulties accessing the CMS HPMS, submit requests and questions to: hpms_access@cms.hhs.gov.

To sign up for Gentran, MFT Internet, or Connect:Direct or if users are experiencing difficulties accessing these systems, users should contact the Customer Support for Medicare Modernization (CSMM) MMA Help Desk:

Phone: 1-800-927-8069

Email: mmahelp@cms.hhs.gov

Hours of Operation: M-F 6:00 AM to 9:00 PM ET

If users are experiencing difficulties accessing the HEDIS PLD Web-Portal, need assistance troubleshooting problems with their HEDIS PLD file, or have other problems of a technical nature, they can contact the HEDIS PLD Help Desk at. Refer to Section 2.2 for the HEDIS PLD Help Desk Hours of Operation.

2.7 Submitting Patient-Level Detail Data Files

MAOs, Cost Plans, and Demonstration Plans should upload their HEDIS PLD files to CMS via the current connectivity configuration method used to transmit enrollment and Part D 4Rx data. Currently this includes CMS' EFT infrastructure, Gentran, MFT Internet, Connect:Direct, or through an authorized Third-Party Vendor.

2.8 Submitting Test Data Files

The test submission period starts April 6, 2020 at 9:00 AM ET and ends May 1, 2020 at 5:00 PM ET. MAOs, Cost Plans, Demonstration Plans and their third-party vendors may submit test data files to CMS via Gentran, MFT Internet or Connect:Direct which will then be submitted for validation. This testing verifies the Gentran, MFT Internet or Connect:Direct connection and finds programming or logic errors before the official (production) submission period. Therefore, MAOs, Cost Plans, and Demonstration Plans do not have to submit a complete data set during the test period.

Files submitted during the testing period will be processed exactly as they are processed during the production period. Refer to the "PLD Submission Process Overview" Section 2.1 for more information on how files are processed (and what happens when a file fails validation).

The URL for the test submission period is different than the URL for the production submission period.

HEDIS PLD Web-Portal URL for Test Submission:

<https://hedispld-val.cms.gov/>

Files must conform to the CMS naming conventions to be processed. Refer to Section 2.10 titled "File Naming Conventions" for more information on the method for naming test data files. Test data files not named in accordance to these instructions will not be processed.

2.9 Submitting Production Data Files

The production submission period starts May 26, 2020 at 8:00 AM ET and ends June 15, 2020 at 11:59 PM ET. Files submitted during the production period will be processed as described in Section 2.1 "PLD Submission Process Overview". No files will be accepted or processed after the deadline.

HEDIS PLD Web-Portal URL for Production Submission:

<https://hedispld.cms.gov/>

Files must conform to the CMS naming conventions to be processed. Refer to Section 2.10 titled “File Naming Conventions” for more information on the method for naming production data files. Production data files not named in accordance to these instructions will not be processed.

2.10 File Naming Conventions

The PLD files should be named as per the following CMS policies and procedures noted below.

Note: File name variables are shown in lowercase, italic letters (e.g. “*guid*”); all other file name components should be coded exactly as shown below.

2.10.1 Gentran/MFT Internet Server Files

2.10.1.1 Gentran/MFT Internet File Name for File 1

guid.NONE.HEDIS.Y.ccccc.FUTURE.s

Applies to File 1 only.

Table 1: Gentran/MFT Internet Server File Name Key for File 1

File Name Component	Key
<i>guid</i> .	EIDM User ID (7 Characters) OR System ID
NONE.HEDIS.Y.	Should be coded exactly as shown
cccc.	The contract number
FUTURE.	Should be coded exactly as shown
s	Enter a "P" or "T", where "P" is for production submission and "T" is for test submission

Production Submission File Name Example for File 1 using EIDM User ID:
UHCDDMV.NONE.HEDIS.Y.Hxxxx.FUTURE.P

Test Submission File Name Example for File 1 using EIDM User ID:
UHCDDMV.NONE.HEDIS.Y.Hxxxx.FUTURE.T

Production Submission File Name Example for File 1 using System ID:
AAAAAAA.NONE.HEDIS.Y.Hxxxx.FUTURE.P

NOTE: “AAAAAAA” = System ID

Test Submission File Name Example for File 1 using System ID:
AAAAAAA.NONE.HEDIS.Y.Hxxxx.FUTURE.T

NOTE: “AAAAAAA” = System ID

2.10.1.2 Gentran/MFT Internet File Name for File 2

guid.NONE.HEDIS.Y.ccccc.PCR.s

Applies to File 2 only.

Table 2: Gentran/MFT Internet File Name Key for File 2

File Name Component	Key
<i>guid</i> .	EIDM User ID (7 Characters) OR System ID
NONE.HEDIS.Y.	Should be coded exactly as shown
cccc.	The contract number

File Name Component	Key
PCR.	Should be coded exactly as shown
<i>S</i>	Enter a "P" or "T", where "P" is for actual and "T" is for test submissions

Production Submission File Name Example for File 2 using EIDM User ID:
UHCDDMV.NONE.HEDIS.Y.Hxxxx.PCR.P

Test Submission File Name Example for File 2 using EIDM User ID:
UHCDDMV.NONE.HEDIS.Y.Hxxxx.PCR.T

Production Submission File Name Example for File 2 using System ID:
AAAAAAA.NONE.HEDIS.Y.Hxxxx.PCR.P

NOTE: "AAAAAAA" = System ID

Test Submission File Name Example for File 2 using System ID:
AAAAAAA.NONE.HEDIS.Y.Hxxxx.PCR.T

NOTE: "AAAAAAA" = System ID

2.10.2 Connect:Direct

2.10.2.1 Connect:Direct File Name for File 1:

s#EFT.ON.HEDIS.ccccc.DYYMMDD.THHMSST

Applies to File 1 only.

Table 3: Connect:Direct File Name Key for File 1

File Name Component	Key
<i>s</i>	Enter a "P" or "T", where "P" is for actual and "T" is for test submissions
#EFT.ON.HEDIS.	Should be coded exactly as shown
<i>cccc</i>	The contract number
DYYMMDD.THHMSST	Should be coded exactly as shown

Production Submission File Name Example for File 1:
P#EFT.ON.HEDIS.Hxxxx.DYYMMDD.THHMSST

Test Submission File Name Example for File 1:
T#EFT.ON.HEDIS.Hxxxx.DYYMMDD.THHMSST

2.10.2.2 Connect:Direct File Name for File 2:

s#EFT.ON.HEDIS.ccccc.PCR.DYYMMDD.THHMSST

Applies to File 2 only.

Table 4: Connect:Direct File Name Key for File 2

File Name Component	Key
<i>S</i>	Enter a "P" or "T", where "P" is for actual submissions and "T" is for test submissions
#EFT.ON.HEDIS.	Should be coded exactly as shown
<i>cccc</i>	The contract number
PCR.DYYMMDD.THHMSST	Should be coded exactly as shown

Production Submission File Name Example for File 2:

P#EFT.ON.HEDIS.Hxxxx.PCR.DYYMMDD.THHMMSST

Test Submission File Name Example for File 2:

T#EFT.ON.HEDIS.Hxxxx.PCR.DYYMMDD.THHMMSST

2.11 Validation of Patient-Level Data Files

An automated tool will be used to perform validation checks on all test and production PLD files received. This check ensures that the structure and contents of a data file follow the specifications in the “2020 Patient-Level Data File Specifications” documents. Data files that do not comply with the data specification will be rejected automatically and an email notification along with an error log will be sent to the designated HEDIS PLD POC or designee. Refer to Section 2.13 titled “The Error Report Log” for information on the types of validations performed and the details of the error log.

The HEDIS PLD Help Desk will coordinate with the HEDIS PLD POC or designee to resolve data file validation problems and errors. Participating Plans may have to submit their data files multiple times to resolve all validation errors. For questions regarding data file validation errors, the Participating Plans may contact the HEDIS PLD Help Desk. Refer to Section 2.2 for the HEDIS PLD Help Desk contact information.

2.12 File Validation Rules

Each record in the data set will be validated with these validation rules:

- Each row in the HEDIS 2020 Patient-Level Data File 1 of 2 will be validated to ensure that it matches the specifications noted in the 2020 HEDIS Patient-Level Data File Specifications File 1 of 2.
- Each row in the HEDIS 2020 PCR Patient-Level Data File 2 of 2 will be validated to ensure that it matches the specifications noted in the 2020 HEDIS Patient-Level Data File Specifications File 2 of 2.
- Numeric values (e.g., member months, denominators, and numerators) must be right-justified and blank filled to the left of the value.
- Text fields (e.g., “Organization Name” in the Header record and “HIC Number” or “MBI” in the Detail records) must be left-justified and blank filled to the right of the value.
- Contract number in the file name and the corresponding Submission ID will be validated against the submission list.
- The participating Plans are expected to submit HEDIS PLD Files using their MA Submission IDs and not PBP Submission IDs.
- Only required PLD files will be processed.
- The system will reject mismatch contracts number in the file name and the header of the file. If the contract number in the file name does not match the contract number in the Header record, this file will not be processed and subsequently rejected.
- Participating Plans are only to include either HICN or MBI for every contract member enrolled at any point during the 2019 measurement year.

2.13 The Error Report Log

If a submitted data file fails the validation check, an email is sent along with an error log to the HEDIS PLD POC and their designees.

The Line Number field in the Error Report (Figures 3 and 4) provides all the line numbers associated with each record where the error was discovered during file processing. The Line Number field will show the line number of the first record and the line number of the last record separated by a hyphen (-) when the line numbers are consecutive in nature. Common errors are discussed in Table 5.

Figure 3: Sample Error Report for File 1 of 2

File: P.HEDIS.HXXXX.D200603.T1500057	
Submitted On: 06/03/2020	
Total Errors: 3	
Field:	HIC_NUMBER (HIC Number)
Count:	24
Line Number(s):	2-11,13,15,17,19,21-30
Columns:	1 -12
Error Description: must be a valid HICN or MBI. For more specification details for HICN and MBI, please refer to the File Specifications document.	
Field:	STATE (State)
Count:	24
Line Number(s):	2-11,13,15,17,19,21-30
Columns:	74 -75
Error Description: must be a valid postal code	
Field:	GENDER (Gender)
Count:	24
Line Number(s):	2-11,13,15,17,19,21-30
Columns:	81 -81
Error Description: can only be one of the following: m/M, f/F, or o/O	

Figure 4: Sample Error Report for File 2 of 2

File: P.HEDIS.HXXXX.PCR.D200603.T1500057	
Submitted On: 6/03/2020	
Total Errors: 3	
Field:	HIC_NUMBER (HIC Number)
Count:	24
Line Number(s):	2-10,12,14,16-17,19,21-30
Columns:	1 -12
Error Description: must be a valid HICN or MBI. For more specification details for HICN and MBI, please refer to the File Specifications document.	
Field:	STATE (State)
Count:	24
Line Number(s):	2-10,12,14,16-17,19,21-30
Columns:	74 -75
Error Description: must be a valid postal code	
Field:	GENDER (Gender)
Count:	24
Line Number(s):	2-10,12,14,16-17,19,21-30
Columns:	81 -81
Error Description: can only be one of the following: m/M, f/F, or o/O	

Table 5: Most Common Errors

Error Message/Type	Root Cause	Resolution
"Row data does not contain correct number of bytes."	The row size went beyond the specified limit listed in the data specification.	Blank spaces beyond the specified limit must be removed. Do not add blank spaces between rows.

Error Message/Type	Root Cause	Resolution
"The contract number in the file name does not match the contract number in the header"	The contract number in the file name is different from the contract number in the header of the file.	Verify that the contract numbers are the same on the file name as the header row within the file.
"SNP Enrollee Type"	Values received are outside of the range specified in the data specifications document.	Enter a: <ul style="list-style-type: none">• "0" if this member is NOT enrolled in an SNP plan benefit package.• "1" if this member is enrolled in a DUAL ELIGIBLE SNP benefit package.• "2" if this member is enrolled in an INSTITUTIONAL SNP benefit package• "3" if this member is enrolled in a CHRONIC CONDITION SNP benefit package.

Appendix A: Record of Changes

Table 6: Record of Changes

Version #	Date	Author/Owner	Description of Change
0.1	11/25/2019	Scope Infotech, Inc.	Initial Draft.
0.2	12/03/2019	Scope Infotech, Inc.	Addressed peer review comments.
0.3	12/03/2019	Scope Infotech, Inc.	Addressed PSO review comments.
1.0	12/05/2019	Scope Infotech, Inc.	Baseline.
1.1	12/23/2019	Scope Infotech, Inc.	Addressed comments from NCQA.

Appendix B: Approvals

The undersigned acknowledge that they have reviewed this document and agree with the information presented within this document. Changes to this document will be coordinated with, and approved by, the undersigned, or their designated representatives.

Signature:		Date:
Print Name:	Lori Teichman	
Title:	CMS Contracting Officer Representative (COR)	
Role:	CMS Approver	

Signature:		Date:
Print Name:	Mary Braman	
Title:	NCQA Assistant Vice President	
Role:	NCQA Approver	

Signature:		Date:
Print Name:	Prathiba Manoharan	
Title:	Project Director	
Role:	Scope Infotech Approver	