

Medicare Advantage & Prescription Drug Plan



SPRING CONFERENCE & WEBCAST

9:30 am – 4:30 pm EDT ■ CMS Grand Auditorium

Collaborating

Communicating

Transforming



MAY 10, 2017

AGENDA

7:00 am - 9:30 am	CHECK-IN/BADGING
9:30 am - 9:45 am	Welcome/Remarks Stacey Plizga, PRI Moderator
9:45 am - 10:00 am	Keynote Address Demetrios Kouzoukas, Principal Deputy Administrator and Director, Center for Medicare
10:00 am - 10:45 am	Auto-Forwarding Coverage Determination Cases to the Independent Review Entity (IRE AF) – Policy, Monitoring and Compliance Panel Amber Casserly, CM Gregory Bottiani, CM Leila Zaharna, CM
10:45 am - 11:15 am	Summary of Benefits Elizabeth Jacob, CM
11:15 am - 11:45 am	Supporting Access to Information for Individuals with Disabilities (Section 504) Bridget Berardino, OHI Kimberly Snowden, OHI
11:45 am - 12:45 pm	LUNCH BREAK
12:45 pm - 1:30 pm	Medicare Advantage Organization Performance on CAHPS Measures Liz Goldstein, CM Sarah Gaillot, CM
1:30 pm - 2:15 pm	Provider Directories Review Update Kerry Casey, CM Jim Canavan, CM Jeanette Thornton, Health Plan Operations & Strategy, America's Health Insurance Plans
2:15 pm - 2:30 pm	AFTERNOON BREAK
2:30 pm - 3:15 pm	Care Coordination in Medicare Advantage – A Panel Discussion Heather Kilbourne, CM Donna Williamson, CM Denise Kress, Tufts Health Plan Aelaf Worku, CareMore Health Plan
3:15 pm - 3:45 pm	Social Security Number Removal Initiative Updates Amanda Johnson, CM Monica Kay, OEI
3:45 pm - 4:25 pm	Open Q & A Session
4:25 pm - 4:30 pm	CLOSING REMARKS