

Outlier Results from the Fall 2015 MA and Part D Past Performance Review

(Review period of July 2014 through August 2015)

The table below lists organizations identified by CMS as poor performers or “outliers.” The detailed methodology is available at: <https://www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovContra/Downloads/Memo-2016-Application-Cycle-Past-Performance-Methodology-v1-021115.pdf>

Parent Organization	Contracting Entity(ies)	Outlier for Part C, Part D, or Both	Areas of Poor Performance
Aetna Inc.	<ul style="list-style-type: none"> • Cambridge Life Insurance Company^ • Coventry Health Care of Nebraska, Inc. 	Both	<ul style="list-style-type: none"> • Compliance Letters • Part D Star Ratings • Beneficiary Impact CAP • Multiple Ad Hoc CAPs • Civil Money Penalty
AlohaCare	<ul style="list-style-type: none"> • AlohaCare 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Beneficiary Impact CAP • Civil Money Penalty
America's 1st Choice NY Holdings, LLC.	<ul style="list-style-type: none"> • Atlantis Health Plan, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Fiscal Soundness
Atrio Health Plans	<ul style="list-style-type: none"> • Atrio Health Plans 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Beneficiary Impact CAP • Civil Money Penalty
Catholic Health Initiatives	<ul style="list-style-type: none"> • Soundpath Health 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Beneficiary Impact CAP • Civil Money Penalty
Centene Corporation	<ul style="list-style-type: none"> • Fidelis Securecare of Michigan 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings
Chinese Hospital Association	<ul style="list-style-type: none"> • Chinese Community Health Plan 	Both	<ul style="list-style-type: none"> • Compliance Letters • Performance Audit • Intermediate Sanction
Cigna	<ul style="list-style-type: none"> • Bravo Health Mid-Atlantic, Inc. • Healthspring Life & Health Insurance Company, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings
Constellation Health, LLC.	<ul style="list-style-type: none"> • Constellation Health, LLC. 	Both	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Part D Star Ratings • Fiscal Soundness

Parent Organization	Contracting Entity(ies)	Outlier for Part C, Part D, or Both	Areas of Poor Performance
Cuatro	<ul style="list-style-type: none"> • Cuatro LLC 	Both	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Fiscal Soundness • Open Problems (LPI)
Express Scripts Holding Company	<ul style="list-style-type: none"> • Medco Containment Life and Medco Containment of New York 	Part D	<ul style="list-style-type: none"> • Part D Star Ratings • Intermediate Sanction
Florida Healthcare Plus, Inc.	<ul style="list-style-type: none"> • Florida Healthcare Plus, Inc.** 	Both	<ul style="list-style-type: none"> • Part C Star Ratings • Intermediate Sanction • Termination
Health Care Service Corporation	<ul style="list-style-type: none"> • Health Care Service Corporation 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings
HealthNow New York Inc.	<ul style="list-style-type: none"> • HealthNow New York Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings
HelathPlus of Michigan	<ul style="list-style-type: none"> • Healthplus Insurance Company^ • Healthplus of Michigan 	Both	<ul style="list-style-type: none"> • Compliance Letters • Beneficiary Impact CAP • Fiscal Soundness • Intermediate Sanction
Independence Health Group, Inc.	<ul style="list-style-type: none"> • Vista Health Plan, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings
National Health Plan Network Inc.	<ul style="list-style-type: none"> • National Health Plan Network, Inc.* 	Part C	<ul style="list-style-type: none"> • Termination
Orange County Health Authority	<ul style="list-style-type: none"> • Orange County Health Authority 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Beneficiary Impact CAP • Intermediate Sanction
Summa Health System	<ul style="list-style-type: none"> • Summacare, Inc. 	Both	<ul style="list-style-type: none"> • Compliance Letters • Performance Audit • Beneficiary Impact CAP • Intermediate Sanction
Tenet Healthcare Corporation	<ul style="list-style-type: none"> • Phoenix Health Plans, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Civil Money Penalty
Torchmark Corporation	<ul style="list-style-type: none"> • First United American Life Insurance Company • United American Insurance Company 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Part D Star Ratings • Intermediate Sanction • Civil Money Penalty
Total Health Care, Inc.	<ul style="list-style-type: none"> • Total Health Care, Inc.^ 	Part D	<ul style="list-style-type: none"> • Compliance Letters • Part D Star Ratings • Beneficiary Impact CAP
UnitedHealth Group, Inc.	<ul style="list-style-type: none"> • Sierra Health and Life Insurance, Inc. 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Part C Star Ratings • Open Problems (LPI)

Parent Organization	Contracting Entity(ies)	Outlier for Part C, Part D, or Both	Areas of Poor Performance
Visiting Nurse Service of New York	<ul style="list-style-type: none"> • VNS Choice 	Part C	<ul style="list-style-type: none"> • Compliance Letters • Fiscal Soundness • Financial Audit
WellCare Health Plans, Inc.	<ul style="list-style-type: none"> • Windsor Health Plan, Inc. 	Part C	<ul style="list-style-type: none"> • Part C Star Ratings • Open Problems (LPI)

*No longer offering any Medicare contracts

**Contract ended 12/31/2014

^Contract ending 12/31/2015