

| 2017 Part C & D Star Ratings Measures | | | | | |
|---------------------------------------|---------|---|--|---------------------|--------|
| 2017 ID | 2016 ID | Measure | Primary Data Source | Improvement Measure | Weight |
| C01 | C01 | Breast Cancer Screening | HEDIS | Yes | 1 |
| C02 | C02 | Colorectal Cancer Screening | HEDIS | Yes | 1 |
| C03 | C03 | Annual Flu Vaccine | CAHPS | Yes | 1 |
| C04 | C04 | Improving or Maintaining Physical Health | HOS | No | 3 |
| C05 | C05 | Improving or Maintaining Mental Health | HOS | No | 3 |
| C06 | C06 | Monitoring Physical Activity | HEDIS / HOS | Yes | 1 |
| C07 | C07 | Adult BMI Assessment | HEDIS | Yes | 1 |
| C08 | C08 | Special Needs Plan (SNP) Care Management | Part C Plan Reporting | Yes | 1 |
| C09 | C09 | Care for Older Adults – Medication Review | HEDIS | Yes | 1 |
| C10 | C10 | Care for Older Adults – Functional Status Assessment | HEDIS | Yes | 1 |
| C11 | C11 | Care for Older Adults – Pain Assessment | HEDIS | Yes | 1 |
| C12 | C12 | Osteoporosis Management in Women who had a Fracture | HEDIS | Yes | 1 |
| C13 | C13 | Diabetes Care – Eye Exam | HEDIS | Yes | 1 |
| C14 | C14 | Diabetes Care – Kidney Disease Monitoring | HEDIS | Yes | 1 |
| C15 | C15 | Diabetes Care – Blood Sugar Controlled | HEDIS | Yes | 3 |
| C16 | C16 | Controlling Blood Pressure | HEDIS | Yes | 3 |
| C17 | C17 | Rheumatoid Arthritis Management | HEDIS | Yes | 1 |
| C18 | C18 | Reducing the Risk of Falling | HEDIS / HOS | Yes | 1 |
| C19 | C19 | Plan All-Cause Readmissions | HEDIS | Yes | 3 |
| C20 | C20 | Getting Needed Care | CAHPS | Yes | 1.5 |
| C21 | C21 | Getting Appointments and Care Quickly | CAHPS | Yes | 1.5 |
| C22 | C22 | Customer Service | CAHPS | Yes | 1.5 |
| C23 | C23 | Rating of Health Care Quality | CAHPS | Yes | 1.5 |
| C24 | C24 | Rating of Health Plan | CAHPS | Yes | 1.5 |
| C25 | C25 | Care Coordination | CAHPS | Yes | 1.5 |
| C26 | C26 | Complaints about the Health Plan | CTM | Yes | 1.5 |
| C27 | C27 | Members Choosing to Leave the Plan | MBDSS | Yes | 1.5 |
| C28 | C28 | Beneficiary Access and Performance Problems | CMS Administrative Data | No | 1.5 |
| C29 | C29 | Health Plan Quality Improvement | Star Ratings | No | 5 |
| C30 | C30 | Plan Makes Timely Decisions about Appeals | IRE | Yes | 1.5 |
| C31 | C31 | Reviewing Appeals Decisions | IRE | Yes | 1.5 |
| C32 | C32 | Call Center – Foreign Language Interpreter and TTY Availability | Call Center | Yes | 1.5 |
| D01 | D01 | Call Center – Foreign Language Interpreter and TTY Availability | Call Center | Yes | 1.5 |
| D02 | D02 | Appeals Auto-Forward | IRE | Yes | 1.5 |
| D03 | D03 | Appeals Upheld | IRE | Yes | 1.5 |
| D04 | D04 | Complaints about the Drug Plan | CTM | Yes | 1.5 |
| D05 | D05 | Members Choosing to Leave the Plan | MBDSS | Yes | 1.5 |
| D06 | D06 | Beneficiary Access and Performance Problems | CMS Administrative Data | No | 1.5 |
| D07 | D07 | Drug Plan Quality Improvement | Star Ratings | No | 5 |
| D08 | D08 | Rating of Drug Plan | CAHPS | Yes | 1.5 |
| D09 | D09 | Getting Needed Prescription Drugs | CAHPS | Yes | 1.5 |
| D10 | D10 | MPF Price Accuracy | PDE data, MPF Pricing Files | No | 1 |
| D11 | D11 | High Risk Medication | Prescription Drug Event (PDE) data | Yes | 3 |
| D12 | D12 | Medication Adherence for Diabetes Medications | Prescription Drug Event (PDE) data | Yes | 3* |
| D13 | D13 | Medication Adherence for Hypertension (RAS antagonists) | Prescription Drug Event (PDE) data | Yes | 3* |
| D14 | D14 | Medication Adherence for Cholesterol (Statins) | Prescription Drug Event (PDE) data | Yes | 3* |
| D15 | D15 | MTM Program Completion Rate for CMR | Part D Plan Reporting, Medicare Enrollment Database (EDB) File | Yes | 1 |

* Note: for contracts whose service area only covers Puerto Rico, the weights for these measures will be zero in the summary and overall rating calculations and remain three for the improvement measure calculations.