

The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, May 3, 2017 at 2:00-3:00 PM Eastern Time (ET).

Please call at least 15 minutes prior to the forum start time.

**\*\*This Agenda is Subject to Change\*\***

- Opening Remarks

Chair – Hillary Loeffler, Center for Medicare  
Moderator – Jill Darling (OC)

- Announcements & Updates
  - FY 2018 Hospice Wage Index and Rate Update Proposed Rule
  - Home Health Claims Processing update
  - Hospice Claims Processing update
  - Hospice CAHPS public reporting announcement
  - Home Health Care CAHPS (HHCAHPS) updates
    - The HHCAHPS website is: <https://homehealthcahps.org>
    - The email address is: [hhcahps@rti.org](mailto:hhcahps@rti.org)
    - Telephone inquiries: (866) 354-0985
  - MCCM Update

### III. Open Q&A

**\*\*DATE IS SUBJECT TO CHANGE\*\***

Next Home Health, Hospice & DME ODF: June 21, 2017

Mailbox: [HomeHealth\\_Hospice\\_DMEODF-L@cms.hhs.gov](mailto:HomeHealth_Hospice_DMEODF-L@cms.hhs.gov)

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*This Open Door Forum is not intended for the press, and the remarks are not considered on the record. If you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at [Press@cms.hhs.gov](mailto:Press@cms.hhs.gov). Thank you.*

*UPDATE: CMS Open Door Forums will now be available through Podcasts. Please visit: <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>. Please allow a week or so to get it posted. Thank you.*

Open Door Participation Instructions:  
This call will be Conference Call Only.

To participate by phone:

Dial: 1-800-837-1935 & Reference Conference ID: 58575516

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Encore: 1-855-859-2056; Conference ID: 58575516

Encore is an audio recording of this call that can be accessed by dialing 1-855-859-2056 and entering the Conference ID beginning 2 hours after the call has ended. The recording expires after 2 business days.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

Thank you.