CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-06 Medicare Financial Management	Centers for Medicare & Medicaid Services (CMS)
Transmittal 184	Date: February 25, 2011
	Change Request 7326

**SUBJECT: Recovery Audit Program Underpayments Instruction Alteration** 

**I. SUMMARY OF CHANGES:** This change request is for the Medicare Financial Management Manual pertaining to the RAC National Program. Changes will impact Chapter 4 Section 100.6.1.

EFFECTIVE DATE:\*March 28, 2011 IMPLEMENTATION DATE: March 28, 2011

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

## **II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated) R=REVISED, N=NEW, D=DELETED-*Only One Per Row*.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
R	4/100/100.6.1/Underpayments

#### III. FUNDING:

For Fiscal Intermediaries (FIs), Regional Home Health Intermediaries (RHHIs) and/or Carriers: No additional funding will be provided by CMS; Contractor activities are to be carried out within their operating budgets.

#### For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

#### **IV. ATTACHMENTS:**

# **Business Requirements Manual Instruction**

\*Unless otherwise specified, the effective date is the date of service.

### **Attachment – Business Requirements**

Pub.100-06 Transmittal: 184 Date: February 25, 2011 Change Request: 7326

**SUBJECT: Recovery Audit Program Underpayments Instruction Alteration** 

**EFFECTIVE DATE: March 28, 2011** 

**IMPLEMENTATION DATE:** March 28, 2011

#### I. GENERAL INFORMATION:

**A. Background:** This Change Request updates information pertaining to Debt Collection: Underpayments. The change affects Chapter 4, Section 100.6.1.

**B. Policy:** Section 302 of the Tax Relief Act and Health Care Act of 2006.

#### II. BUSINESS REQUIREMENTS TABLE:

Use "Shall" to denote a mandatory requirement

Number	Requirement	Responsibility (place an "X" in each applicable column)									
		A	D	F	С	R	<u> </u>	Shai	red-		OTH
		/	M	I	A	Н		Syst	tem		ER
		В	Е		R	Н	Maintainers				
					R	I	F	M	V	C	
		M	M		I		I	C	M		
		A	A		Е		S	S	S	F	
		C	C		R		S				
7326.1	All underpayments shall be processed by the AC or MAC, using the mass adjustment process whenever possible.	X	X	X	X	X					
	asing the mass adjustment process where ver possione.										
7326.2	The AC or MAC will only be accountable for determining claim validity if so established in the JOA.	X	X	X	X	X					

#### III. PROVIDER EDUCATION TABLE:

Number	Requirement	Responsibility (place an "X" in each applicable column)									
		A	D	F	C	R		Shai	red-		OTH
		/	M	I	A	Н		Syst	tem		ER
		В	E		R	H Maintainers			ers		
					R	Ι	F	M	V	C	
		M	M		I		I	C	M	W	
		A	A		E		S	S	S	F	
		C	C		R		S				
	None										

#### IV. SUPPORTING INFORMATION:

Section A: For any recommendations and supporting information associated with listed requirements, use the box below:

Use "Should" to denote a recommendation.

X-Ref	Recommendations or other supporting information:
Requireme	
nt	
Number	
N/A	

#### Section B: For all other recommendations and supporting information, use this space:

#### V. CONTACTS:

Pre-Implementation Contact(s): Jennifer Elmezzi (410) 786-1023; jennifer.elmezzi@cms.hhs.gov

**Post-Implementation Contact(s):** Contact your Contracting Officer's Technical Representative (COTR) or Contractor Manager, as applicable.

#### VI. FUNDING:

Section A: For Fiscal Intermediaries (FIs), Carriers, and Regional Home Health Intermediaries (RHHIs):

No additional funding will be provided by CMS; contractor activities are to be carried out within their operating budgets.

#### **Section B:** For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

#### 100.6.1 - Underpayments

(Rev. 184, Issued: 02-25-11, Effective: 03-28-11, Implementation: 03-28-11)

All underpayments shall be processed by the AC or MAC, instructed to utilize the mass adjustment process whenever possible. The AC or MAC shall upload a transaction file into the RAC Data Warehouse that includes the required information on the underpayment reimbursement to the provider. The AC or MAC will only be accountable for determining claim validity if so established in the joint operating agreement.