Improper Medicare Fee-For-Service Payments Report November 2007 Appendices

LIST OF ACRONYMS

AC Affiliated Contractor

AMA American Medical Association

BBA Balanced Budget Act of 1997

BETOS Berenson-Eggers Type of Service

CAFM Contractor Administrative-Budget and Financial Management System

CDAC Clinical Data Abstraction Center

CERT Comprehensive Error Rate Testing

CMN Certificate of Medical Necessity

CMS Centers for Medicare & Medicaid Services

CPT Current Procedural Terminology

CTRDS CERT Tracking and Reporting Database and System

CY Calendar Year

DARN Dollars at Risk of No Documentation

DHHS Department of Health and Human Services

DRG Diagnosis Related Group

DME Durable Medical Equipment

DMERC Durable Medical Equipment Regional Carrier

E&M Evaluation and Management

EMR Electronic Medical Records

ESRD End Stage Renal Disease

FFS Fee-for-Service

FI Fiscal Intermediary

FY	Fiscal	Year
, ,	135641	

GPRA Government Performance & Results Act of 1993

HCPCS Healthcare Common Procedure Coding System

HHA Home Health Agency

HICN Health Insurance Claim Number

HIPAA Health Insurance Portability and Accountability Act of 1996

HI Hospital Insurance

HPMP Hospital Payment Monitoring Program

ICD-9-CM International Classification of Diseases (10th Revision) Clinical Modification

IPIA Improper Payment Information Act

LCD Local Coverage Determination

LI Line Item

MAC Medicare Administrative Contractor

MMA Medicare Modernization Act

MFS Medicare Fee Schedule

MIP Medicare Integrity Program

MSP Medicare Secondary Payer

NCH National Claims History

OIG Office of the Inspector General

OPPS Outpatient Prospective Payment System

POE Provider Outreach and Education

PPS Prospective Payment System

PSC Program Safeguard Contractor

QIO Quality Improvement Organization

RAC Recovery Audit Contractors

RAP Request for Anticipated Payment

RHC Rural Health Clinic

RHHI Regional Home Health Intermediary

RTP Return to Provider

SNF Skilled Nursing Facility

APPENDIX B: PROJECTED IMPROPER PAYMENTS BY CLUSTER

Tables in this section of the appendix contain improper payment amounts for clusters. In the 2003 and 2004 reports, the CERT program provided error rates and improper payment amounts for each cluster. The MMA included a provision and additional funding to allow CMS to temporarily produce error rates at the individual contractor level, in addition to the cluster level rates, for the 2005 and 2006 reports. Beginning with the May 2007 Report, CERT reverts to reporting only cluster level error rates. Beginning with the November 2007 Report, clusters are listed for each contractor that adjudicated claims during the sampling period. There may be some contractors listed that no longer process claims for Medicare FFS. In addition, MACs which began their contracts during the sampling period are listed, but may have less than a full year of data.

Table B1a contains improper payment amounts for Carrier clusters. The table is sorted in descending order by projected improper payment amounts for Carrier cluster values.

B1a: Actual and Projected Improper Payments: Part B Contractors

Carrier Cluster	Actual Overpayment	Actual Underpayment	Actual Improper	Projected Overpayment	Projected Underpayment	Projected Improper
			Payment			Payment
First Coast Service Options FL 00590	\$37,380	\$387	\$37,767	\$775,436,055	\$8,028,911	\$783,464,966
NHIC CA 31140/31146	\$10,500	\$328	\$10,828	\$292,909,393	\$9,211,641	\$302,121,034
WPS WI/IL/MI/MN						
00951/00952/00953/00954	\$6,998	\$444	\$7,442	\$276,953,075	\$17,222,583	\$294,175,659
Empire NY 00803	\$17,115	\$377	\$17,491	\$249,748,140	\$5,495,327	\$255,243,467
Empire NJ 00805	\$15,336	\$458	\$15,793	\$227,749,786	\$6,796,180	\$234,545,967
Trailblazer TX 00900	\$8,233	\$257	\$8,490	\$189,897,448	\$5,930,107	\$195,827,556
Cahaba AL/GA/MS						
00510/00511/00512	\$8,117	\$521	\$8,637	\$168,815,964	\$11,272,514	\$180,088,478
BCBS AR AR/NM/OK/MO/LA						
00520/00521/00522/00523/00528	\$8,285	\$498	\$8,783	\$158,145,724	\$9,284,481	\$167,430,205
Noridian AK/AZ/HI/NV/OR/WA						
00831/00832/00833/00834/00835/00836	\$8,037	\$211	\$8,248	\$136,681,522	\$3,444,595	\$140,126,116
Trailblazer MD/DE/DC/VA						
00901/00902/00903/00904	\$9,244	\$309	\$9,553	\$129,958,106	\$4,299,658	\$134,257,765
Palmetto OH/WV 00883/00884	\$7,495	\$161	\$7,655	\$123,624,416	\$2,648,868	\$126,273,284
CIGNA NC 05535	\$7,596	\$1,311	\$8,907	\$91,809,062	\$15,850,130	\$107,659,193
HGSA PA 00865	\$6,150	\$247	\$6,397	\$90,038,025	\$3,609,450	\$93,647,474
AdminaStar IN/KY 00630/00660	\$4,884	\$1,192	\$6,076	\$69,344,358	\$15,646,140	\$84,990,497
NHIC ME/MA/NH/VT						
31142/31143/31144/31145	\$6,275	\$481	\$6,755	\$69,168,943	\$5,298,564	\$74,467,507
Noridian ND/CO/WY/IA/SD						
00820/00824/00825/00826/00889	\$6,216	\$664	\$6,881	\$56,217,240	\$5,910,433	\$62,127,673
CIGNA TN 05440	\$5,913	\$478	\$6,391	\$49,906,883	\$4,033,625	\$53,940,509
BCBS KS/NE/W MO						
00650/00655/00651	\$5,800	\$928	\$6,728	\$42,237,800	\$6,723,886	\$48,961,686
Palmetto SC 00880	\$8,750	\$510	\$9,260	\$41,094,055	\$2,395,826	\$43,489,882
HealthNow NY 00801	\$5,834	\$284	\$6,118	\$41,433,801	\$2,013,945	\$43,447,746
Triple S, Inc. PR/VI 00973/00974	\$19,365	\$629	\$19,995	\$38,731,752	\$1,257,116	\$39,988,868
First Coast Service Options CT 00591	\$6,685	\$434	\$7,119	\$35,203,199	\$2,282,944	\$37,486,143
GHI NY 14330	\$7,942	\$1,082	\$9,025	\$15,316,445	\$2,087,275	\$17,403,719
Noridian MAC Region 3 03002	\$6,808	\$642	\$7,450	\$10,127,123	\$404,190	\$10,531,313
Noridian UT 00823	\$4,664	\$295	\$4,959	\$9,661,709	\$611,612	\$10,273,321
BCBS AR RI 00524	\$7,938	\$276	\$8,215	\$8,295,618	\$288,895	\$8,584,513
CIGNA ID 05130	\$3,642	\$439	\$4,080	\$4,009,852	\$483,073	\$4,492,925
BCBS MT 00751	\$2,499	\$220	\$2,719	\$3,037,173	\$267,420	\$3,304,593
Combined	\$253,701	\$14,062	\$267,762	\$3,405,552,666	\$152,799,391	\$3,558,352,057

Table B2a contains actual and projected improper payment amounts for DMERC clusters. The table is sorted in descending order by projected improper payments.

B2a: Actual and Projected Improper Payments: DME Contractors

DMERC Cluster	Actual Overpayment	Actual Underpayment	Actual Improper Payment	Projected Overpayment	Projected Underpayment	Projected Improper Payment
Palmetto Region C	404 440	400	#04 =0 0	* = ** • ** • • • • • • • • • • • • • • •	*	****
00885	\$91,660	\$80	\$91,739	\$769,359,033	\$667,714	\$770,026,748
Noridian Administrative						
Services MAC Region						
D 19003	\$17,493	\$942	\$18,435	\$56,794,871	\$3,058,960	\$59,853,831
National Government						
Services MAC Region						
B 17003	\$14,896	\$31	\$14,927	\$46,447,189	\$96,601	\$46,543,790
CIGNA Region D						
05655	\$5,510	\$0	\$5,510	\$40,436,437	\$0	\$40,436,437
AdminaStar Region B						
00635	\$4,837	\$0	\$4,837	\$38,978,608	\$0	\$38,978,608
NHIC MAC Region A						
16003	\$7,869	\$0	\$7,869	\$32,691,723	\$0	\$32,691,723
Tricenturion Region A						
77011	\$2,734	\$0	\$2,734	\$27,101,350	\$0	\$27,101,350
Combined	\$144,998	\$1,053	\$146,050	\$1,011,809,210	\$3,823,276	\$1,015,632,486

Table B3a contains FI-specific improper payment amounts for FI clusters. The table is sorted in descending order by projected improper payment amounts.

B3a: Actual and Improper Payments: Part A Contractors

B3a: Actual and Improper Payments: Part A Contractors										
DI CI	Actual	Actual	Actual	Projected	Projected	Projected				
FI Cluster	Overpayment	Underpayment	Improper	Overpayment	Underpayment	Improper				
LICC AC/CA/CH/HAN/ANA	. ,		Payment			Payment				
UGS AS/CA/GU/HI/NV/NMI	Ø54.204	Φ2.047	Ø56 421	Φ 21 4 000 100	Φ0.0 5 0.1 0 0	Ф222 156 200				
00454	\$54,384	\$2,047	\$56,431	\$214,098,180	\$8,058,128	\$222,156,308				
Palmetto SC 00380	\$44,489	\$9,861	\$54,351	\$154,289,132	\$34,199,396	\$188,488,528				
Mutual of Omaha (all states)	#20.472	Φ.Π. < Ο	021 441	#1 25 40 5 000	#4.533.34 0	ф122 120 22 7				
52280	\$20,673	\$768	\$21,441	\$127,407,089	\$4,732,248	\$132,139,337				
Highmark Medicare Services	000 500		42= 044	********* *	449400944	********				
DC/MD 00366	\$32,502	\$4,559	\$37,061	\$86,844,847	\$12,180,264	\$99,025,111				
UGS WI/MI 00450/00452	\$10,692	\$289	\$10,982	\$87,067,739	\$2,118,434	\$89,186,173				
AdminaStar IN/IL/KY/OH										
00130/00131/00160/00332	\$10,297	\$834	\$11,131	\$78,915,650	\$6,624,232	\$85,539,881				
Trailblazer CO/NM/TX 00400	\$15,748	\$2,674	\$18,422	\$60,872,834	\$10,336,453	\$71,209,287				
Riverbend NJ/TN 00390	\$10,112	\$2,882	\$12,994	\$41,521,438	\$11,835,299	\$53,356,738				
Anthem ME/MA 00180/00181	\$16,035	\$6,138	\$22,173	\$36,511,502	\$14,126,835	\$50,638,337				
Trispan LA/MO/MS 00230	\$21,416	\$15,097	\$36,513	\$28,859,374	\$20,344,516	\$49,203,890				
First Coast Service Options FL										
00090	\$13,805	\$1,761	\$15,566	\$36,393,836	\$4,643,135	\$41,036,972				
Empire CT/DE/NY 00308	\$9,673	\$341	\$10,013	\$38,395,723	\$1,351,848	\$39,747,571				
Palmetto NC 00382	\$23,476	\$339	\$23,815	\$31,655,821	\$457,452	\$32,113,273				
Anthem NH/VT 00270	\$43,509	\$1,092	\$44,601	\$26,957,514	\$676,345	\$27,633,859				
Noridian ID/OR/UT										
00323/00325	\$13,804	\$579	\$14,383	\$19,732,921	\$554,951	\$20,287,872				
UGS VA/WV 00453	\$7,886	\$408	\$8,294	\$16,117,942	\$833,789	\$16,951,731				
Veritus PA 00363	\$4,932	\$192	\$5,124	\$14,273,012	\$555,211	\$14,828,224				
BCBS GA GA 00101	\$7,817	\$1,307	\$9,124	\$12,473,202	\$2,085,266	\$14,558,467				
Cahaba IA/SD 00011	\$3,982	\$1,450	\$5,432	\$9,296,636	\$3,386,545	\$12,683,181				
Noridian MN/ND 00320/00321	\$7,943	\$114	\$8,056	\$12,207,941	\$174,770	\$12,382,711				
Noridian AK/WA 00322	\$8,284	\$2,422	\$10,707	\$5,454,614	\$1,594,908	\$7,049,521				
BCBS AR AR 00020	\$8,498	\$4,670	\$13,167	\$3,260,135	\$1,791,500	\$5,051,634				
Cahaba AL 00010	\$2,877	\$2,793	\$5,670	\$2,433,686	\$2,362,013	\$4,795,699				
Noridian MAC Region 3 03001	\$33,711	\$4,229	\$37,940	\$4,185,859	\$364,320	\$4,550,179				
BCBS KS KS 00150	\$8,955	\$90	\$9,045	\$4,429,920	\$44,344	\$4,474,264				
BCBS NE NE 00260	\$5,005	\$3,979	\$8,984	\$1,271,700	\$1,011,011	\$2,282,710				
BCBS AZ AZ 00030	\$4,785	\$210	\$4,994	\$2,158,135	\$94,640	\$2,252,775				
BCBS AR RI 00021	\$11,155	\$854	\$12,009	\$1,832,171	\$140,293	\$1,972,464				
COSVI PR/VI 57400	\$14,105	\$548	\$14,653	\$1,514,190	\$58,807	\$1,572,998				
Chisholm OK 00340	\$3,241	\$574	\$3,815	\$1,098,512	\$194,452	\$1,292,964				
BCBS MT MT 00250	\$1,949	\$37	\$1,985	\$843,284	\$15,881	\$859,165				
BCBS WY WY 00460	\$8,854	\$382	\$9,236	\$518,901	\$22,399	\$541,300				
Combined	\$484,593	\$73,518		\$1,162,893,439	\$146,969,684	\$1,309,863,123				
Comonica	Ф+0+,393	φ13,310	φ550,112	φ1,104,023, 1 39	φ 14 0,202,004	φ±,302,003,143				

B4a: Improper Payments: QIOs

QIO Cluster	Actual Overpayment	Actual Underpayment	Actual Improper Payment	Projected Overpayment	Projected Underpayment	Projected Improper Payment
Short-term						
Acute Paid						
Claims	N/A	N/A	N/A	\$4,093,544,211	\$642,562,928	\$4,736,107,139
Long-term						
Acute Paid						
Claims	N/A	N/A	N/A	\$172,729,661	\$29,777,173	\$202,506,834
Denied						
Claims	N/A	N/A	N/A	\$0	\$9,241,619	\$9,241,619
Total	N/A	N/A	N/A	\$4,266,273,872	\$681,581,720	\$4,947,855,592

APPENDIX C: ERROR RATES BY CLUSTER AND PROVIDER TYPE

Tables in this section of the appendix provide data by cluster. Each table in the appendix includes three error rates for each provider type that billed contractors in the cluster. The three error rates are:

- Paid/Allowed Claims Error Rate,
- Provider Compliance Error Rate (except FIs), and
- No Resolution Rate.

Information on dollars in error is also included in the tables. The table sort defaults to descending order by projected improper payments.

Appendix C: Part B Contractors

C1a: AdminaStar IN/KY 00630/00660

		Paid Clai	ms Error R	ate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With		-				
Less Than 30 Claims	2.2%	\$19,914,920	0.7%	0.9% - 3.4%	10.6%	0.0%
Family Practice	7.5%	\$15,890,248	1.3%	4.9% - 10.1%	15.9%	0.0%
Hematology/Oncology	10.1%	\$12,444,150	8.9%	(7.3%) - 27.4%	30.4%	0.0%
Cardiology	3.3%	\$10,171,991	1.2%	1.0% - 5.5%	4.4%	0.0%
Internal Medicine	3.7%	\$9,985,281	0.9%	2.0% - 5.4%	13.6%	0.0%
Podiatry	10.9%	\$4,628,497	4.3%	2.5% - 19.4%	23.6%	0.0%
Orthopedic Surgery	3.1%	\$3,668,009	1.6%	(0.1%) - 6.3%	11.3%	0.0%
Dermatology	5.6%	\$2,435,971	3.4%	(1.1%) - 12.3%	6.3%	0.0%
Chiropractic	7.8%	\$1,955,753	4.4%	(0.9%) - 16.5%	24.0%	0.0%
Diagnostic Radiology	1.0%	\$1,202,799	1.0%	(1.0%) - 3.0%	8.8%	0.0%
Ophthalmology	1.0%	\$1,006,537	0.8%	(0.5%) - 2.5%	7.6%	0.0%
Psychiatry	3.5%	\$628,240	3.3%	(2.9%) - 10.0%	13.9%	0.0%
Optometry	1.1%	\$459,123	1.1%	(1.0%) - 3.3%	12.8%	0.0%
Nurse Practitioner	1.7%	\$307,245	1.7%	(1.6%) - 4.9%	11.4%	0.0%
Emergency Medicine	0.5%	\$291,734	0.5%	(0.5%) - 1.4%	12.6%	0.0%
Ambulance Service Supplier						
(e.g., private ambulance						
companies, funeral homes)	0.0%	\$0	0.0%	0.0% - 0.0%	5.7%	0.0%
Clinical Laboratory (Billing						
Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	2.5%	0.0%
Pulmonary Disease	0.0%	\$0	0.0%	0.0% - 0.0%	1.4%	0.0%
All Provider Types	3.1%	\$84,990,497	0.5%	2.1% - 4.1%	11.1%	0.0%

C1b: BCBS AR AR/NM/OK/MO/LA 00520/00521/00522/00523/00528

		Paid Clai	Provider	No		
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With		•				
Less Than 30 Claims	3.4%	\$45,120,838	0.7%	2.0% - 4.7%	11.5%	0.0%
Family Practice	8.7%	\$28,907,341	3.7%	1.5% - 15.9%	15.5%	0.0%
Internal Medicine	7.8%	\$28,758,999	2.3%	3.3% - 12.3%	18.7%	0.0%
Cardiology	5.1%	\$16,320,153	1.6%	2.0% - 8.3%	15.4%	0.0%
Psychiatry	17.0%	\$8,554,347	8.2%	0.9% - 33.1%	26.6%	0.0%
Diagnostic Radiology	2.9%	\$7,108,187	1.8%	(0.7%) - 6.5%	10.5%	0.0%
General Surgery	5.1%	\$5,243,686	2.5%	0.2% - 10.1%	11.5%	0.0%
General Practice	8.2%	\$4,479,755	3.9%	0.5% - 15.9%	13.1%	0.0%
Hematology/Oncology	1.6%	\$4,368,086	1.1%	(0.6%) - 3.9%	3.6%	0.0%
Emergency Medicine	4.8%	\$3,620,220	2.7%	(0.6%) - 10.1%	9.0%	0.0%
Chiropractic	8.3%	\$3,490,375	4.3%	(0.1%) - 16.8%	23.3%	0.0%
Urology	1.6%	\$3,043,719	1.1%	(0.5%) - 3.6%	3.6%	0.0%
Pulmonary Disease	4.6%	\$2,987,288	2.4%	(0.0%) - 9.3%	10.7%	0.0%
Orthopedic Surgery	1.1%	\$2,904,810	0.6%	(0.1%) - 2.4%	6.8%	0.0%
Ambulance Service Supplier						
(e.g., private ambulance						
companies, funeral homes)	0.5%	\$1,047,127	0.4%	(0.2%) - 1.1%	24.0%	0.0%
Clinical Laboratory (Billing						
Independently)	0.8%	\$854,237	0.8%	(0.8%) - 2.3%	5.9%	0.0%
Podiatry	0.8%	\$421,094	0.7%	(0.6%) - 2.2%	22.3%	0.0%
Nurse Practitioner	0.7%	\$199,944	0.7%	(0.7%) - 2.1%	21.4%	0.0%
Ophthalmology	0.0%	\$0	0.0%	0.0% - 0.0%	10.8%	0.0%
All Provider Types	3.9%	\$167,430,205	0.5%	2.9% - 4.8%	12.6%	0.0%

C1c: CIGNA ID 05130

		Paid Cla	ims Error R	ate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types						
With Less Than 30						
Claims	1.2%	\$970,528	0.4%	0.5% - 1.9%	14.5%	0.0%
Family Practice	4.5%	\$945,919	1.5%	1.5% - 7.4%	12.1%	0.0%
Cardiology	4.4%	\$650,010	1.5%	1.5% - 7.3%	14.1%	0.0%
Internal Medicine	3.5%	\$427,556	1.2%	1.1% - 5.9%	14.7%	0.0%
Physician Assistant	5.4%	\$278,754	2.5%	0.5% - 10.3%	18.4%	0.0%
Chiropractic	9.4%	\$273,611	4.9%	(0.3%) - 19.1%	30.8%	0.0%
Orthopedic Surgery	2.7%	\$158,305	1.6%	(0.4%) - 5.7%	32.1%	0.0%
Dermatology	2.9%	\$145,180	1.7%	(0.3%) - 6.2%	4.0%	0.0%
Emergency Medicine	3.0%	\$119,216	1.9%	(0.6%) - 6.7%	8.1%	0.0%
Diagnostic Radiology	1.0%	\$115,582	1.0%	(0.9%) - 2.9%	4.0%	0.0%
Physical Therapist in						
Private Practice	1.2%	\$105,815	0.9%	(0.6%) - 3.0%	8.1%	0.0%
Nurse Practitioner	7.6%	\$96,863	4.2%	(0.6%) - 15.8%	26.0%	0.0%
Ophthalmology	0.4%	\$62,608	0.3%	(0.2%) - 0.9%	5.7%	0.0%
General Surgery	0.6%	\$56,773	0.5%	(0.3%) - 1.6%	24.9%	0.0%
Urology	1.3%	\$53,932	0.9%	(0.5%) - 3.1%	6.9%	0.0%
Podiatry	1.2%	\$32,273	1.2%	(1.2%) - 3.6%	13.3%	0.0%
Clinical Laboratory						
(Billing						
Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	11.3%	0.0%
Optometry	0.0%	\$0	0.0%	0.0% - 0.0%	27.8%	0.0%
Pathology	0.0%	\$0	0.0%	0.0% - 0.0%	23.1%	0.0%
All Provider Types	2.1%	\$4,492,925	0.3%	1.6% - 2.6%	14.2%	0.0%

C1d: CIGNA NC 05535

		Paid Clain	ite	Provider	No	
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With	Rate	1 ayıncınıs		mici vai		
Less Than 30 Claims	7.2%	\$53,298,241	2.2%	2.9% - 11.5%	15.8%	0.0%
Internal Medicine	6.1%	\$20,117,775	1.7%	2.8% - 9.4%	12.0%	0.0%
Family Practice	7.2%	\$8,536,982	2.1%	3.2% - 11.3%	18.7%	0.0%
Orthopedic Surgery	5.6%	\$5,823,757	2.5%	0.6% - 10.5%	21.0%	0.0%
Cardiology	3.0%	\$5,081,963	1.5%	0.1% - 5.9%	6.5%	0.0%
Emergency Medicine	5.3%	\$2,739,333	2.2%	1.0% - 9.6%	15.5%	0.0%
Chiropractic	12.4%	\$2,111,280	5.0%	2.5% - 22.2%	31.0%	0.0%
Optometry	4.9%	\$1,740,080	2.7%	(0.3%) - 10.1%	22.3%	0.0%
Urology	3.1%	\$1,685,929	1.5%	0.1% - 6.1%	2.6%	0.0%
Gastroenterology	2.4%	\$1,629,119	1.6%	(0.7%) - 5.6%	11.1%	0.0%
Hematology/Oncology	2.0%	\$1,610,505	1.1%	(0.2%) - 4.2%	6.0%	0.0%
Diagnostic Radiology	0.7%	\$1,415,900	0.7%	(0.7%) - 2.1%	4.2%	0.0%
Ophthalmology	0.6%	\$941,476	0.6%	(0.6%) - 1.7%	2.3%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	0.4%	\$535,707	0.4%	(0.4%) - 1.1%	9.7%	0.0%
Clinical Laboratory (Billing	5.1,0	+,/0/	570	() =11/0	21.70	2.370
Independently)	0.3%	\$391,143	0.2%	(0.0%) - 0.7%	3.2%	0.0%
All Provider Types	4.5%	\$107,659,193	0.8%	3.0% - 6.0%	11.8%	0.0%

C1e: CIGNA TN 05440

		Paid Clai	ms Error Ra	ite	Provider	No
Carrier Provider Type	Paid	Projected	Standard	95%	Compliance	Resolution
Carrier Frovider Type	Error	Improper	Error	Confidence	Error Rate	Rate
	Rate	Payments	Litoi	Interval		
All Provider Types With						
Less Than 30 Claims	3.0%	\$15,549,203	0.8%	1.4% - 4.5%	14.2%	0.0%
Internal Medicine	5.4%	\$9,312,878	1.4%	2.8% - 8.1%	12.5%	0.0%
Cardiology	3.2%	\$5,654,655	1.1%	1.0% - 5.4%	10.3%	0.0%
Family Practice	4.6%	\$5,403,233	1.2%	2.2% - 6.9%	18.3%	0.0%
Ambulance Service Supplier						
(e.g., private ambulance						
companies, funeral homes)	5.4%	\$4,915,836	3.4%	(1.3%) - 12.0%	12.5%	0.0%
Clinical Laboratory (Billing						
Independently)	4.1%	\$2,623,169	3.0%	(1.7%) - 10.0%	11.5%	0.0%
Pulmonary Disease	7.4%	\$2,397,405	3.8%	(0.1%) - 14.9%	10.8%	0.0%
Nurse Practitioner	3.4%	\$1,511,396	1.3%	0.9% - 5.9%	6.7%	0.0%
General Surgery	2.1%	\$1,441,262	1.4%	(0.6%) - 4.8%	8.8%	0.0%
Hematology/Oncology	0.6%	\$1,094,977	0.3%	(0.1%) - 1.2%	3.8%	0.0%
Emergency Medicine	2.2%	\$1,052,694	1.2%	(0.1%) - 4.6%	10.1%	0.0%
Orthopedic Surgery	1.4%	\$864,656	0.8%	(0.2%) - 3.1%	28.5%	0.0%
Chiropractic	9.8%	\$788,613	5.1%	(0.3%) - 19.8%	50.8%	0.0%
Ophthalmology	1.2%	\$718,057	0.9%	(0.6%) - 2.9%	5.3%	0.0%
Diagnostic Radiology	0.3%	\$330,249	0.2%	(0.1%) - 0.8%	5.8%	0.0%
Dermatology	0.9%	\$282,226	0.6%	(0.2%) - 2.1%	16.4%	0.0%
Optometry	0.0%	\$0	0.0%	0.0% - 0.0%	18.1%	0.0%
All Provider Types	3.0%	\$53,940,509	0.4%	2.2% - 3.8%	12.6%	0.0%

C1f: Cahaba AL/GA/MS 00510/00511/00512

		Paid Clai	ms Error R	ate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With						
Less Than 30 Claims	3.6%	\$44,126,010	1.1%	1.4% - 5.7%	17.7%	0.0%
Internal Medicine	8.4%	\$37,886,986	1.5%	5.5% - 11.3%	18.7%	0.0%
Family Practice	7.1%	\$18,928,722	1.8%	3.7% - 10.5%	21.8%	0.0%
Cardiology	3.1%	\$14,418,577	1.3%	0.5% - 5.7%	12.1%	0.0%
Pulmonary Disease	11.1%	\$11,060,830	4.7%	1.8% - 20.4%	11.0%	0.0%
Neurology	13.4%	\$10,433,505	5.6%	2.5% - 24.3%	37.5%	0.0%
General Surgery	7.9%	\$8,054,942	3.5%	1.0% - 14.8%	36.8%	0.0%
Orthopedic Surgery	4.4%	\$7,629,502	2.7%	(1.0%) - 9.7%	9.1%	0.0%
Urology	3.9%	\$4,599,549	2.9%	(1.7%) - 9.6%	12.1%	0.0%
Podiatry	8.3%	\$4,464,130	3.2%	2.0% - 14.7%	25.6%	0.0%
Emergency Medicine	3.6%	\$4,313,009	1.8%	0.1% - 7.1%	4.3%	0.0%
Gastroenterology	4.7%	\$4,211,116	2.5%	(0.2%) - 9.7%	29.2%	0.0%
Hematology/Oncology	3.3%	\$3,273,890	1.9%	(0.4%) - 7.0%	43.5%	0.0%
Nephrology	3.4%	\$3,036,448	2.4%	(1.3%) - 8.1%	21.3%	0.0%
Ophthalmology	0.9%	\$2,246,893	0.5%	(0.1%) - 1.9%	2.6%	0.0%
Clinical Laboratory						
(Billing Independently)	0.7%	\$915,752	0.6%	(0.6%) - 1.9%	6.4%	0.0%
Dermatology	0.3%	\$278,140	0.3%	(0.3%) - 0.8%	0.4%	0.0%
Diagnostic Radiology	0.1%	\$210,475	0.1%	(0.1%) - 0.3%	9.9%	0.0%
All Provider Types	4.4%	\$180,088,478	0.5%	3.4% - 5.4%	17.3%	0.0%

C1g: First Coast Service Options FL 00590

Cig. First Cuast Serv	Provider	No				
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	ms Error Ra Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With		· · · · · · · · · · · · · · · · · · ·				
Less Than 30 Claims	11.7%	\$243,955,226	5.8%	0.3% - 23.1%	17.2%	0.0%
General Practice	68.1%	\$197,084,747	9.5%	49.5% - 86.7%	79.9%	0.0%
Internal Medicine	17.0%	\$129,747,109	5.8%	5.6% - 28.4%	28.0%	0.0%
Cardiology	6.9%	\$50,646,887	3.0%	1.2% - 12.7%	19.2%	0.0%
Orthopedic Surgery	8.6%	\$22,541,237	2.9%	2.9% - 14.3%	42.7%	0.0%
General Surgery	11.0%	\$20,288,337	7.0%	(2.7%) - 24.7%	42.0%	0.0%
Family Practice	5.7%	\$20,264,273	1.7%	2.4% - 8.9%	14.5%	0.0%
Gastroenterology	14.8%	\$17,972,373	4.2%	6.5% - 23.1%	23.4%	0.0%
Diagnostic Radiology	3.5%	\$11,862,160	1.7%	0.2% - 6.8%	7.6%	0.0%
Nurse Practitioner	22.2%	\$10,438,850	10.2%	2.3% - 42.2%	45.8%	0.0%
Clinical Laboratory	2.7%	\$10,401,509	1.4%	0.1% - 5.4%	9.6%	0.0%
(Billing Independently)						
Neurology	10.4%	\$8,935,672	4.0%	2.7% - 18.2%	34.5%	0.0%
Pulmonary Disease	4.1%	\$7,876,229	1.5%	1.1% - 7.1%	5.6%	0.0%
Independent Diagnostic Testing Facility (IDTF)	1.9%	\$5,497,822	1.7%	(1.5%) - 5.3%	14.2%	0.0%
Ophthalmology	1.4%	\$4,691,674	0.7%	(0.1%) - 2.8%	5.5%	0.0%
Psychiatry	6.6%	\$4,421,160	3.1%	0.5% - 12.7%	16.3%	0.0%
Hematology/Oncology	1.0%	\$4,315,983	0.4%	0.1% - 1.8%	2.5%	0.0%
Chiropractic	10.8%	\$4,310,590	4.1%	2.8% - 18.9%	39.9%	0.0%
Urology	2.0%	\$3,638,869	1.0%	(0.0%) - 4.1%	15.6%	0.0%
Podiatry	1.7%	\$2,359,114	0.8%	0.2% - 3.1%	10.4%	0.0%
Physical Therapist in						
Private Practice	1.3%	\$1,079,151	1.0%	(0.7%) - 3.3%	11.4%	0.0%
Anesthesiology	0.7%	\$839,755	0.7%	(0.7%) - 2.0%	9.5%	0.0%
Dermatology	0.2%	\$296,238	0.2%	(0.1%) - 0.5%	3.7%	0.0%
Pathology	0.0%	\$0	0.0%	0.0% - 0.0%	27.4%	0.0%
All Provider Types	10.0%	\$783,464,966	1.9%	6.2% - 13.8%	21.2%	0.0%

C1h: First Coast Service Options CT 00591

		Paid Cla	ims Error R	late	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Internal Medicine	8.8%	\$12,485,604	1.6%	5.5% - 12.0%	17.8%	0.0%
All Provider Types With						
Less Than 30 Claims	3.7%	\$11,262,698	0.8%	2.2% - 5.3%	7.1%	0.0%
Cardiology	6.0%	\$4,801,001	1.9%	2.2% - 9.7%	10.6%	0.0%
Orthopedic Surgery	3.8%	\$1,789,758	1.7%	0.5% - 7.1%	8.7%	0.0%
Gastroenterology	9.9%	\$1,695,186	4.3%	1.4% - 18.4%	20.9%	0.0%
Family Practice	4.6%	\$1,363,974	1.8%	1.1% - 8.2%	9.4%	0.0%
Ambulance Service Supplier (e.g., private ambulance						
companies, funeral homes)	1.2%	\$1,148,502	1.1%	(0.9%) - 3.3%	2.6%	0.0%
Hematology/Oncology	0.8%	\$781,956	0.5%	(0.2%) - 1.8%	3.5%	0.0%
Nurse Practitioner	4.5%	\$595,129	2.0%	0.7% - 8.3%	14.8%	0.0%
Diagnostic Radiology	0.4%	\$361,806	0.3%	(0.3%) - 1.1%	3.0%	0.0%
Ophthalmology	0.4%	\$333,055	0.3%	(0.2%) - 0.9%	1.9%	0.0%
Podiatry	1.8%	\$326,947	1.2%	(0.5%) - 4.1%	7.8%	0.0%
Physical Therapist in Private						
Practice	1.8%	\$298,460	1.8%	(1.7%) - 5.3%	15.2%	0.0%
Psychiatry	1.2%	\$130,326	1.2%	(1.1%) - 3.5%	16.8%	0.0%
Clinical Laboratory (Billing						
Independently)	0.1%	\$111,738	0.1%	(0.1%) - 0.4%	1.2%	0.0%
Emergency Medicine	0.0%	\$0	0.0%	0.0% - 0.0%	8.5%	0.0%
Independent Diagnostic			_			
Testing Facility (IDTF)	0.0%	\$0	0.0%	0.0% - 0.0%	0.0%	0.0%
All Provider Types	3.2%	\$37,486,143	0.4%	2.5% - 3.9%	7.7%	0.0%

C1i: BCBS KS/NE/W MO 00650/00655/00651

		Paid Claims	s Error Rate		Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types						
With Less Than 30						
Claims	2.8%	\$18,930,664	0.6%	1.6% - 4.0%	9.2%	0.0%
Internal Medicine	7.3%	\$9,869,493	2.0%	3.4% - 11.1%	16.9%	0.0%
Cardiology	2.9%	\$4,099,636	1.1%	0.8% - 5.0%	4.2%	0.0%
Family Practice	4.0%	\$4,073,655	1.3%	1.5% - 6.4%	11.8%	0.4%
Diagnostic Radiology	4.0%	\$3,436,767	3.4%	(2.7%) - 10.8%	11.7%	0.0%
Chiropractic	9.8%	\$2,782,241	2.8%	4.2% - 15.4%	22.2%	0.0%
Urology	2.8%	\$1,715,301	1.5%	(0.1%) - 5.6%	3.6%	0.0%
Psychiatry	8.3%	\$1,328,449	3.9%	0.6% - 16.1%	8.9%	0.0%
Emergency Medicine	3.7%	\$1,019,465	2.1%	(0.4%) - 7.9%	18.5%	0.0%
Orthopedic Surgery	1.4%	\$699,123	1.0%	(0.6%) - 3.3%	9.5%	0.0%
Podiatry	3.1%	\$490,848	2.7%	(2.2%) - 8.4%	24.7%	0.0%
Ophthalmology	0.3%	\$218,450	0.4%	(0.3%) - 1.0%	3.6%	0.0%
Optometry	1.0%	\$212,908	1.0%	(0.9%) - 2.8%	4.7%	0.0%
Clinical Laboratory						
(Billing						
Independently)	0.2%	\$84,686	0.2%	(0.2%) - 0.6%	13.3%	0.0%
All Provider Types	3.3%	\$48,961,686	0.4%	2.5% - 4.2%	10.1%	0.0%

C1j: BCBS MT 00751

		Paid Clai	ms Error Ra	ite	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With Less Than 30						
Claims	1.6%	\$1,592,503	0.5%	0.6% - 2.5%	8.2%	0.0%
Internal Medicine	3.3%	\$447,520	0.9%	1.6% - 5.0%	9.9%	0.0%
Family Practice	4.4%	\$364,622	2.2%	0.1% - 8.6%	9.7%	0.0%
Chiropractic	8.7%	\$216,608	4.1%	0.6% - 16.7%	16.5%	0.0%
Cardiology	2.6%	\$193,127	1.4%	(0.1%) - 5.3%	4.7%	0.0%
Optometry	5.6%	\$167,460	5.3%	(4.9%) - 16.0%	4.5%	0.0%
Ophthalmology	1.5%	\$108,310	1.3%	(1.1%) - 4.1%	10.2%	0.0%
Nurse Practitioner	3.3%	\$107,204	2.8%	(2.1%) - 8.7%	8.6%	0.0%
Orthopedic Surgery	0.7%	\$73,138	0.5%	(0.3%) - 1.7%	4.5%	0.0%
Physician Assistant	0.9%	\$24,926	0.9%	(0.9%) - 2.6%	3.7%	0.0%
Clinical Laboratory (Billing						
Independently)	0.8%	\$9,176	0.8%	(0.8%) - 2.3%	7.3%	0.0%
Diagnostic Radiology	0.0%	\$0	0.0%	0.0% - 0.0%	0.1%	0.0%
Podiatry	0.0%	\$0	0.0%	0.0% - 0.0%	17.9%	0.0%
All Provider Types	1.9%	\$3,304,593	0.4%	1.2% - 2.6%	7.7%	0.0%

C1k: HealthNow NY 00801

		Paid Clain	ns Error Rat	te	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Internal Medicine	10.4%	\$15,258,271	2.2%	6.1% - 14.7%	17.9%	0.0%
All Provider Types With Less Than 30						
Claims	2.2%	\$10,561,599	0.6%	1.1% - 3.3%	11.9%	0.0%
Family Practice	5.6%	\$3,812,632	1.6%	2.5% - 8.7%	9.9%	0.0%
Cardiology	3.9%	\$3,487,296	1.4%	1.2% - 6.7%	8.2%	0.0%
General Surgery	10.9%	\$3,255,421	3.8%	3.4% - 18.4%	20.2%	0.0%
Orthopedic Surgery	4.9%	\$1,502,185	2.3%	0.4% - 9.5%	10.8%	0.0%
Ophthalmology	1.6%	\$1,178,908	0.8%	0.1% - 3.2%	3.3%	0.0%
Nurse Practitioner	5.3%	\$984,389	2.9%	(0.4%) - 10.9%	11.8%	0.0%
Physician Assistant	5.1%	\$838,658	4.1%	(2.9%) - 13.1%	16.6%	0.0%
Podiatry	3.5%	\$821,401	2.0%	(0.4%) - 7.3%	11.8%	0.0%
Chiropractic	5.3%	\$649,891	2.9%	(0.3%) - 10.9%	9.7%	0.0%
Emergency Medicine	2.3%	\$613,601	1.6%	(0.9%) - 5.4%	8.2%	0.0%
Clinical Laboratory (Billing						
Independently)	2.4%	\$405,587	2.1%	(1.7%) - 6.6%	10.9%	0.0%
Urology	0.2%	\$56,815	0.1%	(0.1%) - 0.4%	1.5%	0.0%
Diagnostic Radiology	0.0%	\$21,093	0.0%	(0.0%) - 0.0%	6.6%	0.0%
Physical Therapist in						
Private Practice	0.0%	\$0	0.0%	0.0% - 0.0%	9.2%	0.0%
All Provider Types	3.5%	\$43,447,746	0.4%	2.6% - 4.3%	10.9%	0.0%

C11: Empire NY 00803

•		Paid Clair	ns Error Ra	ite	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types		•				
With Less Than 30						
Claims	4.7%	\$66,804,746	1.0%	2.6% - 6.7%	13.4%	0.0%
Internal Medicine	10.2%	\$44,564,564	2.2%	5.8% - 14.5%	24.0%	0.0%
Physical Therapist in						
Private Practice	20.4%	\$24,294,691	5.6%	9.4% - 31.4%	29.7%	0.0%
Pulmonary Disease	14.6%	\$17,056,993	4.7%	5.4% - 23.9%	25.9%	0.0%
Physical Medicine						
and Rehabilitation	24.5%	\$16,948,715	11.2%	2.6% - 46.4%	28.4%	0.0%
Cardiology	6.2%	\$15,691,553	2.0%	2.4% - 10.0%	16.1%	0.0%
Orthopedic Surgery	9.5%	\$10,581,911	4.3%	1.0% - 17.9%	14.2%	0.0%
Ophthalmology	4.0%	\$10,286,263	1.6%	0.9% - 7.2%	8.4%	0.0%
Diagnostic Radiology	4.7%	\$10,024,907	3.2%	(1.5%) - 10.9%	25.0%	0.0%
Gastroenterology	7.0%	\$9,543,202	4.3%	(1.3%) - 15.4%	13.8%	0.0%
Urology	7.5%	\$7,491,173	3.5%	0.7% - 14.3%	12.5%	0.0%
Family Practice	7.6%	\$6,663,474	3.4%	0.9% - 14.3%	18.8%	0.0%
Podiatry	3.9%	\$4,558,474	1.8%	0.4% - 7.4%	14.7%	0.0%
Psychiatry	6.5%	\$4,532,499	4.4%	(2.1%) - 15.1%	18.6%	0.0%
Anesthesiology	3.9%	\$3,805,198	2.7%	(1.5%) - 9.2%	12.3%	0.0%
Chiropractic	4.6%	\$861,408	2.6%	(0.6%) - 9.7%	28.7%	0.0%
Clinical Laboratory						
(Billing						
Independently)	0.5%	\$857,614	0.3%	(0.0%) - 1.0%	3.8%	0.0%
Dermatology	0.5%	\$676,081	0.4%	(0.2%) - 1.2%	17.0%	0.0%
All Provider Types	6.5%	\$255,243,467	0.7%	5.1% - 7.8%	16.3%	0.0%

C1m: Empire NJ 00805

Cim. Empire No 00003		Paid Clair	ns Error Ra	ate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With						
Less Than 30 Claims	8.1%	\$67,449,450	2.4%	3.4% - 12.9%	27.9%	0.0%
Cardiology	11.6%	\$37,747,664	3.1%	5.6% - 17.6%	67.3%	0.0%
Internal Medicine	9.1%	\$34,946,057	1.5%	6.1% - 12.1%	19.0%	0.0%
Hematology/Oncology	10.6%	\$14,026,599	4.1%	2.5% - 18.6%	9.3%	0.0%
Family Practice	11.5%	\$13,553,749	3.4%	4.9% - 18.1%	39.0%	0.0%
Orthopedic Surgery	8.6%	\$12,353,060	2.9%	3.0% - 14.2%	15.5%	0.0%
Gastroenterology	9.9%	\$8,591,050	3.6%	2.9% - 16.9%	27.7%	0.0%
Neurology	9.7%	\$8,125,329	3.5%	2.8% - 16.5%	13.3%	0.0%
Pulmonary Disease	10.1%	\$6,817,863	4.2%	1.8% - 18.4%	34.3%	0.0%
Physical Medicine and						
Rehabilitation	13.2%	\$6,757,271	5.3%	2.9% - 23.5%	26.4%	0.0%
Clinical Laboratory (Billing						
Independently)	2.3%	\$5,564,156	1.8%	(1.2%) - 5.8%	11.4%	0.0%
Ambulance Service Supplier (e.g., private ambulance companies, funeral homes)	2.9%	\$3,931,903	2.9%	(2.7%) - 8.5%	14.7%	0.0%
Physical Therapist in Private				, ,		
Practice	7.2%	\$3,234,805	4.9%	(2.4%) - 16.8%	15.2%	0.0%
Urology	7.5%	\$2,888,781	2.9%	1.9% - 13.1%	17.6%	0.0%
Emergency Medicine	4.0%	\$2,338,707	2.7%	(1.3%) - 9.2%	10.9%	0.0%
Chiropractic	6.7%	\$2,135,845	3.5%	(0.1%) - 13.5%	22.1%	0.0%
Podiatry	3.0%	\$1,996,544	1.4%	0.2% - 5.8%	13.2%	0.0%
Ophthalmology	0.3%	\$761,847	0.3%	(0.3%) - 1.0%	13.2%	0.0%
Diagnostic Radiology	0.4%	\$705,562	0.3%	(0.3%) - 1.0%	11.6%	0.0%
Anesthesiology	1.2%	\$619,725	1.0%	(0.7%) - 3.1%	7.4%	0.0%
All Provider Types	7.0%	\$234,545,967	0.8%	5.5% - 8.6%	29.2%	0.0%

C1n: Nordian ND/CO/WY/IA/SD 00820/00824/00825/00826/00889

		Paid Clair	ns Error Ra	te	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Ophthalmology	9.6%	\$13,847,062	8.7%	(7.5%) - 26.6%	10.3%	0.0%
All Provider Types With Less Than 30						
Claims	1.8%	\$12,851,013	0.5%	0.9% - 2.8%	7.1%	0.0%
Family Practice	7.4%	\$10,639,596	2.0%	3.5% - 11.4%	17.9%	0.0%
Internal Medicine	7.7%	\$9,570,325	2.0%	3.8% - 11.6%	15.1%	0.0%
Chiropractic	13.8%	\$4,182,327	5.3%	3.3% - 24.3%	22.4%	0.0%
Cardiology	3.2%	\$2,708,703	1.2%	0.8% - 5.5%	5.8%	0.0%
Physical Therapist in						
Private Practice	8.6%	\$2,141,438	5.1%	(1.4%) - 18.6%	14.3%	0.0%
Diagnostic Radiology	1.9%	\$1,966,080	1.0%	(0.1%) - 3.9%	7.4%	0.0%
Urology	2.3%	\$1,339,938	2.2%	(2.0%) - 6.5%	17.5%	0.0%
Orthopedic Surgery	0.7%	\$847,234	0.6%	(0.5%) - 1.8%	3.0%	0.0%
Podiatry	2.9%	\$751,871	1.8%	(0.6%) - 6.3%	6.8%	0.0%
Physician Assistant	3.6%	\$489,894	2.5%	(1.3%) - 8.4%	3.3%	0.0%
Clinical Laboratory						
(Billing						
Independently)	1.2%	\$428,022	0.9%	(0.5%) - 2.9%	10.9%	0.0%
Optometry	0.8%	\$230,590	0.8%	(0.8%) - 2.4%	15.4%	0.0%
Dermatology	0.3%	\$133,579	0.3%	(0.3%) - 0.9%	6.4%	0.0%
All Provider Types	3.7%	\$62,127,673	0.9%	2.0% - 5.4%	9.4%	0.0%

C1o: Nordian AK/AZ/HI/NV/OR/WA 00831/00832/00833/00834/00835/00836

		Paid Clain	ns Error Ra	ite	Provider	No
Carrier Provider Type	Paid	Projected	Standard	95%	Compliance	Resolution
Carrier Provider Type	Error	Improper	Error	Confidence	Error Rate	Rate
	Rate	Payments	Littoi	Interval		
Orthopedic Surgery	23.4%	\$31,258,402	16.3%	(8.5%) - 55.4%	21.8%	0.0%
All Provider Types With						
Less Than 30 Claims	2.3%	\$23,045,282	0.5%	1.4% - 3.3%	13.4%	0.0%
Internal Medicine	5.3%	\$22,266,113	1.1%	3.1% - 7.5%	20.7%	0.0%
Cardiology	4.0%	\$13,206,384	1.3%	1.5% - 6.5%	19.0%	0.0%
Family Practice	6.0%	\$11,727,703	1.3%	3.4% - 8.6%	12.4%	0.0%
Clinical Laboratory (Billing						
Independently)	6.4%	\$8,168,998	3.7%	(0.8%) - 13.6%	18.2%	0.0%
Physical Therapist in Private						
Practice	9.6%	\$6,828,304	7.0%	(4.2%) - 23.3%	11.6%	0.0%
Chiropractic	12.7%	\$4,973,571	5.8%	1.4% - 24.0%	38.6%	0.0%
Pulmonary Disease	6.0%	\$4,391,743	4.1%	(2.0%) - 14.0%	15.7%	0.0%
Hematology/Oncology	3.7%	\$2,969,466	2.7%	(1.7%) - 9.1%	7.0%	0.0%
Diagnostic Radiology	1.0%	\$2,545,131	1.0%	(0.9%) - 2.9%	7.5%	0.0%
Dermatology	1.8%	\$2,057,735	1.5%	(1.3%) - 4.8%	5.8%	0.0%
Ophthalmology	0.8%	\$1,821,580	0.5%	(0.2%) - 1.9%	6.7%	0.0%
Ambulance Service Supplier						
(e.g., private ambulance						
companies, funeral homes)	0.6%	\$1,792,139	0.6%	(0.6%) - 1.8%	8.0%	0.0%
Podiatry	3.4%	\$1,700,046	1.7%	0.2% - 6.7%	9.3%	0.0%
Emergency Medicine	0.8%	\$683,045	0.8%	(0.7%) - 2.3%	14.8%	0.0%
Nurse Practitioner	1.7%	\$505,966	1.5%	(1.2%) - 4.6%	3.6%	0.0%
Urology	0.2%	\$184,507	0.2%	(0.2%) - 0.7%	17.1%	0.0%
All Provider Types	3.9%	\$140,126,116	0.8%	2.3% - 5.5%	13.8%	0.0%

C1p: HGSA PA 00865

		Paid Clai	ms Error R	ate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With						
Less Than 30 Claims	3.2%	\$42,224,675	1.0%	1.2% - 5.1%	9.8%	0.0%
Internal Medicine	4.2%	\$12,207,804	1.1%	2.0% - 6.3%	11.2%	0.0%
Diagnostic Radiology	5.7%	\$10,196,812	4.9%	(3.9%) - 15.3%	8.3%	0.0%
Cardiology	3.1%	\$7,166,637	1.3%	0.7% - 5.6%	15.1%	0.0%
Emergency Medicine	5.4%	\$4,036,622	2.2%	1.1% - 9.7%	5.5%	0.0%
Chiropractic	19.3%	\$3,874,127	14.4%	(8.8%) - 47.5%	26.1%	0.0%
Family Practice	2.1%	\$3,723,636	0.7%	0.6% - 3.5%	14.5%	0.0%
Ophthalmology	1.5%	\$2,151,821	1.0%	(0.4%) - 3.3%	5.6%	0.0%
Clinical Laboratory (Billing						
Independently)	1.7%	\$1,732,114	1.1%	(0.6%) - 3.9%	9.3%	0.0%
Urology	2.8%	\$1,631,250	1.8%	(0.8%) - 6.4%	7.8%	0.0%
Podiatry	2.3%	\$1,459,385	1.7%	(1.1%) - 5.6%	8.8%	0.0%
Hematology/Oncology	1.5%	\$1,239,504	1.0%	(0.4%) - 3.3%	3.9%	0.0%
Pulmonary Disease	1.3%	\$1,000,884	0.7%	0.0% - 2.6%	13.4%	0.0%
Orthopedic Surgery	2.0%	\$989,027	1.9%	(1.7%) - 5.7%	9.8%	0.0%
Anesthesiology	0.0%	\$13,175	0.0%	(0.0%) - 0.1%	11.3%	0.0%
Ambulance Service	0.0%	\$0	0.0%	0.0% - 0.0%	18.6%	0.0%

Supplier (e.g., private						
ambulance companies,						
funeral homes)						
All Provider Types	3.0%	\$93,647,474	0.6%	2.0% - 4.1%	10.7%	0.0%

C1q: BCBS AR RI 00524

•		Paid Clai	ms Error R	ate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Internal Medicine	6.1%	\$2,436,008	1.4%	3.3% - 8.9%	11.8%	0.0%
All Provider Types With						
Less Than 30 Claims	3.2%	\$1,736,087	0.9%	1.4% - 4.9%	13.0%	0.0%
Ambulance Service						
Supplier (e.g., private ambulance companies,						
funeral homes)	3.7%	\$783,209	2.3%	(0.8%) - 8.1%	18.5%	0.0%
Cardiology	4.1%	\$736,727	1.4%	1.5% - 6.8%	16.4%	0.0%
Psychiatry	22.9%	\$609,182	6.1%	10.9% - 34.8%	23.6%	0.0%
Family Practice	9.3%	\$401,840	3.9%	1.6% - 17.1%	19.0%	0.0%
Emergency Medicine	4.8%	\$340,446	2.1%	0.8% - 8.9%	17.5%	0.0%
Gastroenterology	6.3%	\$280,629	3.1%	0.1% - 12.5%	10.1%	0.0%
Physical Therapist in						
Private Practice	6.2%	\$270,461	2.7%	0.9% - 11.5%	20.2%	0.0%
General Surgery	5.4%	\$257,335	3.0%	(0.6%) - 11.4%	19.5%	0.0%
Orthopedic Surgery	2.8%	\$202,462	1.8%	(0.7%) - 6.4%	19.3%	0.0%
Diagnostic Radiology	1.2%	\$153,105	0.7%	(0.2%) - 2.6%	19.5%	0.0%
Podiatry	2.5%	\$139,092	1.5%	(0.4%) - 5.4%	11.2%	0.0%
Urology	2.1%	\$91,627	1.7%	(1.3%) - 5.4%	13.4%	0.0%
Ophthalmology	0.4%	\$53,912	0.4%	(0.4%) - 1.2%	10.8%	0.0%
Chiropractic	7.1%	\$50,830	6.8%	(6.2%) - 20.4%	52.9%	0.0%
Physician Assistant	1.8%	\$31,821	1.8%	(1.7%) - 5.3%	28.4%	0.0%
Dermatology	0.3%	\$9,740	0.3%	(0.3%) - 0.9%	10.1%	0.0%
Clinical Laboratory						
(Billing Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	20.5%	0.0%
Pathology	0.0%	\$0	0.0%	0.0% - 0.0%	8.2%	0.0%
All Provider Types	3.9%	\$8,584,513	0.5%	3.0% - 4.8%	15.4%	0.0%

C1r: Palmetto SC 00880

		Paid Cla	ims Error F	Rate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With		-				
Less Than 30 Claims	2.9%	\$9,760,314	0.6%	1.7% - 4.1%	17.7%	0.2%
Family Practice	8.3%	\$7,976,946	3.2%	2.1% - 14.6%	14.0%	0.0%
Ambulance Service						
Supplier (e.g., private ambulance companies,						
funeral homes)	9.0%	\$7,897,389	3.9%	1.4% - 16.5%	20.3%	0.0%
Internal Medicine	5.0%	\$5,070,150	1.1%	2.8% - 7.1%	13.8%	0.0%
Cardiology	3.6%	\$3,495,867	1.2%	1.3% - 5.9%	8.8%	0.0%
Chiropractic	20.7%	\$1,568,131	6.0%	9.0% - 32.4%	25.5%	0.0%
Hematology/Oncology	1.6%	\$1,335,330	0.8%	(0.0%) - 3.2%	17.8%	0.0%
Emergency Medicine	5.1%	\$1,300,671	2.4%	0.3% - 9.9%	15.1%	0.0%
Urology	4.1%	\$1,194,391	3.3%	(2.4%) - 10.6%	9.0%	0.0%
Pulmonary Disease	7.3%	\$1,157,008	3.3%	0.8% - 13.7%	20.4%	0.0%
Ophthalmology	2.2%	\$1,085,481	1.2%	(0.2%) - 4.5%	13.7%	0.0%
General Surgery	1.5%	\$575,357	1.0%	(0.5%) - 3.5%	26.0%	0.0%
Orthopedic Surgery	1.1%	\$376,605	0.9%	(0.7%) - 2.9%	9.4%	0.0%
Diagnostic Radiology	0.8%	\$355,330	0.8%	(0.6%) - 2.3%	11.2%	0.0%
Dermatology	0.9%	\$300,429	0.5%	(0.1%) - 1.9%	1.3%	0.0%
Podiatry	0.4%	\$40,483	0.4%	(0.4%) - 1.1%	18.0%	0.0%
All Provider Types	4.0%	\$43,489,882	0.5%	3.0% - 5.0%	15.7%	0.0%

C1s: Palmetto OH/WV 00883/00884

		Paid Clain	ns Error Ra	te	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With		•				
Less Than 30 Claims	4.0%	\$36,807,708	0.8%	2.5% - 5.5%	10.0%	0.0%
Internal Medicine	7.3%	\$31,642,918	1.8%	3.7% - 10.8%	16.7%	0.0%
Cardiology	3.8%	\$13,232,961	1.5%	0.8% - 6.8%	13.9%	0.0%
Family Practice	5.4%	\$12,373,097	1.7%	2.0% - 8.7%	10.8%	0.0%
Orthopedic Surgery	10.3%	\$10,962,149	4.0%	2.5% - 18.2%	12.7%	0.0%
General Surgery	6.3%	\$7,787,762	3.6%	(0.6%) - 13.3%	10.5%	0.0%
Ophthalmology	2.3%	\$4,641,252	1.1%	0.1% - 4.5%	6.8%	0.0%
General Practice	9.1%	\$2,287,802	4.8%	(0.3%) - 18.5%	13.9%	0.0%
Emergency Medicine	1.9%	\$1,938,611	1.2%	(0.5%) - 4.3%	9.2%	0.0%
Pathology	3.6%	\$1,843,107	3.6%	(3.4%) - 10.7%	5.9%	0.0%
Podiatry	2.4%	\$1,579,523	1.2%	0.0% - 4.7%	10.1%	0.0%
Chiropractic	2.6%	\$523,209	2.0%	(1.4%) - 6.6%	26.2%	0.0%
Dermatology	0.5%	\$500,281	0.5%	(0.6%) - 1.6%	1.1%	0.0%
Diagnostic Radiology	0.1%	\$152,905	0.1%	(0.1%) - 0.2%	6.6%	0.0%
Ambulance Service						
Supplier (e.g., private						
ambulance companies,						
funeral homes)	0.0%	\$0	0.0%	0.0% - 0.0%	7.5%	0.0%
Clinical Laboratory						
(Billing Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	6.4%	0.0%
Psychiatry	0.0%	\$0	0.0%	0.0% - 0.0%	20.3%	0.0%
All Provider Types	3.9%	\$126,273,284	0.5%	3.0% - 4.8%	10.8%	0.0%

C1t: Trailblazer TX 00900

		Paid Clai	ms Error R	ate	Provider	No Resolution Rate
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	
All Provider Types With Less						
Than 30 Claims	3.1%	\$52,039,172	0.6%	1.9% - 4.3%	16.1%	0.0%
Internal Medicine	9.1%	\$42,898,826	1.7%	5.8% - 12.4%	21.9%	0.0%
Family Practice	9.7%	\$31,542,590	2.2%	5.4% - 13.9%	25.7%	0.0%
Gastroenterology	9.5%	\$13,171,251	3.0%	3.6% - 15.5%	16.7%	0.0%
Cardiology	2.8%	\$11,348,625	1.0%	0.9% - 4.7%	5.9%	0.0%
Ambulance Service Supplier (e.g., private ambulance						
companies, funeral homes)	4.0%	\$8,720,787	2.8%	(1.5%) - 9.5%	8.1%	0.0%
Orthopedic Surgery	5.0%	\$7,770,494	3.1%	(1.2%) - 11.1%	12.2%	0.0%
Emergency Medicine	7.4%	\$7,640,405	3.7%	0.1% - 14.7%	18.0%	0.0%
Clinical Laboratory (Billing						
Independently)	2.5%	\$5,405,832	1.2%	0.1% - 4.9%	9.2%	0.0%
Urology	5.3%	\$4,608,462	2.8%	(0.2%) - 10.9%	16.7%	0.0%
Podiatry	5.8%	\$3,248,988	3.0%	(0.1%) - 11.6%	44.6%	0.0%
Nurse Practitioner	8.7%	\$3,146,117	6.0%	(3.0%) - 20.5%	20.9%	0.0%
Hematology/Oncology	0.3%	\$2,186,367	0.3%	(0.3%) - 0.9%	3.4%	0.0%
Chiropractic	4.0%	\$1,073,924	3.1%	(2.0%) - 10.1%	23.9%	0.0%
Ophthalmology	0.5%	\$949,601	0.3%	(0.2%) - 1.1%	16.7%	0.0%
Diagnostic Radiology	0.0%	\$76,116	0.0%	(0.0%) - 0.1%	14.8%	0.0%
Mass Immunization Roster						
Billers (Mass Immunizers						
have to roster bill assigned						
claims and can only bill for						
immunizations)	0.0%	\$0	0.0%	0.0% - 0.0%	8.2%	0.0%
All Provider Types	3.8%	\$195,827,556	0.4%	3.0% - 4.6%	14.8%	0.0%

C1u: Trailblazer MD/DE/DC/VA 00901/00902/00903/00904

		Paid Clai	ms Error R	ate	Provider		
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate		
All Provider Types With							
Less Than 30 Claims	4.4%	\$36,471,136	1.0%	2.4% - 6.4%	13.9%	0.0%	
Internal Medicine	6.1%	\$27,662,080	1.4%	3.3% - 8.8%	17.4%	0.0%	
Cardiology	5.4%	\$14,424,576	2.3%	1.0% - 9.8%	8.7%	0.0%	
Family Practice	6.7%	\$10,012,237	1.8%	3.1% - 10.3%	19.5%	0.0%	
Ophthalmology	5.1%	\$9,634,310	2.5%	0.2% - 10.0%	23.1%	0.0%	
Hematology/Oncology	4.7%	\$8,542,080	3.5%	(2.2%) - 11.6%	14.4%	0.0%	
Orthopedic Surgery	4.3%	\$7,196,953	1.9%	0.5% - 8.1%	8.2%	0.0%	
Urology	4.2%	\$4,576,330	2.6%	(1.0%) - 9.3%	6.4%	0.0%	
Nephrology	3.6%	\$3,238,761	1.7%	0.4% - 6.9%	17.4%	0.0%	
Pulmonary Disease	8.7%	\$2,734,972	5.5%	(2.1%) - 19.6%	19.6%	0.0%	
General Surgery	2.0%	\$2,099,768	1.4%	(0.8%) - 4.7%	16.8%	0.0%	
Emergency Medicine	2.9%	\$2,079,184	1.6%	(0.2%) - 6.0%	18.2%	0.0%	
Podiatry	4.1%	\$1,887,585	1.9%	0.3% - 7.9%	25.0%	0.0%	
Nurse Practitioner	2.5%	\$1,672,686	2.1%	(1.6%) - 6.5%	3.8%	0.0%	
Dermatology	1.3%	\$772,827	1.0%	(0.6%) - 3.2%	15.2%	0.0%	
Physical Therapist in Private							
Practice	1.5%	\$767,560	1.1%	(0.6%) - 3.6%	16.0%	0.0%	
Diagnostic Radiology	0.1%	\$379,780	0.1%	(0.1%) - 0.4%	10.6%	0.0%	
Ambulance Service Supplier							
(e.g., private ambulance							
companies, funeral homes)	0.0%	\$77,381	0.0%	(0.0%) - 0.1%	12.0%	0.0%	
Clinical Laboratory (Billing							
Independently)	0.0%	\$27,559	0.0%	(0.0%) - 0.1%	4.2%	0.0%	
All Provider Types	3.9%	\$134,257,765	0.5%	3.0% - 4.9%	14.1%	0.0%	

C1v: Noridian UT 00823

		Paid Clair	ns Error Ra	te	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types						
With Less Than 30						
Claims	3.4%	\$4,861,906	0.8%	1.8% - 5.0%	14.5%	0.0%
Cardiology	7.0%	\$1,500,930	3.0%	1.1% - 12.8%	20.3%	0.0%
Family Practice	5.3%	\$969,257	1.6%	2.1% - 8.4%	16.3%	0.0%
Internal Medicine	5.2%	\$901,975	1.9%	1.6% - 8.9%	40.9%	0.0%
Chiropractic	21.2%	\$578,634	7.6%	6.4% - 36.0%	51.0%	0.0%
Orthopedic Surgery	1.1%	\$354,745	0.7%	(0.3%) - 2.4%	15.5%	0.0%
Emergency Medicine	3.0%	\$290,549	1.7%	(0.3%) - 6.4%	14.9%	0.0%
Clinical Laboratory (Billing						
Independently)	2.5%	\$286,054	2.8%	(3.0%) - 7.9%	7.2%	0.0%
Ophthalmology	1.6%	\$229,233	1.0%	(0.4%) - 3.7%	12.1%	0.0%
Podiatry	5.4%	\$223,930	2.5%	0.5% - 10.3%	17.2%	0.0%
Dermatology	0.3%	\$53,176	0.3%	(0.3%) - 0.9%	1.3%	0.0%
Diagnostic						
Radiology	0.1%	\$22,932	0.1%	(0.1%) - 0.4%	11.3%	0.0%
All Provider Types	3.3%	\$10,273,321	0.5%	2.3% - 4.2%	16.3%	0.0%

C1w: Triple S, INC. PR/VI 00973/00974

		Paid Cla	ims Error l	Rate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Internal Medicine	18.6%	\$8,129,692	2.5%	13.7% - 23.4%	27.9%	0.0%
Ambulance Service						
Supplier (e.g., private						
ambulance companies,						
funeral homes)	9.7%	\$7,745,269	2.9%	4.1% - 15.3%	20.4%	0.0%
All Provider Types With						
Less Than 30 Claims	9.4%	\$6,834,638	1.7%	6.1% - 12.7%	23.2%	0.0%
General Practice	16.3%	\$3,594,286	2.1%	12.0% - 20.5%	40.1%	0.0%
General Surgery	9.2%	\$1,911,360	2.9%	3.5% - 14.9%	32.8%	0.0%
Nephrology	11.7%	\$1,654,674	4.3%	3.3% - 20.2%	22.9%	0.0%
Cardiology	6.1%	\$1,492,604	1.8%	2.7% - 9.6%	20.5%	0.0%
Urology	15.8%	\$1,439,689	4.1%	7.7% - 23.9%	43.3%	0.0%
Hematology/Oncology	7.0%	\$1,076,360	3.3%	0.5% - 13.5%	18.5%	0.0%
Neurology	15.3%	\$1,009,961	5.5%	4.5% - 26.0%	36.3%	0.0%
Physical Medicine and						
Rehabilitation	12.8%	\$961,405	3.4%	6.2% - 19.5%	26.2%	0.0%
Pulmonary Disease	10.4%	\$734,292	5.1%	0.5% - 20.3%	13.0%	0.0%
Rheumatology	14.4%	\$713,750	5.1%	4.5% - 24.4%	22.1%	0.0%
Diagnostic Radiology	2.2%	\$613,582	0.8%	0.6% - 3.9%	14.6%	0.0%
Clinical Laboratory (Billing						
Independently)	2.8%	\$555,694	1.0%	1.0% - 4.7%	20.8%	0.0%
Gastroenterology	7.3%	\$521,625	3.9%	(0.4%) - 15.0%	13.2%	0.0%
Ophthalmology	3.4%	\$486,897	1.7%	0.1% - 6.8%	25.3%	0.0%
Family Practice	5.0%	\$347,523	2.0%	1.2% - 8.9%	22.9%	0.0%
Podiatry	6.0%	\$165,569	3.9%	(1.6%) - 13.6%	37.8%	0.0%
Pathology	0.0%	\$0	0.0%	0.0% - 0.0%	16.7%	0.0%
Psychiatry	0.0%	\$0	0.0%	0.0% - 0.0%	12.5%	0.0%
All Provider Types	9.7%	\$39,988,868	0.8%	8.1% - 11.2%	24.5%	0.0%

C1x: GHI NY 14330

		Paid Cla	aims Error l	Rate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Internal Medicine	6.0%	\$5,207,869	0.9%	4.3% - 7.7%	26.2%	0.0%
All Provider Types With Less Than 30 Claims	3.7%	\$4,440,212	0.7%	2.3% - 5.2%	24.7%	0.0%
Physical Medicine and Rehabilitation	9.6%	\$1,876,090	3.6%	2.6% - 16.6%	16.1%	0.0%
Physical Therapist in Private						
Practice	12.8%	\$1,603,504	4.2%	4.6% - 21.0%	29.6%	0.0%
Family Practice	9.2%	\$1,386,400	4.4%	0.6% - 17.8%	20.0%	0.0%
Cardiology	2.9%	\$1,006,090	1.1%	0.8% - 5.0%	10.5%	0.0%
Ophthalmology	3.7%	\$838,894	1.9%	(0.0%) - 7.4%	19.4%	0.0%
Diagnostic Radiology	1.8%	\$538,345	1.0%	(0.2%) - 3.8%	29.4%	0.0%
Psychiatry	3.8%	\$353,754	2.7%	(1.5%) - 9.2%	13.9%	0.0%
Podiatry	0.9%	\$152,559	0.7%	(0.4%) - 2.2%	15.3%	0.0%
Clinical Laboratory (Billing						
Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	21.5%	0.0%
All Provider Types	4.7%	\$17,403,719	0.5%	3.8% - 5.7%	22.9%	0.0%

C1y: NHIC CA 31140/31146

		Paid Clain	ns Error Ra	ite	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With						
Less Than 30 Claims	3.9%	\$55,600,463	0.8%	2.2% - 5.5%	13.8%	0.0%
Internal Medicine	6.2%	\$42,830,339	1.3%	3.7% - 8.7%	16.3%	0.0%
Cardiology	5.4%	\$32,958,628	1.5%	2.4% - 8.4%	10.3%	0.0%
Family Practice	8.8%	\$28,538,949	2.0%	4.8% - 12.8%	20.1%	0.0%
Psychiatry	17.6%	\$23,095,983	5.9%	6.0% - 29.2%	22.0%	0.0%
Orthopedic Surgery	8.4%	\$22,321,287	2.7%	3.0% - 13.8%	13.9%	0.0%
Pulmonary Disease	10.7%	\$19,325,356	3.5%	3.9% - 17.6%	17.2%	0.0%
Urology	7.0%	\$19,158,124	4.7%	(2.3%) - 16.3%	10.0%	0.0%
General Practice	9.4%	\$10,008,359	4.2%	1.2% - 17.6%	12.9%	0.0%
Physical Therapist in						
Private Practice	5.1%	\$8,091,801	2.3%	0.6% - 9.6%	13.8%	0.0%
Ambulance Service						
Supplier (e.g., private ambulance companies,						
funeral homes)	2.5%	\$7,838,815	2.5%	(2.3%) - 7.3%	5.9%	0.0%
Nephrology	4.1%	\$5,615,204	1.6%	0.9% - 7.3%	10.5%	0.0%
Hematology/Oncology	1.2%	\$5,311,290	0.7%	(0.1%) - 2.5%	9.3%	0.0%
Emergency Medicine	4.1%	\$5,109,558	2.0%	0.1% - 8.0%	18.8%	0.0%
Ophthalmology	1.0%	\$4,824,356	0.5%	(0.1%) - 2.0%	14.6%	0.0%
Chiropractic	11.1%	\$3,759,839	6.2%	(1.0%) - 23.2%	23.8%	0.0%
Podiatry	2.7%	\$3,672,968	2.2%	(1.6%) - 7.1%	6.4%	0.0%
Dermatology	1.5%	\$3,276,617	1.0%	(0.4%) - 3.4%	10.1%	0.0%
Diagnostic Radiology	0.2%	\$584,160	0.2%	(0.2%) - 0.5%	3.3%	0.0%
Clinical Laboratory			_			
(Billing Independently)	0.1%	\$198,939	0.1%	(0.1%) - 0.2%	4.5%	0.0%
All Provider Types	4.4%	\$302,121,034	0.4%	3.6% - 5.3%	12.5%	0.0%

C1z: NHIC ME/MA/NH/VT 31142/31143/31144/31145

		Paid Cla	ims Error R	Rate	Provider	No
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
All Provider Types With						
Less Than 30 Claims	4.1%	\$28,915,730	1.3%	1.6% - 6.6%	9.4%	0.0%
Internal Medicine	4.8%	\$11,349,719	0.9%	3.0% - 6.6%	10.7%	0.0%
Ambulance Service Supplier (e.g., private ambulance						
companies, funeral homes)	3.3%	\$6,290,812	2.0%	(0.7%) - 7.3%	10.1%	0.0%
Hematology/Oncology	8.1%	\$4,771,629	5.8%	(3.3%) - 19.5%	15.8%	0.0%
Family Practice	6.0%	\$3,936,801	2.9%	0.4% - 11.6%	19.4%	0.0%
Cardiology	2.4%	\$3,687,774	1.0%	0.6% - 4.3%	8.0%	0.0%
Orthopedic Surgery	1.8%	\$3,410,637	0.8%	0.2% - 3.4%	18.6%	0.0%
General Surgery	2.4%	\$1,854,194	1.5%	(0.6%) - 5.4%	4.8%	0.0%
Urology	2.5%	\$1,734,366	1.7%	(0.7%) - 5.8%	3.9%	0.0%
Ophthalmology	0.9%	\$1,662,381	0.5%	(0.1%) - 1.8%	5.3%	0.0%
Chiropractic	5.5%	\$1,165,541	2.5%	0.6% - 10.5%	20.5%	0.0%
Emergency Medicine	2.7%	\$1,104,139	1.7%	(0.6%) - 6.0%	18.4%	0.0%
Psychiatry	2.2%	\$1,064,674	1.2%	(0.2%) - 4.6%	4.8%	0.0%
Podiatry	2.7%	\$997,649	1.4%	0.0% - 5.4%	7.8%	0.0%
Pathology	3.0%	\$903,727	2.9%	(2.6%) - 8.6%	3.0%	0.0%
Nurse Practitioner	2.9%	\$808,261	1.5%	0.0% - 5.8%	8.0%	0.0%
Physical Therapist in Private						
Practice	1.5%	\$484,935	1.1%	(0.7%) - 3.7%	4.7%	0.0%
Diagnostic Radiology	0.3%	\$324,539	0.2%	(0.1%) - 0.6%	6.9%	0.0%
Clinical Laboratory (Billing						
Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	16.4%	0.0%
All Provider Types	3.2%	\$74,467,507	0.5%	2.2% - 4.1%	10.1%	0.0%

C2a: WPS WI/IL/MI/MN 00951/00952/00953/00954

		Paid Clain	ns Error Ra	te	Provider	No Resolution Rate
Carrier Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	
All Provider Types With		•				
Less Than 30 Claims	4.1%	\$88,371,965	0.9%	2.4% - 5.8%	17.9%	0.0%
Internal Medicine	6.9%	\$72,631,125	1.6%	3.8% - 10.1%	17.9%	0.0%
Family Practice	5.3%	\$23,961,046	1.4%	2.5% - 8.0%	11.1%	0.0%
Psychiatry	15.5%	\$16,233,905	4.2%	7.3% - 23.7%	29.0%	0.0%
Cardiology	2.4%	\$15,592,217	1.0%	0.5% - 4.3%	23.2%	0.0%
Emergency Medicine	7.3%	\$14,746,439	3.3%	0.9% - 13.7%	10.1%	0.0%
Chiropractic	12.2%	\$14,041,574	4.2%	4.0% - 20.4%	29.1%	0.0%
General Surgery	3.9%	\$10,958,608	2.1%	(0.2%) - 8.0%	14.7%	0.0%
Urology	3.1%	\$7,598,020	1.9%	(0.6%) - 6.7%	7.4%	0.0%
Neurology	4.8%	\$6,366,078	2.4%	0.1% - 9.5%	31.9%	0.0%
Orthopedic Surgery	1.7%	\$6,243,673	0.9%	(0.1%) - 3.5%	4.1%	0.0%
Hematology/Oncology	1.1%	\$5,943,726	0.6%	(0.1%) - 2.3%	4.6%	0.0%
Ophthalmology	1.1%	\$5,610,297	0.8%	(0.4%) - 2.5%	8.7%	0.0%
Pathology	1.9%	\$2,475,956	1.9%	(1.8%) - 5.7%	17.7%	0.0%
Ambulance Service						
Supplier (e.g., private ambulance companies,						
funeral homes)	0.4%	\$1,775,085	0.4%	(0.4%) - 1.3%	1.3%	0.0%
Diagnostic Radiology	0.3%	\$1,328,048	0.2%	(0.1%) - 0.6%	7.6%	0.0%
Clinical Laboratory (Billing						
Independently)	0.2%	\$297,896	0.2%	(0.2%) - 0.6%	8.7%	0.0%
Podiatry	0.0%	\$0	0.0%	0.0% - 0.0%	14.3%	0.0%
All Provider Types	3.6%	\$294,175,659	0.4%	2.8% - 4.4%	14.1%	0.0%

C2b: Noridian AZ/MT/ND/SD/UT/WY Part B MAC Region 3 03102/03202/03302/03502

		Paid Clair	ns Error Ra	te	Provider Compliance Error Rate	No Resolution Rate
Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval		
All Provider Types		-				
With Less Than 30						
Claims	6.5%	\$4,970,175	1.8%	3.0% - 10.0%	24.1%	0.0%
Internal Medicine	10.0%	\$2,300,443	2.9%	4.4% - 15.6%	17.7%	0.0%
Orthopedic Surgery	7.5%	\$541,871	3.9%	(0.2%) - 15.3%	9.0%	0.0%
Cardiology	3.6%	\$532,884	1.9%	(0.1%) - 7.2%	13.3%	0.0%
Family Practice	4.5%	\$517,055	2.2%	0.1% - 8.9%	22.7%	0.0%
Physical Therapist in						
Private Practice	11.7%	\$446,088	8.8%	(5.5%) - 28.9%	20.0%	0.0%
Emergency Medicine	10.9%	\$375,570	6.9%	(2.7%) - 24.4%	25.1%	0.0%
Chiropractic	16.0%	\$310,903	7.8%	0.7% - 31.4%	18.8%	0.0%
Ophthalmology	1.8%	\$211,808	1.8%	(1.7%) - 5.4%	25.4%	0.0%
Diagnostic Radiology	1.0%	\$196,377	0.7%	(0.4%) - 2.5%	3.4%	0.0%
Podiatry	4.5%	\$75,231	4.2%	(3.7%) - 12.7%	28.6%	0.0%
Dermatology	0.7%	\$45,498	0.6%	(0.5%) - 1.8%	10.1%	0.0%
Physician Assistant	0.2%	\$7,410	0.2%	(0.2%) - 0.6%	29.9%	0.0%
Clinical Laboratory						
(Billing						
Independently)	0.0%	\$0	0.0%	0.0% - 0.0%	5.8%	0.0%
All Provider Types	5.5%	\$10,531,313	0.9%	3.8% - 7.3%	19.3%	0.0%

Appendix C: DME Contractors

C3a: AdminaStar Region B 00635

		Paid Cla	ims Error R	Rate	Provider	NI.
DMERC Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	No Resolution Rate
Pharmacy	3.7%	\$16,390,997	0.9%	1.9% - 5.4%	10.3%	0.0%
All Provider Types With						
Less Than 30 Claims	8.1%	\$9,836,855	5.2%	(2.0%) - 18.2%	16.5%	1.3%
Medical supply company not included in 51, 52, or 53	2.4%	\$7,816,092	0.8%	0.8% - 4.0%	13.4%	0.0%
Medical Supply Company	21170	ψ,,e10,03 2	0.070	0.070 1.070	101170	0.070
with Respiratory						
Therapist	4.5%	\$4,934,664	2.7%	(0.9%) - 9.8%	6.7%	0.0%
All Provider Types	3.9%	\$38,978,608	0.9%	2.2% - 5.5%	11.7%	0.1%

C3b: TriCenturion Region A 77011

		Paid Cla	ims Error F	late	Provider	No
DMERC Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Pharmacy	5.4%	\$15,757,666	1.5%	2.4% - 8.3%	8.0%	0.0%
Medical supply company not included in 51, 52, or						
53	2.2%	\$6,106,726	2.2%	(2.1%) - 6.6%	11.0%	0.0%
All Provider Types With Less Than 30 Claims	7.7%	\$4,357,075	7.8%	(7.7%) - 23.0%	8.5%	0.0%
Medical Supply Company with Respiratory	0.004	фо д о 00 2	0.004	(0.70() 2.40(5.50	0.004
Therapist	0.9%	\$879,882	0.8%	(0.7%) - 2.4%	5.7%	0.0%
All Provider Types	3.7%	\$27,101,350	1.2%	1.3% - 6.1%	8.9%	0.0%

C3d: CIGNA Region D 05655

		Paid Cla	Duardan	No		
DMERC Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Provider Compliance Error Rate	No Resolution Rate
Pharmacy	4.9%	\$25,772,197	1.9%	1.2% - 8.7%	11.6%	0.0%
Medical supply company not included in 51, 52, or 53	1.6%	\$10,111,641	0.6%	0.4% - 2.8%	11.4%	0.0%
Medical Supply Company with Respiratory Therapist	2.6%	\$2,420,150	1.8%	(0.8%) - 6.1%	7.0%	0.0%
All Provider Types With Less Than 30 Claims	1.9%	\$2,132,448	1.4%	(0.9%) - 4.6%	12.9%	0.0%
All Provider Types	3.0%	\$40,436,437	0.8%	1.3% - 4.6%	11.4%	0.0%

C3e: NHIC DME MAC Region A 16003

	Paid Claims Error Rate				Dunanidan	No
Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Provider Compliance Error Rate	No Resolution Rate
Pharmacy	5.5%	\$17,774,412	1.2%	3.1% - 7.8%	14.2%	0.0%
Medical supply company not included in 51, 52, or 53	2.5%	\$6,284,021	0.9%	0.8% - 4.2%	9.1%	0.0%
Medical Supply Company with Respiratory Therapist	5.4%	\$6,024,122	1.8%	2.0% - 8.9%	10.0%	0.0%
All Provider Types With		. , ,				
Less Than 30 Claims	3.3%	\$2,609,168	2.4%	(1.3%) - 7.9%	13.6%	5.7%
All Provider Types	4.2%	\$32,691,723	0.7%	2.9% - 5.6%	11.9%	0.5%

C3f: National Government Services MAC DME Region B 17003

		Paid Cla	Provider	No		
Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Compliance Error Rate	Resolution Rate
Pharmacy	5.9%	\$29,751,624	0.9%	4.1% - 7.7%	12.3%	0.0%
Medical supply company not included in 51, 52, or		***	0.5			0.00
53	2.7%	\$10,689,269	0.7%	1.4% - 4.1%	9.3%	0.0%
All Provider Types With Less Than 30 Claims	2.8%	\$3,417,679	2.3%	(1.8%) - 7.4%	6.7%	0.0%
Medical Supply Company with Respiratory	2.00/	Φ2 c05 210	0.004	0.20/ 0.70/	10.40	0.007
Therapist	2.0%	\$2,685,219	0.9%	0.3% - 3.7%	10.4%	0.0%
Individual orthotic personnel certified by an						
accrediting organization	0.0%	\$0	0.0%	0.0% - 0.0%	8.1%	0.0%
All Provider Types	4.0%	\$46,543,790	0.5%	2.9% - 5.1%	10.4%	0.0%

C3g: Noridian Administrative Services DME MAC Region D 19003

	Paid Claims Error Rate				Duna salada sa	Nie
Provider Type	Paid Error Rate	Projected Improper Payments	Standard Error	95% Confidence Interval	Provider Compliance Error Rate	No Resolution Rate
Medical supply company						
not included in 51, 52, or						
53	14.5%	\$36,055,988	5.2%	4.3% - 24.6%	23.2%	0.2%
Pharmacy	8.6%	\$14,469,402	2.5%	3.7% - 13.5%	14.8%	0.0%
All Provider Types With Less Than 30 Claims	12.7%	\$5,014,889	7.4%	(1.8%) - 27.1%	19.9%	7.9%
Medical Supply Company						
with Respiratory						
Therapist	9.4%	\$4,313,551	5.1%	(0.6%) - 19.5%	12.8%	0.0%
All Provider Types	11.9%	\$59,853,831	2.8%	6.3% - 17.5%	19.3%	0.7%