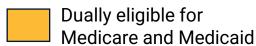


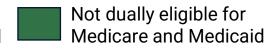
For more details on the MCBS, visit: www.cms.gov/Research-Statistics-Dataand-Systems/Research/MCBS.

December 2024

Internet Access and Use by Dual Enrollment Status Among Medicare Beneficiaries Living in the Community in 2023

This infographic presents estimates on internet access and use among Medicare beneficiaries living in the community dual enrollment status in Medicare and Medicaid¹.





Internet Access and Frequency of Use

78% have internet access
33% use internet daily

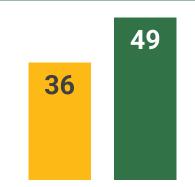
don't use internet at all

93% have internet access

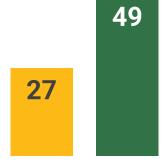
54% use internet daily

5% don't use internet at all

Type of Internet Use



Participated in Video or Voice Calls Over the Internet in the Last Year²



Used the Internet to Communicate with a Health Provider



Used the Internet to Fill a Prescription in the Last Year³

SOURCE: Centers for Medicare & Medicaid Services (CMS), 2023 Medicare Current Beneficiary Survey (MCBS) Internet Access and Use Among Medicare Beneficiaries Living in the Community Early Public Use File (PUF). This infographic presents estimates for beneficiaries who were enrolled in Medicare at any point in 2023 and were still alive, living in the community, and eligible and enrolled in Medicare at the time of their Winter 2024 interview. The dataset includes 11,352 beneficiaries (weighted N = 62,372,420). "Beneficiaries living in the community" refers to beneficiaries who live in their own residence or with family or friends (i.e., not in a long-term care facility such as a nursing home). This communication was printed, published, or produced and disseminated at U.S. taxpayer expense.



¹ Annual Medicare-Medicaid dual eligibility was based on the state Medicare Modernization Act (MMA) files. Medicare beneficiaries were considered "dually eligible" if they were enrolled in Medicaid for at least one month. Beneficiaries who were not enrolled in Medicaid for at least one month in the calendar year were categorized as "non-dually eligible." This information was obtained from administrative data sources.

² Beneficiaries were asked if they participated in voice or video calls or conferencing over the internet, such as with Zoom, Skype, or FaceTime, in the last 12 months or if someone participated in voice or video calls or conferencing over the internet on their behalf.

³ Beneficiaries were asked if they used the internet to communicate with a health care in the last 12 months or if someone used the internet to communicate with a health care provider on their behalf.

⁴ Beneficiaries were asked if they used the internet to fill a prescription in the last 12 months or if someone used the internet to fill a prescription on their behalf.