

Internet Access and Use by Dual Enrollment Status Among Medicare Beneficiaries Living in the Community in 2023

This infographic presents estimates on internet access and use among Medicare beneficiaries living in the community dual enrollment status in Medicare and Medicaid¹.



Internet Access and Frequency of Use

78% have internet access

33% use internet daily

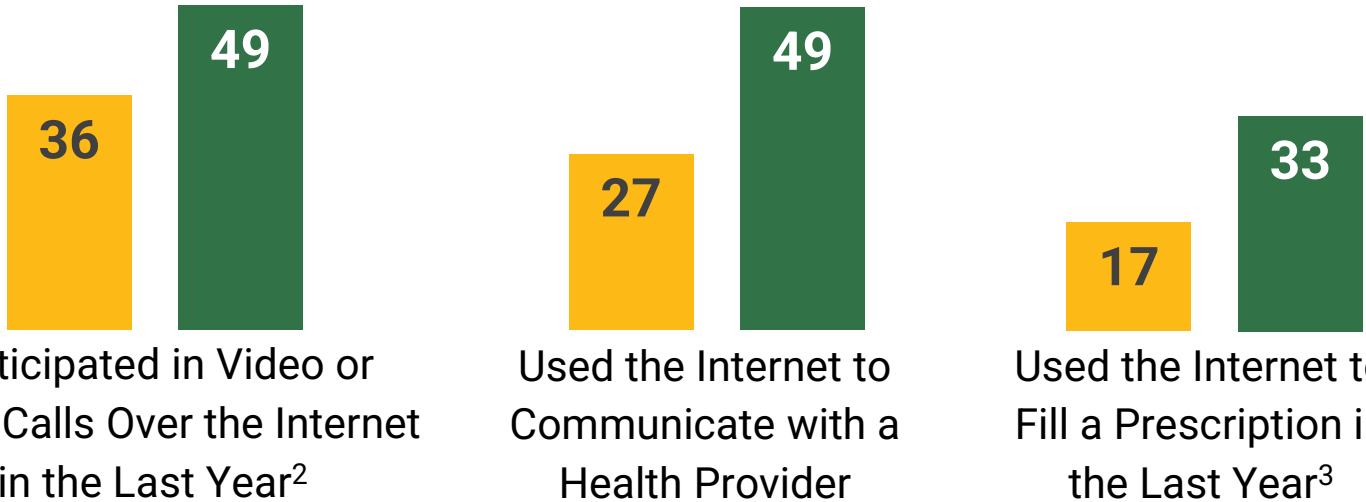
17% don't use internet at all

93% have internet access

54% use internet daily

5% don't use internet at all

Type of Internet Use



¹ Annual Medicare-Medicaid dual eligibility was based on the state Medicare Modernization Act (MMA) files. Medicare beneficiaries were considered "dually eligible" if they were enrolled in Medicaid for at least one month. Beneficiaries who were not enrolled in Medicaid for at least one month in the calendar year were categorized as "non-dually eligible." This information was obtained from administrative data sources.

² Beneficiaries were asked if they participated in voice or video calls or conferencing over the internet, such as with Zoom, Skype, or FaceTime, in the last 12 months or if someone participated in voice or video calls or conferencing over the internet on their behalf.

³ Beneficiaries were asked if they used the internet to communicate with a health care in the last 12 months or if someone used the internet to communicate with a health care provider on their behalf.

⁴ Beneficiaries were asked if they used the internet to fill a prescription in the last 12 months or if someone used the internet to fill a prescription on their behalf.