

Complaints - AO Contacts

AAAHC

AO Name Accreditation Association for Ambulatory Health Care (AAAHC)

Program Type(s): ASC

Complaint Website <https://form.jotform.com/223076045383050>

Complaint Contact: complaints@aaahc.org 847.853.6060

ACHC

AO Name Accreditation Commission for Health Care(ACHC)

Program Type(s): ASC, CAH, ESRD Facilities, HHA, HIT, Hospice, Hospital

Complaint Website <https://www.achc.org/contact/##>

Complaint Contact: complaints@achc.org (855) 937-2242

QUAD A

AO Name American Association for Accreditation of Ambulatory Surgery Facilities (QuadA)

Program Type(s): ASC, OPT, RHC

Complaint Website [#https://www.aaaasf.org/contact-us/#](https://www.aaaasf.org/contact-us/#)

Complaint Contact: investigations@aaaasf.org 847-775-1970

CHAP

AO Name Community Health Accreditation Partner (CHAP)

Program Type(s): HHA, HIT, Hospice

Complaint Website [#https://chapinc.org/resources/chap-complaint-investigations/#](https://chapinc.org/resources/chap-complaint-investigations/#)

Complaint Contact: complaints@chapinc.org 800-656-9656

Complaints - AO Contacts

DNV

AO Name DNV - Healthcare (DNV)

Program Type(s): CAH, Hospital, Psychiatric Hospital

Complaint Website <https://www.dnvhealthcareportal.com/patient-complaint-report>

Complaint Contact: hospitalcomplaint@dnv.com 866-496-9647

TJC

AO Name The Joint Commission (TJC)

Program Type(s): ASC, CAH, HHA, HIT, Hospice, Hospital, Psychiatric Hospital, RHC

Complaint Website <https://www.jointcommission.org/resources/patient-safety-topics/report-a-patient-safety-event/#>

Complaint Contact: Phone number or website (above) 800-994-6610.

CIHQ

AO Name Center for Improvement in Healthcare Quality (CIHQ)

Program Type(s): Hospital, CAH, Psychiatric Hospital

Complaint Website <https://www.cihq.org/report-concern-one.asp#>

Complaint Contact: complaint@cihq.org 866-324-5080

TCT

AO Name The Compliance Team (TCT)

Program Type(s): HIT, RHC

Complaint Website https://portal.thecomplianceteam.org/complaint_form.aspx#

Complaint Contact: complaints1@thecomplianceteam.org (215) 654-9110

Complaints - AO Contacts

NDAC

AO Name National Dialysis Accreditation Commission (NDAC)

Program Type(s): ESRD Facilities

Complaint Website [#https://ndacommission.com/contact/#](#)

Complaint Contact: info@ndacommission.com (630) 387-6680

URAC

AO Name Utilization Review Accreditation Commission (URAC)

Program Type(s): HIT

Complaint Website

Complaint Contact: <https://www.urac.org/file-a-grievance> 202-216-9010

NABP

AO Name National Association of Boards of Pharmacy (NABP)

Program Type(s): HIT

Complaint Website

Complaint Contact: HomeInfusion@nabp.pharmacy 847/391-4406