

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



MEDICARE PARTS C AND D OVERSIGHT AND ENFORCEMENT GROUP

September 6, 2024

Mr. Timothy Noel
Business Segment Chief Executive Officer
Care Improvement Plus South Central Insurance Co.
9800 Health Care Lane
Minnetonka, MN 55343

Re: Notice of Release Enrollment Suspension for Medicare Advantage-Prescription Drug
Contract Number H1537

Dear Mr. Noel:

On September 19, 2023, the Centers for Medicare & Medicaid Service (CMS) imposed an enrollment suspension on Care Improvement Plus South Central Insurance Co. (“Care Improvement Plus”) Medicare Advantage-Prescription Drug Plan contract H1537 for contract year (CY) 2024. The sanction was imposed because Care Improvement Plus reported that contract H1537 failed to meet the 85% minimum Medical Loss Ratio (MLR) requirement established at section 1857(e)(4) of the Social Security Act (“the Act”) and made applicable to Medicare Part D contracts through section 1860D-12(b)(3)(D) of the Act, for three consecutive contract years. Sections 1857(e)(4)(B) and 1860D-12(b)(3)(D) of the Act, as implemented at 42 C.F.R. §§ 422.2410(c) and 423.2410(c), provide that when an organization has an MLR for a contract that is less than 85% for three or more consecutive contract years, CMS must suspend that organization’s ability to accept new enrollments in the plans it offers under the non-compliant contract after the second succeeding contract year after the organization failed to meet the minimum MLR requirement.

On July 9, 2024, Care Improvement Plus reported the CY 2023 MLR for contract H1537 was greater than 85%, thereby satisfying the minimum MLR requirement for CY 2023. As a result, Care Improvement Plus is no longer in violation of CMS requirements, and CMS is releasing the enrollment suspension for contract H1537 effective January 1, 2025. Additionally, CMS will allow Care Improvement Plus to offer plans under contract H1537 to new beneficiaries during the CY 2025 Annual Election Period (AEP), which will be held between October 15, 2024, and December 7, 2024.

Care Improvement Plus may be subject to enrollment suspensions in the future if Care Improvement Plus reports an MLR below 85% for contract H1537 for another three consecutive years, pursuant to sections 1857(e)(4)(B) and 1860D-12(b)(3)(D) of the Act and 42 C.F.R. §§

422.2410(c) and 423.2410(c). If you have any questions about this notice, please call or email the enforcement contact provided in your email notification.

Sincerely,

/s/

John A. Scott
Director
Medicare Parts C and D Oversight and Enforcement Group

cc: Jennifer Shapiro, CMS/CM/MPPG
Kevin Stansbury, CMS/CM/MOEG/DCE
Ashley Hashem, CMS/OPOLE
Deanna Gee, CMS/OPOLE
Gilbert Lara, CMS/OPOLE
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