

ENHANCING ON COLOGY MODEL

EOM Quality, Health Equity, and Clinical Data Strategy

August 15, 2024





TODAY'S PRESENTERS



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AGENDA

This webinar will provide an introduction of the EOM Quality Strategy. The following topics will be discussed:

- 1) EOM Overview
- 2) Participant Responsibilities
 - Participant Redesign Activities (PRAs)
 - Quality Measures, Data Sharing, & Reporting
 - Advancing Health Equity
- **3)** How to Apply
- 4) Q&A Session
- 5) Resources



EOM OVERVIEW

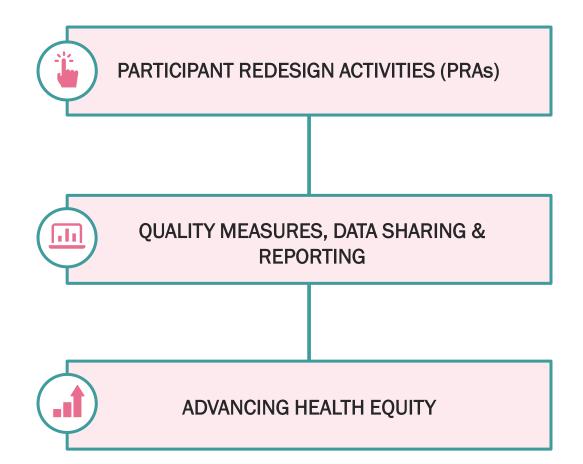


EOM OVERVIEW

EOM aims to drive care transformation and reduce Medicare costs

EOM Focus & Performance Period	Voluntary payment and delivery model focused on innovative payment strategies that promote high-quality, person-centered, equitable care to Medicare Fee-For-Service (FFS) beneficiaries with certain cancer diagnoses who are undergoing cancer treatment. The model began on July 1, 2023. A second cohort of participants will begin July 1, 2025. For both cohorts, the model end date is June 30, 2030		
Participants	Oncology Physician Group Practices (PGPs) and other payers (e.g., commercial payers, state Medicaid agencies) through multi-payer alignment		
Quality & Payment	 EOM participants are paid FFS with the addition of two financial incentives to improve quality and reduce cost: The Monthly Enhanced Oncology Services (MEOS) payment supports the provision of Enhanced Services. Starting in 2025, the base MEOS amount is \$110 per-beneficiary-per-month (PBPM). Participants can bill an additional \$30 PBPM for EOM beneficiaries who are dually eligible. The additional \$30 PBPM for duals is excluded from EOM participants' total cost of care (TCOC) responsibility Potential performance-based payment (PBP) or performance-based recoupment (PBR) based on the total cost of care (including drugs) and quality performance during 6-month episodes that begin with the receipt of an initiating cancer therapy 		

QUALITY STRATEGY





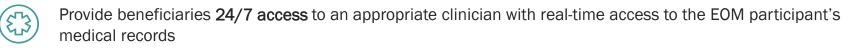
PARTICIPANT REDESIGN ACTIVITIES (PRAS)



CARE TRANSFORMATION THROUGH PARTICIPANT REDESIGN ACTIVITIES (PRAs)



CARE TRANSFORMATION THROUGH PARTICIPANT REDESIGN ACTIVITIES (PRAS)





Provide patient navigation, as appropriate, to EOM beneficiaries

Document a **care plan** for each EOM beneficiary that contains the 13 components of the Institute of Medicine (IOM) Care Management Plan

Treat beneficiaries with therapies in a manner consistent with nationally recognized clinical guidelines

Collect and monitor electronic Patient Reported Outcomes (ePROs)

Identify EOM beneficiary health-related social needs using a health-related social needs screening tool

Utilize data for continuous quality improvement (CQI), including the development of a health equity plan

Use Certified Electronic Health Records (EHR) Technology (CEHRT)



ACCESS TO A CLINICIAN



Provide beneficiaries **24/7 access** to an appropriate clinician with real-time access to the EOM participant's medical records

Purpose:

- Promote patient safety
- Improve the quality of care furnished to the EOM beneficiary
- Reduce care fragmentation that can result in avoidable hospitalizations and ED visits

EOM participants:

- Provide continuous availability of patient-provider communication in real-time, as well as access to the most up-to-date record of care for the cancer treatment regimen
- Assess protocols to promote equity, including identifying health equity goals and identifying potential barriers to access to care (e.g., transportation, health literacy)

*Abt Associates (2021). Evaluation of the Oncology Care Model: Participants' Perspectives, pg 64. Available from <u>https://innovation.cms.gov/data-and-reports/2021/ocm-ar4-eval-part-persp-report</u>

Participant Perspective Practices *identified patients in need of additional support,* leveraging the *MEOS payments* to support interventions such as increased phone triage, same-day urgent care, and robust care coordination *



PATIENT NAVIGATION



Provide patient navigation, as appropriate, to EOM beneficiaries

Purpose:

10

- Key element of identifying and addressing health disparities
- Facilitate care coordination for EOM beneficiaries
- Support and guide EOM beneficiaries with the goal of overcoming barriers to timely, quality care

Core Functions of Patient Navigation:*

- Coordinate appointments with health care providers to ensure timely delivery of diagnostic and treatment services
- Maintain communication with EOM beneficiaries, families, and the health care providers to monitor EOM beneficiary satisfaction with the cancer care experience and provide health education
- Ensure that appropriate medical records are available at scheduled appointments
- Provide language translation or interpretation services in accordance with federal law and policy
- Facilitate linkages to follow-up services and community resources (e.g., make referrals to cancer survivor support groups and community organizations or other third parties that provide child/elder care, transportation, or financial support)
- Provide access to clinical trials as medically appropriate

* While not every eligible beneficiary may need patient navigation services, these services should be available to all eligible beneficiaries. Patient navigation must be provided in a manner that is compliant with all applicable laws and regulations

IOM CARE PLAN

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Document a care plan for each EOM beneficiary that contains the 13 components of the Institute of Medicine (IOM) Care Management Plan

Purpose:

 Facilitate communication and shared decision making between health care providers and their patients

EOM participants:

- Document a comprehensive cancer care plan, including information from the 13 elements in IOM Report
- Engage EOM beneficiary in the development of the care plan
- Share a physical or electronic copy of the care plan with EOM beneficiary for discussion and review of treatment goals on ongoing basis



IOM CARE PLAN (CONTINUED)

Components of the Institute of Medicine (IOM) Care Management Plan

- 1. Patient information (e.g., name, date of birth, medication list, allergies)
- 2. Diagnosis, including specific tissue information, relevant biomarkers, and stage
- 3. Prognosis
- 4. Treatment goals (curative, life-prolonging, symptom control, palliative care)

5. Initial plan for treatment and proposed duration, including specific chemotherapy drug names, doses, and schedule as well as surgery and radiation therapy (if applicable)

6. Expected response to treatment

7. Treatment benefits and harms, including common and rare toxicities and how to manage these toxicities, as well as short-term and late effects of treatment

8. Information on quality of life and a patient's likely experience with treatment

9. Who would take responsibility for specific aspects of a patient's care (e.g., the cancer care team, the primary care/geriatrics team, other care team)

- 10. Advance care plans, including advanced directives and other legal documents
- 11. Estimated total out-of-pocket costs of cancer treatment

12. A plan for addressing a patient's psychosocial health needs, including psychological, vocational, disability, legal, or financial concerns and their management

13. Survivorship plan, including a summary of treatment and information on recommended follow-up activities and surveillance, as well as risk reduction and health promotion activities

CLINICAL GUIDELINES

Treat beneficiaries with therapies in a manner consistent with nationally **recognized clinical guidelines**

Purpose:

- Promote standardization of care delivery
- Increase the use of evidenced-based research into clinical practice

EOM participants:

- Utilize nationally recognized clinical guidelines that have been approved by CMS, except as contraindicated by clinical decision-making for a given EOM beneficiary
- Encouraged to use health equity lens when utilizing clinical guidelines

Clinical Guidelines Must Be:

- Nationally recognized
- Developed by clinicians with relevant disease expertise
- Evidence-based with links to supporting literature
- Patient-focused, with alternative treatment options that account for patient variability, preferences, and comorbidities

Example clinical guidelines include the American Society of Clinical Oncology (ASCO) and National Comprehensive Cancer Network (NCCN)



ELECTRONIC PATIENT-REPORTED OUTCOMES (SLIDE 1 OF 3)

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Collect and monitor electronic Patient-Reported Outcomes (ePROs)

Purpose:

- Improved identification of patient's needs, patient-provider communication, care management, patient satisfaction, and cancer outcomes
- Can aid process and quality improvement, including clinician awareness of concerning changes in a patient's clinical status on a timely basis

EOM participants:

- Use ePROs tools that capture outcomes in identified domains
- Integrate ePROs with electronic health records (EHR)
- Capture ePROs data from EOM beneficiary a minimum of once before each visit where one or more qualifying E&M services are furnished to the EOM beneficiary



ePROs Definition

Electronic capture of measurements based on a report that comes directly from the patient, without amendment or interpretation of the patient's response.

More information can be found in the <u>EOM ePROs</u> <u>Guide</u>

ELECTRONIC PATIENT-REPORTED OUTCOMES (SLIDE 2 OF 3)

Required Domains:

15

Domain:	Examples:
Symptoms and/or toxicity	Frequency, severity, activity interference, presence/absence
Functioning	Physical functioning, role functioning
Behavioral health	Psychosocial functioning, anxiety, depression, and other behavioral conditions
Health-related social needs*	Housing instability, transportation, food insecurity

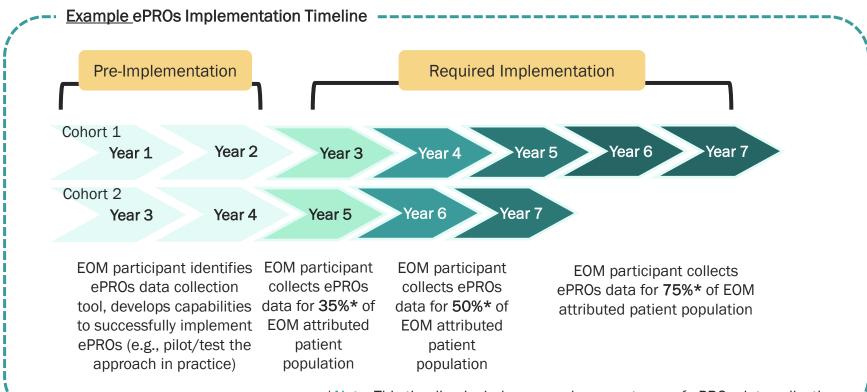
Learning Support for ePROs Implementation

The EOM Learning System will provide learning resources and facilitate learning communities for EOM participants to share best practices on collecting and using ePROs data to measure and improve the experience of care for beneficiaries

* CMS encourages EOM participants to screen EOM beneficiaries through ePROs; however, we will allow for additional flexibility. Should participants choose not to implement ePROs at the model start, they will still need to screen for health-related social needs (HRSNs) from the model start, per EOM's PRA requirements



ELECTRONIC PATIENT REPORTED OUTCOMES (SLIDE 3 OF 3)



*Note: This timeline includes example percentages of ePROs data collection

HEALTH-RELATED SOCIAL NEEDS (HRSN)

Identify EOM beneficiary health-related social needs (HRSN) using a health-related social needs screening tool

Purpose:

- Identify and address disparities in care
- Facilitate communication between health care providers and patients

EOM participants:

- Screen EOM beneficiaries for HRSNs in the following domains at a minimum:
 - Food insecurity
 - Transportation
 - Housing

17

 Encouraged to screen for additional HRSNs to meet the needs of their unique patient population, including but not limited to social isolation, emotional distress, interpersonal safety, and financial toxicity

* The HRSN screening tools included here are examples only and do not constitute an endorsement by CMS or CMS affiliates, and EOM participants will have flexibility to use other HRSN tools.



Examples of free and nonproprietary HRSN screening tools include, but are not limited to, the NCCN Distress Thermometer and Problem List, Accountable Health Communities (ACH) Screening Tool, and Protocol for Responding to Assessing Patient's Assets, Risks and Experiences (PRAPARE) Tool

More information can be found in the <u>EOM HRSN Guide</u>



HEALTH-RELATED SOCIAL NEEDS (HRSN) CONTINUED

EOM Start Date EOM participants collect HRSN data as an Enhanced Service

CMS is currently **not requiring** EOM participants to **report** HRSN data to CMS

HRSN data informs EOM participants' decisionmaking to **improve patient experience** and facilitates whole-person, patient-centered care

HRSN screenings aid practices in identifying areas of need and creating community linkages and partnerships to help address identified issues

EOM providers and patient navigators have access to HRSN data to aid care planning and connect patients with referrals to community resources



CONTINUOUS QUALITY IMPROVEMENT



Utilize data for **continuous quality improvement (CQI),** including the development of a health equity plan

Purpose:

Use data to improve performance, patient outcomes, and achieve model goals

EOM participants:

- As appropriate, leverage data to drive quality improvement (e.g., feedback and reconciliation reports, etc.)
- Develop and submit a health equity plan (HEP) that:
 - Uses data to identify where health disparities may currently exist in their care or patient population
 - Describes evidence-based strategies the EOM participant will explore to address identified disparities
 - Is regularly updated to include refreshed goals and strategies throughout the model performance period
- EOM participants will have a 90-day period from EOM participant's start date to begin to use data for CQI

CERTIFIED ELECTRONIC HEALTH RECORDS TECHNOLOGY

Use of **certified Electronic Health Records (EHR) Technology** (CEHRT)

Purpose:

- Facilitate delivery of Enhanced Services in EOM
- Store data in a structured and secure format

EOM participants:

- Follow the standards and other criteria as set by CMS and the Office of the National Coordinator for Health Information Technology (ONC)
- Annually attest their use of CEHRT* as specified at 42 CFR § 414.1415(a) and in a form and manner specified by CMS

 * More information on CEHRT use requirements is available in Section V.C.iii of the EOM RFA

20 https://innovation.cms.gov/media/document/eom-rfa



QUALITY MEASURES, DATA SHARING, AND REPORTING



CARE TRANSFORMATION THROUGH PARTICIPANT REDESIGN ACTIVITIES (PRAs)



DATA SHARING AND HEALTH IT

EOM PARTICIPANT DATA SHARING

DATA COLLECTION STRATEGY

Electronically enabled mechanism to report modelrelated data obtained from the EOM participant's own health IT

TYPES OF DATA

- 1. Quality measure data
- 2. Clinical and staging data
- 3. Beneficiary-level sociodemographic data

TIMING

EOM participants will be required to report data at a time and manner specified by CMS, but no more than **once per performance period**

CMS DATA SHARING WITH PGPs

CMS makes various data available, upon request, to EOM participants, such as:



DATA SHARING REQUIREMENTS

Data Collection

EOM participants will be required to collect and submit data to CMS while in the model. These data may be used by CMS for purposes of monitoring, evaluation, and payment.



QUALITY MEASURE DATA

Includes quality domains such as management of symptoms toxicity and management of psychosocial health. For more information on EOM Quality Measure Data, refer to <u>EOM Quality Measures Guide</u>

CLINICAL DATA

Collect and report clinical data elements that are not captured in claims or in the quality measures. For more information on EOM CDEs, refer to the EOM CDE Guide.

SOCIODEMOGRAPHIC DATA

Feedback reports will stratify aggregate, de-identified data by sociodemographic variables. CMS requires EOM participants to collect and report specific sociodemographic data elements. For more information on EOM SDEs, refer to the <u>EOM SDE Guide</u>



EOM QUALITY MEASURES



Measure Title	EOM Measure Number	Domain	Measure Source	Type of Reporting by EOM Participant
Cla	aims-based Me	asures		
Admissions and Emergency Department Visits for	EOM-1	Avoidable acute	Claims-	None. Calculated by
Patients Receiving Outpatient Chemotherapy (OP-		care utilization	based	CMS using
35 Respecified)				Administrative Data
Proportion of Patients who Died who Were Admitted	EOM-2	Management of	Claims-	None. Calculated by
to Hospice for 3 Days or More		end-of-life care	based	CMS using
				Administrative Data
Percentage of Patients who Died from Cancer	EOM-3	Management of	Claims-	None. Calculated by
Receiving Chemotherapy in the Last 14 Days of Life		end-of-life care	based	CMS using
				Administrative Data
Partic	ipant-Reported	Measures		
Pain Assessment and Management Set: a)	EOM-4	Management of	EOM	Reported in aggregate
Oncology: Medical and Radiation - Pain Intensity	(composed	symptoms toxicity	Participant	across all patients
Quantified (NQF 0384; CMS Quality ID # 143)	of EOM-4a		Reported	
b) Oncology: Medical and Radiation - Plan of Care	and EOM-4b)			
for Pain (NQF 0383; CMS Quality ID #144)				
Preventive Care and Screening: Screening for	EOM-5	Management of	EOM	Reported in aggregate
Depression and a Follow-Up Plan (NQF 0418; CMS		psychosocial	Participant	across all patients
Quality ID #134)		health	Reported	
Patient-Reported Measure				
Patient-Reported Experience of Care Survey	EOM-6	Patient Experience	Patient	None. Patient-
			Reported	reported; CMS fields
				survey

24



QUALITY MEASURES CONT'D

EOM's quality strategy includes an **enhanced quality measures set** that aims to **promote better care across the spectrum of treatment**, including end-of-life care, where there continues to be opportunities for improvement. Excellent performance in quality measures can either **maximize performance-based payments (PBP)** or **reduce potential performance-based recoupments (PBR)** amounts

Example PBP Performance Multiplier		Example PBR Performance Multiplier	
AQS (% of maximum points)	PBP Performance Multiplier	AQS Range (% of maximum points)	PBR Performance Multiplier
≥75% to 100%	100%	≥75% to 100%	90%
≥50% and <75%	75%	≥50% and <75%	95%
≥30% and <50%	50%	≥30% and <50%	100%
Less than 30%	0%	Less than 30%	100%

To calculate quality performance, CMS will:

- **1.** Compare an EOM participant's or pool's performance on each measure to the measure's benchmarks
- 2. Calculate the EOM participant's or pool's aggregate quality score (AQS)
- **3.** Cross-walk the EOM participant's or pool's AQS to the PBP performance multiplier or PBR performance multiplier, as appropriate

TRANSLATING AQS TO PERFORMANCE MULTIPLIER EXAMPLE*

Example Measure Scores for PP1 (Cohort 1) and PP5 (Cohort 2)

Measure	Score		
EOM-1	11/12		
EOM-2	10/12		
EOM-3	8/12		
EOM-4	N/A		
EOM-5	N/A		
EOM-6	9/12		
Total	38/48		
38/48 = 79.2%			

OR

AQS (% of maximum points)	PBP Performance Multiplier
≥75% to 100%	100%
≥50% and <75%	75%
≥30% and <50%	50%
Less than 30%	0%

AQS Range (% of maximum points)	PBR Performance Multiplier	
≥75% to 100%	90%	
≥50% and <75%	95%	
≥30% and <50%	100%	
Less than 30%	100%	

*Example is provided for illustrative purposes only and does not depict any real practice or patient

TRANSLATING AQS TO PERFORMANCE MULTIPLIER EXAMPLE CONTINUED*

Example Measure Scores for PP2 (Cohort 1) and PP6 (Cohort 2)

Measure	Score
EOM-1	10/12
EOM-2	8/12
EOM-3	7/12
EOM-4	9/12
EOM-5	8/12
EOM-6	9/12
Total	51/72

51/72 = 70.8%

OR

AQS (% of maximum points)	PBP Performance Multiplier	
≥75% to 100%	100%	
≥50% and <75%	75%	
≥30% and <50%	50%	
Less than 30%	0%	

	AQS Range (% of maximum points)	PBR Performance Multiplier
	≥75% to 100%	90%
	≥50% and <75%	95%
	≥30% and <50%	100%
	Less than 30%	100%
8		

*Example is provided for illustrative purposes only and does not depict any real practice or patient

EOM CLINICAL DATA ELEMENTS (CDE) REPORTING

EOM participants will be required to collect and submit to CMS certain **beneficiary-level, clinical data elements**, not available in claims data or captured in the quality measures, on a **semiannual** basis

Clinical Data

EOM participants will be required to report all required clinical data elements for the attributed cancer type to CMS on at least a **minimum of 90%** of attributed episodes in each performance period **Clinical Data Elements***

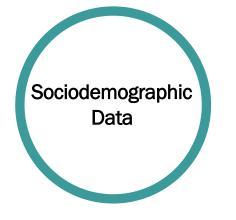
- Attributed Cancer Diagnosis: ICD-10 Diagnosis Code and Initial Date of Diagnosis
- Current Clinical Status Data and Current Clinical Status Date
- TNM Staging: Primary Tumor, Nodal Disease, Metastasis
- Tumor Markers: Estrogen Receptor, Progesterone Receptor, HER2 Amplification (Results, Test Specified and Test Quantity)
- Histology
- The <u>EOM Clinical Data Elements Guide</u> is available on EOM Connect and the <u>model website</u>

* *Note:* For additional information and criteria regarding clinical adjusters for episodes involving certain cancer types, refer to Section 4.1.3, "Clinical Adjusters", in the EOM Payment Methodology document on the <u>EOM website</u>



SOCIODEMOGRAPHIC DATA ELEMENTS (SDE)

EOM participants will be required to collect and submit sociodemographic data on EOM beneficiaries* to CMS:



- Race
- Ethnicity
- Preferred Language
- Sex
- Gender Identity
- Sexual Orientation
- Disability Status

Please the <u>EOM SDE Guide</u> for additional information and resources to guide EOM participants with sociodemographic data collection

* List subject to change. While CMS believes in the importance of collecting complete and accurate data, to avoid discouraging beneficiaries from accessing care from EOM participants, EOM participants will not be required to report to CMS sociodemographic data for any EOM beneficiary who chooses not to provide such data



EOM EPISODES, PERFORMANCE PERIODS (PP), AND REPORTING TIMELINE FOR SDES AND CDES

	Performance Period	Episode Initiation Dates	Episode End Dates	Reporting Timeline
	1	7/1/2023-12/31/2023	12/31/2023-6/29/2024	Fall 2024
	2	1/1/2024-6/30/2024	6/30/2024-12/29/2024	Spring 2025
	3	7/1/2024-12/31/2024	12/31/2024-6/29/2025	Fall 2025
	4	1/1/2025-6/30/2025	6/30/2025-12/29/2025	Spring 2026
Cohort 2 Sta	t 5	7/1/2025-12/31/2025	12/31/2025-6/29/2026	Fall 2026
	6	1/1/2026-6/30/2026	6/30/2026-12/29/2026	Spring 2027
	7	7/1/2026-12/31/2026	12/31/2026-6/29/2027	Fall 2027
	8	1/1/2027-6/30/2027	6/30/2027-12/29/2027	Spring 2028
	9	7/1/2027-12/31/2027	12/31/2027-6/29/2028	Fall 2028
	10	1/1/2028-6/30/2028	6/30/2028-12/29/2028	Spring 2029
	11	7/1/2028-12/1/2028	12/31/2028-6/29/2028	Fall 2029
	12	1/1/2029-6/30/2029	6/30/2029-12/29/2029	Spring 2030
	13	7/1/2029-12/1/2029	12/31/2029-6/29/2030	Fall 2030



ADVANCING HEALTH EQUITY

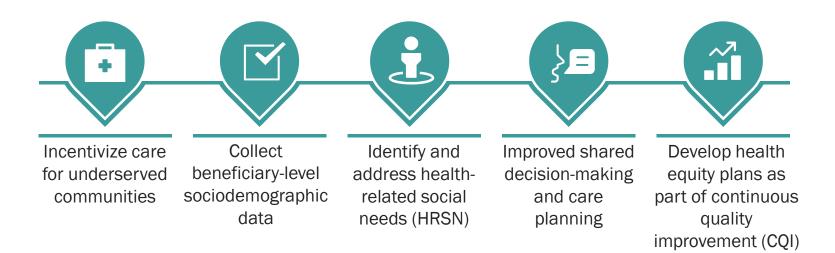


ADVANCING HEALTH EQUITY



HEALTH EQUITY REQUIREMENTS

EOM seeks to improve quality of care and equitable health outcomes for all EOM beneficiaries, including but not limited to:





APPLYING TO EOM -TIMELINE AND NEXT STEPS



APPLY TO EOM



COHORT 2 MODEL TIMELINE

Milestone	Planned Timing ¹
RFA released / Application portal opens	July 1, 2024
Application Deadline	September 16, 2024
Participant Selection	Mid to Late Winter 2024
Selected Participants Sign HIPAA-Covered Data Disclosure and Attestation (DRA) to receive Historical Data	Mid to Late Winter
Participant Agreement (PA) Signing	Early Spring 2025
Pre-implementation Period (Data will be made available to accepted applicants who sign the DRA for analysis during this period)	January 1, 2025 – June 30, 2025
Cohort 2 Model Start	Start July 1, 2025



HOW TO APPLY



Application period for EOM will be open July 1st, 2024

All EOM applications must be submitted by 11:59 pm Eastern Daylight Time on September 16, 2024. CMS may not review applications submitted after the deadline



Submit applications to https://app.innovation.cms.gov/EOM

Submission of the PDF version of this application will not be accepted



Refer to https://innovation.cms.gov/innovation-models/enhancing-oncology-model for directions on how to access the EOM Request for Application (RFA) Application Portal Once logged into the portal, there are further instructions on how to navigate the application included on the right-hand side of the home page by selecting the "User Manual" link

Refer to the RFA on EOM website for further details



Further details regarding participation requirements and application submission criteria are available in the RFA on the <u>https://innovation.cms.gov/innovation-models/enhancing-oncology-model</u>. Applications will be reviewed for completion of all required fields and a signed and dated application certification

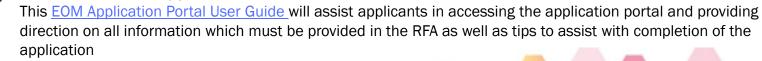


35

Sign up for the EOM listserv

EOM will host additional recruitment events and release more resources during Summer/Fall 2024 to help potential participants understand the model before the application deadline. Sign up for the <u>EOM listserv</u> to learn about these materials as they are announced

Refer to the EOM Application Portal Guide



EOM OPEN Q&A



Please **submit questions via the Q&A pod** to the right of your screen. Specific questions about your organization can be submitted to <u>EOM@cms.hhs.gov</u>



RESOURCES



EOM RESOURCES

The following documents are available on the EOM model website:

EOM Cohort 2 Materials

- EOM Cohort 2 Request for Application
- EOM Cohort Fact Sheet
- EOM Cohort 2 Announcement FAQs
- EOM Application Portal Guide

EOM Factsheets

- EOM PGP Factsheet
- EOM Payer Factsheet
- EOM Benchmarking Factsheet
- Benefit Enhancements Factsheet
- EOM Health Equity Strategy Factsheet
- EOM ePROs Factsheet

Additional Resources

- EOM Payment Methodology
- EOM Clinical Data Elements Guide
- EOM Quality Measures Guide
- <u>EOM Sociodemographic Data Element</u> <u>Guide</u>
- EOM Health Related Social Needs Guide
- <u>EOM Electronic Patient Reported</u>
 <u>Outcomes Guide</u>
- EOM 2023 Health Equity Plan Guide (PDF)

Drug lists

- <u>EOM Initiating Therapies Effective July</u> 2024
- EOM Novel Drug Therapies List (May 2024)



EOM PARTICIPANT-REPORTED QUALITY MEASURES - ADDITIONAL RESOURCES

The following documents are available on the <u>QPP Resource</u>

<u>Library</u>, after selecting the applicable performance year:

- MIPS CQM specifications
 - 2024_Measure_143_MIPSCQM (EOM-4a)
 - 2024_Measure_144_MIPSCQM (EOM-4b)
 - 2024_Measure_134_MIPSCQM (EOM-5)
- MIPS CQM Single Source



CONTACT INFO

Stay up to date on upcoming model events and get the latest EOM information:

