

Medicare Diabetes Prevention Program (MDPP) Calendar of Learning Activities

This table provides a calendar of learning activities being hosted in July and August 2024 and special events occurring later in 2024. All events are conducted in English unless otherwise noted.

Event Date	Event Time	Event Title	Event Host	Event Description	Event Cost
Learning Activities hosted in July and August 2024					
July 2nd, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
July 2nd, 2024	2-3pm ET	Getting Access to PECOS <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover how to obtain access to the Internet-based Provider Enrollment Chain & Ownership System (PECOS) and connect to provider enrollment record, as well as understand other CMS systems and how they relate. These systems include the National Plan and Provider Enumeration System (NPES) and the Identity & Access (I&A) Management System. This webinar will not include detailed instructions on how to complete and submit provider enrollment applications via PECOS.	Free
July 2nd, 2024	2-3:30pm ET	Quarterly Medicare Updates - Part A/B <i>(Relevant only for organizations in Jurisdiction E and Jurisdiction F)</i>	Noridian (Medicare Administrative Contractor)	This webinar is designed for Medicare Part A/B providers and will cover CMS and Noridian updates, July 2024 quarterly provider updates, change requests (CR), recurring updates, special editions (SE), and available resources.	Free
July 3rd, 2024	8-9am ET	Provider Enrollment Revalidation Overview <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will focus on important changes in the provider enrollment revalidation process, how to determine the Medicare enrollment revalidation due date, and information to avoid disruption of the Medicare billing process.	Free
July 3rd, 2024	10-11am ET	Novitasphere Series: Features for Part B <i>(Relevant only for organizations in Jurisdiction H and Jurisdiction L)</i>	Novitas (Medicare Administrative Contractor)	This webinar will conduct a demonstration of the Part B features available in Novitasphere. Features that will be reviewed during this session include beneficiary eligibility details, claim submission, claim status, remittance viewing, appeal requests, and more.	Free
July 9th, 2024	10-11am ET	Actions on Claims - Avoiding Duplicate Denials <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar provides information on the Medicare duplicate claims process, tips to avoid duplicate claims, and other additional resources.	Free
July 9th, 2024	2-3:30pm ET	Transitioning to the 2024 DPRP Standards	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	This webinar will present major changes reflected in the 2024 Diabetes Prevention Recognition Program (DPRP) Standards with respect to delivery, evaluation, and recognition.	Free
July 10th, 2024	2-3pm ET	Noridian Provider Enrollment Website Tour <i>(Relevant only for organizations in Jurisdiction E and Jurisdiction F)</i>	Noridian (Medicare Administrative Contractor)	For both Part A and B, this webinar offers a provider enrollment-specific tour of the Noridian website, covering how to find specific topics, tools, enrollment steps, and forms. It also includes how to find your line of business and jurisdiction, understand total enrollment, use provider enrollment tools and resources, receive enrollment updates, and access additional resources.	Free
July 10th, 2024	2-3:30pm ET	2024 DPRP Standards - Revisions to the DPRP Portal and Data Submission Process	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	This webinar will cover the revisions to the DPRP Standards that involve data collection and reporting, as well as revisions to the DPRP Portal that align with the 2024 DPRP Standards.	Free
July 11th, 2024	8:30-9:30am ET	How to Avoid Duplicate Claims <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	Duplicate denials remain a significant challenge in billing accuracy. This webinar will discuss valuable tips to avoid duplicate claim denials.	Free
July 11th, 2024	10-11am ET	New to Medicare - Self-Service Tools <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar will look at the CMS requirements for self-service tools and explores the available tools. This webinar is intended for people with 6 months or less of Medicare experience.	Free
July 11th, 2024	11:30am-1pm ET	Medicare Secondary Payer Payment Methodology <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will provide information on how MSP payments are calculated. It's essential for providers and their staff to understand these calculations to accurately determine the beneficiary's responsibility and ensure proper submission of claims to the Medicare program.	Free
July 11th, 2024	1-2:30pm ET	Comprehensive Review of Preventive Services <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar will provide an overview of many of the preventive service screenings covered by Medicare such as alcohol misuse, depression, colorectal, diabetes and more.	Free
July 15th, 2024	10-11:30am ET	Submitting Electronic Claims using PC-ACE Software <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar will provide a demonstration on how to submit your claim file via Secure File Transfer Protocol (SFTP) or through the SPOT Portal. We will outline how to configure the software, claim entry, file preparation, view acknowledgement reports and 835 ERA files.	Free
July 15th, 2024	2-3:30pm ET	Submitting Electronic Claims using PC-ACE Software (in Spanish) <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar will provide a demonstration on how to submit your claim file via Secure File Transfer Protocol (SFTP) or through the SPOT Portal. We will outline how to configure the software, claim entry, file preparation, view acknowledgement reports and 835 ERA files.	Free
July 16th, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free

Event Date	Event Time	Event Title	Event Host	Event Description	Event Cost
July 16th, 2024	9:30-10:30am ET	Correct Billing: Know Your Place of Service (Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)	WPS (Medicare Administrative Contractor)	This webinar will explore common issues and provide expert guidance on correctly filling place of service codes on claims.	Free
July 16th, 2024	10-11am ET	Submitting Revalidation via PECOS (Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)	NGS (Medicare Administrative Contractor)	This webinar will provide an understanding of how to utilize the CMS Internet-based Provider Enrollment Chain & Ownership System (PECOS) to submit a provider enrollment electronic application.	Free
July 16th, 2024	10-11am ET	Fraud Prevention and Detection (Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)	NGS (Medicare Administrative Contractor)	This webinar will provide insight into Medicare fraud and abuse, along with descriptions of laws to help avoid the occurrence of fraud and abuse. The webinar will provide real life scenarios of fraudulent practices and what can be done to prevent them.	Free
July 16th, 2024	10-11:30am ET	Novitas' Part B Claim and Appeal Resources (Relevant only for organizations in Jurisdiction H and Jurisdiction L)	Novitas (Medicare Administrative Contractor)	This webinar will highlight numerous self-service tools and resources that can be used to assist with claim processing and the appeal process. Some of these tools include the claim rejection tool, NCCI procedure-to-procedure lookup and modifier lookup tool, appeals status inquiry search tool, appeals processing time frame calculators, Part B redetermination and clerical error reopening form and many more.	Free
July 16th, 2024	1-2:30pm ET	Medicare Part B Updates - July 2024 (Relevant only for organizations in Jurisdiction N)	FCSO (Medicare Administrative Contractor)	This webinar will review the most recent Medicare updates and typically contains a wide variety of topics which include, but are not limited to, MAC initiatives, CMS initiatives, quarterly and annual updates, as well as preventative service reminders.	Free
July 16th, 2024	1:30-2:30pm ET	Let's Chat About Provider Enrollment Revalidation (Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)	NGS (Medicare Administrative Contractor)	This webinar will provide information from subject-matter experts on all aspects of provider enrollment revalidation.	Free
July 16th, 2024	1-2:30pm ET	Medicare Part B Updates - July 2024 (Relevant only for organizations in Jurisdiction H and Jurisdiction L)	Novitas (Medicare Administrative Contractor)	This webinar provides a review of the most recent Medicare updates and contains a wide variety of topics which include, MAC initiatives, CMS initiatives, quarterly and annual updates, as well as preventative service reminders.	Free
July 16th, 2024	2-3pm ET	DPRP Office Hours	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	Office Hour session where National Diabetes Prevention Program (DPP) and Diabetes Prevention Recognition Program (DPRP) subject matter experts will be on hand to answer questions about the program.	Free
July 17th, 2024	10-11:30am ET	Self-Service Tools and You: First Coast's Part B Claim and Appeal Resources (Relevant only for organizations in Jurisdiction N)	FCSO (Medicare Administrative Contractor)	This webinar will identify beneficial self-service tools that can be used to specifically assist with claim processing and the appeal process. Some of the tools we will review will be the claim rejection tool, NCCI procedure-to-procedure lookup and modifier lookup tool, appeals status inquiry search tool, appeals processing time frame calculators, Part B redetermination and clerical error reopening form and many more.	Free
July 17th, 2024	2-3pm ET	Provider Enrollment Revalidation Basics and Overview (Relevant only for organizations in Jurisdiction E and Jurisdiction F)	Noridian (Medicare Administrative Contractor)	This webinar will share information on the provider enrollment process after an application is submitted.	Free
July 18th, 2024	9-10am ET	PECOS: Manage Signatures and Additional Information Requests (Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)	NGS (Medicare Administrative Contractor)	This webinar will provide guidance on using the Provider Enrollment, Chain, and Ownership System (PECOS) application, focusing on managing signatures and responding to additional information requests for submitted applications.	Free
July 18th, 2024	10-11am ET	Submitting Electronic Claims using PC-ACE Software (Relevant only for organizations in Jurisdiction H and Jurisdiction L)	Novitas (Medicare Administrative Contractor)	This webinar will review the PC-ACE program, and provide a demonstration on how to submit a claim file through the Secure File Transfer Protocol (SFTP) or through the Novitasphere Portal. Novitas will outline how to configure the software, claim entry, file preparation, view acknowledgement reports and 835 ERA files.	Free
July 18th, 2024	2-3pm ET	SPOT Series: Part B Functions (in Spanish) (Relevant only for organizations in Jurisdiction N)	FCSO (Medicare Administrative Contractor)	This webinar will conduct a demonstration of the Part B features available in SPOT, FCSO's free, secure internet portal available for use by our Jurisdiction N providers, facilities, billing services, clearinghouses and support staff. Features that will be reviewed during this session include beneficiary eligibility details, claim submission, claim status, remittance viewing, appeal requests, and many more.	Free
July 22nd, 2024	10-11am ET	SPOT Series: Part B Functions (Relevant only for organizations in Jurisdiction N)	FCSO (Medicare Administrative Contractor)	This webinar will conduct a demonstration of the Part B features available in SPOT, FCSO's free, secure internet portal available for use by our Jurisdiction N providers, facilities, billing services, clearinghouses and support staff. Features that will be reviewed during this session include beneficiary eligibility details, claim submission, claim status, remittance viewing, appeal requests, and many more.	Free
July 23rd, 2024	9-10:30am ET	Reducing Unprocessable Claim Rejections (Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)	NGS (Medicare Administrative Contractor)	This webinar will address the issues that arise when claims are submitted with invalid, incomplete, or incorrect information.	Free
July 23rd, 2024	11-12:30pm ET	Proper Medicare Part B Claim Submissions (Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)	NGS (Medicare Administrative Contractor)	This webinar aims to educate providers and office staff members on how to complete a clean claim to avoid rejections, developments, or denials. NGS will guide participants through the CMS-1500 claim form and the electronic equivalent loops and segments, and also review common errors found in claims submission.	Free
July 23rd, 2024	2-3pm ET	Medicare Secondary Payer (MSP) Part B Billing (Relevant only for organizations in Jurisdiction E and Jurisdiction F)	Noridian (Medicare Administrative Contractor)	This webinar will cover Medicare Secondary Payer (MSP) Part B CMS-1500 billing options, claim submission, calculations, and the refunds and overpayment process. It will also review relevant forms, Noridian's Medicare Portal (NMP), and additional resources.	Free
July 24th, 2024	2-3pm ET	Enrollment Changes and Revalidations (Relevant only for organizations in Jurisdiction E and Jurisdiction F)	Noridian (Medicare Administrative Contractor)	This webinar will cover definitions and compliance related to enrollment changes and revalidations. Topics include defining and reporting enrollment changes, revalidations, tips for change and revalidation applications, and available resources.	Free

Event Date	Event Time	Event Title	Event Host	Event Description	Event Cost
July 25th, 2024	4-5pm ET	Appeals Basics <i>(Relevant only for organizations in Jurisdiction E and Jurisdiction F)</i>	Noridian (Medicare Administrative Contractor)	This webinar for Part A and B providers will cover the appeals process, the different levels of appeals, reading a letter from appeals, and other resources.	Free
July 29th, 2024	1-2:30pm ET	Avoiding Part B Claim Errors: April to June 2024 (in Spanish) <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar will focus on the most frequent Part B rejected and denied claim errors. Join us as we review critical steps and resources to avoid common claim submission errors. Learn how to identify and prevent these claim errors.	Free
July 30th, 2024	10-11:30am ET	Avoiding Part B Claim Errors: April to June 2024 <i>(Relevant only for organizations in Jurisdiction H and Jurisdiction L)</i>	Novitas (Medicare Administrative Contractor)	This webinar will focus on the Part B rejected and denied claim errors, and will review critical steps and resources to avoid common claim submission errors.	Free
July 30th, 2024	2-3:30pm ET	2024 DPRP Standards - Revisions to the DPRP Portal and Data Submission Process	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	This webinar will cover the revisions to the DPRP Standards that involve data collection and reporting, as well as revisions to the DPRP Portal that align with the 2024 DPRP Standards.	Free
July 30th, 2024	2-3:30pm ET	Comprehensive Review of Preventive Services (in Spanish) <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar will provide an overview of many of the preventive service screenings covered by Medicare such as alcohol misuse, depression, colorectal, diabetes and more.	Free
July 31st, 2024	10-11:30am ET	Avoiding Part B Claim Errors: April to June 2024 <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar will focus on the most frequent Part B rejected and denied claim errors. Join us as we review critical steps and resources to avoid common claim submission errors. Learn how to identify and prevent these claim errors.	Free
July 31st, 2024	2-3pm ET	Provider Enrollment Tips for Addresses, Site Visits and More <i>(Relevant only for organizations in Jurisdiction E and Jurisdiction F)</i>	Noridian (Medicare Administrative Contractor)	This webinar is designed for both Part A and Part B, providing insights into various address requirements for provider enrollment, site visits, common application errors, and the correct submission of information through PECOS, along with available resources.	Free
August 6th, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
August 13th, 2024	10-11am ET	New to Medicare: Defining Medicare <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar is designed for people with under 6 months of Medicare experience, and will review the basics of Medicare.	Free
August 14th, 2024	1-2pm ET	Submitting Documentation to CGS the Correct Way (ADR vs. PWK) <i>(Relevant only for organizations in Jurisdiction 15)</i>	CGS (Medicare Administrative Contractor)	This webinar will explain the difference between responding to an Additional Documentation Request (ADR) letter versus submitting unsolicited documentation for your electronic claim through the Paperwork (PWK) process.	Free
August 15th, 2024	10-11am ET	Actions on Claims: Medicare Advantage Denials <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar covers important steps to avoid Medicare Advantage (MA) claim denials and tools to check for MA eligibility.	Free
August 15th, 2024	1-2pm ET	Reopening Process: Tips and Tools for Correcting Your Minor Claim Errors <i>(Relevant only for organizations in Jurisdiction 15)</i>	CGS (Medicare Administrative Contractor)	This webinar will provide a brief overview of the Part B Reopening process, where we will discuss the most common errors that your billing staff makes when submitting these requests. Additionally, we will provide you with tips and tools to ensure that your reopening request is submitted correctly the first time.	Free
August 20th, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
August 20th, 2024	2-3pm ET	DPRP Office Hours	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	Office Hour session where National Diabetes Prevention Program (DPP) and Diabetes Prevention Recognition Program (DPRP) subject matter experts will be on hand to answer questions about the program.	Free
August 27th, 2024	1-2pm ET	Promoting Health Equity <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	During this session, the WPS Contractor Medical Director and Provider Outreach and Education staff will offer an overview of CMS's framework for health equity, discuss plans for future listening sessions to address successes and challenges, and provide valuable resources.	Free
August 28th, 2024	11-8pm ET	National Provider Enrollment Conference - Day 1 <i>(Open to organizations in all MAC Jurisdictions)</i>	Noridian (Medicare Administrative Contractor)	The National Provider Enrollment Conference (NPEC) will focus on the latest best practices and regulatory updates in the healthcare provider enrollment and credentialing process. Attendees are expected to gain insights into streamlining enrollment workflows, understanding compliance requirements, and optimizing credentialing strategies to enhance efficiency and accuracy in provider enrollment.	Free
August 29th, 2024	11:30-7:30pm ET	National Provider Enrollment Conference - Day 2 <i>(Open to organizations in all MAC Jurisdictions)</i>	Noridian (Medicare Administrative Contractor)	The National Provider Enrollment Conference (NPEC) will focus on the latest best practices and regulatory updates in the healthcare provider enrollment and credentialing process. Attendees are expected to gain insights into streamlining enrollment workflows, understanding compliance requirements, and optimizing credentialing strategies to enhance efficiency and accuracy in provider enrollment.	Free
Special Events occurring in 2024					
September 18th and 19th, 2024	12-4pm ET	MDPP Virtual Supplier Summit Day 1 and 2	CMS (Centers for Medicare and Medicaid Services)	The MDPP Virtual Supplier Summit, hosted by the Centers for Medicare & Medicaid Services (CMS), aims to engage new MDPP suppliers and support existing suppliers in expanding their programs. This summit serves as a platform to foster collaboration, share insights, and provide resources to support the growth of MDPP nationwide. Further information regarding registration for this webinar will be provided soon.	Free