





MREP SOFTWARE

ICN 006740 May 2016

Please note: The information in this publication applies only to the Medicare Fee-For-Service Program (also known as Original Medicare).

Table 3. Hyperlink Table, at the end of this document, provides the complete URL for each hyperlink.

The Centers for Medicare & Medicaid Services (CMS) provides Medicare Remit Easy Print (MREP) software to view and print Remittance Advice (RA) information from an imported file in the Health Insurance Portability and Accountability Act (HIPAA) 835 format for **professional** providers and suppliers. The MREP software is free for Medicare Part B providers and Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) suppliers.

You can use MREP software to access and print RA information, including special reports. MREP software allows you to view and print from HIPAA **835v5010A1** and **835v4010A1** files from a Medicare Administrative Contractor (MAC) or Durable Medical Equipment (DME) MAC in a format similar to the traditional Standard Paper Remittance (SPR) Advice.

This fact sheet provides education about MREP software that includes:

- Basic software overview
- Benefits of using the Electronic Remittance Advice (ERA) information
- Minimum system requirements
- Additional resources

What Is an RA?

Find more information about RAs on the <u>Health Care Payment and Remittance</u> Advice webpage.

What Can You Do with MREP Software?

You can use MREP software to:

- Print and export reports containing RA information
- View, search, and print RAs

MREP software uses an imported file in the HIPAA 835 format your MAC or DME MAC sends after processing your claims. Image 1 illustrates the process.

Image 1. MREP Data Process



To use MREP software, you must have access to HIPAA 835 files. You cannot use other electronic formats. Contact your MAC to determine the best way to get the HIPAA 835.

What Are the Benefits of Using MREP Software?

Saves Time and Money and Helps to Automate Payment Posting

You can print RA information directly from your computer the day you get the HIPAA 835. Don't spend time waiting for the mail. An ERA eliminates the time and cost for staff to post any amounts payable or adjustments manually from an SPR.

Generates Special Reports

MREP software allows you to run useful reports, including the reports in Table 1.

Table 1. MREP Software Reports

MREP Software Report	Function
Adjusted Service Lines Report	Shows claims that have a claim status 22 (reversed claim)
Coordination of Benefits (COB)/Non-COB Claims Reports	Show claims by their COB status (you may view all claims that were crossed over or all those that were not crossed over)

Table 1. MREP Software Reports (cont.)

MREP Software Report	Function
Deductible/Coinsurance Service Lines Reports	Show claim service lines that have a deductible and/or coinsurance amount greater than zero
Denied Service Lines Report	Shows only claim service lines that have an allowed amount of zero and are associated with a claim that does not have a claim status 22 (reversed claim)
Medicare Secondary Payer (MSP)/Non-MSP Claims Reports	Show claims by their MSP status (you may view all claims processed as secondary or all those processed as primary)
Other Adjustments Report	Shows claims that have some type of adjustment, including claims that have late filing and interest charges and remittances that have withholding or a forwarding balance

NOTE: MREP allows you to view the **detailed data** for one remittance at a time.

Prints Information for Use by Other Payers

With MREP software, you can print RA information for individual or multiple claims. This allows you to forward only those claims other payers need for secondary/tertiary payment.

Simplifies Navigating and Viewing RA Information

MREP software presents organized and easy-to-view RA information. MREP software organizes information into the following tabs:

- Claim List: A list of claims
- Claim Detail: Details for individually selected claims
- Remit Summary: Summary information
- Data View: Allows you to look at the various loops and segments containing data in the HIPAA 835
- **Search:** Allows you to search for claims that contain specific information (more information below)
- Glossary: Information containing Claim Adjustment Reason Codes (CARCs), Remittance Advice Remark Codes (RARCs), Claim Adjustment Group Codes (CAGCs), CORE®-defined Business Scenarios, and their definitions

Allows You to Search Claim Information for Faster Follow-Up Action

MREP software features a search function that allows you to find a claim (or multiple claims) within an RA based on customized search criteria. You may search by names, numbers, and even portions of information, such as:

- Adjusted Lines
- Beneficiary Account Number
- Beneficiary Last Name
- COB/Non-COB Claims
- Deductible/Coinsurance Lines
- Denied Lines
- Health Insurance Claim Number (HICN)
- Internal Control Number (ICN)
- MSP/Non-MSP Claims
- National Drug Code (NDC)
- Other Adjustments
- Procedure Code
- Rendering Provider Number
- Service Date

Eliminates Physical Filing and Storage Space Needs

MREP software imports a HIPAA 835 file (after you get it from your MAC) and saves the information as a separate Import file, ensuring the original HIPAA 835 file remains intact. The software provides an easy-to-use method that archives, restores, and deletes these Import files as you maintain remittance records. This eliminates the need for physical filing and additional storage space.

NOTE: The remittance format may appear different based on the file and MREP version you use.

Provides Keystroke Shortcuts

MREP software contains numerous keystroke shortcuts to streamline use and save time as you view RA information.

How Do I Get MREP Software?

MREP software is free. Visit the <u>Medicare Remit Easy Print</u> webpage to download MREP and the "Medicare Remit Easy Print User Guide."

NOTE: MACs notify you of necessary updates to MREP software to accommodate code set changes (typically three times a year). Register on your MAC's website to get automatic notifications of updates.

MREP Upgrades

Find the latest information on MREP updates by searching the MLN Matters® Articles using the search term "Medicare Remit Easy Print".

Minimum System Requirements

You can install MREP software on a personal computer or network. To install and use MREP software, systems must meet the following **minimum criteria**:

- 1 gigabyte (GB) hard disk space
- 1024 x 768 high color (16-bit) display
- 2.0 gigahertz (GHz) processor
- 256 megabytes (MB) Random Access Memory (RAM)
- Access to the Internet
- Adobe® Reader®
- .NET Framework (Version 2.0 Service Pack 2)
- Windows® Vista®, Windows 7®, or Windows 2000®
- WinZip® or compatible decompression application

Resources

Table 2. Resources for more information about Electronic Data Interchange (EDI) and MREP software

Resource	Website
EDI Helplines for Medicare Part B	CMS.gov/Medicare/Billing/ElectronicBillingEDITrans/ Downloads/EDIHelplines.pdf
EDI Information	CMS.gov/Medicare/Billing/ElectronicBillingEDITrans
Electronic Billing	Refer to the "Electronic Billing" section of the "MLN Guided Pathways: Basic Medicare Resources for Health Care Professionals, Suppliers, and Providers" booklet at CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNEdWebGuide/Downloads/Guided_Pathways_Basic_Booklet.pdf

Table 2. Resources for more information about Electronic Data Interchange (EDI) and MREP software (cont.)

Resource	Website
MREP Software and "User Guide" Downloads	CMS.gov/Research-Statistics-Data-and-Systems/ CMS-Information-Technology/AccesstoDataApplication/ MedicareRemitEasyPrint.html
RA Information	CMS.gov/Medicare/Billing/ElectronicBillingEDITrans/ Remittance.html
"Remittance Advice Information: An Overview" Fact Sheet	CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN908325.html
"Remittance Advice Resources and Frequently Asked Questions (FAQs)" Fact Sheet	CMS.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/MLN-Publications-Items/ICN905367.html

Table 3. Hyperlink Table

Embedded Hyperlink	Complete URL
Contact your MAC	https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Review-Contractor-Directory-Interactive-Map
Health Care Payment and Remittance Advice	https://www.cms.gov/Medicare/Billing/ElectronicBilling EDITrans/Remittance.html
Medicare Remit Easy Print	https://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/AccesstoData Application/MedicareRemitEasyPrint.html
MLN Matters® Articles	https://www.cms.gov/Outreach-and-Education/Medicare- Learning-Network-MLN/MLNMattersArticles

MREP software was developed by the Centers for Medicare & Medicaid Services (CMS) for use by Medicare providers/suppliers to view and print a Health Insurance Portability and Accountability Act (HIPAA) Medicare 835. Medicare has no liability and takes no responsibility for any other use of this software.

The Medicare Learning Network® Disclaimers are available at http://go.cms.gov/ Disclaimer-MLN-Product.

The Medicare Learning Network®, MLN Connects®, and MLN Matters® are registered trademarks of the U.S. Department of Health & Human Services (HHS).