



Allowing Home Health Telehealth Services During an Inpatient Stay

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Implementation Date: April 7, 2025	Related CR Transmittal Number: R12888CP

Related CR Title: Allowing Home Health (HH) Telehealth Services During an Inpatient Stay

Affected Providers

- Home health agencies (HHAs)
- Home health (HH) suppliers

Action Needed

Make sure your billing staff knows about:

- The new exception to reporting telehealth services during an inpatient stay
- Update to Section 30.9 of the Medicare Claims Processing Manual, [Chapter 10](#)

Background

Medicare patients can't be inpatients in a hospital or skilled nursing facility (SNF) and receive HH care simultaneously. We'll reject the HH claim if you bill an HH Prospective Payment System (PPS) claim with dates of service that fall within the dates of an inpatient, SNF, or swing bed claim (not including the dates of admission and discharge and the dates of any leave of absence). You may submit a new claim removing any dates of service within the inpatient stay that were billed in error.

This date overlap edit doesn't apply to HH telehealth reporting. HCPCS codes G0320, G0321, and G0322 represent your contact with caregivers while the patient is an inpatient. These services are non-payable reporting items, so they don't create duplicate payment. We've corrected our systems to allow G0320, G0321, or G0322 dates on an HH PPS claim to overlap inpatient stays.

More Information

We issued [CR 13812](#) to your MAC as the official instruction for this change. For more information, find your [MAC's website](#).

Document History

Date of Change	Description
October 10, 2024	Initial article released.

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