

OASIS Education and Automation Coordinators

Updated: September 2024

This document contains contact information for both OASIS Education and Automation Coordinators for each State

Each State has a designated Outcome and Assessment Information Set (OASIS) **Education Coordinator** (OEC) with the responsibility to ensure that all home care providers in the State have access to:

- Training on the OASIS data
- Training and technical support in integrating the OASIS items in the agency's record keeping system

Each State has a designated OASIS **Automation** (Technical) **Coordinator** (OAC) with the responsibility to ensure that all home care providers in the State have access to:

- Training on the electronic submission of OASIS data
- Training on correction of errors to OASIS data
- Support in answering questions on the technical aspects of OASIS

The **Home Health Quality Help Desk** (HHQHD) provides guidance on OASIS coding and documentation of OASIS items. This mailbox is available specifically to support the educational needs of home health providers and stakeholders related to the Home Health Quality Reporting Program. Questions pertaining to OASIS coding and documentation should be sent to the homehealthqualityquestions@cms.hhs.gov mailbox.

For OASIS questions related to the Conditions of Participation (CoP) or survey process please contact the Home Health Agency Survey Protocols Mailbox at hhasurveyprotocols@cms.hhs.gov

OASIS Education and Automation Coordinators

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| Contact Information for Coordinators | | |
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| State | OAC Information | OEC Information |
| Alabama | OEC@adph.state.al.us | |
| Alaska | HSS.HCS.AK.OASIS@alaska.gov | |
| Arizona | AZlicense@azdhs.gov | LicensingDataTeam@azdhs.gov |
| Arkansas | OASIS.resource@dhs.arkansas.gov | |
| California | MDSOASIS@cdph.ca.gov | CDPH-ASPEN-Help@cdph.ca.gov |
| Colorado | cdphe_oasis_colorado@state.co.us | |
| Connecticut | DPH.OASIS@ct.gov | |
| Delaware | DHSS_MDS_OASIS@delaware.gov | |
| District of Columbia | Oasis.Resource@dc.gov | |
| Florida | FLQIES_HELP@ahca.myflorida.com | |
| Georgia | oasis.ga-hha@dch.ga.gov | |
| Hawaii | DOH.OASIS@doh.hawaii.gov | |
| Idaho | FSB@dhw.idaho.gov | |
| Illinois | DPH.OASIS@illinois.gov | |
| Indiana | OASIShelp@isdh.IN.gov | |
| Iowa | OASISCoordinatorIA@telligen.com | IOWA.oasis@dia.iowa.gov |
| Kansas | KDHE.NLTCOASISResourceMailbox@ks.gov | |
| Kentucky | KYOIGHCSupport@ky.gov | |

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| Contact Information for Coordinators | |
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| Louisiana | HSS-OASIS@LA.GOV |
| Maine | DLC-OASIS@maine.gov |
| Maryland | OASIS.COORDINATOR@maryland.gov |
| Massachusetts | OASIS@mass.gov |
| Michigan | LARA-OASIS-Coordinator-MI@michigan.gov |
| Minnesota | Health.MDSOASISTECH@state.mn.us |
| | Health.OASIS@state.mn.us |
| Mississippi | OASIS@msdh.ms.gov |
| Missouri | OASISInformation@health.mo.gov |
| Montana | OASIS@mt.gov |
| Nebraska | DHHS.OutpatientandInHomeCareServices@nebraska.gov |
| Nevada | DPBHCMS-OASIS@health.nv.gov |
| New Hampshire | dhhs.hfa-certification@dhhs.nh.gov |
| New Jersey | NJ.cmsdatastaff@doh.nj.gov |
| New Mexico | OASIS.NMDOH@state.nm.us |
| New York | OASIS@health.ny.gov |
| North Carolina | DHSR.OASIS.Resources@dhhs.nc.gov |
| North Dakota | OASISND@nd.gov |
| Ohio | OASIS@odh.ohio.gov |
| Oklahoma | OASIShelp@health.ok.gov |
| Oregon | Mailbox.HCLC@odhsoha.oregon.gov |

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| Pennsylvania | RA-CommunityProgramLicensure@pa.gov | |
| Puerto Rico | oasis.poc@salud.pr.gov | |
| Rhode Island | DOH.OFR@health.RI.gov | |
| South Carolina | SC_OASIS@dhec.sc.gov | |
| South Dakota | DOHOLCReports@state.SD.us | |
| Tennessee | OASIS.Help@TN.gov | |
| Texas | OASIS.help@hhs.Texas.gov | |
| Utah | UtahOasis@utah.gov | |
| Vermont | AHS.DAILYTOASISMDSSupport@Vermont.gov | |
| Virginia | OASIS.Help@vdh.virginia.gov | |
| Washington | DOHHSQAHOHSOASIS_CMS@DOH.WA.GOV | |
| West Virginia | DHHRMISOHFLAC@wv.gov | DHHR.OHFLAC.OASIS@wv.gov |
| Wisconsin | DHSDQACMSMedicare@dhs.wisconsin.gov | |
| Wyoming | WDH-OHLS-oasis@wyo.gov | |

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| CMS SOG Locations - OASIS Contacts | |
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| CMS Northeast (Boston, New York, Philadelphia & including Puerto Rico, Virgin Islands) | Mona.Liblanc@cms.hhs.gov |
| CMS Atlanta (Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina & Tennessee) | Angela.Williams@cms.hhs.gov |
| CMS Chicago (Illinois, Indiana, Michigan, Minnesota, Ohio & Wisconsin) | Laura.Spottiswood1@cms.hhs.gov |
| CMS Dallas (Arkansas, Louisiana, New Mexico, Oklahoma, Texas) | traci.williams@cms.hhs.gov |
| CMS Denver & Kansas City (Colorado, Iowa, Kansas, Missouri, Montana, Nebraska, North Dakota, South Dakota, Utah, Wyoming) | Kimberly.Richardson@cms.hhs.gov |
| CMS San Francisco & Seattle (American Samoa, Mariana Islands Guam, Saipan) | Letisha.Secret@cms.hhs.gov |
| CMS Baltimore Home Health Mailbox (Questions about HHA Conditions of Participation) | hhasurveyprotocols@cms.hhs.gov |
| OASIS Help Desk (OASIS Coding & Documentation Questions) | homehealthqualityquestions@cms.hhs.gov |
| Home Health Payment Policy (Home Health Billing & Payment Questions) | homehealthpolicy@cms.hhs.gov |