

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 10471	Date: November 20, 2020
	Change Request 11890

SUBJECT: Provide Systematic Auto-Inactivation of SuperOp Events for Related Entity Action Records (EARs) in ViPS Medicare System (VMS) - Implementation of User CR 11397

I. SUMMARY OF CHANGES: This CR (Change Request) is a follow up to analysis CR 11397. It will implement changes in the VMS Automated Claims Examination System (ACES) and SuperOp to allow for systematic inactivation of SuperOp events when an ACE Entity Action Record (EAR) is updated.

EFFECTIVE DATE: April 1, 2021

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: April 5, 2021

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

Pub. 100-20	Transmittal: 10471	Date: November 20, 2020	Change Request: 11890
-------------	--------------------	-------------------------	-----------------------

SUBJECT: Provide Systematic Auto-Inactivation of SuperOp Events for Related Entity Action Records (EARs) in ViPS Medicare System (VMS) - Implementation of User CR 11397

EFFECTIVE DATE: April 1, 2021

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: April 5, 2021

I. GENERAL INFORMATION

A. Background: Under Change Request (CR) 11397, CMS held calls with the VMS Shared System Maintainer (SSM) and the Durable Medical Equipment, Prosthetics, Orthotics and Supplies Medicare Administrative Contractors (DME MACs), to conduct analysis and discuss the design of creating an auto-inactivation utility for SuperOp when a SuperEAR is moved from an active to an inactive status. SuperOp is a user-controlled mainframe Business Rules Engine (BRE) application that makes decisions and resolves errors automatically during claims processing based on user-defined parameters. Entity Action Records (EARs) are part of the VMS Automated Claims Examination System (ACES) subsystem. EARs allow users to set up jurisdiction-specific criteria for an entity such as, a Provider, a Beneficiary or Procedure code, and perform claim editing that will specify actions when those criteria are met. An EAR used in correlation with SuperOp is a SuperEAR.

Currently, DME MACs have to manually review and inactivate all SuperOp sequences that contain an inactive SuperEAR. The purpose of this CR is to implement the design developed as a result of calls held for CR11397. VMS will be updated to reduce the manual effort needed when inactivating an EAR and related SuperOp events.

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility									
		A/B MAC			D M E	Shared- System Maintainers				Other	
		A	B	H H H		M A C	F I S S	M C S	V M S		C W F
11890.1	Contractor shall revise the VMS online ACES system to add the ability for the DME MACs to select SuperOP events to be inactivated that are related to Super EARs from a new screen within ACES.								X		

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared-System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
11890.2	Contractor shall add batch processing that will inactivate selected SuperOp events from requests made in the online ACES subsystem and create a report of the inactivation requests.						X			
11890.3	Contractor shall capture the batch activation of selected SuperOp events in existing SuperOp reports.						X			

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E M A C	C E D I
		A	B	H H H		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Kay Curry, 410-786-1801 or Kay.Curry@cms.hhs.gov , Stacey Ndelle, 410-786-8208 or Stacey.Ndelle@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

ATTACHMENTS: 0