

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-06 Medicare Financial Management	Centers for Medicare & Medicaid Services (CMS)
Transmittal 10527	Date: December 23, 2020
	Change Request 11832

Transmittal 10527, dated December 23, 2021, is being rescinded and replaced by Transmittal 10821, dated, May 24, 2021 to add business requirements (BRs) 11832.12, 11832.12.1 and 11832.13 for HIGLAS to enable the undeliverable demand letter AR status codes (LTR-UNDL-1st and LTR-UNDL-ITR) to be used with MSP beneficiary transactions types; remove the MSP contractors (BCRC and CRC) from the "Responsibility" for BRs 11832.2, 11832.6, 11832.6.2, and 11832.10; and add BRs 11832.2.5 and 11832.10.2 to provide the time period (30 calendar days) the MSP contractors have to locate a better address and update the AR status code for an undeliverable demand and ITR letter. This correction also changes BRs 11832.2, 11832.4, 11832.5, 11832.10 and 11832.11 to active voice. All other information remains the same.

SUBJECT: Pub. 100-06, Chapter 4, Section 10 Revision (New Accounts Receivable (AR) Status Codes for Undeliverable Initial Demand Letters and Terminated/Out of Business Providers)