

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 11373	Date: April 29, 2022
	Change Request 12643

SUBJECT: Update the Common Working File Utilization Reject 86x7 and 86x6

I. SUMMARY OF CHANGES: The Common Working File (CWF) is setting Utilization Reject (UR) 86x7 and 86x6 on one detail line of a claim when the logic applies to more than one detail line. This is causing claims to cycle multiple times to CWF and negatively impacting the Part B Medicare Administrative Contractors (MACs) Claim Processing Timeliness (CPT).

EFFECTIVE DATE: October 1, 2022

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: October 3, 2022

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Number	Requirement	Responsibility									
		A/B MAC			D M E M A C	Shared-System Maintainers				Other	
		A	B	H H H		F I S S	M C S	V M S	C W F		
12643.4	The CWF shall return CLIA Trailer 19 for both new edits '8616' and '8617' to indicate CLIA certification information and claim processing conflicts associated with the certification submitted on the claim.									X	
12643.5	The A/B MACs Part B shall create local audits to accept the new CWF edits '8616' and '8617'. They shall continue to deny claims receiving these errors as they currently do for the "86x6' and '86x7'.		X								
12643.6	The A/B MAC Part B, specifically Wisconsin Physicians Service Insurance Corporation (WPS), Novitas and First Coast Service Options, Inc. (FCSO), shall test this change in its entirety.		X								J5 A/B MAC, J8 A/B MAC, JH A/B MAC, JL A/B MAC, JN A/B MAC

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility						
		A/B MAC			D M E M A C	C E D I		
		A	B	H H H				
	None							

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:
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Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Cathleen Gurreri, 443-934-2913 or cathleen.gurreri@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0