

<b>CMS Manual System</b>	<b>Department of Health &amp; Human Services (DHHS)</b>
<b>Pub 100-20 One-Time Notification</b>	<b>Centers for Medicare &amp; Medicaid Services (CMS)</b>
<b>Transmittal 12140</b>	<b>Date: July 20, 2023</b>
	<b>Change Request 11774</b>

**SUBJECT: User Enhancement Change Request (UECR) - Update the Multi-Carrier System (MCS) Additional Documentation Request (ADR) - ADS History Screen**

**I. SUMMARY OF CHANGES:** The purpose of this Change Request (CR) is to create a centralized location to display ADR information for claims.

**EFFECTIVE DATE: January 1, 2024 - This UECR was moved from the October 2023 Release to the January 2024 Release.**

*\*Unless otherwise specified, the effective date is the date of service.*

**IMPLEMENTATION DATE: January 2, 2024 - This UECR was moved from the October 2023 Release to the January 2024 Release.**

*Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.*

**II. CHANGES IN MANUAL INSTRUCTIONS:** (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

<b>R/N/D</b>	<b>CHAPTER / SECTION / SUBSECTION / TITLE</b>
N/A	N/A

**III. FUNDING:**

**For Medicare Administrative Contractors (MACs):**

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

**IV. ATTACHMENTS:**

**One Time Notification**

# Attachment - One-Time Notification

Pub. 100-20	Transmittal: 12140	Date: July 20, 2023	Change Request: 11774
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**SUBJECT: User Enhancement Change Request (UECR) - Update the Multi-Carrier System (MCS) Additional Documentation Request (ADR) - ADS History Screen**

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## I. GENERAL INFORMATION

**A. Background:** The purpose of this CR is to create a centralized location to display ADR information for claims.

When an appeal is filed on the denial of a claim, the user needs to perform research to identify if a request for additional information was sent to the provider in the initial determination of non-payment. Currently, the MCS does not have a centralized location for the user to access this information. The MCS shall update the ADS History screen and display this information on the MCS Desktop Tool (MCSDT).

**B. Policy:** N/A

## II. BUSINESS REQUIREMENTS TABLE

*"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.*

Number	Requirement	Responsibility									
		A/B MAC			D M E M A C	Shared- System Maintainers				Other	
		A	B	H H H		F I S S	M C S	V M S	C W F		
11774.1	The MCS shall enhance the existing ADS History screen to populate the Internal Control Number (ICN) data utilized to determine ADR criteria.							X			
11774.1.1	The MCS shall add a new ICN development location field to the ADS History screen.							X			
11774.1.2	The MCS shall add 2 new message fields to the ADS History screen that will display the assigned and non-assigned message affiliated with the ADS message used at the claim detail.							X			

Number	Requirement	Responsibility										
		A/B MAC			D M E M A C	Shared- System Maintainers				Other		
		A	B	H H H		F I S S	M C S	V M S	C W F			
11774.1.3	The MCS shall add a new Review (RV) Indicator to the ADS History screen.							X				
11774.1.4	The MCS shall add a new Medical Review (MR) indicator field to the ADS History screen.							X				
11774.1.5	The MCS shall add a Primary Function (PF) key that shall toggle the user to the Comments screen.							X				
11774.2	The MCS shall enhance the MCSDT to have a display only, ADS History window. This shall display all data from the ADS History screen.							X				
11774.2.1	The MCS shall add all existing fields from the ADS History screen to the new ADS History window in MCSDT.							X				
11774.2.2	The MCS shall add the new development location fields to the ADS History window in MCSDT for the ICN.							X				
11774.2.3	The MCS shall add the 2 new message fields to the ADS History window in MCSDT. The message fields shall display the assigned and non-assigned message affiliated with the ADS message used at the claim detail.							X				
11774.2.4	The MCS shall add the new RV indicator to the ADS History window in MCSDT.							X				
11774.2.5	The MCS shall add the new MR indicator field to the ADS History window in MCSDT.							X				
11774.2.6	The MCS shall add a radio button to the ADS History window in MCSDT. This function shall take the user to the Comments window in MCSDT.							X				

### III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E M A C	C E D I
		A	B	H H H		
	None					

### IV. SUPPORTING INFORMATION

**Section A: Recommendations and supporting information associated with listed requirements:** N/A

*"Should" denotes a recommendation.*

X-Ref Requirement Number	Recommendations or other supporting information:

**Section B: All other recommendations and supporting information:** N/A

### V. CONTACTS

**Post-Implementation Contact(s):** Contact your Contracting Officer's Representative (COR).

### VI. FUNDING

**Section A: For Medicare Administrative Contractors (MACs):**

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**ATTACHMENTS: 0**