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| CMS Manual System | Department of Health & Human Services (DHHS) |
| Pub 100-20 One-Time Notification | Centers for Medicare & Medicaid Services (CMS) |
| Transmittal 2398 | Date: November 22, 2019 |
| | Change Request 11404 |

SUBJECT: Updates to Bills Pending Report for the Fiscal Intermediary Shared System (FISS)

I. SUMMARY OF CHANGES: The purpose of this Change Request (CR) is to modify FISS workload reports “Total Number of Bills Pending – Summary” (report R371) and “Total Number of Bills Pending – Detail” (report R372) to allow Medicare Administrative Contractors (MACs) to be able to balance claim counts between the 308, R371 and R372 reports. Additionally, modifications are needed to accommodate the Batch Header claims.

EFFECTIVE DATE: April 1, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: April 6, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

| R/N/D | CHAPTER / SECTION / SUBSECTION / TITLE |
|--------------|---|
| N/A | N/A |

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

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|-------------|-------------------|-------------------------|-----------------------|
| Pub. 100-20 | Transmittal: 2398 | Date: November 22, 2019 | Change Request: 11404 |
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SUBJECT: Updates to Bills Pending Report for the Fiscal Intermediary Shared System (FISS)

EFFECTIVE DATE: April 1, 2020

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IMPLEMENTATION DATE: April 6, 2020

I. GENERAL INFORMATION

A. Background: The FISS workload reports “Total Number of Bills Pending – Summary” (report R371) and “Total Number of Bills Pending – Detail” (report R372) were created with CMS CR 11257. Data for these reports is taken from line 13 of the FISS 308 report. This CR modifies these reports to allow MACs to be able to balance claim counts between the 308, R371 and R372 reports. Additionally, modifications are needed to accommodate the Batch Header claims.

B. Policy: This CR does not affect legislation or policy.

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

| Number | Requirement | Responsibility | | | | | | | | | |
|---------|---|----------------|---|-------------|----------------------------------|-------------|------------------|-------------|-------|-------------|-------------|
| | | A/B MAC | | D M E | Shared- System Maintainers | | | | Other | | |
| | | A | B | | H H H | M A C | F I S S | M C S | | V M S | C W F |
| 11404.1 | FISS shall modify the “Total Number of Bills Pending – Summary” (R371) report to reflect the following changes: <ul style="list-style-type: none"> Update the 1-30 Days timeframe to reflect 0-30 Days Add column for Pending Claims (balances to R372) in each timeframe listed on the report. Add a column to reflect claim counts for the Batch Header claims in each timeframe listed on the report. Add Totals line for the columns <p>Note: The claim detail for the Batch Header claims shall not be included in the “Total Number of Bills Pending – Detail” report (R372).</p> | | | | | X | | | | | |

III. PROVIDER EDUCATION TABLE

| Number | Requirement | Responsibility | | | | |
|--------|-------------|----------------|---|-------------|-------------|------------------|
| | | A/B MAC | | | D M E | C E D I |
| | | A | B | H H H | M A C | |
| | None | | | | | |

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

| X-Ref Requirement Number | Recommendations or other supporting information: |
|--------------------------------|--|
| | |

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Stacey Ndelle, 410-786-8208 or Stacey.Ndelle@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

ATTACHMENTS: 0