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| CMS Manual System | Department of Health & Human Services (DHHS) |
| Pub 100-20 One-Time Notification | Centers for Medicare & Medicaid Services (CMS) |
| Transmittal 2403 | Date: November 27, 2019 |
| | Change Request 11285 |

Transmittal 2329, dated August 2, 2019, is being rescinded and replaced by Transmittal 2403, dated, November 27, 2019 to remove business requirements 11285.4.1 and 11285.4.2. All other information remains the same.

SUBJECT: Automation of Part B Underpayment Processing of Recovery Audit Contractor (RAC) Adjustments

I. SUMMARY OF CHANGES: This Change Request will allow for the processing of RAC-identified Part B underpayments without manual intervention by the Medicare Administrative Contractor (MAC).

EFFECTIVE DATE: January 1, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: January 6, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revise information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

| R/N/D | CHAPTER / SECTION / SUBSECTION / TITLE |
|--------------|---|
| N/A | N/A |

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

| Number | Requirement | Responsibility | | | | | | | |
|-------------|---|----------------|---|----------------------------|----------------------------------|------------------|-------------|-------------|-------|
| | | A/B MAC | | D M E M A C | Shared- System Maintainers | | | | Other |
| | | A | B | | H H H | F I S S | M C S | V M S | |
| 11285.4.2 | This business requirement has been deleted. | | X | | | | | | RAC |
| 11285.4.3 | The contractors shall, during the UAT period in December, be available for up to 2, one-hour, calls to be scheduled by CMS, for all parties to discuss any testing issues that may occur. | | X | | | | X | | RAC |
| 11285.4.3.1 | The contractors shall post the minutes of the meeting for their specific issues being discussed during the call within 2 business days of the meeting in eChimp. | | X | | | | | | RAC |
| 11285.4.4 | The contractor shall send the UAT point of contact (POC) email address to Ashley.Badami@cms.hhs.gov no later than 10 days following finalization of this CR. | | X | | | | X | | RAC |

III. PROVIDER EDUCATION TABLE

| Number | Requirement | Responsibility | | | | |
|--------|-------------|----------------|---|-------------|----------------------------|------------------|
| | | A/B MAC | | | D M E M A C | C E D I |
| | | A | B | H H H | | |
| | None | | | | | |

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

| X-Ref Requirement Number | Recommendations or other supporting information: |
|--------------------------|--|
| | |

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Alex Ambridge, 410-786-8411 or alex.ambridge@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 0