

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



**CENTER FOR MEDICARE**

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**DATE:** May 3, 2021

**TO:** Medicare Prescription Drug Plans

**FROM:** Amy Larrick Chavez-Valdez  
Director, Medicare Drug Benefit and C & D Data Group

**SUBJECT:** Retail Pharmacy Network Access and Preferred Cost-Sharing Pharmacy Access  
Analysis Results for Q1 CY 2021

The data from CMS's retail pharmacy access analyses for quarter 1 (Q1) CY 2021 are now available in HPMS for review. To access the Part D retail access data in HPMS, select: "Quality and Performance" > "Performance Metrics" > "Retail Pharmacy Access Data" > "Pharmacy Network Access Data" and, finally, select the performance period.

CMS will use the analysis to identify sponsors' plans that are not meeting the retail pharmacy access standard required by 42 C.F.R. § 423.120(a)(1). Sponsors identified as access outliers may receive compliance or enforcement actions.

Questions or concerns about the data for your plan(s) should be sent to [PartD\\_Monitoring@cms.hhs.gov](mailto:PartD_Monitoring@cms.hhs.gov) by May 14, 2021.