Outline

- Introduction

- Screen Positive for HRSN Indicator Confidential Feedback Report: Report Overview

- Screen Positive for HRSN Indicator Confidential Feedback Report: Example Tables

- Resources

Acronyms Used in This Training

- Centers for Medicare & Medicaid Services (CMS)
- Division of Chronic and Post-Acute Care (DCPAC)
- Health Care Quality Information Systems (HCQIS)
- Health Care Quality Information Systems Access Roles and Profile (HARP)
- Health-Related Social Need (HRSN)
- Home Health (HH)
- Home Health Agency (HHA)
- Inpatient Rehabilitation Facility – Patient Assessment Instrument (IRF-PAI)

- Inpatient Rehabilitation Facility (IRF)
- Internet Quality Improvement and Evaluation System (iQIES)
- Long-Term Care Hospital (LTCH)
- Long-Term Care Hospital Continuity Assessment Record and Evaluation Data Set (LCDS)
- Minimum Data Set (MDS)
- Outcome and Assessment Information Set (OASIS)
- Quality Reporting Program (QRP)
- Skilled Nursing Facility (SNF)
- Start of Care/Resumption of Care (SOC/ROC)

INTRODUCTION

Rationale for Screen Positive for HRSN Indicator Confidential Feedback Reports

- CMS is committed to advancing health equity by addressing health disparities across its programs.

- Increasing understanding of patient/resident health-related social needs (HRSNs) is an important first step towards improving quality of care for patient populations and promoting equitable care.

- Screen Positive for HRSN Indicator Confidential Feedback Reports will deliver HRSN data to post-acute care (PAC) providers that is necessary for developing effective strategies to improve quality care for their patients/residents.

Accessing Your Report: Part 1 of 2

To locate your Screen Positive for HRSN Indicator Confidential Feedback Report in iQIES, please follow the instructions listed below:

1. Log into iQIES at https://iqies.cms.gov/iqies using your Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) user ID and password. If you do not have a HARP account, you may register for a HARP ID.

2. From the 'Reports' tab, select the option for 'Find a Report'.

3. Select the Report Category of 'Health Equity' and Report Type of 'Health-Related Social Need Indicator'.

   – Alternatively, you can use the Report Keyword search feature by typing in 'Screen Positive'.

4. Displayed for you is a list of reports available for download.

5. Select the 'Screen Positive for Health-Related Social Need Indicator Report' link OR the 'Run Report' option to view the report.

Accessing Your Report: Part 2 of 2

6. The reports filter page displays with the specific filter criteria required for this HRSN report: Provider and Date Range.

   — For the Provider filter, search for up to 25 providers by Provider Name, CCN or Facility ID and add each provider to the filter selection.

   — For the Date Range filter, the system defaults to the latest quarter end date available and allows users to select prior quarter end dates. Select the appropriate End Date Range.

   — The Run Report button at the bottom of the page is now enabled.

If there are questions regarding accessing the Screen Positive for HRSN Indicator Confidential Feedback Report in iQIES, please contact the iQIES Service Center by email at iQIES@cms.hhs.gov or by phone at (800) 339-9313.

REPORT OVERVIEW

Screen Positive for HRSN Indicator Confidential Feedback Report

PAC HRSN Data Elements

CMS has introduced standardized data elements that address health-related social needs across post-acute care settings and that are designed to be interoperable irrespective of care setting.

Health Literacy

Need for Interpreter Services

Social Isolation

Transportation

Fall 2024

Screening Positive for HRSNs

HRSN Data Elements are collected via OASIS, IRF-PAI, LCDS, and MDS items:

Health Literacy (B1300)	Need for Interpreter Services (A1110B)	Social Isolation (D0700)	Transportation (A1250)

For each item, a specific response or responses will indicate
the patient/resident has "screened positive" for that HRSN.

Patient/resident information is collected at start of care/resumption of care (SOC/ROC) for HH and at admission for IRF, LTCH, and SNF.

HRSN Data Specifications

UNIQUE PATIENTS/RESIDENTS

HRSN data captures *unique* patients/residents:

Patients/residents with more than one SOC/ROC or admission record within a facility/agency's reporting period are counted once.

EXCLUSIONS

No exclusions are applied to capture entirety of provider's patient/resident population.

REPORTING PERIOD

- Spans 12 months.
- Reports will be updated on a quarterly basis.

Report Basics

- HRSN data will be shared **confidentially** to help providers better understand the needs of their patient/resident population.

- HRSN indicators are not considered quality measures and are **not publicly reported** on Care Compare.

- Initial reports will be released in:
  - Fall 2024, with a performance period of **Oct 1, 2023 – Sep 30, 2024**, for HH, IRF, LTCH.
  - Fall 2025, with a performance period of **Oct 1, 2024 – Sep 30, 2025**, for SNF.

- Reports will be updated quarterly based on most recent 12 months of data.

HRSN Results Included in the Report

Table 1: Patients/Residents who Screened Positive for HRSNs

OVERALL HRSN INDICATOR
At least one of four HRSNs

INDIVIDUAL HRSN INDICATORS
- Health Literacy
- Need for Interpreter Services
- Social Isolation
- Transportation

Table 2: Number of HRSNs Reported by Patients/Residents

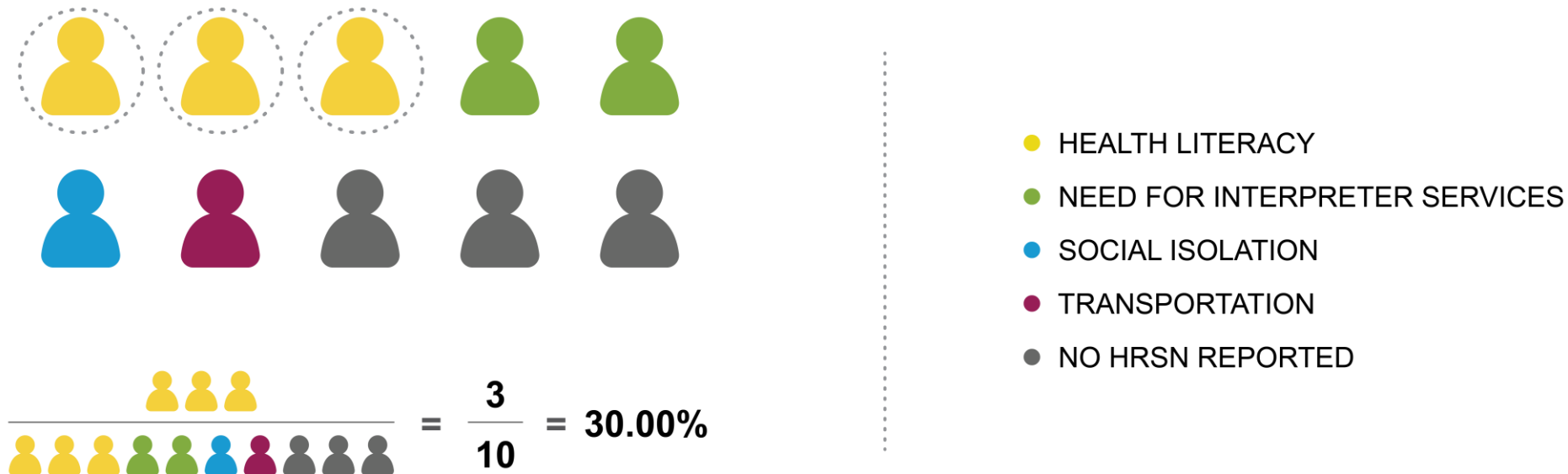**PATIENTS/RESIDENTS WHO SCREENED POSITIVE FOR EXACTLY:**
- 0 HRSNs
- 1 HRSN
- 2 HRSNs
- 3 HRSNs
- 4 HRSNs

COUNTS PROVIDED AT FACILITY/AGENCY LEVEL. RATES PROVIDED AT FACILITY/AGENCY, STATE,* AND NATIONAL LEVELS.

*STATE AVERAGE RATES ARE ONLY PROVIDED FOR HHAs.

Fall 2024

Calculations for <u>Individual</u> HRSN Indicators

This example shows your facility/agency's patient/resident population (n=10). Let's calculate results for patients/residents who screened positive for **Health Literacy:**

- ● HEALTH LITERACY
- ● NEED FOR INTERPRETER SERVICES
- ● SOCIAL ISOLATION
- ● TRANSPORTATION
- ● NO HRSN REPORTED

$$= \frac{3}{10} = 30.00\%$$

Three (30%) of your patients/residents screened positive for a **Health Literacy** need.

Fall 2024

Calculations for <u>Overall</u> HRSN Indicator

This example shows your facility/agency's patient/resident population (n=10). Let's calculate results for patients/residents who screened positive for **at least one HRSN**:

- ● HEALTH LITERACY
- ● NEED FOR INTERPRETER SERVICES
- ● SOCIAL ISOLATION
- ● TRANSPORTATION
- ● NO HRSN REPORTED

$$= \frac{7}{10} = 70.00\%$$

Seven (70%) of your patients/residents screened positive for **at least one HRSN**.

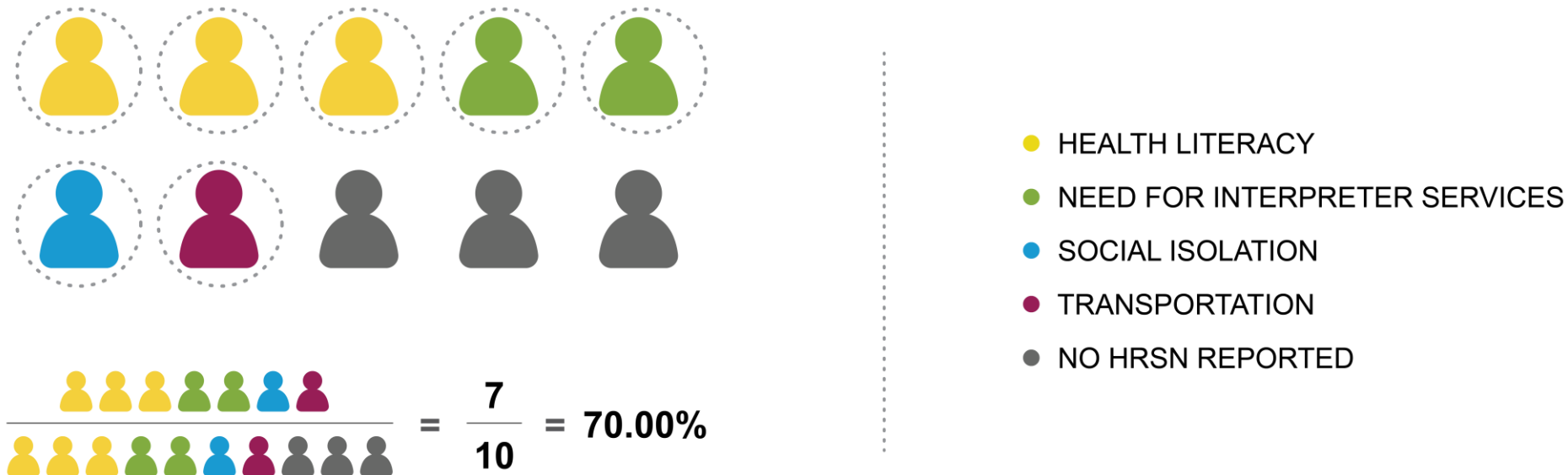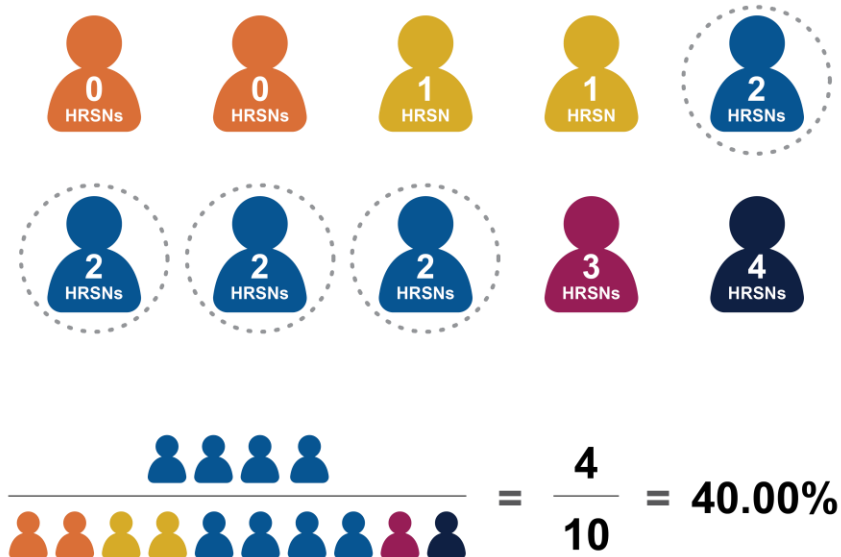# Calculations for Number of HRSNs Reported by Patients/Residents

This example shows your facility/agency's patient/resident population (n=10). Let's calculate results for patients/residents who screened positive for **exactly two HRSNs**:

- PATIENTS/RESIDENTS WHO SCREENED POSITIVE FOR **0 HRSNs**
- PATIENTS/RESIDENTS WHO SCREENED POSITIVE FOR **1 HRSN**
- PATIENTS/RESIDENTS WHO SCREENED POSITIVE FOR **2 HRSNs**
- PATIENTS/RESIDENTS WHO SCREENED POSITIVE FOR **3 HRSNs**
- PATIENTS/RESIDENTS WHO SCREENED POSITIVE FOR **4 HRSNs**

$$= \frac{4}{10} = 40.00\%$$

Four (40%) of your patients/residents screened positive for **exactly two HRSNs**.

EXAMPLE TABLES

Screen Positive for HRSN Indicator Confidential Feedback Report

Table 1: Patients/Residents who Screened Positive for HRSNs

Health-Related Social Need (HRSN) Indicator			Total Facility Patient Count (N): 132
Health-Related Social Need (HRSN) Indicator:	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
At least one of four HRSNs	57	43.18%	33.69%
Need for Interpreter Services (A1110B)	0	0.00%	2.56%
Need for Transportation (A1250)	3	2.27%	2.47%
Health Literacy (B1300)	47	35.61%	26.43%
Social Isolation (D0700)	12	9.09%	8.47%

Table 1: Patients/Residents who Screened Positive for HRSNs

Health-Related Social Need (HRSN) Indicator			Total Facility Patient Count (N): 132
Health-Related Social Need (HRSN) Indicator:	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
At least one of four HRSNs	57	43.18%	33.69%
Need for Interpreter Services (A1110B)	0	0.00%	2.56%
Need for Transportation (A1250)	3	2.27%	2.47%
Health Literacy (B1300)	47	35.61%	26.43%
Social Isolation (D0700)	12	9.09%	8.47%

Table 1: Patients/Residents who Screened Positive for HRSNs

Health-Related Social Need (HRSN) Indicator		Total Facility Patient Count (N): 132	
Health-Related Social Need (HRSN) Indicator:	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
At least one of four HRSNs	57	43.18%	33.69%
Need for Interpreter Services (A1110B)	0	0.00%	2.56%
Need for Transportation (A1250)	3	2.27%	2.47%
Health Literacy (B1300)	47	35.61%	26.43%
Social Isolation (D0700)	12	9.09%	8.47%

Table 1: Patients/Residents who Screened Positive for HRSNs

Health-Related Social Need (HRSN) Indicator		Total Facility Patient Count (N): 132	
Health-Related Social Need (HRSN) Indicator:	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
At least one of four HRSNs	57	43.18%	33.69%
Need for Interpreter Services (A1110B)	0	0.00%	2.56%
Need for Transportation (A1250)	3	2.27%	2.47%
Health Literacy (B1300)	47	35.61%	26.43%
Social Isolation (D0700)	12	9.09%	8.47%

Table 1: Patients/Residents who Screened Positive for HRSNs

Health-Related Social Need (HRSN) Indicator		Total Facility Patient Count (N): 132	
Health-Related Social Need (HRSN) Indicator:	Unique Patient Count (N)	IRF Rate (%)	National Average Rate (%)
At least one of four HRSNs	57	43.18%	33.69%
Need for Interpreter Services (A1110B)	0	0.00%	2.56%
Need for Transportation (A1250)	3	2.27%	2.47%
Health Literacy (B1300)	47	35.61%	26.43%
Social Isolation (D0700)	12	9.09%	8.47%

Table 1: Patients/Residents who Screened Positive for HRSNs

Health-Related Social Need (HRSN) Indicator			Total Facility Patient Count (N): 132
Health-Related Social Need (HRSN) Indicator:	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
At least one of four HRSNs	57	43.18%	33.69%
Need for Interpreter Services (A1110B)	0	0.00%	2.56%
Need for Transportation (A1250)	3	2.27%	2.47%
Health Literacy (B1300)	47	35.61%	26.43%
Social Isolation (D0700)	12	9.09%	8.47%

Table 2: Number of HRSNs Reported by Patients/Residents

Patients with Health-Related Social Need (HRSN)			Total Facility Patient Count (N): 132
Patients with Health-Related Social Need (HRSN):	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
Patients with 4 HRSNs	2	1.52%	0.01%
Patients with 3 HRSNs	1	0.76%	0.40%
Patients with 2 HRSNs	6	4.55%	5.40%
Patients with 1 HRSN	48	36.36%	27.88%
Patients with 0 HRSN	75	56.82%	66.31%

Table 2: Number of HRSNs Reported by Patients/Residents

Patients with Health-Related Social Need (HRSN)			Total Facility Patient Count (N): 132
Patients with Health-Related Social Need (HRSN):	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
Patients with 4 HRSNs	2	1.52%	0.01%
Patients with 3 HRSNs	1	0.76%	0.40%
Patients with 2 HRSNs	6	4.55%	5.40%
Patients with 1 HRSN	48	36.36%	27.88%
Patients with 0 HRSN	75	56.82%	66.31%

Table 2: Number of HRSNs Reported by Patients/Residents

Patients with Health-Related Social Need (HRSN)			Total Facility Patient Count (N): 132
Patients with Health-Related Social Need (HRSN):	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
Patients with 4 HRSNs	2	1.52%	0.01%
Patients with 3 HRSNs	1	0.76%	0.40%
Patients with 2 HRSNs	6	4.55%	5.40%
Patients with 1 HRSN	48	36.36%	27.88%
Patients with 0 HRSN	75	56.82%	66.31%

Table 2: Number of HRSNs Reported by Patients/Residents

Patients with Health-Related Social Need (HRSN)			Total Facility Patient Count (N): 132
Patients with Health-Related Social Need (HRSN):	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
Patients with 4 HRSNs	2	1.52%	0.01%
Patients with 3 HRSNs	1	0.76%	0.40%
Patients with 2 HRSNs	6	4.55%	5.40%
Patients with 1 HRSN	48	36.36%	27.88%
Patients with 0 HRSN	75	56.82%	66.31%

Table 2: Number of HRSNs Reported by Patients/Residents

Patients with Health-Related Social Need (HRSN)			Total Facility Patient Count (N): 132
Patients with Health-Related Social Need (HRSN):	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
Patients with 4 HRSNs	2	1.52%	0.01%
Patients with 3 HRSNs	1	0.76%	0.40%
Patients with 2 HRSNs	6	4.55%	5.40%
Patients with 1 HRSN	48	36.36%	27.88%
Patients with 0 HRSN	75	56.82%	66.31%

Table 2: Number of HRSNs Reported by Patients/Residents

Patients with Health-Related Social Need (HRSN)			Total Facility Patient Count (N): 132
Patients with Health-Related Social Need (HRSN):	**Unique Patient Count (N)**	**IRF Rate (%)**	**National Average Rate (%)**
Patients with 4 HRSNs	2	1.52%	0.01%
Patients with 3 HRSNs	1	0.76%	0.40%
Patients with 2 HRSNs	6	4.55%	5.40%
Patients with 1 HRSN	48	36.36%	27.88%
Patients with 0 HRSN	75	56.82%	66.31%

RESOURCES

Education and Outreach Resources

- Educational materials regarding the Screen Positive for HRSN Indicator Confidential Feedback Reports:

  - Screen Positive for HRSN Indicator Confidential Feedback Reports Fact Sheet

  - Upcoming resources: FAQ document and Methods Report (planned release in Winter 2025)

- These materials are/will be available at:

  - HH QRP Training page

  - IRF QRP Training page

  - LTCH QRP Training page

  - SNF QRP Training page

- If you have any additional questions about the report, please email your respective Help Desk:

  - HomeHealthQualityQuestions@cms.hhs.gov

  - IRF.questions@cms.hhs.gov

  - LTCHQualityQuestions@cms.hhs.gov

  - SNFQualityQuestions@cms.hhs.gov

Access Resources

For more information regarding access to your Screen Positive for HRSN Indicator Confidential Feedback Reports, please review the [iQIES Report User Manual](#) or visit the [Post-Acute Care Quality Initiatives Home Page](#).

For a 508 compliant version of your Screen Positive for HRSN Indicator Confidential Feedback Report, please email your QRP's Help Desk: [HomeHealthQualityQuestions@cms.hhs.gov](#), [IRF.questions@cms.hhs.gov](#), [LTCHQualityQuestions@cms.hhs.gov](#), or [SNFQualityQuestions@cms.hhs.gov](#).

THANK YOU

Division of Chronic and Post-Acute Care (DCPAC)
Centers for Medicare & Medicaid Services (CMS)