

# **Medicare Part C and Part D Reporting Requirements Data Validation Procedure Manual**

## **Appendix K:**

### **Pass / Not Pass Determination Methodology**

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# 1. INTRODUCTION

The Centers for Medicare & Medicaid Services (CMS) requires that organizations contracted to offer Medicare Part C and/or Part D benefits be subject to an independent yearly review to validate data reported to CMS on a variety of reporting requirements.<sup>1</sup> The purpose of the independent data validation (DV) is to ensure that Part C and Part D organizations (sponsoring organizations) (SOs) are reporting health and drug plan data that are reliable, valid, complete, comparable, and timely.

SOs are responsible for contracting with an independent data validation contractor to conduct retrospective DV reviews for Part C and Part D reporting sections and provide the findings to CMS. CMS has developed Data Validation Standards, which include general standards and reporting section criteria that data validation reviewers must use to determine whether the data each SO reported to CMS per the Part C/Part D Reporting Requirements are accurate, valid, timely, and reliable. The reviewer must rely on the DV standards to assess an SO's information systems' capabilities and overall processes for collecting, storing, compiling, and reporting the required data. CMS requires that DV be conducted annually.

The DV reviewer must determine compliance with each of the DV standards and record the appropriate finding for each standard, sub-standard, and/or data element. At the conclusion of each DV review and the finalization of findings, the reviewer must report these findings directly to CMS via the Plan Reporting Data Validation Module (PRDVM) in the Health Plan Management System (HPMS). Following the completion of the DV cycle, CMS analyzes the results submitted by the reviewer and makes a Pass/Not Pass determination. The graphic shown in **Exhibit 1** illustrates where data entry into the HPMS PRDVM and the Pass/Not Pass determination occur within the DV process.

## Exhibit 1. Overview of Findings Data Collection Process and Pass/Not Pass Determination

| Data Validation Contractor  | CMS                     |
|---|-------------------------|
| Analyze Information → Determine Findings → Submit Findings to CMS → | Determine Pass/Not Pass |

CMS makes a Pass/Not Pass determination for all DV reviews after the annual deadline for submission of findings, and provides the aggregate results to SOs in the summer or fall of the same calendar year. Note: Data used for the 2020 DV cycle are based on SOs' submitted CY 2019 Parts C & D data.

To translate findings into Pass/Not Pass determinations, CMS performs the following steps per contract:

1. Sums the standard/sub-standard scores for each reporting section; these scores are derived from the Yes/No findings or the Likert Scale for each applicable standard/sub-standard.
2. Calculates the average Part C (if applicable) score by summing the scores for all Part C reporting sections and dividing by the number of reporting sections.
3. Calculates the average Part D (if applicable) score by summing the scores for all Part D reporting sections and dividing by the number of reporting sections.
4. Calculates the overall (average) Part C and Part D score (if applicable) by summing the result of steps 3 and 4 and dividing by two.
5. Using the results of steps 2, 3, and 4, above, assigns an overall Part C and/or Part D "Pass" threshold.

**Exhibit 2** provides a description of all standards and sub-standards from the Data Validation Standards that are referenced throughout the remaining portion of this document.

<sup>1</sup> See 42 CFR §422.516(g) and §423.514(g)

## Exhibit 2. Data Validation Standards

| VALIDATION STANDARDS |  |
|----------------------|--|
| 1.                   | A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) indicates that all source documents accurately capture required data fields and are properly documented.  |
|                      | <u>Criteria for Validating Source Documents:</u> <ol style="list-style-type: none"> <li>Source documents are properly secured so that source documents can be retrieved at any time to validate the information submitted to CMS via CMS systems.</li> <li>Source documents create all required data fields for reporting requirements.</li> <li>Source documents are error-free (e.g., programming code and spreadsheet formulas have no messages or warnings indicating errors, use correct fields, have appropriate data selection, etc.).</li> <li>All data fields have meaningful, consistent labels (e.g., label field for patient ID as Patient ID, rather than Field1 and maintain the same field name across data sets).</li> <li>Data file locations are referenced correctly.</li> <li>If used, macros are properly documented.</li> <li>Source documents are clearly and adequately documented.</li> <li>Titles and footnotes on reports and tables are accurate.</li> <li>Version control of source documents is appropriately applied.</li> </ol>              |
| 2.                   | A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) and census or sample data, whichever is applicable, indicates that data elements for each reporting section are accurately identified, processed, and calculated.   |
|                      | <u>Criteria for Validating Reporting Section Criteria (Refer to reporting section criteria section below):</u> <ol style="list-style-type: none"> <li>The appropriate date range(s) for the reporting period(s) is captured.</li> <li>Data are assigned at the applicable level (e.g., plan benefit package or contract level).</li> <li>Appropriate deadlines are met for reporting data</li> <li>Terms used are properly defined per CMS regulations, guidance and Reporting Requirements Technical Specifications.</li> <li>The number of expected counts (e.g., number of members, claims, grievances, procedures) are verified; ranges of data fields are verified; all calculations (e.g., derived data fields) are verified; missing data has been properly addressed; reporting output matches corresponding source documents (e.g., programming code, saved queries, analysis plans); version control of reported data elements is appropriately applied; QA checks/thresholds are applied to detect outlier or erroneous data prior to data submission.</li> </ol> |
| 3.                   | Organization implements policies and procedures for data submission, including the following: <ol style="list-style-type: none"> <li>Data elements are accurately entered / uploaded into CMS systems and entries match corresponding source documents.</li> <li>All sources, intermediate, and final stage data sets and other outputs relied upon to enter data into CMS systems are archived.</li> </ol>  |
| 4.                   | Organization implements policies and procedures for periodic data system updates (e.g., changes in enrollment, provider/pharmacy status, and claims adjustments).  |
| 5.                   | Organization implements policies and procedures for archiving and restoring data in each data system (e.g., disaster recovery plan).   |
| 6.                   | <i>If organization's data systems underwent any changes during the reporting period (e.g., as a result of a merger, acquisition, or upgrade):</i> Organization provided documentation on the data system changes and, upon review, there were no issues that adversely impacted data reported.   |
| 7.                   | <i>If data collection and/or reporting for this reporting section is delegated to another entity:</i> Organization regularly monitors the quality and timeliness of the data collected and/or reported by the delegated entity or first tier/downstream contractor.  |

## 2. SCORING METHODOLOGY

### 2.1. Scoring Standards, Sub-Standards and Data Elements

A total of seven standards are evaluated for each reporting section; each standard includes one or more sub-standards. Some sub-standards also include an evaluation of each data element reported for the reporting section. For example, Sub-Standard 2.e requires the reviewer to examine each data element to ensure compliance with reporting section criteria. The number of data elements varies depending on the reporting section.

For each of the standards, sub-standards, and data elements, the reviewer must assess a “Yes/No” finding or a score using a 1-5 Likert scale. Each finding is associated with CMS-assigned percentage points and can vary depending on the sub-standard or data element being scored. A “No” or 1 finding, however, will always result in a score of zero percentage points.

**Exhibit 3** illustrates how Standard 1 and its nine (1a – 1i) sub-standards might be scored. A “Yes” finding for Sub-Standard 1.a equals 0.9 percentage points. A “Yes” finding for Sub-Standard 1.b would result in 2.6 percentage points added to the reporting section’s score, as would a rating of 5 for Sub-Standard 1.c. As shown below, a “Yes” finding for all nine Sub-Standards associated with Standard 1 would result in a maximum total score of 11.1111%.

**Exhibit 3. Scores Assigned to Data Validation Standard 1**

| Standard/<br>Sub-<br>Standard<br>ID | Standard/Sub-Standard Description   | Maximum<br>Possible<br>Score <sup>2</sup> |
|-------------------------------------|---|---|
| 1                                   | A review of source documents (e.g., programming code, spreadsheet formulas, analysis plans, saved data queries, file layouts, process flows) indicates that all source documents accurately capture required data fields and are properly documented. |   |
| 1.a                                 | Source documents and output are properly secured so that source documents can be retrieved at any time to validate the information submitted to CMS via CMS Systems.  | 0.8547009%                                |
| 1.b                                 | Source documents create all required data fields for reporting requirements.  | 2.5641026%                                |
| 1.c                                 | Source documents are error-free (e.g., programming code and spreadsheet formulas have no messages or warnings indicating errors, use correct fields, have appropriate data selection, etc).   | 2.5641026%                                |
| 1.d                                 | All data fields have meaningful, consistent labels (e.g., label field for patient ID as Patient_ID, rather than Field1 and maintain the same field name across data sets).  | 0.8547009%                                |
| 1.e                                 | Data file locations are referenced correctly.   | 0.8547009%                                |
| 1.f                                 | If used, macros are properly documented.  | 0.8547009%                                |
| 1.g                                 | Source documents are clearly and adequately documented.   | 0.8547009%                                |
| 1.h                                 | Titles and footnotes on reports and tables are accurate.  | 0.8547009%                                |
| 1.i                                 | Version control of source documents is appropriately applied.   | 0.8547009%                                |
| Total Maximum Score for Standard 1  |   | 11.1111%                                  |

Standards 2 and 3 are scored somewhat differently. This difference is most pronounced for Sub-Standard 2.e., which is in most cases data element specific. This difference is also found for Sub-Standard 3.a. The

<sup>2</sup> Figures may not sum to totals due to rounding.

aggregate points for data elements in Sub-Standard 2.e, (20.0000%) and 3.a (26.6667%) will not vary across reporting sections, but points for an individual data element will vary among reporting sections.

For example, Sub-Standard 2.e for the Special Needs Plan Care Management (SNPs) section shown in **Exhibit 4** has 4 data elements and 36 Reporting Section Criteria (RSC). Each data element is scored on each of the criteria. Thus, there are 43 scores for Sub-Standard 2.e. The score for each RSC/data element combination in the SNPs reporting section is 0.004651163.

**Exhibit 4. SNPs Care Management Data Validation Matrix Example**

| Standard/ Sub-Standard | RSC | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|-----|---|-------------|
| 1.a                    |     |   | 0.008547009 |
| 1.b                    |     |   | 0.025641026 |
| 1.c                    |     |   | 0.025641026 |
| 1.d                    |     |   | 0.008547009 |
| 1.e                    |     |   | 0.008547009 |
| 1.f                    |     |   | 0.008547009 |
| 1.g                    |     |   | 0.008547009 |
| 1.h                    |     |   | 0.008547009 |
| 1.i                    |     |   | 0.008547009 |
| 2.a                    | 1   |   | 0.033333333 |
| 2.b                    | 2   |   | 0.033333333 |
| 2.c                    | 3   |   | 0.033333333 |
| 2.d                    |     |   | 0.033333333 |
| 2.e                    | 4.a | A   | 0.004651163 |
| 2.e                    | 4.b | A   | 0.004651163 |
| 2.e                    | 4.c | A   | 0.004651163 |
| 2.e                    | 4.d | A   | 0.004651163 |
| 2.e                    | 4.e | A   | 0.004651163 |
| 2.e                    | 4.f | A   | 0.004651163 |
| 2.e                    | 4.g | A   | 0.004651163 |
| 2.e                    | 4.h | A   | 0.004651163 |
| 2.e                    | 4.i | A   | 0.004651163 |
| 2.e                    | 5.a | C   | 0.004651163 |
| 2.e                    | 5.b | F   | 0.004651163 |
| 2.e                    | 5.c | D   | 0.004651163 |
| 2.e                    | 5.d | G   | 0.004651163 |
| 2.e                    | 5.e | E   | 0.004651163 |
| 2.e                    | 5.f | H   | 0.004651163 |
| 2.e                    | 5.g | A-H   | 0.004651163 |
| 2.e                    | 6.a | B   | 0.004651163 |
| 2.e                    | 6.b | B   | 0.004651163 |
| 2.e                    | 6.c | B   | 0.004651163 |
| 2.e                    | 6.d | B   | 0.004651163 |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 6.e        | B  | 0.004651163   |
| 2.e                           | 6.f        | B  | 0.004651163   |
| 2.e                           | 6.g        | B  | 0.004651163   |
| 2.e                           | 6.h        | B  | 0.004651163   |
| 2.e                           | 6.i        | B  | 0.004651163   |
| 2.e                           | 6.j        | B  | 0.004651163   |
| 2.e                           | 7.a        | C  | 0.004651163   |
| 2.e                           | 7.b        | C  | 0.004651163   |
| 2.e                           | 7.c        | C  | 0.004651163   |
| 2.e                           | 7.d        | C  | 0.004651163   |
| 2.e                           | 7.e        | C  | 0.004651163   |
| 2.e                           | 8.a        | D  | 0.004651163   |
| 2.e                           | 8.b        | D  | 0.004651163   |
| 2.e                           | 9.a        | E  | 0.004651163   |
| 2.e                           | 9.b        | E  | 0.004651163   |
| 2.e                           | 10.a       | F  | 0.004651163   |
| 2.e                           | 10.b       | F  | 0.004651163   |
| 2.e                           | 10.c       | F  | 0.004651163   |
| 2.e                           | 10.d       | F  | 0.004651163   |
| 2.e                           | 10.e       | F  | 0.004651163   |
| 2.e                           | 11.a       | G  | 0.004651163   |
| 2.e                           | 11.b       | G  | 0.004651163   |
| 2.e                           | 12.a       | H  | 0.004651163   |
| 3.a                           |            | A  | 0.033333333   |
| 3.a                           |            | B  | 0.033333333   |
| 3.a                           |            | C  | 0.033333333   |
| 3.a                           |            | D  | 0.033333333   |
| 3.a                           |            | E  | 0.033333333   |
| 3.a                           |            | F  | 0.033333333   |
| 3.a                           |            | G  | 0.033333333   |
| 3.a                           |            | H  | 0.033333333   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |

**Exhibit 5** illustrates the scoring at the standard and sub-standard level, where scores for each standard and sub- standard are displayed as a percentage of the maximum possible score for a reporting section. Since Standard 2 and Standard 3 focus on accurate calculation and entry/upload of data into the HPMS Plan Reporting Module, and this is the primary focus of the DV review, these two standards receive the majority of points in the total score for a reporting section. Note that these percentages will vary for reporting sections that include standards, sub- standards, or data elements that are “Not Applicable.”

**Exhibit 5. Scoring Aggregated at the Standard and Sub-Standard Level**

| Standard                   | Sub-Standard | Percentage of Total Score <sup>3</sup> |
|----------------------------|--------------|--|
| <b>1</b>                   |              |  |
|                            | 1.a          | 0.8547009%                             |
|                            | 1.b          | 2.5641026%                             |
|                            | 1.c          | 2.5641026%                             |
|                            | 1.d          | 0.8547009%                             |
|                            | 1.e          | 0.8547009%                             |
|                            | 1.f          | 0.8547009%                             |
|                            | 1.g          | 0.8547009%                             |
|                            | 1.h          | 0.8547009%                             |
|                            | 1.i          | 0.8547009%                             |
| <b>Standard 1 Subtotal</b> |              | <b>11.1111%</b>                        |
| <b>2</b>                   |              |  |
|                            | 2.a          | 3.3333333%                             |
|                            | 2.b          | 3.3333333%                             |
|                            | 2.c          | 3.3333333%                             |
|                            | 2.d          | 3.3333333%                             |
|                            | 2.e          | 20.0000%                               |
| <b>Standard 2 Subtotal</b> |              | <b>33.3333%</b>                        |
| <b>3</b>                   |              |  |
|                            | 3.a          | 26.66666667%                           |
|                            | 3.b          | 6.6666667%                             |
| <b>Standard 3 Subtotal</b> |              | <b>33.3333%</b>                        |
| <b>4</b>                   |              | <b>5.555556%</b>                       |
| <b>5</b>                   |              | <b>5.555556%</b>                       |
| <b>6</b>                   |              | <b>5.555556%</b>                       |
| <b>7</b>                   |              | <b>5.555556%</b>                       |
| <b>Total</b>               |              | <b>100.00%</b>                         |

Note that with the exception of “Not Applicable” standards or sub-standards, percentage points for Standards 1, 4, 5, 6, and 7 will not vary across reporting sections. Every reporting section’s final Percentage Score is based on a maximum score of 100 percent. Refer to Appendix B to determine individual sub-standard and data element scores for all Part C and Part D reporting sections.

<sup>3</sup> Percentages may not sum to totals due to rounding.



## 2.2. Scoring of “Not Applicable” Sub-Standard and Data Elements

### 2.2.1 Scoring of Sub-Standards and Data Elements that are Always “Not Applicable”

For certain reporting sections, some sub-standards or data elements are always “Not Applicable” for all contracts. For example, in the Part D Medication Therapy Management Programs reporting section, Sub-Standard 2.e, data element A, will always have a “Not Applicable” finding for all contracts and for all SOs. Sub-Standard 2.e requires the DV contractor to confirm that data elements are calculated properly according to reporting section criteria, and this data element (MTM A) reports the contract number of the file uploaded to HPMS; therefore, no calculation is necessary.

### 2.2.2 Scoring of Standards, Sub-Standards, and Data Elements that are Sometimes “Not Applicable”

In addition to sub-standards and data elements that are always “Not Applicable,” it is also possible that a contractor will decide that a particular standard, sub-standard or data element is “Not Applicable” for a reporting section for a particular contract. Standard 6 provides one example of why this may occur. Standard 6 states “If organization’s data systems underwent any changes during the reporting period (e.g., as a result of a merger, acquisition, or upgrade): Organization provided documentation on the data system changes and, upon review, there were no issues that adversely impacted data reported.” In many cases, an SO’s or contract’s data systems will not undergo any changes during the reporting period, which means the contractor will not evaluate the reporting section using this standard and will assign a “Not Applicable” finding rather than a “Yes/No” finding or 1-5 score. In instances such as this, no points are assigned to the score for the not applicable standard, sub-standard, or data element and no points are included in the reporting section’s total maximum score.

## 2.3. Reporting Section Scores

CMS scores each reporting section separately by summing the total number of points assigned to the reporting section for those standards, sub-standards or data elements. A standard, sub-standard or data element that receives a “No” or 1 finding will receive zero points. If a particular standard, sub-standard or data element is found “Not Applicable,” CMS will add zero points to the actual score in the numerator and will also assign zero points to the maximum possible score in the denominator when calculating the Percentage Score. This additional step ensures that an SO is not penalized for receiving a “Not Applicable” for a particular data element.

To illustrate how a reporting section is scored with and without a “Not Applicable” evaluation, refer to **Exhibit 6** and **Exhibit 7**. In both Exhibits, the first column contains the standard evaluated, the second column contains a description of the evaluation for the standard, the third column displays the maximum possible score for each standard, and the fourth column displays the actual score earned by the contract. To simplify the examples only the total score for each standard is displayed (the sum of sub-standard and/or data element scores within each standard).

### 2.3.1 Scoring Without a “Not Applicable” Finding

In the first example, shown in **Exhibit 6**, the contractor has determined a “Yes” finding for every standard, sub-standard, and data element except Standard 5. Standard 5 received a “No” finding and therefore no points are assigned to the actual score for this standard. In this example, there were not any “Not Applicable” findings for this reporting section. The maximum possible score for this reporting section is 100.0000% and the actual score is 94.4445%. The Percentage Score is calculated by dividing the actual score by the maximum possible score ( $94.4445\% \div 100.0000\%$ ).

### Exhibit 6. Reporting Section Scoring Example without “Not Applicable” Finding

| Standard (1)                  | Reviewer's Finding (2)   | Maximum Possible Score (3)           | Actual Score(4) |
|-------------------------------|--|--------------------------------------|-----------------|
| 1                             | All Sub-Standards received "Yes" findings or scores of 5                   | 11.1111%                             | 11.1111%        |
| 2                             | All Sub-Standards and data elements received "Yes" findings or scores of 5 | 33.3333%                             | 33.3333%        |
| 3                             | All Sub-Standards and data elements received "Yes" findings                | 33.3333%                             | 33.3333%        |
| 4                             | Standard received "Yes" finding  | 5.5556%                              | 5.5556%         |
| 5                             | Standard received "No" finding   | 5.5556%                              | 0.0%            |
| 6                             | Standard received "Yes" finding  | 5.5556%                              | 5.5556%         |
| 7                             | Standard received "Yes" finding  | 5.5556%                              | 5.5556%         |
| Totals <sup>4</sup>           |  | 100.0000%                            | 94.4445%        |
| Percentage Score <sup>5</sup> |  | 94.4445%<br>(= 94.4445% ÷ 100.0000%) |                 |

### 2.3.2 Scoring With a “Not Applicable” Finding

**Exhibit 7** is identical to **Exhibit 6** except that the reviewer has found Standard 6 to be “Not Applicable.” In this case, no points are included for Standard 6 in either the actual score or the maximum possible score. To calculate the Percentage Score, CMS will divide the actual score, 88.8889 percent, by the maximum possible score, 94.4445 percent (deducting 5.5556% from the normal maximum possible score of 100% because Standard 6 is “Not Applicable,”  $100.0000\% - 5.5556\% = 94.4445\%$ ), which equals .941176, or in percentage terms, 94.1176 percent.

### Exhibit 7. Reporting Section Scoring Example with One “Not Applicable” Finding

| Standard (1)                  | Reviewer's Finding (2)   | Maximum Possible Score (3)        | Actual Score (4) |
|-------------------------------|--|-----------------------------------|------------------|
| 1                             | All Sub-Standards Received "Yes" findings or scores of 5                   | 11.1111%                          | 11.1111%         |
| 2                             | All Sub-Standards and Data Elements Received "Yes" findings or scores of 5 | 33.3333%                          | 33.3333%         |
| 3                             | All Sub-Standards and Data Elements Received "Yes" findings                | 33.3333%                          | 33.3333%         |
| 4                             | Standard received "Yes" finding  | 5.5556%                           | 5.5556%          |
| 5                             | Standard received "No" finding   | 5.5556%                           | 0.0000%          |
| 6                             | Standard received "Not Applicable" finding                                 | 0.0000%                           | 0.0000%          |
| 7                             | Standard received "Yes" finding  | 5.5556%                           | 5.5556%          |
| Totals <sup>6</sup>           |  | 94.4445%                          | 88.8889%         |
| Percentage Score <sup>7</sup> |  | 94.1176%<br>(88.8889% ÷ 94.4445%) |                  |

<sup>4</sup> Percentages may not sum to totals due to rounding.

<sup>5</sup> Ibid

<sup>6</sup> Ibid

<sup>7</sup> Ibid

## 2.4. Overall Part C, Overall Part D, and Combined Score

In addition to individual reporting section scores for each Part C and Part D reporting section, CMS will calculate overall scores for Part C reporting sections as a group and/or Part D reporting sections as a group. To calculate the Overall Part C and/or Overall Part D scores, CMS will take a simple average of the individual reporting section scores. Refer to **Exhibit 8** and **Exhibit 9** for an example of how the Overall Part C and Overall Part D scores are calculated. The Overall Part C score in **Exhibit 8** is 96.6 percent, calculated by summing the individual reporting section Percentage Scores and dividing by the number of reporting sections:  $(98.0\% + 100.0\% + 91.8\%)/3 = 96.6\%$ . Please note that **Exhibits 8 and 9** are illustrative and assume that all reporting sections will be calculated together regardless of the reporting section year.

**Exhibit 8. Example Overall Part C Score**

| Part C Reporting Section                                 | Part C % Score <sup>8</sup> |
|--|-----------------------------|
| Part C Grievances  | 98.0%                       |
| Organization Determinations/Reconsiderations             | 100.0%                      |
| Special Needs Plans (SNPs) Care Management               | 91.8%                       |
| Overall Score for Part C (Average for All Part C Scores) | 96.6%                       |

It is possible that an entire reporting section may be found to be “Not Applicable.” For example, if a contract did not identify any beneficiaries as eligible for its Medication Therapy Management (MTM) programs during the reporting period, then the entire MTM Programs reporting section would be found “Not Applicable.” In this case, the overall score for Part D would not include a score for this reporting section (no percentage score in the numerator and one less reporting section in the denominator). In **Exhibit 9**, the Overall Part D score is calculated to equal:  $(94.3\% + 98.4\% + 96.2\%)/3 = 96.3\%$

**Exhibit 9. Example Overall Part D Score**

| Part D Reporting Section   | Part D % Score <sup>9</sup> |
|--|-----------------------------|
| Medication Therapy Management Programs                           | N/A                         |
| Grievances   | 94.3%                       |
| Coverage Determinations and Redeterminations                     | 98.4%                       |
| Improving Drug Utilization Review Controls                       | 96.2%                       |
| Overall Part D Score (Average for All Part D Reporting Sections) | 96.3%                       |

Finally, **Exhibit 10** shows that for contracts that report both Part C and Part D data, CMS will calculate a Combined Part C and Part D score by averaging the Overall Part C Score and the Overall Part D Score. Using the examples in **Exhibit 8** and **Exhibit 9**, the Combined Part C and Part D Score is calculated by taking the average of the Overall Part C Score, 96.6 % and the Overall Part D Score, 96.3%, which equals  $(96.6\% + 96.3\%)/2 = 96.5\%$

<sup>8</sup> Percentages may not sum to total due to rounding.

<sup>9</sup> Ibid

#### Exhibit 10. Example Combined Part C and Part D Score

| Category   | Overall % Score <sup>1</sup> |
|--|------------------------------|
| Overall Part C Score   | 96.6%                        |
| Overall Part D Score   | 96.3%                        |
| <b>Overall Combined Part C and Part D Score<br/>(Average of Overall Part C Score and Overall Part D Score)</b> | <b>96.5%</b>                 |

### 3. PASS/NOT PASS SCORING THRESHOLDS

As mentioned in Section 1, CMS uses the scores assigned by the reviewers to make Pass/Not Pass determinations at the contract level based on multiple factors, including the mean and standard deviation of scores across all Part C and Part D reporting sections and contracts. Thresholds for Part C, Part D and an overall combined Part C/Part D score are established annually based on the distribution of scores. For the 2020 data validation for measurement year 2019 data, the threshold for “passing” will again be 95%. Contracts meeting or exceeding the threshold receive a Pass determination, those that do not receive a Not Pass determination. SOs receive their scores via HPMS after the findings are submitted. CMS notifies the SOs of the threshold via HPMS and SOs must then determine if they passed or did not pass. Only if an SO falls below the threshold will they receive a notice of non-compliance.

CMS also evaluates an SO’s data validation results prior to using plan reported data in performance measures, and inclusion in Reporting Requirements public use files. An SO must score at least 95% for a specific reporting section, and be compliant with data validation standards/sub-standards for relevant data elements in order for CMS to consider the reported data valid for public use. For Star Ratings measures, if an SO fails to submit measure data, or pass data validation of those data, it will receive a rating of one star in the respective measure and shown as “CMS identified issues with this plan’s data.” Star Ratings affect MA Quality Bonus Payments.

## 4. DATA VALIDATION SCORING MATRIX

### Grievances-Part C

| Standard/ Sub-Standard | RSC | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|-----|---|-------------|
| 1.a                    |     |   | 0.008547009 |
| 1.b                    |     |   | 0.025641026 |
| 1.c                    |     |   | 0.025641026 |
| 1.d                    |     |   | 0.008547009 |
| 1.e                    |     |   | 0.008547009 |
| 1.f                    |     |   | 0.008547009 |
| 1.g                    |     |   | 0.008547009 |
| 1.h                    |     |   | 0.008547009 |
| 1.i                    |     |   | 0.008547009 |
| 2.a                    | 1   |   | 0.033333333 |
| 2.b                    | 2   |   | 0.033333333 |
| 2.c                    | 3   |   | 0.033333333 |
| 2.d                    | 4   |   | 0.033333333 |
| 2.e                    | 5.a | B   | 0.003389831 |
| 2.e                    | 5.b | D   | 0.003389831 |
| 2.e                    | 5.c | C   | 0.003389831 |
| 2.e                    | 5.d | D   | 0.003389831 |
| 2.e                    | 5.e | E   | 0.003389831 |
| 2.e                    | 5.f | A - E   | 0.003389831 |
| 2.e                    | 6.a | A   | 0.003389831 |
| 2.e                    | 6.a | B   | 0.003389831 |
| 2.e                    | 6.a | C   | 0.003389831 |
| 2.e                    | 6.a | D   | 0.003389831 |
| 2.e                    | 6.a | E   | 0.003389831 |
| 2.e                    | 6.b | A   | 0.003389831 |
| 2.e                    | 6.b | B   | 0.003389831 |
| 2.e                    | 6.b | C   | 0.003389831 |
| 2.e                    | 6.b | D   | 0.003389831 |
| 2.e                    | 6.b | E   | 0.003389831 |
| 2.e                    | 6.c | A   | 0.003389831 |
| 2.e                    | 6.c | B   | 0.003389831 |
| 2.e                    | 6.c | C   | 0.003389831 |
| 2.e                    | 6.c | D   | 0.003389831 |
| 2.e                    | 6.c | E   | 0.003389831 |
| 2.e                    | 6.d | A   | 0.003389831 |
| 2.e                    | 6.d | B   | 0.003389831 |
| 2.e                    | 6.d | C   | 0.003389831 |
| 2.e                    | 6.d | D   | 0.003389831 |
| 2.e                    | 6.d | E   | 0.003389831 |

| Standard/ Sub-Standard | RSC   | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|-------|---|-------------|
| 2.e                    | 6.e   | A   | 0.003389831 |
| 2.e                    | 6.e   | B   | 0.003389831 |
| 2.e                    | 6.e   | C   | 0.003389831 |
| 2.e                    | 6.e   | D   | 0.003389831 |
| 2.e                    | 6.e   | E   | 0.003389831 |
| 2.e                    | 6.f   | A   | 0.003389831 |
| 2.e                    | 6.f   | B   | 0.003389831 |
| 2.e                    | 6.f   | C   | 0.003389831 |
| 2.e                    | 6.f   | D   | 0.003389831 |
| 2.e                    | 6.f   | E   | 0.003389831 |
| 2.e                    | 6.g   | A   | 0.003389831 |
| 2.e                    | 6.g   | B   | 0.003389831 |
| 2.e                    | 6.g   | C   | 0.003389831 |
| 2.e                    | 6.g   | D   | 0.003389831 |
| 2.e                    | 6.g   | E   | 0.003389831 |
| 2.e                    | 6.h   | A   | 0.003389831 |
| 2.e                    | 6.h   | B   | 0.003389831 |
| 2.e                    | 6.h   | C   | 0.003389831 |
| 2.e                    | 6.h   | D   | 0.003389831 |
| 2.e                    | 6.h   | E   | 0.003389831 |
| 2.e                    | 6.i   | A   | 0.003389831 |
| 2.e                    | 6.i   | B   | 0.003389831 |
| 2.e                    | 6.i   | C   | 0.003389831 |
| 2.e                    | 6.i   | D   | 0.003389831 |
| 2.e                    | 6.i   | E   | 0.003389831 |
| 2.e                    | 6.j   | A   | 0.003389831 |
| 2.e                    | 6.j   | B   | 0.003389831 |
| 2.e                    | 6.j   | C   | 0.003389831 |
| 2.e                    | 6.j   | D   | 0.003389831 |
| 2.e                    | 6.j   | E   | 0.003389831 |
| 2.e                    | 7.ai  | B   | 0.003389831 |
| 2.e                    | 7.aii | B   | 0.003389831 |
| 2.e                    | 7.iii | B   | 0.003389831 |
| 3.a                    |       | A   | 0.053333333 |
| 3.a                    |       | B   | 0.053333333 |
| 3.a                    |       | C   | 0.053333333 |
| 3.a                    |       | D   | 0.053333333 |
| 3.a                    |       | E   | 0.053333333 |
| 3.b                    |       |   | 0.066666667 |
| 4                      |       |   | 0.055555556 |
| 5                      |       |   | 0.055555556 |
| 6                      |       |   | 0.055555556 |

| Standard/ Sub-Standard | RSC | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|-----|---|-------------|
| 7                      |     |   | 0.055555556 |

## Organization Determinations and Reconsiderations-Part C

| Standard/ Sub-Standard | RSC     | Data Element Used for Sub-Standards 2e and 3a  | Weight      |
|------------------------|---------|--|-------------|
| 1.a                    |         |  | 0.008547009 |
| 1.b                    |         |  | 0.025641026 |
| 1.c                    |         |  | 0.025641026 |
| 1.d                    |         |  | 0.008547009 |
| 1.e                    |         |  | 0.008547009 |
| 1.f                    |         |  | 0.008547009 |
| 1.g                    |         |  | 0.008547009 |
| 1.h                    |         |  | 0.008547009 |
| 1.i                    |         |  | 0.008547009 |
| 2.a                    | RSC-1   |  | 0.033333333 |
| 2.b                    | RSC-2   |  | 0.033333333 |
| 2.c                    | RSC-3   |  | 0.033333333 |
| 2.d                    | RSC-4   |  | 0.033333333 |
| 2.e                    | RSC-5.a | Subsection #1: A,<br>Subsection #2: A-L  | 0.00078125  |
| 2.e                    | RSC-5.b | Subsection #3: A,<br>Subsection #4: A-L  | 0.00078125  |
| 2.e                    | RSC-5.c | Subsection #5: A   | 0.00078125  |
| 2.e                    | RSC-5.d | Subsection #5: K   | 0.00078125  |
| 2.e                    | RSC-5.e | Subsection #5: N   | 0.00078125  |
| 2.e                    | RSC-5.f | Subsection #5: N   | 0.00078125  |
| 2.e                    | RSC-5.g | Subsection #5: N   | 0.00078125  |
| 2.e                    | RSC-5.h | Subsection #5: F   | 0.00078125  |
| 2.e                    | RSC-5.i | Subsection #5: E   | 0.00078125  |
| 2.e                    | RSC-5.j | Subsection #5: O   | 0.00078125  |
| 2.e                    | RSC-5.k | Subsection #1: A-G,<br>Subsection #2: A-L,<br>Subsection #3: A-G,<br>Subsection #4: A-L,<br>Subsection #5: A, E, F, G, N,<br>and O | 0.00078125  |
| 2.e                    | RSC-6.a | Subsection #1: A   | 0.00078125  |
| 2.e                    | RSC-6.a | Subsection #1: D   | 0.00078125  |
| 2.e                    | RSC-6.a | Subsection #1: E   | 0.00078125  |
| 2.e                    | RSC-6.a | Subsection #1: F   | 0.00078125  |
| 2.e                    | RSC-6.a | Subsection #1: G   | 0.00078125  |



| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | RSC-6.a    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.a    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.a    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.a    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.b    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.c    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.d    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.e    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #1: D                                     | 0.00078125    |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | RSC-6.f    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.f    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.g    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.h    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.i    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.j    | Subsection #2: K                                     | 0.00078125    |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | RSC-6.j    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.k    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.l    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #1: A                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-6.m    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-7.a    | Subsection #1: D                                     | 0.00078125    |
| 2.e                           | RSC-7.a    | Subsection #1: F                                     | 0.00078125    |
| 2.e                           | RSC-7.b    | Subsection #1: E                                     | 0.00078125    |
| 2.e                           | RSC-7.b    | Subsection #1: G                                     | 0.00078125    |
| 2.e                           | RSC-8.a    | Subsection #2: I                                     | 0.00078125    |
| 2.e                           | RSC-8.a    | Subsection #2: J                                     | 0.00078125    |
| 2.e                           | RSC-8.b    | Subsection #2: K                                     | 0.00078125    |
| 2.e                           | RSC-8.b    | Subsection #2: L                                     | 0.00078125    |
| 2.e                           | RSC-9.a    | Subsection #1: B                                     | 0.00078125    |
| 2.e                           | RSC-10.a   | Subsection #1: C                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #3: F                                     | 0.00078125    |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | RSC-11.a   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.a   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.b   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.c   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.d   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.e   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #3: A                                     | 0.00078125    |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | RSC-11.f   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.f   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.g   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.h   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.i   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #4: J                                     | 0.00078125    |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | RSC-11.j   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.j   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #3: A                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #3: D                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #3: E                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #3: F                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #3: G                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-11.k   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-12.a   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-12.a   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-12.b   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-12.b   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-12.c   | Subsection #4: I                                     | 0.00078125    |
| 2.e                           | RSC-12.c   | Subsection #4: J                                     | 0.00078125    |
| 2.e                           | RSC-12.c   | Subsection #4: K                                     | 0.00078125    |
| 2.e                           | RSC-12.c   | Subsection #4: L                                     | 0.00078125    |
| 2.e                           | RSC-13.a   | Subsection #3: B                                     | 0.00078125    |
| 2.e                           | RSC-14.a   | Subsection #3: C                                     | 0.00078125    |
| 2.e                           | RSC-15.a   | Subsection #5: A                                     | 0.00078125    |
| 2.e                           | RSC-16.a   | Subsection #5: B                                     | 0.00078125    |
| 2.e                           | RSC-16.b   | Subsection #5: F                                     | 0.00078125    |
| 2.e                           | RSC-16.c   | Subsection #5: G                                     | 0.00078125    |
| 2.e                           | RSC-16.d   | Subsection #5: E                                     | 0.00078125    |
| 2.e                           | RSC-16.e   | Subsection #5: K                                     | 0.00078125    |
| 2.e                           | RSC-16.f   | Subsection #5: L                                     | 0.00078125    |
| 2.e                           | RSC-16.g   | Subsection #5: N                                     | 0.00078125    |
| 2.e                           | RSC-16.h   | Subsection #5: O                                     | 0.00078125    |
| 3.a                           |            | Subsection #1: A                                     | 0.007619048   |
| 3.a                           |            | Subsection #1: B                                     | 0.007619048   |
| 3.a                           |            | Subsection #1: C                                     | 0.007619048   |
| 3.a                           |            | Subsection #1: D                                     | 0.007619048   |
| 3.a                           |            | Subsection #1: E                                     | 0.007619048   |
| 3.a                           |            | Subsection #1: F                                     | 0.007619048   |
| 3.a                           |            | Subsection #1: G                                     | 0.007619048   |
| 3.a                           |            | Subsection #2: I                                     | 0.007619048   |
| 3.a                           |            | Subsection #2: J                                     | 0.007619048   |
| 3.a                           |            | Subsection #2: K                                     | 0.007619048   |
| 3.a                           |            | Subsection #2: L                                     | 0.007619048   |
| 3.a                           |            | Subsection #3: A                                     | 0.007619048   |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 3.a                           |            | Subsection #3: B                                     | 0.007619048   |
| 3.a                           |            | Subsection #3: C                                     | 0.007619048   |
| 3.a                           |            | Subsection #3: D                                     | 0.007619048   |
| 3.a                           |            | Subsection #3: E                                     | 0.007619048   |
| 3.a                           |            | Subsection #3: F                                     | 0.007619048   |
| 3.a                           |            | Subsection #3: G                                     | 0.007619048   |
| 3.a                           |            | Subsection #4: I                                     | 0.007619048   |
| 3.a                           |            | Subsection #4: J                                     | 0.007619048   |
| 3.a                           |            | Subsection #4: K                                     | 0.007619048   |
| 3.a                           |            | Subsection #4: L                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: A                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: B                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: E                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: F                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: G                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: H                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: I                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: J                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: K                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: L                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: M                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: N                                     | 0.007619048   |
| 3.a                           |            | Subsection #5: O                                     | 0.007619048   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |

## Special Needs Plan-Part C

| Standard/ Sub-Standard | RSC | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|-----|---|-------------|
| 1.a                    |     |   | 0.008547009 |
| 1.b                    |     |   | 0.025641026 |
| 1.c                    |     |   | 0.025641026 |
| 1.d                    |     |   | 0.008547009 |
| 1.e                    |     |   | 0.008547009 |
| 1.f                    |     |   | 0.008547009 |
| 1.g                    |     |   | 0.008547009 |
| 1.h                    |     |   | 0.008547009 |
| 1.i                    |     |   | 0.008547009 |
| 2.a                    | 1   |   | 0.033333333 |
| 2.b                    | 2   |   | 0.033333333 |
| 2.c                    | 3   |   | 0.033333333 |
| 2.d                    |     |   | 0.033333333 |
| 2.e                    | 4.a | A   | 0.004651163 |
| 2.e                    | 4.b | A   | 0.004651163 |
| 2.e                    | 4.c | A   | 0.004651163 |
| 2.e                    | 4.d | A   | 0.004651163 |
| 2.e                    | 4.e | A   | 0.004651163 |
| 2.e                    | 4.f | A   | 0.004651163 |
| 2.e                    | 4.g | A   | 0.004651163 |
| 2.e                    | 4.h | A   | 0.004651163 |
| 2.e                    | 4.i | A   | 0.004651163 |
| 2.e                    | 5.a | C   | 0.004651163 |
| 2.e                    | 5.b | F   | 0.004651163 |
| 2.e                    | 5.c | D   | 0.004651163 |
| 2.e                    | 5.d | G   | 0.004651163 |
| 2.e                    | 5.e | E   | 0.004651163 |
| 2.e                    | 5.f | H   | 0.004651163 |
| 2.e                    | 5.g | A-H   | 0.004651163 |
| 2.e                    | 6.a | B   | 0.004651163 |
| 2.e                    | 6.b | B   | 0.004651163 |
| 2.e                    | 6.c | B   | 0.004651163 |
| 2.e                    | 6.d | B   | 0.004651163 |
| 2.e                    | 6.e | B   | 0.004651163 |
| 2.e                    | 6.f | B   | 0.004651163 |
| 2.e                    | 6.g | B   | 0.004651163 |
| 2.e                    | 6.h | B   | 0.004651163 |
| 2.e                    | 6.i | B   | 0.004651163 |
| 2.e                    | 6.j | B   | 0.004651163 |
| 2.e                    | 7.a | C   | 0.004651163 |
| 2.e                    | 7.b | C   | 0.004651163 |



| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 7.c        | C  | 0.004651163   |
| 2.e                           | 7.d        | C  | 0.004651163   |
| 2.e                           | 7.e        | C  | 0.004651163   |
| 2.e                           | 8.a        | D  | 0.004651163   |
| 2.e                           | 8.b        | D  | 0.004651163   |
| 2.e                           | 9.a        | E  | 0.004651163   |
| 2.e                           | 9.b        | E  | 0.004651163   |
| 2.e                           | 10.a       | F  | 0.004651163   |
| 2.e                           | 10.b       | F  | 0.004651163   |
| 2.e                           | 10.c       | F  | 0.004651163   |
| 2.e                           | 10.d       | F  | 0.004651163   |
| 2.e                           | 10.e       | F  | 0.004651163   |
| 2.e                           | 11.a       | G  | 0.004651163   |
| 2.e                           | 11.b       | G  | 0.004651163   |
| 2.e                           | 12.a       | H  | 0.004651163   |
| 3.a                           |            | A  | 0.033333333   |
| 3.a                           |            | B  | 0.033333333   |
| 3.a                           |            | C  | 0.033333333   |
| 3.a                           |            | D  | 0.033333333   |
| 3.a                           |            | E  | 0.033333333   |
| 3.a                           |            | F  | 0.033333333   |
| 3.a                           |            | G  | 0.033333333   |
| 3.a                           |            | H  | 0.033333333   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |

## Medication Therapy Management Programs-Part D

| Standard/ Sub-Standard | RSC  | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|------|---|-------------|
| 1.a                    |      |   | 0.008547009 |
| 1.b                    |      |   | 0.025641026 |
| 1.c                    |      |   | 0.025641026 |
| 1.d                    |      |   | 0.008547009 |
| 1.e                    |      |   | 0.008547009 |
| 1.f                    |      |   | 0.008547009 |
| 1.g                    |      |   | 0.008547009 |
| 1.h                    |      |   | 0.008547009 |
| 1.i                    |      |   | 0.008547009 |
| 2.a                    | 1    |   | 0.033333333 |
| 2.b                    | 2    |   | 0.033333333 |
| 2.c                    | 3    |   | 0.033333333 |
| 2.d                    | 4    |   | 0.033333333 |
| 2.e                    | 5.a  | I   | 0.001785714 |
| 2.e                    | 5.b  | B   | 0.001785714 |
| 2.e                    | 5.c  | B   | 0.001785714 |
| 2.e                    | 5.d  | R   | 0.001785714 |
| 2.e                    | 5.e  | M   | 0.001785714 |
| 2.e                    | 5.f  | G   | 0.001785714 |
| 2.e                    | 5.g  | H   | 0.001785714 |
| 2.e                    | 5.h  | J   | 0.001785714 |
| 2.e                    | 5.i  | J   | 0.001785714 |
| 2.e                    | 5.j  | F   | 0.001785714 |
| 2.e                    | 5.k  | L   | 0.001785714 |
| 2.e                    | 5.l  | L   | 0.001785714 |
| 2.e                    | 5.m  | K   | 0.001785714 |
| 2.e                    | 5.n  | N   | 0.001785714 |
| 2.e                    | 5.o  | N   | 0.001785714 |
| 2.e                    | 5.p  | N   | 0.001785714 |
| 2.e                    | 5.q  | Q   | 0.001785714 |
| 2.e                    | 5.r  | R   | 0.001785714 |
| 2.e                    | 5.s  | R   | 0.001785714 |
| 2.e                    | 5.t  | M   | 0.001785714 |
| 2.e                    | 5.u  | N   | 0.001785714 |
| 2.e                    | 5.v  | O   | 0.001785714 |
| 2.e                    | 5.w  | S   | 0.001785714 |
| 2.e                    | 5.x  | S   | 0.001785714 |
| 2.e                    | 5.y  | T   | 0.001785714 |
| 2.e                    | 5.z  | T   | 0.001785714 |
| 2.e                    | 5.aa | U   | 0.001785714 |
| 2.e                    | 5.bb | U   | 0.001785714 |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 5.cc       | W  | 0.001785714   |
| 2.e                           | 5.dd       | A - U  | 0.001785714   |
| 2.e                           | 6.a        | B  | 0.001785714   |
| 2.e                           | 6.a        | C  | 0.001785714   |
| 2.e                           | 6.a        | D  | 0.001785714   |
| 2.e                           | 6.a        | E  | 0.001785714   |
| 2.e                           | 6.a        | F  | 0.001785714   |
| 2.e                           | 6.a        | G  | 0.001785714   |
| 2.e                           | 6.a        | H  | 0.001785714   |
| 2.e                           | 6.a        | I  | 0.001785714   |
| 2.e                           | 6.a        | J  | 0.001785714   |
| 2.e                           | 6.b        | F  | 0.001785714   |
| 2.e                           | 6.c        | B  | 0.001785714   |
| 2.e                           | 6.c        | C  | 0.001785714   |
| 2.e                           | 6.c        | D  | 0.001785714   |
| 2.e                           | 6.c        | E  | 0.001785714   |
| 2.e                           | 6.c        | F  | 0.001785714   |
| 2.e                           | 6.c        | G  | 0.001785714   |
| 2.e                           | 6.c        | H  | 0.001785714   |
| 2.e                           | 6.c        | I  | 0.001785714   |
| 2.e                           | 6.c        | J  | 0.001785714   |
| 2.e                           | 6.d        | B  | 0.001785714   |
| 2.e                           | 6.d        | C  | 0.001785714   |
| 2.e                           | 6.d        | D  | 0.001785714   |
| 2.e                           | 6.d        | E  | 0.001785714   |
| 2.e                           | 6.d        | F  | 0.001785714   |
| 2.e                           | 6.d        | G  | 0.001785714   |
| 2.e                           | 6.d        | H  | 0.001785714   |
| 2.e                           | 6.d        | I  | 0.001785714   |
| 2.e                           | 6.d        | J  | 0.001785714   |
| 2.e                           | 6.e        | B  | 0.001785714   |
| 2.e                           | 6.e        | C  | 0.001785714   |
| 2.e                           | 6.e        | D  | 0.001785714   |
| 2.e                           | 6.e        | E  | 0.001785714   |
| 2.e                           | 6.e        | F  | 0.001785714   |
| 2.e                           | 6.e        | G  | 0.001785714   |
| 2.e                           | 6.e        | H  | 0.001785714   |
| 2.e                           | 6.e        | I  | 0.001785714   |
| 2.e                           | 6.e        | J  | 0.001785714   |
| 2.e                           | 6.f        | B  | 0.001785714   |
| 2.e                           | 6.f        | C  | 0.001785714   |
| 2.e                           | 6.f        | D  | 0.001785714   |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 6.f        | E  | 0.001785714   |
| 2.e                           | 6.f        | F  | 0.001785714   |
| 2.e                           | 6.f        | G  | 0.001785714   |
| 2.e                           | 6.f        | H  | 0.001785714   |
| 2.e                           | 6.f        | I  | 0.001785714   |
| 2.e                           | 6.f        | J  | 0.001785714   |
| 2.e                           | 6.g        | I  | 0.001785714   |
| 2.e                           | 6.h        | J  | 0.001785714   |
| 2.e                           | 6.i        | B  | 0.001785714   |
| 2.e                           | 6.i        | C  | 0.001785714   |
| 2.e                           | 6.i        | D  | 0.001785714   |
| 2.e                           | 6.i        | E  | 0.001785714   |
| 2.e                           | 6.i        | F  | 0.001785714   |
| 2.e                           | 6.i        | G  | 0.001785714   |
| 2.e                           | 6.i        | H  | 0.001785714   |
| 2.e                           | 6.i        | I  | 0.001785714   |
| 2.e                           | 6.i        | J  | 0.001785714   |
| 2.e                           | 6.j        | B  | 0.001785714   |
| 2.e                           | 6.j        | C  | 0.001785714   |
| 2.e                           | 6.j        | D  | 0.001785714   |
| 2.e                           | 6.j        | E  | 0.001785714   |
| 2.e                           | 6.j        | F  | 0.001785714   |
| 2.e                           | 6.j        | G  | 0.001785714   |
| 2.e                           | 6.j        | H  | 0.001785714   |
| 2.e                           | 6.j        | I  | 0.001785714   |
| 2.e                           | 6.j        | J  | 0.001785714   |
| 2.e                           | 7.a        | G  | 0.001785714   |
| 2.e                           | 8.a        | K  | 0.001785714   |
| 2.e                           | 8.b        | L  | 0.001785714   |
| 2.e                           | 8.c        | K  | 0.001785714   |
| 2.e                           | 8.c        | L  | 0.001785714   |
| 2.e                           | 8.d        | K  | 0.001785714   |
| 2.e                           | 8.d        | L  | 0.001785714   |
| 2.e                           | 9.a        | M  | 0.001785714   |
| 2.e                           | 9.b        | N  | 0.001785714   |
| 2.e                           | 10.a       | R  | 0.001785714   |
| 2.e                           | 10.b       | S  | 0.001785714   |
| 2.e                           | 10.c       | T  | 0.001785714   |
| 2.e                           | 10.d       | U  | 0.001785714   |
| 2.e                           | 11.a       | V  | 0.001785714   |
| 2.e                           | 11.b       | X  | 0.001785714   |
| 2.e                           | 11.c       | Y  | 0.001785714   |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 3.a                           |            | A  | 0.010666667   |
| 3.a                           |            | B  | 0.010666667   |
| 3.a                           |            | C  | 0.010666667   |
| 3.a                           |            | D  | 0.010666667   |
| 3.a                           |            | E  | 0.010666667   |
| 3.a                           |            | F  | 0.010666667   |
| 3.a                           |            | G  | 0.010666667   |
| 3.a                           |            | H  | 0.010666667   |
| 3.a                           |            | I  | 0.010666667   |
| 3.a                           |            | J  | 0.010666667   |
| 3.a                           |            | K  | 0.010666667   |
| 3.a                           |            | L  | 0.010666667   |
| 3.a                           |            | M  | 0.010666667   |
| 3.a                           |            | N  | 0.010666667   |
| 3.a                           |            | O  | 0.010666667   |
| 3.a                           |            | P  | 0.010666667   |
| 3.a                           |            | Q  | 0.010666667   |
| 3.a                           |            | R  | 0.010666667   |
| 3.a                           |            | S  | 0.010666667   |
| 3.a                           |            | T  | 0.010666667   |
| 3.a                           |            | U  | 0.010666667   |
| 3.a                           |            | V  | 0.010666667   |
| 3.a                           |            | W  | 0.010666667   |
| 3.a                           |            | X  | 0.010666667   |
| 3.a                           |            | Y  | 0.010666667   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |

## Grievances-Part D

| Standard/ Sub-Standard | RSC | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|-----|---|-------------|
| 1.a                    |     |   | 0.008547009 |
| 1.b                    |     |   | 0.025641026 |
| 1.c                    |     |   | 0.025641026 |
| 1.d                    |     |   | 0.008547009 |
| 1.e                    |     |   | 0.008547009 |
| 1.f                    |     |   | 0.008547009 |
| 1.g                    |     |   | 0.008547009 |
| 1.h                    |     |   | 0.008547009 |
| 1.i                    |     |   | 0.008547009 |
| 2.a                    | 1   |   | 0.033333333 |
| 2.b                    | 2   |   | 0.033333333 |
| 2.c                    | 3   |   | 0.033333333 |
| 2.d                    | 4   |   | 0.033333333 |
| 2.e                    | 5.a | B   | 0.003389831 |
| 2.e                    | 5.b | D   | 0.003389831 |
| 2.e                    | 5.c | C   | 0.003389831 |
| 2.e                    | 5.d | D   | 0.003389831 |
| 2.e                    | 5.e | E   | 0.003389831 |
| 2.e                    | 5.f | A - E   | 0.003389831 |
| 2.e                    | 6.a | A   | 0.003389831 |
| 2.e                    | 6.a | B   | 0.003389831 |
| 2.e                    | 6.a | C   | 0.003389831 |
| 2.e                    | 6.a | D   | 0.003389831 |
| 2.e                    | 6.a | E   | 0.003389831 |
| 2.e                    | 6.b | A   | 0.003389831 |
| 2.e                    | 6.b | B   | 0.003389831 |
| 2.e                    | 6.b | C   | 0.003389831 |
| 2.e                    | 6.b | D   | 0.003389831 |
| 2.e                    | 6.b | E   | 0.003389831 |
| 2.e                    | 6.c | A   | 0.003389831 |
| 2.e                    | 6.c | B   | 0.003389831 |
| 2.e                    | 6.c | C   | 0.003389831 |
| 2.e                    | 6.c | D   | 0.003389831 |
| 2.e                    | 6.c | E   | 0.003389831 |
| 2.e                    | 6.d | A   | 0.003389831 |
| 2.e                    | 6.d | B   | 0.003389831 |
| 2.e                    | 6.d | C   | 0.003389831 |
| 2.e                    | 6.d | D   | 0.003389831 |
| 2.e                    | 6.d | E   | 0.003389831 |
| 2.e                    | 6.e | A   | 0.003389831 |
| 2.e                    | 6.e | B   | 0.003389831 |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 6.e        | C  | 0.003389831   |
| 2.e                           | 6.e        | D  | 0.003389831   |
| 2.e                           | 6.e        | E  | 0.003389831   |
| 2.e                           | 6.f        | A  | 0.003389831   |
| 2.e                           | 6.f        | B  | 0.003389831   |
| 2.e                           | 6.f        | C  | 0.003389831   |
| 2.e                           | 6.f        | D  | 0.003389831   |
| 2.e                           | 6.f        | E  | 0.003389831   |
| 2.e                           | 6.g        | A  | 0.003389831   |
| 2.e                           | 6.g        | B  | 0.003389831   |
| 2.e                           | 6.g        | C  | 0.003389831   |
| 2.e                           | 6.g        | D  | 0.003389831   |
| 2.e                           | 6.g        | E  | 0.003389831   |
| 2.e                           | 6.h        | A  | 0.003389831   |
| 2.e                           | 6.h        | B  | 0.003389831   |
| 2.e                           | 6.h        | C  | 0.003389831   |
| 2.e                           | 6.h        | D  | 0.003389831   |
| 2.e                           | 6.h        | E  | 0.003389831   |
| 2.e                           | 6.i        | A  | 0.003389831   |
| 2.e                           | 6.i        | B  | 0.003389831   |
| 2.e                           | 6.i        | C  | 0.003389831   |
| 2.e                           | 6.i        | D  | 0.003389831   |
| 2.e                           | 6.i        | E  | 0.003389831   |
| 2.e                           | 6.j        | A  | 0.003389831   |
| 2.e                           | 6.j        | B  | 0.003389831   |
| 2.e                           | 6.j        | C  | 0.003389831   |
| 2.e                           | 6.j        | D  | 0.003389831   |
| 2.e                           | 6.j        | E  | 0.003389831   |
| 2.e                           | 7.ai       | B  | 0.003389831   |
| 2.e                           | 7.aii      | B  | 0.003389831   |
| 2.e                           | 7.iii      | B  | 0.003389831   |
| 3.a                           |            | A  | 0.053333333   |
| 3.a                           |            | B  | 0.053333333   |
| 3.a                           |            | C  | 0.053333333   |
| 3.a                           |            | D  | 0.053333333   |
| 3.a                           |            | E  | 0.053333333   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |

## Coverage Determinations and Redeterminations-Part D

| Standard/ Sub-Standard | RSC | Data Element Used for Sub-Standards 2e and 3a                          | Weight      |
|------------------------|-----|--|-------------|
| 1.a                    |     |  | 0.008547009 |
| 1.b                    |     |  | 0.025641026 |
| 1.c                    |     |  | 0.025641026 |
| 1.d                    |     |  | 0.008547009 |
| 1.e                    |     |  | 0.008547009 |
| 1.f                    |     |  | 0.008547009 |
| 1.g                    |     |  | 0.008547009 |
| 1.h                    |     |  | 0.008547009 |
| 1.i                    |     |  | 0.008547009 |
| 2.a                    | 1   |  | 0.033333333 |
| 2.b                    | 2   |  | 0.033333333 |
| 2.c                    | 3   |  | 0.033333333 |
| 2.d                    | 4   |  | 0.033333333 |
| 2.e                    | 5.a | (1.D+1.E+1.F) +<br>(1.H+1.I+1.J) +<br>(1.L+1.M+1.N) +<br>(1.P+1.Q+1.R) | 0.002564103 |
| 2.e                    | 5.b | (1.H+1.I+1.J) +<br>(1.L+1.M+1.N) +<br>(1.P+1.Q+1.R)                    | 0.002564103 |
| 2.e                    | 5.c | 2.D, 2.E, 2.F  | 0.002564103 |
| 2.e                    | 5.d | 3.A  | 0.002564103 |
| 2.e                    | 5.e | 3.B.11   | 0.002564103 |
| 2.e                    | 5.f | 3.B.11   | 0.002564103 |
| 2.e                    | 5.g | 3.B.11   | 0.002564103 |
| 2.e                    | 5.h | 3.B.9  | 0.002564103 |
| 2.e                    | 5.i | 1.A – 1.R, 2.A – 2.F,<br>3.A – 3.B.9                                   | 0.002564103 |
| 2.e                    | 6.a | 1.A  | 0.002564103 |
| 2.e                    | 6.b | 1.A  | 0.002564103 |
| 2.e                    | 6.c | 1.A  | 0.002564103 |
| 2.e                    | 6.d | 1.A  | 0.002564103 |
| 2.e                    | 6.e | 1.A  | 0.002564103 |
| 2.e                    | 6.f | 1.A  | 0.002564103 |
| 2.e                    | 6.g | 1.A  | 0.002564103 |
| 2.e                    | 6.h | 1.A  | 0.002564103 |
| 2.e                    | 6.i | 1.A  | 0.002564103 |
| 2.e                    | 6.j | 1.A  | 0.002564103 |
| 2.e                    | 6.k | 1.A  | 0.002564103 |
| 2.e                    | 6.l | 1.A  | 0.002564103 |
| 2.e                    | 6.m | 1.G, 1.K, 1.O  | 0.002564103 |
| 2.e                    | 6.n | 1.A  | 0.002564103 |



| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 6.o        | 1.A  | 0.002564103   |
| 2.e                           | 6.p        | 1.A  | 0.002564103   |
| 2.e                           | 7.a        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.b        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.c        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.d        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.e        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.f        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.g        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 7.h        | 1.G, 1.K, 1.O  | 0.002564103   |
| 2.e                           | 8.a        | 1.D  | 0.002564103   |
| 2.e                           | 8.a        | 1.E  | 0.002564103   |
| 2.e                           | 8.a        | 1.F  | 0.002564103   |
| 2.e                           | 8.b        | 1.D  | 0.002564103   |
| 2.e                           | 8.b        | 1.E  | 0.002564103   |
| 2.e                           | 8.b        | 1.F  | 0.002564103   |
| 2.e                           | 9.a        | 1.B  | 0.002564103   |
| 2.e                           | 9.a        | 1.C  | 0.002564103   |
| 2.e                           | 9.b        | 1.B  | 0.002564103   |
| 2.e                           | 9.b        | 1.C  | 0.002564103   |
| 2.e                           | 10.a       | 2.A  | 0.002564103   |
| 2.e                           | 10.b       | 2.A  | 0.002564103   |
| 2.e                           | 10.c       | 2.A  | 0.002564103   |
| 2.e                           | 10.d       | 2.A  | 0.002564103   |
| 2.e                           | 10.e       | 2.A  | 0.002564103   |
| 2.e                           | 10.f       | 2.A  | 0.002564103   |
| 2.e                           | 10.g       | 2.A  | 0.002564103   |
| 2.e                           | 10.h       | 2.A  | 0.002564103   |
| 2.e                           | 10.i       | 2.A  | 0.002564103   |
| 2.e                           | 10.j       | 2.A  | 0.002564103   |
| 2.e                           | 10.k       | 2.A  | 0.002564103   |
| 2.e                           | 10.l       | 2.A  | 0.002564103   |
| 2.e                           | 10.m       | 2.A  | 0.002564103   |
| 2.e                           | 10.n       | 2.A  | 0.002564103   |
| 2.e                           | 11.a       | 2.D – 2.F  | 0.002564103   |
| 2.e                           | 11.b       | 2.D – 2.F  | 0.002564103   |
| 2.e                           | 12.a       | 2.B  | 0.002564103   |
| 2.e                           | 12.a       | 2.C  | 0.002564103   |
| 2.e                           | 12.b       | 2.B  | 0.002564103   |
| 2.e                           | 12.b       | 2.C  | 0.002564103   |
| 2.e                           | 12.c       | 2.B  | 0.002564103   |
| 2.e                           | 12.c       | 2.C  | 0.002564103   |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 13.a       | 3.A  | 0.002564103   |
| 2.e                           | 14.a       | 3.B.1  | 0.002564103   |
| 2.e                           | 14.b       | 3.B.2  | 0.002564103   |
| 2.e                           | 14.c       | 3.B.3  | 0.002564103   |
| 2.e                           | 14.d       | 3.B.4  | 0.002564103   |
| 2.e                           | 14.e       | 3.B.5  | 0.002564103   |
| 2.e                           | 14.f       | 3.B.6  | 0.002564103   |
| 2.e                           | 14.g       | 3.B.7  | 0.002564103   |
| 2.e                           | 14.h       | 3.B.8  | 0.002564103   |
| 2.e                           | 14.i       | 3.B.9  | 0.002564103   |
| 2.e                           | 14.j       | 3.B.10   | 0.002564103   |
| 2.e                           | 14.k       | 3.B.11   | 0.002564103   |
| 2.e                           | 14.l       | 3.B.12   | 0.002564103   |
| 3.a                           |            | 1.A  | 0.007207207   |
| 3.a                           |            | 1.B  | 0.007207207   |
| 3.a                           |            | 1.C  | 0.007207207   |
| 3.a                           |            | 1.D  | 0.007207207   |
| 3.a                           |            | 1.E  | 0.007207207   |
| 3.a                           |            | 1.F  | 0.007207207   |
| 3.a                           |            | 1.G  | 0.007207207   |
| 3.a                           |            | 1.H  | 0.007207207   |
| 3.a                           |            | 1.I  | 0.007207207   |
| 3.a                           |            | 1.J  | 0.007207207   |
| 3.a                           |            | 1.K  | 0.007207207   |
| 3.a                           |            | 1.L  | 0.007207207   |
| 3.a                           |            | 1.M  | 0.007207207   |
| 3.a                           |            | 1.N  | 0.007207207   |
| 3.a                           |            | 1.O  | 0.007207207   |
| 3.a                           |            | 1.P  | 0.007207207   |
| 3.a                           |            | 1.Q  | 0.007207207   |
| 3.a                           |            | 1.R  | 0.007207207   |
| 3.a                           |            | 2.A  | 0.007207207   |
| 3.a                           |            | 2.B  | 0.007207207   |
| 3.a                           |            | 2.C  | 0.007207207   |
| 3.a                           |            | 2.D  | 0.007207207   |
| 3.a                           |            | 2.E  | 0.007207207   |
| 3.a                           |            | 2.F  | 0.007207207   |
| 3.a                           |            | 3.A  | 0.007207207   |
| 3.a                           |            | 3.B.1  | 0.007207207   |
| 3.a                           |            | 3.B.2  | 0.007207207   |
| 3.a                           |            | 3.B.3  | 0.007207207   |
| 3.a                           |            | 3.B.4  | 0.007207207   |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 3.a                           |            | 3.B.5  | 0.007207207   |
| 3.a                           |            | 3.B.6  | 0.007207207   |
| 3.a                           |            | 3.B.7  | 0.007207207   |
| 3.a                           |            | 3.B.8  | 0.007207207   |
| 3.a                           |            | 3.B.9  | 0.007207207   |
| 3.a                           |            | 3.B.10   | 0.007207207   |
| 3.a                           |            | 3.B.11   | 0.007207207   |
| 3.a                           |            | 3.B.12   | 0.007207207   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |

## Improving Drug Utilization Review Controls-Part D

| Standard/ Sub-Standard | RSC    | Data Element Used for Sub-Standards 2e and 3a | Weight      |
|------------------------|--------|---|-------------|
| 1.a                    |        |   | 0.008547009 |
| 1.b                    |        |   | 0.025641026 |
| 1.c                    |        |   | 0.025641026 |
| 1.d                    |        |   | 0.008547009 |
| 1.e                    |        |   | 0.008547009 |
| 1.f                    |        |   | 0.008547009 |
| 1.g                    |        |   | 0.008547009 |
| 1.h                    |        |   | 0.008547009 |
| 1.i                    |        |   | 0.008547009 |
| 2.a                    | 1      |   | 0.033333333 |
| 2.b                    | 2      |   | 0.033333333 |
| 2.c                    | 3      |   | 0.033333333 |
| 2.d                    | 4      |   | 0.033333333 |
| 2.e                    | 5.ai   | C, E  | 0.003703704 |
| 2.e                    | 5.aii  | D   | 0.003703704 |
| 2.e                    | 5.iii  | F   | 0.003703704 |
| 2.e                    | 5.aiv  | G   | 0.003703704 |
| 2.e                    | 5.bi   | N   | 0.003703704 |
| 2.e                    | 5.bii  | O   | 0.003703704 |
| 2.e                    | 5.biii | P   | 0.003703704 |
| 2.e                    | 5.biv  | Q   | 0.003703704 |
| 2.e                    | 5.bv   | I, L, M                                       | 0.003703704 |
| 2.e                    | 5.c    | I, J, K, L, M, N, O, P, Q                     | 0.003703704 |
| 2.e                    | 5.di   | R, S, T                                       | 0.003703704 |
| 2.e                    | 5.dii  | U   | 0.003703704 |
| 2.e                    | 5.diii | V   | 0.003703704 |
| 2.e                    | 5.div  | W   | 0.003703704 |
| 2.e                    | 5.dv   | X   | 0.003703704 |
| 2.e                    | 5.e    | A - G, I - Q, R - X                           | 0.003703704 |
| 2.e                    | 6.ai   | C   | 0.003703704 |
| 2.e                    | 6.ai   | E   | 0.003703704 |
| 2.e                    | 6.aii  | C   | 0.003703704 |
| 2.e                    | 6.aii  | E   | 0.003703704 |
| 2.e                    | 6.iii  | C   | 0.003703704 |
| 2.e                    | 6.iii  | E   | 0.003703704 |
| 2.e                    | 6.aiv  | C   | 0.003703704 |
| 2.e                    | 6.aiv  | E   | 0.003703704 |
| 2.e                    | 6.bi   | L   | 0.003703704 |
| 2.e                    | 6.bi   | M   | 0.003703704 |
| 2.e                    | 6.bii  | L   | 0.003703704 |
| 2.e                    | 6.bii  | M   | 0.003703704 |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 2.e                           | 6.biii     | L  | 0.003703704   |
| 2.e                           | 6.biii     | M  | 0.003703704   |
| 2.e                           | 6.biv      | L  | 0.003703704   |
| 2.e                           | 6.biv      | M  | 0.003703704   |
| 2.e                           | 6.c.i      | S  | 0.003703704   |
| 2.e                           | 6.c.i      | T  | 0.003703704   |
| 2.e                           | 6.c.ii     | S  | 0.003703704   |
| 2.e                           | 6.c.ii     | T  | 0.003703704   |
| 2.e                           | 6.c.iii    | S  | 0.003703704   |
| 2.e                           | 6.c.iii    | T  | 0.003703704   |
| 2.e                           | 6.c.iv     | S  | 0.003703704   |
| 2.e                           | 6.c.iv     | T  | 0.003703704   |
| 2.e                           | 7.ai       | D  | 0.003703704   |
| 2.e                           | 7.ai       | F  | 0.003703704   |
| 2.e                           | 7.bi       | D  | 0.003703704   |
| 2.e                           | 7.bi       | F  | 0.003703704   |
| 2.e                           | 8.ai       | O  | 0.003703704   |
| 2.e                           | 8.aii      | O  | 0.003703704   |
| 2.e                           | 8.aiii     | O  | 0.003703704   |
| 2.e                           | 8.bi       | V  | 0.003703704   |
| 2.e                           | 8.bii      | V  | 0.003703704   |
| 2.e                           | 8.biii     | V  | 0.003703704   |
| 2.e                           | 9.ai       | P  | 0.003703704   |
| 2.e                           | 9.bi       | W  | 0.003703704   |
| 2.e                           | 10.ai      | N  | 0.003703704   |
| 2.e                           | 10.bi      | U  | 0.003703704   |
| 3.a                           |            | Zero Enrollment                                      | 0.010666667   |
| 3.a                           |            | A  | 0.010666667   |
| 3.a                           |            | B  | 0.010666667   |
| 3.a                           |            | C  | 0.010666667   |
| 3.a                           |            | D  | 0.010666667   |
| 3.a                           |            | E  | 0.010666667   |
| 3.a                           |            | F  | 0.010666667   |
| 3.a                           |            | G  | 0.010666667   |
| 3.a                           |            | H  | 0.010666667   |
| 3.a                           |            | I  | 0.010666667   |
| 3.a                           |            | J  | 0.010666667   |
| 3.a                           |            | K  | 0.010666667   |
| 3.a                           |            | L  | 0.010666667   |
| 3.a                           |            | M  | 0.010666667   |
| 3.a                           |            | N  | 0.010666667   |
| 3.a                           |            | O  | 0.010666667   |

| <b>Standard/ Sub-Standard</b> | <b>RSC</b> | <b>Data Element Used for Sub-Standards 2e and 3a</b> | <b>Weight</b> |
|-------------------------------|------------|--|---------------|
| 3.a                           |            | P  | 0.010666667   |
| 3.a                           |            | Q  | 0.010666667   |
| 3.a                           |            | R  | 0.010666667   |
| 3.a                           |            | S  | 0.010666667   |
| 3.a                           |            | T  | 0.010666667   |
| 3.a                           |            | U  | 0.010666667   |
| 3.a                           |            | V  | 0.010666667   |
| 3.a                           |            | W  | 0.010666667   |
| 3.a                           |            | X  | 0.010666667   |
| 3.b                           |            |  | 0.066666667   |
| 4                             |            |  | 0.055555556   |
| 5                             |            |  | 0.055555556   |
| 6                             |            |  | 0.055555556   |
| 7                             |            |  | 0.055555556   |