DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850

Medicare Plan Payment Group
Innovative Healthcare Delivery Systems Group

DATE: **April 14, 2014**

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration
             Organizations Systems Staff

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SUBJECT: **Advance Announcement of the August 2014 Software Release**

The Centers for Medicare and Medicaid Services (CMS) continues to implement software
improvements to the enrollment and payment systems that support Medicare Advantage and
Prescription Drug (MAPD) programs. This letter provides advanced information regarding the
planned release of systems changes scheduled for August 2014. This release focuses on
improving the efficiency of CMS systems as well as Plan processing.

The August 2014 Release changes are as follows and may require Plan action:

1. **Display Full Enrollment History on the Medicare Advantage Prescription Drug
   System (MARx) Eligibility Screen**
2. **MARx User Interface (UI) Screen Enhancements**
3. **Limit the Number of Multiple MARx UI Sessions**
4. **Prevention of Premium Withholding for Members of Some Plans**

In May 2014, CMS intends to provide the detailed information that Plans will require for
implementation in August 2014.

1. **Display Full Enrollment History on the Medicare Advantage Prescription Drug
   System (MARx) Eligibility Screen**

This change allows the M232 Eligibility screen to display ALL the enrollments, even if the
beneficiary is enrolled in a Plan outside the organization.

2. MARx User Interface (UI) Screen Enhancements

Payment/Adjustment Detail Screen (M215):

The MARx system currently captures and stores the total dollar amounts paid to a Plan on a monthly basis as well as the amount paid for payment adjustments on the Payment/Adjustment Detail (M215) Screen. In an effort to display information in an organized manner, CMS will restructure the information populated to the MARx Payment/Adjustment Detail Screen (M215). Additionally, Late Enrollment Penalty (LEP) information will display, providing adjustment information for both direct bill and premium withhold beneficiaries.

Status Activity Screen (M256) / Status Detail Screen (M257):

CMS will introduce new MARx UI screens displaying a beneficiary's current Medicaid and Home Community Based Services (HCBS) health status information and the history of audited and valid records.

UI Message Displaying the Last Successful Login:

In order to ensure compliance with the CMS Policy for Information Security and Privacy, CMS will modify the MARx application to display a message indicating the last successful login date.

3. Limit the Number of Multiple MARx UI Sessions

CMS will modify the MARx application to limit the number of concurrent logon sessions to one session in order to comply with the CMS Policy for Information Security and Privacy.

4. Prevention of Premium Withholding for Members of Some Plans

The majority of members in Medicare-Medicaid Demonstration Plans (MMPs), Point of Service Plans (POS), and Program for All-Inclusive Care for the Elderly Plans (PACE) do not have premiums. Therefore, premium withhold should not be an option for members of those plans. After the MARx August 2014 release, any Transaction Type 75 submitted by these Plan types requesting Social Security Administration (SSA) or Railroad Retirement Board (RRB) withholding will be rejected. Similarly, any Transaction Type 61 submitted by these Plan types requesting withholding by SSA/RRB will be accepted, but the premium payment option will change to Direct Bill. This change will address issues related to cancelling erroneous withholding requests that are sent to SSA/RRB.

Plans are encouraged to contact the MAPD Help Desk for any issues encountered during the systems update process. Please direct any questions or concerns to the MAPD Help Desk at 1-800-927-8069 or e-mail at mapdhelp@cms.hhs.gov.