HPMS E-Mail

March 3, 2006

Subject: Important MARx Information

During the initial MARx system implementation, CMS discovered that some of the automatic disenrollments and enrollment cancellations were not going to the correct plans. Specifically, when a beneficiary left a plan and enrolled in another, the disenrollment notification was not returned to the appropriate plan. As announced on the Part D systems call on Tuesday, we have confirmed that the disenrollments and enrollment cancellations (014 and 015 transaction reply codes) are now being returned to the correct plans. Even when an enrollment and a cancellation appear on the same weekly TRR, both of these transactions have been confirmed to be valid. This situation is occurring far less frequently than in the past, and will legitimately occur when the first plan enrollment is cancelled by a second plan's enrolment transaction that is processed during the same week.

If plans have not already commenced processing these disenrollment transactions normally, plans should commence processing the disenrollments and cancellations returned to them on the weekly TRR to be produced on March 4, 2006.