

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Beneficiary Choices  
7500 Security Boulevard, Mail Stop C4-23-07  
Baltimore, Maryland 21244-1850



**PLAN OVERSIGHT & ACCOUNTABILITY GROUP**

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**DATE:** February 27, 2006  
**TO:** All HPMS Users  
**FROM:** Cynthia E. Moreno, Director  
**SUBJECT:** HPMS Help Desk E-Mail Address Change

The current HPMS Help Desk e-mail address, [hpms@nerdvana.fu.com](mailto:hpms@nerdvana.fu.com), will be removed from service effective March 13, 2006. The new HPMS Help Desk e-mail address, [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov), will begin accepting correspondence at that time. Fu Associates, Ltd. will continue to manage the HPMS help desk services on behalf of CMS.

We ask that you please send all requests for HPMS help to the new address beginning on March 13, 2006. While CMS will grant a transition period until March 24, 2006, all e-mail sent to the old address after that date will be returned to the sender as undeliverable.

Please note that all e-mail notices generated by HPMS, such as mass e-mails or module-specific e-mails, will also be affected by this change in that the “from” address will become [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov).

If you have any questions during this transition, please contact the HPMS Help Desk at 1-800-220-2028.

Thank you for your cooperation in this matter.