

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Beneficiary Choices
7500 Security Boulevard, Mail Stop C4-23-07
Baltimore, Maryland 21244-1850



PLAN OVERSIGHT & ACCOUNTABILITY GROUP

DATE: July 17, 2006

TO: All HPMS Users

FROM: Cynthia E. Moreno, Director

SUBJECT: HPMS Maintenance Window for Tuesday, July 18, 2006

CMS will be taking the HPMS SSL VPN offline the evening of Tuesday, July 18, 2006 from 9:00 p.m. to 11:00 p.m. Eastern Time to perform a critical hardware upgrade. We are taking this action to address the sporadic performance problems that have been experienced by our SSL VPN users over the last several weeks.

Please note that HPMS will remain accessible via the MDCN during this maintenance window.

We apologize for any inconvenience this downtime may cause. If you have any questions, please contact the HPMS Help Desk at 1-800-220-2028 or hpms@cms.hhs.gov. Thank you.