

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Beneficiary Choices  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



## **PLAN OVERSIGHT AND ACCOUNTABILITY GROUP**

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**DATE:** December 6, 2006

**TO:** All Medicare Advantage, Cost, Demo, PACE, and Prescription Drug Plan Organizations

**FROM:** Cynthia E. Moreno, Director

**SUBJECT:** ACTION - Important Health Plan Management System (HPMS) Connectivity Notification

CMS will be moving its web hosting environment from AT&T to the new Enterprise Data Center (EDC) managed by EDS. As part of this effort, HPMS is currently scheduled to be relocated to the EDC on **Monday, January 8, 2007**.

System downtime will be required to perform the final cutover to the EDC. CMS is working to minimize the downtime in order to lessen the impact on the business processes supported by HPMS. At this time, we anticipate that the system will be unavailable beginning close of business on Thursday, January 4 until the morning of Monday, January 8. CMS will communicate the final production cutover plan to organizations in a future memorandum.

Once HPMS has been relocated to the EDC, plan users will continue to have two options for accessing the system:

- Internet access via a Secure Socket Layer Virtual Private Network (SSL VPN); or
- Medicare Data Communications Network (MDCN) access using either a T-1 lease line or dial-up account with AT&T.

The following chart provides the HPMS website address for each access path at the EDC:

| HPMS Access Path                                     | Website Address at EDC                                                |
|------------------------------------------------------|-----------------------------------------------------------------------|
| Internet Access via the SSL VPN                      | <a href="https://gateway.cms.hhs.gov">https://gateway.cms.hhs.gov</a> |
| MDCN Access using a T-1 or dial-up account with AT&T | <a href="https://32.90.191.19">https://32.90.191.19</a>               |

Organizations connecting to HPMS via the MDCN network must take the following steps to accommodate this change:

- Ensure that your local network is updated to permit traffic from the new HPMS IP address; and
- Allow your network to send traffic to the new HPMS IP address.

CMS has worked with AT&T and EDS to update the existing plan accounts on the MDCN network to reflect the upcoming change to the HPMS IP address. To make an inquiry regarding the status of your organization's MDCN account, please contact the AT&T Tier Two Support Group at 1-888-212-6036. Please reference your organization's AT&T MDCN account number when contacting this support line.

CMS strongly recommends that organizations test their connectivity to the new site as soon as possible.

- MDCN users must test with the new <https://32.90.191.19> IP address.
- Internet users must test with <https://testgateway.cms.hhs.gov>.

NOTE: Please remember that <https://gateway.cms.hhs.gov> will continue to go to the current HPMS production site at AT&T until the final cutover.

**It is critical that all organizations ensure that your network administrators are aware of this planned migration and are taking the necessary steps to ensure your uninterrupted service to HPMS.**

Please direct any questions regarding this migration effort to Don Freeburger at either [don.freeburger@cms.hhs.gov](mailto:don.freeburger@cms.hhs.gov) or 410-786-4586. Thank you.