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### MEMORANDUM

DATE: April 13, 2007

TO: All Medicare Advantage Organizations

FROM: David A. Lewis  
Director, Medicare Advantage Group

SUBJECT: Medicare Managed Care Manual

Due to the many ongoing developments in the Medicare Advantage Program, the Centers for Medicare & Medicaid Services (CMS) have reinstated the quarterly process to update the Medicare Managed Care Manual. This quarter, two of the 20 Medicare Managed Care Manual chapters have been revised to more accurately reflect the current practices and policies of the Program. We are inviting your review and comments on the following chapters as attached:

Chapter 8 – Payment to MA Organizations

Chapter 13 – Grievances, Organization Determinations and Appeals

Comments are due COB Friday, April 27, 2007. Please send your comments to [Managed\\_Care\\_Manual\\_Comments@cms.hhs.gov](mailto:Managed_Care_Manual_Comments@cms.hhs.gov). If you have any questions, please feel free to contact Ms. LaVern Ware at [Lavern.Ware@cms.hhs.gov](mailto:Lavern.Ware@cms.hhs.gov) or by calling 410-786-5480.