

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Beneficiary Choices
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PLAN OVERSIGHT & ACCOUNTABILITY GROUP

DATE: December 19, 2007

TO: Medicare Advantage and Medicare Cost Contractors

FROM: Cynthia E. Moreno /s/
Director

SUBJECT: 2008 Performance Assessment Reports and Monitoring Exemptions

This memorandum is to inform you the Performance Assessment reports and monitoring exemptions for contract year 2008 have been released to HPMS. You are now able to access this information for your organization by logging in to the Performance Assessment module within HPMS.

The Performance Assessment module contains reports for a variety of data sets – HEDIS, HOS, CAHPS, and TAMS report. This information is also used by CMS to assess performance on data elements that correspond to monitoring elements, and to exempt plans from monitoring on those elements for which the data indicate the plan is performing highly. An Industry User Guide has been made available for download in the Performance Assessment Module in order to aid interpretation of the information in the module. This User Guide contains detailed information about the measurement sets, and calculations featured in the various reports in Performance Assessment.

If you have any questions, please contact your regional office plan manager, or Shaheen Halim, Ph.D. at the CMS Central office at 410-786-0641 or shaheen.halim@cms.hhs.gov.