

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Medicare  
7500 Security Boulevard, Mail Stop C4-21-26  
Baltimore, Maryland 21244-1850



**MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP**

---

DATE: January 11, 2012

TO: All Medicare Advantage Organizations

FROM: Danielle Moon, J.D., M.P.A.  
Director

SUBJECT: CORRECTED: Chronic Care Improvement Program and Quality Improvement  
Projects Training – NEW DATES

We have established new dates for the Chronic Care Improvement Program (CCIP) and the Quality Improvement Project (QIP) training sessions. The trainings will now be conducted on February 29 and March 14, 2012, respectively. Trainings will be via webinar or the toll-free teleconference number identified below. If attending via webinar, please access the webinar link 15 minutes prior to the start. Details regarding the trainings are as follows:

**February 29, 2012 – CCIP Submission Training (2:00 – 4:00 pm, Eastern Standard Time)**

Webinar Details:

<https://maqualityimprovement.webex.com/maqualityimprovement/onstage/g.php?d=663224751&t=a>

Event number: 663224751

Event password: CCIP

Teleconference: 1-877-668-4493

**March 14, 2012 – QIP Submission Training (2:00 – 4:00 pm, Eastern Standard Time)**

Webinar Details:

<https://maqualityimprovement.webex.com/maqualityimprovement/onstage/g.php?d=663794744&t=a>

Event number: 663794744

Event password: MAQIP

Teleconference: 1-877-668-4493

We will be offering additional technical assistance on the March 21, 2012 Part C and D User Call. We look forward to your participation in the sessions and appreciate your continued commitment to providing high quality care to Medicare beneficiaries. If you have any questions, please submit them to: [MAQuality@cms.hhs.gov](mailto:MAQuality@cms.hhs.gov).