

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



## CENTER FOR MEDICARE

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TO: All Part C and D Plan Sponsors

FROM: Cynthia G. Tudor, Ph.D., Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: Plan Preview of Display Measures on HPMS

DATE: November 8, 2013

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Part C and Part D sponsors can preview their display measure data in HPMS prior to posting on the CMS website. The display measure plan preview will be held from **November 8 – November 26, 2013**. Appendix A contains a list of all display measures for 2014.

This year, CMS has also included a separate data page which contains the HEDIS 2013 data submitted by contracts that had less than 1,000 enrolled in July 2012. There is a separate Technical Notes document to cover this additional data. Appendix B contains a list of these measures for 2014.

- To access the Part C Display Measures preview in HPMS, from the navigation bar select: "Quality and Performance", then "Part C Performance Metrics", then "Display Measures".
- To access the Part D Display Measures preview, from the navigation bar select: "Quality and Performance", then "Part D Performance Metrics and Reports", then "Display Measures".

You can access both Part C & D 2014 Display measures from either of the navigation paths listed above.

In early December, the 2014 display measures will be available on <http://www.cms.gov> under "Medicare," "Prescription Drug Coverage – General Information," "Part C and D Performance Data". The Technical Notes will also be available via that link. Similar to last year, this year's Display Measure Technical Notes encompass both Part C & D display measure information.

In contrast to the Star Ratings available on the Medicare Plan Finder tool on [www.medicare.gov](http://www.medicare.gov), information about sponsors' performance on these measures will be displayed without any assignment of Star Ratings.

Please email any comments or questions on the Part C or HEDIS display measures to [PartCRatings@cms.hhs.gov](mailto:PartCRatings@cms.hhs.gov) and on the Part D display measures to [PartDMetrics@cms.hhs.gov](mailto:PartDMetrics@cms.hhs.gov). Please include "Display Measures" and a contract ID in the subject line.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug Programs.

## Appendix A: 2014 Display Measures

### Part C

DMC01	Follow-up Visit after Hospital Stay for Mental Illness (within 30 days of discharge)
DMC02	Call Answer Timeliness
DMC03	Antidepressant Medication Management (6 months)
DMC04	Continuous Beta Blocker Treatment
DMC05	Appropriate Monitoring for Patients Taking Long Term Medications
DMC06	Osteoporosis Testing
DMC07	Testing to Confirm Chronic Obstructive Pulmonary Disease
DMC08	Doctors who Communicate Well
DMC09	Call Center – Beneficiary Hold Time
DMC10	Call Center – Information Accuracy
DMC11	Pneumonia Vaccine
DMC12	Access to Primary Care Doctor Visits
DMC13	Grievance Rate
DMC14	Special Needs Plan (SNP) Care Management
DMC15	Calls Disconnected When Customer Calls Health Plan
DMC16	Pharmacotherapy Management of COPD Exacerbation – Systemic Corticosteroid
DMC17	Pharmacotherapy Management of COPD Exacerbation – Bronchodilator
DMC18	Initiation of Alcohol or other Drug Treatment
DMC19	Engagement of Alcohol or other Drug Treatment

### Part D

DMD01	Timely Receipt of Case Files for Appeals
DMD02	Timely Effectuation of Appeals
DMD03	Calls Disconnected When Customer Calls Drug Plan
DMD04	Call Center – Beneficiary Hold Time
DMD05	Call Center – Information Accuracy
DMD06	Drug-Drug Interactions
DMD07	Diabetes Medication Dosing
DMD08	Completeness of the Drug Plan's Information on Members Who Need Extra Help
DMD09	Drug Plan Provides Current Information on Costs and Coverage for Medicare's Website
DMD10	MPF – Stability
DMD11	Grievance Rate
DMD12	Medication Therapy Management Program Completion Rate for Comprehensive Medication Reviews
DMD13	Rate of Chronic Use of Atypical Antipsychotics by Elderly Beneficiaries in Nursing Homes
DMD14	Getting Information from Drug Plan
DMD15	Call Center – Pharmacy Hold Time
DMD16	Plan Submitted Higher Prices for Display on MPF

### Both Part C & Part D

DME01	Enrollment Timeliness
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## **Appendix B: 2014 HEDIS Display Measures for Contracts with <1,000 Enrolled**

### **Part C**

C01	Breast Cancer Screening
C02	Colorectal Cancer Screening
C03	Cardiovascular Care – Cholesterol Screening
C04	Diabetes Care – Cholesterol Screening
C05	Glaucoma Testing
C10	Adult BMI Assessment
C14	Osteoporosis Management in Women who had a Fracture
C15	Diabetes Care – Eye Exam
C16	Diabetes Care – Kidney Disease Monitoring
C17	Diabetes Care – Blood Sugar Controlled
C18	Diabetes Care – Cholesterol Controlled
C19	Controlling Blood Pressure
C20	Rheumatoid Arthritis Management
C23	Plan All-Cause Readmissions