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**DATE:** August 5, 2021

**TO:** All Medicare Advantage Organizations, Prescription Drug Plans, Medicare-Medicaid Plans, and Section 1876 Cost Plans

**FROM:** Amy Larrick Chavez-Valdez  
Director, Medicare Drug Benefit and C & D Data Group

**SUBJECT:** First Plan Preview of 2022 Star Ratings Data

The purpose of this memo is to inform Part C and D sponsors that they can preview their Star Ratings data in the Health Plan Management System (HPMS) prior to display on the Medicare Plan Finder (MPF). The first plan preview will be held from August 6-16, 2021.

**During this first plan preview, CMS expects Part C and D sponsors to closely review the methodology and their posted data for each measure. Sponsors should immediately alert CMS of any suspected data issues or errors in order to allow sufficient time to investigate and process any necessary data corrections.**

Star Ratings assignments will not be available for the first plan preview. A second plan preview will be conducted in September and will include any revisions made as a result of the first plan preview; in addition, preliminary Star Ratings for each measure, domain, summary score, and overall score will be displayed. Please note that any disaster adjustments will be incorporated into the Star Ratings shown in the second plan preview. Medicare beneficiaries will be able to view the final Star Ratings via the MPF on [www.medicare.gov](http://www.medicare.gov) in October. Data for Medicare-Medicaid Plans (MMPs) are displayed in HPMS for informational purposes only.

### **Instructions for Accessing Preview Data:**

- To access the Part C and D Star Ratings preview in HPMS, select: “Quality and Performance,” then “Performance Metrics,” then “Reports,” “Star Ratings and Display Measures,” then “Star Ratings,” and then make sure 2022 is selected for the report period.
- The draft 2022 Part C & D Star Ratings Technical Notes are available via the “Download” link, then “Technical Notes” within the Star Ratings module.

### **Changes for 2022 Star Ratings:**

The Medicare and Medicaid Programs; Policy and Regulatory Revisions in Response to the COVID-19 Public Health Emergency Interim Final Rule (IFC) (CMS-1744-IFC,

<https://www.govinfo.gov/content/pkg/FR-2020-04-06/pdf/2020-06990.pdf>) issued on March 31, 2020 and the Medicare and Medicaid Programs, Clinical Laboratory Improvement Amendments (CLIA), and Patient Protections and Affordable Care Act; Additional Policy and Regulatory Revisions in Response to the COVID-19 Public Health Emergency IFC (CMS-3401-IFC, <https://www.govinfo.gov/content/pkg/FR-2020-09-02/pdf/2020-19150.pdf>) issued on August 25, 2020 adopted a series of changes to the 2022 Star Ratings to accommodate the impact of the COVID-19 pandemic on the Part C and D Star Ratings.

Please email comments or questions to the following mailbox:  
[PartCandDStarRatings@cms.hhs.gov](mailto:PartCandDStarRatings@cms.hhs.gov).

Please include “Plan Preview #1” and a Contract ID in the subject line. If you are emailing about multiple contracts with similar issues, please group your questions into a limited number of emails.

***Do not submit emails requiring CMS to log in to a website to access the questions. If you need to share personally identifiable information with us, please contact us via email to discuss a safe way to transfer the data.***

Comments and questions will be addressed on a rolling basis and must be received no later than 5:00 p.m. Eastern time on August 16, 2021.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug programs.