

EDS & RAPS OPERATIONS USER GROUP



CMS will host a User Group presenting a review of operational resources.



WHO SHOULD ATTEND?

All attendees must register using a valid contract ID for the current or upcoming year and from a represented organization such as:

- Medicare Advantage Organizations (MAOs)
- Program of All-Inclusive Care for the Elderly (PACE)
- Cost Plans (1876 Cost HMOs/CMPs and 1833 HCPPs)
- Certain Demonstration Projects (MMPs, etc.)
- Third Party Submitters supporting MAOs

HOW DO I REGISTER?

- 1| Go to the Zoomgov [Registration site](#).
- 2| Complete the form. *Please make sure to enter a valid contract ID for your organization.* This ensures we have all the information necessary to make registration determinations.
- 3| Click on "Register"

The registration form contains the following fields:

- First Name *
- Last Name *
- Email Address *
- Confirm Email Address *
- Job Title *
- Contract ID *
- Organization Name *
- Organization Type * (Choose One...)
- Other

Information you provide when registering will be shared with the account owner and host and can be used and shared by them in accordance with their Terms and Privacy Policy.

Register

- 4| Please note that all registrations need to be approved by CMS. Registrants will subsequently receive an approval email from no-reply@zoomgov.com. Please add no-reply@zoomgov.com to your contacts to prevent notification emails from getting caught by spam filters.

Registration closes January 20, 2023 at 5:00 p.m. ET



FREQUENTLY ASKED QUESTIONS

What information do I need to register?

The two most important pieces of information you need to register are a valid contract ID and the email address you use for all organization correspondence. Ensure your email address and company name are spelled correctly. Personal email addresses will cause registration to be denied.

What if I have questions about registration?

Please visit the CSSC Operations [Instructional Videos page](#) to view the [User Group Logistics Computer Based Training \(CBT\)](#). If you still have questions, please direct to RiskAdjustmentOperations@cms.hhs.gov.

What if I am unfamiliar with Zoomgov or have access issues?

To learn more about how to set your audio, view the [User Group Logistics CBT](#). For any Zoomgov access issues, please contact the Moderated Services Helpdesk at 410-786-2580, Option 7, or ModeratedServices@cms.hhs.gov.

What browser is recommended for viewing the presentation?



Where can I access the slide deck and other tools after the call?

The slide deck will **not** be available until after the user group. The slide deck will be posted to [CSSC Operations – Training/ User Group](#). [CSSC Operations](#) also hosts tools and job aids to assist with operational resources.

