

Question #	Question	Response
1	List the staff who are responsible for administering the HRAs and developing ICPs with the members.	
2	Describe your organization's internal system utilized for tracking HRAs, ICPs, and ICT decisions and activities.	
3	Discuss any routinely observed barriers to care when conducting the HRA. Please elaborate on the work-around process to those barriers.	
4	Describe how staff members are held accountable when HRAs and ICPs are not done timely.	
5	Does your organization use an acuity scoring system to assess member severity of illness/intensity of service? If yes, please describe each of your organizations' member risk stratification levels and your process for assigning members to a risk stratification level.	
6	Describe the processes when transition of care is documented for a new member or member who has experienced a hospitalization.	