

DEPARTMENT OF HEALTH & HUMAN
SERVICES
Centers for Medicare & Medicaid Services
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CENTER FOR MEDICARE

DATE: June 12, 2024

TO: Medicare Advantage Organizations, Cost Plans, and Prescription Drug Plan Sponsors

FROM: Jennifer R. Shapiro, Director, Medicare Plan Payment Group

SUBJECT: Release of Medical Loss Ratio (MLR) Report and Filing Instructions for Contract Year 2023

Each Medicare Advantage (MA) Organization, Cost Plan, and Part D Plan Sponsor is required to submit MLR information to CMS for each contract year (CY) pursuant to the regulations at 42 CFR §§ 422.2460 and 423.2460. This memorandum announces the release of the MLR Report and filing instructions for CY 2023.

The MLR reporting requirements were revised by the final rule titled “Contract Year 2023 Policy and Technical Changes to the Medicare Advantage and Medicare Prescription Drug Benefit Programs” [CMS-4192-F], which expanded the amount of MLR data that MA Organizations and Part D Sponsors must submit to CMS on an annual basis beginning for CY 2023. More detailed MLR reporting requirements were reinstated and additional data collection was added on expenditures related to supplemental benefits, including, dental, vision, hearing, transportation, meals, and other supplemental benefit categories. See the CY 2023 MLR Report and filing instructions for more information regarding the reporting requirements for CY 2023 MLR.

The MLR Report and filing instructions for CY 2023 may be obtained in the Health Plan Management System (HPMS) at: HPMS Home > Plan Bids > Medical Loss Ratio > CY2023.

The expected timeline for CY 2023 MLR submission is as follows. Another memorandum will be released later this year to serve as a reminder and to confirm the CY 2023 MLR timeline.

- The upload functionality for completed CY 2023 MLR Reports will be available in HPMS beginning Friday, November 8, 2024.
- CY 2023 MLR Reports must be submitted in HPMS by 11:59 PM Pacific Standard Time (PST) on Friday, December 6, 2024.
- The attestation functionality for CY 2023 MLR Reports will be available in HPMS beginning Monday, December 9, 2024.

- CY 2023 MLR attestations must be submitted in HPMS by 11:59 PM Pacific Standard Time (PST) on Wednesday, December 18, 2024.

Additional guidance regarding the MLR reporting requirements may be found at:

<https://www.cms.gov/Medicare/Medicare-Advantage/Plan-Payment/MedicalLossRatio.html>.

Questions related to the guidance in this memorandum may be sent to MLRreport@cms.hhs.gov.

Technical questions may be addressed to the HPMS Help Desk at hpms@cms.hhs.gov.

MLR guidance for Medicare-Medicaid Plans (MMPs) will be released separately; questions related to MMPs may be sent to MMCOcapsmodel@cms.hhs.gov. Thank you.