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DATE: May 12, 2023

TO: PACE Organizations

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Medicare Drug Benefit and C & D Data Group

SUBJECT: May 2023 PACE Quality Monitoring Module Enhancements

On May 16, 2023, CMS will release updates to the PACE Quality Monitoring module in the Health Plan Management System (HPMS). The following updates will impact data submission, and should be noted by PACE organizations.

The impacted data submission changes are as follows:

- CMS has updated the Appeal Source, Appeal Type, and Appeal Resolution values in the “Appeals” reporting section of the module.
 - These updated values will enhance the existing Appeals values beginning with the Quarter 2, 2023 reporting period.
 - These values will be updated within both the “Upload Data” and “Data Entry” sections of the module.
 - Users using the “Upload Data” functionality can find the updated “Record layout” and “Upload File Template” within the “Documentation – Upload Templates and Record Layouts – 2nd Quarter, 2023 (Apr. – Jun.)” link within the module.
 - Quarter 1, 2023 reporting period Appeals will use the existing value list (both “Upload Data” and “Data Entry” options) for any extension-requested data entry.
 - See page 2 below for the complete list of enhanced values.
- Additionally, to minimize the impact of potential duplicated records being entered into the system utilizing the “Upload Data” functionality, the system will implement a new automated series of validation checks when “Upload Data” files are uploaded. The system will compare the file contents with records already existing in the system and, if applicable, the user will be presented with a message indicating duplicate records exist. At this point, the user can make modifications as required.
 - The above shall be applied to all “Upload Data” reporting functionality.

For questions regarding this memo, please contact the HPMS Help Desk at hpms@cms.hhs.gov, or <https://pace.lmi.org>.

Enhanced “Source” Values

Caregiver
Family
Participant
Designated Representative
Caregiver - Auto Appeal
Family - Auto Appeal
Participant - Auto Appeal
Designated Representative - Auto Appeal

Enhanced “Appeal Type” Values

BH Therapy (Mental Health Disorder)
BH Therapy (Substance Use Disorder)
Companion Services
Decreased Center Attendance
Denial of Enrollment
Dental
Dentures
Durable Medical Equipment
Glasses
Hearing Aid
Home Modification(s)
Increased Center Attendance
Increased Home Care
Involuntary Disenrollment
Meals
Medical Alert System
Medical Procedure
Medical Supplies
Medication
Nursing Facility Placement – Long Term
Nursing Facility Placement – Respite
Nursing Facility Placement – Short Term
Pest Control
Power Mobility Device
Reduction of Homecare Services
Reimbursement (All Types)
Specialist Consultation or Visit
Surgical Procedure
Therapy (PT-OT-ST)
Transportation
Other

Enhanced “Resolution” Values

Approved
Partially Approved
Denied