

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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Baltimore, Maryland 21244-1850



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: March 16, 2023

TO: Medicare-Medicaid Plans

FROM: Lindsay P. Barnette
Director, Models, Demonstrations & Analysis Group

SUBJECT: Update to Integrated Denial Notice for Medicare-Medicaid Plans

On March 3, 2023, CMS issued a memorandum through the Health Plan Management System (HPMS) entitled “Updated Notice of Denial of Medical Coverage (or Payment) Form CMS-10003,” which announced the updated OMB-approved Notice of Denial of Medical Coverage (or Payment), otherwise known as the Integrated Denial Notice (IDN). The notice stated CMS would release an updated demonstration-specific version of the IDN for Medicare-Medicaid Plans (MMPs) via a separate HPMS memorandum.

MMCO will not issue a revised IDN model for MMPs at this time. We instruct MMPs to include the following accessibility disclaimer in their IDN:

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you’ve been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

MMPs should begin using the updated IDN **no later than 60 days from today’s date**.

We will post this memorandum to MMCO’s Information and Guidance for Plans webpage at www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources.

If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov.