



CENTERS FOR MEDICARE & MEDICAID SERVICES

DATE: May 18, 2023

TO: All Current and Prospective Medicare Advantage, Prescription Drug Plan, Section 1876 Cost, and Demonstration Organizations

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SUBJECT: Medicare Plan Finder Enhancements for Contract Year 2024

To assist organizations with preparations for Contract Year (CY) 2024, CMS is providing an overview of enhancements planned for Medicare Plan Finder (MPF) and the related Health Plan Management System (HPMS) modules that support Part D pricing file submissions, plan benefit and drug pricing previews, suppressions and exclusions, and Online Enrollment Center (OEC) management. Further detail will be provided in subsequent guidance.

MPF and Other Medicare.gov Functionality

- CMS implemented changes to improve usability when inputting zip codes and plan types for plan searches.
- CMS made the following user interface updates:
 - Added help drawers to clarify the meaning of pharmacy network labels.
 - Updated the "Total yearly drug + premium" headings to explain the timeframe of the drug cost calculation.
 - Enhanced the design of the SPAP web page to improve readability of the content.
 - Updated language used on the generic drug modal to better reflect potential drug costs.
 - Where a beneficiary's drug list is long, CMS has added another 'add drugs' button.
- For beneficiaries in Low Income Subsidy (LIS) levels 1-3, MPF was incorrectly displaying the deductible phase as \$0 cost sharing. CMS has updated MPF to reflect the LIS statutory copayment amounts until the plan's drug deductible is met.

- Beneficiaries that are new to Medicare will see a customized workflow that presents tailored messaging about key deadlines.
- Authenticated users (i.e., a Medicare beneficiary that logs into their [Medicare.gov](https://www.medicare.gov) account) will see key plan information at-a-glance as well as navigation improvements on the logged-in Summary Page.
- CMS will add messaging to the Extra Help page to educate beneficiaries about the upcoming replacement of partial LIS in favor of full LIS.
- The Star Ratings display will be removed from Medicare-Medicaid Plans, as it is not applicable to this plan type.
- A new Special Needs Plan (SNP) web page has been established on [medicare.gov](https://www.medicare.gov/health-drug-plans/health-plans/your-coverage-options/SNP) to provide beneficiaries with information on SNP types, eligibility, integrated care, and frequently asked questions (<https://www.medicare.gov/health-drug-plans/health-plans/your-coverage-options/SNP>).
- For CY 2024, MPF will display mandatory supplemental hearing benefits as opposed to the Medicare-covered benefit.
- MPF will reflect the following Inflation Reduction Act (IRA) changes:
 - Apply the new tier-level cost sharing for covered Part D insulin drugs.
 - Ensure that the deductible does not apply to covered Part D insulin drugs.
 - Apply \$0 cost sharing to ACIP-recommended vaccine drugs.
 - Ensure that the deductible does not apply to ACIP-recommended vaccine drugs.
 - Ensure that the dispensing fee and vaccine administration fee are not reflected in the beneficiary's cost for ACIP-recommended vaccine drugs.
 - Display separate cost sharing for Part B insulin drugs.
 - Present \$0 cost sharing for covered Part D drugs in the catastrophic phase.
 - Use the same cost sharing for LIS levels 1 and 4.

Part D Pricing File Submission (PDPFS) Module

- For CY 2024, the Non-Formulary Reference File (FRF) validation will be triggered if the submitted pricing file contains one or more NDCs that are not present on the plan's submitted formulary or excluded drug file. CMS will update the Validation Inventory appendix distributed in the annual Part D drug pricing submission guidance.
- The “Required Actions” download will be optimized to improve performance.
- CMS is updating automated PDPFS email notifications as follows:
 - Adding the contract year as well as a test/live submission indicator to the outlier completion email.

- Removing references to contextual language (e.g., today) to reduce confusion regarding deadlines.

Online Enrollment Center (OEC) Management Module

- No changes planned at this time.

Plan Benefit Preview

- The benefit preview will reflect MPF user interface changes, such as:
 - Separate cost sharing for Part B insulin drugs in the Drug Coverage section.
 - Mandatory supplemental hearing benefits in the Benefits & Costs section.

Drug Pricing Preview

- The drug pricing preview will reflect MPF user interface and logic changes, such as:
 - New tier-level cost sharing for Part D insulin drugs.
 - ACIP-recommended vaccines will display as \$0 cost sharing.
 - Covered Part D drugs will reflect \$0 cost sharing in the catastrophic phase.
 - LIS level 4 cost sharing will reflect the same cost sharing as LIS Level 1.

Medicare & You Handbook Preview

- No changes planned at this time.

For questions regarding this memo, please contact the MPF team at MPF@cms.hhs.gov and the HPMS team at hpms@cms.hhs.gov.