

DEPARTMENT OF HEALTH & HUMAN  
SERVICES

Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



**MEDICARE PLAN PAYMENT GROUP**

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**DATE:** November 22, 2024

**TO:** All Medicare Advantage Organizations, Prescription Drug Plans, Cost Plans, PACE Organizations, and Demonstrations

**FROM:** Jennifer R. Shapiro, Director, Medicare Plan Payment Group

**SUBJECT:** Contractor Change for the Medicare Part D Payment Process

As of September 8, 2024, Dobson Davanzo & Associates, LLC together with their subcontractor, Acumen, LLC, (collectively referred to as the DDA Team) will provide services in support of the Medicare Part D payment process. The DDA Team will support our continued initiatives to enhance Medicare payment accuracy and program integrity goals through the review and analysis of prescription drug event (PDE) data, direct and indirect remuneration (DIR) data, and information related to the Part D payment reconciliation, Coverage Gap Discount Program, and Manufacturer Discount Program. The DDA Team will use the existing PDE Analysis, PDE Reports, and Payment Support web portals to support these initiatives. The appearance and functionality of these portals will not change. The email address for the Payment Process Support will remain the same, [PartDPaymentSupport@acumenllc.com](mailto:PartDPaymentSupport@acumenllc.com), as well as the email addresses for PDE Analysis and PDE Reports, [PDEAnalysis@acumenllc.com](mailto:PDEAnalysis@acumenllc.com) and [PDE@acumenllc.com](mailto:PDE@acumenllc.com).

Questions related to this memorandum may be emailed to CMS at [pde-operations@cms.hhs.gov](mailto:pde-operations@cms.hhs.gov).

Thank you.