

DEPARTMENT OF HEALTH & HUMAN
SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



MEDICARE PLAN PAYMENT GROUP

DATE: November 22, 2024

TO: All Medicare Advantage Organizations, Prescription Drug Plans, Cost Plans, PACE Organizations, and Demonstrations

FROM: Jennifer R. Shapiro, Director, Medicare Plan Payment Group

SUBJECT: Contractor Change for the Medicare Part D Payment Process

As of September 8, 2024, Dobson Davanzo & Associates, LLC together with their subcontractor, Acumen, LLC, (collectively referred to as the DDA Team) will provide services in support of the Medicare Part D payment process. The DDA Team will support our continued initiatives to enhance Medicare payment accuracy and program integrity goals through the review and analysis of prescription drug event (PDE) data, direct and indirect remuneration (DIR) data, and information related to the Part D payment reconciliation, Coverage Gap Discount Program, and Manufacturer Discount Program. The DDA Team will use the existing PDE Analysis, PDE Reports, and Payment Support web portals to support these initiatives. The appearance and functionality of these portals will not change. The email address for the Payment Process Support will remain the same, PartDPaymentSupport@acumenllc.com, as well as the email addresses for PDE Analysis and PDE Reports, PDEAnalysis@acumenllc.com and PDE@acumenllc.com.

Questions related to this memorandum may be emailed to CMS at pde-operations@cms.hhs.gov.

Thank you.