

## Special Focus Facility (“SFF”) Initiative

This webpage offers a list of nursing homes that (a) have had a history of serious quality issues and (b) are included in a special program to stimulate improvements in their quality of care. Please take a minute to review this background information on our “Special Focus Facility” initiative. The background here will help you be as informed as possible when you discuss your long term care options with any nursing home that is listed here – and what they are doing to improve their quality of care.

### **Background**

The Centers for Medicare & Medicaid Services (CMS) and States visit nursing homes on a regular basis to determine if the nursing homes are providing the quality of care that Medicare and Medicaid requires. These “survey” or “inspection” teams will identify deficiencies in the quality of care that is provided. They also identify any deficiencies in meeting CMS safety requirements (such as protection from fire hazards). When deficiencies are identified, we require that the problems be corrected. If serious problems are not corrected, we may terminate the nursing home’s participation in Medicare and Medicaid.

Most nursing homes have some deficiencies, with the average being 6-7 deficiencies per survey. Most nursing homes correct their problems within a reasonable period of time. However, we have found that a minority of nursing homes have:

- More problems than other nursing homes (about twice the average number of deficiencies),
- More serious problems than most other nursing homes (including harm or injury experienced by residents), and
- A pattern of serious problems that has persisted over a long period of time (as measured over the three years before the date the nursing home was first put on the SFF list).

Although such nursing homes would periodically institute enough improvements in the presenting problems that they would be in substantial compliance on one survey, significant problems would often re-surface by the time of the next survey. Such facilities with a “yo-yo” or “in and out” compliance history rarely addressed underlying systemic problems that were giving rise to repeated cycles of serious deficiencies. To address this problem CMS created the “Special Focus Facility” (SFF) initiative.

### **How the Special Focus Facility (SFF) Initiative Works**

CMS requires that SFF nursing homes be visited in person by survey teams twice as frequently as other nursing homes (about twice per year). The longer the problems persist, the more stringent we are in the enforcement actions that will be taken. Examples of such enforcement actions are civil monetary penalties (“fines”) or termination from Medicare and Medicaid. Within about 18-24 months after a facility is identified by CMS as an SFF nursing home, we expect that there will be one of 3 possible outcomes:

- (a) **Improvement & Graduation:** The nursing home graduates from the SFF program because it has made significant improvements in quality of care - and those improvements are continued over time;

- (b) **Termination from Medicare:** The nursing home is terminated from participation in the Medicare and Medicaid programs. While such a nursing home may continue to operate (depending on State law), usually it will close once Medicare and Medicaid funding is discontinued. In such a case the State Medicaid Agency (and others) will assist all nursing home residents to transition to another residence that can provide a better and acceptable quality of care. This may include a variety of possibilities, such as another nursing home, a community-based setting, or apartment with good support services.
- (c) **Extension of Time:** The nursing home is provided with some additional time to continue in the SFF program because there has been very promising progress, such as the sale of the nursing home to another owner with a much better track record of providing quality care.

### **How Can You Use This Information**

If you are considering admission to a nursing home included on this list you may want to:

- Above all, visit the nursing home. Talk to staff, residents, and other families. You may request to see the results from the last State or CMS survey (it should be in a place that is easily accessible.)
- Before your visit, look at the survey history of the nursing home on *Nursing Home Compare* to see what areas may be problematic.
- Ask the nursing home staff what they are doing to improve the quality of care for residents in the nursing home.
- Call the State survey agency (link to *Nursing Home Compare*) to find out more about the nursing home. Look at the length of time that a nursing home has been on the SFF list. This is particularly important if the nursing home has been an SFF nursing home for more than 18-24 months, since such nursing homes are closer to either graduating (due to improvements) or ending their participation in Medicare and Medicaid.
- Call your local State Ombudsman, Administration on Aging, and local groups to find out more about the nursing home.
- Use the Nursing Home Brochure found at <http://www.medicare.gov/Publications/Pubs/pdf/nursinghome.pdf> and “Guide to Choosing a Nursing Home” <http://www.medicare.gov/Publications/Pubs/pdf/02174.pdf> - both publications are available on *Nursing Home Compare*.

If you currently reside in a SFF nursing home, please know that this home is being closely monitored (it is inspected twice as often as other nursing homes). You may also direct any questions you have to the contacts above. The good news is that about 50% of the nursing homes in the SFF program significantly improve their quality of care within 24-30 months after being selected for the SFF initiative, while about 16% tend to be terminated from Medicare and Medicaid.

### **How to Interpret the Tables**

Below we list nursing homes in five (5) different categories:

- A. **Table A – New Additions:** Nursing homes newly added to the SFF (which have not yet had a standard survey since being added to the list).

- B. **Table B – Not Improved:** Nursing homes that have failed to show significant improvement despite having had the opportunity to show improvement in at least one survey after being named as a SFF nursing home.
- C. **Table C – Improving:** Nursing homes that have shown significant improvement, as indicated by the most recent survey, and CMS is waiting to see if the improvement continues over time. If the improvement continues for about 12 months (through two standard surveys), these nursing homes will graduate from the SFF list. “Significant improvement” means that the most recent standard survey (and any later compliant investigations) found no deficiencies in which there was actual harm to any resident, and no deficiency in which there was systemic potential for harm (i.e. no deficiency above an “E” level).
- D. **Table D – Recently Graduated:** These nursing homes not only improved, but they sustained significant improvement for about 12 months (through two standard surveys). CMS congratulates these nursing homes and list their names as “graduates” for a few months after they graduate so that anyone who has been tracking their progress will be informed. “Graduation” does not mean that there may not be problems in quality of care, but does generally indicate an upward trend in quality improvement compared to the nursing home’s prior history of care.
- E. **Table E – No Longer in Medicare and Medicaid:** These are nursing homes that were either terminated by CMS from participation in Medicare and Medicaid within the past few months, or voluntarily chose not to continue such participation. In most cases the nursing homes will have closed, although some nursing homes that leave Medicare later seek to show better quality and re-enter the Medicare program after demonstrating their ability to comply with all Federal health and safety requirements.

### **Important Note about Information Delays**

The State survey agencies are responsible for entering survey information into CMS’ databases and providing updates as needed. Every attempt is made to assure the accuracy and timeliness of the information on the list. However, data lags of up to several months can occur between completion of a survey and posting of data on this list. We advise interpreting this information cautiously and supplementing it with information from the ombudsman's office, the State survey agency, or other sources.

### **Continued Improvements in the Special Focus Facility Initiative**

This website is the latest in a series of improvements CMS is making to address the problem of chronically under-performing nursing homes. In 2005, for example, we increased the number of SFF nursing homes by 30% and strengthened enforcement. In November 2007 we began publishing the names of SFF nursing homes that had failed to improve significantly. In February 2008 we added all other SFF nursing homes in a format that allows consumers to distinguish between nursing homes that were improving compared with those that are not. In April 2008 we added cross-links between the individual nursing home pages on our *NH Compare* website with the full SFF list. In August 2008 we announced methods by which SFF nursing homes may obtain additional technical assistance from the local Quality Improvement Organizations (QIOs)

to help them improve quality. In December 2008 we began rating all nursing homes using a Five-Star Quality Rating System on the website [www.medicare.gov/NHCompare](http://www.medicare.gov/NHCompare).

**Table A - New Additions:** These are nursing homes newly added to the SFF initiative (but which have not yet had a standard survey since being added to the list). If you wish to learn more about a specific home, please contact the State survey agency or the Ombudsman's office in your area which can be found in the [Helpful Contacts](#) section of *Nursing Home Compare*.

**Table B – Not Improved:** These are nursing homes that have failed to show significant improvement despite having had the opportunity to show improvement in at least one survey after being named a SFF nursing home.

**Table C - Improving:** These are nursing homes that have show significant improvement, as indicated by the most recent survey, and CMS is waiting to see if the improvement continues over time. If the improvement continues, these nursing homes will graduate from the SFF list.

**Table D – Recently Graduated:** These are nursing homes that not only improved, but they sustained significant improvement for about 12 months (through two surveys). We congratulate these nursing homes and list their names as “graduates” for a few months after they graduate so that anyone who has been tracking their progress will be informed.

**Table E – No Longer in Medicare and Medicaid:** These are nursing homes that were either terminated by CMS from participation in Medicare and Medicaid within the past few months, or voluntarily chose not to continue such participation. In most cases the nursing homes will have closed, although some nursing homes that leave Medicare later seek to show better quality and re-enter the Medicare program after demonstrating their ability to comply with all Federal health and safety requirements.

**Table A: Facilities Newly Added to the SFF Program**

| Facility Name                                     | Address                              | City             | State | ZIP   | Phone Number | Most Recent Survey | Months as an SFF |
|---|--------------------------------------|------------------|-------|-------|--------------|--------------------|------------------|
| Golden Years Manor                                | 1010 Barnes Street                   | Lonoke           | AR    | 72086 | 501-676-3103 |                    | 1                |
| Villa Campana Health Care Center                  | 6651 East Carondelet Drive           | Tucson           | AZ    | 85710 | 520-296-6100 |                    | 5                |
| Alamitos West Healthcare Center                   | 3902 Katella Avenue                  | Los Alamitos     | CA    | 90720 | 562-596-5561 |                    | 1                |
| Arbor Glen Care Center                            | 1033 E. Arrow Highway                | Glendora         | CA    | 91740 | 626-963-7531 |                    | 1                |
| Arden Rehab & Health Center                       | 3400 Alta Arden Expressway           | Sacramento       | CA    | 95825 | 916-481-5500 |                    | 1                |
| Golden Livingcenter - Petaluma                    | 101 Monroe Street                    | Petaluma         | CA    | 94954 | 707-763-4109 |                    | 1                |
| Valley House Rehabilitation Center                | 991 Clyde Avenue                     | Santa Clara      | CA    | 95054 | 408-988-7666 |                    | 1                |
| Western Healthcare Center                         | 1700 E. Washington Street            | Colton           | CA    | 92324 | 909-824-1530 |                    | 1                |
| Clintonville Manor                                | 201 Clintonville Rd                  | North Haven      | CT    | 06473 | 203-239-8017 |                    | 3                |
| Oak Manor Healthcare & Rehabilitation Center      | 3500 Oak Manor Lane                  | Largo            | FL    | 34641 | 727-581-9427 |                    | 0                |
| Palm Terrace Of St. Petersburg                    | 521 69th Ave N                       | Saint Petersburg | FL    | 33702 | 727-526-7000 |                    | 2                |
| Palmyra Nursing Home                              | 1904 Palmyra Road                    | Albany           | GA    | 31702 | 229-883-0500 |                    | 3                |
| Urbandale Healthcare Center                       | 4614 Nw 84th Street                  | Urbandale        | IA    | 50322 | 515-270-6838 |                    | 3                |
| Rockford Nursing & Rehab Center                   | 1920 North Main Street               | Rockford         | IL    | 61103 | 815-316-1400 |                    | 1                |
| Virgil Calvert N & Rehab Ctr                      | 5050 Summit Avenue                   | East Saint Louis | IL    | 62205 | 618-874-3597 |                    | 1                |
| Golden Living Center - Sycamore Village           | 2905 W Sycamore St                   | Kokomo           | IN    | 46901 | 765-452-5491 |                    | 1                |
| Topeka Community Healthcare                       | 1821 Se 21st St                      | Topeka           | KS    | 66607 | 785-234-0018 |                    | 2                |
| Laurel Lake Center For Health & Rehabilitation    | 620 Laurel Street                    | Lee              | MA    | 01238 | 413-243-2010 |                    | 0                |
| Tower Hill Center For Health And Rehabilitation   | One Meadowbrook Way                  | Canton           | MA    | 02021 | 781-961-5600 |                    | 5                |
| Manor Care Chevy Chase                            | 8700 Jones Mill Road                 | Chevy Chase      | MD    | 20815 | 301-657-8686 |                    | 6                |
| Kennebunk Nursing And Rehabilitation Center       | 158 Ross Rd                          | Kennebunk        | ME    | 04043 | 207-985-7141 |                    | 4                |
| Arbor Manor Care Center                           | 151 2nd St                           | Spring Arbor     | MI    | 49283 | 517-750-1900 |                    | 2                |
| Valley View Manor                                 | 200 East Ninth Avenue                | Lamberton        | MN    | 56152 | 507-752-7346 |                    | 0                |
| Living Center, The                                | 2506 Linden Tree Parkway, Po Box 370 | Marshall         | MO    | 65340 | 660-886-9676 |                    | 1                |
| Sarcoie Nursing Center                            | 1505 Miner, Po Box 248               | Sarcoie          | MO    | 64862 | 417-548-3434 |                    | 5                |
| Good Samaritan Society - St. Lukes Village        | 2201 East 32nd Street                | Kearney          | NE    | 68847 | 308-237-3108 |                    | 2                |
| Oceanside Skilled Nursing And Rehabilitation      | 22 Tuck Road                         | Hampton          | NH    | 03842 | 603-926-4551 |                    | 3                |
| St. Catherin Healthcare And Rehabilitation Center | 5123 Juan Tabo Boulevard Ne          | Albuquerque      | NM    | 87111 | 505-292-3333 |                    | 6                |
| Countryside Care Center                           | 41861 State Highway 10               | Delhi            | NY    | 13753 | 607-746-2331 |                    | 0                |
| Harrison Pavilion                                 | 2171 Harrison Avenue                 | Cincinnati       | OH    | 45211 | 513-662-5800 |                    | 0                |
| Liberty Nursing Center Of Toledo, Inc             | 2005 Ashland Avenue                  | Toledo           | OH    | 43620 | 419-255-3040 |                    | 0                |
| Regency Manor Rehabilitation And Subacute Center  | 2000 Regency Manor Circle            | Columbus         | OH    | 43207 | 614-445-8261 |                    | 0                |
| Westmoreland Place                                | 230 Cherry St                        | Chillicothe      | OH    | 45601 | 740-773-6470 |                    | 0                |
| Boyce Manor Nursing Home                          | 1600 East Highway                    | Holdenville      | OK    | 74848 | 405-379-5443 |                    | 1                |
| Sherwood Manor Nursing Home                       | 2416 West 51st Street South          | Tulsa            | OK    | 74107 | 918-446-4284 |                    | 0                |
| Ashton Healthcare                                 | 200 South Main Street                | Athens           | PA    | 18810 | 570-888-5805 |                    | 1                |

**Table A: Facilities Newly Added to the SFF Program**

| <b>Facility Name</b>                            | <b>Address</b>         | <b>City</b>     | <b>State</b> | <b>ZIP</b> | <b>Phone Number</b> | <b>Most Recent Survey</b> | <b>Months as an SFF</b> |
|---|------------------------|-----------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Dresher Hill Health And Rehab                   | 1390 Camp Hill Road    | Fort Washington | PA           | 19034      | 215-628-3800        |                           | 1                       |
| Pawtuxet Village Care And Rehabilitation Center | 270 Post Road          | Warwick         | RI           | 02888      | 401-467-3555        |                           | 0                       |
| Aberdeen Health And Rehab                       | 1700 North Highway 281 | Aberdeen        | SD           | 57401      | 605-225-7315        |                           | 7                       |
| Signature Healthcare Of Columbia                | 1410 Trotwood Avenue   | Columbia        | TN           | 38401      | 931-388-6443        |                           | 0                       |
| Abilene Convalescent Center                     | 2630 Old Anson Rd      | Abilene         | TX           | 79603      | 325-673-5101        |                           | 0                       |
| Alamo Heights Health And Rehabilitation Center  | 8223 Broadway          | San Antonio     | TX           | 78209      | 210-828-0606        |                           | 0                       |
| Green Acres Of Huntsville                       | 1302 Nottingham St     | Huntsville      | TX           | 77340      | 936-295-6313        |                           | 0                       |
| Southaven Nursing Center                        | 5300 Houston School Rd | Dallas          | TX           | 75241      | 214-372-1496        |                           | 0                       |
| Stanton Nursing And Rehabilitation Lp           | 1100 W Broadway        | Stanton         | TX           | 79782      | 432-756-2841        |                           | 0                       |
| Rocky Mountain Care - Murray, Llc               | 835 East Vine Street   | Murray          | UT           | 84107      | 801-693-3800        |                           | 3                       |
| Colony Oaks Care Center                         | 601 N Briarcliff Dr    | Appleton        | WI           | 54915      | 920-739-4466        |                           | 3                       |
| Mt Carmel Health And Rehab                      | 5700 W Layton Ave      | Milwaukee       | WI           | 53220      | 414-281-7200        |                           | 2                       |
| San Luis Med And Rehab                          | 2305 San Luis Pl       | Green Bay       | WI           | 54304      | 920-494-5231        |                           | 1                       |

**Table B: Facilities That Have Not Improved**

| Facility Name                                    | Address                          | City                   | State | ZIP   | Phone Number | Most Recent Survey | Months as an SFF |
|--|----------------------------------|------------------------|-------|-------|--------------|--------------------|------------------|
| South Haven Health & Rehabilitation Center       | 1300 East South Boulevard        | Montgomery             | AL    | 36116 | 334-288-0122 | 09/16/2010         | 10               |
| Care With Dignity Convalescent Hospital          | 8060 Frost Street                | San Diego              | CA    | 92123 | 858-278-4750 | 06/03/2010         | 7                |
| Windsor Redding Care Center                      | 2490 Court Street                | Redding                | CA    | 96001 | 530-246-0600 | 06/14/2010         | 6                |
| Camellia Healthcare Center                       | 500 Geneva Street                | Aurora                 | CO    | 80010 | 303-364-9311 | 05/13/2010         | 24               |
| Pueblo Care And Rehab                            | 2611 Jones Avenue                | Pueblo                 | CO    | 81004 | 719-564-1735 | 07/14/2010         | 19               |
| St. Camillus Rehabilitation & Nursing Center     | 494 Elm St                       | Stamford               | CT    | 06902 | 203-325-0200 | 07/20/2010         | 17               |
| Atlantic Shores Rehabilitation & Health Center   | 231 South Washington Street      | Millsboro              | DE    | 19966 | 302-934-7300 | 03/26/2010         | 14               |
| Capital Healthcare Center                        | 3333 Capital Medical Blvd        | Tallahassee            | FL    | 32308 | 850-877-4115 | 08/19/2010         | 23               |
| Maluhia  | 1027 Hala Drive                  | Honolulu               | HI    | 96817 | 808-832-3000 | 07/30/2010         | 13               |
| Alden Wentworth Rehab & Healthcare Center        | 201 West 69th Street             | Chicago                | IL    | 60621 | 773-487-1200 | 06/10/2010         | 14               |
| Embassy Health Care Center                       | 555 West Kahler                  | Wilmington             | IL    | 60481 | 815-476-2200 | 06/10/2010         | 39               |
| International Nursing And Rehab Center           | 4815 South Western Ave           | Chicago                | IL    | 60609 | 773-927-4200 | 04/23/2010         | 70               |
| Columbia Healthcare Center                       | 621 West Columbia Street         | Evansville             | IN    | 47710 | 812-428-5678 | 09/20/2010         | 4                |
| Harcourt Terrace Rehabilitation & Health Care    | 8181 Harcourt Road               | Indianapolis           | IN    | 46260 | 317-872-7261 | 08/19/2010         | 7                |
| Martin County Healthcare & Rehab                 | 313 Poplar Street                | Loogootee              | IN    | 47553 | 812-295-4433 | 06/30/2010         | 8                |
| Deseret Nursing And Rehabilitation At Colby      | 105 East College Drive           | Colby                  | KS    | 67701 | 785-462-6721 | 08/26/2010         | 53               |
| Arbor Place Of Clinton                           | 106 Padgett Drive                | Clinton                | KY    | 42031 | 270-653-5558 | 08/06/2010         | 11               |
| The Oaks Of Mid City Nursing And Rehab Center    | 4100 North Boulevard             | Baton Rouge            | LA    | 70806 | 225-387-6704 | 02/04/2010         | 25               |
| Riverview Manor                                  | 55378 Wilbur Rd                  | Three Rivers           | MI    | 49093 | 269-279-7441 | 08/27/2010         | 16               |
| West Point Community Living Center               | 1122 N Eshman Avenue/P.O. Box 81 | West Point             | MS    | 39773 | 662-494-6011 | 08/25/2010         | 15               |
| Cedarwood Villa                                  | 1 S Oaks                         | Red Lodge              | MT    | 59068 | 406-446-2525 | 06/24/2010         | 22               |
| Chapel Hill Rehab And Healthcare                 | 1602 E Franklin St               | Chapel Hill            | NC    | 27514 | 919-967-1418 | 07/16/2010         | 10               |
| Libertywood Nursing Center                       | 1028 Blair Street                | Thomasville            | NC    | 27360 | 336-472-7771 | 09/24/2010         | 4                |
| Hidden Hills Health And Rehab Center             | 3110 Scott Circle                | Omaha                  | NE    | 68112 | 402-455-6636 | 06/22/2010         | 70               |
| Loretto Utica Residential Hcf                    | 1445 Kemble Street               | Utica                  | NY    | 13501 | 315-732-0100 | 08/26/2010         | 9                |
| Mercy Of Northern New York                       | 218 Stone Street                 | Watertown              | NY    | 13601 | 315-782-7400 | 09/17/2010         | 16               |
| Northwoods Rehab At Hilltop                      | 1805 Providence Avenue           | Niskayuna              | NY    | 12309 | 518-374-2212 | 05/11/2010         | 40               |
| The Hamptons Center For Nursing & Rehabilitation | 64 County Road 39                | South Hampton          | NY    | 11968 | 631-702-1000 | 07/30/2010         | 21               |
| Autumn Healthcare Of Zanesville                  | 1420 Autumn Drive                | Zanesville             | OH    | 43701 | 740-452-4351 | 07/27/2010         | 23               |
| Lakeridge Villa Health Care                      | 7220 Pippin Rd                   | Cincinnati             | OH    | 45239 | 513-729-2300 | 10/22/2010         | 14               |
| Wintersong Village Of Washington Court House     | 719 Rawlings St                  | Washington Court House | OH    | 43160 | 740-335-1380 | 06/11/2010         | 7                |
| The Golden Rule Home                             | 38801 Hardesty Road              | Shawnee                | OK    | 74801 | 405-273-7106 | 08/27/2010         | 10               |

**Table B: Facilities That Have Not Improved**

| <b>Facility Name</b>                              | <b>Address</b>            | <b>City</b>  | <b>State</b> | <b>ZIP</b> | <b>Phone Number</b> | <b>Most Recent Survey</b> | <b>Months as an SFF</b> |
|---|---------------------------|--------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Lincoln City Rehab Center                         | 3011 Ne 28th Street       | Lincoln City | OR           | 97367      | 541-994-8111        | 05/04/2010                | 11                      |
| Redmond Health Care Center                        | 3025 Sw Reservoir Drive   | Redmond      | OR           | 97756      | 541-548-5066        | 07/29/2010                | 6                       |
| Cambria Care Center                               | 429 Manor Drive           | Ebensburg    | PA           | 15931      | 814-472-8100        | 09/17/2010                | 3                       |
| Chester Valley Rehab And Nursing Center           | 283 East Lancaster Avenue | Malvern      | PA           | 19355      | 610-296-4170        | 05/27/2010                | 21                      |
| Riverside Rehab And Nursing Center                | 500 West Hospital Street  | Taylor       | PA           | 18517      | 570-562-2102        | 09/30/2010                | 28                      |
| Trinity Mission Health Care Of Shenandoah Heights | 200 Pennsylvania Avenue   | Shenandoah   | PA           | 17976      | 570-462-1921        | 07/16/2010                | 11                      |
| Fort Worth Nursing And Rehabilitation Center      | 1000 6th Ave              | Fort Worth   | TX           | 76104      | 817-336-2586        | 06/17/2010                | 7                       |
| Highland Pines Nursing Home Ltd                   | 1100 N 4th St             | Longview     | TX           | 75601      | 903-753-7661        | 09/22/2010                | 5                       |
| Mission Oaks Manor                                | 3030 S Roosevelt          | San Antonio  | TX           | 78214      | 210-924-8151        | 07/01/2010                | 7                       |
| Brian Center Health/Scott County                  | 377 Clonce Street         | Weber City   | VA           | 24290      | 276-386-9444        | 05/13/2010                | 10                      |
| Vernon Green Nursing Home                         | 61 Greenway Drive         | Vernon       | VT           | 05354      | 802-254-6041        | 09/09/2010                | 3                       |
| St. Francis In The Park                           | 1800 New York Ave         | Superior     | WI           | 54880      | 715-394-5591        | 09/29/2010                | 9                       |
| Eagle Pointe                                      | 1600 27th Street          | Parkersburg  | WV           | 26101      | 304-485-6476        | 08/25/2010                | 36                      |
| Mapleshire Nursing And Rehabilitation Center      | 30 Vandervort Drive       | Morgantown   | WV           | 26505      | 304-285-2720        | 07/27/2010                | 30                      |



**Table C: Facilities That Have Shown Improvement**

| Facility Name  | Address                         | City             | State | ZIP   | Phone Number | Most Recent Survey | Months as an SFF |
|--|---------------------------------|------------------|-------|-------|--------------|--------------------|------------------|
| Mount Royal Towers                                   | 300 Royal Tower Drive           | Birmingham       | AL    | 35209 | 205-870-5666 | 08/15/2010         | 23               |
| Woodland Hills Healthcare & Rehabilitation - Jackson | 1320 West Braden Street         | Jacksonville     | AR    | 72076 | 501-241-2191 | 07/02/2010         | 7                |
| Osborn Health And Rehab                              | 3333 N Civic Center Plaza       | Scottsdale       | AZ    | 85251 | 480-994-1333 | 04/23/2010         | 20               |
| Ashby Care Center                                    | 2270 Ashby Ave.                 | Berkeley         | CA    | 94705 | 510-841-9494 | 06/25/2010         | 7                |
| Bella Vista Health Care Center                       | 933 East Deodar Street          | Ontario          | CA    | 91764 | 909-985-2731 | 03/16/2010         | 24               |
| Chandler Convalescent Hospital                       | 5335 Laurel Canyon Blvd.        | North Hollywood  | CA    | 91607 | 818-985-1814 | 09/30/2010         | 11               |
| Victoria Care Center                                 | 5445 Everglades St              | Ventura          | CA    | 93003 | 805-642-1736 | 07/15/2010         | 7                |
| Rock Creek Manor                                     | 2131 O Street Nw                | Washington       | DC    | 20037 | 202-785-2577 | 06/18/2010         | 11               |
| Charlotte Harbor Healthcare                          | 4000 Kings Hwy                  | Port Charlotte   | FL    | 33980 | 941-255-5855 | 07/02/2010         | 7                |
| Glenwood Nursing Center                              | 40 Acme Street                  | Jacksonville     | FL    | 32211 | 904-724-5933 | 09/10/2010         | 7                |
| Oaktree Healthcare                                   | 650 Reed Canal Road             | South Daytona    | FL    | 32119 | 386-767-4831 | 10/14/2010         | 2                |
| Savannah Rehabilitation & Nursing                    | 815 East 63 Street              | Savannah         | GA    | 31405 | 912-352-8615 | 10/14/2010         | 18               |
| Granger Nursing & Rehabilitation Center              | 2001 Kennedy Street             | Granger          | IA    | 50109 | 515-999-2588 | 04/29/2010         | 16               |
| Regency Rehab And Skilled Nursing                    | 1600 Mcpherson                  | Council Bluffs   | IA    | 51501 | 712-322-9285 | 08/05/2010         | 15               |
| Windmill Manor                                       | 2332 Liberty Drive              | Coralville       | IA    | 52241 | 319-545-7390 | 07/23/2010         | 9                |
| Idaho Falls Care And Rehab                           | 3111 Channing Way               | Idaho Falls      | ID    | 83404 | 208-529-0067 | 07/02/2010         | 12               |
| Evergreen Health Care Center                         | 10124 South Kedzie              | Evergreen Park   | IL    | 60805 | 708-907-7000 | 09/17/2010         | 7                |
| South Shore Nursing & Rehab Center                   | 2649 East 75th St               | Chicago          | IL    | 60649 | 773-356-9300 | 08/27/2010         | 7                |
| Sebo's Nursing And Rehabilitation Center             | 4410 W 49th Ave                 | Hobart           | IN    | 46342 | 219-947-1507 | 09/22/2010         | 7                |
| Westview Of Derby                                    | 445 N Westview St               | Derby            | KS    | 67037 | 316-788-3739 | 08/12/2010         | 16               |
| Bluegrass Care And Rehabilitation Center             | 3576 Pimlico Parkway            | Lexington        | KY    | 40517 | 859-272-0608 | 07/22/2010         | 4                |
| James S Taylor Memorial Home                         | 1015 W Magazine Street          | Louisville       | KY    | 40203 | 502-589-0727 | 08/12/2010         | 10               |
| Plaquemine Manor Nursing Home                        | 24320 Ferdinand Street          | Plaquemine       | LA    | 70764 | 225-687-3428 | 07/16/2010         | 15               |
| Legend Rehabilitation & Nursing Center               | 59 Eastwood Circle, P O Box 310 | Gardner          | MA    | 01440 | 978-632-8776 | 05/17/2010         | 19               |
| Saint Francis Rehabilitation & Nursing Center        | 101 Plantation Street           | Worcester        | MA    | 01604 | 508-755-8605 | 05/04/2010         | 13               |
| Manor Care Rossville*                                | 6600 Ridge Road                 | Baltimore        | MD    | 21237 | 410-574-4950 | 03/15/2010         | 8                |
| Manorcare Of Rossville                               | 6600 Ridge Road                 | Baltimore        | MD    | 21237 | 410-574-4950 | 03/15/2010         | 8                |
| Royalton Manor                                       | 288 Peace Blvd                  | St Joseph        | MI    | 49085 | 269-556-9050 | 09/24/2010         | 16               |
| Owatonna Commons Nursing & Rehab                     | 201 Southwest 18th Street       | Owatonna         | MN    | 55060 | 507-451-6800 | 10/15/2010         | 34               |
| Westwood Health                                      | 7500 West 22nd Street           | Saint Louis Park | MN    | 55426 | 952-546-4261 | 09/23/2010         | 13               |
| Ashton Court Care And Rehabilitation Centre          | 1200 West College Street        | Liberty          | MO    | 64068 | 816-781-3020 | 09/03/2010         | 14               |
| Life Care Center Of Grandview                        | 6301 East 125th St              | Grandview        | MO    | 64030 | 816-765-7714 | 07/16/2010         | 7                |

**Table C: Facilities That Have Shown Improvement**

| Facility Name                                     | Address                      | City            | State | ZIP   | Phone Number | Most Recent Survey | Months as an SFF |
|---|------------------------------|-----------------|-------|-------|--------------|--------------------|------------------|
| Tablerock Healthcare                              | 276 Fountain Lane            | Kimberling City | MO    | 65686 | 417-739-2481 | 04/09/2010         | 10               |
| Song Health & Rehab Of Columbia, Llc              | 1506 North Main Street       | Columbia        | MS    | 39429 | 601-736-9557 | 07/01/2010         | 8                |
| Brian Center Health & Rehabilitation Of Goldsboro | 1700 Wayne Memorial Drive    | Goldsboro       | NC    | 27534 | 919-731-2805 | 08/12/2010         | 11               |
| Britthaven Of Chapel Hill                         | 1716 Legion Road             | Chapel Hill     | NC    | 27517 | 919-942-2280 | 09/30/2010         | 16               |
| Western Horizon Care                              | 1104 Hwy 12                  | Hettinger       | ND    | 58639 | 701-567-2401 | 10/27/2010         | 19               |
| Holiday Care Center                               | 4 Plaza Drive                | Toms River      | NJ    | 08757 | 732-240-0900 | 08/23/2010         | 20               |
| Palace Rehabilitation And Care Center             | 315 West Mill Road           | Maple Shade     | NJ    | 08052 | 856-779-1500 | 10/21/2010         | 70               |
| The Pavillions At Forrestal                       | 5000 Windrow Drive           | Princeton       | NJ    | 08540 | 609-987-1221 | 05/21/2010         | 30               |
| Elant At Newburgh, Inc                            | 172 Meadow Hill Road         | Newburgh        | NY    | 12550 | 845-564-1700 | 10/21/2010         | 5                |
| Liberty West Nursing Center Of Toledo             | 2051 Collingwood Blvd        | Toledo          | OH    | 43620 | 419-243-5191 | 05/26/2010         | 6                |
| White Oak Manor                                   | 1926 Ridge Avenue            | Warren          | OH    | 44484 | 330-369-4672 | 09/01/2010         | 36               |
| Dunmore Health Care Center                        | 1000 Mill Street             | Dunmore         | PA    | 18512 | 570-342-7624 | 08/27/2010         | 7                |
| Ellen Sager Nursing Home                          | 1817 Jonesville Highway      | Union           | SC    | 29379 | 864-427-5187 | 09/15/2010         | 23               |
| Heartland Of Lexington Rehab & Nursing Center     | 2416 Sunset Boulevard        | West Columbia   | SC    | 29169 | 803-796-8024 | 09/22/2010         | 9                |
| Aberdeen Health And Rehab*                        | 1700 North Highway 281       | Aberdeen        | SD    | 57401 | 605-225-7315 | 06/03/2010         | 7                |
| Sturgis Regional Senior Center                    | 949 Harmon Street            | Sturgis         | SD    | 57785 | 605-720-2400 | 09/01/2010         | 7                |
| Countryside Healthcare & Rehab                    | 3051 Buffalo Road            | Lawrenceburg    | TN    | 38464 | 931-762-7518 | 05/06/2010         | 8                |
| Cumberland Manor Nursing Center                   | 4343 Ashland City Hwy        | Nashville       | TN    | 37218 | 615-726-0492 | 10/26/2010         | 5                |
| Kirkland Court Health And Rehabilitation Center   | 1601 Kirkland Dr             | Amarillo        | TX    | 79106 | 806-355-8281 | 09/03/2010         | 5                |
| Sienna Nursing And Rehabilitation                 | 2510 W Eighth                | Odessa          | TX    | 79763 | 432-333-4511 | 09/24/2010         | 11               |
| Stonebridge Senior Health Center                  | 11127 Circle Dr              | Austin          | TX    | 78736 | 512-288-8844 | 10/14/2010         | 4                |
| Beacon Shores Nursing & Rehabilitation            | 340 Lynn Shores Drive        | Virginia Beach  | VA    | 23452 | 757-340-6611 | 08/23/2010         | 35               |
| Norfolk Healthcare Center                         | 901 East Princess Anne Road  | Norfolk         | VA    | 23504 | 757-626-1642 | 07/23/2010         | 10               |
| Aldercrest Health And Rehabilitation Center       | 21400 72nd Avenue West       | Edmonds         | WA    | 98026 | 425-775-1961 | 09/20/2010         | 6                |
| Health & Rehab Of North Seattle                   | 13333 Greenwood Avenue North | Seattle         | WA    | 98133 | 206-362-0303 | 10/01/2010         | 20               |
| South Central Wy Healthcare & Rehab               | 542 16th Street              | Rawlins         | WY    | 82301 | 307-324-2759 | 08/12/2010         | 17               |

**Table D: Facilities That Have Recently Graduated from the SFF Program**

| Facility Name   | Address                            | City             | State | ZIP   | Phone Number | Most Recent Survey | Months as an SFF |
|---|------------------------------------|------------------|-------|-------|--------------|--------------------|------------------|
| Desert Haven Care Center                                | 2645 East Thomas Road              | Phoenix          | AZ    | 85016 | 602-956-8000 | 01/28/2010         | 15               |
| The William And Sally Tandet Center For Continuing Care | 146 W Broad Street                 | Stamford         | CT    | 06902 | 203-964-8500 | 07/08/2010         | 13               |
| Bon Secour Maria Manor                                  | 10300 4th St N                     | Saint Petersburg | FL    | 33716 | 727-576-1025 | 07/23/2010         | 12               |
| Royal Oaks Nursing And Rehab Center                     | 2225 Knox Mcrae Dr                 | Titusville       | FL    | 32780 | 321-267-0060 | 02/26/2010         | 8                |
| Oceanside Nursing And Rehabilitation Center             | 77 Van Horn Street                 | Tybee Island     | GA    | 31328 | 912-786-4511 | 10/14/2010         | 16               |
| Tara At Thunderbolt Nursing And Rehabilitation Center   | 3223 Falligant Avenue              | Thunderbolt      | GA    | 31404 | 912-691-2512 | 07/15/2010         | 11               |
| Manorcare Health Services Waterloo                      | 201 West Ridgeway Avenue           | Waterloo         | IA    | 50701 | 319-234-7777 | 06/11/2010         | 14               |
| Jefferson County Memorial Hospital Ltcu                 | 408 Delaware Street                | Winchester       | KS    | 66097 | 913-774-4730 | 08/04/2010         | 10               |
| Richmond Health & Rehabilitation Complex-Madison        | 131 Meadowlark Drive               | Richmond         | KY    | 40475 | 859-623-3564 | 06/03/2010         | 14               |
| Redstone Rehabilitation And Nursing Center              | 135 Benton Drive                   | East Longmeadow  | MA    | 01028 | 413-525-3336 | 08/24/2010         | 30               |
| Coastal Manor   | Po Box 429                         | Yarmouth         | ME    | 04096 | 207-846-5013 | 09/30/2010         | 9                |
| Woodlawn Rehabilitation & Nursing Center                | 59 West Front St                   | Skowhegan        | ME    | 04976 | 207-474-9300 | 06/18/2010         | 8                |
| Heartland Hcc - Kalamazoo                               | 3625 W Michigan Ave                | Kalamazoo        | MI    | 49006 | 269-375-4550 | 08/06/2010         | 28               |
| Benedictine Healthcare Center Innsbruck                 | 1101 Black Oak Drive               | New Brighton     | MN    | 55112 | 651-633-1686 | 09/23/2010         | 10               |
| Crest View Lutheran Home                                | 4444 Reservoir Boulevard Northeast | Columbia Heights | MN    | 55421 | 763-782-1611 | 09/30/2010         | 20               |
| Holmesdale Healthcare & Rehab                           | 8033 Holmes                        | Kansas City      | MO    | 64131 | 816-363-6222 | 05/26/2010         | 15               |
| Missouri River Care & Rehab Center                      | 1130 17th Ave S                    | Great Falls      | MT    | 59405 | 406-771-4500 | 09/30/2010         | 9                |
| Brian Center Health & Rehab - Gastonia                  | 969 Cox Rd                         | Gastonia         | NC    | 28054 | 704-866-8596 | 06/30/2010         | 18               |
| Crete Manor   | 830 East 1st Street                | Crete            | NE    | 68333 | 402-826-4325 | 09/16/2010         | 20               |
| Alice Peck Day Memorial Hospital (Ecu)                  | 125 Mascoma Street                 | Lebanon          | NH    | 03766 | 603-448-3121 | 06/09/2010         | 9                |
| Oasis Healthcare And Rehabilitation Center              | 660 Desert Lane                    | Las Vegas        | NV    | 89106 | 702-382-5580 | 09/17/2010         | 29               |
| Central Park Rehab & Nursing                            | 116 East Castle Street             | Syracuse         | NY    | 13205 | 315-475-1641 | 05/06/2010         | 44               |
| Chickasha Nursing Center                                | 2700 South 9th Street              | Chickasha        | OK    | 73018 | 405-224-3593 | 07/08/2010         | 32               |
| Hillcrest Nursing Center                                | 2120 North Broadway                | Moore            | OK    | 73160 | 405-794-2428 | 08/05/2010         | 23               |
| Caring Heights Community Care And Rehab                 | 234 Coraopolis Road                | Coraopolis       | PA    | 15108 | 412-331-6060 | 07/09/2010         | 8                |
| Pawtucket Healthcare And Rehabilitation                 | 70 Gill Avenue                     | Pawtucket        | RI    | 02861 | 401-722-7900 | 10/01/2010         | 33               |
| Pigeon Forge Care & Rehab Center                        | 415 Cole Drive                     | Pigeon Forge     | TN    | 37863 | 865-428-5454 | 01/26/2010         | 11               |
| Legacy Rehab And Nursing                                | 3706 West 9000 South               | West Jordan      | UT    | 84088 | 801-280-2273 | 01/07/2010         | 16               |
| Berlin Health And Rehabilitation Center                 | 98 Hospitality Drive               | Barre            | VT    | 05641 | 802-229-0308 | 01/27/2010         | 39               |
| Beloit Health And Rehab                                 | 1905 W Hart Rd                     | Beloit           | WI    | 53511 | 608-365-2554 | 07/13/2010         | 22               |
| Luther Home   | 831 Pine Beach Rd                  | Marinette        | WI    | 54143 | 715-732-0155 | 03/04/2010         | 66               |
| Oak Park Nursing And Rehab Center                       | 718 Jupiter Drive                  | Madison          | WI    | 53718 | 608-663-8600 | 09/30/2010         | 19               |

**Table E: Facilities No Longer Participating in the Medicare and Medicaid Program**

| <b>Facility Name</b>                   | <b>Address</b>        | <b>City</b> | <b>State</b> | <b>ZIP</b> | <b>Phone Number</b> | <b>Most Recent Survey</b> | <b>Months as an SFF</b> |
|--|-----------------------|-------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Crestpark Retirement Inn               | 111 Hospital Drive    | Helena      | AR           | 72342      | 870-338-3405        | 07/29/2010                | 18                      |
| Park Villa Long Term Care              | 221 N Washington St   | Marion      | IN           | 46952      | 765-664-4573        | 01/28/2010                | 11                      |
| Lady Of The Oaks Retirement Center     | 1005 Eraste Landry Ro | Lafayette   | LA           | 70506      | 337-232-6370        | 07/07/2010                | 4                       |
| Sorrento Care Center                   | 12900 W Chicago       | Detroit     | MI           | 48228      | 313-491-7830        | 07/23/2010                | 10                      |
| Newport Health And Rehabilitation Cent | 135 Generation Drive  | Newport     | TN           | 37821      | 423-623-0929        |                           | 2                       |