

Medicare Diabetes Prevention Program (MDPP) Calendar of Learning Activities

This table provides a calendar of learning activities being hosted in November and December 2024. All events are conducted in English unless otherwise noted.

Event Date[s]	Event Time	Event Title	Event Organizational Relevance	Event Host	Event Description	Event Cost
November 4th, 2024	10-11am ET	Novitasphere Redesign Overview Part B	Jurisdiction H and Jurisdiction L	Novitas (Medicare Administrative Contractor)	This webinar will cover the redesigned features of Novitasphere for JH and JL Part B providers. This new user interface will be available to actively enrolled users on December 9th, 2024.	Free
November 4th, 2024	11-12pm ET	NGSConnex: Overview, Access, Navigation, and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
November 5th, 2024	8-9am ET	Provider Enrollment Revalidation Overview	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover important changes in the revalidation process, how to determine Medicare enrollment revalidation due date, and information to avoid disruption in Medicare billing.	Free
November 5th, 2024	2-3pm ET	IVR Essentials: Exploring Part B Options	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar is designed for providers who use the CMS-1500 claim form or its electronic counterpart. It will focus on the Interactive Voice Response (IVR) System as an effective self-service resource. The training will cover features specific to Part B providers, including Provider Summary, Deductibles, and Pricing.	Free
November 6th, 2024	1-1:45pm ET	WPS Secure Website: Locating Eligibility Information	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	The webinar will offer guidance on utilizing WPS's eligibility tool to verify the coverage status of Medicare beneficiaries.	Free
November 6th, 2024	2-3pm ET	Noridian Medicare Portal: Eligibility & MBI Lookup Tool	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar will educate attendees on how to view Eligibility and use the MBI Lookup Tool on the Noridian Medicare Portal.	Free
November 6th, 2024	4-5pm ET	Part B Ask the Contractor Meeting (ACM)	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar will feature Noridian representatives from various departments including Appeals, Claims Processing, Electronic Data Interchange Support Services (EDISS), Medical Review (MR), Provider Contact Center (PCC), Provider Enrollment, Provider Outreach and Education (POE), and System Support. These representatives will be available to answer any questions participants may have.	Free
November 7th, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 7th, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 7th, 2024	10:30-11:30am ET	How to Avoid Duplicate Claims	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will discuss valuable tips to avoid duplicate claim denials.	Free
November 7th, 2024	12-1pm ET	Getting Access to PECOS	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover how to obtain access to the Internet-based Provider Enrollment Chain & Ownership System (PECOS) and connect to provider enrollment record, as well as understand other CMS systems and how they relate. These systems include the National Plan and Provider Enumeration System (NPES) and the Identity & Access (I&A) Management System. This webinar will not include detailed instructions on how to complete and submit provider enrollment applications via PECOS.	Free
November 11th, 2024	9-10am ET	NGSConnex: Overview, Access, Navigation, and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
November 11th, 2024	1-2:30pm ET	StayConnected: Defining Patient Eligibility and Claim Submission	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will provide an overview of how to screen Medicare beneficiary eligibility, determine primary and secondary insurance payers, and submit claims. It will also cover best practices in identifying code selection, Medicare coverage, and self-service resources.	Free
November 12th, 2024	10-11am ET	SPOT Series: Eligibility and the MBI Look-Up Tool	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will demonstrate the patient eligibility feature that allows users to view deductible information, Medicare Secondary Payer information, home health and hospice periods as well as demonstrate how to use the Medicare Beneficiary Identifier or MBI lookup tool.	Free
November 12th, 2024	11-12pm ET	Understanding the Reopening and Appeals Process Open Forum	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This open forum session will walk providers through common claim denial scenarios, and the reopening and appeals process.	Free
November 12th, 2024	1-2pm ET	A Guided Tour of the NGS Medicare Part B Website	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will provide an overview of the NGS website and its resources.	Free
November 12th, 2024	1-2pm ET	SPOT Series: Eligibility and the MBI Look-Up Tool (in Spanish)	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will demonstrate the patient eligibility feature that allows users to view deductible information, Medicare Secondary Payer information, home health and hospice periods as well as demonstrate how to use the Medicare Beneficiary Identifier or MBI lookup tool. This webinar will be offered in Spanish only.	Free
November 13th, 2024	10-11:30am ET	StayConnected: Reviewing Stages of the Part B Claims Process	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will explore the Part B claims process after submission, covering how to add supplemental documentation, check claim status, and review processing results. There will be demonstrations of self-service tools and guidance on effectively using these resources to track claim processing outcomes and reconcile patient accounts.	Free
November 14th, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 14th, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 14th, 2024	10-11:30am ET	StayConnected: Understanding the Redetermination and Clerical Error Reopening Process	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will offer a comprehensive overview of the Part B appeals process and clerical error reopening procedures, covering appeal levels, submission timelines, which claims are eligible for appeal, and methods for checking appeal status.	Free
November 14th, 2024	10-11:30am ET	Steps to Part B Claim Submission - Step 4: Documentation and Expectations (in Spanish)	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will review the steps to take once a claim has been filed, verify claim status and expectations, and demonstrate self-service tools and resources.	Free
November 14th, 2024	2-3pm ET	NGSConnex: Overview, Access, Navigation, and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
November 14th, 2024	12-1:30pm ET	Check-In with CGS	Jurisdiction 15	CGS (Medicare Administrative Contractor)	This webinar is to assist providers with their claim processing issues, and keep them informed on most current Medicare news and information.	Free
November 14th, 2024	2-3pm ET	Distance Learning and MDPP	All Organizations	CMS (Centers for Medicare & Medicaid)	This webinar will cover details of the Medicare Diabetes Prevention Program (MDPP) policies for delivering Distance Learning (DL) sessions.	Free

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November 15th, 2024	10-11:30am ET	StayConnected: A Guide to Repaying Part B Medicare	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will examine the differences between solicited and unsolicited overpayments, and outline the recoupment process. It will demonstrate how to submit voluntary refunds, request immediate offsets or extended repayment schedules, and identify self-service tools to access the repayment process.	Free
November 18th, 2024	11-12pm ET	Medicare Diabetes Prevention Program (MDPP) Overview	Jurisdiction 15	CGS (Medicare Administrative Contractor)	This webinar will address frequently asked questions on MDPP, and provide resources on providing this services to eligible Medicare beneficiaries.	Free
November 18th, 2024	11-12pm ET	NGSConnex: Overview, Access, Navigation and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
November 19th, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
November 19th, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
November 19th, 2024	9-10:30am ET	Reducing Unprocessable Claim Rejections	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will assist Part B providers in submitting claims correctly the first time to avoid claim rejections.	Free
November 19th, 2024	11-11:30am ET	CMS Resources: Medicare Preventive Services Tool	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar will cover billing resources on the CMS website, including the Medicare Preventive Services tool, to support accurate billing practices.	Free
November 19th, 2024	1-2pm ET	Submitting Revalidation via PECOS	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover how to utilize the CMS internet-based Provider Enrollment Chain & Ownership System (PECOS) to submit electronic provider enrollment applications.	Free
November 19th, 2024	2-3pm ET	DPRP Office Hours - Showcasing Outreach Materials and Tools to Help National DPP LCPs Engage Advanced Practice Providers in Referrals	All Organizations	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	Office Hour session where National Diabetes Prevention Program (DPP) and Diabetes Prevention Recognition Program (DPRP) subject matter experts will be on hand to answer questions about the program.	Free
November 20th, 2024	8-9am ET	Let's Chat About Provider Enrollment Revalidation	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover important changes in the revalidation process, how to determine Medicare enrollment revalidation due date, and information to avoid disruption in Medicare billing.	Free
November 20th, 2024	9:30-10:30am ET	NGSConnex: Overview, Access, Navigation and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
November 21st, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 21st, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 21st, 2024	10:30-12pm ET	Steps to Claim Corrections	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar concentrates on top continuous errors found at NGS with claim submissions. NGS will also include an interactive segment on the different claim scenarios that cause claim and payment delays, and offer steps to correct them.	Free
November 21st, 2024	11-11:30am ET	WPS Resources: Payment Tools	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar is for providers who want to learn more about billing and payment resources that are available on the WPS website.	Free
November 25th, 2024	1-2pm ET	Actions on Claims: Reopenings	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar will cover when and how to complete a reopening, and available resources to help in the claims reopening process.	Free
November 26th, 2024	10-11am ET	NGSConnex: Overview, Access, Navigation and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
December 2nd, 2024	11-12pm ET	NGSConnex: Overview, Access, Navigation and Eligibility Look Up	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, access, navigation and beneficiary eligibility look up, and other available resources.	Free
December 3rd, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
December 3rd, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
December 17th, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
December 17th, 2024	8:30-4:30pm ET	JJ Provider Enrollment Open House	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
December 17th, 2024	11-12pm ET	What's New With myCGS?	Jurisdiction 15	CGS (Medicare Administrative Contractor)	This webinar will focus on how the 'myCGS' resource can be beneficial to provider's revenue cycle. For Part B providers, please email j15_partb_education@csadmin.com to submit any questions on the topic.	Free