Medicare Diabetes Prevention Program (MDPP) Calendar of Learning Activities

This table provides a calendar of learning activities being hosted in October and November 2024. All events are conducted in English unless otherwise noted.

Event Date(s)	Event Time	Event Title	Event Organizational Relevance	Event Host	Event Description	Event Cost
October 1st, 2024	8:30-4:30pm ET	IM Provider Enrollment Open House	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Errollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
October 1st, 2024	8:30-4:30pm ET	IJ Provider Enrollment Open House	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
October 1st, 2024	10-11am ET	Part B Small Provider Specific Webinar	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is tailored for small providers with 25 or fewer full-time or full-time equivalent employees, focusing on issues relevant to smaller practices. Providers will have the opportunity to ask general questions not tied to specific patients or claims. Larger providers, consultants, and billing companies are kindly asked to refrain from attending to keep the session targeted to the unique challenges of smaller entities.	Free
October 1st, 2024	10-11am ET	Part B Small Provider Specific Webinar	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is tailored for small providers with 25 or fewer full-time or full-time equivalent employees, focusing on issues relevant to smaller practices. Providers will have the opportunity to ask general questions not tied to specific patients or claims. Larger providers, consultants, and billing companies are kindly asked to refrain from attending to keep the session targeted to the unique challenges of smaller entities.	Free
October 1st, 2024	10-11am ET	The National Correct Coding Initiative and Medically Unlikely Edits for Part B Providers	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will assist Part B providers with navigating tables for the National Correct Coding initiative and the medically unlikely edits. NGS will also review proper modifiers to use to avoid claim denials, and will address questions from participants.	Free
October 1st, 2024	10:30-11:30am ET	How to Avoid Duplicate Claims	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will discuss valuable tips to avoid duplicate claim denials.	Free
October 1st, 2024	1-2pm ET	Getting Access to PECOS	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover how to obtain access to the Internet-based Provider Enrollment Chain & Ownership System (PECOS) and connect to provider enrollment record, as well as understand other CMS systems and how they relate. These systems include the National Plan and Provider Enumeration System (NPPES) and the Identity & Access (I&A) Management System. This webinar will not include detailed instructions on how to complete and submit provider enrollment applications via PECOS.	Free
October 1st, 2024	2-3pm ET	Enrolling in Electronic Billing	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will offer guidance on the enrollment process for electronic billing, It will explore the benefits of electronic billing, products and services, enrollment forms, common enrollment scenarios, and other resources.	Free
October 1st, 2024	2-3:30pm ET	Quarterly Provider Updates - A/B	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar is designed for Medicare Part A/B providers and will cover CMS and Noridian updates, October 2024 quarterly provider updates, change requests (CR), recurring updates, special editions (SE), and available resources.	Free
October 2nd, 2024	11-12:30pm ET	Get Started with Part B Medicare Billing (in Spanish)	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will highlight information on Medicare claim submission, claim submission guidelines, fields on the CMS-1500 claim form, and helpful self-service tools. This webinar will be offered in Spanish only.	Free
October 2nd, 2024	1-1:45pm ET	WPS Secure Website: Locating Eligibility Information	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	The webinar will offer guidance on utilizing WPS's widely used eligibility tool to verify the coverage status of Medicare beneficiaries.	Free
October 3rd, 2024	10-11:30am ET	Get Started with Part B Medicare Billing	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will highlight information on Medicare claim submission, claim submission guidelines, fields on the CMS-1500 claim form, and helpful self-service tools.	Free
October 3rd, 2024	11-12pm ET	Provider Enrollment Revalidation Overview	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover important changes in the revalidation process, how to determine Medicare enrollment revalidation due date, and information to avoid disruption in Medicare billing.	Free
October 4th, 2024	10-11:30am ET	How to Appeal a Part B Medicare Claim Decision	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will cover the basics of conducting an appeals overview, the different levels of appeals, the redetermination process, methods to submit an appeal, and self-service tools.	Free
October 8th, 2024	11:30-12:30pm ET	Novitasphere Series: Enrollment	Jurisdiction H and Jurisdiction L	Novitas (Medicare Administrative Contractor)	This webinar will highlight the necessary steps to register for access to the Novitasphere Portal for Part A and B customers. The webinar will also cover how to request the free PC- ACE software and provide an overview of the CMS Identity Management (IDM) account setup process.	Free
October 8th, 2024	1-2pm ET	NGSConnex: Part B Claim Submissions and Claim Status Inquiry	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review claim information, including how to initiate a Part B claim, copy claims, and search claims submission history. Additional NGSConnex resources will also be offered.	Free
October 8th, 2024	2-3pm ET	Noridian Medicare Portal: Eligibility & MBI Lookup Tool	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar will educate attendees on how to view Eligibility and use the MBI Lookup Tool on the Noridian Medicare Portal.	Free
October 9th, 2024	11:30-1pm ET	Self-Service Tools: Navigating the First Coast Website	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will cover the First Coast website's self-service tools, guides, and resources for Part A and B providers.	Free
October 10th, 2024	10:30-12pm ET	Medicare Physician Fee Schedule Database	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar offers information on how to access and use the Medicare Physician Fee Schedule Database to help providers bill for services.	Free
October 10th, 2024	1-2pm ET	Part B Quarterly Updates Webinar	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar aims to keep the provider community informed and compliant with Medicare rules and regulations by delivering essential updates, changes, and reminders. It will cover the latest updates from the Medicare Learning Network (MLN), critical topics affecting provider billing, CMS news and resources, and resources from Palmetto GBA.	Free

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October 10th, 2024	1-2pm ET	Part B Quarterly Updates Webinar	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar aims to keep the provider community informed and compliant with Medicare rules and regulations by delivering essential updates, changes, and reminders. It will cover the latest updates from the Medicare Learning Network (MLN), critical topics affecting provider billing, CMS news and resources, and resources from Palmetto GBA.	Free
October 10th, 2024	8-9pm ET	Quarterly Medicare Updates - A/B - After Hours	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar is designed for Medicare Part A/B providers and will cover CMS and Noridian updates, October 2024 quarterly provider updates, change requests (CR), recurring updates, special editions (SE), and available resources.	Free
October 15th, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
October 15th, 2024	8:30-4:30pm ET	1) Provider Enrollment Open House	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
October 15th, 2024	10-11am ET	<u>Submitting Revalidation via PECOS</u>	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will cover how to utilize the CMS internet-based Provider Enrollment Chain & Ownership System (PECOS) to submit electronic provider enrollment applications.	Free
October 15th, 2024	10-11:30am ET	Submitting Electronic Claims using PC-ACE	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will review the PC-ACE program, and provide a demonstration on how to submit a claim file through the Secure File Transfer Protocol (SFTP) or through the Novitasphere Potal. Novitas will outline how to configure the software, claim entry, file preparation, view acknowledgement reports and 835 ERA files.	Free
October 15th, 2024	2-3pm ET	<u>DPRP Office Hours</u>	All Organizations	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	Office Hour session where National Diabetes Prevention Program (DPP) and Diabetes Prevention Recognition Program (DPRP) subject matter experts will be on hand to answer questions about the program.	Free
October 15th, 2024	2-3:30pm ET	Medicare Part B Updates - October 2024	Jurisdiction H, Jurisdiction L, and Jurisdiction N	FCSO and Novitas (Medicare Administrative Contractor)	This webinar provides a review of the most recent Medicare updates and contains a wide variety of topics which include, MAC initiatives, CMS initiatives, quarterly and annual updates, as well as preventative service reminders.	Free
October 16th, 2024	10-11:30am ET	IDM and SPOT Enrollment (in Spanish)	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar reviews how to access and use the SPOT portal, and the registration process with the CMS identity management system (IDM). This webinar will be offered in Spanish only.	Free
October 16th, 2024	1-2:30pm ET	Part B Medicare Basic Billing Overview_ Webinar	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar offers a Basic Billing Overview for Medicare. It will provide foundational knowledge on various Medicare-related topic including provider enrollment requirements and types of claims, guidelines for claim submission, details of the CMS-1500 claims form, covering Items 1:20 and Items 21:33, and other associated resources available for Part B providers.	Free
October 16th, 2024	1-2:30pm ET	Part B Medicare Basic Billing Overview Webinar	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar offers a Basic Billing Overview for Medicare. It will provide foundational knowledge on various Medicare-related topic including provider enrollment requirements and types of claims, guidelines for claim submission, details of the CMS-1500 claims form, covering Items 1-20 and Items 21-33, and other associated resources available for Part B providers.	Free
October 16th, 2024	2-3:30pm ET	IDM and SPOT Enrollment.	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar reviews how to access and use the SPOT portal, and the registration process with the CMS identity management system (IDM).	Free
October 17th, 2024	12-1pm ET	PECOS: Managing Signatures and Additional Information Request	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will focus on utilizing the CMS internet-based Provider Enrollment Chain & Ownership System (PECOS) to manage signatures and respond to additional information requests from submitted applications.	Free
October 17th, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
October 17th, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
October 17th, 2024	12-1pm ET	Part B First Level Appeal Process - Tips and Reminders	Jurisdiction 15	CGS (Medicare Administrative Contractor)	This webinar will provide insights on submitting a Redetermination for a first-level appeal, distinguishing the processes between an appeal and a reopening, and effectively using self-service tools to ensure accurate and timely appeal requests. It is designed for attendees who need darity on how or when to file a first-level appeal or face challenges with their appeal submissions.	Free
October 22nd, 2024	10-11am ET	NGSConnex: Overview, Access and Navigation	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, logging in, creating and managing accounts, a brief discussion of transactions that can be completed, and other available resources.	Free
October 22nd, 2024	11-12pm ET	New to Medicare: Part B	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar will highlight Medicare Part B basics, patient liability, and covered medical services.	Free
October 24th, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
October 24th, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This weblinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
October 24th, 2024	9:30-10:30am ET	Actions on Claims: Appeals	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar will explore the Medicare appeals basics, level one issues and tips, and additional resources to help with the appeals process.	Free
October 24th, 2024	10:30-11:30am ET	Medicare Secondary Payer (MSP) Tips and Tricks	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar provides information on Medicare Secondary Payer (MSP) basics, tips to avoid denials, and resources for future assistance.	Free
October 24th, 2024	1-2pm ET	Utilizing Third Party Billing Companies	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar will provide information on using third-party billers for Medicare claims, identify vulnerabilities, share how to identify third-party activities, and reduce costs.	Free

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October 24th, 2024	2-3pm ET	Reporting the Correct Place of Service (in. Spanish)	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar from FCSO will focus on reporting the correct place of service (POS) codes on Medicare claims to ensure accuracy in reimbursement amounts. The webinar will cover the most commonly used codes and how to use them. This webinar will be offered in Spanish only.	Free
October 28th, 2024	2-3:30pm ET	Avoiding Part B Claim Errors (in Spanish)	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will focus on the Part B rejected and denied claim errors, and will review critical steps and resources to avoid common claim submission errors. This webinar will be offered in Spanish only.	Free
October 29th, 2024	10-11:30am ET	Avoiding Part B Claim Errors: July 2024 - September 2024	Jurisdiction N	FCSO (Medicare Administrative Contractor)	This webinar will focus on the Part B rejected and denied dalm errors, and will review critical steps and resources to avoid common dalm submission errors.	Free
October 30th, 2024	10-11:30am ET	Avoiding Part B Claim Errors: July 2024 - September 2024	Jurisdiction H and Jurisdiction L	Novitas (Medicare Administrative Contractor)	This webinar will focus on the Part B rejected and denied claim errors, and will review critical steps and resources to avoid common claim submission errors.	Free
October 31st, 2024	9-10:30am ET	Proper Medicare Part B Claim Submissions	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar aims to educate providers and office staff members on how to complete a clean claim to avoid rejections, developments, or denials. NGS will guide participants through the CMS-1500 claim form and the electronic equivalent loops and segments, and also review common errors found in claims submission.	Free
October 31st, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
October 31st, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
October 31st, 2024	11-12:30pm ET	Steps to Claim Corrections	Jurisdiction 6 and Jurisdiction K	NGS (Medicare Administrative Contractor)	This webinar concentrates on top continuous errors found at NGS with claim submissions. NGS will also include an interactive segment on the different claim scenarios that cause claim and payment delays, and offer steps to correct them.	Free
November 5th, 2024	2-3pm ET	IVR Essentials: Exploring Part B Options	Jurisdiction 5 and Jurisdiction 8	WPS (Medicare Administrative Contractor)	This webinar is designed for providers who use the CMS-1500 claim form or its electronic counterpart. It will focus on the Interactive Voice Response (IVR) System as an effective self-service resource. The training will cover features specific to Part B providers, including Provider Summary, Deductibles, and Pricing.	Free
November 6th, 2024	4-5pm ET	Part B Ask the Contractor Meeting (ACM)	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar will feature Noridian representatives from various departments including Appeals, Claims Processing, Electronic Data Interchange Support Services (EDISS), Medical Review (MR), Provider Contact Center (PCC), Provider Enrollment, Provider Outreach and Education (POE), and System Support. These representatives will be available to answer any questions participants may have.	Free
November 6th, 2024	2-3pm ET	Noridian Medicare Portal: Eligibility & MBI Lookup Tool	Jurisdiction E and Jurisdiction F	Noridian (Medicare Administrative Contractor)	This webinar will educate attendees on how to view Eligibility and use the MBI Lookup Tool on the Noridian Medicare Portal.	Free
November 7th, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 7th, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 14th, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 14th, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 14th, 2024	2-3pm ET	Distance Learning and MDPP	All Organizations	CMS (Centers for Medicare and Medicaid)	This webinar hosted by CMS will cover details of the Medicare Diabetes Prevention Program (MDPP) policies for delivering Distance Learning (DL) sessions. Registration information will be available soon.	Free
November 21st, 2024	9-3pm ET	JM Meet with Your MAC	Jurisdiction M	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free
November 21st, 2024	9-3pm ET	JJ Meet with Your MAC	Jurisdiction J	Palmetto (Medicare Administrative Contractor)	This webinar is to assist providers with their Medicare-related questions. There will be a panel of claims research analysts, provider relations representatives and/or education consultants to answer questions involving claims, finance, appeals and more.	Free