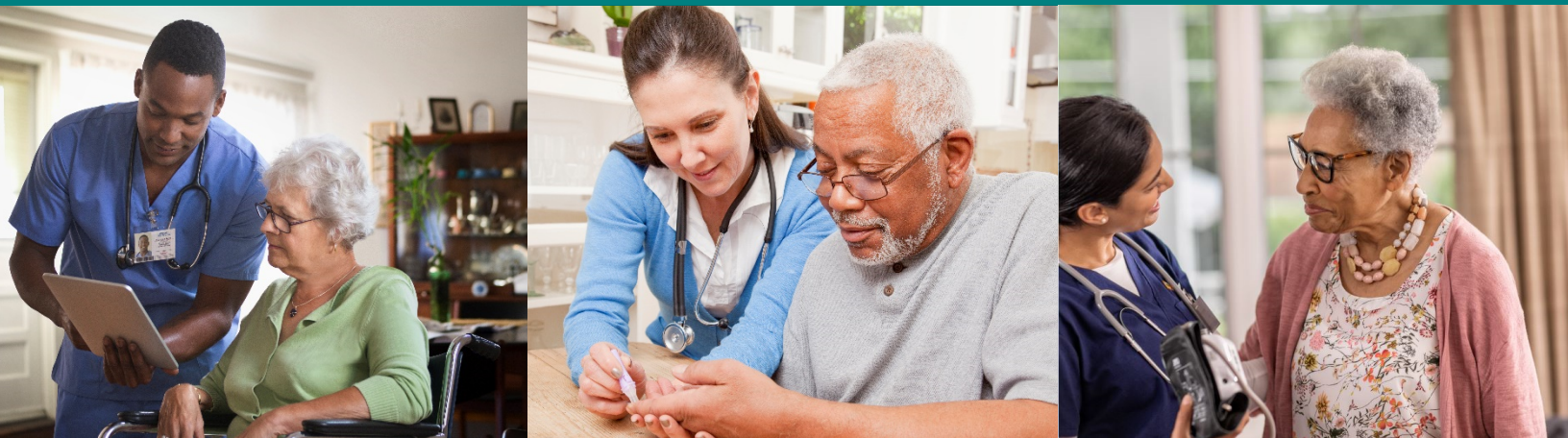


Expanded Home Health Value-Based Purchasing Model Resource Index



December 2023

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INTRODUCTION

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The expanded Home Health Value-Based Purchasing (HHVBP) Model Resource Index briefly describes the resources available to assist home health agencies (HHAs) with understanding and participating in the expanded Model. Resources include direct links and are organized according to the category and the order in which they appear on the [Expanded HHVBP Model webpage](#). Resource types include the following:



Podcast



Webinar



Video or Recording



Written Resource

In addition to the resources listed, the [Expanded HHVBP Model webpage](#) includes links to monthly expanded Model newsletters, the CMS Health Equity Strategy, and the Home Health Prospective Payment System (HH PPS) final rules.

If interested in receiving notifications when new resources are available, monthly newsletters, and other expanded Model information, please subscribe to the [Expanded HHVBP Model listserv](#).

Quickly find resources on the Expanded HHVBP Model webpage by using “Ctrl+F” and typing in the category or title of the resource.



RESOURCES

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General Model Information

Expanded HHVBP Model YouTube Playlist

This [CMS playlist](#) includes podcasts, instructional videos, and on-demand recordings to assist HHAs in understanding the expanded Model. It also includes strategies for improving care delivery in home health.

Model Overview



Expanded HHVBP Model: Preparing for Calendar Year (CY) 2024 and CY 2025 – November 9, 2023

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [CY 2024 Written Resource \(PDF\)](#) | [CY 2025 Written Resource \(PDF\)](#)

Prepares HHAs for changes to the expanded HHVBP Model for calendar years (CY) 2024 and 2025, per the [CY 2024 HH PPS final rule](#).



HHVBP Model Expansion 101 – February 10, 2022

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Transcript \(PDF\)](#)

Provides an overview of the expanded Model to support HHAs with understanding the requirements of the CY 2022 HH PPS final rule and prepare for implementation. The content of this webinar includes topics such as participation criteria, cohort assignment, payment adjustment methodology, applicable quality measures, and performance feedback reports.

FAQs, Model Guide, & Resource Index



Expanded HHVBP Frequently Asked Questions (FAQs)

[Written Resource \(PDF\)](#)

Designed to assist HHAs with understanding common terms used in the expanded Model and requirements under the Home Health Prospective Payment System (HH PPS) final rules. Links to HH PPS final rules are available on the [Expanded HHVBP Model webpage](#) under “Regulations & Notices.”



Expanded HHVBP Model Guide

[Written Resource \(PDF\)](#)

Serves as a comprehensive resource for competing HHAs in the expanded Model, with information about eligibility criteria, cohorts, expanded Model performance and payment years, quality measures, total performance scoring methodology, payment adjustment methodology, performance feedback reports – overview, and public reporting.



Making the Most of HHVBP Resources

[Recording \(MP4\)](#)

Provides a brief overview of the two (2) cornerstone expanded Model resources -- the FAQs and the expanded Model Guide -- and demonstrates how to use these resources to answer questions about the expanded Model.



Model Reports

Pre-Implementation Performance Report (PIPR), Interim Performance Report (IPR), and Annual Performance Report (APR)



Expanded HHVBP Model Reports – Access Instructions

[Written Resource \(PDF\)](#)

Provides step-by-step instructions on how HHAs can access expanded Model reports on iQIES.



Expanded HHVBP Model IPR Recalculation Instructions

[Written Resource \(PDF\)](#)

Provides instructions on how HHAs can submit a recalculation request if the agency believes there is evidence of a discrepancy in the calculation of applicable measures and interim performance scores.



Expanded HHVBP Model IPR Quick Reference Guide

[Written Resource \(PDF\)](#)

Provides a two-page overview of the IPR, including performance year data periods, information available in the IPR, and the recalculation request process.



Overview of the Interim Performance Report (IPR): The July 2023 IPR – July 27, 2023

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Questions and Answers \(PDF\)](#)

Reviews the content of the first quarterly Interim Performance Report (IPR) for the calendar year (CY) 2023 performance year. The presentation includes the timeline for the CY 2023 performance year, how to access the IPRs, the content in each IPR tab, the recalculation request process, and relevant expanded Model resources available. It features commonly asked questions regarding the IPR, including those typically posed during the original Model and from questions posed during the registration process.



Introduction to the Pre-Implementation Performance Report (PIPR) – November 17, 2022

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Transcript \(PDF\)](#) | [Written Resource \(PDF\)](#)

Describes the PIPR data, report content, and use of data for quality improvement. Includes the PIPR publication timeline, report elements, review of performance profiling using PIPR data, and associated expanded Model resources.

Quality Measures

Risk Adjustment Processes, TNC Change Measures, Quality Assurance and Performance Improvement (QAPI)



Risk Adjustment in the Expanded HHVBP Model

[Written Resource \(PDF\)](#)

Provides an update to *An Overview: Risk Adjustment in the Expanded HHVBP Model*, now archived. Describes risk adjustment methods used for applicable quality measures in the expanded Model.



Calculating Episode-Level Observed Values for the Total Normalized Composite (TNC) Change Measures

[Written Resource \(PDF\)](#)

Provides an update to the *HHVBP Model Composition Measure Calculation Steps*, now archived. Incorporates the hospice exclusion to the TNC Change Measures for episodes ending on or after 1/1/2023.



Calculating Episode-Level Predicted Values for the Total Normalized Composite (TNC) Change Measures

[Written Resource \(PDF\)](#)

Describes the calculation of episode-level predicted values for the TNC Change measures using the technical specifications for these measures. Calculations and effects of risk adjustment are illustrated in two (2) examples and 13 patient scenarios. The examples and scenarios demonstrate how risk adjustment levels the playing field for home health agencies (HHAs) competing under the expanded Model.



HHVBP Model: Quality Measures Used in the Expanded Model

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Transcript \(PDF\)](#)

Presents measure-specific information, including measure description, numerator, denominator, exclusions, and data used for measure calculation for the the expanded Model applicable measure set.



Technical Specifications for the TNC Change Measures: April 2023

[Written Resource \(PDF\)](#)

Describes the risk adjustment models for the expanded HHVBP composite change measures, Total Normalized Composite (TNC) Change in Mobility and TNC Change in Self-Care, to accommodate changes in OASIS-E and align with the update to the risk adjustment models made for OASIS-based outcome measures under the Home Health Quality Reporting Program (HHQRP). These specifications apply to quality episodes that begin on or after January 1, 2023.



Technical Specifications for the TNC Change Measures: October 2021

[Written Resource \(PDF\)](#)

Describes the risk adjustment models for the expanded HHVBP composite change measures, Total Normalized Composite (TNC) Change in Mobility and TNC Change in Self-Care. These specifications align with the risk adjustment models for OASIS-D outcome measures under the Home Health Quality Reporting Program (HHRQP) for quality episodes that began prior to January 1, 2023.



How to use Existing Quality Assurance and Performance Improvement (QAPI) Processes to Support Improvement in the HHVBP Model

[Written Resource \(PDF\)](#)

Presents the quality improvement cycle for HHAs to consider in their quality improvement efforts and information on how agencies can link quality improvement initiatives to the measures in the expanded Model.



Quality Improvement

Essential Modules, QI Strategies, and Self-Assessment Tools



Home Health Agency Perspectives on Quality Management

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Written Resource \(PDF\)](#)

Features a video and written resource with volunteer panelists reviewing strategic approaches to managing and improving agency performance. In this session, panelists review their agency's approaches to data-driven Quality Assurance and Performance Improvement (QAPI) and concurrent quality management strategies used to identify and correct problems before they become negative outcomes. Discussion highlights strategies related to data capacities, staff engagement, and leadership.



Home Health Agency Perspectives on Innovation

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Written Resource \(PDF\)](#)

Features a video and written resource with volunteer panelists reviewing strategic approaches to managing and improving agency performance. In this session, panelists review how their agencies are introducing new approaches to care delivery and fostering an organizational culture where staff can thrive under value-based care. The discussion highlights strategies related to information systems, internal incentives, and leadership.



Essentials Module: Patient and Family/Caregiver Engagement: Assessment and Goal Setting

[Recording \(MP4\)](#) | [Slides \(PDF\)](#)

Includes strategies to enhance patient and family/caregiver engagement. Strategies include approaches to assessment, monitoring, and patient goal setting and decision-making.



Essentials Module: Care Transitions: Provider Communication

[Recording \(MP4\)](#) | [Slides \(PDF\)](#)

Presents strategies to support patient care transitions, with a focus on provider communication.



Essentials Module: Patient and Family/Caregiver Engagement - Teaching and Guidance

[Recording \(MP4\)](#) | [Slides \(PDF\)](#)

Highlights three (3) strategies—Motivational Interviewing, Self-Management tools, and Teach-back—to enhance patient and family/caregiver engagement and potentially improve performance in the expanded Model.



Essentials Module: Care Transitions: Medication Management

[Recording \(MP4\)](#) | [Slides \(PDF\)](#)

Provides an opportunity for home health agencies (HHAs) to examine strategies to consider for medication management improvement activities as well as the potential to improve performance in the expanded HHVBP Model. Content includes the medication reconciliation process, identification of barriers to medication adherence, tools, and methods to support patient adherence, in addition to scenarios to further illustrate each strategy.



Strategies for Success Self-Assessment Tool – March 30, 2023

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Written Resource \(PDF\)](#)

Presents measure-specific information, including measure description, numerator, denominator, exclusions, and data used for measure calculation, for each of the measures included in the expanded Model applicable measure set.



First Performance Year Quick Guide – January 19, 2023

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Written Resource \(PDF\)](#)

Highlights the resources provided in the pre-implementation year and provides a succinct explanation of strategic planning activities for HHAs to consider, in addition to an overview of the expanded Model performance reports. Includes a high-level leadership briefing on the expanded Model and discussion of a strategic review and planning process that HHAs can use for the first performance year.



Leadership and Communication — Essential Elements for Quality Improvement

[Podcast \(MP4\)](#)

Features two (2) nationally recognized speakers in home health quality improvement – Misty Kevech, RN, MS, and Marian Essey, RN, BSN – as they discuss how small, targeted changes in day-to-day processes can have a positive impact on the quality of care in HHAs.



The Patient with Declining Memory: The “Keys” to Safe Mobility

[Podcast \(MP4\)](#)

Highlights the implementation of home-based individualized care by an interdisciplinary team (IDT) for a patient with declining memory. Linda Krulish, PT, MHS, COS-C, shares her clinical experiences as a physical therapist in home health. She shares how her team improved patient mobility and safety with an interdisciplinary team approach to care for patients with declining memory.



Infection Prevention and Control: Home Health Patient Care and Communication

[Podcast \(MP4\)](#)

Features nationally recognized home health expert Mary McGoldrick, MS, RN, CRNI, as she discusses practices to implement for infection prevention and control, as well as patient and caregiver communication and education strategies for overcoming obstacles to care.



Managing Chronic Illness through Home Health Care

[Podcast \(MP4\)](#)

Highlights practices and person-centered strategies for providing care to patients with chronic illnesses that may assist HHAs with improvement in the expanded Model quality measures. Featured speaker Lisa Gorski, MS, RN, HHCNS-BC, CRNI, FAAN provides insights regarding patient assessment and engagement, medication management, self-management, and interdisciplinary collaboration.



Quality Assessment and Performance Improvement (QAPI) Program Self-Assessment

[Written Resource \(PDF\)](#)

Provides a brief, self-guided, organizational development exercise based on a structured review of performance data and performance improvement activities. Designed to assist agencies with identifying the strengths and limitations of their QAPI programs and opportunities for improvement.



Quality Measure Category-Focused Performance Improvement

[Written Resource \(PDF\)](#)

Provides a brief, self-guided, performance improvement exercise based on a structured review of expanded Model performance data by measure category. Included is a template designed to help HHAs create data visualizations that will highlight patterns in measure performance by category.



Briefing Card Compendium

[Written Resource \(PDF\)](#)

Includes specific, recommended home health strategies that may contribute to benchmark-level performance results and the improvement of systems within an HHA that support the consistent and reliable application of those strategies. The resource follows an SBAR (situation, background, assessment, and recommendation) format, leading to a recommendation on how an HHA can address the identified opportunity for improvement from the assessment process.

Total Performance Score & Payment Adjustment

Care Points, Total Performance Score (TPS), and Adjusted Payment Percentage (APP)



How Measure Performance Becomes Care Points

[Recording \(MP4\)](#)

Provides a brief demonstration of how an HHA's performance in a quality measure becomes the HHA's achievement points, improvement points, and care points under the expanded Model.



How Care Points Become the Total Performance Score (TPS)

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Written Resource \(PDF\)](#)

Building off the *How Measure Performance Becomes Care Points* instructional video, designed to further assist HHAs in understanding how performance on quality measures and care points inform the calculation of the Total Performance Score (TPS). Accompanied by a written resource.



How the Total Performance Score (TPS) Becomes the Final Payment Adjustment

[Recording \(MP4\)](#) | [Slides \(PDF\)](#) | [Written Resource \(PDF\)](#)

Final video of a three-part series - focuses on how an HHA's TPS translates into the adjustment of future Medicare payments. Accompanied by a written resource.



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HELP DESKS

Exhibit 1 lists the help desks available, contact information, and the types of questions they can respond to regarding the expanded Model. **Exhibit 2** lists help desks available to support HHAs with questions about the Home Health Quality Reporting Program (HH QRP).

Exhibit 1. Expanded HHVBP Model Help Desks

HHVBP Model Help Desk	iQIES Help Desk
<p>Questions related to the expanded Model requirements, technical assistance and learning resources, and technical questions pertaining to the Total Normalized Composite (TNC) measures and performance reports.</p> <p>Email: HHVBPquestions@cms.hhs.gov</p>	<p>Technical questions related to Internet Quality Improvement Evaluation System (iQIES) platform registration, navigation, or assistance with accessing reports.</p> <p>Email: iQIES@cms.hhs.gov</p> <p>Phone: 1 (800) 339-9313</p> <p>Webpage: https://iqies.cms.gov/iqies</p>
<p>When sending an email to either help desk, please include the following information:</p> <ul style="list-style-type: none"> Your first and last name Email address CCN(s) or Facility ID (do not include Taxpayer Identification Number (TIN)) Facility/agency name and address If CCN or Facility ID is unknown, please include facility/agency name and zip code 	

Exhibit 2: HH QRP and HHCAHPS Help Desks Contact Information

Home Health Quality Reporting Program Help Desks	
Home Health Quality Help Desk	Home Health CAHPS
<p>Questions related to Home Health Quality Measures include, but are not limited to quality measure manuals, quality measures, measure calculation (Outcome-Based Quality Improvement (OBQI), Outcome-Based Quality Monitoring (OBQM), Process-Based Quality Improvement (PBQI), Quality of Patient Care Stars, Home Health Compare), risk adjustment, public reporting, and Quality Assessment Only (QAO)/Pay for Reporting (P4R).</p> <p>Email: homehealthqualityquestions@cms.hhs.gov</p>	<p>Questions related to the Home Health Consumer Assessment of Healthcare Providers & Systems (CAHPS®) Survey or the Patient Survey Star Ratings.</p> <p>Email: hcahps@rti.org</p> <p>Phone: 1 (866) 354-0985</p>