

Expanded Home Health Value-Based Purchasing (HHVBP) Model

HHVBP Newsletter – May 2023

The HHVBP Newsletter provides home health agencies (HHAs) with the latest information about the expanded HHVBP Model as well as important tools, news, and timely insights from the Centers for Medicare & Medicaid Services (CMS) and the HHVBP Model Technical Assistance (TA) Team. Please consider sharing this newsletter within your organization.

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HHVBP Model Highlights

Reminder: April 2023 Pre-Implementation Performance Reports (PIPRs) Available in iQIES

The April 2023 Pre-Implementation Performance Report (PIPR) is available to download from the Internet Quality Improvement Evaluation System (iQIES). [Instructions](#) on how to access the PIPR are available on the [Expanded HHVBP Model webpage](#) under "Model Reports."

- ✓ **Need Help Understanding your PIPR?** To assist HHAs in understanding the purpose, content, and use of the PIPRs, the HHVBP TA Team created an [on-demand video](#) and downloadable [resource](#), "Introduction to the Pre-Implementation Performance Report (PIPR)", available on the [Expanded HHVBP Model webpage](#) under "Model Reports." The video is also available on the [Expanded HHVBP Model YouTube channel](#).

If you have questions about report content, please contact the HHVBP Model Help Desk staff by email at HHVBPquestions@lewin.com.

- ✓ **Need Help Accessing your PIPR?** Please contact the iQIES Help Desk staff by email at iQIES@cms.hhs.gov or by phone at (800) 339-9313.

Please include your name, agency name, and the CCN when contacting the help desks.



Strategic Practices for Identifying Patient Strengths

This month’s *Strategies for Success* highlights strategic practices related to identifying patient strengths and incorporating those strengths into care planning. **Exhibit 1** shows the briefing card that follows an SBAR (situation, background, assessment, and recommendation) format, leading to a recommendation on how an HHA can address opportunities for improvement.

For more information and additional strategic practices, please see the “*Strategies for Success Self-Assessment Tool*” recording, slides, and downloadable resource available on the [Expanded HHVBP Model webpage](#) under “Quality Improvement.”

Exhibit 1. Briefing Card: Identifying Patient Strengths

Patient Engagement: <i>Assessment protocols ask patients to identify their own strengths and independently identify the patient’s strengths.</i>	
Situation	Assessment processes that focus exclusively on functional limitations and care needs or that don’t include an opportunity for a patient to affirm their own strengths can leave patients feeling unempowered to take an active role in their own care. Patients who are unempowered may experience anxiety, negative affect, and dissatisfaction with home care services; the effectiveness of health promotion teaching can be negatively impacted for such patients; they may be less likely to participate in self-care activities; and more likely to experience negative outcomes of care.
Background	Consistent with the principles of patient-centered care, the intent in identifying patient strengths is to empower the patient to take an active role in his or her care. To promote a sense that the patient is respected as an active partner in the delivery of care, the HHA should ask the patient to identify her or his own strengths and independently identify the patient’s strengths to inform the plan of care and to set patient goals and measurable outcomes.
Assessment	Failure to consistently identify patient strengths, and have those strengths affirmed by the patient themselves, can negatively impact patient outcomes, patient experience, and HHA operations.
Recommendation	<p>HHAs should establish protocols identifying patient strengths and documenting those strengths in their comprehensive assessment. The interdisciplinary team should consider patient strengths in care plan development. Implementation of patient strengths identification protocols would include:</p> <ul style="list-style-type: none"> • Identification of effective strengths identification methods and tools. • Orientation and education on strengths identification protocols and expectations for their use. • Ensuring that responsible staff have the time to perform strengths identification interventions. • Incorporating strengths identification protocols into procedures, tools, and patient education and training resources. • Performance monitoring and feedback.



Resource Spotlight

Updated Expanded HHVBP Model TNC Calculation Resources

Two (2) updated resources detailing expanded HHVBP Model quality measure calculations have replaced learning systems resources on the [Expanded HHVBP Model webpage](#) under the “Quality Measures” heading.

The “*HHVBP Composite Measure Observed Value Calculation*” resource replaced the resource titled, “*HHVBP Model Composite Measure Calculation Steps*.”

The “*Risk Adjustment in the Expanded HHVBP Model*” resource replaced the resource titled, “*An Overview: Risk Adjustment Process and Use in the Expanded HHVBP Model*.”

These updates consider the changes, starting in calendar year (CY) 2023, to Home Health Quality Reporting Program (HH QRP) measure maintenance, including the 1/1/2023 transition to OASIS-E. The content from the current resources was simplified and reorganized.

Expanded HHVBP Model: Patient & Family/Caregiver Engagement: Teaching & Guidance – Recording Available

A new 20-minute on-demand recording, “*Patient & Family/Caregiver Engagement: Teaching & Guidance*”, is available on the [Expanded HHVBP Model webpage](#), under “Quality Improvement.” This resource highlights three (3) strategies—Motivational Interviewing, Self-Management Tools, and Teach-Back—to enhance patient and family/caregiver engagement and potentially improve performance in the expanded Model.

Questions? Please email the expanded HHVBP Model Help Desk at HHVBPquestions@lewin.com.

Updated Edition of FAQs Available

The May 2023 edition of the “*Expanded HHVBP Model Frequently Asked Questions (FAQs)*” is available on the [Expanded HHVBP Model webpage](#). The FAQs assist HHAs in understanding common terms and essential elements of the expanded HHVBP Model and requirements under the [CY 2023 Home Health Prospective Payment System \(HH PPS\) final rule](#).

Contact Us

Please **do not reply to this email**. This is an unmonitored inbox. If you require assistance, use the following options:

- For program questions about the expanded HHVBP Model, contact the **HHVBP Model Help Desk** at HHVBPquestions@lewin.com.
- For support with registration for the Internet Quality Improvement and Evaluation System ([iQIES](#)), please contact the **QIES/iQIES Service Center** by phone at **(800) 339-9313** or by email at iqies@cms.hhs.gov. You may also refer to the *iQIES Onboarding Guide* posted to QTSO for registration support: <https://qtso.cms.gov/software/iqies/reference-manuals>.

- To receive email updates about the expanded Model, please subscribe to the [Expanded HHVBP Model listserv](#). Enter your email address in the contact form, then select “Home Health Value-Based Purchasing (HHVBP) Expanded Model” from the Innovations list.
- Please contact the **Home Health Quality Reporting Program (HH QRP) Help Desk** at homehealthqualityquestions@cms.hhs.gov for questions about the following: Home Health Quality, including Care Compare (excluding HHCAHPS), OASIS coding and OASIS documentation, quality reporting requirements & deadlines, data reported in quality reports, measure calculations, Quality of Patient Care Star Rating (excluding suppression requests), public reporting, risk adjustment, and Quality Assessment Only (QAO)/Pay for Reporting (P4P).
- Please contact the **Home Health CAHPS Help Desk** at hhcahps@rti.org for questions related to the HHCAHPS Survey or Patient Survey Star Ratings.

Not sure which help desk to use? Check out the [Guide to Home Health Help Desks!](#)